



Control Number: 52797



Item Number: 204

RECEIVED

PUBLIC UTILITY COMMISSION

2023 MAY -4 AM 11:14

This is a letter in protest of the water/sewer sale of Conroe Resort Utilities (CCN # 11942 to Undine, LLC (CCN # 13250). This public water/sewer supply is located in Montgomery, TX. 77356.

PUBLIC UTILITY COMMISSION
FILING CLERK

The water and sewer bill has increased about 250%!! This increase is proposed over a 3 year phase for supposedly improvements. I along with most my 50 neighbors closest to me are living in 2 bedroom cottages and are on a fixed income. We are getting hit with approximately with a 250% increase with the water/sewer rate increase!!!

Please intervene with a public hearing so residents can try to have a say in this astronomical rate increase!

Dear PUC of Texas,

The almost 280% rate increase for both water and sewer proposed by Undine LLC is both excessive and unjustifiable.

I am submitting this letter in protest of the transfer rate increases as noted in the letter provided by Undine Texas LLC. There does not seem to be any logical reason why both the water and sewer rates should increase by such extreme percentages for the same service. Logic says that the approved rates for Conroe Resort Utilities LLC should be the same rates for that facility and not some approved rates for any other incomparable facility.

There has been no rationale provided for the extreme increases. The facility and customer base is the same and Hay's utility is continuing to provide the billing and support services. I respectfully ask the Commission to review this transaction and conclude that the rate increases requested by Undine LLC should not be applied to the Conroe Resort Utility facility.

Subject:

Transfer of Water and Sewer Facilities from Conroe Resort Utilities LLC to Undine Texas LLC. 52997 52797

I am submitting this letter to intervene in the subject transfer rate increases as noted in the attachment provided by Undine Texas LLC. There does not seem to be any logical justification why both the water and sewer rates should increase by such extreme percentages for the same service. Logic says that the approved rates for Conroe Resort Utilities LLC should be the same rates for that facility and not some approved rates for Undine's other facilities.

There has been no justification provided for the extreme increases. The facility and customer base is the same and Hay's utility is continuing to provide the billing and support services. I hope the Commission will review this transaction and come to the conclusion that the existing Undine LLC rate approval for their other activities should not be applied to the Conroe Resort Utility facility.

I filed an informal online complaint with you against Undine Texas on April 15th.

We received a letter dated March 30th 2023 and another dated April 8th 2023 informing us of a proposed purchase of the water facilities from Conroe Resort Utilities by Undine Texas LLC.

I herewith wish to formally oppose and ask that you intervene in the proceeding of the sale Conroe Resort Utilities LLC to Undine Texas LLC.

The reason for this opposition is that our last two water bills have increased for no reason by 100% in one month. There are approximately 300 Del Lago home owners affected by this unjustified, unethical increase of a life necessity: WATER.

We are 50 cottages who live on Balboa Circle. Each home is identical: 1200 sq ft, 2-bedroom cottages which were all only available for purchase starting April 11, 2022. Many of us are retired and on a fixed income and the proposed increase amount of 250% over the next 3 yrs. is astronomical!

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