

Filing Receipt

Received - 2021-10-15 01:36:29 PM Control Number - 52722 ItemNumber - 1



October 15, 2021

Public Utility Commission of Texas Central Records 1701 N. Congress PO Box 13326 Austin, TX 78711-3326

Re: Application of CSWR-Texas Utility Operating Company LLC to Amend Pass-through Rate Charge for its Copano Heights Unit 1 & 2 Water System.

Dear Commission:

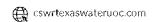
Pursuant to 16 Tex. Admin. Code § 24.25(b)(2)(D), CSWR-Texas Utility Operating Company LLC ("CSWR Texas"), holder of Water CCN # 13290, respectfully submits this notice of intent to update its pass-through charge applicable to its Copano Heights Units 1 & 2 Water System (Public Water System # 0040017) as a result of a recent increase in its wholesale water rates charged by the City of Rockport. The current gallonage rate for Copano Heights, adjusted for 16.83% actual water line loss, will increase by \$0.75 from \$6.60 to \$7.35 per 1,000 gallons for purchased water from the City of Rockport. The effective date of the proposed amendment to the Company's pass-through charge is November 1, 2021. Accordingly, this notice to the Commission is timely filed.

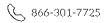
A copy of the form of notice to our customers informing them of this pass-through change is attached as Attachment A. CSWR Texas will comply with 16 TAC § 24.25(b)(2)(F)(ii) and provide notice to all customers prior to the beginning of the billing period in which this pass-through change takes effect. Upon completion of notice, CSWR Texas will file an affidavit of notice with the Commission.

A copy of the City of Rockport Rate Order is attached as Attachment B.

A copy of the updated tariff applicable to Copano Heights Units 1 & 2 Water System reflecting the increase in the pass-through rate is attached as Attachment C.

Attachment D displays the calculation for the new pass-through rate.









Please contact me if you have any questions.

Sincerely,

glenn.adkins@crtxlaw.com

512.879.0937

Attorney for CSWR Texas



[customer address]

Dear CSWR-Texas Customer,

The City of Rockport may has decided to amend the wholesale water rates charged to all wholesale customers, including CSWR-Texas, effective September 15, 2021. CSWR-Texas is required to implement the rate increase, bill customers, and send the money it collects to the City of Rockport. CSWR-Texas does not profit from the rate increase and does not control any aspect of the City of Rockport's decision to raise rates.

CSWR-Texas hereby notifies you that it is amending its tariff to raise the gallonage charge attributable to the City of Rockport, effective November 1, 2021. The new amended gallonage charge will be \$7.35 per 1,000 gallons. Prior to this change, the gallonage charge attributable to the City of Rockport was \$6.60 per 1,000 gallons. The calculation on the next page demonstrates the basis for the \$7.35 per 1,000-gallon charge and includes a customer bill comparison.

The Public Utility Commission of Texas will review this minor tariff change and order any revisions that it determines are warranted. The proposed effective date of the proposed amendment to the Company's pass-through charge is November 1, 2021.

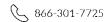
This tariff change is being implemented in accordance with the minor tariff changes allowed by 16 Texas Administrative Code §24.25. The cost to you as a result of this change will not exceed the costs charged to your utility.

If you have any questions about this minor tariff change, please call 866-301-7725 or email us at support@cswrtexaswateruoc.com.

Sincerely,

CSWR-Texas Customer Care









New City of Rockport Wholesale Water Rate Fee Calculation

G = gallonage charge from City of Rockport* \$6.11 (per 1,000 gallons)

L = water line loss 16.83%

\$7.35 (per 1,000 gallons) Adjusted Gallonage Charge = G/(1-L)

Customer Bill Comparison at 5,000 gallons

Previous Calculation of Example Customer Billing:

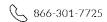
5/8" or 3/4" meter using 5,000 gallons

Monthly Minimum Charge	\$31.91
CSWR-Texas Gallonage Charge passed-	
through from the City of Rockport	\$33.00
[\$6.60 x 5,000/1,000 gallons]	
Total:	\$64.91

New Calculation of Example Customer Billing:

5/8" or 3/4" meter using 5,000 gallons

Monthly Minimum Charge	\$31.91
CSWR-Texas Gallonage Charge passed-	
through from the City of Rockport	\$36.75
[\$7.35 x 5,000/1,000 gallons]	
Total:	\$68.66



^{*}The City of Rockport increased the fee charged to CSWR-Texas to \$6.11 per 1,000 gallons, effective September 15, 2021.

August 17, 2021

Josiah M. Cox CSWR-Texas Utility Operating Company, LLC 1650 Des Peres Rd. Ste. 303 St. Louis, MO 63131

Dear Mr. Cox,

This letter is to officially notify you that the City of Rockport held a public hearing on Tuesday, August 10th, 2021 at 6:30 pm at the Rockport Service Center, 2751 State Highway 35 Bypass, Rockport, Texas, on a proposal to increase water rates for all customers. The City Council deliberated and acted on the first reading of a proposed ordinance amending the water rates for all customers. The proposed ordinance is scheduled for a second reading, deliberation, and adoption on Tuesday, August 24th, 2021.

The proposed ordinance is attached for your reference. The Effective Date information is excerpted here to help you plan for the implementation with your customers and the Public Utilities Commission.

SECTION 4. EFFECTIVE DATE.

This ordinance shall become effective upon adoption on second reading by the Rockport City Council and publication of the Ordinance caption in the official newspaper of the City of Rockport. Rates would become effective on September 15, 2021 and reflected on the November 1, 2021 billing.

If you have any question, please feel free to contact me at 361-729-2213, ext. 228.

Sincerely,

Katie Griffin

Director of Finance

Enclosed: Proposed Ordinance

ORDINANCE NO. xxxx

AN ORDINANCE AMENDING THE CITY OF ROCKPORT CODE OF ORDINANCES CHAPTER 102 "UTILITIES," ARTICLE II. "WATER SERVICE," DIVISION 3. "SERVICE CHARGES" BY AMENDING WATER RATES FOR ALL CUSTOMERS; PROVIDING FOR THE VALIDITY OF SAID ORDINANCE; REPEALING ALL PRIOR ORDINANCES IN CONFLICT HEREWITH; AND PROVIDING FOR AN EFFECTIVE DATE.

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF ROCKPORT, TEXAS:

SECTION 1. AMENDMENT

That Chapter 102 "Utilities," Article II. "Water Service," Division 3 "Service Charges" is hereby amended to wit:

Sec. 102-56. - Water rates inside city limits.

- (a) There shall be charged and collected by the city from all residential customers of water supplied by the city inside its city limits, as now or hereafter established, the amount of money based upon the size of the customers tap and the customers usage (in gallons of water), as set forth in the following schedule of rates and charges:
 - (1) For the first 1,500 gallons, or fractional part thereof, used in any one regular billing cycle by any one user, the following sum per cycle:

Tap Size (In Inches)	MINIMUM CHARGES	NEW CHARGES
3/4	\$20.70	\$21.11
1	\$24.99	\$25.49
11/2	\$46.29	\$47.22
2	\$71.88	\$73.32
3	\$140.12	\$142.92
4	\$216.89	\$221.23
6	\$216.89	\$221.23

- (2) If applicable, for all additional gallons used over 1,501 to 10,000, the sum of \$5.55-\$5.66 per month for each 1,000 gallons, or fractional part thereof, used in any one regular billing cycle.
- (3) Conservation billing. If applicable for all gallons used over 10,001 to 15,000, the sum of \$6.50 \$6.63 each 1,000 gallons or fractional part thereof, used in any one regular billing cycle.
- (4) Conservation billing. If applicable for all gallons used over 15,001 and up, the sum of \$7.38 \$7.53 for each 1,000 gallons or fractional part thereof, used in any one regular billing cycle.
- (b) There shall be charged and collected by the city from all commercial customers of water supplied by the city inside its city limits, as now or hereafter established, the amount of money based upon the size of the customers tap and the customer's usage (in gallons of water), as set forth in the following schedule of rates and charges, used in any one regular billing cycle by any one user, the following sum per cycle.
 - (1) For the first 1,500 gallons, or fractional part thereof, used in any one regular billing cycle by

any one user, the following sum per cycle:

Tap Size (In Inches)	MINIMUM CHARGES	NEW CHARGES
3/4	\$20.70	\$21.11
1	\$24.99	\$25.49
11/2	\$46.29	\$47.22
2	\$71.88	\$73.32
3	\$140.12	\$142.92
4	\$216.89	\$221.23
6	\$216.89	\$221.23

- (2) If applicable, for all additional gallons used over 1,501 to 10,000, the sum of \$5.55 \subseteq 5.66 per month for each 1,000 gallons, or fractional part thereof, used in any one regular billing cycle.
- (3) Conservation billing. If applicable for all gallons used over 10,001 to 15,000, the sum of \$6.50 <a href="#sectional-new-color: blue-sectional-new-color: blue-sectional-n
- (4) Conservation billing. If applicable for all gallons used over 15,001 and up, the sum of \$7.38 \$7.53 for each 1,000 gallons or fractional part thereof, used in any one regular billing cycle.

Sec. 102-57. - Wholesale water rates.

There shall be charged and collected by the city from all contracted resale customers, the sum of \$5.99 **\$6.11** per month for each 1,000 gallons, or fractional part thereof, used in any one regular billing cycle.

Sec. 102-58. - Water rates outside city limits.

- (a) There shall be charged and collected by the city from all customers of water supplied by the city outside its city limits, including customers residing within the Town of Fulton city limits, the amount of money based upon the size of the customer's tap and the customer's usage (in gallons of water), as set forth in the following schedule of rates and charges:
 - (1) For the first 1,500 gallons, or fractional part thereof, used in any one regular billing cycle by any one user, the following sum per cycle:

Tap Size (In Inches)	MINIMUM CHARGES	NEW CHARGES
3/4	\$28.50	\$29.07
1	\$34.46	\$35.15
1½	\$ 64.08	\$65.36
2	\$99.64	\$101.63
3	\$194.51	\$198.40
4	\$301.21	\$307.23
6	\$301.21	\$307.23

- (2) If applicable, for all additional gallons used over 1,501 to 10,000 gallons, the sum of \$7.76 \$7.92 per month for each 1,000 gallons, or fractional part thereof, used in any one regular billing cycle.
- (3) Conservation billing. If applicable, for all gallons used over 10,001 to 15,000 the sum of \$9.13 \$9.31 per 1,000 gallons or fractional part thereof, used in any one regular billing cycle.

- (4) Conservation billing. If applicable for all gallons used over 15,001 and up, the sum of \$10.37 \$10.58 for each 1,000 gallons or fractional part thereof, used in any one regular billing cycle.
- (b) There shall be charged and collected by the city, for all commercial customers of water supplied by the city outside its city limits, as now or hereafter established, the amount of money based upon the size of the customers tap and the customer's usage (in gallons of water), as set forth in the following schedule of rates and charges, used in any one regular billing cycle by any one user, the following sum per cycle:
 - (1) For the first 1,500 gallons, or fractional part thereof, used in any one regular billing cycle by any one user, the following sum per cycle:

Tap Size (In Inches)	MINIMUM CHARGES	NEW CHARGES
3/4	\$28.50	\$29.07
1	\$34.46	\$35.15
1½	\$ 64.08	\$65.36
2	\$99.64	\$101.63
3	\$194.51	\$198.40
4	\$301.21	\$307.23
6	\$301.21	\$307.23

- (2) If applicable, for all additional gallons used over 1,501 to 10,000 gallons, the sum of \$7.76 \undersepreces 7.92 per month for each 1,000 gallons, or fractional part thereof, used in any one regular billing cycle.
- (3) Conservation billing. If applicable, for all gallons used over 10,001 to 15,000 the sum of \$9.13 \$9.31 per 1,000 gallons or fractional part thereof, used in any one regular billing cycle.
- (4) Conservation billing. If applicable for all gallons used over 15,001 and up, the sum of \$10.37 \$10.58 for each 1,000 gallons or fractional part thereof, used in any one regular billing cycle.

Secs. 102-59—102-70. - Reserved.

SECTION 2. REPEALER.

Any previously adopted ordinances, and any subsequent amendments to them, which are in conflict with this Ordinance, are all hereby repealed.

SECTION 3. SEVERABILITY.

If any provision, section, sentence, clause or phrase of this Ordinance, or the application of same to any person or set of circumstances is, for any reason held to be unconstitutional, void, or invalid, the validity of the remaining portions of this Ordinance shall not be affected thereby, it being the intent of the City Council in adopting this Ordinance that no portion hereof, or provisions or regulations contained herein, shall become inoperative or fail by reason of any unconstitutionality of any other portion hereof, and all provisions of this Ordinance are declared severable for that purpose.

SECTION 4. EFFECTIVE DATE.

This ordinance shall become effective upon adoption on second reading by the Rockport City Council and publication of the Ordinance caption in the official newspaper of the City of Rockport. Rates will become effective on September 15, 2021 and reflected on the November 1, 2021 billing.

APPROVED on first reading the 10th day of August 2021.

	CITY OF ROCKPORT, TEXAS
	Patrick R. Rios, Mayor
ATTEST:	
Teresa Valdez, City Secretary	
APPROVED, PASSED and ADOP? 2021.	ΓΕD on second and final reading the 24 th day of August CITY OF ROCKPORT, TEXAS
	Patrick R. Rios, Mayor
ATTEST:	
Teresa Valdez City Secretary	

<u>CSWR – Texas Utility Operating Company, LLC</u> (Utility Name)

1650 Des Peres Rd Suite 303

(Business Address)

St. Louis, MO 63131 (City, State, Zip Code)

(866) 301-7725 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

13290

This tariff is effective in the following counties:

Aransas, Austin, Burleson, Burnet, Harris, Hood, Parker, Victoria and Wilson

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions or public water systems:

See List

TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 RATE SCHEDULE	
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SECTION 3.0 EXTENSION POLICY	22
APPENDIX A DROUGHT CONTINGENCY PLAN	
APPENDIX B SAMPLE SERVICE AGREEMENT	

LIST OF SUBDIVISIONS AND SYSTEMS

SUBDIVISION	PWS	COUNTY
Arrowhead Water System	2470025	Wilson
Coleto Water Company,	2350036	Victoria
Copano Heights Unit 1 & 2, Water System	0040017	Aransas
Council Creek Village	0270014	Burnet
Hickory Hill Water	2470018	Victoria
Hillside Estates Water System	0080049	Austin
Hilltop Home Addition	1840034	Parker
Hilltop Park	1840034	Parker
Laguna Vista	1110095	Hood
Laguna Tres	1110019	Hood
Meadowview Estates	0080051	Austin
Meadowview Estates II	0080059	Austin
North Victoria Utilities	2350049	Victoria
Oak Hollow Estates, Oak Hollow Park	2470019	Wilson
Settlers Crossing Water System	0080058	Austin
Settlers Crossing Water System 2	0080060	Austin
Settlers Estates Sec II	0080056	Austin
Settlers Meadows Water System	0080055	Austin
Shady Oaks Subdivision	2350036	Victoria
Shady Oaks Water Company	2470017	Wilson
South Council Creek 1	0270079	Burnet
South Council Creek 2	0270080	Burnet
South Silver Creek I, II, III	0270041	Burnet
Tall Pines Utility	1010220	Harris
Treetops Phase 1	1840134	Parker
Woodland West	0260043 (inactive)	Burleson

Coleto Water Company, Shady Oaks Subdivision (Formerly James R. Maib dba H2O Systems Plus, Inc)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size Monthly Minimum Charge Gallonage Charge 5/8" or 3/4" \$28.00 (Includes 0 gallons) \$3.00 per 1000 gallons thereafter FORM OF PAYMENT: The utility will accept the following forms of payment: Credit Card Cash X Check X Money Order Other (specify THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ. Section 1.02 - Miscellaneous Fees TAP FEE......\$350.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS. ON THIS TARIFF. TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED. THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED. THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS

RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Coleto Water Company, Shady Oaks Subdivision (Formerly James R. Maib dba H2O Systems Plus, Inc)

(Utility Name)

SECTION 1.0 - RATE SCHEDULE (CONTINUED)

RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)\$25.00
b) Customer's request that service be disconnected \$25.00
5) Customer's request that service be disconnected
TRANSFER FFF \$10.00
TRANSFER FEE
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
I ATE CHADGE (EITHER \$5.00 OR 100/ OF THE DILL)
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE \$35.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)\$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE
COMMERCIAL & NON-RESIDENTIAL DEPOSIT

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Water Tariff Page No. 3

CSWR – Texas Utility Operating Company, LLC

North Victoria Utilities

(Formerly North Victoria Utilities, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter SizeMonthly Minimum ChargeGallonage Charge5/8"\$44.81 (Includes 1,000 gallons)\$2.88 per 1000 gallons

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card__, Other (specify) ___ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

Section 1.02 - Miscellaneous Fees

SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

North Victoria Utilities

(Formerly North Victoria Utilities, Inc.)

(Utility Name)

SECTION 1.0 – RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)
TRANSFER FEE THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. \$28.00
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW

<u>CSWR – Texas Utility Operating Company, LLC</u> **Copano Heights Unit 1 & 2, Water System** (Formerly Copano Heights) (Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size: 5/8" or 3/4"	Monthly Minimum Charge	Gallonage Charge
3/4"	\$31.91 (including 0 gallons) \$47.87	\$7.35 19 * per 1,000 gallons
1"	\$79.78	
1½"	\$159.55	
2"	\$255,28	
3"	\$ 478.65	
4"	\$ <u>797.75</u>	
	ncludes an increase of \$0. <u>75</u> 19 from \$6.6041 e City of Rockport, adjusted for 16.839.22% v	
FORM OF PAYMENT. T	The utility will accept the following forms of p	payment:
Cash \underline{X} , Check \underline{X} , THE UTILITY MAY REQU	Money Order X, Credit Card _ JIRE EXACT CHANGE FOR PAYMENTS AND MAY REF 0 IN SMALL COINS. A WRITTEN RECEIPT WILL BE	, Other (specify) FUSE TO ACCEPT PAYMENTS MADE
REGULATORY ASSESSM PUC RULES REQUIRE THE TO REMIT THE FEE TO T	ENT HE UTILITY TO COLLECT A FEE OF ONE PERCENT OF HE TCEQ.	
Section 1.02 - Miscellaneous	s Fee	
TAP FEE COVERS THE U	TILITY'S COSTS FOR MATERIALS AND LABOR TO IN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERM	STALL A STANDARD RESIDENTIAL
TAP FEE (Unique Costs) FOR EXAMPLE, A ROAD	BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS	S OR RESIDENTIAL AREAS.
	TILITY'S COSTS FOR MATERIALS AND LABOR FOR	
METER RELOCATION FE THIS FEE MAY BE CHAR	E	ual Cost, not to exceed Tap Fee G METER BE RELOCATED.
	RGED IF A CUSTOMER REQUESTS THAT AN EXISTING	

Copano Heights Unit 1 & 2, Water System (Formerly Copano Heights)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECTION FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2 THIS TARIFF).	
a) Nonpayment of bill (Maximum \$25)\$2	25.00
b) Customer's request that service be disconnected\$2	25.00
TRANSER FEE	25.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SER LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.	RVICE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	\$5.00
A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BAL TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	ANCE
RETURNED CHECK CHARGE \$2	25.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	
CUSTOMER DEPOSIT RETURNED CHECK CHARGE \$2	25.00
COMMERCIAL & NON-RESIDENTIAL DEPOSIT	BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCR RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(
I INE EVTENCION AND CONCEDICTION CHADGES.	

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third-party water supplier or underground water district having jurisdiction over the Utility shall be passed through as an adjustment to the water gallonage charge according to the following formula:

R = G/(1 - L), where

R =the proposed pass-through rate;

G =the new gallonage charge (per 1,000 gallons) by source supplier;

L = the actual line loss for the preceding 12 months.

Treetops Phase 1

(Formerly Treetops Utilities, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size: Monthly Minimum Charge Gallonage Charge 5/8" or 3/4" \$22.00 (including 2,000 gallons) \$2.15 per 1,000 gallons

FORM OF PAYMENT: The utility will accept the following forms of payment:

Money Order X, Check X, Credit Card Other (specify) Cash X, THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

Section 1.02 - Miscellaneous Fee

TAP FEE......\$500.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

METER TEST FEE \$25.00

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

Treetops Phase 1

(Formerly Treetops Utilities, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECTION FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECT THIS TARIFF).	\$25.00 WHO HAS TON 2.0 OF
c) Nonpayment of bill (Maximum \$25)	\$25.00
d) Customer's request that service be disconnected	\$25.00
,	
TRANSER FEE THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAMI	\$ <u>25.00</u>
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAMI LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.	E SERVICE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)	\$5.00
A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	BALANCE
RETURNED CHECK CHARGE	\$25.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	
CUSTOMER DEPOSIT RETURNED CHECK CHARGE	\$25.00
COMMERCIAL & NON-RESIDENTIAL DEPOSIT	UAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.	
I DIE EVTENCIONI AND CONCEDITOTION CHARGES.	

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Arrowhead Water System, Hickory Hill Water,
Shady Oaks Water Company
(Formerly Shady Oaks Water Supply Company, LLC)
(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$28.97 (Includes 1000 gallons)	$$\underline{2.00}$ per 1000 gallons thereafter
1" 1½"	\$ <u>72.42</u> \$144.85	
172 2"	\$ <u>144.83</u> \$231.76	
3"	\$ <u>434.55</u>	
4"	\$ <u>660.51</u>	
Cash \underline{X} , Check \underline{X} , THE UTILITY MAY I	The utility will accept the following forms of Money Order X, Credit Card REQUIRE EXACT CHANGE FOR PAYMENTS SING MORE THAN \$1.00 IN SMALL COINS. A VES.	Other (specify) AND MAY REFUSE TO ACCEPT
REGULATORY ASSESSM	IENT	<u>1.0%</u>
PUC RULES REQUIRE TO TO REMIT THE FEE TO T	HE UTILITY TO COLLECT A FEE OF ONE PERCENT IHE TCEQ.	OF THE RETAIL MONTHLY BILL AND
Section 1.02 - Miscellaneou	s Fees	
TAP FEE COVERS THE U	UTILITY'S COSTS FOR MATERIALS AND LABOR TO ADDITIONAL FEE TO COVER UNIQUE COSTS IS PE	INSTALL A STANDARD RESIDENTIAL
TAP FEE (Unique costs) FOR EXAMPLE, A ROAD	BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIO	
TAP FEE (Large meter)	Y'S ACTUAL COST FOR MATERIALS AND LABOR F	OR METER SIZE INSTALLED.
METER RELOCATION FE THIS FEE MAY BE CHAI	EE <u>Actual Relocat</u> RGED IF A CUSTOMER REQUESTS THAT AN EXISTI	tion Cost, Not to Exceed Tap Fee ING METER BE RELOCATED.
SECOND METER TEST	JLD REFLECT THE UTILITY'S COST MAY BE CHA WITHIN A TWO-YEAR PERIOD AND THE TES' ELY. THE FEE MAY NOT EXCEED \$25.	\$25.00 ARGED IF A CUSTOMER REQUESTS A T INDICATES THAT THE METER IS

Arrowhead Water System, Hickory Hill Water, Shady Oaks Water Company (Formerly Shady Oaks Water Supply Company, LLC) (Utility Name)

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00). \$25.00 b) Customer's request that service be disconnected \$35.00
TRANSFER FEE THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE \$20.00 RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50). \$50.00
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW

Gallonage Charge

\$2.75 per 1,000 gallons

CSWR – Texas Utility Operating Company, LLC

Oak Hollow Estates, Oak Hollow Park (Formerly C Willow Water Company)

(Utility Name)

Meter Size

5/8" or 3/4"

SECTION 1.0 -- RATE SCHEDULE

Monthly Minimum Charge

\$28.00 (Includes 0 gallons)

Section 1.01 - Rates

from 0 to 5,999 gallons \$3.00 per 1,000 gallons from 6,000 to 15,999 gallons \$3.25 per 1,000 gallons from 16,000 to 20,999 gallons \$3.50 per 1.000 gallons from 21,000 gallons and thereafter FORM OF PAYMENT: The utility will accept the following forms of payment: Check X, Money Order X, Credit Card Cash X, Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ. Section 1.02 - Miscellaneous Fees TAP FEE......\$400.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF. FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS. TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

Oak Hollow Estates, Oak Hollow Park (Formerly C Willow Water Company)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE
THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN
DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)\$25.00
b) Customer's request that service be disconnected\$35.00
TRANSFER FEE \$35.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
LATE CHARGE (EITHER & CO.O. 100/ OR THE RILL)
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
TO WHICH THE TENTE IT WAS THE FEED BY THE VIOUS BEEFING.
RETURNED CHECK CHARGE \$25.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY=S DOCUMENTABLE COST.
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COSTOWER DEI OSIT RESIDERTITAE (Maximum 450)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/6TH OF ESTIMATED ANNUAL BILL
COMMERCIAL & NON-RESIDENTIAL DEPOSIT1/01H OF ESTIMATED ANNUAL BILL
COLUMN TO THE ALL ME CONTROL OF THE COLUMN C
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE
RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
Terribo To the or the trouble coord for more enterior than writher the find. [10 The § 24.25(0)(2)(0)]
LINE EXTENSION AND CONSTRUCTION CHARGES:
LINE EXITING OF AND CONSTRUCTION CHARGES.

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Tall Pines Utility

(Formerly K & L Utility Service, Inc. dba Tall Pines Utility, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4"	Monthly Minimum Charge \$48.61 (Includes 0 gallons)	Gallonage Charge \$1.69 per 1000 gallons
1"	\$\frac{121.53}{20.01}\$	\$ <u>1.05</u> pc 1000 ganons
North Harris County Regions	al Water Authority Fee	\$\frac{1.75 (per 1,000 gallons)}\$
Cash X, Check X,	The utility will accept the following forms, Money Order X, Credit Car UIRE EXACT CHANGE FOR PAYMENTS AND MAY 100 IN SMALL COINS. A WRITTEN RECEIPT WILL	rd, Other (specify)
REGULATORY ASSESSM PUC RULES REQUIRE T TO REMIT THE FEE TO	IENT HE UTILITY TO COLLECT A FEE OF ONE PERCEN THE TCEQ.	NT OF THE RETAIL MONTHLY BILL AND
Section 1.02 - Miscellaneou	s Fees	
TAP FEE COVERS THE U	JTILITY'S COSTS FOR MATERIALS AND LABOR T ADDITIONAL FEE TO COVER UNIQUE COSTS IS	O INSTALL A STANDARD RESIDENTIAL
TAP FEE (Unique costs) FOR EXAMPLE, A ROAL	D BORE FOR CUSTOMERS OUTSIDE OF SUBDIVIS	SIONS OR RESIDENTIAL AREAS.
TAP FEE (Large meter)	Y'S ACTUAL COST FOR MATERIALS AND LABOR	Actual Cost FOR METER SIZE INSTALLED.
	EE <u>Actual Reloc</u> RGED IF A CUSTOMER REQUESTS THAT AN EXIS	
SECOND METER TEST	JLD REFLECT THE UTILITY'S COST MAY BE CH WITHIN A TWO-YEAR PERIOD AND THE TE ELY. THE FEE MAY NOT EXCEED \$25.	

Tall Pines Utility

(Formerly K & L Utility Service, Inc. dba Tall Pines Utility, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Non-payment of bill (Maximum \$25.00) \$25.00 b) Customer's request that service be disconnected \$25.00

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)

A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$30.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)......\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT......1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Tall Pines Utility

(Formerly K & L Utility Service, Inc. dba Tall Pines Utility, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

Pass Through Provision:

For Utilities subject to changes in costs imposed by any non-affiliated provider of purchased water or sewer or a groundwater conservation district having jurisdiction over the Utility, these increases (decreases) shall be passed through as an adjustment to the gallonage charge according to the formula:

AG = G + B/(1-L), Where:

AG = adjusted gallonage charge, rounded to nearest one cent

G = approved gallonage charge, per 1,000 gallons

B =changed in fee (per 1,000 gallons)

L = water or sewer line loss for preceding 12 months, not to exceed 0.15 (15%)

South Silver Creek I, II, III

(Formerly Jones Owen Company)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4"	Monthly Minimum Charge \$70.00 (Includes 0 gallons)	\$ <u>4.00</u> per 1,00 \$ <u>6.00</u> per 1,000 gallons, ²	Gallonage Charge 0 gallons, 1st 4,000 gallons ,001 gallons and thereafter
Cash X, Chec	The utility will accept the follook X, Money Order X, REQUIRE EXACT CHANGE FOR PAYME N \$1.00 IN SMALL COINS. A WRITTEN F	Credit Card, NTS AND MAY REFUSE TO ACC	Other (specify) CEPT PAYMENTS MADE CASH PAYMENTS.
REGULATORY ASSE PUC RULES REQU. TO REMIT THE FE	ESSMENT IRE THE UTILITY TO COLLECT A FEE OF E TO THE TCEQ.	F ONE PERCENT OF THE RETAI	
Section 1.02 - Miscella	neous Fees		
TAP FEE COVERS	THE UTILITY'S COSTS FOR MATERIALS. AN ADDITIONAL FEE TO COVER UNIC	AND LABOR TO INSTALL A ST	ANDARD RESIDENTIAL
TAP FEE (Unique cost FOR EXAMPLE, A	s) ROAD BORE FOR CUSTOMERS OUTSIDE	OF SUBDIVISIONS OR RESIDE	
) IILITY'S ACTUAL COST FOR MATERIAL		
	N FEE		
SECOND METER	SHOULD REFLECT THE UTILITY'S COS TEST WITHIN A TWO-YEAR PERIOD JRATELY. THE FEE MAY NOT EXCEED	AND THE TEST INDICATES	

South Silver Creek I, II, III

(Formerly Jones Owen Company)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. \$25.00
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0-EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Council Creek Village, South Council Creek 1, South Council Creek 2 (Formerly Council Creek, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	\$ <u>70.00</u> (Includes 0 gallons)	$$4.00$ per 1,000 gallons, 1^{st} 4,000 gallons
		\$6.00 per 1,000 gallons, 4,001 gallons and thereafter
	The utility will accept the follow $(\underline{X}, \underline{M})$ Money Order \underline{X} ,	wing forms of payment: Credit Card, Other (specify) ITS AND MAY REFUSE TO ACCEPT PAYMENTS MADE
USING MORE THAN	\$1.00 IN SMALL COINS. A WRITTEN R	ECEIPT WILL BE GIVEN FOR CASH PAYMENTS.
REGULATORY ASSES PUC RULES REQUII TO REMIT THE FEE	RE THE UTILITY TO COLLECT A FEE OF	ONE PERCENT OF THE RETAIL MONTHLY BILL AND
Section 1.02 - Miscellan	eous Fees	
Section 1.02 - Wilsechan	<u>cods 1 ccs</u>	
TAP FEE COVERS T	HE UTILITY'S COSTS FOR MATERIALS A	
TAP FEE (Unique costs) FOR EXAMPLE, A R) OAD BORE FOR CUSTOMERS OUTSIDE (OF SUBDIVISIONS OR RESIDENTIAL AREAS.
TAP FEE (Large meter) TAP FEE IS THE UTI	LITY'S ACTUAL COST FOR MATERIALS	AND LABOR FOR METER SIZE INSTALLED.
METER RELOCATION	J FFE A	ctual Relocation Cost, Not to Exceed Tap Fee
		HAT AN EXISTING METER BE RELOCATED.
METER TEST FEE THIS FEE WHICH S SECOND METER T	HOULD REFLECT THE UTILITY'S COST EST WITHIN A TWO-YEAR PERIOD A	MAY BE CHARGED IF A CUSTOMER REQUESTS A AND THE TEST INDICATES THAT THE METER IS
RECORDING ACCUI	RATELY. THE FEE MAY NOT EXCEED \$	325.

Water Tariff Page No. 10a

Council Creek Village, South Council Creek 1, South Council Creek 2 (Formerly Council Creek, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request that service be disconnected
TRANSFER FEE THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST. \$25.00
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50). \$50.00 COMMERCIAL & NON-RESIDENTIAL DEPOSIT. 1/6TH OF ESTIMATED ANNUAL BILL

Water Tariff Page No. 11

Hillside Estates Water System, Meadowview Estates, Meadowview Estates II,

Settlers Estates Sec II, Settlers Crossing Water System, Settlers Crossing Water System 2,

Settlers Meadows Water System

(Formerly Ranch Country of Texas, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size Monthly Minimum Charge Gallonage Charge 5/8" or 3/4" \$25.00 (Includes 5,000 gallons) \$2.00 per 1,000 gallons thereafter FORM OF PAYMENT: The utility will accept the following forms of payment: Check X, Money Order X, Credit Card Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. REGULATORY ASSESSMENT 1.0% PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ. Section 1.02 – Miscellaneous Fees TAP FEE......\$500.00 TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS AS PERMITTED BY PUC RULE AT COST. TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8" METERS.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING METER.

Water Tariff Page No. 11a

Hillside Estates Water System, Meadowview Estates, Meadowview Estates II,

Settlers Estates Sec II, Settlers Crossing Water System, Settlers Crossing Water System 2,

Settlers Meadows Water System

(Formerly Ranch Country of Texas, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS

TARIFF):
a) Nonpayment of bill (Maximum \$25.00) _______\$25.00

TRANSFER FEE \$20.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)<u>\$5.00</u>

A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE \$25.00

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Laguna Vista

(Formerly Laguna Vista, Ltd.)
(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1" 1½" 2" 3"	Monthly Minimum Charge \$29.91 (Includes 0 gallons) \$44.86 \$74.77 \$149.55 \$239.28	Gallonage Charge \$2.30 per 1,000 gallons thereafter
Cash \underline{X} , Check \underline{X} , THE UTILITY MAY REQU	The utility will accept the following form: Money Order X, Credit Ca UIRE EXACT CHANGE FOR PAYMENTS AND MA OO IN SMALL COINS. A WRITTEN RECEIPT WIL	ard, Other (specify)
REGULATORY ASSESSM PUC RULES REQUIRE TO TO REMIT THE FEE TO T	IENT HE UTILITY TO COLLECT A FEE OF ONE PERCE IHE TCEQ.	
Section 1.02 – Miscellaneou	<u>is Fees</u>	
TAP FEE IS BASED ON	THE AVERAGE OF THE UTILITY'S ACTUAL C AL CONNECTION OF 5/8" METER PLUS UNIQUE	COST FOR MATERIALS AND LABOR FOR
TAP FEE (Unique costs) FOR EXAMPLE, A ROAD	D BORE FOR CUSTOMERS OUTSIDE OF SUBDIVI	
TAP FEE (Large Meter) TAP FEE IS BASED ON T STANDARD 5/8" METER	HE UTILITY'S ACTUAL COST FOR MATERIALS A	Actual Cost AND LABOR FOR METERS LARGER THAN
	EE	
SECOND METER TEST	JLD REFLECT THE UTILITY'S COST MAY BE C WITHIN A TWO-YEAR PERIOD AND THE T	TEST INDICATES THAT THE METER IS

RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

Laguna Vista

(Formerly Laguna Vista, Ltd.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00)
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE \$15.00
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Laguna Tres

(Formerly Laguna Tres, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size 5/8" or 3/4" 1" 1½" 2" 3"	Monthly Minimum Charge \$29.91 (Includes 0 gallons) \$44.86 \$74.77 \$149.55 \$239.28	\$ <u>2.30</u> j	Gallonage Charge per 1,000 gallons thereafter
FORM OF PAYMENT: To Cash \underline{X} , Check \underline{X} , THE UTILITY MAY REQU	The utility will accept the follow	Credit Card, TS AND MAY REFUSE TO A	Other (specify) ACCEPT PAYMENTS MADE

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

Section 1.02 – Miscellaneous Fees

TAP FEE\$500.0	0
TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FO	R
STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS AS PERMITTED BY PUC RULE A	Τ
COST.	

TAP FEE (Unique costs) Actual Cost FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8" METERS.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING METER.

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

CSWR – Texas Utility Operating Company, LLC

Laguna Tres

(Formerly Laguna Tres, Inc.)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS
TARIFF): a) Nonpayment of bill (Maximum \$25.00)
b) Customer's request
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE <u>\$15.00</u>
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
I INE EVTENCION AND CONCEDICTION CHARGES.

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

CSWR – Texas Utility Operating Company, LLC

Hilltop Home Addition, Hilltop Estates (Formerly Abraxas Corporation)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

Meter Size Monthly Minimum Charge Gallonage Charge 5/8" or 3/4" \$23.70 (Includes 0 gallons) \$3.30 per 1,000over the minumr FORM OF PAYMENT: The utility will accept the following forms of payment: Check X, Money Order X. Credit Card Other (specify) Cash X, THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ. Section 1.02 – Miscellaneous Fees TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS AS PERMITTED BY PUC RULE AT COST. TAP FEE (Unique costs) Actual Cost FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS. TAP FEE (Large Meter) Actual Cost TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8" METERS. THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING METER. METER TEST FEE \$25.00 THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS

RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

<u>CSWR – Texas Utility Operating Company, LLC</u>

Hilltop Home Addition, Hilltop Estates (Formerly Abraxas Corporation)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF): a) Nonpayment of bill (Maximum \$25.00) \$25.00 b) Customer's request \$35.00
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE \$30.00
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50). <u>\$50.00</u>
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)

<u>CSWR – Texas Utility Operating Company, LLC</u>

Woodlands West

(Formerly Woodlands West Water System)

(Utility Name)

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates Residential Monthly Flat Rate \$10.00
FORM OF PAYMENT: The utility will accept the following forms of payment: Cash X, Check X, Money Order X, Credit Card , Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.
REGULATORY ASSESSMENT
Section 1.02 – Miscellaneous Fees
TAP FEE\$0.00 TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS AS PERMITTED BY PUC RULE AT COST.
RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00) b) Customer's request
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL) A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE \$0.00
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]
LINE EXTENSION AND CONSTRUCTION CHARGES: REFER TO SECTION 3.0EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW

CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

SECTION 2.0 - SERVICE RULES AND POLICIES

The utility will have the most current Public Utility Commission of Texas (PUC or Commission) rules relating to Water and Wastewater Utility regulations, available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.01 - Application for Water Service

All applications for service will be made on the utility's standard application or contract form (attached in the Appendix to this tariff), will be signed by the applicant, any required fees (deposits, reconnect, tap, extension fees, etc. as applicable) will be paid and easements, if required, will be granted before service is provided by the utility. A separate application or contract will be made for each service location.

Section 2.02 - Refusal of Service

The utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event the utility refuses to serve an applicant, the utility will inform the applicant in writing of the basis of its refusal. The utility is also required to inform the applicant that a complaint may be filed with the commission.

Section 2.03 - Fees and Charges and Easements Required Before Service Can Be Connected

(A) Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the utility, the applicant may be required to pay a deposit as provided for in Section 1.02 - Miscellaneous Fees of this tariff. The utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the utility or another water or sewer utility which accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

Refund of deposit - If service is not connected, or after disconnection of service, the utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any customer who has paid 18 consecutive billings without being delinquent.

SECTION 2.0 - SERVICE RULES AND POLICIES (Continued)

(B) <u>Tap or Reconnect Fees</u>

A new customer requesting service at a location where service has not previously been provided must pay a tap fee as provided in Section 1. A customer requesting service where service has previously been provided must pay a reconnect fee as provided in Section 1. Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to request for payment and/or commencement of construction. If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant or existing customer shall be informed of their right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's or existing customer's property(ies) is located.

Fees in addition to the regular tap fee may be charged to cover unique costs not normally incurred as permitted by 16 TAC § 24.163(a)(1)(C) if they are listed on this approved tariff. For example, a road bore for customers outside a subdivision or residential area could be considered a unique cost.

(C) Easement Requirement

Where recorded public utility easements on the service applicant's property do not exist or public road right-of-way easements are not available to access the applicant's property, the Utility may require the applicant to provide it with a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant. Such easement(s) shall not be used for the construction of production, storage, transmission or pressure facilities unless they are needed for adequate service to that applicant.

Section 2.04 - Utility Response to Applications for Service

After the applicant has met all the requirements, conditions and regulations for service, the utility will install tap, meter and utility cut-off valve and/or take all necessary actions to initiate service. The utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Except for good cause where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

Section 2.05 - Customer Responsibility

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers will not be allowed to use the utility's cutoff valve on the utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers must install and maintain a cutoff valve on their side of the meter.

SECTION 2.0 - SERVICE RULES AND POLICIES (Continued)

No direct connection between a public water supply system and any potential source of contamination or between a public water supply system and a private water source (ex. private well) will be allowed. A customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

Section 2.06 - Customer Service Inspections

Applicants for new service connections or facilities which have undergone extensive plumbing modifications are required to furnish the utility a completed customer service inspection certificate. The inspection certificate shall certify that the establishment is in compliance with the Texas Commission on Environmental Quality (TCEQ) Rules and Regulations for Public Water Systems, 30 TAC § 290.46(j). The utility is not required to perform these inspections for the applicant/customer but will assist the applicant/customer in locating and obtaining the services of a certified inspector.

Section 2.07 - Back Flow Prevention Devices

No water connection shall be allowed to any residence or establishment where an actual or potential contamination hazard exists unless the public water facilities are protected from contamination by either an approved air gap, backflow prevention assembly, or other approved device. The type of device or backflow prevention assembly required shall be determined by the specific potential hazard identified in 30 TAC § 290.47(f) Appendix F, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems.

The use of a backflow prevention assembly at the service connection shall be considered as additional backflow protection and shall not negate the use of backflow protection on internal hazards as outlined and enforced by local plumbing codes. When a customer service inspection certificate indicates that an adequate internal cross-connection control program is in effect, backflow protection at the water service entrance or meter is not required.

At any residence or establishment where it has been determined by a customer service inspection, that there is no actual or potential contamination hazard, as referenced in 30 TAC § 290.47(f) Appendix F, Assessment of Hazards and Selection of Assemblies of the TCEQ Rules and Regulations for Public Water Systems, then a backflow prevention assembly or device is not required. Outside hose bibs do require, at a minimum, the installation and maintenance of a working atmospheric vacuum breaker.

All backflow prevention assemblies or devices shall be tested upon installation by a TCEQ certified backflow prevention assembly tester and certified to be operating within specifications. Backflow prevention assemblies which are installed to provide protection against health hazards must also be tested and certified to be operating within specifications at least annually by a certified backflow prevention assembly tester.

If the utility determines that a backflow prevention assembly or device is required, the utility will provide the customer or applicant with a list of TCEQ certified backflow prevention assembly testers. The customer will be responsible for the cost of installation and testing, if any, of backflow prevention assembly or device. The customer should contact several qualified installers to compare prices before installation. The customer must pay for any required maintenance and annual testing and must furnish a copy of the test results demonstrating that the assembly is functioning properly to the utility within 30 days after the anniversary date of the installation unless a different date is agreed upon.

SECTION 2.0 - SERVICE RULES AND POLICIES (Continued)

Section 2.08 - Access to Customer's Premises

The utility will have the right of access to the customer's premises at all reasonable times for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours and the utility personnel will attempt to notify the customer that they will be working on the customer's property. The customer may require any utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the utility, and the purpose of their entry.

All customers or service applicants shall provide access to meters and utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply.

Section 2.09 - Meter Requirements, Readings, and Testing

One meter is required for each residential, commercial, or industrial connection. All water sold by the utility will be billed based on meter measurements. The utility will provide, install, own and maintain meters to measure amounts of water consumed by its customers.

Meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the utility's discretion, be made at the utility's testing facility. If within a period of two years the customer requests a new test, the utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the utility will charge the customer a fee which reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.10 - Billing

(A) Regular Billing

Bills from the utility will be mailed monthly unless otherwise authorized by the Commission. The due date of bills for utility service will be at least sixteen (16) days from the date of issuance. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the utility will constitute proof of the date of issuance.

SECTION 2.0 – SERVICE RULES AND POLICIES (Continued)

Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the utility or the utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

(B) Late Fees

A late penalty of either \$5.00 or 10.0% will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The utility must maintain a record of the date of mailing to charge the late penalty.

(C) Information on Bill

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the utility will maintain and note on the monthly bill a local or toll-free telephone number (or numbers) to which customers can direct questions about their utility service.

(D) <u>Prorated Bills</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.11- Payments

All payments for utility service shall be delivered or mailed to the utility's business office. If the business office fails to receive payment prior to the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank, shall be deemed to be delinquent. All returned payments must be redeemed with cash or valid money order. If a customer has two returned payments within a twelve-month period, the customer shall be required to pay a deposit if one has not already been paid.

Section 2.12 - Service Disconnection

(A) With Notice

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The utility is encouraged to offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement entered into within 26 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

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SECTION 2.0 -- SERVICE RULES AND POLICIES (Continued)

(B) Without Notice

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Section 2.13 - Reconnection of Service

Utility personnel must be available during normal business hours to accept payments on the day service is disconnected and the following day unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 24 hours after the past due bill, reconnect fees and any other outstanding charges are paid or the conditions which caused service to be disconnected are corrected.

Section 2.14 - Service Interruptions

The utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

Section 2.15 - Quality of Service

The utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the PUC or TCEQ, the utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

Section 2.16 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the utility's response, the utility must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the commission may require continuation or restoration of service.

The utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

In the event of a dispute between a customer and a utility regarding any bill for utility service, the utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the utility will inform the customer that a complaint may be filed with the Commission.

Section 2.17 - Customer Liability

Customer shall be liable for any damage or injury to utility-owned property shown to be caused by the customer.

SECTION 3.0 - EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

Line Extension and Construction Charges: No Contribution in Aid of Construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the utility and the customer, or sharing of costs between the customer and other applicants prior to beginning construction.

Unless an exception is granted by the PUC, the residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution and pressure wastewater collection lines and 6" in diameter for gravity wastewater lines.

Exceptions may be granted by the PUC if:

- a) adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the utility's burden to justify that a larger diameter pipe is required for adequate service;
- b) or larger minimum line sizes are required under subdivision platting requirements or building codes of municipalities within whose corporate limits or extraterritorial jurisdiction the point of use is located; or the residential service applicant is located outside the CCN service area.

If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

The utility shall bear the cost of any over-sizing of water distribution lines or wastewater collection lines necessary to serve other potential service applicants for customers in the immediate area.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certificated area, industrial, and wholesale customers shall be treated as developers. A service applicant requesting a one-inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

If an applicant requires service other than the standard service provided by the utility, such applicant will be required to pay all expenses incurred by the utility in excess of the expenses that would be incurred in providing the standard service and connection beyond 200 feet and throughout his property including the cost of all necessary transmission facilities.

Residential customers will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the additional cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

SECTION 3.0 - EXTENSION POLICY (Continued)

Section 3.02 - Costs Utilities Shall Bear

The utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

Within its certificate area, the utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the utility, the utility may charge for the first 200 feet. The utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the utility's facilities in accordance with the utility's approved extension policy after receiving a written request from the utility.

The Utility is not required to extend service to any applicant outside of its certificated service area and will only do so under terms and conditions mutually agreeable to the Utility and the applicant, in compliance with PUC rules and policies, and upon extension of the Utility's certificated service area boundaries by the PUC.

Section 3.03 - Contributions in Aid of Construction

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163(d). When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge for facilities which must be committed to such extension compliant with the TCEQ minimum design criteria. As provided by 16 TAC § 24.163(d)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

SECTION 3.0 - EXTENSION POLICY (Continued)

Section 3.04 - Appealing Connection Costs

The imposition of additional extension costs or charges as provided by Sections 3.0 - Extension Policy of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be given a written explanation of such costs prior to payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall be informed of the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the utility's rates in that portion of the utility's service area in which the applicant's property(ies) is located.

Section 3.05 - Applying for Service

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than one service connection is desired by any individual applicant. Service application forms will be available at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first-class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions which might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap be made. The tap request must be accompanied with a diagram, map, plat, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed, along the applicant's property line. The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers.

If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's nearest service main with adequate capacity to service the applicant's full potential service demand. Beyond the initial 200 feet, the customer shall bear only the equivalent cost of extending from the nearest main. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, the applicant may refer the matter to the PUC for resolution.

Section 3.06 - Qualified Service Applicant

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements for service contained in this tariff, PUC rules and/or PUC order, (2) has made payment or made arrangement for payment of tap fees, (3) has provided all necessary easements and rights-of-way necessary to provide service to the requested location, (4) delivered an executed customer service inspection certificate to the Utility, if applicable, and (5) has executed a customer service application for each location to which service is being requested.

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SECTION 3.0 - EXTENSION POLICY (Continued)

The Utility shall serve each qualified service applicant within its certificated service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a qualified service applicant as defined by PUC rules.

Section 3.07 - Developer Requirements

As a condition of service to a new subdivision, the Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property.

APPENDIX A -- DROUGHT CONTINGENCY PLAN (Utility must attach copy of TCEQ approved Drought Contingency Plan)

APPENDIX B 30 TAC § 290.47(b) Sample Service Agreement SERVICE AGREEMENT

- I. PURPOSE. The NAME OF WATER SYSTEM is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the NAME OF WATER SYSTEM will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT. The following are the terms of the service agreement between the NAME OF WATER SYSTEM (the Water System) and NAME OF CUSTOMER (the Customer).
 - A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
 - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE:_	
DATE:	

R=G/(1-L)

G=	\$ 6.11
L=	16.83%
R=	\$ 7.35

	Average Gallons	Average Gallons	
Billed:		Pumped:	
	290,938.33	347,812.83	

Month	Gallons Pumped	Gallons Billed	Gallons Lost	% Lost
Aug-20	347,812.83	290,938.33	56,874.50	16.35%
Sep-20	347,812.83	290,938.33	56,874.50	16.35%
Oct-20	347,812.83	305,510.00	42,302.83	12.16%
Nov-20	347,812.83	309,770.00	38,042.83	10.94%
Dec-20	347,812.83	290,938.33	56,874.50	16.35%
Jan-21	347,812.83	290,938.33	56,874.50	16.35%
Feb-21	347,812.83	290,938.33	56,874.50	16.35%
Mar-21	365,707.41	290,938.33	74,769.08	20.45%
Apr-21	345,891.22	263,320.00	82,571.22	23.87%
May-21	322,554.96	252,470.00	70,084.96	21.73%
Jun-21	354,427.61	292,280.00	62,147.61	17.53%
Jul-21	341,379.64	322,280.00	19,099.64	5.59%
Aug-21	356,916.17	269,500.00	87,416.17	24.49%
Total:	4,521,566.83	3,760,760.00	760,806.83	16.83%

Average Used