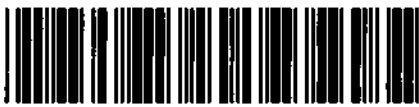


Control Number: 52797



Item Number: 215

Public Utilities Commission of Texas

P. O. Box 13326

Austin, TX 78711-3326

Dear Commissioners:

I am writing to voice my complaint in regard to Undine and their water/sewer price increase.

I recently purchased another home in this same water district. Until my previous home can be sold, it sits *vacant* with MINIMAL water usage. Under the previous water company, the February bill was 72.41 – (minimal water usage), then in March – under the new company the bill went up to 138.60 – same amount of minimal water usage.

I am a very frugal water user and do not believe in water waste. However, if my water bill doubles in no usage – what will it do in the hot summer months of Texas. And then in 3 years when the price increase reaches fruition what will a “normal” amount of usage cost.

Water is a human necessity. **We have only one choice for a water provider.** How can this not be a monopoly?


For a company to come in and take over our water and increase the price at their will is not right. What right does the consumer have for a necessity?

I understand with today's economy, price increases are inevitable. Price increases of this magnitude are unconscionable.

Thank you for your help in this matter.

Sincerely,

Barbara Hermis


28 La Jolla Cir.

Montgomery, TX 77356

And

49 La Costa Dr.

Montgomery, TX 77356+

C: Rep. Will Metcalf

100 Nugent St.

Conroe, TX 77301

May 1, 2023

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PUBLIC UTILITY COMMISSION
FILING CLERK

Doc# 52797

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