

Filing Receipt

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PROJECT NO. 52473

COMPLAINT OF TDINDUSTRIES,§BEFORE THE PUBLICINC., AGAINST MIDAMERICAN§ENERGY SERVICES, LLC§UTILITY COMMISSION OF TEXAS

MIDAMERICAN ENERGY SERVICES, LLC RESPONSE TO ORDER NO. 4

Comes now MidAmerican Energy Services, LLC, (MidAmerican), a retail electric provider certificated by the Public Utility Commission of Texas (Commission) (certificate number 10233) file this, its response to Order No. 4, issued October 27, 2021 which requires MidAmerican's clarification, if any, to TDIndustries' response be filed by November 10, 2021. As a result, this response to Order No. 4 is timely filed.

On November 2, 2021, TDI responded to Order No. 4 affirming that TDI has not received any disconnect notices from MidAmerican since the complaint was filed on August 25, 2021. In its response, TDI requested the Commission to issue an order in the docket or by stipulation

from MidAmerican in this docket, that MidAmerican will not disconnect any TDI's accounts while the dispute with TDI is pending at the Commission.

MidAmerican plans to work with, and has been working with, TDI and all other customers that have filed informal or formal complaints with the Commission. In all of these complaints MidAmerican suspended all disconnect activities.

It has been over eight months since February Winter Storm Uri and although MidAmerican has issued disconnect notices for unpaid bills, consistent with our rights and requirements under Commission regulations and the Commission's June 11, 2021 order lifting the moratorium on disconnects effective June 19, 2021, MidAmerican has not issued a request to a utility to disconnect a customer and no MidAmerican customers have been disconnected.

MidAmerican stipulates that suspension of disconnect activities will remain in effect while the dispute with TDI is pending at the Commission.

Respectfully Submitted,

MidAmerican Energy Services, LLC

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By:

Lisa M Lann

ATTORNEY FOR MIDAMERICAN ENERGY SERVICES, LLC

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document is being served via email, facsimile, U.S. mail and/or hand delivery to all parties of record on this, the 10th day of November, 2021.

Jan tes