



Control Number: 52797



Item Number: 166

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PUBLIC UTILITY COMMISSION
FILING CLERK

April 13, 2023

Public Utility Commission
P.O. Box 13326
Austin, Texas 78711-3326

Subject: Transfer of water and sewer facilities from Conroe Resort Utilities LLC to
Undine Texas LLC

Reference: 1) Docket 52797
2) Docket 50017

Dear Sirs or Madams,

The almost 280% rate increase for both water and sewer proposed by Undine LLC is both rapacious and unjustifiable.

I am, along with others in the area, submitting this letter in protest of the transfer rate increases as noted in the attachment provided by Undine Texas LLC. There does not seem to be any reason why both the water and sewer rates should increase by such extreme percentages for the same service. Logic says that the approved rates for Conroe Resort Utilities LLC should be the same rates for that facility and not some approved rates for any other incomparable facility. There has been no rationale provided for the extreme increases. The facility and customer base is the same and Hay's Utility is continuing to provide the billing and support services. I respectfully ask the Commission to review this transaction and come to the conclusion that the rate increases requested by Undine LLC should not be applied to the Conroe Resort Utility facility.

Yours Truly,



Harriet Kerr
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The transaction transferring Conroe Resort Utilities, LLC sewer facilities and sewer service area to Undine Texas Environmental, LLC will change a customer's rates and services to the current approved rates and services of Undine Texas Environmental, LLC (in tariff as Rate Year 3, effective August 1, 2022), which are higher than the current approved rate for Conroe Resort Utilities, LLC for a 3/4" meter. A copy of the sewer tariff for Undine Texas Environmental, LLC (Docket No. 50018, new rates on page 3) can be viewed through our website at:

<https://www.undinetexas.com/Portals/0/Rate%20Year%203%20-%20Sewer%20Tariff%20-%20080122.pdf>

or call 713-574-5953 to request a copy of the water and/or sewer tariff.

BILLING COMPARISON for a 3/4" meter

Water

Existing	2,000 gallons	\$	<u>29.70</u>	mo	New Rate	2,000 gallons	\$	<u>81.22</u>	mo
Existing	5,000 gallons	\$	<u>36.54</u>	mo	New Rate	5,000 gallons	\$	<u>88.45</u>	mo
Existing	10,000 gallons	\$	<u>47.94</u>	mo	New Rate	10,000 gallons	\$	<u>104.18</u>	mo

Sewer

Existing	2,000 gallons	\$	<u>44.27</u>	mo	New Rate	2,000 gallons	\$	<u>110.00</u>	mo
Existing	5,000 gallons	\$	<u>55.31</u>	mo	New Rate	5,000 gallons	\$	<u>110.00</u>	mo
Existing	10,000 gallons	\$	<u>73.71</u>	mo	New Rate	10,000 gallons	\$	<u>110.00</u>	mo

Persons who wish to intervene in the proceeding or comment upon action sought should contact the Public Utility Commission, P.O. Box 13326, Austin, Texas 78711-3326, or call the Public Utility Commission at (512) 936-7120 or (888) 782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136. The deadline for intervention in the proceeding is (30) days from the mailing or publication of notice, whichever occurs later, unless otherwise provided by the presiding officer. You must send a letter requesting intervention to the commission which is received by that date. The letter must include the person's name, address, email address and fax number if applicable.

If a valid public hearing is requested, the Commission will forward the application to the State Office of Administrative Hearings (SOAH) for a hearing. If no settlement is reached and an evidentiary hearing is held, SOAH will submit a recommendation to the Commission for final decision. An evidentiary hearing is a legal proceeding similar to a civil trial in state district court.

Si desea información en español, puede llamar al 1-888-782-8477

Carey Thomas
Utility Representative

Undine Texas, LLC and Undine Texas Environmental, LLC
Utility Name