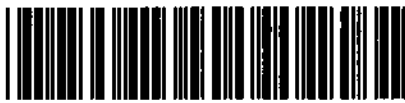




Control Number: 52797



Item Number: 225

Public Utility Commission of Texas by Undine Development LLC.

1701 N. Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Docket No 52797 – Undine Development LLC Service Conroe Resort Utilities

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PUBLIC UTILITY COMMISSION
FILING CLERK

Dear Commissioners,

Please accept this letter as a formal protest and expression of our significant discontent with the astronomically high rate increase as well as proposed 3 year continued increases by Undine Development LLC.

These increases are ridiculous and represent profiteering at the expense of retirees and ordinary citizens. It will create significant hardships for all families impacted by such unjust increases. The water nor sewer services will not change; just cost more to neighborhood families. **The commercial properties in the usage area are rumored to have "worked out a deal" with Undine at the expense of each homeowner.**

We implore you to protect us from this travesty. This monopoly should not be allowed to gouge customers who cannot buy water or sewer services elsewhere and we strongly plead with the commission to intervene on behalf of affected residents.

Respectfully,

