

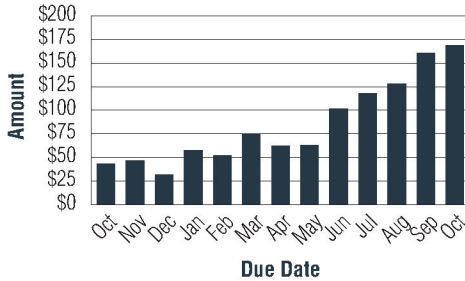


Filing Receipt

Received - 2021-12-22 11:44:39 AM
Control Number - 52679
ItemNumber - 8

Account #:	23536243
Account Name:	Ricky Gaskill
Due Date:	10/01/2021
Statement Date:	09/09/2021
Total Charges:	\$1037.32
Service Address:	2803 Woodbury Dr# 802 San Antonio, TX 78217
Web Pin:	34615025

Average Utility Expense



Store drinking water in the refrigerator rather than running the tap. This way, every drop goes into you and not the drain.

Conservice offers E-Statements! Log onto our website or call 1-866-947-7379 for more info!

Utility Statement for Uptown Heights

CURRENT RENT AND LEASE CHARGES

SERVICE TYPE	SERVICE PERIOD	CHARGES
Exterminating	10/01/2021 - 10/31/2021	\$5.00
Rent	10/01/2021 - 10/31/2021	\$680.00
Rent Service Fee	10/01/2021 - 10/31/2021	\$3.50
Rent and Leasing Charges Due 10/01/2021		\$688.50

CURRENT UTILITY CHARGES

SERVICE TYPE	SERVICE PERIOD	CHARGES
Water Base Charge	07/15/2021 - 08/14/2021	\$1.92
Sewer	07/15/2021 - 08/14/2021	\$57.28
Sewer Base	07/15/2021 - 08/14/2021	\$0.79
Storm Water Drainage	07/15/2021 - 08/14/2021	\$4.11
State Imposed TCEQ Fee	07/15/2021 - 08/14/2021	\$0.28
Trash	10/01/2021 - 10/31/2021	\$10.00
Water 3	07/15/2021 - 08/14/2021	\$104.07
Current Utility Charges due Due the later of 16 days after the statement date listed above or 10/01/2021		\$178.45
Total Current Charges		\$866.95
Prior Balance as of 09/08/2021		\$170.37
Grand Total Due		\$1,037.32

Please see reverse for charge explanations and messages



Service Type	Description
Water Base Charge	Water service is provided by San Antonio Water System. You are allocated charges based on a flat rate per unit for water availability.
Sewer	Sewer service is provided by San Antonio Water System. Service provider issues bill, property management pays a portion to cover common area usage. Remaining amount is allocated to residents using a formula based on the number of occupants and the unit's square footage.
Sewer Base	Sewer service is provided by San Antonio Water System. You are allocated charges based on a flat rate per unit for sewer availability.
Rent	Your rent charges have been included with your utility bill as a courtesy. Your lease with the management will still serve as the control document for all applicable rent charges.
Rent Service Fee	This fee is for rent billing. Please note that this service fee does not include any amount for water or sewer billing.
Storm Water Drainage	Stormwater service is provided by San Antonio Water System & Bexar County Tax Assessor. Service provider issues bill, amount is divided equally by number of units.
State Imposed TCEQ Fee	State imposed TCEQ fee service is provided by San Antonio Water System. Service provider issues bill, amount is divided equally by number of units.
Water 3	Water service is provided by San Antonio Water System. Service provider issues bill, property management pays a portion to cover common area usage. Remaining amount is paid by residents using a formula based on the number of occupants and the unit's square footage.

This bill is not from your local utility provider or from any other provider. Your charges are calculated using the service provider bills issued most recently prior to the first of the month of this statement. Vacant charges are prorated from your move-in date.

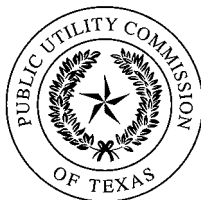
Message Center

Goodnight Computer

Turn your computer off when not in use. Much of the energy use associated with computers is wasted because PCs are often left on when not in use such as extended periods during the day, nights, and weekends.

MR RICKY GASKILL
2803 WOODBURY DR
APT 802
SAN ANTONIO TX 78217

Peter M. Lake
Chairman
Will McAdams
Commissioner
Lori Cobos
Commissioner
Jimmy Glotfelty
Commissioner



Greg Abbott
Governor
Thomas J. Gleeson
Executive Director

Public Utility Commission of Texas

9/7/2021

Mr Ricky Gaskill
2803 Woodbury Dr
Apt 802
San Antonio TX 78217

RE: Complaint #CP2021080573

Dear Mr Gaskill :

On 8/18/2021 the Customer Protection Division (CPD) of the Public Utility Commission of Texas forwarded your informal complaint to Uptown Heights Apartments regarding the overbilling of allocated water services. According to the Commission's Informal Complaint Procedures, Uptown Heights Apartments is required to investigate and advise the Commission in writing of the results of its investigation of the complaint within 15 days of the date forwarded by the Commission. Review of our records show that Uptown Heights Apartments response was not filed within the time period provided for by the Rules.

CPD's informal investigation has determined that the actions of Uptown Heights Apartments were inconsistent with Substantive Rule §24.277 Owner Registration and Records for failing to respond to your complaint.

We recommend that Uptown Heights Apartments take the following corrective actions:

- Resolve the issues described in your complaint according to applicable Commission Rules.
- Respond immediately to the complaint; and
- Provide CPD documentation of the actions taken to resolve the complaint.

If you have any questions, please feel free to contact our Customer Protection Hotline at (888) 782-8477 or visit us online at <http://www.puc.texas.gov>.

Sincerely,

Kenneth Wilson
Customer Protection Division
Public Utility Commission of Texas

cc: Uptown Heights Apartments



Printed on recycled paper

An Equal Opportunity Employer

**CUSTOMER PROTECTION DIVISION
ON-LINE COMPLAINT FORM**

Complaint

Normal

Tuesday, September 7, 2021

Investigator: **Wilson, Kenneth**

Date Pending: 9/2/2021

Complaint No: **CP2021080573**

Company: **UPTOWN HEIGHTS APARTMENTS**

Complaint: **Allocation**

Service No:

Customer:

Last Name: **Gaskill**

First Name: **Ricky**

Business:

Date Closed: **9/7/2021**

Date Received: **8/17/2021**

Account No: **23536243**

Spanish: No

Service Address:

2803 Woodbury Dr

Apt 802

San Antonio

TX

78217

Alt Last:

Alt First:

Mail Address:

2803 Woodbury Dr

Apt 802

San Antonio

TX

78217

Day: **(210) 773-1435**

Alt:

Email: rgaskill@satx.rr.com

Complaint Note:

CCN S4736 The customer is disputing his allocated water billing. He explained that up until recently, his water bills have been between \$40 - \$50. He states that last year he started to notice that his water bills were increasing to around \$70. He states that his recent bills have increased to \$111, \$127, \$137, and \$170. He believes that he is being overcharged. He states he frequently sees maintenance draining and refilling the pools and he is concerned that the tenants may be paying for this common area. He has been unable to resolve the issue with the apartment complex and states that neighboring tenants in other complexes are paying normal bills of around \$40. He is concerned that his apartment complex is billing their tenants incorrectly. He will send CPD copies of his bills.

Entered: **8/17/2021 12:06:00 PM**

Entered By: **Bond, Ryan**

CURRENT BILL CALCULATION

SERVICE DATES FOR THIS STATEMENT: MAY 15-JUN 14 2021
001350622-0288471-0003

DOMESTIC WATER SERVICE CHARGE	
BASE = ANNUAL AVG CONS GALLONS	69,573
(1 1/2) INCH METER CHARGE (MINIMUM BILL)	61.29
69,573 GALS. @ .1810 PER 100 GALS	125.93
16,459 GALS. @ .2084 PER 100 GALS	34.30
SUBTOTAL	221.52
DOMESTIC WATER SUPPLY FEE	
69,573 GALS. @ .2989 PER 100 GALS	207.95
16,459 GALS. @ .3438 PER 100 GALS	56.59
SUBTOTAL	264.54
EDWARDS AQUIFER AUTHORITY FEE	
86,032 GALS. @ .03452 PER 100 GALS	29.70
SUBTOTAL	29.70
STORMWATER FEE	
NON RESIDENTIAL LOT MORE THAN 65% IMP	135.61
SUBTOTAL	135.61
SEWER SERVICE CHARGE	
FIRST 1,496 GALLONS (MINIMUM CHARGE)	25.41
84,536 GALS. @ .4159 PER 100 GALS	351.59
SUBTOTAL	377.00
STATE-IMPOSED TCEQ FEE (WATER)	7.14
STATE-IMPOSED TCEQ FEE (WASTE WATER)	2.04
TOTAL CURRENT CHARGES	1,037.55
TOTAL ACCOUNT BALANCE	1,037.55

YOUR METER READING

2	2	1	6	3	X	X
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SUBTRACT PREVIOUS
READING FROM CURRENT:

22,163-22,048=115

CONVERT TOTAL
TO GALLONS:

115X748.1=86,032

USAGE DETAILS

TOTAL DAYS OF SERVICE		31
DOMESTIC METER READING ON:	MAY 15 2021	22,048
DOMESTIC METER READING ON:	JUN 14 2021	22,163
METER WATER USE (GALLONS)		86,032

LAST PAYMENT WAS MADE FOR 1,176.05 ON MAY 27 2021.

Life happens. That's why there's



- Bill payment assistance
- Easy application
- Multiple programs available

saws.org/uplift

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Payments mailed will be processed electronically.



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Pay in Person:

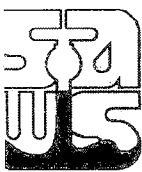
CUSTOMER SERVICE LOCATIONS

---Monday - Friday---

---803 Castroville Road(Las Palmas) 8:00 am - 5:00 pm
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MAILING ADDRESS CHANGE

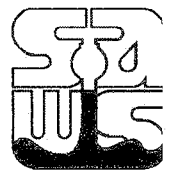
Number	Street	Apt#
<hr/>		
City	State	Zip
<hr/>		
New Home Phone: () <hr/>		



San Antonio Water System

P.O. Box 2990
San Antonio, Texas 78299-2990
(210) 704-SAWS (7297)

5/15, 4/14/2021



CURRENT BILL SUMMARY

UPTOWN HEIGHTS LLC
02803 WOODBURY ST
ACCOUNT # 001350626-0288713-0003

CYCLE 12 ROUTE 4240

DOMESTIC WATER SERVICE CHARGE	1,011.27
WATER SUPPLY FEE	1,567.55
EDWARDS AQUIFER AUTHORITY FEE	117.50
SEWER SERVICE CHARGE	1,434.85
STATE-IMPOSED TCEQ FEE	8.64

TOTAL CURRENT CHARGES	4,139.81
CREDIT BALANCE	3,550.80CR

AMOUNT DUE NOW	589.01
LATE FEE AFTER JUL 06 2021	0.00
TOTAL WITH LATE FEE	589.01

(Detailed bill calculation on back)

EDWARDS AQUIFER WATER LEVEL

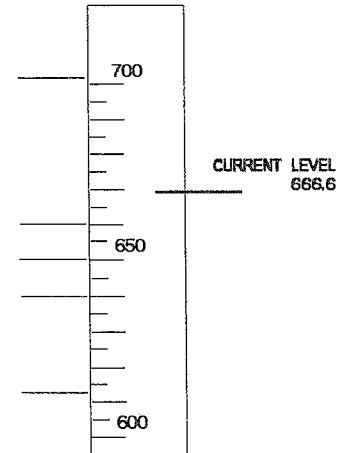
Record high June 1992, 703.2 ft.

Stage I Begins 660.0 ft.

Stage II Begins 650.0 ft.

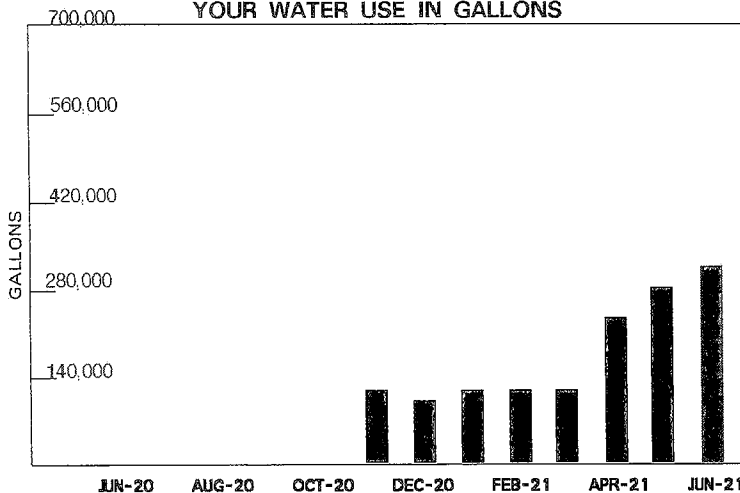
Stage III Begins 640.0 ft.

Record Low Aug. 1956, 612.9 ft.



** Measured in feet above sea level

YOUR WATER USE IN GALLONS



ANNUAL AVERAGE CONS
69,573 GALLONS

BASE CONSUMPTION IS
69,573 GALLONS

TIER 1 IS BASE
TIER 2 IS 101-125%
TIER 3 IS 126-175%
TIER 4 IS OVER 175%

(SEE CURRENT BILL
CALCULATION ON
REVERSE SIDE)

Due to the COVID-19 pandemic, SAWS has temporarily stopped late fees and disconnections for non-payment. Payments can continue to be made via:

- Web: saws.org/myaccount
- Mail
- Payment Centers
- Phone: 210-704-SAWS (7297)

Having trouble paying your bill?

A payment arrangement keeps your account in good standing while giving you more time to pay. Sign up now at saws.org/arrangement.

To see if you qualify for payment assistance, visit saws.org/uplift.

DETACH HERE

SAVE A STAMP: PAY ONLINE AT WWW.SAWS.ORG

DETACH HERE

Project Agua keeps water flowing to your neighbors in need.

Project Agua Donation: ☐ ☐ ☐ ☐ ☐

ACCT# 001350626-0288713-0003
23611

☐ Check here for mail address change.
Make changes on the reverse side.

RETURN BOTTOM PORTION WITH PAYMENT



AMOUNT DUE NOW.....

\$589.01

AMOUNT DUE AFTER JUL 06 2021

\$589.01



UPTOWN HEIGHTS LLC
PO BOX 4697
LOGAN UT 84323

0013506260288713000300058901000589013



If you have any question about your bill, please call (210) 704-SAWS or write to: SAWS Customer Service, P.O. Box 2449, San Antonio Texas 78298-2449. SAWS appreciates the opportunity to serve you.

CURRENT BILL CALCULATION

SERVICE DATES FOR THIS STATEMENT: MAY 15-JUN 14 2021
001350626-0288713-0003

DOMESTIC WATER SERVICE CHARGE	
BASE = ANNUAL AVG CONS GALLONS	69,573
(1 1/2) INCH METER CHARGE (MINIMUM BILL)	61.29
69,573 GALS. @ .1810 PER 100 GALS	125.93
17,393 GALS. @ .2084 PER 100 GALS	36.25
34,786 GALS. @ .2717 PER 100 GALS	94.51
218,634 GALS. @ .3171 PER 100 GALS	693.29
SUBTOTAL	1,011.27
DOMESTIC WATER SUPPLY FEE	
69,573 GALS. @ .2989 PER 100 GALS	207.95
17,393 GALS. @ .3438 PER 100 GALS	59.80
34,786 GALS. @ .4482 PER 100 GALS	155.91
218,634 GALS. @ .5232 PER 100 GALS	1,143.89
SUBTOTAL	1,567.55
EDWARDS AQUIFER AUTHORITY FEE	
340,386 GALS. @ .03452 PER 100 GALS	117.50
SUBTOTAL	117.50
SEWER SERVICE CHARGE	
FIRST 1,496 GALLONS (MINIMUM CHARGE)	25.41
338,890 GALS. @ .4159 PER 100 GALS	1,409.44
SUBTOTAL	1,434.85
STATE-IMPOSED TCEQ FEE (WATER)	6.72
STATE-IMPOSED TCEQ FEE (WASTE WATER)	1.92
TOTAL CURRENT CHARGES	4,139.81
CREDIT BALANCE	3,550.80CR
TOTAL ACCOUNT BALANCE	589.01

YOUR METER READING

2	0	7	5	7	X	X
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SUBTRACT PREVIOUS
READING FROM CURRENT:
20,757-20,302=455

CONVERT TOTAL
TO GALLONS:
455X748.1=340,386

USAGE DETAILS

TOTAL DAYS OF SERVICE		31
DOMESTIC METER READING ON:	MAY 15 2021	20,302
DOMESTIC METER READING ON:	JUN 14 2021	20,757
METER WATER USE (GALLONS)		340,386

LAST PAYMENT WAS MADE FOR 3,550.80 ON JUN 03 2021.

Life happens. That's why there's



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saws.org/uplift

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CHOOSE A BILL PAYMENT THAT WORKS FOR YOU!

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Pay Online: www.SAWS.org
Pay in Person:

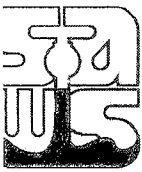
CUSTOMER SERVICE LOCATIONS

---Monday - Friday---

---803 Castroville Road(Las Palmas) 8:00 am - 5:00 pm
---403 S.W.W. White Rd(Comerica Bldg) 8:00 am - 5:00 pm

MAILING ADDRESS CHANGE

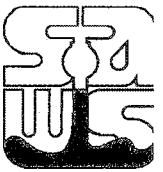
Number	Street	Apt#
<hr/>		
City	State	Zip
<hr/>		
New Home Phone: () <hr/>		



San Antonio Water System

P.O. Box 2990
San Antonio, Texas 78299-2990
(210) 704-SAWS (7297)

6/5/7/11



CURRENT BILL SUMMARY

UPTOWN HEIGHTS LLC
02741 WOODBURY ST
ACCOUNT # 001350622-0288471-0003

CYCLE 12 ROUTE 4240

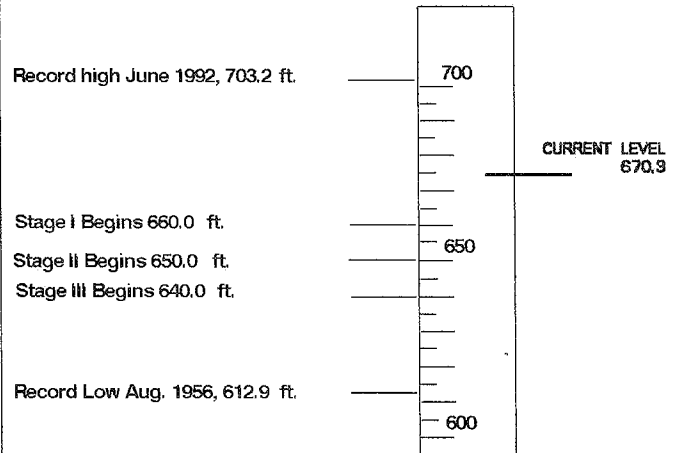
DOMESTIC WATER SERVICE CHARGE	221.52
WATER SUPPLY FEE	264.54
EDWARDS AQUIFER AUTHORITY FEE	29.70
STORMWATER FEE	135.61
SEWER SERVICE CHARGE	377.00
STATE-IMPOSED TCEQ FEE	9.18

TOTAL CURRENT CHARGES 1,037.55

AMOUNT DUE NOW	1,037.55
LATE FEE AFTER AUG 05 2021	0.00
TOTAL WITH LATE FEE	1,037.55

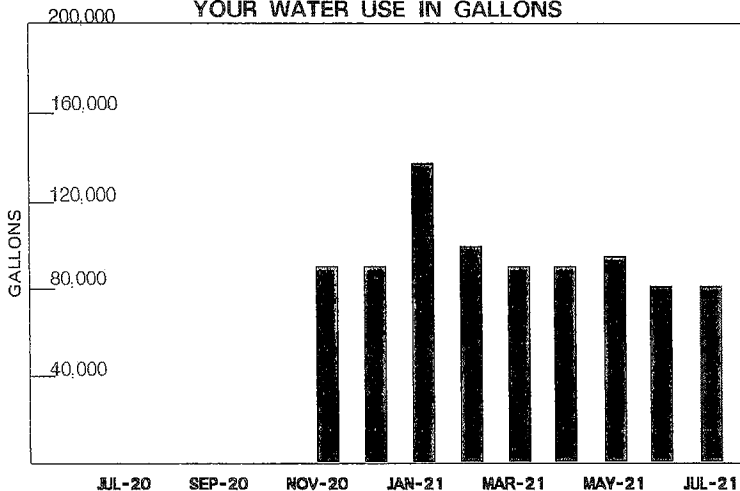
(Detailed bill calculation on back)

EDWARDS AQUIFER WATER LEVEL



** Measured in feet above sea level

YOUR WATER USE IN GALLONS



ANNUAL AVERAGE CONS
69,573 GALLONS

BASE CONSUMPTION IS
69,573 GALLONS

TIER 1 IS BASE
TIER 2 IS 101-125%
TIER 3 IS 126-175%
TIER 4 IS OVER 175%

(SEE CURRENT BILL
CALCULATION ON
REVERSE SIDE)

BEHIND ON YOUR WATER BILL PAYMENTS? GET CURRENT AND STAY CONNECTED.

As our community recovers from the pandemic, our goal is to keep your water service turned on.

If you're behind on your bill, we want to help.

We'll set up a payment plan for you — to keep your water connected while giving you more time to pay. You may also qualify for our need-based assistance.

To get started, visit saws.org/getcurrent or call us at 210-704-SAWS (7297).

DETACH HERE

SAVE A STAMP: PAY ONLINE AT WWW.SAWS.ORG

DETACH HERE

Project Agua keeps water flowing to your neighbors in need.

Project Agua Donation: ☐ ☐ ☐ ☐ ☐

ACCT# 001350622-0288471-0003
16959

☐ Check here for mail address change.
Make changes on the reverse side.

RETURN BOTTOM PORTION WITH PAYMENT



AMOUNT DUE NOW.....

\$1,037.55

AMOUNT DUE AFTER AUG 05 2021

\$1,037.55



UPTOWN HEIGHTS LLC
PO BOX 4697
LOGAN UT 84323-4697

0013506220288471000300103755001037551



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CURRENT BILL CALCULATION

SERVICE DATES FOR THIS STATEMENT: JUN 15-JUL 14 2021
001350622-0288471-0003

DOMESTIC WATER SERVICE CHARGE	
BASE = ANNUAL AVG CONS GALLONS	69,573
(1 1/2) INCH METER CHARGE (MINIMUM BILL)	61.29
69,573 GALS. @ .1810 PER 100 GALS	125.93
16,459 GALS. @ .2084 PER 100 GALS	34.30
SUBTOTAL	221.52
DOMESTIC WATER SUPPLY FEE	
69,573 GALS. @ .2989 PER 100 GALS	207.95
16,459 GALS. @ .3438 PER 100 GALS	56.59
SUBTOTAL	264.54
EDWARDS AQUIFER AUTHORITY FEE	
86,032 GALS. @ .03452 PER 100 GALS	29.70
SUBTOTAL	29.70
STORMWATER FEE	
NON RESIDENTIAL LOT MORE THAN 65% IMP	135.61
SUBTOTAL	135.61
SEWER SERVICE CHARGE	
FIRST 1,496 GALLONS (MINIMUM CHARGE)	25.41
84,536 GALS. @ .4159 PER 100 GALS	351.59
SUBTOTAL	377.00
STATE-IMPOSED TCEQ FEE (WATER)	7.14
STATE-IMPOSED TCEQ FEE (WASTE WATER)	2.04
TOTAL CURRENT CHARGES	1,037.55
TOTAL ACCOUNT BALANCE	1,037.55

YOUR METER READING

2	2	2	7	8	X	X
---	---	---	---	---	---	---

SUBTRACT PREVIOUS
READING FROM CURRENT:
22,278-22,163=115

CONVERT TOTAL
TO GALLONS:
115X748.1=86,032

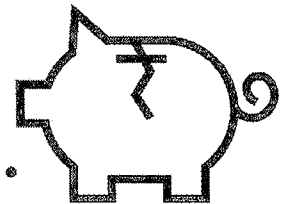
USAGE DETAILS

TOTAL DAYS OF SERVICE		30
DOMESTIC METER READING ON:	JUN 15 2021	22,163
DOMESTIC METER READING ON:	JUL 14 2021	22,278
METER WATER USE (GALLONS)		86,032

LAST PAYMENT WAS MADE FOR 1,037.55 ON JUN 23 2021.

Behind on your water bill payments?

**Get Current.
Stay Connected.**



As our community recovers from the pandemic, our goal is to keep your water service turned on.

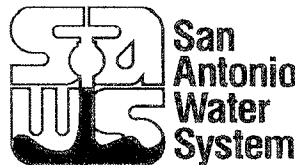
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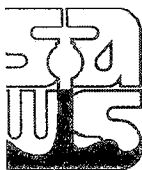
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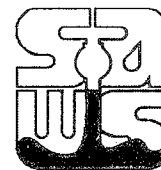
MAILING ADDRESS CHANGE

Number	Street	Apt#
<hr/>		
City	State	Zip
<hr/>		
New Home Phone: () <hr/>		



San Antonio Water System

P.O. Box 2990
San Antonio, Texas 78299-2990
(210) 704-SAWS (7297)



WKS-7/14

CURRENT BILL SUMMARY

UPTOWN HEIGHTS LLC
02803 WOODBURY ST
ACCOUNT # 001350626-0288713-0003

CYCLE 12 ROUTE 4240

DOMESTIC WATER SERVICE CHARGE	1,331.52
WATER SUPPLY FEE	2,095.95
EDWARDS AQUIFER AUTHORITY FEE	152.36
SEWER SERVICE CHARGE	1,854.88
STATE-IMPOSED TCEQ FEE	8.64

TOTAL CURRENT CHARGES 5,443.35

AMOUNT DUE NOW	5,443.35
LATE FEE AFTER AUG 05 2021	0.00
TOTAL WITH LATE FEE	5,443.35

(Detailed bill calculation on back)

EDWARDS AQUIFER WATER LEVEL

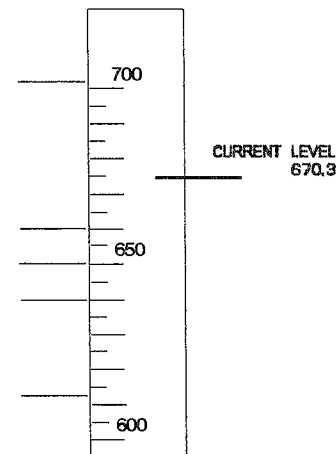
Record high June 1992, 703.2 ft.

Stage I Begins 660.0 ft.

Stage II Begins 650.0 ft.

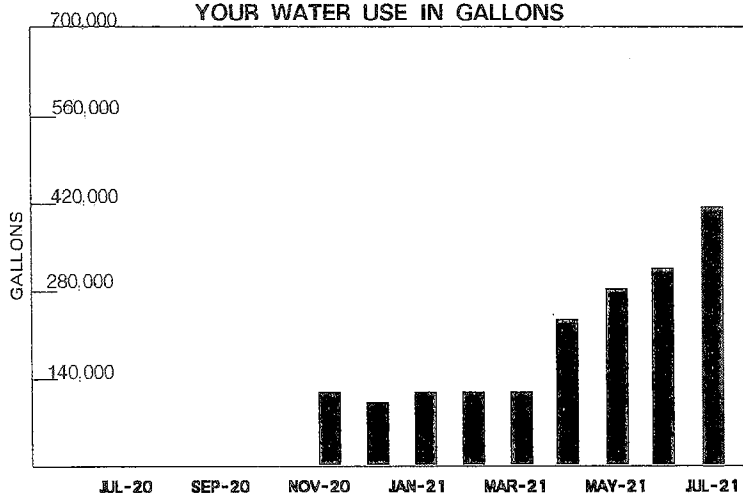
Stage III Begins 640.0 ft.

Record Low Aug. 1956, 612.9 ft.



** Measured in feet above sea level

YOUR WATER USE IN GALLONS



ANNUAL AVERAGE CONS
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BASE CONSUMPTION IS
69,573 GALLONS

TIER 1 IS BASE
TIER 2 IS 101-125%
TIER 3 IS 126-175%
TIER 4 IS OVER 175%

(SEE CURRENT BILL
CALCULATION ON
REVERSE SIDE)

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Project Agua Donation: ☐ ☐ ☐ ☐ ☐

ACCT# 001350626-0288713-0003
23576

☐ Check here for mail address change.
Make changes on the reverse side.

RETURN BOTTOM PORTION WITH PAYMENT



AMOUNT DUE NOW.....

\$5,443.35

AMOUNT DUE AFTER AUG 05 2021

\$5,443.35



UPTOWN HEIGHTS LLC
PO BOX 4697
LOGAN UT 84323-4697

0013506260288713000300544335005443351



If you have any question about your bill, please call (210) 704-SAWS or write to: SAWS Customer Service, P.O. Box 2449, San Antonio Texas 78298-2449. SAWS appreciates the opportunity to serve you.

CURRENT BILL CALCULATION

SERVICE DATES FOR THIS STATEMENT: JUN 15-JUL 14 2021
001350626-0288713-0003

DOMESTIC WATER SERVICE CHARGE	
BASE = ANNUAL AVG CONS GALLONS	69,573
(1 1/2) INCH METER CHARGE (MINIMUM BILL)	61.29
69,573 GALS. @ .1810 PER 100 GALS	125.93
17,393 GALS. @ .2084 PER 100 GALS	36.25
34,786 GALS. @ .2717 PER 100 GALS	94.51
319,627 GALS. @ .3171 PER 100 GALS	1,013.54
SUBTOTAL	1,331.52
DOMESTIC WATER SUPPLY FEE	
69,573 GALS. @ .2989 PER 100 GALS	207.95
17,393 GALS. @ .3438 PER 100 GALS	59.80
34,786 GALS. @ .4482 PER 100 GALS	155.91
319,627 GALS. @ .5232 PER 100 GALS	1,672.29
SUBTOTAL	2,095.95
EDWARDS AQUIFER AUTHORITY FEE	
441,379 GALS. @ .03452 PER 100 GALS	152.36
SUBTOTAL	152.36
SEWER SERVICE CHARGE	
FIRST 1,496 GALLONS (MINIMUM CHARGE)	25.41
439,883 GALS. @ .4159 PER 100 GALS	1,829.47
SUBTOTAL	1,854.88
STATE-IMPOSED TCEQ FEE (WATER)	6.72
STATE-IMPOSED TCEQ FEE (WASTE WATER)	1.92
TOTAL CURRENT CHARGES	5,443.35
TOTAL ACCOUNT BALANCE	5,443.35

YOUR METER READING

2	1	3	4	7	X	X
---	---	---	---	---	---	---

SUBTRACT PREVIOUS
READING FROM CURRENT:
21,347-20,757=590

CONVERT TOTAL
TO GALLONS:
590X748.1=441,379

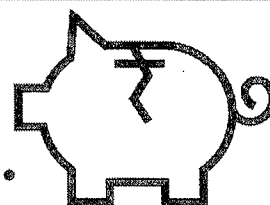
USAGE DETAILS

TOTAL DAYS OF SERVICE		30
DOMESTIC METER READING ON:	JUN 15 2021	20,757
DOMESTIC METER READING ON:	JUL 14 2021	21,347
METER WATER USE (GALLONS)		441,379

LAST PAYMENT WAS MADE FOR 589.01 ON JUL 08 2021.

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Pay by Phone: 704-SAWS(7297)
Pay Online: www.SAWS.org
Pay in Person:

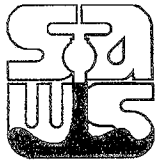
CUSTOMER SERVICE LOCATIONS

---Monday - Friday---

---803 Castroville Road(Las Palmas) 8:00 am - 5:00 pm
---403 S.W.W. White Rd(Comerica Bldg) 8:00 am - 5:00 pm

MAILING ADDRESS CHANGE

Number	Street	Apt#
<hr/>		
City	State	Zip
<hr/>		
New Home Phone: () <hr/>		

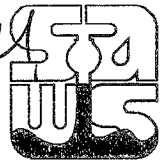


San Antonio Water System

P.O. Box 2990
San Antonio, Texas 78299-2990
(210) 704-SAWS (7297)

7/15-2021

8/14/2021



CURRENT BILL SUMMARY

02741 UPTOWN HEIGHTS LLC
ACCOUNT # 001350622-0288471-0003

CYCLE 12 ROUTE 4240

DOMESTIC WATER SERVICE CHARGE	422.96
WATER SUPPLY FEE	596.87
EDWARDS AQUIFER AUTHORITY FEE	53.46
STORMWATER FEE	135.61
SEWER SERVICE CHARGE	663.24
STATE-IMPOSED TCEQ FEE	9.18
<hr/>	
TOTAL CURRENT CHARGES	1,881.32
CREDIT BALANCE	0.00CR

AMOUNT DUE NOW	1,881.32
LATE FEE AFTER SEP 03 2021	94.05
TOTAL WITH LATE FEE	1,975.37

(Detailed bill calculation on back)

EDWARDS AQUIFER WATER LEVEL

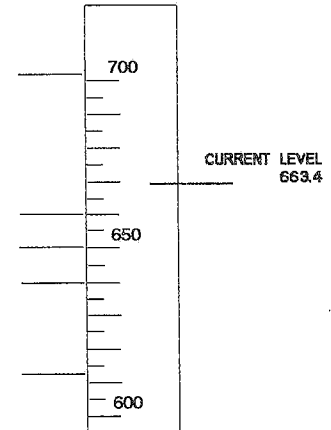
Record high June 1992, 703.2 ft.

Stage I Begins 660.0 ft.

Stage II Begins 650.0 ft.

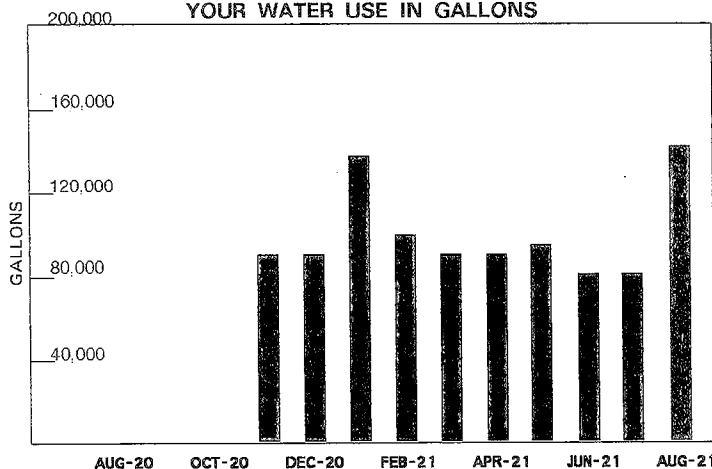
Stage III Begins 640.0 ft.

Record Low Aug. 1956, 612.9 ft.



** Measured in feet above sea level

YOUR WATER USE IN GALLONS



ANNUAL AVERAGE CONS
69,573 GALLONS

BASE CONSUMPTION IS
69,573 GALLONS

TIER 1 IS BASE
TIER 2 IS 101-125%
TIER 3 IS 126-175%
TIER 4 IS OVER 175%

(SEE CURRENT BILL
CALCULATION ON
REVERSE SIDE)

BEHIND ON YOUR WATER BILL PAYMENTS? GET CURRENT AND STAY CONNECTED.

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DETACH HERE

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Project Agua Donation: ☐ ☐ ☐ ☐ ☐ ☐

RETURN BOTTOM PORTION WITH PAYMENT

ACCT# 001350622-0288471-0003
16842

☐ Check here for mail address change.
Make changes on the reverse side.



UPTOWN HEIGHTS LLC
PO BOX 4697
LOGAN UT 84323-4697

AMOUNT DUE NOW.....

\$1,881.32

AMOUNT DUE AFTER SEP 03 2021

\$1,975.37

0013506220288471000300197537001881327



If you have any question about your bill, please call (210) 704-SAWS or write to: SAWS Customer Service, P.O. Box 2449, San Antonio Texas 78298-2449. SAWS appreciates the opportunity to serve you.

CURRENT BILL CALCULATION

SERVICE DATES FOR THIS STATEMENT: JUL 15-AUG 14 2021
001350622-0288471-0003

DOMESTIC WATER SERVICE CHARGE		
BASE = ANNUAL AVG CONS GALLONS		69,573
(1 1/2) INCH METER CHARGE (MINIMUM BILL)		61.29
69,573 GALS. @ .1810 PER 100 GALS		125.93
17,393 GALS. @ .2084 PER 100 GALS		36.25
34,786 GALS. @ .2717 PER 100 GALS		94.51
33,105 GALS. @ .3171 PER 100 GALS		104.98
SUBTOTAL		422.96
DOMESTIC WATER SUPPLY FEE		
69,573 GALS. @ .2989 PER 100 GALS		207.95
17,393 GALS. @ .3438 PER 100 GALS		59.80
34,786 GALS. @ .4482 PER 100 GALS		155.91
33,105 GALS. @ .5232 PER 100 GALS		173.21
SUBTOTAL		596.87
EDWARDS AQUIFER AUTHORITY FEE		
154,857 GALS. @ .03452 PER 100 GALS		53.46
SUBTOTAL		53.46
STORMWATER FEE		
NON RESIDENTIAL LOT MORE THAN 65% IMP		135.61
SUBTOTAL		135.61
SEWER SERVICE CHARGE		
FIRST 1,496 GALLONS (MINIMUM CHARGE)		25.41
153,361 GALS. @ .4159 PER 100 GALS		637.83
SUBTOTAL		663.24
STATE-IMPOSED TCEQ FEE (WATER)		7.14
STATE-IMPOSED TCEQ FEE (WASTE WATER)		2.04
TOTAL CURRENT CHARGES		1,881.32
CREDIT BALANCE		0.00CR
TOTAL ACCOUNT BALANCE		1,881.32

YOUR METER READING

2	2	4	8	5	X	X
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SUBTRACT PREVIOUS
READING FROM CURRENT:
22,485-22,278=207

CONVERT TOTAL
TO GALLONS:
207X748.1=154,857

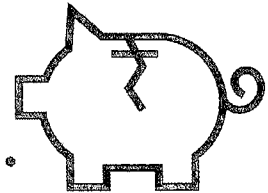
USAGE DETAILS

TOTAL DAYS OF SERVICE		31
DOMESTIC METER READING ON:	JUL 15 2021	22,278
DOMESTIC METER READING ON:	AUG 14 2021	22,485
METER WATER USE (GALLONS)		154,857

LAST PAYMENT WAS MADE FOR 1,037.55 ON JUL 29 2021.

Behind on your water bill payments?

**Get Current.
Stay Connected.**



As our community recovers from the pandemic, our goal is to keep your water service turned on.

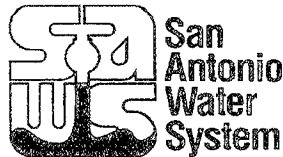
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Pay Online: www.SAWS.org
Pay in Person:

CUSTOMER SERVICE LOCATIONS

---Monday - Friday---

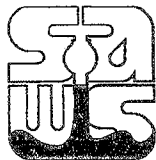
---803 Castroville Road(Las Palmas) 8:00 am - 5:00 pm
---403 S.W.W. White Rd(Comerica Bldg) 8:00 am - 5:00 pm

MAILING ADDRESS CHANGE

Number Street Apt#

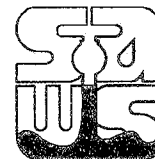
City State Zip

New Home Phone: ()



San Antonio Water System

P.O. Box 2990
San Antonio, Texas 78299-2990
(210) 704-SAWS (7297)



CURRENT BILL SUMMARY

02803 UPTOWN HEIGHTS LLC
ACCOUNT # 001350626-0288713-0003

CYCLE 12 ROUTE 4240

DOMESTIC WATER SERVICE CHARGE	1,203.42
WATER SUPPLY FEE	1,884.59
EDWARDS AQUIFER AUTHORITY FEE	138.42
SEWER SERVICE CHARGE	1,686.87
STATE-IMPOSED TCEQ FEE	8.64

TOTAL CURRENT CHARGES	4,921.94
CREDIT BALANCE	0.00CR

AMOUNT DUE NOW	4,921.94
LATE FEE AFTER SEP 03 2021	246.10
TOTAL WITH LATE FEE	5,168.04

(Detailed bill calculation on back)

EDWARDS AQUIFER WATER LEVEL

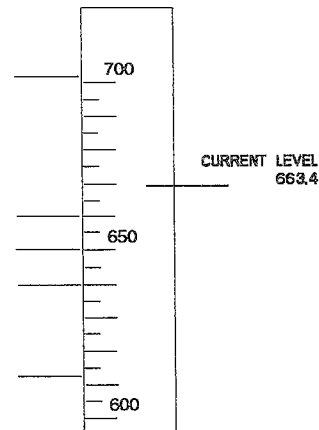
Record high June 1992, 703.2 ft.

Stage I Begins 660.0 ft.

Stage II Begins 650.0 ft.

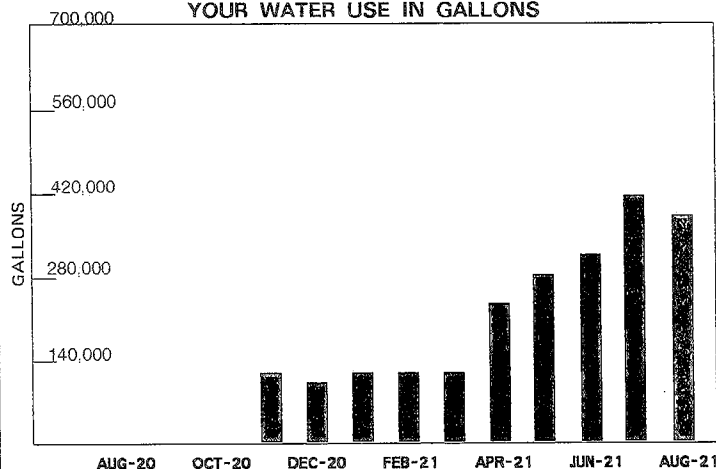
Stage III Begins 640.0 ft.

Record Low Aug. 1956, 612.9 ft.



** Measured in feet above sea level

YOUR WATER USE IN GALLONS



ANNUAL AVERAGE CONS
69,573 GALLONS

BASE CONSUMPTION IS
69,573 GALLONS

TIER 1 IS BASE
TIER 2 IS 101-125%
TIER 3 IS 126-175%
TIER 4 IS OVER 175%

(SEE CURRENT BILL
CALCULATION ON
REVERSE SIDE)

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Project Agua Donation: ☐ ☐ ☐ ☐ ☐ ☐

RETURN BOTTOM PORTION WITH PAYMENT

ACCT# 001350626-0288713-0003
23518

☐ Check here for mail address change.
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AMOUNT DUE NOW.....

\$4,921.94

AMOUNT DUE AFTER SEP 03 2021

\$5,168.04



UPTOWN HEIGHTS LLC
PO BOX 4697
LOGAN UT 84323-4697

0013506260288713000300516804004921943



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CURRENT BILL CALCULATION

SERVICE DATES FOR THIS STATEMENT: JUL 15-AUG 14 2021
001350626-0288713-0003

DOMESTIC WATER SERVICE CHARGE	
BASE = ANNUAL AVG CONS GALLONS	69,573
(1 1/2) INCH METER CHARGE (MINIMUM BILL)	61.29
69,573 GALS. @ .1810 PER 100 GALS	125.93
17,393 GALS. @ .2084 PER 100 GALS	36.25
34,786 GALS. @ .2717 PER 100 GALS	94.51
279,230 GALS. @ .3171 PER 100 GALS	885.44
SUBTOTAL	1,203.42
DOMESTIC WATER SUPPLY FEE	
69,573 GALS. @ .2989 PER 100 GALS	207.95
17,393 GALS. @ .3438 PER 100 GALS	59.80
34,786 GALS. @ .4482 PER 100 GALS	155.91
279,230 GALS. @ .5232 PER 100 GALS	1,460.93
SUBTOTAL	1,884.59
EDWARDS AQUIFER AUTHORITY FEE	
400,982 GALS. @ .03452 PER 100 GALS	138.42
SUBTOTAL	138.42
SEWER SERVICE CHARGE	
FIRST 1,496 GALLONS (MINIMUM CHARGE)	25.41
399,486 GALS. @ .4159 PER 100 GALS	1,661.46
SUBTOTAL	1,686.87
STATE-IMPOSED TCEQ FEE (WATER)	6.72
STATE-IMPOSED TCEQ FEE (WASTE WATER)	1.92
TOTAL CURRENT CHARGES	4,921.94
CREDIT BALANCE	0.00CR
TOTAL ACCOUNT BALANCE	4,921.94

YOUR METER READING

2	1	8	8	3	X	X
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SUBTRACT PREVIOUS
READING FROM CURRENT:
21,883-21,347=536

CONVERT TOTAL
TO GALLONS:
536X748.1=400,982

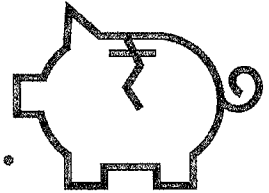
USAGE DETAILS

TOTAL DAYS OF SERVICE		31
DOMESTIC METER READING ON:	JUL 15 2021	21,347
DOMESTIC METER READING ON:	AUG 14 2021	21,883
METER WATER USE (GALLONS)		400,982

LAST PAYMENT WAS MADE FOR 5,443.35 ON JUL 29 2021.

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español favor de llamar 704-SAWS

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Pay Online: www.SAWS.org
Pay by Person:

CUSTOMER SERVICE LOCATIONS

---Monday - Friday---

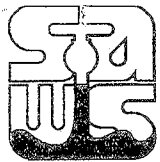
---803 Castroville Road(Las Palmas) 8:00 am - 5:00 pm
---403 S.W.W. White Rd(Comerica Bldg) 8:00 am - 5:00 pm

MAILING ADDRESS CHANGE

Number Street Apt#

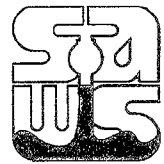
City State Zip

New Home Phone: () _____



San Antonio Water System

P.O. Box 2990
San Antonio, Texas 78299-2990
(210) 704-SAWS (7297)



8/15/2021 -
9.13.2021

CURRENT BILL SUMMARY

UPTOWN HEIGHTS LLC
02741 WOODBURY ST
ACCOUNT # 001350622-0288471-0003
CYCLE 12 ROUTE 4240

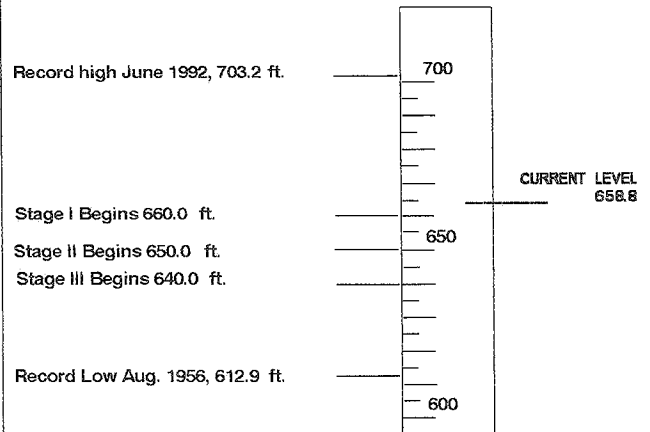
DOMESTIC WATER SERVICE CHARGE	344.67
WATER SUPPLY FEE	467.70
EDWARDS AQUIFER AUTHORITY FEE	44.93
STORMWATER FEE	135.61
SEWER SERVICE CHARGE	560.56
STATE-IMPOSED TCEQ FEE	9.18

TOTAL CURRENT CHARGES	1,562.65
PREVIOUS BALANCE	0.00

AMOUNT DUE NOW	1,562.65
LATE FEE AFTER OCT 05 2021	78.14
TOTAL WITH LATE FEE	1,640.79

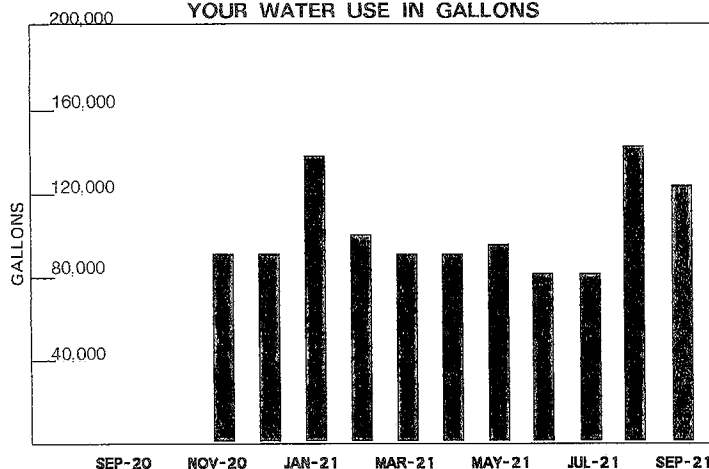
(Detailed bill calculation on back)

EDWARDS AQUIFER WATER LEVEL



** Measured in feet above sea level

YOUR WATER USE IN GALLONS



ANNUAL AVERAGE CONS
69,573 GALLONS

BASE CONSUMPTION IS
69,573 GALLONS

TIER 1 IS BASE
TIER 2 IS 101-125%
TIER 3 IS 126-175%
TIER 4 IS OVER 175%

(SEE CURRENT BILL
CALCULATION ON
REVERSE SIDE)

PERSONALIZED MESSAGE

Landscapes that are inappropriate for the South Texas climate use excessive amounts of water. Landscapes can be modified to use less water with no adverse effect on business operations. Please consider a water efficient landscape suitable to the South Texas climate. Remember, irrigation systems should be checked periodically.

DETACH HERE

SAVE A STAMP: PAY ONLINE AT WWW.SAWS.ORG

DETACH HERE

RETURN BOTTOM PORTION WITH PAYMENT

23566



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Make changes on the reverse side.

Project Agua keeps water flowing to your
neighbors in need.

Project Agua Donation: _____

ACCT# 001350622-0288471-0003



AMOUNT DUE NOW.....

\$1,562.65

AMOUNT DUE AFTER OCT 05 2021

\$1,640.79



UPTOWN HEIGHTS LLC
PO BOX 4697
LOGAN UT 84323-4697

SAN ANTONIO WATER SYSTEM
PO BOX 650989
DALLAS TX 75265-0989

6509890013506220288471000300164079001562651

CURRENT BILL CALCULATION

SERVICE DATES FOR THIS STATEMENT: AUG 15-SEP 13 2021
001350622-0288471-0003

DOMESTIC WATER SERVICE CHARGE	
BASE = ANNUAL AVG CONS GALLONS	69,573
(1 1/2) INCH METER CHARGE (MINIMUM BILL)	61.29
69,573 GALS. @ .1810 PER 100 GALS	125.93
17,393 GALS. @ .2084 PER 100 GALS	36.25
34,786 GALS. @ .2717 PER 100 GALS	94.51
8,417 GALS. @ .3171 PER 100 GALS	26.69
SUBTOTAL	344.67
DOMESTIC WATER SUPPLY FEE	
69,573 GALS. @ .2989 PER 100 GALS	207.95
17,393 GALS. @ .3438 PER 100 GALS	59.80
34,786 GALS. @ .4482 PER 100 GALS	155.91
8,417 GALS. @ .5232 PER 100 GALS	44.04
SUBTOTAL	467.70
EDWARDS AQUIFER AUTHORITY FEE	
130,169 GALS. @ .03452 PER 100 GALS	44.93
SUBTOTAL	44.93
STORMWATER FEE	
NON RESIDENTIAL LOT MORE THAN 65% IMP	135.61
SUBTOTAL	135.61
SEWER SERVICE CHARGE	
FIRST 1,496 GALLONS (MINIMUM CHARGE)	25.41
128,673 GALS. @ .4159 PER 100 GALS	535.15
SUBTOTAL	560.56
STATE-IMPOSED TCEQ FEE (WATER)	7.14
STATE-IMPOSED TCEQ FEE (WASTE WATER)	2.04
TOTAL CURRENT CHARGES	1,562.65
PREVIOUS BALANCE	0.00
TOTAL ACCOUNT BALANCE	1,562.65

YOUR METER READING

2 2 6 5 9 X X

SUBTRACT PREVIOUS
READING FROM CURRENT:
22,659-22,485=174

CONVERT TOTAL
TO GALLONS:
174X748.1=130,169

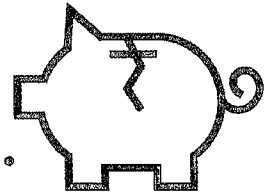
USAGE DETAILS

TOTAL DAYS OF SERVICE		30
DOMESTIC METER READING ON:	AUG 15 2021	22,485
DOMESTIC METER READING ON:	SEP 13 2021	22,659
METER WATER USE (GALLONS)		130,169

LAST PAYMENT WAS MADE FOR 1,881.32 ON AUG 25 2021.

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Pay in Person:

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---Monday - Friday---

---803 Castroville Road(Las Palmas) 8:00 am - 5:00 pm
---403 S.W.W. White Rd(Comerica Bldg) 8:00 am - 5:00 pm

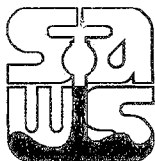
MAILING ADDRESS CHANGE

Number Street Apt#

City State Zip

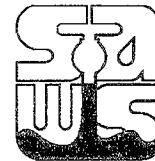
New Home Phone: ()

Email Address:



San Antonio Water System

P.O. Box 2990
San Antonio, Texas 78299-2990
(210) 704-SAWS (7297)



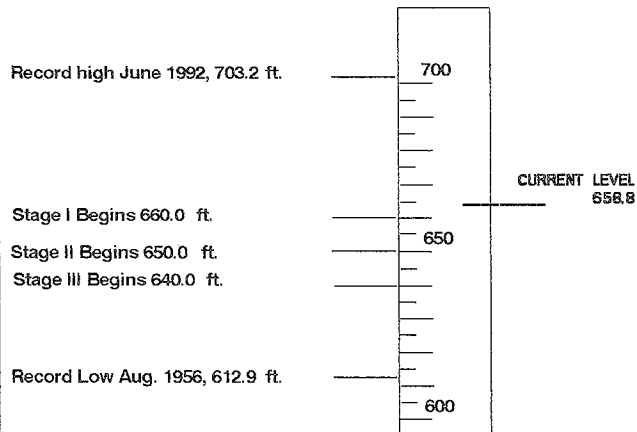
CURRENT BILL SUMMARY
UPTOWN HEIGHTS LLC
02803 WOODBURY ST
ACCOUNT # 001350626-0288713-0003
CYCLE 12 ROUTE 4240

DOMESTIC WATER SERVICE CHARGE	1,267.47
WATER SUPPLY FEE	1,990.27
EDWARDS AQUIFER AUTHORITY FEE	145.39
SEWER SERVICE CHARGE	1,770.88
STATE-IMPOSED TCEQ FEE	8.64
<hr/>	
TOTAL CURRENT CHARGES	5,182.65
CREDIT BALANCE	0.00CR

AMOUNT DUE NOW	5,182.65
LATE FEE AFTER OCT 05 2021	259.13
TOTAL WITH LATE FEE	5,441.78

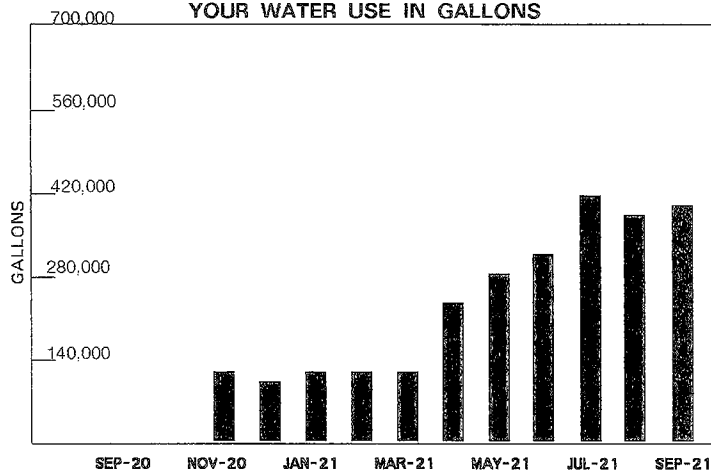
(Detailed bill calculation on back)

EDWARDS AQUIFER WATER LEVEL



** Measured in feet above sea level

YOUR WATER USE IN GALLONS



ANNUAL AVERAGE CONS
69,573 GALLONS

BASE CONSUMPTION IS
69,573 GALLONS

TIER 1 IS BASE
TIER 2 IS 101-125%
TIER 3 IS 126-175%
TIER 4 IS OVER 175%

(SEE CURRENT BILL
CALCULATION ON
REVERSE SIDE)

PERSONALIZED MESSAGE

Landscapes that are inappropriate for the South Texas climate use excessive amounts of water. Landscapes can be modified to use less water with no adverse effect on business operations. Please consider a water efficient landscape suitable to the South Texas climate. Remember, irrigation systems should be checked periodically.

DETACH HERE

SAVE A STAMP: PAY ONLINE AT WWW.SAWS.ORG

DETACH HERE

RETURN BOTTOM PORTION WITH PAYMENT

23567



Check here for mail address change.
Make changes on the reverse side.

Project Agua keeps water flowing to your
neighbors in need.

Project Agua Donation: _____

ACCT# 001350626-0288713-0003



AMOUNT DUE NOW.....

\$5,182.65

AMOUNT DUE AFTER OCT 05 2021

\$5,441.78



UPTOWN HEIGHTS LLC
PO BOX 4697
LOGAN UT 84323-4697

SAN ANTONIO WATER SYSTEM
PO BOX 650989
DALLAS TX 75265-0989

6509890013506260288713000300544178005182655

CURRENT BILL CALCULATION

SERVICE DATES FOR THIS STATEMENT: AUG 15-SEP 13 2021
001350626-0288713-0003

DOMESTIC WATER SERVICE CHARGE	
BASE = ANNUAL AVG CONS GALLONS	69,573
(1 1/2) INCH METER CHARGE (MINIMUM BILL)	61.29
69,573 GALS. @ .1810 PER 100 GALS	125.93
17,393 GALS. @ .2084 PER 100 GALS	36.25
34,786 GALS. @ .2717 PER 100 GALS	94.51
299,428 GALS. @ .3171 PER 100 GALS	949.49
SUBTOTAL	1,267.47
DOMESTIC WATER SUPPLY FEE	
69,573 GALS. @ .2989 PER 100 GALS	207.95
17,393 GALS. @ .3438 PER 100 GALS	59.80
34,786 GALS. @ .4482 PER 100 GALS	155.91
299,428 GALS. @ .5232 PER 100 GALS	1,566.61
SUBTOTAL	1,990.27
EDWARDS AQUIFER AUTHORITY FEE	
421,180 GALS. @ .03452 PER 100 GALS	145.39
SUBTOTAL	145.39
SEWER SERVICE CHARGE	
FIRST 1,496 GALLONS (MINIMUM CHARGE)	25.41
419,684 GALS. @ .4159 PER 100 GALS	1,745.47
SUBTOTAL	1,770.88
STATE-IMPOSED TCEQ FEE (WATER)	6.72
STATE-IMPOSED TCEQ FEE (WASTE WATER)	1.92
TOTAL CURRENT CHARGES	5,182.65
CREDIT BALANCE	0.00CR
TOTAL ACCOUNT BALANCE	5,182.65

YOUR METER READING

2	2	4	4	6	X	X
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SUBTRACT PREVIOUS
READING FROM CURRENT:
22,446-21,883=563

CONVERT TOTAL
TO GALLONS:
563X748.1=421,180

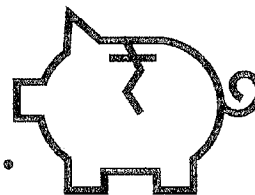
USAGE DETAILS

TOTAL DAYS OF SERVICE		30
DOMESTIC METER READING ON:	AUG 15 2021	21,883
DOMESTIC METER READING ON:	SEP 13 2021	22,446
METER WATER USE (GALLONS)		421,180

LAST PAYMENT WAS MADE FOR 4,921.94 ON AUG 25 2021.

Behind on your water bill payments?

**Get Current.
Stay Connected.**



As our community recovers from the pandemic,
our goal is to keep your water service turned on.

If you're behind on your bill, we want to help.

We'll set up a payment plan for you — to keep your
water connected while giving you more time to pay.
You may also qualify for our need-based assistance.

saws.org/getcurrent

**SAWS bills stormwater fees on behalf of the City of San Antonio. For
questions or concerns about stormwater billing call SAWS at
704-SAWS**

Para recibir su estado de cuenta en
espanol favor de llamar 704-SAWS

If you have any question about your bill, please call (210) 704-SAWS
or write to: SAWS Customer Service, P.O. Box 2449, San Antonio
Texas 78298-2449. SAWS appreciates the opportunity to serve you.

CHOOSE A BILL PAYMENT THAT WORKS FOR YOU!

Pay by Phone: 704-SAWS(7297)
Pay Online: www.SAWS.org
Pay in Person:

CUSTOMER SERVICE LOCATIONS

---Monday - Friday---

---803 Castroville Road(Las Palmas) 8:00 am - 5:00 pm
---403 S.W.W. White Rd(Comerica Bldg) 8:00 am - 5:00 pm

MAILING ADDRESS CHANGE

Number Street Apt#

City State Zip

New Home Phone: ()

Email Address: