



Control Number: 52797



Item Number: 229

May 3, 2023

Public Utility Commission of Texas by Undine Development LLC.
701 N. Congress Avenue
P.O.Box 133261
Austin, Texas 78711-332
Docket No 52797

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PUBLIC UTILITY COMMISSION
FILING CLERK

Dear Commissioners,

Please accept this letter as a formal protest and expression of our significant discontent with the astronomically high rate increase as well as proposed 3 year continued increases by Undine Development LLC.

These increases are not fair and represent profiteering at the expense of retirees (like ourselves) and ordinary citizens. It will create significant hardship for families impacted by this increase. The water nor sewer services will not change; just cost more to neighborhood residents and families. The commercial properties in the usage area are rumored to have worked out a deal with Undine at the expense of each homeowner.

We implore you to protect us from this and ensure our residents have access to affordable water. This monopoly should not be allowed to gouge customers who cannot buy water or sewer services elsewhere and we strongly plead with the commission to intervene on behalf of affected residents. We as residents need the commission to hold Undine Development LLC accountable and transparent with communication to their customers the astronomical increase.

Respectfully,

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