

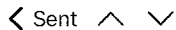


## Filing Receipt

**Received - 2022-02-07 03:46:06 PM**

**Control Number - 52797**

**ItemNumber - 19**

**Vicki Contella**To: [customer@puc.texas.gov](mailto:customer@puc.texas.gov) Cc: [Charlie](#) >

Thursday

## Sale and Rate Increase

This week we got a letter from Conroe Resort Utilities on their sale to Undine Development, LLC.

They are planning on more than doubling our water rate. It is already higher than anyone around us. Our current rate is \$27.42 and we pay \$2.28 per 1,000 gallons.

They are wanting to raise it to \$40 and \$5 per 1000 gallons.

Not sure what we need to do from here but like to protest this increase.

Sincerely

Vicki Contella  
Property owner of  
86 La Costa Dr  
[Montgomery, Tx 77356](#)  
[936-443-5714](tel:936-443-5714)

Sent from my iPad



Done

5 of 5

Public Utility Commission of Texas  
P.O. Box 13326  
Austin, Texas 78711-3326

\*\*\* Sent via electronic mail

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Re: Docket No. 52797 – Undine Development, LLC application  
to purchase facilities and services

Dear Commissioners,

Please accept this letter to express our significant discontent with the application filed by Undine Development, LLC (“Undine”) to purchase from Conroe Resort Utilities, LLC the facilities and transfer of water and sewer services under CCN Nos. 11942 and 20638 respectively. The rate tariffs proposed by Undine Development, LLC represent a rate increase of sixty-eight (68) percent for water and a ninety-six (96) percent rate hike for sewer services over current rates.

This astronomically high increase is unconscionable and holds the effected parties hostage to a profiteering private entity. The proposed rates will create a significant, and for many customers, a severe financial impact. The proposed rates have not been demonstrated to be a justifiable necessity, nor have any required significant infrastructure upgrades been disclosed to validate any such rate increase. Undine has proffered no information to explain the need for the proposed rate hike. If this sale and the corresponding rates are approved, customers will receive the same water and service, but will see their water and sewer bill nearly double overnight.

We implore the Commission to deny Undine’s application as proposed in the action filed under Docket No. 52797. It is the Commission’s duty to protect the public’s best interests in such matters and we can assure you, this purchase is most certainly not in our best interest. Approval of this sale will have a significant negative impact on customers who have no alternative to obtain their water elsewhere. The only entity who would benefit from this sale is Undine and their profit margin.

We emphatically implore the Commission to act in the best interest of the residents who would be devastatingly impacted by the approval of the aforementioned application filed by Undine Development, LLC.

