



Control Number: 52797



Item Number: 214

Public Utility Commission of Texas by Undine Development LLC

1701 N Congress Avenue  
PO Box 13326  
Austin, Texas 78711-3326

**DOCKET #52797**

RECEIVED  
2023 MAY -4 AM 11:21  
PUBLIC UTILITY COMMISSION  
FILING CLERK

Commissioners,

Please accept this letter as a formal protest against the astronomically high rate increases proposed by Undine Development LLC which represent, for a basis of 2000 gallons of water usage per month, a 270% increase in water rates (from \$29.70 to \$81.22) and a 250% increase in sewer rates (from \$44.27 to \$110). These exorbitant rate increases reflect the greed and price gouging of private corporations which are steadily increasing their market share of water systems. These corporations are utilizing rate hikes to maximize profits (which by definition is their bottom line) and inflate executive salaries. But these rate hikes will put undue hardship on our community which consists mainly of retirees, many of whom are living on a fixed income. Because living without water is not an option, these residents will be forced to cut back on other essentials to pay for this service.

I urge the commission to intervene on the behalf of the affected residents to ensure that our community has access to affordable water. At a very minimum, I urge you to demand that Undine Development LLC be accountable and transparent and share with their customers the basis for this astronomical price increase.

Respectfully,

Ron and Bette Babers  
16 Balboa Rd.  
Montgomery, TX  
77356

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<b>Undine Texas, LLC</b>		<b>Water Tariff Page No. 9</b>
<b>SECTION 1.0 – RATE SCHEDULE</b>		
<b>Section 1.01 – Rates</b>		
<b>Rate Year 1</b>		<b>Effective Date: August 1, 2020</b>
<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Gallage Charge</u>
5/8"	<u>\$37.81</u> (Includes 0 gallons)	<u>\$2.02</u> per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$56.72</u>	<u>\$2.94</u> per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$94.53</u>	<u>\$5.25</u> per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$189.05</u>	<u>\$7.79</u> per 1,000 gallons from 25,001+ gallons
2"	<u>\$302.48</u>	
3"	<u>\$567.15</u>	
4"	<u>\$983.06</u>	
Other (Unmetered)	<u>\$60.50</u>	

The "Rate Year 2" rates in our current tariff that were effective August 1, 2021, will commence after the first anniversary of the "Rate Year 1" and will be effective April 1, 2024.

<b>Rate Year 2</b>		<b>Effective Date: August 1, 2021</b>
<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Gallage Charge</u>
5/8"	<u>\$44.37</u> (Includes 0 gallons)	<u>\$2.21</u> per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$66.56</u>	<u>\$3.13</u> per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$110.93</u>	<u>\$5.44</u> per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$221.85</u>	<u>\$7.98</u> per 1,000 gallons from 25,001+ gallons
2"	<u>\$354.96</u>	
3"	<u>\$665.55</u>	
4"	<u>\$1,153.62</u>	
Other (Unmetered)	<u>\$70.99</u>	

The "Rate Year 3" rates in our current tariff that were effective August 1, 2022, will commence after the second-year anniversary of the "Rate Year 1" and will be effective on April 1, 2025.

<b>Rate Year 3</b>		<b>Effective Date: August 1, 2022</b>
<u>Meter Size</u>	<u>Monthly Base Rate</u>	<u>Gallage Charge</u>
5/8"	<u>\$50.93</u> (Includes 0 gallons)	<u>\$2.41</u> per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$76.40</u>	<u>\$3.33</u> per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$127.33</u>	<u>\$5.64</u> per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$254.65</u>	<u>\$8.18</u> per 1,000 gallons from 25,001+ gallons
2"	<u>\$407.44</u>	
3"	<u>\$763.95</u>	
4"	<u>\$1,324.18</u>	
Other (Unmetered)	<u>\$81.49</u>	

These water rates can be viewed on our tariff, page 9, on our website at:  
<https://www.undinellc.com/wp-content/uploads/Undine-Texas-LLC-Water-Tariff.pdf>

This three-year phase in will save our Conroe Resort Customers on average approximately \$1,026.72 annually.



Likewise, to our customers' benefit, we will also phase in our "Rate Year 3" sewer rate over three years with the same implementation dates as mentioned above:

<u>Undine Texas Environmental, LLC</u>	<u>Sewer Tariff Page No.3</u>
<b>SECTION 1.0 - RATE SCHEDULE</b>	
<u>Section 1.01 – Rates</u>	
<u>Rate Year 1</u> <u>Meter Size:</u> All Meters	<u>Effective Date: August 1, 2020</u> <u>Monthly Minimum Charge</u> <u>\$75.00 Flat Rate</u>
<u>Rate Year 2</u> <u>Meter Size:</u> All Meters	<u>Effective Date: August 1, 2021</u> <u>Monthly Minimum Charge</u> <u>\$92.50 Flat Rate</u>
<u>Rate Year 3</u> <u>Meter Size:</u> All Meters	<u>Effective Date: August 1, 2022</u> <u>Monthly Minimum Charge</u> <u>\$110.00 Flat Rate</u>

This flat sewer rate can be viewed on our sewer tariff, page 3, on our website at:  
<https://www.undinellc.com/wp-content/uploads/Undine-Texas-Environmental-LLC-Sewer-Tariff.pdf>

For billing questions, customer service matters and after-hours emergencies, please call: 936-588-1166, as indicated on your utility bill.

Please look for future announcements regarding Undine's TOWN HALL MEETINGS where we will discuss needed utility improvements, the roles and responsibilities of the Public Utility Commission and any other issues of concern to our customers.

We look forward to serving you as a customer.

Sincerely,

UNDINE MANAGEMENT