



Control Number: 52797



Item Number: 216

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PUBLIC UTILITY COMMISSION
FILING CLERK

PUBLIC UTILITIES COMMISSION OF TEXAS

P O BOX 13326

AUSTIN, TEXAS

GENTLEMEN:

THE RESIDENTS OF DEL LAGO SUBDIVISION OF MONTGOMERY ARE IN SHOCK ABOUT THE NEW RATES CHARGED FOR WATER & SEWER SERVICES. IN FEBRUARY, MANY RESDENTS PROTESTED AS DOCUMENTED BY THE PUC (Docket 52797) UNDINE DEVELOPMENT LLC SERVICE CONROE RESORT UTILITIES.

PLEASE ACCEPT THIS LETTER AS A FORMAL PROTEST AND EXPRESSION OF OUR SIGNIFICANT DISCONTENT WITH THE ASTRONOMICALLY HIGH RATE INCREASE AS WELL AS PROPOSED 3 YEARS CONTINUED INCREASES BY UNDINE DEVELOPMENT LLC. THIS FIRST YEAR INCREASE HITS HARD AND THE FUTURE HIKES WILL DEVASTATE THIS LITTLE COMMUNITY. THIS MONTH FOR A 2000 GALLON USAGE, THE CHARGES HAVE DOUBLED \$31.98 TO \$60.76 & THE SEWER A 59% INCREASE \$44.27 TO \$75.00. The incremental 3 year rate for water will be a minimum of \$50.93 with zero gallons used plus s much as a base rate of \$254.65 plus \$8.18 per thousand gallons used. A monthly flat rate of \$110. For sewer regardless of water usage favors only the extremely high volume users like local commercial properties.

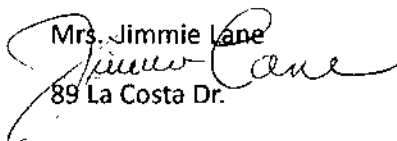
These increases are ridiculous and represent profiteering at the expense of retirees and ordinary citizens. It will create significant hardships for all families impacted by the increase. The service we receive will not charge – just the cost!!!

Seven months ago I lost my husband, Charles Lane!! So we have gone from a two (2)

Social security checks per month – to a ONE Social Security check. What do I give up in order to water my lawn or flush my commode??? I have 9 grandchildren & 13 great-grandchildren. Maybe one of them can buy my groceries each month so I can pay my water bill!!!!!!!

Attached you will see Undine's three year increases in water and sewer services that we have to look forward to. Please, please help this poor little widow lady!!!!!!!

Respectfully,

Mrs. Jimmie Lane

89 La Costa Dr.

Montgomery, Texas 77356

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Undine Texas, LLC		Water Tariff Page No. 9
SECTION 1.0 -- RATE SCHEDULE		
Section 1.01 -- Rates		
Rate Year 1		Effective Date: August 1, 2020
Meter Size	Monthly Base Rate	Gallagege Charge
5/8"	<u>\$37.81</u> (includes 0 gallons)	\$2.02 per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$56.72</u>	\$2.94 per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$94.53</u>	\$5.25 per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$189.05</u>	\$7.79 per 1,000 gallons from 25,001+ gallons
2"	<u>\$302.48</u>	
3"	<u>\$567.15</u>	
4"	<u>\$983.06</u>	
Other (Unmetered)	<u>\$60.50</u>	

The "Rate Year 2" rates in our current tariff that were effective August 1, 2021, will commence after the first anniversary of the "Rate Year 1" and will be effective April 1, 2024.

Rate Year 2		Effective Date: August 1, 2021
Meter Size	Monthly Base Rate	Gallagege Charge
5/8"	<u>\$44.37</u> (includes 0 gallons)	\$2.21 per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$66.56</u>	\$3.13 per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$110.93</u>	\$5.44 per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$221.85</u>	\$7.98 per 1,000 gallons from 25,001+ gallons
2"	<u>\$354.96</u>	
3"	<u>\$665.55</u>	
4"	<u>\$1,153.62</u>	
Other (Unmetered)	<u>\$70.99</u>	

The "Rate Year 3" rates in our current tariff that were effective August 1, 2022, will commence after the second-year anniversary of the "Rate Year 1" and will be effective on April 1, 2025.

Rate Year 3		Effective Date: August 1, 2022
Meter Size	Monthly Base Rate	Gallagege Charge
5/8"	<u>\$50.93</u> (includes 0 gallons)	\$2.41 per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$76.40</u>	\$3.33 per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$127.33</u>	\$5.64 per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$254.65</u>	\$8.18 per 1,000 gallons from 25,001+ gallons
2"	<u>\$407.44</u>	
3"	<u>\$763.95</u>	
4"	<u>\$1,324.18</u>	
Other (Unmetered)	<u>\$81.49</u>	

These water rates can be viewed on our tariff, page 9, on our website at:
<https://www.undinellc.com/wp-content/uploads/Undine-Texas-LLC-Water-Tariff.pdf>

This three-year phase in will save our Conroe Resort Customers on average approximately \$1,026.72 annually.