



**Control Number: 52797**



**Item Number: 158**

RECEIVED  
Anne White  
109 West Palm Blvd.  
Montgomery, Texas 77356  
2023 APR 14 AM 9:56  
77356  
PUBLIC UTILITY COMMISSION  
FILING CLERK

11 April 2023

Public Utility Commission  
PO Box 13326  
Austin, Texas 78711

Subject: Transfer of Water and Sewer Facilities from Conroe Resort Utilities LLC to  
Undine Texas LLC.

Reference: 1) Docket 52797

Sirs or Madams,

The almost 280% rate increase for both water and sewer proposed by Undine LLC is both  
incomprehensible and unjustifiable.

I am submitting this letter in protest of the transfer rate increases as noted in the attachment  
provided by Undine Texas LLC. There does not appear to be any justifiable reason why both the  
water and sewer rates should increase by such extreme percentages for the same service.

Furthermore you provide no rate provision for our present 5/8" size pipe which always  
had additional reduced cost – nor do you show any pricing for reduced usage. In my specific case  
I use 1000 gallon a month. In addition it is outrageous for the sewage fee proposal to jump from  
28.29 a month to the proposed rate of 110.00 a month (last invoice attached) almost a 400%  
increase – outrageous. There has been no explanation of any kind been provided for such  
extreme increases – and hereby protest such proposed rate increase.

I respectfully ask the Commission to review this transaction and deny approval for such  
unrealistic rate increases requested by Undine LLC .

Yours Truly,

  
Anne White

Cc: Honorable Brandon Creighton  
Honorable Will Metcal

Enc: three page copy of rate increase proposal  
:inv Feb 1/2023



**Notice to Current Customers, Neighboring Systems, and Cities**

UNDINE TEXAS, LLC, CERTIFICATE OF CONVENIENCE AND NECESSITY (CCN) NO. 13260, NOTICE OF INTENT TO PURCHASE WATER FACILITIES AND TO TRANSFER WATER SERVICE AREA UNDER CCN NO. 11942 FROM CONROE RESORT UTILITIES, LLC AND FOR UNDINE TEXAS ENVIRONMENTAL, LLC, CCN NO. 20816 TO PURCHASE SEWER FACILITIES AND SEWER SERVICE AREA UNDER CCN NO. 20638 FROM CONROE RESORT UTILITIES, LLC IN MONTGOMERY COUNTY, TEXAS

To: **Current Customers, Neighboring Systems, and Cities**

Date Notice Mailed: April 6, 2023

Undine Texas, LLC and Undine Texas Environmental, LLC

(Purchaser's Name)

17681 Telge Road

(Address)

Cypress, TX

(City), (State)

77429

(Zip Code)

submitted an application with the Public Utility Commission of Texas (Commission) for Undine Texas, LLC to purchase all of the water facilities and to transfer water certificated service area under CCN No. 11942 and for Undine Texas Environmental, LLC to purchase all of the sewer facilities and to transfer sewer certificated service area under CCN No. 20638, in Montgomery County, TX from:

Conroe Resort Utilities, LLC 600 Margaritaville Parkway

(Seller's Name)

(Address)

Montgomery, TX

(City), (State)

77356

(Zip Code)

The sale is scheduled to take place if approved by the Commission (Texas Water Code § 13.301). The transaction and the transfer of the CCN includes the following subdivision:

Margaritaville Lake Resort, Inverness at Del Lago.

The requested water and sewer area is located approximately 2.7 miles northeast of downtown Montgomery, Texas, and is generally bounded on the north by Walden Road; on the east by Fountainview Drive; on the south by Lake Conroe; and on the west by Walden Road and Lake Conroe.

The requested water area includes 294 water customer connections and includes approximately 282 acres of transferred area from Conroe Resort Utilities, LLC (CCN No. 11942) to Undine Texas, LLC (CCN No. 13260).

The application proposes the subtraction of approximately 282 acres from Conroe Resort Utilities, LLC (CCN No. 11942). The application proposes the addition of approximately 282 acres to Undine Texas, LLC (CCN No. 13260).

The requested sewer area includes 289 sewer customer connections and includes approximately 282 acres of transferred area from Conroe Resort Utilities, LLC (CCN No. 20638) to Undine Texas Environmental, LLC (CCN No. 20816).

The application proposes the subtraction of approximately 282 acres from Conroe Resort Utilities, LLC (CCN No. 20638). The application proposes the addition of approximately 282 acres to Undine Environmental, LLC (CCN No. 20816). **See enclosed map showing the requested water and sewer areas.**

The transaction transferring Conroe Resort Utilities, LLC water facilities and water service area to Undine Texas, LLC will change a customer's rates and services to the current approved rates and services of Undine Texas, LLC (in tariff as Rate Year 3, effective August 1, 2022), which are higher than the current approved rate for Conroe Resort Utilities, LLC for a 3/4" meter. A copy of the water tariff for Undine Texas, LLC (Docket No. 50017, new rates on page 9) can be viewed through our website at:

<https://www.undinellc.com/wp-content/uploads/Undine-Texas-LLC-Water-Tariff.pdf>

The transaction transferring Conroe Resort Utilities, LLC sewer facilities and sewer service area to Undine Texas Environmental, LLC will change a customer's rates and services to the current approved rates and services of Undine Texas Environmental, LLC (in tariff as Rate Year 3, effective August 1, 2022), which are higher than the current approved rate for Conroe Resort Utilities, LLC for a 3/4" meter. A copy of the sewer tariff for Undine Texas Environmental, LLC (Docket No. 50018, new rates on page 3) can be viewed through our website at:

<https://www.undinelc.com/wp-content/uploads/Undine-Texas-Environmental-LLC-Sewer-Tariff.pdf>

or call, 713-574-5953 to request a copy of the water and/or sewer tariff.

**BILLING COMPARISON for a 3/4" meter**

**Water**

Existing	2,000 gallons: \$	<u>29.70</u>	mo	New Rate	2,000 gallons: \$	<u>81.22</u>	mo
Existing	5,000 gallons: \$	<u>36.54</u>	mo	New Rate	5,000 gallons: \$	<u>88.45</u>	mo
Existing	10,000 gallons: \$	<u>47.94</u>	mo	New Rate	10,000 gallons: \$	<u>104.18</u>	mo

**Sewer**

Existing	2,000 gallons: \$	<u>44.27</u>	mo	New Rate	2,000 gallons: \$	<u>110.00</u>	mo
Existing	5,000 gallons: \$	<u>55.31</u>	mo	New Rate	5,000 gallons: \$	<u>110.00</u>	mo
Existing	10,000 gallons: \$	<u>73.71</u>	mo	New Rate	10,000 gallons: \$	<u>110.00</u>	mo

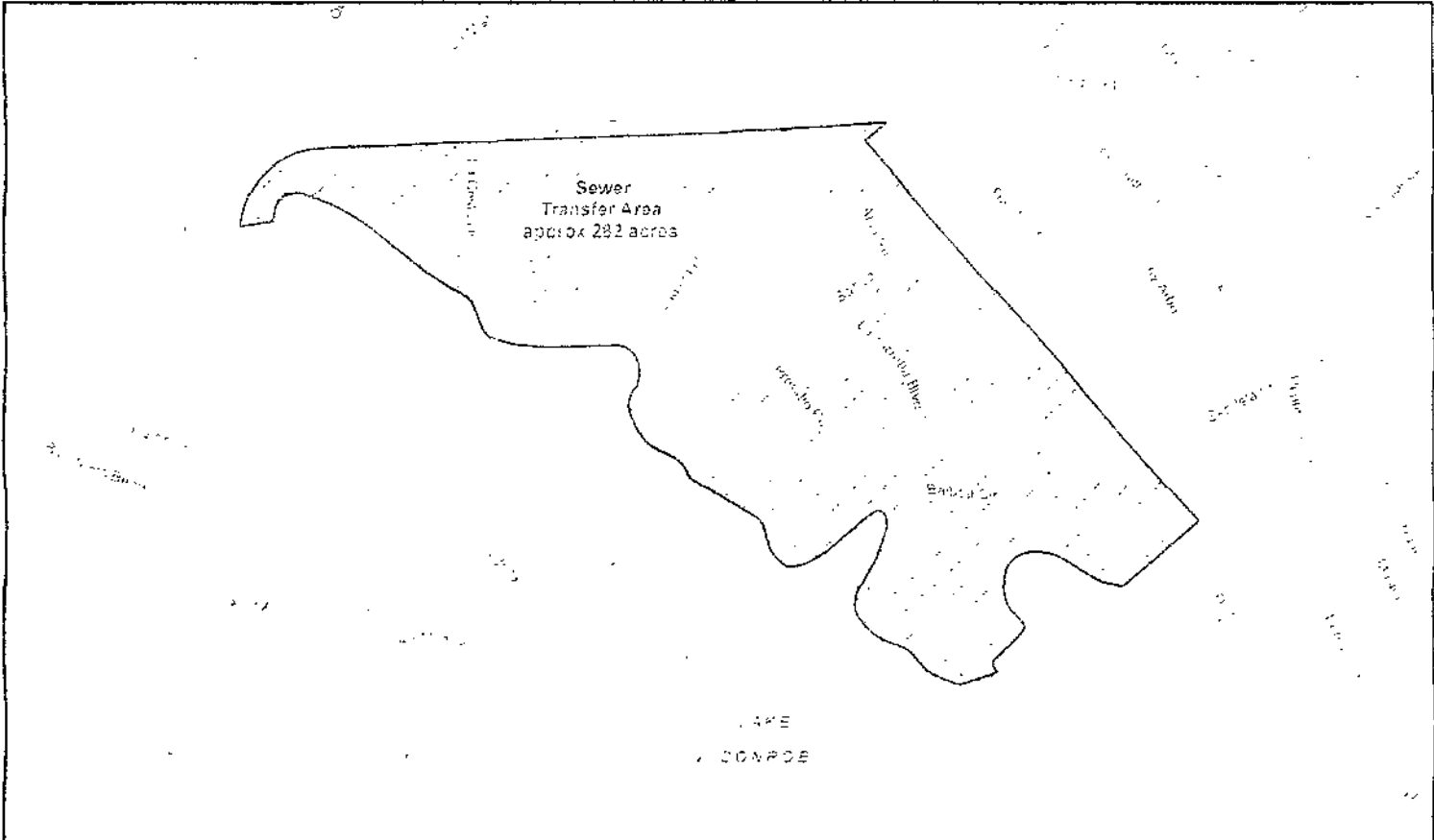
*Persons who wish to intervene in the proceeding or comment upon action sought should contact the Public Utility Commission, P.O. Box 13326, Austin, Texas 78711-3326, or call the Public Utility Commission at (512) 936-7120 or (888) 782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136. The deadline for intervention in the proceeding is (30) days from the mailing or publication of notice, whichever occurs later, unless otherwise provided by the presiding officer. You must send a letter requesting intervention to the commission which is received by that date. The letter must include the person's name, address, email address and fax number if applicable.*

If a valid public hearing is requested, the Commission will forward the application to the State Office of Administrative Hearings (SOAH) for a hearing. If no settlement is reached and an evidentiary hearing is held, SOAH will submit a recommendation to the Commission for final decision. An evidentiary hearing is a legal proceeding similar to a civil trial in state district court.

Si desea información en español, puede llamar al 1-888-782-8477.

Carey Thomas  
Utility Representative


Undine Texas, LLC and Undine Texas Environmental, LLC  
Utility Name

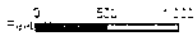


**Detail Map - Sewer**

Undine Texas Environmental, LLC  
 Application to Transfer Conroe Resort Utilities, LLC, CCN No. 20638 to Undine Texas Environmental, LLC, CCN No. 20816  
 in Montgomery County

Requested Sewer Transfer Area

 CCN 20538 - Conroe Resort Utilities, LLC - approx 282 acres



Map by E. J. H. - 8/20  
 Date of print 8/20/22  
 Base: S:\proj\Trans.2  
 Project: Conroe Resort Detail Map Sewer.mxd