



## Filing Receipt

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June 13, 2022

Cliff Crouch  
Manager, Licensing & Compliance  
Public Utilities Commission of Texas  
Central Records  
1701 North Congress  
P.O. Box 13326  
Austin, Texas 78711-3326

RE: Ventura Ridge Apartments (S10600)

Dear Mr. Crouch:

On October 25, 2021, a request to convert from Submetered to Allocated water billing was submitted to the Public Utilities Commission. This was never implemented by Carbon Thompson or the billing vendor. Residents received the Water and Wastewater Submetering Addendum and were billed using their submeter readings.

The property has undergone new ownership and management. This letter seeks to correct the error in billing method at the property that was erroneously submitted in the previous registration.

Sincerely,

Electronically Submitted

/s/ Darylene Jacobs

Paralegal

Attached  
Registration of Submetered or Allocated Utility Service



# Registration of Submetered OR Allocated Utility Service

**NOTE:** Please **DO NOT** include any person or protected information on this form (ex: tax identification #'s, social security #'s, etc.)

Date: \_\_\_\_\_  
 By: \_\_\_\_\_  
 Docket No. \_\_\_\_\_  
 (this number to be assigned by the PUC after your form is filed)

**PROPERTY OWNER:** Do not enter the name of the owner's contract manager, management company, or billing company.

Name	RPC Presidio, LLC						
Mailing Address:	2101 Cedar Springs Rd., Ste, 1600	City	Dallas	State	TX	Zip	75201
Telephone# (AC)	210-757-9914	Fax # (if applicable)					
E-mail	venturaridge@greystar.com						

## NAME, ADDRESS, AND TYPE OF PROPERTY WHERE UTILITY SERVICE IS PROVIDED

Name	Ventura Ridge						
Mailing Address:	5602 Presidio Parkway	City	San Antonio	State	TX	Zip	78249
Telephone# (AC)	210-690-8800	Fax # (if applicable)					
E-mail	venturaridgemgr@greystar.com						

<input checked="" type="checkbox"/>	Apartment Complex	<input type="checkbox"/>	Condominium	<input type="checkbox"/>	Manufactured Home Rental Community	<input type="checkbox"/>	Multiple-Use Facility
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If applicable, describe the "multiple-use facility" here:

## INFORMATION ON UTILITY SERVICE

Tenants are billed for	<input checked="" type="checkbox"/>	Water	<input checked="" type="checkbox"/>	Wastewater	<input checked="" type="checkbox"/>	Submetered <u>OR</u>	<input type="checkbox"/>	Allocated ★★ ★
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Name of utility providing water/wastewater: San Antonio Water System

Date submetered or allocated billing begins (or began): November 1, 2021 Required

## METHOD USED TO OFFSET CHARGES FOR COMMON AREAS Check one line only.

<input checked="" type="checkbox"/>	Not applicable, because	<input checked="" type="checkbox"/>	Bills are based on the tenant's actual submetered consumption
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There are neither common areas nor an installed irrigation system

All common areas and the irrigation system(s) are metered or submetered:

We deduct the actual utility charges for water and wastewater to these areas then allocate the remaining charges among our tenants.

This property has an installed irrigation system that is not separately metered or submetered:

We deduct  percent (we deduct at least 25 percent) of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

This property has an installed irrigation system(s) that is/are separately metered or submetered:

We deduct the actual utility charges associated with the irrigation system(s), then deduct at least 5 percent of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

This property does not have an installed irrigation system:

We deduct at least 5 percent of the retail public utility's total charges for water and wastewater consumption, and then allocate the remaining charges among our tenants.

## ★★★ IF UTILITY SERVICES ARE ALLOCATED, YOU MUST ALSO COMPLETE PAGE TWO OF THIS FORM ★★★

Send this form by mail with a total of (3) copies to:

Filing Clerk, Public Utility Commission of Texas  
 1701 North Congress Avenue  
 P.O. Box 13326  
 Austin, Texas 78711-3326

# METHOD USED TO ALLOCATE UTILITY CHARGES

Check the box or boxes that describe the allocation method used to bill tenants.

<input type="checkbox"/>	<b>Occupancy method:</b> The number of occupants in the tenant's dwelling unit is divided by the total number of occupants in all dwelling units at the beginning of the month for which bills are being rendered.
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<input type="checkbox"/>	<b>Ratio occupancy method:</b>  The number of occupants in the tenant's dwelling unit is adjusted as shown in the table to the right. This adjusted value is divided by the total of these values for all dwelling units occupied at the beginning of the retail public utility's billing period.	<b>Number of Occupants</b>	<b>Number of Occupants for Billing Purposes</b>
		1	1.0
		2	1.6
		3	2.2
		>3	2.2 + 0.4 for each additional occupant

<input type="checkbox"/>	<b>Estimated occupancy method:</b>  The estimated occupancy for each unit is based on the number of bedrooms as shown in the table to the right. The estimated occupancy in the tenant's dwelling unit is divided by the total estimated occupancy in all dwelling units regardless of the actual number of occupants or occupied units.	<b>Number of Bedrooms</b>	<b>Number of Occupants for Billing Purposes</b>
		0 (Efficiency)	1
		1	1.6
		2	2.8
		3	4.0
	>3	4.0 + 1.2 for each additional bedroom	

<input type="checkbox"/>	<b>Occupancy and size of rental unit</b>	<input type="checkbox"/>	percent (in which no more than 50%) of the utility bill for water/wastewater consumption is allocated using the occupancy method checked above. The remainder is allocated according to either:
			<ul style="list-style-type: none"> <li>• the size of the tenant's dwelling unit divided by the total size of all dwelling units, OR</li> <li>• the size of the space rented by the tenant of a manufactured home divided by the size of all rental spaces.</li> </ul>

<input type="checkbox"/>	<b>Submetered hot water:</b>
	The individually submetered hot water used in the tenant's dwelling unit is divided by all submetered hot water used in all dwelling units.

<input type="checkbox"/>	<b>Submetered cold water is used to allocate charges for hot water provided through a central system:</b>
	The individually submetered cold water used in the tenant's dwelling unit is divided by all submetered cold water used in all dwelling units.

<input type="checkbox"/>	<b>As outlined in the condominium contract. Describe:</b>

<input type="checkbox"/>	<b>Size of manufactured home rental space:</b>
	The size of the area rented by the tenant divided by the total area of all the size of rental spaces.

<input type="checkbox"/>	<b>Size of the rented space in a multi-use facility:</b>
	The square footage of the space rented by the tenant divided by the total square footage of all rental spaces.