



Control Number: 52797



Item Number: 211

April 30, 2023

Public Utilities Commission
PO Box 13326
Austin, Texas 78711

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PUBLIC UTILITY COMMISSION
FILING CLERK

To all who will listen,


The residents of the Del Lago subdivision of Montgomery are in shock about the new rates charged for water and sewer services. In February, many residents protested as documented by the PUC, docket No. 52797-Undine Development LLC Service Conroe Resort Utilities.

Please accept this letter as a formal protest and expression of our significant dissatisfaction with the astronomically high rate increase as well as 3 more scheduled years of increase by Undine Development LLC. This first year increase hits hard and the future hikes will devastate this little community. This month, for a 2000 gallon usage, the charges have doubled (\$31.68 to \$60.76) and the has had a 59% increase. The incremental 3 year rate for water will be a minimum of \$50.93 with 0 gallons of usage, plus as much as a base rate of \$254.65 plus \$8.18 per thousand gallons used. A monthly flat rate of \$110 for sewer regardless of water usage favors only the extremely high volume users like local commercial properties.

These increases are ridiculous and represent profiteering at the expense of retirees and ordinary citizens. It will create significant hardships for all families impacted by such unjust increases. The water and sewer services will not change or provide more benefits. They will simply cost more for neighborhood families.

We implore you to protect us from this travesty. This is supposed to be a regulated monopoly, overseen by the PUC. This monopoly should not be allowed to gouge customers who cannot buy water or sewer services elsewhere. We are at their total mercy, and they have shown they have no mercy. We ask you to intervene on behalf of affected residents.

Respectfully,


Judy Ye
26 Balboa Rd
Montgomery, Tx 77356

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