



Filing Receipt

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Control Number - 52942

ItemNumber - 1318



To whom it may concern at the Public Utility Commission of Texas,

We are requesting a billing methodology change for Archer Medical District located at 2140 Medical District Dr, Dallas, TX 7523 from sub-metering to an allocated method "Total Square foot".

The current sub-meters are in need of repair in the amount of \$37,550.68, see attached.

All meters would need to be updated which would result in an unanticipated financial burden.

Thank you,

Allison Crawford

Allison@Knightvest.com

10/3/22



Registration of Submetered OR Allocated Utility Service

NOTE: Please **DO NOT** include any person or protected information on this form (ex: tax identification #'s, social security #'s, etc.)

Date: _____
 By: _____
 Docket No. _____
 (this number to be assigned by the PUC after your form is filed)

PROPERTY OWNER: Do not enter the name of the owner's contract manager, management company, or billing company.

Name	Knightvest Residential						
Mailing Address:	5728 LBJ Freeway Ste 400	City	Dallas	State	TX	Zip	75240
Telephone# (AC)	214-989-7061	Fax # (if applicable)					
E-mail	allison@knightvest.com						

NAME, ADDRESS, AND TYPE OF PROPERTY WHERE UTILITY SERVICE IS PROVIDED

Name	Archer Medical District						
Mailing Address:	2140 Medical District Drive	City	Dallas	State	TX	Zip	75235
Telephone# (AC)	(214) 441-6018	Fax # (if applicable)					
E-mail	Archer@knightvest.com						

<input checked="" type="checkbox"/> Apartment Complex	<input type="checkbox"/> Condominium	<input type="checkbox"/> Manufactured Home Rental Community	<input type="checkbox"/> Multiple-Use Facility
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If applicable, describe the "multiple-use facility" here:

INFORMATION ON UTILITY SERVICE

Tenants are billed for	<input checked="" type="checkbox"/> Water	<input checked="" type="checkbox"/> Wastewater	<input type="checkbox"/> Submetered OR	<input checked="" type="checkbox"/> Allocated ☆☆☆
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Name of utility providing water/wastewater: City of Dallas

Date submetered or allocated billing begins (or began): 10/15/22 Required

METHOD USED TO OFFSET CHARGES FOR COMMON AREAS Check one line only.

<input type="checkbox"/> Not applicable, because	Bills are based on the tenant's actual submetered consumption
<input type="checkbox"/>	There are neither common areas nor an installed irrigation system

All common areas and the irrigation system(s) are metered or submetered:
 We deduct the actual utility charges for water and wastewater to these areas then allocate the remaining charges among our tenants.

This property has an installed irrigation system that is not separately metered or submetered:
 We deduct percent (we deduct at least 25 percent) of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

This property has an installed irrigation system(s) that is/are separately metered or submetered:
 We deduct the actual utility charges associated with the irrigation system(s), then deduct at least 5 percent of the utility's total charges for water and wastewater consumption, then allocate the remaining charges among our tenants.

This property does not have an installed irrigation system:
 We deduct at least 5 percent of the retail public utility's total charges for water and wastewater consumption, and then allocate the remaining charges among our tenants.

☆☆☆ IF UTILITY SERVICES ARE ALLOCATED, YOU MUST ALSO COMPLETE PAGE TWO OF THIS FORM ☆☆☆

Send this form by mail with a total of (3) copies to:
 Filing Clerk, Public Utility Commission of Texas
 1701 North Congress Avenue
 P.O. Box 13326
 Austin, Texas 78711-3326

METHOD USED TO ALLOCATE UTILITY CHARGES

Check the box or boxes that describe the allocation method used to bill tenants.

<input type="checkbox"/>	Occupancy method: The number of occupants in the tenant's dwelling unit is divided by the total number of occupants in all dwelling units at the beginning of the month for which bills are being rendered.
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<input type="checkbox"/>	Ratio occupancy method: The number of occupants in the tenant's dwelling unit is adjusted as shown in the table to the right. This adjusted value is divided by the total of these values for all dwelling units occupied at the beginning of the retail public utility's billing period.	Number of Occupants	Number of Occupants for Billing Purposes
		1	1.0
		2	1.6
		3	2.2
		>3	2.2 + 0.4 for each additional occupant

<input type="checkbox"/>	Estimated occupancy method: The estimated occupancy for each unit is based on the number of bedrooms as shown in the table to the right. The estimated occupancy in the tenant's dwelling unit is divided by the total estimated occupancy in all dwelling units regardless of the actual number of occupants or occupied units.	Number of Bedrooms	Number of Occupants for Billing Purposes
		0 (Efficiency)	1
		1	1.6
		2	2.8
		3	4.0
	>3	4.0 + 1.2 for each additional bedroom	

<input type="checkbox"/>	Occupancy and size of rental unit	<input type="checkbox"/>	percent (in which no more than 50%) of the utility bill for water/wastewater consumption is allocated using the occupancy method checked above. The remainder is allocated according to either:
			<ul style="list-style-type: none"> • the size of the tenant's dwelling unit divided by the total size of all dwelling units, OR • the size of the space rented by the tenant of a manufactured home divided by the size of all rental spaces.

<input type="checkbox"/>	Submetered hot water:
	The individually submetered hot water used in the tenant's dwelling unit is divided by all submetered hot water used in all dwelling units.

<input type="checkbox"/>	Submetered cold water is used to allocate charges for hot water provided through a central system:
	The individually submetered cold water used in the tenant's dwelling unit is divided by all submetered cold water used in all dwelling units.

<input type="checkbox"/>	As outlined in the condominium contract. Describe:

<input type="checkbox"/>	Size of manufactured home rental space:
	The size of the area rented by the tenant divided by the total area of all the size of rental spaces.

<input checked="" type="checkbox"/>	Size of the rented space in a multi-use facility:
	The square footage of the space rented by the tenant divided by the total square footage of all rental spaces.

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PROPERTY INFORMATION

Property	Archer Medical District	Units	396
Portfolio	Knightvest Management LLC	MAP	No
Address	2140 Medical District Dr, Dallas, TX 75235		

To authorize, please sign this RealPage Submeter Maintenance Proposal and send it via email to Submeter@RealPage.com. Terms and Conditions are included on the last page.

RealPage Submeter completed a quality check on your submetering system and identified some issues that need inspection and/or repair. These units may receive estimated, rather than actual, usage bills until the issues are resolved.

Please refer to the following pages for a detailed list of issues, service addresses and customer names.

PROPOSAL SUMMARY

Issue	Materials	Labor	Combined	Quantity	Total
Meter Non-Incrementing	\$64.00	\$40.50	\$104.50	78	\$8,151.00
No Current Reads	\$84.00	\$40.50	\$124.50	248	\$30,876.00
Upgrade Data Collector	\$1,735.65	\$324.00	\$2,059.65	1	\$2,059.65
Upgrade Repeaters	\$1,425.08	\$648.00	\$2,073.08	1	\$2,073.08
			Subtotal		\$43,159.73
			Discount 20.00%		\$8,631.95
			Shipping		\$186.72
			Estimated Tax		\$2,836.17
			Estimated Total		\$37,550.68

Work Start Date: To Be Determined

Work Stop Date: To Be Determined

Dual system - partial upgrade to Tehama with 248 transmitter replacements, 78 meter replacements. If hardpiped, site must contract plumber to perform replacements. Install Tehama DCAP and repeaters as needed.

Proposal Date
8/9/2022

RealPage Submeter Owner
Rhiannon Morris

Approval

Phone: (800) 254-9710

Fax: (949) 250-6397

Email: Submeter@RealPage.com

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #1009, Dallas, TX 75235	Victoria Ly	Water	Meter Non-Incrementing	Cereniti Gateway
<i>Parts Specified for This Work Order</i>				
1 M108-X / MTW MJ20 Poly 3/4" Cold Water Meter with 4.5" length (MJ20 short) (c708) 1:10 (Not CA approved)				
2140 Medical District #1011, Dallas, TX 75235	Luther Menke	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1012, Dallas, TX 75235	Carol Richardson	Water	No Current Reads	Cereniti Gateway
<i>Parts Specified for This Work Order</i>				
1 R317-F / Tehama MAX RANGE Single Pulse Basic MDT Transmitter, Standard Pulses				
2140 Medical District #1013, Dallas, TX 75235	Travis Cox	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1014, Dallas, TX 75235	Darline Morgan	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1015, Dallas, TX 75235	Clayton Johnson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1017, Dallas, TX 75235	Jake Silva	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1019, Dallas, TX 75235	Bryan Wilkerson	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1020, Dallas, TX 75235	Alondra Gonzales	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1021, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #1025, Dallas, TX 75235	Bronson Sanders	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1026, Dallas, TX 75235	Edward Rodriguez	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1028, Dallas, TX 75235	Terrance Steen	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1028, Dallas, TX 75235	Terrance Steen	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1030, Dallas, TX 75235	Erica Anderson	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1030, Dallas, TX 75235	Erica Anderson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1032, Dallas, TX 75235	Brinda Gurumoorthy	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1033, Dallas, TX 75235	Ryan Smith	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1035, Dallas, TX 75235	Silvio Almeida	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1037, Dallas, TX 75235	Zachary Townsend	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1045, Dallas, TX 75235	Jeniya Staton	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1046, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #1047, Dallas, TX 75235	Omar Martinez	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #1048, Dallas, TX 75235	Latosia Crutcher	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1049, Dallas, TX 75235	Kunal Verma	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1051, Dallas, TX 75235	Aubrey Mayes	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1052, Dallas, TX 75235	Chase Wedin	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1053, Dallas, TX 75235	Gregory Clayton	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1054, Dallas, TX 75235	Janet Donaldson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1055, Dallas, TX 75235	Danielle Reynaga	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1056, Dallas, TX 75235	Freddy Espejel	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1057, Dallas, TX 75235	Lurene Dixon	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1058, Dallas, TX 75235	Tina Chapman	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1059, Dallas, TX 75235	Katherine Halas	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1060, Dallas, TX 75235	David Padilla Correa	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1061, Dallas, TX 75235	Krischelle Jones	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1062, Dallas, TX 75235	Ly Luu	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1063, Dallas, TX 75235	Kevin VanHorn	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1064, Dallas, TX 75235	Aumon Wyatt	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1065, Dallas, TX 75235	Bryan Bailey	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1066, Dallas, TX 75235	Anish Sinha	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1067, Dallas, TX 75235	Magda Vega	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1068, Dallas, TX 75235	Francisco Ruiz	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1069, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #1070, Dallas, TX 75235	Michael Scott	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1071, Dallas, TX 75235	Kevin Luvaga	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1072, Dallas, TX 75235	Mahmoud Eljalby	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1073, Dallas, TX 75235	Robert Rodriguez	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1074, Dallas, TX 75235	Eboni Bell	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #1075, Dallas, TX 75235	Kneisha Wright	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1076, Dallas, TX 75235	Joshua Rodriguez	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1077, Dallas, TX 75235	Colton Brockert	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1078, Dallas, TX 75235	Sandra Harris	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1079, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #1080, Dallas, TX 75235	Dennis Waller	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1081, Dallas, TX 75235	Kaelyn Helm	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1082, Dallas, TX 75235	Danielle Spanbauer	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1083, Dallas, TX 75235	Zachary Mauricio	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1084, Dallas, TX 75235	Constance Ross	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1085, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #1086, Dallas, TX 75235	Guadalupe Ocampo	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1087, Dallas, TX 75235	Shanay Bollin	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1088, Dallas, TX 75235	William Brandt	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1089, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #1090, Dallas, TX 75235	Allie Plunk	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1091, Dallas, TX 75235	Johanna Frondoso	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1092, Dallas, TX 75235	Benjamin Parker	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1093, Dallas, TX 75235	Marguerita Walker	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1094, Dallas, TX 75235	John Beesley	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1097, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #1098, Dallas, TX 75235	Carmen Hernandez	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1099, Dallas, TX 75235	Salvador Martinez III	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1100, Dallas, TX 75235	Ervin Handy	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1101, Dallas, TX 75235	Bernard Nesmith	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #1101, Dallas, TX 75235	Bernard Nesmith	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #1102, Dallas, TX 75235	Karina Huggins	Water	No Current Reads	Cereniti Gateway
2140 Medical District #1103, Dallas, TX 75235	Mickey Glover	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2001, Dallas, TX 75235	Ruben Ramirez	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2002, Dallas, TX 75235	Dimitri Turner	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2004, Dallas, TX 75235	Zoe Gonzalez-Morales	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2008, Dallas, TX 75235	Maria Sarmiento	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2009, Dallas, TX 75235	Neshat Momeni	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2010, Dallas, TX 75235	Jake Munch	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2013, Dallas, TX 75235	Noah Collaco	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2015, Dallas, TX 75235	Jasmin Fonseca	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2016, Dallas, TX 75235	Olaleye Oboye	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2018, Dallas, TX 75235	Chaquel Roye	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2020, Dallas, TX 75235	James Hazen	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2021, Dallas, TX 75235	Juan Flores	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2025, Dallas, TX 75235	Amanda Lozano	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2026, Dallas, TX 75235	Marvin Regalado	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2027, Dallas, TX 75235	McKenzie Kidwell	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2028, Dallas, TX 75235	Aniyah Jelks	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2029, Dallas, TX 75235	Addison Pressley	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2030, Dallas, TX 75235	Fabiola Valenzuela	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2032, Dallas, TX 75235	Vishakha Pramod	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2034, Dallas, TX 75235	Simran Singh	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2035, Dallas, TX 75235	Salena Meeks	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2044, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #2046, Dallas, TX 75235	Daniel Trautmann	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2047, Dallas, TX 75235	Tia Lucas	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #2049, Dallas, TX 75235	Homer Herlong	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2050, Dallas, TX 75235	Mark Chilton	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #2050, Dallas, TX 75235	Mark Chilton	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2051, Dallas, TX 75235	Myles Bolden	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2052, Dallas, TX 75235	Joshua Villasenor	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2053, Dallas, TX 75235	Simon Acosta	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2054, Dallas, TX 75235	Natalia Cabrera	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2055, Dallas, TX 75235	* F.A.D Furnished	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2056, Dallas, TX 75235	Kyle Francis	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2057, Dallas, TX 75235	Willie Bell	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2058, Dallas, TX 75235	Kendra Streets	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2059, Dallas, TX 75235	Marquisha Davis	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2060, Dallas, TX 75235	Lauren Williams	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2061, Dallas, TX 75235	Kara Ezell	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2062, Dallas, TX 75235	Natalie Gjermo	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2063, Dallas, TX 75235	Alisha Hutchinson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2064, Dallas, TX 75235	Jaden Hicks	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2065, Dallas, TX 75235	Isiah Swann	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2066, Dallas, TX 75235	Sung-han Lin	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2067, Dallas, TX 75235	Toni Richardson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2068, Dallas, TX 75235	Jacob Nelson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2069, Dallas, TX 75235	Danielle Clark	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2070, Dallas, TX 75235	Shadonna Smith	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2071, Dallas, TX 75235	Patricia Freeman	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2072, Dallas, TX 75235	Nil Calveras	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2073, Dallas, TX 75235	Sergio Morales	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #2074, Dallas, TX 75235	Gary Baty	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2075, Dallas, TX 75235	Rhea Tibrewal	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2076, Dallas, TX 75235	Ciara Washington	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2077, Dallas, TX 75235	Shatya Bates	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2078, Dallas, TX 75235	Alea Zone	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2079, Dallas, TX 75235	Abdul Kader	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2080, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #2081, Dallas, TX 75235	* F.A.D Furnished	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2082, Dallas, TX 75235	Wendy Castillo	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2083, Dallas, TX 75235	Nanjo Diony	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2084, Dallas, TX 75235	Erick Perez	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2085, Dallas, TX 75235	Jake Rogers	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2086, Dallas, TX 75235	Getnet Aberra	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2087, Dallas, TX 75235	* F.A.D Furnished	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2088, Dallas, TX 75235	Anthony Chen	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2089, Dallas, TX 75235	Pezad Doctor	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2090, Dallas, TX 75235	Carlos Whetten	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2091, Dallas, TX 75235	Sara Watson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2092, Dallas, TX 75235	Tykilliam Hudspeth	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2093, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #2094, Dallas, TX 75235	DeWayne Clifton	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2095, Dallas, TX 75235	Nigel Williams	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2097, Dallas, TX 75235	Manuel Casis	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2098, Dallas, TX 75235	Jalen McEaddy	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2099, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #2100, Dallas, TX 75235	Tara Trowbridge	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #2101, Dallas, TX 75235	Justin Garrett	Water	No Current Reads	Cereniti Gateway
2140 Medical District #2102, Dallas, TX 75235	Rabia Jamy	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3003, Dallas, TX 75235	Alston Johnson	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3006, Dallas, TX 75235	Ivana Ford	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3007, Dallas, TX 75235	Ken Mack	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3010, Dallas, TX 75235	Sarwar Khan	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3010, Dallas, TX 75235	Sarwar Khan	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3011, Dallas, TX 75235	Arvinth Sethuraman	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3012, Dallas, TX 75235	Roxana Lemaire Valenzuela	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3013, Dallas, TX 75235	Darion Diasgranados	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3014, Dallas, TX 75235	Niki Yari	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3014, Dallas, TX 75235	Niki Yari	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3015, Dallas, TX 75235	Yvette Munoz	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3016, Dallas, TX 75235	Vladyslav Bondar	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3017, Dallas, TX 75235	Casey Daniels	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3018, Dallas, TX 75235	Nina Ervin	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3021, Dallas, TX 75235	Yuan Edward	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3025, Dallas, TX 75235	Brichai Whiteman	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3027, Dallas, TX 75235	Julissa Ruiz	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3030, Dallas, TX 75235	Erika Johnson	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3030, Dallas, TX 75235	Erika Johnson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3031, Dallas, TX 75235	Sarah Gibson	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3034, Dallas, TX 75235	Melissa Hanlon	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3035, Dallas, TX 75235	Naoto Kubota	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3037, Dallas, TX 75235	Taylor Robinson	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #3039, Dallas, TX 75235	Aaron Zaldivar	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #3041, Dallas, TX 75235	Neha Sangana	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3043, Dallas, TX 75235	Suriya Subramanian	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3044, Dallas, TX 75235	Kristi Theus	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3046, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #3047, Dallas, TX 75235	Joshua Estrada	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3048, Dallas, TX 75235	Theresa Pedevilla	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3049, Dallas, TX 75235	Sierra Hardeman	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3050, Dallas, TX 75235	Erica Stephenson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3051, Dallas, TX 75235	Anna Brown	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3052, Dallas, TX 75235	Jason Okpegbue	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3053, Dallas, TX 75235	John Falcon	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3054, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #3055, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #3056, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #3057, Dallas, TX 75235	Diana Higby	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3058, Dallas, TX 75235	Kristine Madsen	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3059, Dallas, TX 75235	Matthew Poncin	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3060, Dallas, TX 75235	Keondra Johnson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3061, Dallas, TX 75235	Courtney Berryhill	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3062, Dallas, TX 75235	Thomas Brosseau	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3063, Dallas, TX 75235	Tenetia Kelley	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3064, Dallas, TX 75235	Kyuto Tashiro	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3065, Dallas, TX 75235	Aldrin Tumamao	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3066, Dallas, TX 75235	Hailee Browne	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3067, Dallas, TX 75235	Darlene King	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3068, Dallas, TX 75235	Alona McCready	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #3069, Dallas, TX 75235	Shanise Gibson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3070, Dallas, TX 75235	Cristian Rendon	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3071, Dallas, TX 75235	Alain Salas Alarcon	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3072, Dallas, TX 75235	Tasnim Alkayyali	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3073, Dallas, TX 75235	Patrick Lutter	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3074, Dallas, TX 75235	Sarita Limbu	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3075, Dallas, TX 75235	Elena Rodriguez	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3076, Dallas, TX 75235	Patrick Varnado	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3077, Dallas, TX 75235	Matthew Lozoya	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3078, Dallas, TX 75235	Alessandra Gutierrez	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3079, Dallas, TX 75235	Ashley Carcamo	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3080, Dallas, TX 75235	Brittany Edwards	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3081, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #3082, Dallas, TX 75235	Courtney McIntyre	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3083, Dallas, TX 75235	Sheetal Hegde	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3084, Dallas, TX 75235	Christina Herrera	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3085, Dallas, TX 75235	Kia Whitney	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3086, Dallas, TX 75235	Wendelyn Leday	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3087, Dallas, TX 75235	* F.A.D Furnished	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3088, Dallas, TX 75235	Moises Luna	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3089, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #3090, Dallas, TX 75235	Griffin Hotaling	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3091, Dallas, TX 75235	Kourtney Proffitt	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3092, Dallas, TX 75235	Jessica McCoy	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3094, Dallas, TX 75235	Stanley Smith	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3095, Dallas, TX 75235	Chen Gonen	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #3097, Dallas, TX 75235	Christopher Johnson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3098, Dallas, TX 75235	Daniel Ghirmay	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3099, Dallas, TX 75235	SMTouhidul Islam	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3100, Dallas, TX 75235	Douglas Loyd	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3101, Dallas, TX 75235	Hamza Kachwala	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3102, Dallas, TX 75235	Daniel Jones	Water	No Current Reads	Cereniti Gateway
2140 Medical District #3103, Dallas, TX 75235	Rut Bryl	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4002, Dallas, TX 75235	Philip Cheng	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4003, Dallas, TX 75235	Aaron Ince	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4005, Dallas, TX 75235	Brooklyn Golden	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4006, Dallas, TX 75235	Luis Llamas	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4007, Dallas, TX 75235	Abigail Ginn	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4008, Dallas, TX 75235	Brandon Matthews	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4011, Dallas, TX 75235	Pierce Dedrick	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4012, Dallas, TX 75235	Abraham Osayamwen	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4013, Dallas, TX 75235	Ziad Atiya	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4014, Dallas, TX 75235	Quiera Booker	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4015, Dallas, TX 75235	Sachina Shrestha	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4016, Dallas, TX 75235	Cara Smith	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4017, Dallas, TX 75235	John Scharf	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4020, Dallas, TX 75235	Quoqueze Price	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4021, Dallas, TX 75235	Christopher Essien	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4022, Dallas, TX 75235	Sanam Shikalgar	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4024, Dallas, TX 75235	Luisa Camarillo	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4024, Dallas, TX 75235	Luisa Camarillo	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4025, Dallas, TX 75235	Luis Cuartas	Water	Meter Non-Incrementing	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #4026, Dallas, TX 75235	Aava Azad	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4027, Dallas, TX 75235	Patricia Torres	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4029, Dallas, TX 75235	Nia Forte	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4030, Dallas, TX 75235	Kimberlie Smith	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4031, Dallas, TX 75235	Tiarra Andrews	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4032, Dallas, TX 75235	Safari Nicholson	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4035, Dallas, TX 75235	Heather Keller	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4036, Dallas, TX 75235	Drishti Tolani	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4037, Dallas, TX 75235	Tyler Shropshire	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4038, Dallas, TX 75235	Noelia Palma	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4041, Dallas, TX 75235	Zachary Moses	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4044, Dallas, TX 75235	Jayson Calucag	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4044, Dallas, TX 75235	Jayson Calucag	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4046, Dallas, TX 75235	Nicholas Cox	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4047, Dallas, TX 75235	Rachel Moore	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4048, Dallas, TX 75235	Edgar Lescure	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4049, Dallas, TX 75235	Uman Gahlot	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4049, Dallas, TX 75235	Uman Gahlot	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4050, Dallas, TX 75235	Naomi Simons	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4051, Dallas, TX 75235	Aiden Crowder-Shaddix	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4052, Dallas, TX 75235	Patricia Denise	Water	Meter Non-Incrementing	Cereniti Gateway
2140 Medical District #4052, Dallas, TX 75235	Patricia Denise	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4053, Dallas, TX 75235	Stephen Burck	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4054, Dallas, TX 75235	Don Grey	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4055, Dallas, TX 75235	Beverly Williams	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4056, Dallas, TX 75235	Christina Scott	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #4057, Dallas, TX 75235	Tevin Wright	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4058, Dallas, TX 75235	Elizabeth Bender	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4059, Dallas, TX 75235	Louisa Formusoh	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4060, Dallas, TX 75235	Kamil Martins	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4061, Dallas, TX 75235	Enrique Chiu	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4062, Dallas, TX 75235	Brad Kearns	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4063, Dallas, TX 75235	Hannah Brake	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4064, Dallas, TX 75235	Rosalie Ortega-Gose	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4065, Dallas, TX 75235	Dominique Joiner	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4066, Dallas, TX 75235	Abigail Hawley	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4067, Dallas, TX 75235	Jarvis Garner	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4068, Dallas, TX 75235	Zachary Paul	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4069, Dallas, TX 75235	Candice Haley	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4070, Dallas, TX 75235	Burt Valdez	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4071, Dallas, TX 75235	Rahi Dakwala	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4072, Dallas, TX 75235	David Weatherford	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4073, Dallas, TX 75235	Radha Patel	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4074, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #4075, Dallas, TX 75235	Daisy Rivera	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4076, Dallas, TX 75235	Cynthia Wallace	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4077, Dallas, TX 75235	Sherrilynn Cooper	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4078, Dallas, TX 75235	Tenisha Bogan	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4079, Dallas, TX 75235	Marta Nudd	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4080, Dallas, TX 75235	Alex Dilmen	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4081, Dallas, TX 75235	Emily Steen	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4082, Dallas, TX 75235	Melody Rivera	Water	No Current Reads	Cereniti Gateway

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Service Address	Resident	Service	Issue Type	Manufacturer
2140 Medical District #4083, Dallas, TX 75235	Gregory Burchill	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4084, Dallas, TX 75235	Lily-Marie Swindle	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4085, Dallas, TX 75235	Dalton Fowler	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4086, Dallas, TX 75235	Angela Richardson	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4087, Dallas, TX 75235	Ali Hasan	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4088, Dallas, TX 75235	Arath Armendariz	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4089, Dallas, TX 75235	Ireca Mance	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4090, Dallas, TX 75235	Ankita Padarthy	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4091, Dallas, TX 75235	Stephanie Guertin	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4092, Dallas, TX 75235	Maria Manuel	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4093, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #4094, Dallas, TX 75235	Mafruha Manzur	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4098, Dallas, TX 75235		Water	No Current Reads	Cereniti Gateway
2140 Medical District #4099, Dallas, TX 75235	Michael Robb	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4100, Dallas, TX 75235	Carlos Navarrete Torres	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4101, Dallas, TX 75235	Koman Fofana	Water	No Current Reads	Cereniti Gateway
2140 Medical District #4102, Dallas, TX 75235	Stephanie Tallant	Water	No Current Reads	Cereniti Gateway

Property

Upgrade Property

Parts Specified for This Work Order

- 1 R317-N / Tehama MAX RANGE Diversity DCAP, Standard Capacity (1000 units max)

Service Address	Resident	Service	Issue Type	Manufacturer
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Property

Upgrade Property

Parts Specified for This Work Order

- 4 R317-L / Tehama MAX RANGE Diversity Repeater incl. 5V DC, 1 amp power supply

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Invoicing will be on a parts & labor basis according to the fee schedule in this 'Not to Exceed' proposal. Minimum billing amount for a site visit is \$450.00 plus tax. RealPage Submeter warrants repairs for one (1) year. This includes any labor performed & all equipment that is repaired/replaced at time of service.

The Do Not Exceed proposal is based on properties in normal condition. Circumstances that would require significant extra labor -- such as corroded piping, brittle piping, buried meters, equipment in tight crawl spaces, equipment behind dry wall, etc... -- can result in a need to re-price the service. RealPage Submeter commits to communicate any non-normal conditions as soon as possible after identification.

RealPage Submeter will contact you to schedule a date and time for a Field Technician to repair these issues. Prior to the visit, RealPage Submeter will provide you with a list of units to be serviced. The property will be responsible for notifying residents/tenants and having keys ready. A Post-Visit Report documenting the repairs will be sent after completion of the service. If access is not granted to any designated units during the scheduled visit, a return visit may be required and will be subject to the Surcharge/Travel Fee of \$450 for all visits.

DEFINITIONS**Meter Non-Incrementing****- Definition:**

The transmitter has sent data, but there has been zero meter usage reported for the past 30 days or more. The zero usage may be valid (unit is not occupied, residents were traveling, or the utility is only used during part of the year) or it may be a hardware problem (examples include sediment in a water meter or the connection to the transmitter is not correct).

- Normal Solution(s):

The most common resolution is to replace the meter or the probe (connection between transmitter and meter) or to reconnect the wires.

Transmitter Inactive**- Definition:**

A transmitter has not reported (sent data) for a period of at least 12 days or more. If a property is manually read, then the period is 60 days or more. Conditions that may cause an inactive flag include dead transmitter, expired battery, bad phone line, inclement weather, radio interference, and vegetation growth.

- Normal Solution(s):

While other scenarios are possible, it is often necessary to replace the battery (if possible) or the entire transmitter.

Transmitter Low Battery**- Definition:**

For those systems with the capability, transmitters are flagged several weeks in advance when the batteries are weak and nearing the end of their useful life.

- Normal Solution(s):

Replace the battery in the transmitter.

High Usage**- Definition:**

While the threshold can vary from property to property and between utility services (water, gas, electric), this flag occurs when usage increases by a significant amount (such as 50%) versus the unit's prior daily average (over the past 3 months). While high usage is often valid (excessive consumption or large number of residents per unit), potential problems include a faulty transmitter or a leak in the unit.

- Normal Solution(s):

While there are rare occasions when it is necessary to replace a transmitter or the meter, the typical solution is to test the usage (such as a bucket test for water meters) and provide the analysis to the resident / tenant.

Low Usage**- Definition:**

Meters with this flag have exceptionally low usage. While there may not be an issue with the meter, it is recommended that the property manager confirm that the unit was occupied for the entire period. If occupied, then there may a problem with the meter or the resident / tenant may not consume much of the utility.

- Normal Solution(s):

If not due to low usage, then it may be necessary to validate that the meter factor is correct or replace a faulty meter.

Vacant Usage**- Definition:**

Units that are known to be vacant but display usage above a certain threshold are flagged for this issue. This threshold varies.

- Normal Solution(s):

If the property or maintenance staff cannot identify the underlying issue, such as a leak or the unit was really occupied, then the meter should be inspected to determine if it needs to be replaced.

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TERMS AND CONDITIONS

Terms of Sale

These terms of sale ("Agreement") shall govern the sale of the meters purchased herein and any maintenance services for the meters to be provided by RealPage Utility Management, Inc. ("Company"). A purchaser, contractor, subcontractor, owner, manager, agent for such, or their successors or assigns (collectively, the "Purchaser") shall be bound by this Agreement.

Limitation of Liability

COMPANY SHALL HAVE NO LIABILITY TO THE PURCHASER OF THE METERS OR MAINTENANCE SERVICES PROVIDED BY COMPANY FOR INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, SPECIAL, INDIRECT, INCIDENTAL OR PUNITIVE DAMAGES, (INCLUDING WITHOUT LIMITATION LOSS OF REVENUE, UTILITY COST RECOUPMENT, OR PROFITS), FROM ALL CAUSES OF ACTION OF ANY KIND, INCLUDING CONTRACT, TORT OR OTHERWISE, EVEN IF PURCHASER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL COMPANY'S AGGREGATE LIABILITY UNDER THIS PURCHASE ORDER EXCEED THE AMOUNT ACTUALLY RECEIVED BY COMPANY PURSUANT TO THIS PURCHASE ORDER.

Company Warranties

COMPANY PROVIDES NO WRITTEN OR ORAL WARRANTIES WHATSOEVER. COMPANY MAKES NO REPRESENTATIONS OR EXPRESS OR IMPLIED WARRANTIES WITH RESPECT TO THE PURCHASED SERVICES OR METERS. COMPANY HEREBY SPECIFICALLY DISCLAIMS ANY OTHER REPRESENTATIONS AND WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE FOR THE METERS OR ANY MAINTENANCE SERVICES TO BE PROVIDED BY COMPANY.

Construction

The parties agree that this Agreement was fully negotiated by and between the parties and, therefore, no part of this Agreement shall be interpreted against the party that drafted it.

Confidentiality

Confidentiality: Each of the parties agree to keep the terms of this Agreement confidential and shall not disclose such terms to any other party except on a need-to-know basis in order to carry out the terms of this Agreement as may be required by law, or upon the express written consent of the other party.

Entire Agreement

This Agreement comprises the entire agreement between the parties regarding the subject matter hereof. All prior written and or oral agreements, including any proposals not set forth herein are hereby merged into this Agreement. This Agreement shall not be modified, amended or changed except by written instrument signed by authorized representatives of both parties and designated as an amendment.

Purchaser agrees that any legal action between Company and Purchaser shall be commenced only in Texas which shall be the exclusive venue and forum.