



Control Number: 52797



Item Number: 37

**Bonnie Werchan**

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February 7, 2022

Public Utility Commission  
Customer Protection Division  
PO Box 13326  
Austin, TX 78711-3326

2022 FEB 14 AM 9:05

RE: Docket # 52797

Please accept this letter of my **PROTEST** of the proposed sale and transfer of water/sewer services by Conroe Resort Utilities, LLC to Undine Development, LLC.

I am a senior citizen residing in the Del Lago subdivision and already pay very high rates. The convoluted and vague information provided by Undine Development about the impending sale indicates that my service rates would drastically change (more than double) but did not indicate that any additional service benefits would be provided. My research indicates that my service fees would be affected as follows:

	Current Conroe Resort Rates:	Proposed Unidine Rates:	% Increase:
Base Water Fee:	\$27.42	\$40.00	46%
Per 1000/gallons:	\$2.28	\$5.00	119%
Base Sewer Fee:	\$36.91	\$70.00	90%
Per 1000/Gallons:	\$3.68	\$12.00	131%

If the PUC does allow this sale to go through, existing customers must be protected against these significant increases in service rates. More than a 10% increase in any category should not be allowed by the PUC.

Please intervene on my behalf and let me know if any additional action is required to protest this sale. Thank you for your assistance. I look forward to an email confirmation from your office that this protest has been processed.

Send confirmation to: [bonniewerchan@gmail.com](mailto:bonniewerchan@gmail.com)

Sincerely,



Bonnie Werchan

Cc: Megan Berry, Del Lago POA Management