



Filing Receipt

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Control Number - 52797

Item Number - 202

Dear Commissioners,

Please accept this letter as a formal protest and expression of our significant discontent with the astronomically high rate increase as well as proposed 3 year continued increases by Undine Development LLC. (attached)

These increases are ridiculous and represent profiteering at the expense of retirees and ordinary citizens. It will create significant hardships for all families impacted by such unjust increases. The water nor sewer services will not change; just cost more to neighborhood families. The commercial properties in the usage area are rumored to have "worked out a deal" with Undine at the expense of each homeowner. We implore you to protect us from this travesty. This monopoly should not be allowed to gouge customers who cannot buy water or sewer services elsewhere and we strongly plead with the commission to intervene on behalf of ALL affected residents.

Respectfully,

Bradley Mock

97 La Costa Drive

Montgomery, TX 77356

281-475-3537



Undine Texas, LLC		Water Tariff Page No. 9
SECTION 1.0 -- RATE SCHEDULE		
Section 1.01 – Rates		
Rate Year 1		Effective Date: August 1, 2020
Meter Size	Monthly Base Rate	Gallage Charge
5/8"	<u>\$37.81</u> (Includes 0 gallons)	<u>\$2.02</u> per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$56.72</u>	<u>\$2.94</u> per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$94.53</u>	<u>\$5.25</u> per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$189.05</u>	<u>\$7.79</u> per 1,000 gallons from 25,001+ gallons
2"	<u>\$302.48</u>	
3"	<u>\$567.15</u>	
4"	<u>\$983.06</u>	
Other (Unmetered)	<u>\$60.50</u>	

The "Rate Year 2" rates in our current tariff that were effective August 1, 2021, will commence after the first anniversary of the "Rate Year 1" and will be effective April 1, 2024.

Rate Year 2		Effective Date: August 1, 2021
Meter Size	Monthly Base Rate	Gallage Charge
5/8"	<u>\$44.37</u> (Includes 0 gallons)	<u>\$2.21</u> per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$66.56</u>	<u>\$3.13</u> per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$110.93</u>	<u>\$5.44</u> per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$221.85</u>	<u>\$7.98</u> per 1,000 gallons from 25,001+ gallons
2"	<u>\$354.96</u>	
3"	<u>\$665.55</u>	
4"	<u>\$1,153.62</u>	
Other (Unmetered)	<u>\$70.99</u>	

The "Rate Year 3" rates in our current tariff that were effective August 1, 2022, will commence after the second-year anniversary of the "Rate Year 1" and will be effective on April 1, 2025.

Rate Year 3		Effective Date: August 1, 2022
Meter Size	Monthly Base Rate	Gallage Charge
5/8"	<u>\$50.93</u> (Includes 0 gallons)	<u>\$2.41</u> per 1000 gallons from 0 to 6,000 gallons
3/4"	<u>\$76.40</u>	<u>\$3.33</u> per 1,000 gallons from 6,001 to 15,000 gallons
1"	<u>\$127.33</u>	<u>\$5.64</u> per 1,000 gallons from 15,001 gallons to 25,000 gallons
1 1/2"	<u>\$254.65</u>	<u>\$8.18</u> per 1,000 gallons from 25,001+ gallons
2"	<u>\$407.44</u>	
3"	<u>\$763.95</u>	
4"	<u>\$1,324.18</u>	
Other (Unmetered)	<u>\$81.49</u>	

These water rates can be viewed on our tariff, page 9, on our website at:
<https://www.undinellc.com/wp-content/uploads/Undine-Texas-LLC-Water-Tariff.pdf>

This three-year phase in will save our Conroe Resort Customers on average approximately \$1,026.72 annually.



Likewise, to our customers' benefit, we will also phase in our "Rate Year 3" sewer rate over three years with the same implementation dates as mentioned above:

<u>Undine Texas Environmental, LLC</u>		Sewer Tariff Page No.3
SECTION 1.0 - RATE SCHEDULE		
<u>Section 1.01 – Rates</u>		
<u>Rate Year 1</u>		<u>Effective Date: August 1, 2020</u>
<u>Meter Size:</u>		<u>Monthly Minimum Charge</u>
All Meters		\$75.00 Flat Rate
<u>Rate Year 2</u>		<u>Effective Date: August 1, 2021</u>
<u>Meter Size:</u>		<u>Monthly Minimum Charge</u>
All Meters		\$92.50 Flat Rate
<u>Rate Year 3</u>		<u>Effective Date: August 1, 2022</u>
<u>Meter Size:</u>		<u>Monthly Minimum Charge</u>
All Meters		\$110.00 Flat Rate

This flat sewer rate can be viewed on our sewer tariff, page 3, on our website at:
<https://www.undinellc.com/wp-content/uploads/Undine-Texas-Environmental-LLC-Sewer-Tariff.pdf>

For billing questions, customer service matters and after-hours emergencies, please call: 936-588-1166, as indicated on your utility bill.

Please look for future announcements regarding Undine's TOWN HALL MEETINGS where we will discuss needed utility improvements, the roles and responsibilities of the Public Utility Commission and any other issues of concern to our customers.

We look forward to serving you as a customer.

Sincerely,

UNDINE MANAGEMENT