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Received - 2021-08-17 04:15:25 PM Control Number - 52440

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WATER & WASTEWATER TREATMENT CONSULTANTS

17230 HUFFMEISTER ROAD, SUITE A~CYPRESS, TEXAS 77429-1643 Tel.: 281-373-0500 Fax: 281-373-1113

August 17, 2021

Public Utility Commission of Texas Central Records 1701 N. Congress, Suite 8-100 Austin, TX 78701

Re: Application from Crystal Springs Water Company, Inc. to Amend Water CCN No. 11373 and Sewer CCN No. 20906 in Montgomery County, TX

Dear Public Utility Commission of Texas:

Please find attached an Application for an Amendment to Water CCN No. 11373 and Sewer CCN No. 20906 for Crystal Springs Water Co., Inc. Also attached are files which include digital map data.

We appreciate your earliest review and issuance of a letter indicating administrative completeness. Please feel free to email me at syoung@waterengineers.com or call at 281-373-0500 if you have any questions regarding the information contained in this submittal.

Thank you for your assistance in this review process.

Sincerely,

WATERENGINEERS, INC.

Shelley Young, P.E.
Project Engineer

1

APPLICATION FOR AN AMENDMENT TO WATER CERTIFICATE OF CONVENIENCE AND NECESSITY NO. 11373 SEWER CERTIFICATE OF CONVENIENCE AND NECESSITY NO. 20906

FOR

CRYSTAL SPRINGS WATER CO., INC. P.O. BOX 603 PORTER, TX 77365

PREPARED BY:

WATERENGINEERS, INC.

WATER & WASTEWATER TREATMENT CONSULTANTS 17230 HUFFMEISTER ROAD CYPRESS, TEXAS 77429 TEL: 281-373-0500 FAX: 281-373-1113

AUGUST 2021

APPLICATION FOR AN AMENDMENT TO WATER CCN NO. 11373 AND SEWER CCN NO. 20906

CRYSTAL SPRINGS WATER CO., INC.

TABLE OF CONTENTS

DESCRIPTION

Application for an Amendment to Water CCN No. 11373 & Sewer CCN No. 20906

Attachment "A"- Certificate of Account Status

Attachment "B"- Service Request Letters to Crystal Springs Water Co., Inc.

Attachment "C"- Service Request Letters to Utilities Within ½ Mile

Attachment "D"- Other System Lists and Inspection Reports

Attachment "E"- Facilities Map

Attachment "F"- Current Water and Sewer Tariffs

Attachment "G"- Historical Financial Information

Attachment "H"- Pro Forma

Attachment "J"- General Location Map-Small Scale

Attachment "K"- Requested Area Map-Large Scale

Application Summary			
Applicant: Crystal Springs Water Co., Inc			
CCN No. to be amended: 11373 and 20906			
or Obtain NEW CCN X Water	X Sewer		
County(ies) affected by this application: Montgom	ery : 2000 a charlest in palacidade phonographic design of the control of the con		
Dual CCN requested with:			
	(name of retail public utility)		
CCN No.:	Portion or All of requested area		
Decertification of CCN for:	(name of retail public utility)		
CCN No.:	Portion or All of requested area		
Table	of Contents		
	1		
Part A: Applicant Information	3		
Part B: Requested Area Information	4		
Part C: CCN Obtain or Amend Criteria Considerations	6		
	r) Information 7		
	9		
	eet and Income Schedule)		
Please mark the items included in this filing			
Partnership Agreement	Part A: Question 4		
Articles of Incorporation and By-Laws (WSC) Certificate of Account Status	Part A: Question 4 Part A: Question 4		
Franchise, Permit, or Consent letter	Part B: Question 7		
Existing Infrastructure Map	Part B: Question 8		
Customer Requests For Service in requested area Population Growth Report or Market Study	Part B: Question 9 Part B: Question 10		
TCEQ Engineering Approvals	Part B: Question 11		
Requests & Responses For Service to ½ mile utility providers	Part B: Question 12.B		
Economic Feasibility (alternative provider) Statement	Part B: Question 12.C		
Alternative Provider Analysis Enforcement Action Correspondence	Part B: Question 12.D Part C: Question 16		
TCEQ Compliance Correspondence	Part D: Question 20		
Purchased Water Supply or Treatment Agreement	Part D: Question 23		
Rate Study (new market entrant) Tariff/Rate Schedule	Part E: Question 28 Part E: Question 29		
X Tariff/Rate Schedule Financial Audit	Part E: Question 29		
Application Attachment A & B	Part E: Question 30		
Capital Improvement Plan	Part E: Question 30		
Disclosure of Affiliated Interests Detailed (large scale) Map	Part E: Question 31 Part F: Question 32		
General Location (small scale) Map	Part F: Question 32		
Digital Mapping Data	Part F: Question 32		
Signed & Notarized Affidavit	Page 12		

	Part A: Applicant Information
1.	A. Name: Crystal Springs Water Co., Inc.
	(individual, corporation, or other legal entity) Individual Corporation WSC Other: B. Mailing Address: P.O. Box 603
	Porter, Texas 77365-0603
	Phone No.: (281) 354-5736 Email: martin@juliedubros.com
	C. <u>Contact Person</u> . Please provide information about the person to be contacted regarding this application. Indicate if this person is the owner, operator, engineer, attorney, accountant, or other title.
	Name: Shelley Young, P.E. Title: Engineer
	Mailing Address: 17230 Huffmeister Road, Suite A, Cypress, Texas 77429
	Phone No.: (281) 373-0500 Email: syoung@waterengineers.com
2.	If the Applicant is someone other than a municipality, is the Applicant currently paid in full on the Regulatory Assessment Fees (RAF) remitted to the TCEQ?
	Yes No N/A
3.	If the Applicant is an Investor Owned Utility (IOU), is the Applicant current on Annual Report filings with the Commission?
	Yes No If no, please state the last date an Annual Report was filed:
4.	The legal status of the Applicant is:
	Individual or sole proprietorship
	Partnership or limited partnership (attach Partnership agreement)
	Corporation: Charter number (recorded with the Texas Secretary of State): 0046316600
	See Attachment A-Certificate of Account Status Non-profit, member-owned, member controlled Cooperative Corporation [Article 1434(a) Water Supply or Sewer Service Corporation, incorporated under TWC Chapter 67]
	Charter number (as recorded with the Texas Secretary of State): Articles of Incorporation and By-Laws established (attach)
	Municipally-owned utility
	District (MUD, SUD, WCID, FWSD, PUD, etc.)
	County
	Affected County (a county to which Subchapter B, Chapter 232, Local Government Code, applies)
	Other (please explain):
5.	If the Applicant operates under an assumed name (i.e., any d/b/a), provide the name below: Name: N/A
	1141110. 中国国际国际工程中的中国国际工程中的中国国际工程中的工程中的国际工程中的国际工程中的国际工程中的国际工程中的国际工程中的国际工程中的国际工程中的国际工程中的国际工程中的工程中的国际工程中的国际工程中的国际工程中的工程中的工程中的工程中的工程中的工程和工程中的工程中的工程中的工程中的工程中的工程和工程中的工程和工程中的工程中的工程和工程中的工程和工程中的工程和工程和工程中的工程和工程和工程和工程和工程和工程和工程和工程和工程和工程和工程和工程和工程和工

	Part B: Requested Area Information
6.	Provide details on the existing or expected land use in the requested area, including details on requested actions such as dual certification or decertification of service area.
	Pine Rock Development, Ltd. plans to develop approximately 305 acres of land to include 398 residential lots, 2M Real Estate, Ltd. plans to develop approximately 100 acres of land to include 211 residential lots, 3M Land Partners plans to develop approximately 363 acres of land to include 315 residential lots, White Rock Acres, Ltd. plans to develop approximately 162 acres of land to include 180 residential lots, White Rock Land, LLC plans to develop approximately 211 acres of land to include 202 residential lots, Pine Rock Partners, LLC plans to develop approximately 397 residential lots, Legacy Pines, Ltd. plans to develop approximately 309 acres of land to include 500 residential lots, MWM Ventures, Ltd. plans to develop approximately 337 acres of land to include 202 residential lots, and Stoecker Corp. plans to develop approximately 690 acres of land to include 1,250 residential lots, all in the same general area of Montgomery County, Texas. These entities have partnered with Crystal Springs Water Co., Inc. to provide water and sewer service. The tracts are not in any other CCN, district or city. See Attachment B-Service Request Letters to Crystal Springs from Development Entities
7 .	The requested area (check all applicable):
	Currently receives service from the Applicant Is being developed with no current customers
	Overlaps or is within municipal boundaries Overlaps or is within district boundaries
	Municipality: District:
	Provide a copy of any franchise, permit, or consent granted by the city or district. If not available please explain:
	- 사람들은 발생들이 가능을 받는 것이 되는 것을 받았다. 그는 것이 되었다는 것으로 보고 있다는 것을 받는 것이 되었다. 그렇게 가능한 것이 보다는 것이 없는 것을 보다는 것이 없는 것이 없는 사 - 사람들은 소리를 다 되었다. 그런 것을 보고 있다. 그런 것이 되었다. 그런 것이 되었다. 그렇게 하는 사용이 되었다. 그런 것이 되었다. 그런 것이 되었다. 그런 것이 되었다. 그런 것이 되었다
	Cont. 2014 (1914) (1914
8.	Describe the circumstances (economic, environmental, etc.) driving the need for service in the requested area:
	There are no other services available in the area.
 9.	Has the Applicant received any requests for service within the requested area?
,	Yes* No *Attach copies of all applicable requests for service and show locations on a map
	True respect of an applicable requests for service and show locations on a map
10.	Is there existing or anticipated growth in the requested area?
	Yes* No *Attach copies of any reports and market studies supporting growth
11.	A. Will construction of any facilities be necessary to provide service to the requested area?
	Yes* No *Attach copies of TCEQ approval letters
	B. Date Plans & Specifications or Discharge Permit App. submitted to TCEQ: TPDES permit application submitted to TCEQ on 5/26/21. Water plant plans submitted to TCEQ concurrent with this CCN submittal to PUC

C. Summarize an estimated timeline for construction for any required facilities to serve the requested area:

Construction of WWTP will begin in spring of 2022 and be completed in the 4th quarter 2022. Construction of the Water Plant No. 1 will begin in the last quarter of 2021. Water Plant No. 2 and Water Plant No. 3 will be constructed as development requires.

D. Describe the source and availability of funds for any required facilities to serve the requested area:

Funds will be provided by a loan from Prosperity Bank. Prosperity Bank has had a very long relationship with Crystal Springs Water Co., Inc. and has funded several other water and wastewater systems for them.

Note: Failure to provide applicable TCEQ construction or permit approvals, or evidence showing that the construction or permit approval has been filed with the TCEQ may result in the delay or possible dismissal of the application.

12. A. If construction of a physically separate water or sewer system is necessary, provide a list of all retail public water and/or sewer utilities within one half mile from the outer boundary of the requested area below:

CCN 11997 David Lee Sheffield

CCN 12671 Utilities Investment Company, Inc.

CCN 13203 Agua Texas, Inc.

B. Did the Applicant request service from each of the above water or sewer utilities?

X Yes*

∂ No.

*Attach copies of written requests and copies of the written response (See Attachment C-Service Request Letters to Utilities within 1/2 Mile)

- C. Attach a statement or provide documentation explaining why it is not economically feasible to obtain retail service from the water or sewer retail public utilities listed above.
- **D.** If a neighboring retail public utility agreed to provide service to the requested area, attach documentation addressing the following information:
 - (A) A description of the type of service that the neighboring retail public utility is willing to provide and comparison with service the applicant is proposing;
 - (B) An analysis of all necessary costs for constructing, operating, and maintaining the new facilities for at least the first five years of operations, including such items as taxes and insurance; and
 - (C) An analysis of all necessary costs for acquiring and continuing to receive service from the neighboring retail public utility for at least the first five years of operations.
- 13. Explain the effect of granting the CCN request on the Applicant, any retail public utility of the same kind serving in the proximate area, and any landowners in the requested area. The statement should address, but is not limited to, regionalization, compliance, and economic effects.

The effect of granting amended water and sewer certificates to Crystal Springs Water Co., Inc. would be to allow the development of a residential area in Montgomery County. There are no other retail water or sewer utilities in the proximate area that can supply the necessary water and sewer requirements for the proposed development.

	Part C: CCN Obtain or Amend Criteria Considerations
14.	Describe the anticipated impact and changes in the quality of retail utility service for the requested area:
	Since this will be a new system, no impact or changes to any existing retail utility service will occur.
15.	Describe the experience and qualifications of the Applicant in providing continuous and adequate retail service:
	Crystal Springs Water Co., Inc. has been in the utility business since 1977, successfully providing high quality water and wastewater service to over 3500 current customers in over 25 neighborhoods in Montgomery and Walker Counties. Crystal Springs Water Co., Inc. proposes to build and grow the proposed water and sewer systems to service the previously mentioned proposed new subdivisions system in the same way that is has built and grown its other systems. Crystal Springs Water Co., has a good operations, maintenance and performance record with TCEQ and plans to operate this new system in the same manner.
16.	Has the Applicant been under an enforcement action by the Commission, TCEQ, Texas Department of Health (TDH), the Office of the Attorney General (OAG), or the Environmental Protection Agency (EPA) in the past five (5) years for non-compliance with rules, orders, or state statutes? Yes* No
	*Attach copies of any correspondence with the applicable regulatory agency concerning any enforcement actions, and attach a description of any actions or efforts the Applicant has taken to comply with these requirements.
17.	Explain how the environmental integrity of the land will or will not be impacted or disrupted as a result of granting the CCN as requested:
	The land for the development is heavily wooded, but will be cleared for development of the neighborhoods, as well as for the water plants and wastewater plant.
18.	Has the Applicant made efforts to extend retail water or sewer utility service to any economically distressed area located within the requested area?
	N/A

List all neighboring water or sewer retail public utilities, cities, districts (including ground water conservation districts), 19. counties, or other political subdivisions (including river authorities) providing the same service located within two (2) miles from the outer boundary of the requested area: CCN 11997 David Lee Sheffield Montgomery County MUD 30 CCN 12671 Utilities Investment Co., Inc. Montgomery County CCN 13203 Aqua Texas, Inc. San Jacinto River Authority CCN 13006 Highline Oaks Water Utility East Montgomery County Improvement District CCN 11615 Town of Cut and Shoot Lone Star Ground Water Conservation District CCN 10336 Nerro Supply Investors, LLC CCN 13098, 20987 C & R Water Supply, Inc. CCN 11373, 20782, 20906 Crystal Springs Water Co., Inc. (applicant) Part D: TCEQ Public Water System or Sewer (Wastewater) Information Complete the following for all Public Water Systems (PWS) associated with the Applicant's CCN: 20. Date of TCEO Subdivisions served: TCEQ PWS ID: Name of PWS: inspection*: See Attachment D - Other System List and Inspection Reports *Attach evidence of compliance with TCEQ for each PWS Complete the following for all TCEQ Water Quality (WQ) discharge permits associated with the Applicant's CCN: Date Permit Date of TCEQ TCEQ Discharge Permit No: expires: inspection*: **Subdivisions served:** WQ- See Attachment D -WQ- Other System List and **WQ-Inspection Reports** WQ-*Attach evidence of compliance with TCEQ for each Discharge Permit PWS ID: Not yet assigned The requested CCN service area will be served via: 0016005001 (pending) WO -List the number of existing connections for the PWS & Discharge Permit indicated above (Question 20. C.): 21. Sewer Water Residential Non-metered 5/8" or 3/4" 3" Commercial 4" Industrial Other Other 1 1/2" Total Sewer Connections: 0 Total Water Connections: List the number of additional connections projected for the requested CCN area: 22. Sewer Water Residential Non-metered 3,655 3" 5/8" or 3/4" Commercial 3,655 4" Industrial 1 1/2" Other Other Total Sewer Connections: £ 3,655 Total Water Connections:

3,655

23.	A. Will the sys	stem serving the	requested area purchase w	rater or sewer treatm	ent capacity from	n another source?
1	Yes*	≥ No	*Attach a copy of purcha	se agreement or con	tract.	
		Capacity is p	ourchased from:			
		Wate	er:		<u> </u>	
		Sew	er:		· ·	
		the Applicants I drinking water	PWS's required to purchase standards?	water to meet the T	CEQ's minimur	n capacity requirements
	Yes	∑ No				
			ly or treatment purchased, sed water or sewer treatme		r contract? What	is the percent of overall
			Amount in Gallons	Percent of d	lemand	
		Water: Sewer:		0%		
	<u> </u>	Bewel.		0%		
24.	Does the PWS or requested area?	r sewer treatme	nt plant have adequate ca	pacity to meet the	current and pro	jected demands in the
		Source 1				*******
25.	List the name, classewer utility servi		cense number of the opera he requested area:	tors that will be resp	onsible for the c	perations of the water or
	Nam	e (as it appears	and the second s	Class	License No.	Water/Sewer
		Larry Purce Gary Gray	Contract to the second	G D	WW0013058 WW0031216	Sewer Sewer
		Frank Schu	A CONTRACT CONTRACT OF THE STATE OF THE STAT	D	WW0050871	Sewer
26.	A. Are any imp standards?	rovements requ	ired for the existing PWS	or sewer treatment p	lant to meet TCI	EQ or Commission
	Yes] No				
		^	uired major capital improv ttach any engineering repo			ies to meet the TCEQ
St. S	Description	of the Capital	Improvement:	Estimated Comp	letion Date:	Estimated Cost:
	N/A - New wa	ter and wastewater s	ystems will be built			
27	Dravida a man (mana) ahawir	all facilities for de	tuonamiasis 1	diatailanti	4h o 1 o o o d !
27.	or proposed custor	ner connections	all facilities for production s, in the requested area. Fac e maps. Color coding can b	ilities should be ide	ntified on subdiv	vision plats, engineering

(See Attachment E-Facilities Map)

Dort	E. Ein	ancia	Info	rmation	4

- 28. If the Applicant seeking to obtain a CCN for the first time is an Investor Owned Utility (IOU) and under the original rate jurisdiction of the Commission, a proposed tariff must be attached to the application. The proposed rates must be supported by a rate study, which provides all calculations and assumptions made. Once a CCN is granted, the Applicant must submit a rate filing package with the Commission within 18 months from the date service begins. The purpose of this rate filing package is to revise a utility's tariff to adjust the rates to a historic test year and to true up the new tariff rates to the historic test year. It is the Applicant's responsibility in any future rate proceeding to provide written evidence and support for the original cost and installation date of all facilities used and useful for providing utility service. Any dollar amount collected under the rates charged during the test year in excess of the revenue requirement established by the Commission during the rate change proceeding shall be reflected as customer contributed capital going forward as an offset to rate base for ratemaking purposes.
- See Attachment F-Water If the Applicant is an existing IOU, please attach a copy of the current tariff and indicate: and Sewer Tariffs 29.
 - 12/30/2015-water 7/18/17-sewer Effective date for most recent rates: Α.
 - B. Was notice of this increase provided to the Commission or a predecessor regulatory authority?

No	Yes	Application or Docket Number:	48003-water	46009-sewer
If notice was	not provided to the Commission	on, please explain why (ex: rates	are under the juris	diction of a

C.	If notice was not provided to the Commission, please explain why (ex: rates are under the	jurisdiction of a
	municipality)	

If the Applicant is a Water Supply or Sewer Service Corporation (WSC/SSC) and seeking to obtain a CCN, attach a copy of the current tariff.

30. **Financial Information**

Applicants must provide accounting information typically included within a balance sheet, income statement, and statement of cash flows. If the Applicant is an existing retail public utility, this must include historical financial information and projected financial information. However, projected financial information is only required if the Applicant proposes new service connections and new investment in plant, or if requested by Commission Staff. If the Applicant is a new market entrant and does not have its own historical balance sheet, income statement, and statement of cash flows information, then the Applicant should establish a five-year projection.

Historical Financial Information may be shown by providing any combination of the following that includes necessary information found in a balance sheet, income statement, and statement of cash flows:

See Attachment G-Historical Financial Information (Filed Confidentially)

- 1. Completed Appendix A;
- 2. Documentation that includes all of the information required in Appendix A in a concise format; or
- 3. Audited financial statements issued within 18 months of the application filing date. This may be provided electronically by providing a uniform resource locator (URL) or a link to a website portal.

Projected Financial Information may be shown by providing any of the following:

See Attachment H-Pro Forma

- 1. Completed Appendix B;
- 2. Documentation that includes all of the information required in Appendix B in a concise format;
- 3. A detailed budget or capital improvement plan, which indicates sources and uses of funds required, including improvements to the system being transferred; or
- 4. A recent budget and capital improvements plan that includes information needed for analysis of the operations test for the system being transferred and any operations combined with the system. This may be provided electronically by providing a uniform resource locator (URL) or a link to a website portal.
- 31. Attach a disclosure of any affiliated interest or affiliate. Include a description of the business relationship between all affiliated interests and the Applicant.

DO NOT INCLUDE ATTACHMENTS A OR B IF LEFT BLANK

Part F: Mapping & Affidavits

- 32. Provide the following mapping information with each of the seven (7) copies of the application:
 - 1. A general location (small scale) map identifying the requested area in reference to the nearest county boundary, city, or town. The Applicant should adhere to the following guidance:

See Attachment J-General Location Map - Small Scale

- i. If the application includes an amendment for both water and sewer certificated service areas, separate maps must be provided for each.
- ii. A hand drawn map, graphic, or diagram of the requested area is not considered an acceptable mapping document.
- iii. To maintain the integrity of the scale and quality of the map, copies must be exact duplicates of the original map. Therefore, copies of maps cannot be reduced or enlarged from the original map, or in black and white if the original map is in color.
- A detailed (large scale) map identifying the requested area in reference to verifiable man-made or natural landmarks such as roads, rivers, and railroads. The Applicant should adhere to the following guidance:

See Attachment K-Requeste Area Map - Large Scale

- i. The map should be clearly labeled and the outer boundary of the requested area should be marked in reference to the verifiable man-made or natural landmarks. These verifiable man-made and/or natural landmarks must be labeled and marked on the map as well.
- ii. If the application includes an amendment for both water and sewer certificated service area, separate maps need to be provided for each.
- iii. To maintain the integrity of the scale and quality of the map, copies must be exact duplicates of the original map. Therefore, copies of maps cannot be reduced or enlarged from the original map, or in black and white if the original map is in color.
- 3. One of the following identifying the requested area:
 - i. A metes and bounds survey sealed or embossed by either a licensed state land surveyor or a registered professional land surveyor. Please refer to the mapping guidance in part 2 (above);

- ii. A recorded plat. If the plat does not provide sufficient detail, Staff may request additional mapping information. Please refer to the mapping guidance in part 2 (above); or
- Digital mapping data in a shapefile (SHP) format georeferenced in either NAD 83 Texas State Plane Coordinate System (US Feet) or in NAD 83 Texas Statewide Mapping System (Meters). The digital mapping data shall include a single, continuous polygon record. The following guidance should be adhered to:

Digital mapping data was e-filed with the application

- a. The digital mapping data must correspond to the same requested area as shown on the general location and detailed maps. The requested area must be clearly labeled as either the water or sewer requested area.
- b. A shapefile should include six files (.dbf, .shp, .shx, .sbx, .sbn, and the projection (.prj) file).
- c. The digital mapping data shall be filed on a data disk (CD or USB drives), clearly labeled, and filed with Central Records. Seven (7) copies of the digital mapping data is also required.

Part G: Notice Information

The following information will be used to generate the proposed notice for the application.

DO NOT provide notice until the application is deemed sufficient for filing and the Applicant is ordered to provide notice.

Complete the following using verifiable man-made and/or natural landmarks such as roads, rivers, or railroads to describe

	area (to be stated in the notice documents). e requested area:	Measurements should be approximated from the outermost
The total a	acreage of the requested area is approximately:	2,672
Number	of customer connections in the requested area:	0
	The closest city or town:	Splendora
Appro	eximate mileage to closest city or town center:	9
	Direction to closest city or town:	southeast
The reques	ted area is generally bounded on the North by:	White Rock Road
	on the East by:	Jake Goodman Road
	on the South by:	FM 2090
	on the West by:	Crockett Martin Road

34. A copy of the proposed map will be available at

WaterEngineers, Inc., 17230 Huffmeister Road, Suite A, Cypress, TX 77429

33.

Applicant's Oath
STATE OF TEXAS
COUNTY OF MONTGOMERY
being duly sworn, file this application to Setain or amend a water or sewer CCN, as (owner, member of partnership, title as officer of corporation, or authorized representative) attest that, in such capacity, I am qualified and authorized to file and verify such application, am personally familiar with the documents filed with this application, and have complied with all the requirements contained in the application; and, that all such statements made and matters set forth therein with respect to Applicant are true and correct. Statements about other parties are made on information and belief. I further state that the application is made in good faith and that this application does not duplicate any filing presently before the Commission. further represent that the application form has not been changed, altered, or amended from its original form. further represent that the Applicant will provide continuous and adequate service to all customers and qualified applicants within its certificated service area should its request to obtain or amend its CCN be granted.
AFFIANT (Utility's Authorized Representative) If the Affiant to this form is any person other than the sole owner, partner, officer of the Applicant, or its attorney, a properly verified Power of Attorney must be enclosed.
SUBSCRIBED AND SWORN BEFORE ME, a Notary Public in and for the State of Texas this day the 17 of 19 of 20 20
SEAL
LAUREN DELYNN ROSSON Notary Public, State of Texas Comm. Expires 05-21-2025 Notary ID 133114869 NOTARY PUBLIC IN AND FOR THE STATE OF TEXAS
PRINT OR TYPE NAME OF NOTARY

My commission expires: 5-21-2025

ATTACHMENT "A" CERTIFICATE OF ACCOUNT STATUS

CRYSTAL SPRINGS WATER CO., INC.





Franchise Tax Account Status

As of: 08/05/2021 17:45:20

This page is valid for most business transactions but is not sufficient for filings with the Secretary of State

CRYSTAL SPRINGS WATER CO., INC.		
Texas Taxpayer Number	17420905428	
Mailing Address	PO BOX 603 PORTER, TX 77365-0603	
Q Right to Transact Business in Texas	ACTIVE	
State of Formation	TX	
Effective SOS Registration Date	02/09/1979	
Texas SOS File Number	0046316600	
Registered Agent Name	TOM A MARTIN	
Registered Office Street Address	P O BOX 603 PORTER, TX 77365	

1/1

ATTACHMENT "B"

SERVICE REQUEST LETTERS TO CRYSTAL SPRINGS WATER CO., INC. FROM DEVELOPING ENTITIES

CRYSTAL SPRINGS WATER CO., INC.

July 22, 2021

Attn: Larry Purcell, Operations Manager - CSW

Re: Service Request for Public Water and Sanitary Sewer Service

Pine Rock Development

Mr. Purcell,

As developer of the Pine Rock Development, we are requesting water and sanitary sewer service. The development is 305 acres and is planned to have 398 residential lots. The build out is expected to occur over the next 2-4 years.

If you have any questions, please do not hesitate to ask.

Sincerely,

Mark W. Martin, President

Pine Rock Development, Ltd.

By Pine Rock, LLC

July 22, 2021

Attn: Larry Purcell, Operations Manager - CSW

Re: Service Request for Public Water and Sanitary Sewer Service 2M Real Estate Development

Mr. Purcell,

As developer of the 2M Real Estate Development, we are requesting water and sanitary sewer service. The development is 100 acres and is planned to have 211 residential lots. The build out is expected to occur over the next 2-4 years.

If you have any questions, please do not hesitate to ask.

Sincerely,

Mark W. Martin, President

2M Real Estate, Ltd.

By 2M Assets, LLC

July 22, 2021

Attn: Larry Purcell, Operations Manager - CSW

Re: Service Request for Public Water and Sanitary Sewer Service

3M Land Development

Mr. Purcell,

As developer of the 3M Land Development, we are requesting water and sanitary sewer service. The development is 363 acres and is planned to have 315 residential lots. The build out is expected to occur over the next 2-4 years.

If you have any questions, please do not hesitate to ask.

Sincerely,

Mark W. Martin, President

3M Land Partners, Ltd.

By 3M Land, LLC

July 22, 2021

Attn: Larry Purcell, Operations Manager - CSW

Re: Service Request for Public Water and Sanitary Sewer Service White Rock Acres Development

Mr. Purcell,

As developer of the White Rock Acres Development, we are requesting water and sanitary sewer service. The development is 162 acres and is planned to have 180 residential lots. The build out is expected to occur over the next 2-4 years.

If you have any questions, please do not hesitate to ask.

Sincerely,

Mark W. Martin, President White Rock Acres, Ltd. By WRA Development, LLC Mark W. Martin, President

July 22, 2021

Attn: Larry Purcell, Operations Manager - CSW

Re: Service Request for Public Water and Sanitary Sewer Service White Rock Land Development

Mr. Purcell,

As developer of the White Rock Land Development, we are requesting water and sanitary sewer service. The development is 211 acres and is planned to have 202 residential lots. The build out is expected to occur over the next 2-4 years.

If you have any questions, please do not hesitate to ask.

Sincerely,

Wark W. Martin, President White Rock Land, LLC Mark W. Martin, President

July 22, 2021

Attn: Larry Purcell, Operations Manager - CSW

Re: Service Request for Public Water and Sanitary Sewer Service Pine Rock South Development

Mr. Purcell,

As developer of the Pine Rock South Development, we are requesting water and sanitary sewer service. The development is 195 acres and is planned to have 397 residential lots. The build out is expected to occur over the next 2-4 years.

If you have any questions, please do not hesitate to ask.

Sincerely,

Mark W. Martin, President By Pine Rock Partners, LLC Mark W. Martin, President

July 22, 2021

Attn: Larry Purcell, Operations Manager - CSW

Re: Service Request for Public Water and Sanitary Sewer Service Legacy Pines Development

Mr. Purcell,

As developer of the Legacy Pines Development, we are requesting water and sanitary sewer service. The development is 309 acres and is planned to have 500 residential lots. The build out is expected to occur over the next 2-4 years.

If you have any questions, please do not hesitate to ask.

Sincerely,

Mark W. Martin, President

Legacy Pines, Ltd.

By Legacy Pines Partners, LLC Mark W. Martin, President

July 22, 2021

Attn: Larry Purcell, Operations Manager - CSW

Re: Service Request for Public Water and Sanitary Sewer Service MWM Ventures Development

Mr. Purcell,

As developer of the MWM Ventures Development, we are requesting water and sanitary sewer service. The development is 337 acres and is planned to have 202 residential lots. The build out is expected to occur over the next 2-4 years.

If you have any questions, please do not hesitate to ask.

Sincerely,

Mark W. Martin, President

MWM Ventures, Ltd.

By MWM Assets, LLC



STOECKER CORPORATION

P.O. Box 247 · Conroe, Texas 77305 Phone 936.539.1232 · Fax 936.756.2316

July 27, 2021

Mr. Larry Purcell Crystal Springs Water Co, Inc. PO Box 603 Porter, Texas 77365

Re:

Service Request for Public Water and Sanitary Sewer Service

Spring Branch Crossing Development

Dear Mr. Purcell:

As developer of the Spring Branch Crossing Development, we are requesting water and sanitary sewer service. The development 690 acres and is projected to have 1,250 residential lots. The buildout is expected to occur over the next 4-5 years.

Thank you and please don't hesitate to contact me should you have any questions.

Regards,

Scott Stevens

ATTACHMENT "C"

SERVICE REQUEST LETTERS TO UTILITIES WITHIN ½ MILE

CRYSTAL SPRINGS WATER CO., INC.



WATER & WASTEWATER TREATMENT CONSULTANTS

17230 HUFFMEISTER ROAD, SUITE A~CYPRESS, TEXAS 77429-1643 Tel.: 281-373-0500 FAX: 281-373-1113

August 3, 2021

Utilities Investment Company, Inc. CCN No. 12671 P.O. Box 279 New Waverly, TX 77358-0279

Dear Sir/Ms.:

We are in the process of submitting an application to the PUC to amend Water Certificate of Convenience and Necessity (CCN) No. 11373 and Sewer CCN No. 20906 for Crystal Springs Water Company, Inc. The proposed new water and wastewater systems will serve the proposed new residential subdivisions, by several developers, generally located north and east of the intersection of FM 2090 and Crockett Martin Road, in Montgomery County, Texas, as shown on the attached map.

PUC rules require that we contact all existing CCN holders and Utility Districts within a one half mile radius to determine if an existing utility is willing to provide retail water and/or sewer service to the proposed developments in a manner that is competitive with what can be provided by the new system.

In accordance with PUC requirements, we are hereby requesting retail water and sewer service from your utility. If your utility is willing to provide water and sewer service to the proposed approximately 3,655 lot subdivisions, please return a copy of this letter indicating your proposal, provide an estimate of capital costs as well as a copy of your Rate Order, a service request form, and specific requirements affecting scheduling and costs.

You may fax your response to 281-373-1113 or email it to syoung@waterengineers.com. Please feel free to call me at 281-373-0500 if you have any questions. Thank you for your assistance.

Sincerely,
WATERENGINEERS, INC.

Shelley Young, P.E.

Houndy

cc: Crystal Springs Water Company, Inc.

REP	LY
Date of Reply:	Signature:
Name of Utility: UIC Twc.	Printed Name: S. mangh
Will you provide Retail Water Service? (Yes (No))	Title: Proc.
(If Yes, please provide a copy of your Rate Order)	Address: P.D. Box 274
Terms:	Dow Wowally TV 21356
	Telephone:
	Email:



Water & Wastewater Treatment Consultants

17230 HUFFMEISTER ROAD, SUITE A~CYPRESS, TEXAS 77429-1643 Tel: 281-373-0500 FAX: 281-373-1113

August 3, 2021

Aqua Texas, Inc. CCN No. 13203 1106 Clayton Lane, Suite 400 Austin, Texas 78723

Dear Sir/Ms.:

Sincerely,

WATERENGINEERS, INC.

We are in the process of submitting an application to the PUC to amend Water Certificate of Convenience and Necessity (CCN) No. 11373 and Sewer CCN No. 20906 for Crystal Springs Water Company, Inc. The proposed new water and wastewater systems will serve the proposed new residential subdivisions, by several developers, generally located north and east of the intersection of FM 2090 and Crockett Martin Road, in Montgomery County, Texas, as shown on the attached map.

PUC rules require that we contact all existing CCN holders and Utility Districts within a one half mile radius to determine if an existing utility is willing to provide retail water and/or sewer service to the proposed developments in a manner that is competitive with what can be provided by the new system.

In accordance with PUC requirements, we are hereby requesting retail water and sewer service from your utility. If your utility is willing to provide water and sewer service to the proposed approximately 3,655 lot subdivisions, please return a copy of this letter indicating your proposal, provide an estimate of capital costs as well as a copy of your Rate Order, a service request form, and specific requirements affecting scheduling and costs.

You may fax your response to 281-373-1113 or email it to syoung@waterengineers.com. Please feel free to call me at 281-373-0500 if you have any questions. Thank you for your assistance.



WATER & WASTEWATER TREATMENT CONSULTANTS

17230 HUFFMEISTER ROAD, SUITE A~CYPRESS, TEXAS 77429-1643 Tel: 281-373-0500 Fax: 281-373-1113

August 3, 2021

David Lee Sheffield CCN No. 11997 P.O. Box 2110 Onalaska, Texas 77360-2110

Dear Sir/Ms.:

Sincerely,

WATERENGINEERS, INC.

We are in the process of submitting an application to the PUC to amend Water Certificate of Convenience and Necessity (CCN) No. 11373 and Sewer CCN No. 20906 for Crystal Springs Water Company, Inc. The proposed new water and wastewater systems will serve the proposed new residential subdivisions, by several developers, generally located north and east of the intersection of FM 2090 and Crockett Martin Road, in Montgomery County, Texas, as shown on the attached map.

PUC rules require that we contact all existing CCN holders and Utility Districts within a one half mile radius to determine if an existing utility is willing to provide retail water and/or sewer service to the proposed developments in a manner that is competitive with what can be provided by the new system.

In accordance with PUC requirements, we are hereby requesting retail water and sewer service from your utility. If your utility is willing to provide water and sewer service to the proposed approximately 3,655 lot subdivisions, please return a copy of this letter indicating your proposal, provide an estimate of capital costs as well as a copy of your Rate Order, a service request form, and specific requirements affecting scheduling and costs.

You may fax your response to 281-373-1113 or email it to syoung@waterengineers.com. Please feel free to call me at 281-373-0500 if you have any questions. Thank you for your assistance.

Cc: Crystal Springs Water Company, Inc.

REPLY

Date of Reply:

Name of Utility:

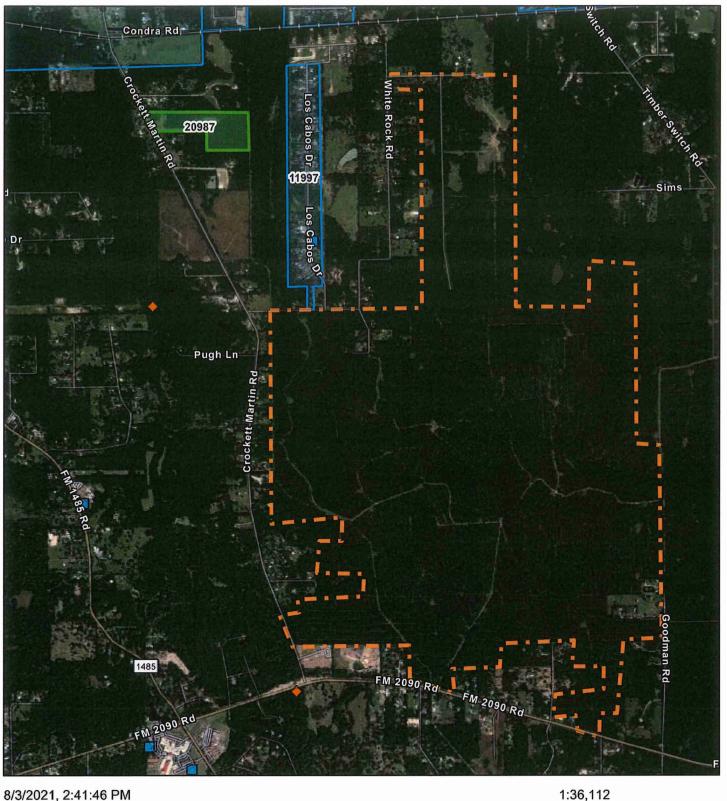
Will you provide Retail Water Service? (Yes / No)

(If Yes, please provide a copy of your Rate Order)

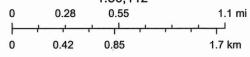
Address:

Telephone:

ArcGIS Web AppBuilder







Montgomery County, TX GIS Office, Texas Parks & Wildlife, Esri, HERE, Garmin, SafeGraph, INCREMENT P, METI/NASA, USGS, EPA, NPS, US Census Bureau, USDA, Maxar

ATTACHMENT "D"

OTHER SYSTEM LISTS AND INSPECTION REPORTS

CRYSTAL SPRINGS WATER CO., INC.

TCEQ Discharge Permit	Date Permit Expires	Date of TCEQ inspection	Subdivisions served
WQ0014081001	06/01/2022	06/01/21	Timberland Subd.
WQ0015261001	06/01/2022	11/29/18	Forest Trace Subd.
WQ0015298001	05/30/2023	10/09/19, 11/26/19	Lilliput Farms Subd.
WQ0015349001	05/14/2023	Not yet inspected	Ponderosa Pines

Jon Niermann, Chairman Emily Lindley, Commissioner Bobby Janecka, Commissioner Toby Baker, Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 8, 2021

Tom Martin President Crystal Springs Water CO INC Post Office Box 603 Porter, Texas 77365-0603

Re:

Modified Comprehensive Compliance Investigation at:

Timberland Wastewater Treatment Facility 19348 Amy Lane, Porter Texas 77365

Regulated Entity No.: RN102184777, TCEQ ID No.: WQ0014081001

Investigation No. 1724581

Dear Mr. Martin:

On June 1, 2021, Safia Cisse of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for wastewater treatment. No violations are being alleged as a result of the investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Safia Cisse at the Houston Regional Office at 713-767-3712.

Sincerely,

Westin Massey

Water Section Manager

Houston Region 12

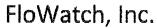
WM/SC/tj

	·					Cmai	1 12141	18 @ 1:35	
		TC	EQ EXIT	INTERVIEW FORM: P	otential Violations a	and/or Records R	equested		
Regula	ted Entity	/Site Name	Willis	Waukezan-Forest	Trace	TCEQ Add. ID No. RN No. (optional)	15261-) OC	
Investigation Type		oe .	Co	ntact Made In-House (Y/N)	Purpose of Investigation	Foursed Comprehen	sive Complian	ce Envestigation	
Regulated Entity Contact		Contact	Larry Pi	Hcell	Telephone No.	837-473-6266	Date Contacted	11/14/18	
Title			Mana	H	Fax No.		Date Faxed		
ndings rei	ated to violat	ions. Any potential	or alleged violation	to provide clarity to issues that have arisen during one discovered after the date on this form will be adding additional violations or potential violation	communicated by telephone to the	regulated entity representative p	prior to the issuance of a	notice of violation or	
Is	sue	선거님이 얼굴하셨다면 쓰면 회의 사람이 없었다.		tify the necessary records, the comp Violation issues: include the rule in o	5. (CHI) ^	네티 아이들이 있다면서 그렇게 되었다. 하나를 되는 것을 하는 것을 하는데 하다.	m. Other type of is	ssues: fully describe.	
No.	Type ¹	Rule Citation	n (if known)		Description of Issue				
1	00			0, 1, 0, 0	· national literat	5 1246			

Issue		For Alleged and Potential Violation issues: include the rule in question with the clearly described potential problem. Other type of issues: fully describe.							
No.	Type ¹	Rule Citation (if known)	Description of Issue						
1	RR		Provide copy	of flow M	reter calibra	tion cert	ticate		
			7 3						
	r								
				1					
					i				
¹ Issue Typ	pe Can Be	One or More of: AV (Alleged Vi	olation), PV (Potential Viol	ation), O (Other),	or RR (Records Reque	st)	,		
Did the TCEQ document the regulated entity named above operating without proper authorization?									
Did the	investigat	or advise the regulated entity	representative that continu	ned operation is no	ot authorized?	☐ Yes	□No		
		owledgment. Signature on the son the date noted. If contact					e received a copy of this docum	ent and associated	
1	An	AL Ovsti	n Roberts	11/29/18	Larlyne	1 Las	ry Purcell	11-29-18	
Investigator Name (Signed & Printed)			Printed)	Date	Regulated Entity Representative Name (Signed & Printed) Date of the Date of th			Date	
If we have		hout any information on this form	places contact your local TCE	O Degianal Office	<u> </u>				

If you have questions about any information on this form, please contact your local TCEQ Regional Office.

Individuals are entitled to request and review their personal information that the agency gathers on its forms. They may also have any errors in their information corrected. To review such information, call 512-239-3282.



17230 Huffmeister Road, Suite A Cypress, TX 77429 281-373-4401

Certificate of Calibration

Owner

Crystal Spring Water Company, Inc. Certificate # 161218

Location

Forest Trace Wastewater Treatment Plant

Application

Effluent Flow

Primary Element

45 degree V-Notch Weir

I certify that the following instrument is calibrated and operating in accordance with manufacturer's specifications under the operating conditions noted below at the time of calibration.

Flowmeter

Manufacturer

Greyline Instruments

Model Number

OCF 5.0

Serial Number

73735

Variance

5.4%

Chart Recorder

Manufacturer

Partlow West Corp.

Model Number

51000031

S/N

45070194 0223

Scale

0 - 400

Variance

0% Full Scale

Chart

7 Day, 0-100, Purple Pen

Totalizer Reading _____0 Staff Gauge 3.3" - .0265 mgd Totalizer Multiplier: None

Temperature 60 Deg. F.

Flowmeter 3.37" - .0280 mgd

Technician Gilberto Amezaga

Date November 2, 2018



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 18, 2020

Mr. Tom Martin, CEO Crystal Springs Water Company, Inc. Post Office Box 603 Porter, Texas 77365-0603

Notice of Compliance with Notice of Violation (NOV) dated June 30, 2020: Re:

Lilliput Farms Wastewater Treatment Facility

18527 Lilliput Lane. New Caney (Montgomery County), Texas 77357 Regulated Entity No.: 107711533, TCEQ ID No.: WQ0015298001.

EPA ID No.: TX0135780, Investigation No.: 1665636

Dear Mr. Martin:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Houston Regional Office received adequate compliance documentation on July 9, 2020 to resolve the alleged violation documented during the investigation of the above-referenced regulated entity conducted on October 9, 2019 and November 26, 2019. Enclosed is a summary that lists the investigation findings. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Darian Brown at the Houston Regional Office at (713) 767-3677.

Sincerely,

Priscilla Hudson

Texas Commission on Environmental Quality

Water Section Team Leader

Houston Region 12

PH/DB/tj

Enclosure:

Summary of Investigation Findings

Troy Toland, Project Manager, Martin Realty & Land, Inc. CC:

troy@mrecsw.com

Larry Purcell, General Manager, Crystal Springs Water Company, Inc.

lpwater2000@yahoo.com

TCEQ Region 12 • 5425 Polk St., Ste. H • Houston, Texas 77023-1452 • 713-767-3500 • Fax 713-767-3520

		Date of TCEQ inspection
TCEQ PWS No.	System Name	
1700322	Acorn Hills	05/15/21
1700147	Afton Park	08/08/19
1700322	Arbor Oaks	05/15/21
1700756.	Autumn Acres	07/23/15
1700290	Bennett Woods	08/16/19
1700434	Chaparral Place	08/08/15
1700622	Chasewood	03/27/14
1700435	Country West	07/23/15
1700322	Crystalwood Estates	05/15/21
1700322	Deer Glen	05/15/21
1700322	Deer Glen North	05/15/21
1700322	Deer Glen West	05/15/21
1700322	Emerald Forest	05/15/21
2360044	Emerald Woods	07/16/18
1700869	Forest Trace	01/22/20
1700580	FM 1485 Ltd.	05/26/21
1700719	Lake Creek Falls	07/11/018
1700184	Lake Louise	04/11/19
1700331	Lilliput Farms	06/02/21
1700198	Live Oak Estates	12/22/15-01/11/16
1700879	Monterrey Oaks	Not yet inspected
1700322	Oak Grove	05/15/21
1700322	Oak Grove South	05/15/21
1700695	Oak Tree	01/23/17
1700432	Oak Creek Section II	09/12/19
1700290	Pinewood Village	08/16/19
1700868	Ponderosa Pines	Not yet inspected
1700322	Ranch Estates	05/15/21
1700058	Rolling Hill Oaks	11/01/13
1700626	The Oaks	05/11/21
1700612	Timberland Estates	06/04/21
1700289	Tower Woods	07/18/19
1700433	Tower Glen	05/26/21
1700433	Tower Glen North	05/26/21
1700629	Western Hill	09/02/14
1700066	Whispering Pines	09/09/15
1700613	White Oak Hills	03/12/15
1700466	Winchester Place	05/26/21
1700066	Woodland Forest Estates	09/09/15
1700075	Woodridge Estates	09/09/15



Also includes:
Acorn Hills
Arbor Oaks
Crystalwood Estates
Deer Glen North
Deer Glen West
Emerald Forest
Oak Grove
Oak Grove South
Ranch Estates

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 27, 2021

Mr. Tom A. Martin President Crystal Springs Water Company Incorporated Post Office Box 603 Porter, Texas 77365-0603

Re:

Notice of Compliance with Notice of Violation (NOV) dated June 10, 2021:

Deer Glen Water System, Pickering Road, Conroe, Montgomery County, Texas

Regulated Entity No.: 102672029 TCEQ ID No.: 1700322 Investigation No.: 1737902

Dear Mr. Martin:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Houston Region Office has received adequate compliance documentation on June 17, 2021 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on May 15, 2021. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Jena Portanova in the Houston Region Office at (713) 422-8942.

Sincerely,

Nichole Batista Nunes Water Section Team Leader

Houston Region 12

NBN/JP/pac

cc: Montgomery County Environmental Health Services, 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Ms. Lauren Rosson, Assistant Manager of Internal Operations, Crystal Springs Water Company Incorporated, 23449 Highway 59 North, Porter, Texas 77365-4990

Enclosure: Summary of Investigation Findings

(meter calibration)

Jon Niermann, *Chairman*Emily Lindley, *Commissioner*Bobby Janecka, *Commissioner*Toby Baker, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 31, 2020

Mr. Tom Martin, President PO Box 603, porter, Texas Porter, Texas 77365-0603

Re:

Notice of Compliance with Notice of Violation

Afton Park Water System, South Side of Park Drive, Willis, Montgomery Texas 77373 Regulated Entity No.:101203834 TCEQ ID No.1700147 Investigation No. 1624192

Dear Mr. Martin:

On November 13, 2020, the Texas Commission on Environmental Quality (TCEQ) Houston Region Office received adequate compliance documentation to resolve the alleged violation documented during the investigation of the above-referenced regulated entity conducted on August 8, 2019. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Wendy Forester in the Houston Region Office at (713) 767-3751.

Sincerely,

Karina Rocha, Assistant Section Manager

Public Water Supply Houston Region Office

KR/WF/pac

Enclosure: Summary of Investigation Findings

cc: Montgomery County Environmental Health Services

501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500



Also includes:
Acorn Hills
Arbor Oaks
Crystalwood Estates
Deer Glen North
Deer Glen West
Emerald Forest
Oak Grove
Oak Grove South
Ranch Estates

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 27, 2021

Mr. Tom A. Martin President Crystal Springs Water Company Incorporated Post Office Box 603 Porter, Texas 77365-0603

Re:

Notice of Compliance with Notice of Violation (NOV) dated June 10, 2021:

Deer Glen Water System, Pickering Road, Conroe, Montgomery County, Texas

Regulated Entity No.: 102672029 TCEQ ID No.: 1700322 Investigation No.: 1737902

Dear Mr. Martin:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Houston Region Office has received adequate compliance documentation on June 17, 2021 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on May 15, 2021. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Jena Portanova in the Houston Region Office at (713) 422-8942.

Sincerely,

Nichole Batista Nunes

Water Section Team Leader Houston Region 12

NBN/JP/pac

cc: Montgomery County Environmental Health Services, 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Ms. Lauren Rosson, Assistant Manager of Internal Operations, Crystal Springs Water Company Incorporated, 23449 Highway 59 North, Porter, Texas 77365-4990

Enclosure: Summary of Investigation Findings

Bryan W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Jon Niermann, Commissioner Richard A. Hyde, P.E., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 8, 2015

CERTIFIED MAIL #7013 3020 0000 9763 1604 RETURN RECEIPT REQUESTED

Mr. Tom Martin, CEO Crystal Springs Water Co Inc. PO Box 603 Porter, Texas 77365-0603

Ro.

Acceptance of a Compliance Plan for:

Autumn Acres Water System, 22888 Hughey Avenue, New Cancy, Montgomery Co., TX Regulated Entity No.: 104730312, TCEQ ID No.: 1700756, Investigation No.: 1295176

Dear Mr. Martin:

The Texas Commission on Environmental Quality (TCEQ) Houston Region Office has completed a review of the compliance plan and any additional information that you submitted on September 29, 2015, to resolve the alleged violation #580384. This alleged violation was noted during the investigation of the above-referenced facility conducted on July 23, 2015. The compliance plan appears to identify the necessary corrective action for the alleged violation. We will monitor your progress in implementing the corrective action. Please submit to this office a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved the outstanding alleged violation by May 15, 2016, demonstrating that the alleged violation has been resolved. Please be advised that if we determine, during follow-up monitoring, that you are not working towards compliance or the problem has escalated, further enforcement action will be considered.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and anticipates that you will resolve the alleged violation as required in order to protect the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Olivo in the Houston Region Office at (713) 767-3650.

Singaraly

dulia Thorp, Team Leader Public Water Supply

Houston Region Office

JT/DO/ra

cc:

Montgomery County Environmental Health Services

Enclosure:

Summary of Investigation Findings

Summary of Investigation Findings

AUTUMN ACRES WATER SYSTEM

Investigation #

1295176 Investigation Date: 11/30/2015

, MONTGOMERY COUNTY,

Additional ID(s): 1700756

Track No: 580384

Compliance Due Date: 05/15/2016

30 TAC Chapter 290.45(b)(1)(C)(i)

Alleged Violation:

Investigation, 1252612

Comment Date: 08/13/2015

Capacity Requirement

Failure to provide minimum well capacity of 1.5 gallons per minute per connection

At the time of the inspection the facility had a total of 43 active connections and is required to provide 1.5 gallons per minute (gpm) per connection (conn). Your well produced a total of 52 gpm and is short a total of 12.5 gpm. This is calculated in the following manner:

(Required Calculation) the amount of water a system is required to provide 1.5 gpm /conn X 43 conn. = 64.5 gpm Required

(Short Calculation) the amount of water the system is short 64.5 gpm Required - 52 gpm Produced = 12.5 gpm Short

Your water system must be modified to meet this requirement to assure an adequate supply of water at all times.

Please be advised that public water systems shall notify the executive director prior to making any significant change or addition to the system's production, treatment, storage, or distribution facilities. Public water systems shall submit plans and specifications for the proposed changes upon request

The water system may request an exception to these requirements by writing to TCEQ, Water Supply Division, Public Drinking Water Section, Technical Review & Oversight, MC 159, P.O. Box 13087, Austin, TX 78711-3087; phone: (512) 239-4691.

Investigation: 1295176

Capacity Requirement

Comment Date: 12/01/2015

Failure to provide minimum well capacity of 1.5 gallons per minute per connection.

At the time of the inspection the facility had a total of 43 active connections and is required to provide 1.5 gallons per minute (gpm) per connection (conn). Your well produced a total of 52 gpm and is short a total of 12 5 gpm. This is calculated in the following manner:

(Required Calculation) the amount of water a system is required to provide 1.5 gpm /conn X 43 conn. = 64.5 gpm Required

(Short Calculation) the amount of water the system is short 64.5 gpm Required - 52 gpm Produced = 12.5 gpm Short

Your water system must be modified to meet this requirement to assure an adequate supply of water at all times.

Please be advised that public water systems shall notify the executive director prior to making any significant change or addition to the system's production, treatment, storage, or

Bryan W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Richard A. Hyde, P.E., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 21, 2015

CERTIFIED MAIL # 7014 3490 0001 0559 6226 RETURN RECEIPT REQUESTED

Mr. Tom Martin, President Crystal Springs Water Co Inc. PO Box 603 Porter, Texas 77365-0603

Re:

Notice of Violation for the Comprehensive Compliance Investigation at:

Autumn Acres Water System, 22888 Hughey Avenue, New Caney, Montgomery County,

Texas

Regulated Entity No.: 104730312

TCEQ ID No.: 1700756

Investigation No.: 1252612

Dear Mr. Martin:

On July 23, 2015, Ms. Dawn Olivo, of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office, conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for Public Water Supply. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. A due date for submitting compliance documentation for outstanding alleged violation #580384 will be determined after you provide a compliance plan for this alleged violation. Your compliance plan is due by November 27, 2015. Please address how the violation will be resolved and provide a reasonable time frame for completion of the work.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at http://www.feeq.texas.gov for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Houston Region Office at (713) 767-3650 or the Central Office Publications Ordering Team at (512) 239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the Houston Region

Mr. Tom Martin, President August 21, 2015 Page 2

Office within 10 days from the date of this letter. At that time, PWS Team Leader Ms. Julia Thorp, will schedule a violation review meeting to be conducted within 21 days from the date of this letter.

However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

If you or members of your staff have any questions, please feel free to contact Ms. Olivo, in the Houston Region Office at (713) 767-3650.

Sincerely,

Julia Thorp, Team Leader Public Water Supply Houston Region Office

athow?

JT/DBO/mar

Enclosure:

Summary of Investigation Findings

cc:

Montgomery County Environmental Health Services

Summary of Investigation Findings

AUTUMN ACRES WATER SYSTEM

Investigation #

1252612 Investigation Date: 07/23/2015

, MONTGOMERY COUNTY,

Additional ID(s): 1700756

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 580384

Compliance Due Date: To Be Determined

30 TAC Chapter 290.45(b)(1)(C)(i)

Alleged Violation:

Investigation: 1252612

Comment Date: 08/13/2015

Capacity Requirement

Failure to provide minimum well capacity of 1.5 gallons per minute per connection.

At the time of the inspection the facility had a total of 43 active connections and is required to provide 1.5 gallons per minute (gpm) per connection (conn). Your well produced a total of 52 gpm and is short a total of 12.5 gpm. This is calculated in the following manner:

(Required Calculation) the amount of water a system is required to provide 1.5 gpm /conn X 43 conn. = 64.5 gpm Required

(Short Calculation) the amount of water the system is short 64.5 gpm Required - 52 gpm Produced = 12.5 gpm Short

Your water system must be modified to meet this requirement to assure an adequate supply of water at all times.

Please be advised that public water systems shall notify the executive director prior to making any significant change or addition to the system's production, treatment, storage, or distribution facilities. Public water systems shall submit plans and specifications for the proposed changes upon request.

The water system may request an exception to these requirements by writing to TCEQ, Water Supply Division, Public Drinking Water Section, Technical Review & Oversight, MC 159, P.O. Box 13087, Austin, TX 78711-3087; phone: (512) 239-4691.

Recommended Corrective Action: Submit a compliance plan, engineering report or certification OR a copy of a letter requesting an exception in addition to a compliance plan for final compliance, OR a copy of a letter granting an exception to verify compliance.



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 27, 2020

Ms. Kalena Hewitt, P.E. Water Engineers, Inc. 17230 Huffmeister Road Cypress, Texas 77429

Re.

Autumn Acres Water System - Public Water System ID No. 1700756 Plan Review for Violation Response Engineer Contact Telephone: (281) 373-0500 Plan Review Log No. P-08272020-204 Montgomery County, Texas

CN600633655; RN104730312

Dear Ms. Hewitt:

On August 27, 2020, the Texas Commission on Environmental Quality (TCEQ) received a package of materials with your letter dated August 27, 2020 to clear the portions of a Notice of Violation (NOV) that require plan review. Based on our review of the information submitted, the completed work and exceptions generally meet the minimum requirements of Title 30 Texas Administrative Code (TAC) Chapter 290 – Rules and Regulations for Public Water Systems and the equipment is conditionally approved for use if the project meets the following requirement(s):

Water well No. 1 (G1700756A) was found to have a pollution hazard in the Comprehensive Compliance Investigation on July 17, 2019. An NOV was issued on September 5, 2019. A review of our records finds the well was approved for use in a TCEQ Letter dated February 7, 2007 (Plan Review Log No. 200609-038). A permanent pond was constructed in 2012 adjacent to the well (from aerial photography available in Google Earth) which introduced a new hazard to the well. The System has requested and received exceptions to address the hazards. The TCEQ issued an exception letter on December 20, 2019 (enclosed) to address the "Well set back from a storm sewer". Additionally, the TCEQ issued an exception letter on August 19, 2020 (enclosed) to address the lack of a Sanitary Control Easement over the adjacent road "right-of-way". The ongoing operation of the facility must comply with the requirements in these exceptions.

Ms. Kalena Hewitt, P.E. Page 2 October 27, 2020

The submittal consisted of correspondence and as-built photos. The approved project consists of:

• Two exceptions to address hazards at Well No. 1 (G1700756A)

Photos of the now as-built 2535 gallon hydropneumatic tank (including ASME name plate) approved in a plan review letter dated July 8, 2020 (Plan Review Log No. P-05052020-018) to resolve other violation.

This approval addresses the above two items only. The authorization provided in this letter does not relieve a Public Water System from the need to comply with other applicable state and federal regulations.

The Autumn Acres Water System public water supply system provides water treatment.

The project is located at the intersection of Hughey Avenue and Oaks Drive in Montgomery County, Texas.

Please refer to the Plan Review Team's Log No. P-08272020-204 in all correspondence for this project.

Please complete a copy of the most current Public Water System Plan Review Submittal form for any future submittals to TCEQ. Every blank on the form must be completed to minimize any delays in the review of your project. The document is available on TCEQ's website at the address shown below. You can also download the most current plan submittal checklists and forms from the same address.

https://www.tceq.texas.gov/drinkingwater/udpubs.html

For future reference, you can review part of the Plan Review Team's database to see if we have received your project. This is available on TCEQ's website at the following address:

https://www.tceq.texas.gov/drinkingwater/planrev.html/#status

You can download the latest revision of 30 TAC Chapter 290 - <u>Rules and Regulations for Public</u> Water Systems from this site.

Ms. Kalena Hewitt, P.E. Page 3 October 27, 2020

If you have any questions concerning this letter or need further assistance, please contact David Yager at 512-239-0605 or by email at David.Yager@Tceq.Texas.Gov or by correspondence at the following address:

Plan Review Team, MC-159
Texas Commission on Environmental Quality
P.O. Box 13087
Austin, Texas 78711-3087

Sincerely,

David H. Yager, P.E.

Plan Review Team

Plan and Technical Review Section

Water Supply Division

Texas Commission on Environmental Quality

Vera Poe, P.E., Team Leader

Plan Review Team

Plan and Technical Review Section

Water Supply Division

Texas Commission on Environmental Quality

VP/DY/av

Enclosure:

TCEQ Exception Letter dated December 20, 2019

TCEQ Exception Letter dated August 19, 2020

cc: Autumn Acres Water System, Attn: Tom Martin, PO Box 603, Porter, Texas 77365-0603

Ms. Kalena Hewitt, P.E. Page 4 October 27, 2020

TCEQ Central Records PWS File 1700756 (P-08272020-204/Autumn Acres Water System)
TCEQ Region No. 12 Office – Houston, Attn: Melody Kirksey
TCEQ PWSINV, MC-155 bcc:

PWS_1700756_CO_20191220_Exception

Jon Niermann, Chairman Emily Lindley, Commissioner Bobby Janecka, Commissioner Toby Baker, Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 20, 2019

Ms. Madison Sebera, E.I.T. Water Engineers, Inc. 17230 Huffmeister Road, Suite A Cypress, Texas 77429

Re:

Autumn Acres Water System -- PWS ID No. 1700756
Request for an Exception to the Well Setback Requirement to Storm Sewer Request for an Exception to Pressure Tank 4 to 1 Safety Factor Request for an Exception to Pressure Tank Interior-Coating Rule Request for an Exception to ASME/NSF 61 Interior Coating Rule Well No. 1 (TCEQ Facility ID G1700756A)
Pressure Tank (TCEQ Facility ID ST1415)
Montgomery County, Texas
RN 104730312 | CN 600633655

Dear Ms. Sebera,

On September 9, 2019, the Texas Commission on Environmental Quality (TCEQ) received your letter on behalf of the Autumn Acres public water system (PWS). The letter requested several exceptions to the requirements in Title 30 of the Texas Administrative Code (30 TAC) Chapter 290 Subchapter D. The requested exceptions are as follows:

- Well Setback to Storm Sewer 30 TAC §290.41(c)(1)(A)
- Pressure Tank (PT) Four to One (4:1) Safety Factor 30 TAC §290.43(d)(1)
- American National Standards Institution (ANSI)/ NSF International (NSF) Standard 61 Coatings- 30 TAC §290.43(c)(8)
- PT Interior Coatings- 30 TAC §290.43(d)(4)

You have requested several exceptions for a 4,650-gallon hydropneumatic storage tank (TCEQ Facility ST1415). According to your submittal this tank was previously owned New Caney Municipal Water District (MUD) (TCEQ ID 1700101); previously known as Crystal Springs Water Company Country Acre Estates Water Plant and was transferred to Autumn Acres Water System. Prior to installation of the PT, the outside was sand-blasted and recoated. The PT does not have American Society of Mechanical Engineers (ASME) documentation and the interior is bare steel and not coated. Each exception request is addressed separately below.

Well Setback to Storm Sewer - 30 TAC §290.41(c)(1)(A)

You have requested an exception to the requirement that all public supply wells be at least 50-feet from a storm sewer as specified in 30 TAC §290.41(c)(1)(A). This request is for Well No. 1 (TCEQ Well ID G1700756A). The TCEQ has determined that the inability to maintain a minimum well setback distance indicates that this groundwater source may be susceptible to fecal

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Ms. Madison Sebera, E.I.T Page 2 of 5 December 20, 2019

contamination and may result in a risk to public health. In order to allow monitoring of the well to determine if the well has been impacted by presence of potential contamination hazards, we are **temporarily granting** your request for an exception to the well setback requirement between PWS wells and storm sewer under the conditions listed below. This temporary exception applies to Well No. 1 (TCEQ Well ID G1700756A). In accordance with 30 TAC §290.46(b) and §290.109(d)(4)(E), the PWS is required to fulfill the conditions of approval outlined below.

Condition 1:

• The PWS must collect one raw water sample per month from Well No. 1 (G1700756A). The PWS must submit the sample for bacteriological analysis at a TCEQ-accredited laboratory with a current National Environmental Laboratory Accreditation Program (NELAP) certification.

The sampling procedure should be the same as the one used when collecting routine distribution samples. Please ensure that the sample is delivered to the laboratory clearly labeled with the proper TCEQ Well ID (G1700756A) and marked "RAW."

For a list of TCEQ-accredited laboratories see our website at:

www.tceq.texas.gov/assets/public/compliance/compliance_support/qa/txnelap_lab_list.pdf

These samples are in addition to the normally required monthly distribution bacteriological samples and must be collected at a point prior to the disinfectant injection point. The sample results should be submitted in the same manner as the results of the monthly distribution bacteriological samples.

Once twelve (12) consecutive monthly bacteriological sample results have been received and reviewed, the TCEQ will evaluate the results and reissue, if appropriate, an exception without an expiration date. Based on the results of the raw water bacteriological samples, the TCEQ may continue or modify the current monthly monitoring requirement, require a more stringent disinfection protocol, or require treatment. <u>Until notified or directed by the TCEQ, the PWS must continue to collect and analyze the monthly raw water samples as required in this letter for as long as Well No. 1 is used as a public water supply well. Please note that this monthly monitoring requirement will remain in effect should a final exception be granted following the review of the bacteriological sample results.</u>

If any of the samples yield a positive result, please follow the instructions specified in Enclosure 1: *Instructions for Positive Bacteriological Samples*.

Please update your system's monitoring plan to reflect the monitoring requirements outlined in this letter and mail to the TCEQ Monitoring Plan Coordinator at the following address:

Monitoring Plan Coordinator (MC 155) Texas Commission on Environmental Quality P.O. Box 13087 Austin, TX 78711

Additional information is available in TCEQ's Regulatory Guidance No. 384 (RG-384), How to Develop a Monitoring Plan for a Public Water System, or on our website at:

www.tceq.texas.gov/permitting/water_supply/pdw/monitoring_plans/monitoring_plans.html

Ms. Madison Sebera, E.I.T Page 3 of 5 December 20, 2019

All PWS monitoring plans are required to be kept up-to-date and on file at the system at all times and must be presented to TCEQ staff upon request.

Condition 2:

• This temporary exception will expire in 36 months from the date of this letter (December 20, 2022).

In support of your exception request, you provided the following information:

- A general location map;
- A detailed site map;
- A well log for Well No. 1;
- An official copy of a signed county recorded sanitary control easement (SCE) granted by M.J.M Investments (Legal Description: S220400 - Autumn Acres 01, BLOCK 2, RES A, ACRES 9.846)
- An official copy of the deed for all property owned by the PWS within 150-feet of the well: and.
- A Well Pollution Hazard Survey Checklist.

A copy of this letter and all related monitoring data must be maintained with the water system's records for as long as this exception is in effect. These records must be made available to TCEQ staff upon request. If contamination of a well occurs which is not remediated through treatment, a new properly constructed well may be required at another location and abandonment, proper plugging, and sealing of the abandoned well will be required.

A copy of this letter and all related monitoring data must be maintained with the water system's records for as long as this exception is in effect. These records must be made available to TCEQ staff upon request. If contamination of a well occurs which is not remediated through treatment, a new properly constructed well may be required at another location and abandonment, proper plugging, and sealing of the abandoned well will be required.

All exceptions are subject to periodic review and may be revoked or amended if warranted as specified in 30 TAC §290.39(l)(2) or evidence is found that granting of an exception results in a degradation of water quality or water supply. Noncompliance with any condition stated in this exception letter may result in enforcement action as specified in 30 TAC §290.39(l)(5). This exception is not intended to waive compliance with any other TCEQ requirement in 30 TAC Chapter 290. This exception cannot be used as a defense in any enforcement action resulting from noncompliance with any other requirement of 30 TAC Chapter 290.

Ms. Madison Sebera, E.I.T Page 4 of 5 December 20, 2019

Four to One Factor of Safety Rule - 30 TAC §290.43(d)(1)

As per 30 TAC §290.43(d)(1), the 4,650-gallon PT (ST1415) shall be of a metal thickness sufficient to withstand the highest expected working pressures with a four to one (4:1) safety factor. Based on the information in your letter, additional information is needed to review your request for an exception to the four to one factor of safety rule. For the TCEQ to evaluate the factor of safety and consider an exception (if the factor of safety is found to be less than 4), provide the normal system operating pressure. Also, please provide the following information for PT(ST1415):

- Definitive documentation as to the volume of PT (ST14515);
- A minimum of three ultrasonic thickness (UT) measurements on the shell of each tank using a calibrated gauge;
- A minimum of three UT measurements on the head of the tank using a calibrated gauge:
- The most recent calibration records for the UT gauge used to do the thickness measurements:
- The outside diameter of the shell of the tank;
- The assumed grade and tensile strength of the steel used to construct the existing pressure tanks;
- The most recent inspection reports for the tank showing that the tank has been inspected in accordance with TCEQ requirements; and
- In the event the above indicates the four to one factor of safety is not met, information regarding the location of the tank relative to areas traversed by the general public.

The PWS may submit an inspection report by a commissioned inspector of The National Board of Boiler and Pressure Vessel Inspectors in lieu of the first six items above. To find an Authorized Inspection Agency, please refer to the listing at the following link:

http://buscenter.nationalboard.org/aia-listing

PT Interior Coating Rule - 30 TAC §290.43(d)(4) ASME/NSF 61 Interior Coating Rule - 30 TAC §290.43(c)(8)

As per 30 TAC §290.43(d)(4), protective paint or coating shall be applied to the inside portion of any pressure tank and all coating shall comply with 30 TAC §290.43(c)(8). The rule 30 TAC §290.43(c)(8) states that the pressure tanks shall be painted, disinfected, and maintained in strict accordance with current AWWA standards. No other coatings will be allowed which are not approved for use (as a contact surface with potable water) by the United States Environmental Protection Agency, NSF, or United States Food and Drug Administration. You stated in the submittal that the pressure tank was bare steel and does not have any coating. Due to the lack of coating, we are unable to grant an exception to the PT interior coating rule and the ASME/NSF 61 interior coating rule.

Ms. Madison Sebera, E.I.T Page 5 of 5 December 20, 2019

If you have questions concerning this letter, or if we can be of additional assistance, please contact Manika Sharma by email at manika.sharma@tceq.texas.gov, by telephone at (512) 239-2509, or by correspondence at the following address:

Technical Review and Oversight Team (MC 159) Texas Commission on Environmental Quality P.O. Box 13087 Austin, Texas 78711-3087

Sincerely,

Styphanie Endhau Stephanie Escobar, Team Leader

Technical Review and Oversight Team Plan and Technical Review Section

Water Supply Division

Texas Commission on Environmental Quality

SJE/ms

Enclosure 1: Instructions for Positive Bacteriological Samples

cc: Tom Martin, President, Autumn Acres Water System, PO Box 603, Porter, Texas, 77365-

Larry Purcell, PWS Contact, Autumn Acres Water System, P.O. Box 603, Porter, Texas 77365-0603



PWS_1700756_CO_20200819_Exception

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 19, 2020

Ms. Madison Sebera, E.I.T. WaterEngineers, Inc. 17230 Huffmeister Road, Suite A Cypress, Texas 77429-1643

Re:

Autumn Acres Water System - PWS ID No. 1700756

Request for an Exception to the Sanitary Control Easement Requirement

Well No. 1 (TCEQ Well G1700756A)

Montgomery County, Texas

RN 104730312 | CN 600633655

Dear Ms. Sebera,

On May 5, 2020, the Texas Commission on Environmental Quality (TCEQ) received your letter dated May 4, 2020, requesting an exception to the requirement that all public water supply wells have properly recorded sanitary control easements as specified in Title 30 of the Texas Administrative Code (30 TAC) §290.41(c)(1)(F). This request is for the Autumn Acres Water System public water system (PWS) Well No. 1 (TCEQ Well ID: G1700756A). The submittal indicated that the well is an existing PWS well.

A PWS must maintain sanitary control, either by ownership or recorded sanitary control easement (SCE), for all property within 150 feet of a PWS well. The submittal indicated there are properties located within 150 feet of Well No. 1 that are not owned by the PWS, and for which the PWS was not able to secure SCEs.

The TCEO has determined that the inability to secure SCEs indicates that this groundwater source may be susceptible to fecal contamination and may result in a risk to public health. In order to allow monitoring of the well to determine if the well has been impacted by lack of sanitary control, we are granting your request for an exception to the sanitary control easement requirement until December 20, 2022, under the conditions listed below. This exception applies to the rights-of-way of Oak Drive, Florence Street, and Hughey Avenue, and all of the property owned by Maria D, and Hector H. Loza (legal description: S220400- Autumn Acres 01, Block 1, Lot 17, Acres 1.13) within a 150-foot radius of Well No. 1. In accordance with 30 TAC \$290.46(b) and \$290.109(d)(4)(E), the PWS is required to fulfill the conditions of approval outlined below.

Condition 1:

Starting the date of this letter, the PWS must collect one raw water sample per month from Well No. 1 (G1700756A). The PWS must submit the sample for bacteriological analysis at a TCEO accredited laboratory with a current National Environmental Laboratory Accreditation Program (NFLAP) certification.

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Ms. Madison Sebera, E.I.T Page 2 of 4 August 19, 2020

The TCEO acknowledges that the PWS is already required to conduct monthly raw water bacteriological sampling from Well No. 1 as a condition in our December 20, 2019 letter granting an exception to the well setback to storm sewer requirement. The PWS may utilize those bacteriological sample results to meet the conditions of this letter.

The sampling procedure should be the same as the one used when collecting routine distribution samples. Please ensure that the sample is delivered to the laboratory clearly labeled with the proper TCEQ Well ID (G1700756A) and marked "RAW."

For a list of TCEQ-accredited laboratories see our website at:

www.tceq.texas.gov/assets/public/compliance/compliance_support/qa/txnelap_lab_list.pdf

These samples are in addition to the normally required monthly distribution bacteriological samples and must be collected at a point prior to the disinfectant injection point. The sample results should be submitted in the same manner as the results of the monthly distribution bacteriological samples.

Once twelve (12) consecutive monthly bacteriological sample results have been received and reviewed, the TCEQ will evaluate the results and reissue, if appropriate, an exception without an expiration date. Based on the results of the raw water bacteriological samples the TCEQ may modify the current monitoring requirement, require a more stringent disinfection protocol, or require treatment.

Unless otherwise directed by the TCEO, the PWS must continue to collect and analyze the monthly raw water samples as required in this letter for as long as Well No. 1 is used as a public water supply well. Please note that at a minimum, a monthly monitoring requirement will remain in effect should an exception without an expiration date be granted following the review of the bacteriological sample results.

If any of the samples yield a positive result, please follow the instructions specified in Enclosure 1: Instructions for Positive Bacteriological Samples.

Please update your system's monitoring plan to reflect the monitoring requirements outlined in this letter and mail to the TCEQ Monitoring Plan Coordinator at the following address:

Monitoring Plan Coordinator (MC 155)
Texas Commission on Environmental Quality
P.O. Box 13087
Austin, TX 78711

Additional information is available in TCEQ's Regulatory Guidance No. 384 (RG-384), How to Develop a Monitoring Plan for a Public Water System, or on our website at:

https://www.tceg.texas.gov/drinkingwater/monitoring_plans

All PWS monitoring plans are required to be kept up-to-date and on file at the system at all times and must be presented to TCEQ staff upon request.

Condition 2:

This exception will expire 28 months from the date of this letter (December 20, 2022).

Ms. Madison Sebera, E.I.T Page 3 of 4 August 19, 2020

In support of your exception request, you provided the following information:

- A general location map;
- · A detailed site map;
- A well log for Well No. 1;
- A statement that the adjacent property owners identified above would not grant an SCE;
- A copy of a certified mail receipt showing the adjacent property owner received the solicitation to grant the SCE;
- An official copy of a recorded sanitary control easement for all property not owned by the PWS within 150-feet of the well;
- An official copy of the recorded deed for all property owned by the PWS within 150-feet of Well No. 1;
- A statement that sanitary hazards prohibited by the required sanitary easement, with the exception of a storm sewer, are not located within a 150-foot radius of Well No. 1; and
- A copy of the TCEQ letter, dated December 20, 2019, granting an exception to the well setback distance requirements between Well No. 1 and a storm sewer as specified in 30 TAC §290.41(c)(1)(A).

A copy of this letter and all related monitoring data must be maintained with the water system's records for as long as this exception is in effect. These records must be made available to TCEQ staff upon request, if contamination of a well occurs which is not remediated through treatment, a new properly constructed well may be required at another location and abandonment, proper plugging, and sealing of the abandoned well will be required.

All exceptions are subject to review. If new information indicates that this exception compromises the public health or degrades service or water quality, the exception may be revoked as specified in 30 TAC §290.39(I)(2). Noncompliance with any condition stated in this exception letter may result in enforcement action as specified in 30 TAC §290.39(I)(5). This exception is not intended to waive compliance with any other TCEQ requirement in 30 TAC Chapter 290. This exception cannot be used as a defense in any enforcement action resulting from noncompliance with any other requirement of 30 TAC Chapter 290.

Ms. Madison Sebera, E.I.T Page 4 of 4 August 19, 2020

If you have questions concerning this letter, or if we can be of additional assistance, please contact Mr. Jonathan Davis by email at jonathan.davis@tceq.texas.gov, by telephone at (512) 239-5246, or by correspondence at the following address:

Technical Review and Oversight Team (MC 159) Texas Commission on Environmental Quality P.O. Box 13087 Austin, Texas 78711-3087

If you are unable to contact Mr. Davis, please contact another member of the Technical Review and Oversight Team at 512-239-4691.

Sincerely,

Stephanie Escobar, Team Leader

Stephanic Escobar

Technical Review and Oversight Team

Plan and Technical Review Section

Water Supply Division

Texas Commission on Environmental Quality

SJE/aln

Enclosure 1: Instructions for Positive Bacteriological Samples

cc: Tom A. Martin, President and Larry Purcell, PWS Contact, Autumn Acres Water System, P.O. Box 603, Porter, Texas, 77365-0603



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 16, 2019

Mr. Tom Martin President Crystal Springs Water Company Inc Post Office Box 603 Porter, Texas 77365-0603

Re:

Modified Comprehensive Compliance Investigation at:

Bennett Woods, Off Farm to Market 1314, Bennett Woods Road, Conroe, Montgomery

Regulated Entity No.: 102684636 TCEQ ID No.: 1700290 Investigation No.: 1590491

Dear Mr. Martin:

On August 16, 2019, Ms. Josephine Garcia, Mr. Mason Karnes, and Mr. Ankur Mehra of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced facility to evaluate compliance with the applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. In addition, please be advised that a violation could be issued upon further review of your system's records or self-reported documentation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Garcia in the Houston Region Office at (713) 767-3776.

Sincerely.

Latrichia Spikes **Team Leader**

Public Water Supply Houston Region Office

alichia Spikes

LS/JG/es

CC:

Montgomery County Environmental Health Services 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Mr. Larry Purcell, Vice President Crystal Springs Water Company Inc Post Office Box 603, Porter, Texas 77365-0603 Bryan W. Shaw, Ph.D., P.E., *Chairman* Toby Baker, *Commissioner* Richard A. Hyde, P.E., *Executive Director*



Vam (U)

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 4, 2015

Mr. Tom Martin, President Crystal Springs Water Co. Inc. P O Box 603 Porter, Texas 77356-0603

Re:

Comprehensive Compliance Investigation at:

Chaparral Place Water System, Off Loop 494, Porter, Montgomery Co., Texas

Regulated Entity No.: 102683398

TCEQ ID No.: 1700434

Investigation No.: 1253333

Dear Mr. Martin:

On July 08, 2015, Ms. Alethea Seals, of the Texas Commission on Environmental Quality (TCEQ), Houston Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations were documented during the investigation. Please be aware that additional violations may be documented based upon further review of records or self-reporting. At this time, your public water supply continues to merit recognition as a Superior system.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Seals, in the Houston Region Office at (713)767-3595.

Sincerely,

Leticia De Leon, Team Leader

Public Water Supply Houston Region Office

LD/AS/mar

Bryan W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Zak Covar, Commissioner Richard A. Hyde, P.E., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 6, 2014

Mr. Tom Martin, President Crystal Springs Water Company, Inc. P. O. Box 603 Porter, Texas 77356-0603

Re: Compliance Evaluation Investigation at:

Crystal Springs Water Company Chasewood, FM 2854, Montgomery County,

Texas

TCEQ ID No. 1700622 Regulated Entity No.: 102692068

Investigation No. 1163667

Dear Mr. Martin:

On March 27, 2014, Ms. Elaine Jackson of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced facility to evaluate compliance with the applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. In addition, please be advised that a violation could be issued upon further review of your system's records or self-reported documentation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Elaine Jackson in the Houston Region Office at (713)767-3650.

Sincerely,

Leticia De Leon, Team Leader

Public Water Supply Houston Region Office

LD/ej/kc

cc: Montgomery County Environmental Health Services



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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

September 14, 2015

Mr. Tom A. Martin, President Crystal Springs Water Co Inc. PO Box 603 Porter, Texas 77365-0603

Re:

Comprehensive Compliance Investigation at:

Crystal Springs Water Country West, 14785B Old Houston Road, Conroc, Montgomery

County, Texas

Regulated Entity No.: 102692324, TCEQ ID No.: 1700435, Investigation No.: 1252577

Dear Mr. Martin:

On July 23, 2015, Ms. Dawn Olivo, of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office, conducted an investigation of the above-referenced facility to evaluate compliance with the applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. In addition, please be advised that a violation could be issued upon further review of your system's records or self-reported documentation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Olivo in the Houston Region Office at (713) 767-3650.

Sincerely,

Julia Thorp, Team Leader

Public Water Supply Houston Region Office

JT/DBO/ra

cc:

Montgomery County Environmental Health Services



Also includes:
Acorn Hills
Arbor Oaks
Crystalwood Estates
Deer Glen North
Deer Glen West
Emerald Forest
Oak Grove
Oak Grove South
Ranch Estates

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 27, 2021

Mr. Tom A. Martin President Crystal Springs Water Company Incorporated Post Office Box 603 Porter, Texas 77365-0603

Re:

Notice of Compliance with Notice of Violation (NOV) dated June 10, 2021:

Deer Glen Water System, Pickering Road, Conroe, Montgomery County, Texas

Regulated Entity No.: 102672029 TCEQ ID No.: 1700322 Investigation No.: 1737902

Dear Mr. Martin:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Houston Region Office has received adequate compliance documentation on June 17, 2021 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on May 15, 2021. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Jena Portanova in the Houston Region Office at (713) 422-8942.

Sincerely,

Nichole Batista Nunes Water Section Team Leader

Houston Region 12

NBN/JP/pac

cc: Montgomery County Environmental Health Services, 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Ms. Lauren Rosson, Assistant Manager of Internal Operations, Crystal Springs Water Company Incorporated, 23449 Highway 59 North, Porter, Texas 77365-4990

Enclosure: Summary of Investigation Findings



Also includes:
Acorn Hills
Arbor Oaks
Crystalwood Estates
Deer Glen North
Deer Glen West
Emerald Forest
Oak Grove
Oak Grove South
Ranch Estates

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 27, 2021

Mr. Tom A. Martin President Crystal Springs Water Company Incorporated Post Office Box 603 Porter, Texas 77365-0603

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Sincerely,

Nichole Batista Nunes Water Section Team Leader

Houston Region 12

NBN/JP/pac

cc: Montgomery County Environmental Health Services, 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Ms. Lauren Rosson, Assistant Manager of Internal Operations, Crystal Springs Water Company Incorporated, 23449 Highway 59 North, Porter, Texas 77365-4990

Enclosure: Summary of Investigation Findings



Also includes: Acorn Hills Arbor Oaks Crystalwood Estates Deer Glen North Deer Glen West **Emerald Forest** Oak Grove Oak Grove South Ranch Estates

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 27, 2021

Mr. Tom A. Martin President Crystal Springs Water Company Incorporated Post Office Box 603 Porter, Texas 77365-0603

Re:

Notice of Compliance with Notice of Violation (NOV) dated June 10, 2021: Deer Glen Water System, Pickering Road, Conroe, Montgomery County, Texas Regulated Entity No.: 102672029 TCEQ ID No.: 1700322 Investigation No.: 1737902

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This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Houston Region Office has received adequate compliance documentation on June 17, 2021 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on May 15, 2021. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Jena Portanova in the Houston Region Office at (713) 422-8942.

Sincerely.

Nichole Batista Nunes

Water Section Team Leader

Houston Region 12

NBN/JP/pac

Montgomery County Environmental Health Services, 501 North Thompson Street, Suite cc: 101, Conroe, Texas 77301-2500

Ms. Lauren Rosson, Assistant Manager of Internal Operations, Crystal Springs Water Company Incorporated, 23449 Highway 59 North, Porter, Texas 77365-4990

Summary of Investigation Findings Enclosure:



Also includes:
Acorn Hills
Arbor Oaks
Crystalwood Estates
Deer Glen North
Deer Glen West
Emerald Forest
Oak Grove
Oak Grove South
Ranch Estates

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 27, 2021

Mr. Tom A. Martin President Crystal Springs Water Company Incorporated Post Office Box 603 Porter, Texas 77365-0603

Re:

Notice of Compliance with Notice of Violation (NOV) dated June 10, 2021: Deer Glen Water System, Pickering Road, Conroe, Montgomery County, Texas Regulated Entity No.: 102672029 TCEQ ID No.: 1700322 Investigation No.: 1737902

Dear Mr. Martin:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Houston Region Office has received adequate compliance documentation on June 17, 2021 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on May 15, 2021. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Jena Portanova in the Houston Region Office at (713) 422-8942.

Sincerely.

Nichole Batista Nunes Water Section Team Leader

Houston Region 12

NBN/JP/pac

cc: Montgomery County Environmental Health Services, 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Ms. Lauren Rosson, Assistant Manager of Internal Operations, Crystal Springs Water Company Incorporated, 23449 Highway 59 North, Porter, Texas 77365-4990

Enclosure: Summary of Investigation Findings



Also includes:
Acorn Hills
Arbor Oaks
Crystalwood Estates
Deer Glen North
Deer Glen West
Emerald Forest
Oak Grove
Oak Grove South
Ranch Estates

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 27, 2021

Mr. Tom A. Martin President Crystal Springs Water Company Incorporated Post Office Box 603 Porter, Texas 77365-0603

Re:

Notice of Compliance with Notice of Violation (NOV) dated June 10, 2021:

Deer Glen Water System, Pickering Road, Conroe, Montgomery County, Texas

Regulated Entity No.: 102672029 TCEQ ID No.: 1700322 Investigation No.: 1737902

Dear Mr. Martin:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Houston Region Office has received adequate compliance documentation on June 17, 2021 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on May 15, 2021. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Jena Portanova in the Houston Region Office at (713) 422-8942.

Sincerely.

Nichole Batista Nunes Water Section Team Leader

Houston Region 12

NBN/JP/pac

cc: Montgomery County Environmental Health Services, 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Ms. Lauren Rosson, Assistant Manager of Internal Operations, Crystal Springs Water Company Incorporated, 23449 Highway 59 North, Porter, Texas 77365-4990

Enclosure: Summary of Investigation Findings

Bryan W. Shaw, Ph.D., P.E., *Chairman*Toby Baker, *Commissioner*Jon Niermann, *Commissioner*Stephanie Bergeron Perdue, *Interim Executive Director*



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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 1, 2018

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Mr. Tom A. Martin, President Crystal Springs Water Co., Inc. P.O. Box 603 Porter, Texas 77365-0603

Re:

Comprehensive Compliance Investigation at:

Emerald Woods public water supply, Porter, Walker County, Texas Regulated Entity No.: RN102685328, TCEQ ID No.: PWS 2360044

Dear Mr. Martin:

On July 16, 2018, Mr. Richard Monreal of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation; however, please see the attached Areas of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Monreal in the Waco Regional Office at (254) 751-0335.

Sincerely,

Matthew Yaughn

Water Section Work Leader

Waco Regional Office

Texas Commission on Environmental Quality

MV/RM/gb

Enclosure:

Summary of Investigation Findings



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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 18, 2020

Mr. Tom Martin President Crystal Springs Water Company Inc. Post Office Box 603 Porter, Texas 77365-0603

Re:

Comprehensive Compliance Investigation at:

Forest Trace, 8267 Waukegan Road, Porter, Montgomery County, Texas

Regulated Entity No.: 109285064 TCEQ ID No.: 1700869 Investigation No.: 1622737

Dear Mr. Martin:

On January 22, 2020, Ms. Kathleen Campbell of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced facility to evaluate compliance with the applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. In addition, please be advised that a violation could be issued upon further review of your system's records or self-reported documentation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Kathleen Campbell in the Houston Region Office at (713) 767-3725.

Sincerely,

Ľatrichia Spikes Team Leader

Public Water Supply Houston Region Office

LS/KC/es

cc: Montgomery County Environmental Health Services

501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 2, 2021

Mr. Tom Martin President Crystal Springs Water Company, Inc. Post Office Box 603 Porter, Texas 77365-0603

Re:

Modified Comprehensive Compliance Investigation at:

1485 Limited Crystal Springs Water Co., 5 miles west of Highway 59 on FM 1485,

New Caney, Montgomery County, Texas

Regulated Entity No.: 102682515 TCEQ ID No.: 1700580 Investigation No.: 1722716

Dear Mr. Martin:

On May 26, 2021, Ms. Kathleen Campbell of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced facility to evaluate compliance with the applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. In addition, please be advised that a violation could be issued upon further review of your system's records or self-reported documentation. No further response from you is necessary concerning this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Kathleen Campbell in the Houston Region Office at (713) 767-3725.

Sincerely.

LaTrichia Spikes

Water Section Team Leader

Houston Region 12

LS/KC/tj

cc: Montgomery County Environmental Health Services

501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Bryan W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Jon Niermann, Commissioner Stephanie Bergeron Perdue, Interim Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventina Pollute

August 13, 2018

CERTIFIED MAIL Certified#7009 2820 0000 6947 5641 RETURN RECEIPT REQUESTED

Mr. Tom Martin, President Crystals Springs Water Co Inc. 23449 Highway 59 Porter, TX 77365-4990

Re:

Notice of Violation for Compliance Evaluation Investigation at: Lake Creek Falls, Conroe (Montgomery County), Texas RN103017869, TCEQ ID No.: 1700719

Dear Mr. Martin,

On July 11, 2018, Ms. Marie Gomez of the Texas Commission on Environmental Quality (TCEO) El Paso Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water system. Enclosed is a summary which lists the investigation findings. During the investigation certain outstanding alleged violations were identified for which compliance documentation was required. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violation. Therefore, no further action is required.

In the listing of the alleged violation, we have cited applicable requirements, including TCEO rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at http://www.tceg.state.tx.us for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the El Paso Region Office at (915) 834-4949 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the El Paso Region Office within 10 days from the date of this letter. At that time, I will schedule a violation review meeting to be conducted within 21 days from the date of

Mr. Martin Page 2 August 13, 2018

this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations. If you or members of your staff have any questions, please feel free to contact Ms. Gomez in the El Paso Region Office at (915) 834-4952.

Sincerely,

Kent Waggoner, P.G. El Paso Region Office

Texas Commission on Environmental Quality

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KW/mg

Enclosure: Summary of Investigation Findings

Jon Niermann, Chairman Emily Lindley, Commissioner Toby Baker, Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 23, 2019

CERTIFIED MAIL #91 7199 9991 7038 7440 8636 ELECTRONIC RECEIPT REQUESTED

Mr. Tom A. Martin President Crystal Springs Water Company, Incorporated Post Office Box 603 Porter, Texas 77365-0603

Dear Mr. Martin:

Re:

Notice of Violation for the Modified Comprehensive Compliance Investigation at: Lake Louise Subdivision, 15851 Lakewood Drive, Willis, Montgomery County, Texas Regulated Entity No.: 102682861, TCEQ ID No.: 1700184, Investigation No.: 1555043

On April 11, 2019, Ms. Landry Nash, Ms. Katherine Heller, and Mr. Conner Yowell of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for Public Water Supply. Enclosed is a summary which lists the investigation findings. During the investigation, a concern was noted which was an alleged noncompliance that has been resolved as an Area of Concern based on subsequent corrective action. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by the compliance due date listed on the Summary of Investigation Findings enclosure, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining* TCEQ Rules (GI 032) are located on our agency website at http://www.tceq.texas.gov for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Houston Region Office at (713) 767-3650 or the Central Office Publications Ordering Team at (512) 239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation documented in this notice. Should you choose to do so, you must notify the Houston Region Office within 10 days from the date of this letter. At that time, PWS Team Leader, Ms. Nichole Batista Nunes, will schedule a violation review meeting to be conducted within 21 days from the date of this letter.

Mr. Tom A. Martin, President May 23, 2019 Page 2

However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

If you or members of your staff have any questions, please feel free to contact Ms. Nichole Batista Nunes in the Houston Region Office at (713) 767-3650.

Sincerely,

Nichole Batista Nunes

Team Leader

Public Water Supply Houston Region Office

NBN/LN/sh

cc: Montgomery County Environmental Health Services

501 North Thompson Street, Suite 101

Conroe, Texas 77301-2500

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

LAKE LOUISE SUBDIVISION

Investigation #

15851 LAKEWOOD DR

1555043 Investigation Date: 04/11/2019

WILLIS, MONTGOMERY COUNTY, TX 77378

Additional ID(s): 1700184

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 713345

Compliance Due Date: 08/21/2019

30 TAC Chapter 290.46(n)(3)

Alleged Violation:

Investigation: 1555043

Comment Date: 05/23/2019

Failure to maintain copies of well completion data for Well Number 1, G1700184A as per 30 TAC §290.46(n)(3).

The well completion data as defined in 30 TAC §290.41(c)(3)(A) includes the following:

- 1. an executed sanitary control easement or other documentation demonstrating compliance with 30 TAC, §290.41(c)(1)(F) for all property located within 150 feet of the well head,
- 2. the well Driller's Log (geological log and material setting report)

3. the cementing certificate,

- 4. the results of a 36-hour pump test which shows the steady state capacity of the well,
- 5. the results of chemical analysis performed by an accredited laboratory,
- 6. three consecutive daily coliform-free raw water bacteriological analyses conducted by a TCEQ accredited laboratory, and
- 7. an original or legible copy of a U.S. Geological Survey 7.5 minute topographical quadrangle map showing the accurate well location.

At the time of the investigation, the regulated entity provided a copy of the sanitary control easement; however, the other requested documentation was not provided.

Please be aware you may apply for an exception to this regulation or if you have the well completion data please submit all requests to:

Texas Commission on Environmental Quality, Utilities Review and Oversight Team (MC-159), P.O. Box 13087, Austin, Texas 78711-3087, phone (512)239-4691.

Recommended Corrective Action: Submit compliance documentation demonstrating corrective measures have been taken to resolve the alleged violation.

AREA OF CONCERN

Track No: 713344

30 TAC Chapter 290.41(c)(3)(M)

Alleged Violation:

Investigation: 1555043

Comment Date: 05/13/2019

Ground Water Sources and Development

Failure to provide a suitable sampling tap on the well discharge to facilitate the collection of samples for chemical and bacteriological analysis directly from the well. This tap must be installed prior to any treatment.

At the time of the investigation, a raw water sample tap was not provided for well 1.

Recommended Corrective Action: Submit compliance documentation demonstrating

Jon Niermann, Chairman Emily Lindley, Commissioner Bobby Janecka, Commissioner Toby Baker, Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 29, 2021

Mr. Tom Martin President Crystal Springs Water Company, Incorporated Post Office Box 603 Porter, Texas 77365-0603

Re:

Modified Comprehensive Compliance Investigation at:

Calliput Farms Water System, 13495 Railroad Avenue, New Caney, Montgomery County,

Texas

Regulated Entity No.: 107916397 TCEQ ID No.: 1700844 Investigation No.: 1711221

Dear Mr. Martin:

On June 2, 2021, Ms. Elaine Fowler of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced facility to evaluate compliance with the applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. In addition, please be advised that a violation could be issued upon further review of your system's records or self-reported documentation. No further response from you is necessary concerning this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Fowler in the Houston Region Office at (713) 767-3548.

Sincerely,

Nichole Batista Nunes Water Section Team Leader Houston Region 12

NBN/EF/es

cc: Montgomery County Environmental Health Services 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Bryen W. Shaw, Ph.D., P.E., Chairman Toby Baker, Commissioner Jon Niermann, Commissioner Richard A. Hyde, P.E., Executive Director



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 16, 2016

CERTIFIED MAIL #7013 3020 0000 9763 8603 RETURN RECEIPT REQUESTED

Mr. Tom A. Martin, President Crystal Springs Water Company Inc. PO Box 603 Porter, Texas 77365-0603

Re: Notice of Violation for the Comprehensive Compliance Investigation at: Live Oak Estates, FM 1314 Live Oak Dr., Porter, Montgomery County, Texas Regulated Entity No.: 102673456, TCEQ ID No.: 1700198 Investigation No.: 1295349

Dear Mr. Martin:

On December 22, 2015 - January 11, 2016, Ms. Maggie Wright of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the abovereferenced facility to evaluate compliance with the applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by May 13, 2016, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations. Please be advised that a violation could be issued upon further review of your system's records or self-reported documentation.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled Obtaining TCEQ Rules (GI 032) are located on our agency website at http://www.tceq.texas.gov for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Houston Region Office at (713) 767-3650 or the Central Office Publications

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the Houston Region Office within 10 days from the date of this letter. At that time, PWS Team Leader Ms. Latrichia Spikes, will schedule a violation review meeting to be conducted within 21 days from the date of

Mr. Tom A. Martin, President Page 2 February 16, 2016

If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Maggie Wright in the Houston Region Office at (713) 767-3650.

Sincerely,

Latrichia Spikes, Team Leader

Public Water Supply Houston Region Office

LS/MW/ra

Montgomery County Environmental Health Services cc:

Enclosure: Summary of Investigation Findings Summary of Investigation Findings

LIVE OAK ESTATES

Investigation !

Investigation Date: 12/22/2015

, MONTGOMERY COUNTY,

Additional ID(s): 1700198

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 593834

Compliance Due Date: 05/13/2016

30 TAC Chapter 290.46(s)(1)

Alleged Violation: Investigation: 1295349

Comment Date: 01/25/2016

Testing Equipment

Failure by the regulated entity to calibrate the well meters required by 30 TAC 290.41(c)(3)(N) according to the manufacturer's specifications at least once every three years.

At the time of the investigation, the operator did not provide a copy of the well meters calibration reports for the investigator to review.

Recommended Corrective Action: Submit a copy of the current well meters calibration

Track No: 593835 Compliance Due Date: 03/14/2016

30 TAC Chapter 290.121(a)

Alleged Violation: Investigation: 1295349

Comment Date: 02/04/2016

Monitoring Plan

Failure to develop and maintain an up to date system monitoring plan. The plan shall identify all bacteriological and chemical locations, describe the sampling frequency, and specify the analytical procedures and laboratories to be used to comply with monitoring requirements. The completed plan must be retained at each water plant, and made available for review

At the time of investigation, the monitoring plan needed to be updated.

Recommended Corrective Action: Submit a letter certifying that a system monitoring plan has been completed OR a copy of the Monitoring Plan to verify compliance.

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 593826

30 TAC Chapter 290.46(f)(3)(D)(ii) 30 TAC Chapter 290.46(m)(1)(A)

Alleged Violation:

Investigation 1295349

Comment Date: 02/04/2016

Design and Construction of Storage Tanks

Failure to conduct an inspection of the ground storage tanks at least annually, to determine that the vents are in place and properly screened, the roof hatches closed and locked, flap valves and gaskets provide adequate protection against insects, rodents, and other vermin,

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and that the interior and exterior coating systems are continuing to provide adequate protection to all metal surfaces, and that the tank remains in a watertight condition.

Records

Failure to maintain and record the results of these inspections for at least five years. The records must be available for review by Commission staff during annual sanitary surveys of the system.

At the time of the investigation, the operator did not provide a copy of the current internal or external ground storage tank inspection reports for the investigator to review.

Recommended Corrective Action: Submit a copy of the current internal and external ground storage tank inspection reports to verify compliance.

Resolution: Copies of the ground storage tank inspection reports were submitted by email on January 11, 2016.

1

Track No: 593833

30 TAC Chapter 290.46(f)(3)(D)(ii) 30 TAC Chapter 290.46(m)(1)(B)

Alleged Violation:

Investigation: 1295349

Comment Date: 02/04/2016

Design and Construction of Pressure Tanks

Failure to conduct an inspection of the pressure tanks annually, to determine that the pressure release device and pressure gauge are working properly, the air-water ratio is being maintained at the proper level, the exterior coating systems are continuing to provide adequate protection to all metal surfaces, and that the tank remains in a watertight condition. Pressure tanks provided with an inspection port must have the interior surface inspected every five years.

Design and Construction of Pressure Tanks

Failure to record and maintain the results of pressure tank inspections for a minimum of five years. The records must be available for review by Commission staff during annual sanitary surveys of the system.

At the time of the investigation, the operator did not provide a copy of the current internal or external pressure tank inspection reports for the investigator to review.

Recommended Corrective Action: Submit a copy of the current internal and external pressure tank inspection reports to verify compliance.

Resolution: Copies of the pressure tank inspection reports were submitted by email on January 11, 2016.



Summary of Investigation Findings

LIVE OAK ESTATES

Investigation #

1295349 Investigation Date: 12/22/2015

, MONTGOMERY COUNTY,

Additional ID(s): 1700198

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 593834

Compliance Due Date: 05/13/2016

30 TAC Chapter 290.46(s)(1)

Alleged Violation:

Investigation: 1295349

Comment Date: 01/25/2016

Testing Equipment

Failure by the regulated entity to calibrate the well meters required by 30 TAC 290.41(c)(3)(N) according to the manufacturer's specifications at least once every three years.

At the time of the investigation, the operator did not provide a copy of the well meters calibration reports for the investigator to review.

Recommended Corrective Action: Submit a copy of the current well meters calibration reports to verify compliance.

Track No: 593835

Compliance Due Date: 03/14/2016

30 TAC Chapter 290.121(a)

Alleged Violation:

Investigation: 1295349

Comment Date: 02/04/2016

Monitoring Plan

Failure to develop and maintain an up to date system monitoring plan. The plan shall identify all bacteriological and chemical locations, describe the sampling frequency, and specify the analytical procedures and laboratories to be used to comply with monitoring requirements. The completed plan must be retained at each water plant, and made available for review during succeeding investigations.

At the time of investigation, the monitoring plan needed to be updated.

Recommended Corrective Action: Submit a letter certifying that a system monitoring plan has been completed OR a copy of the Monitoring Plan to verify compliance.

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 593826

30 TAC Chapter 290.46(f)(3)(D)(ii) 30 TAC Chapter 290.46(m)(1)(A)

Alleged Violation:

Investigation: 1295349

Comment Date: 02/04/2016

Design and Construction of Storage Tanks

Failure to conduct an inspection of the ground storage tanks at least annually, to determine that the vents are in place and properly screened, the roof hatches closed and locked, flap valves and gaskets provide adequate protection against insects, rodents, and other vermin,

Summary of Investigation Findings

LIVE OAK ESTATES

Investigation #

1295349 Investigation Date: 12/22/2015

, MONTGOMERY COUNTY,

Additional ID(s): 1700198

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 593834

Compliance Due Date: 05/13/2016

30 TAC Chapter 290.46(s)(1)

Alleged Violation: Investigation: 1295349

Comment Date: 01/25/2016

Testing Equipment

Failure by the regulated entity to calibrate the well meters required by 30 TAC 290.41(c)(3)(N) according to the manufacturer's specifications at least once every three years.

At the time of the investigation, the operator did not provide a copy of the well meters calibration reports for the investigator to review.

Recommended Corrective Action: Submit a copy of the current well meters calibration reports to verify compliance.

Track No: 593835

Compliance Due Date: 03/14/2016

30 TAC Chapter 290.121(a)

Alleged Violation:

Investigation: 1295349

Comment Date: 02/04/2016

Monitoring Plan

Failure to develop and maintain an up to date system monitoring plan. The plan shall identify all bacteriological and chemical locations, describe the sampling frequency, and specify the analytical procedures and laboratories to be used to comply with monitoring requirements. The completed plan must be retained at each water plant, and made available for review during succeeding investigations.

At the time of investigation, the monitoring plan needed to be updated.

Recommended Corrective Action: Submit a letter certifying that a system monitoring plan has been completed OR a copy of the Monitoring Plan to verify compliance.

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 593826

30 TAC Chapter 290.46(f)(3)(D)(ii) 30 TAC Chapter 290.46(m)(1)(A)

Alleged Violation:

Investigation: 1295349

Comment Date: 02/04/2016

Design and Construction of Storage Tanks

Failure to conduct an inspection of the ground storage tanks at least annually, to determine that the vents are in place and properly screened, the roof hatches closed and locked, flap valves and gaskets provide adequate protection against insects, rodents, and other vermin,

MONITORING PLAN TEMPLATE FOR A GROUNDWATER SYSTEM

Monitoring Plan For

Name of System: LIVE OAK E	ST.		
Date of Monitoring PlanMa	arch 19, 2014		
PWS ID#:1700198		County, Texas	
Responsible Official: LARRY P	URCELL Ti	itle:MGR.	
Water Supply Contact Name: CR	YSTAL SPRIN	IGS WATER	
Mailing Address: PO BOX 603 F	Porter Texas 773	365	
(system includes 2groundwater w	vells and 2 entry	points The water	system serves
128metered connections	~	•	,

A. RAW WATER SAMPLING ()

We / are not required to collect raw water samples.

B. IN-PLANT SAMPLING

Our treatment is chlorination / PO4 LMI CHEMICAL FEED PUMPS@ 5 GAL PER DAY RATEING PER WELL

We use hypoclorite / chlorine to disinfect the water.

C. ENTRY POINT SAMPLING

Entry Point	Sample Site	Source	Plant Name
EP001-	Sample tap on WELL HEADER	Gulf Coast Aquifer	WELLI
EP002	Sample tap on Well Header	Gulf Coast	Well 2
			1101.2
Notes of the second sec			

1. Disinfectant Entering the Distribution System

System Name: LIVE OAK EST. PWS ID: 1700198

Our system uses free chlorine in the distribution system.

- a. Frequency: Disinfectant residual is measured once week.
- b. <u>Location</u>: The residual for the entry point is measured at the sample tap on the Pressure Line entering the tank .c. Chlorine is measured using a colorimeter / DPD; Hach Pocket colorimeter.
 - d. <u>Compliance calculations</u>: The system is in compliance if the free chlorine residual entering the distribution system is over 0.22 mg / L.

2. Organic Chemicals, Inorganic Chemicals, and Radiochemical

- a. <u>Frequency</u>: The TCEQ's sampling contractor collects these samples. Letters informing us of changes in the sampling schedule are attached to the back of this monitoring plan.
- b. <u>Location</u>: The contaminant concentrations for the entry point are measured at the sample tap on the pump header.
- c. Method: Samples are sent to a certified lab (TDH / LCRA) by the TCEQ's sampling contractor.
- d. <u>Compliance Calculations</u>: If the concentratons of contaminants are less than the regulatory maximum contaminant levels, our system is in compliance. The TCEQ will inform us of violations. Copies of any letters informing us of violations will be attached in the back of this monitoring plan.

3. Chlorine Dioxide

We do not use chlorine dioxide.

4. Chlorite

We do not use chlorine dioxide.

5. Bromate

We do not use ozone.

D. DISTRIBUTION SYSTEM SAMPLING

The water is disinfected with free chlorine. Held in storage tanks pumped to pressure tanks.

The water then goes out to the connection (s) in distribution.

1. Coliform Samples

a. <u>Frequency</u>: We collect one coliform sample on the <u>middle / end</u> of

each month, so we have time to do repeats, if necessary. We rotate through the sample sites below.

- b. Location: The sample is taken from the outside tap at the following locations:
 - 1.16901 LIVE OAK BRANCH
 - 2 16684 Live oak sq
 - 3.16822 oak knoll

4. 16954 Little oak

samples are sent to a nearby lab:

Name of Lab: NORTH WATER DIST LAB

Attn: Deena

Phone:936-321-6060

Mailing / Physical Address: 8725 Fawn Trail The Woodlands

- d. Compliance Calculations: The system is in compliance if:
 - no repeat samples are fecal or E. coli positive
 - no repeat following a fecal or E. coli positive routine sample is positive for total
 - coliform
 - no more than one of the routine samples are total coliform positive and none of the repeats are fecal or E. coli positive
- 2. Disinfectant Residual Free Chlorine
 - a. <u>Frequency</u>: The disinfectant residual is measured at the same time as microbial samples. The disinfectant residual is also measured once every seven days, rotating through the sample sites.
 - b. <u>Location</u>: The disinfectant residual is measured at the same place the microbial sample is taken, plus __ additional sites representing the whole distribution system. The other sites are the outside taps
 - c. <u>Method</u>: Chlorine is measured using a colorimeter / DPD; Hach Pocket colorimeter.
 - d. <u>Compliance Calculations</u>: The system is in compliance with the <u>minimum</u> residual requirement if the free chlorine residual throughout the distribution system is always greater than 0.2 mg/L.

The system is in compliance with the <u>maximum</u> residual disinfectant level (MRDL) if the running annual average of all samples taken in the distribution system is less than 4.0 mg/L.

- 3. Disinfection Byproducts (DBPs) TTHM and HAA5
 - a. <u>Frequency</u>: The TCEQ's sampling contractor collects these samples. Letters informing us of changes in sampling schedule are attached to the back of this monitoring plan.
 - b. Location: The sample is collected from the outside tap at 1 site listed above.
 - c. Method: Samples are taken to a certified lab by the TCEQ's sampling contractor.
 - d. <u>Compliance Culculations</u>: The system is in compliance if the running annual average of all samples is less than the maximum contaminant level. The FCEQ will notify an of any violation.
- to to dis Copper and pulled at each on a boson continuates are was a consistency by

5. Asbestos

The TCEQ has assessed our system and determined that we have no asbestos concrete pipe or that asbestos is not regulated for our system.

6. Chlorine Dioxide We do not use chlorine dioxide.

7. Chlorite

We do not use chlorine dioxide.

1 Pi 17

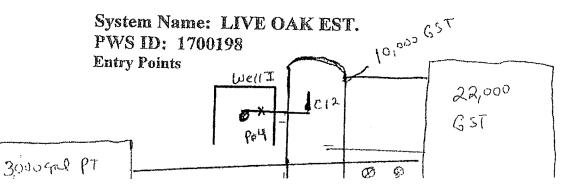
MONITORING PLAN TEMPLATE FOR A GROUNDWATER SYSTEM WITH TWOWELLS

Monitoring Plan For	
Name of System:LIVE OAK EST _	
Date of Monitoring Plan: (due Jan. 1, 2004) PWS ID#: _1700066	
MONTG. County, Texas Responsible Official: LARRY PURCELL	Title: MGR.
Water Supply Contact Name: CRYSTAL SPRINGS WATER	tacanado
Mailing Address: _ P.O. BOX 603	
PORTER	
(System Name) LIVE OAK ESTowns and operates TWO groundwater well. The water system serves people with _108	_connections. JAN
A. RAW WATER SAMPLING () We / are not required to collect raw water samples.	
B. IN - PLANT SAMPLING Our treatment is only chlorination / We use hypoclorite / chlorine to disinfect the water.	

C. ENTRY POINT SAMPLING

Entry Point	Sample Site	Source	Plant Name
EP001-2-	Sample tap on PRESSURE TANK	Gulf Coast Aquifer	Well 12
	Located at WATER WELL		

1. Disinfectant Entering the Distribution System



88

Our system uses free chlorine in the distribution system.

- a. Frequency: Disinfectant residual is measured once week.
- b. <u>Location</u>: The residual for the entry point is measured at the sample tap on the pressure tank.
- c. Chlorine is measured using a colorimeter / DPD; Hach Pocket colorimeter.
- d. <u>Compliance calculations</u>: The system is in compliance if the free chlorine residual entering the distribution system is over 0.22 mg / L.

2. Organic Chemicals, Inorganic Chemicals, and Radiochemical

- a. <u>Frequency</u>: The TCEQ's sampling contractor collects these samples. Letters informing us of changes in the sampling schedule are attached to the back of this monitoring plan.
- b. <u>Location</u>: The contaminant concentrations for the entry point are measured at the sample tap on the pressure / storage tank.
- c. Method: Samples are sent to a certified lab (TDH / LCRA) by the TCEQ's sampling contractor.
- d. <u>Compliance Calculations</u>: If the concentratons of contaminants are less than the regulatory maximum contaminant levels, our system is in compliance. The TCEQ will inform us of violations. Copies of any letters informing us of violations will be attached in the back of this monitoring plan.

3. Chlorine Dioxide

We do not use chlorine dioxide.

4. Chlorite

We do not use chlorine dioxide.

5. Bromate

We do not use ozone.

D. DISTRIBUTION SYSTEM SAMPLING

The distribution system consists of 108_connectons. The system has 22,000 gal. + 0 10,000 GST @ A 3,000 GAL PRESSURE TANK ON SITE 1 @ A 3,000 GAL PRESSURE
ON SITE 2

The water is disinfected with free chlorine. It is stored in a pressure tanks.. The water then goes out to the connection (s) in distribution.

- 19 /9 19

1. Coliform Samples

a. Frequency: We collect one coliform sample on the <u>middle / end</u> of

each month, so we have time to do repeats, if necessary. We rotate through the sample sites below.

b. <u>Location</u>: The sample is taken from the outside tap at the following locations:

1.16901 LIVE OAK BRANCH

- 2.16684 LIVE OAK SQ
- 3.16822 OAK KNOLL

4..16954 LITTLE OAK

c. Method: Coliform samples are sent to a nearby lab:

Name of Lab: Nova Biologicals

Attn:

Phone:936-756-5333

Mailing / Physical Address: 1775 E. Loop 336 Suite 4 Conroe Texas 77301

d. Compliance Calculations: The system is in compliance if:

- no repeat samples are fecal or E. coli positive

- no repeat following a fecal or E. coli positive routine sample is positive for total

- coliform

- no more than one of the routine samples are total coliform positive and none of the repeats are fecal or E. coli positive
- 2. Disinfectant Residual Free Chlorine
 - a. Frequency: The disinfectant residual is measured at the same time as microbial samples. The disinfectant residual is also measured once every seven days, rotating through the sample sites.
 - b. Location: The disinfectant residual is measured at the same place the microbial sample is taken, plus 1 additional sites representing the whole distribution system. The other sites are the outside taps 16954 LITTLE OAK
 - c. Method: Chlorine is measured using a colorimeter / DPD; Hach Pocket colorimeter.
- d. Compliance Calculations: The system is in compliance with the minimum residual requirement if the free chlorine residual throughout the distribution system is always greater than 0.2 mg/L.

The system is in compliance with the maximum residual disinfectant level (MRDL) if the running annual average of all samples taken in the distribution system is less than 4.0 mg/L.

- 3. Disinfection Byproducts (DBPs) TTHM and HAA5
 - a. Frequency: The TCEQ's sampling contractor collects these samples. Letters informing us of changes in sampling schedule are attached to the back of this monitoring plan.
 - b. Location: The sample is collected from the outside tap at 16954 LITTLE OAK
 - c. Method: Samples are taken to a certified lab by the TCEQ's sampling contractor.
 - d. Compliance Calculations: The system is in compliance if the running annual average of all samples is less than the maximum contaminant level. The TCEQ will notify us of any violation.

4. Lead - Copper

Our system has / received an "all plastic waiver" from the TCEQ and will no longer be sampled for lead or copper, or our system is not required to collect lead and copper samples.

5. Asbestos

The TCEQ has assessed our system and determined that we have no asbestos concrete pipe or that asbestos is not regulated for our system.

6. Chlorine Dioxide

We do not use chlorine dioxide.

7. Chlorite

We do not use chlorine dioxide.

· pa: 21

Worksheet for Disinfectant Residuals Collected with Coliform Samples For Any System Collecting More than One Coliform Sample This worksheet is provided to help systems keep track of the residual disinfectant that you collect withyour coliform samples Do not send this worksheet to us. You should send your results to us on the DL QOR form.

THE TOTAL STREET OF THE STREET	send your results to us on the DL QOR form,
PWSiName: LIVEOAKEST	

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Disinfectant Residual Collected with Colife

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5		16954 LITTLE OAK			and de la contrata proportion de la contrata de la
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PORTABLE WATER TANK INSPECTION PROGRAM PLANT BE LIVE OAK ESTATES

I. Ground storage, elevated, stand pipe, clear wells and pressure tanks are required by TNRCC, 30 TAC 290,46 (p) to be inspected at least once a year by water system personnel or a contracted inspection service. TNRCC Rules require water system to keep records of the inspection for at least five years. The form on page 4 may be used to document annual inspections.

This will ensure the tank is in good working order and will keep the system officials aware of the condition of the tank and any maintenance or repairs that need to be budgeted for on any unit.

Although, TNRCC Rules require annual inspections, monthly tank inspection and maintenance is recommended to ensure continued tank integrity and to preserve water quality. The form on page 3 may be used as a monthly checklist for tank maintenance.

There are two type of inspections, physical inspection and mechanical inspection. All documentation of the inspection should be kept on file.

II. Physical Inspection- Ground Water Storage Tanks.

The water system operator(s) can do the physical inspection. The visual inspection should occur on a monthly and yearly basis. The operator is inspecting to determine the condition of the tank and to ensure its longevity.

A. Monthly inspecting of the rooftop

- The operator should inspect the vents and ventilators to make sure they are working properly and are screened to ensure no entry of inspects or birds or other varmits.
- 2. The operator should check the access hatch to ensure that it is located and all is intact.
- 3. The operator should look inside the tank to see if there is floating debris or oil, this is a good indicator of the condition of the water, physically.
- 4. Check to see of there are low spots on the roof, which would allow ponding.

This visual inspection is a good indicator of the tank roof structure.

B. Yearly Inspection of the roof top

- 1. The operator should check the roof-welded seams for cracks and corrosion.
- 2. Bolted structured tanks should be checked for loose bolts or loose guardrails
- 3. Check the tank paint coating and look for unprotected areas and rust pits.

pg. 2,3

POTABLE WATER STORAGE TANK Inspection Form

"Section 290.46(p)(2)) of the Texas Natural Resource Conservation Commission's Rules and Regulations for public Water Systems requires documentation of annual ground, elevated and pressure storage tank maintenance inspections."

Y .o	
Location LIVE OAK ESTATES 1	٦,
Description 22,000 GST	
Date & Material of Exterior Coating System	
Date & Material of Interior Coating System	

Exterior of Tank

O.K.	Problem	NA	Porrow 4
OK			Foundation: continue Description
OK			Foundation: settling, cracks, deterioration
OK			Protective Coating: rust, pitting, corrosion, leaks
			Water Level Indicator: operable, cable access opening protected
OK			Overflow Pings Garage
OK			Overflow Pipe: flap valve cover accessible, operable, sealed
			Access Ladder: loose bolts or rungs
OK.		i	Roof: low spots for ponding water, holes along seams, rust
OK			Air wants:
			Air vents: proper design, screened, sealed edges and seams
7.7.			Cathodic Protection Anode Plates: secured and sealed
OK			Roof Hatch: proper design, locked, hinge bolts secured, gasket
OK T			Program T. 1 C.
			Pressure Tank Operational Status: pressure release device, pressure gauge, air-water volume device

Exterior of Tank

	Problem	
OK		Description
· · · · · · · · · · · · · · · · · · ·		Water Quality: insects, floating debris, sediment on the bottom
OK	1	Protective Continue C
Date		Trotterive Coating: rust, corrosion scaling
Date		Last Inspection of Pressure Tank Interior
		TARGETT LAUR INTELLOR

Comments

	1	
Name of Inspector	LARRY PURCELL	
Date of Inspection	THE STATE OF THE S	

Jon Niermann, Chairman Emily Lindley, Commissioner Bobby Janecka, Commissioner Toby Baker, Executive Director



PWS ID_1700198_CO_20210128_Exception

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 28, 2021

Ms. Madison Buckner, E.I.T. WaterEngineers, Inc. 17230 Huffmeister Rd., Suite A Cypress, TX 77429-1643

Re:

Live Oak Estates - PWS ID No. 1700198

Request for Exception to Pressure Cementing Method Requirement

Request for Exception to 36-Hour Pump Test Requirement

Request for Exception to the Well Log / Completion Data Requirement

Well No. 1 (TCEQ Well ID: G1700198A) Well No. 2 (TCEQ Well ID: G1700198B)

Montgomery County, Texas RN 102673456 | CN 600633655

Dear Ms. Buckner:

On October 21, 2020, the Texas Commission on Environmental Quality (TCEQ) received your letter dated October 20, 2020, requesting an exception to the requirement that all public water supply wells be constructed with a proper pressure cementing method as specified in Title 30 of the Texas Administrative Code (30 TAC) §290.41(c)(3)(C) and requesting an exception to the 36-hour pump test requirement as specified in 30 TAC§290.41(c)(3)(G). You also requested an exception to the well log / completion data requirement as specified in 30 TAC §290.41(c)(3)(A). These requests are for the Live Oak Estates public water system (PWS) Well No. 1 (TCEQ Well ID: G1700198A) and Well No. 2 (TCEQ Well ID: G1700198B). Both wells are located in Porter Heights, Montgomery County, Texas. More specifically, Well No. 1 is located on the west side of FM 1314 approximately 340-feet south of the intersection of FM 1314 and Live Oak Estates Rd., and Well No. 2 is located adjacent on the east side of Old Houston Rd. on the northeast corner of Old Houston Rd. and Live Oak Square Dr. The submittal indicated that Well No. 1 and Well No. 2 are existing PWS wells that were drilled in 1977. These exception requests are discussed separately below within this letter.

Pressure Cementing Method Requirement - 30 TAC §290.41(c)(3)(C)

A cementing certificate is typically provided to the PWS by the well driller at the time that a well is drilled. It documents the cementing method and materials used to seal the annular radius of the well. In order for the cementing certificate to be considered acceptable by the TCEQ, the document must include the cement mix (gallons of water per sack), amount and type of any additives added to the cement mix, the total amount of cement used (sacks), the depth of the well cemented, and the pressure cementation method. This information may also be found on the well report. If this information is unavailable, or if the available information indicates that the annular radius seal does not comply with the Chapter 290 rules, the PWS may request an exception to the pressure cementation method requirement in 30 TAC §290.41(c)(3)(C).

The PWS well report documents that its Well No. 1 was constructed with 4-inch diameter steel casing pipe which extends to 378-feet below grade and was pressure cemented to 378-feet

Ms. Madison Buckner, E.I.T. Page 3 of 6 January 28, 2021

If any of the samples yield a positive result, please follow the instructions specified in Enclosure 1: *Instructions for Positive Bacteriological Samples.*

Please update your system's monitoring plan to reflect the monitoring requirements outlined in this letter and mail to the TCEQ Monitoring Plan Coordinator at the following address:

Monitoring Plan Coordinator (MC 155) Texas Commission on Environmental Quality P.O. Box 13087 Austin, TX 78711-3087

Additional information is available in TCEQ's Regulatory Guidance No. 384 (RG-384), *How to Develop a Monitoring Plan for a Public Water System*, or on our website at:

https://www.tceq.texas.gov/drinkingwater/monitoring plans

All PWS monitoring plans are required to be kept up-to-date and on file at the system at all times and must be presented to TCEQ staff upon request.

Condition 2:

 This exception will expire 36 months from the date of this letter (January 28, 2024).

36-Hour Pump Test Requirement - 30 TAC §290.41(c)(3)(G)

The 36-hour pump test is performed when a well is installed to develop the well and to determine its capacity. If this information is unavailable, the PWS may request an exception to the 36-hour pump test requirement in 30 TAC §290.41(c)(3)(G). Records of a 36-hour pump test are not available for Well No. 1 or Well No. 2, and you've requested an exception to this requirement for both wells. According to the Texas Drinking Water Watch (DWW) database and comprehensive compliance investigation (CCI) reported data, the TCEQ has test-rated and rated Well No. 1 at 62 gallons per minute (gpm), and the TCEQ has test-rated Well No. 2 at 55 gpm and rated it as 43 gpm. Based on the Texas DWW database, there have been no positive bacteriological (coliform and E.coli) samples in distribution for the past 11 years (2010 through 2020), and there is no evidence of issuance of boil water notices in the Texas DWW database. Information in TCEQ's Consolidated Compliance and Enforcement Data System does not indicate boil water notices. In addition, the TCEQ comprehensive compliance investigation (Investigation No. 1623148) conducted on January 20, 2020, states there have been no customer complaints in the previous five years from the date of the investigation. Based on this information, the TCEQ is granting an exception to the 36-hour pump test requirement for Well No. 1 (TCEQ Well ID G1700198A) and Well No. 2 (TCEQ Well ID G1700198B).

Well Log / Completion Data Requirement - 30 TAC §290.41(c)(3)(A)

Well completion data is defined as the driller's log (geological log and material setting report), cementing certificate, the results of the 36-hour pump test, the results of the microbiological and chemical testing as required by the Chapter 290 rules, legible copies of the recorded deeds for all real property the system owns within 150 feet of the well, legible copies of recorded sanitary control easements (SCEs) or other documents demonstrating compliance with the sanitary control easement requirement of the Chapter 290 rules, an original or legible copy of a United States Geological Survey 7.5 minute topographic quadrangle map showing the accurate location of the well, and a map showing the location of the well in relation to the surrounding property boundaries.

The following items were missing or incomplete for the Well Log/Completion Data Exception Request and are required to continue with review of this exception request:

Ms. Madison Buckner, E.I.T. Page 5 of 6 January 28, 2021

Note the chlorine residual level of the sample at the time the sample is collected (e.g. field measurement) must be included with the sample results and must be a numerical measurement of 0 (zero).

Recorded Sanitary Control Easements - If a PWS does not own all of the property within a 150-foot radius for a given public water well in its system, 30 TAC §290.41(c)(1)(F) requires that the PWS attempt to acquire a 150-foot SCE from the adjacent land-owners in order to isolate the well from potential pollution hazards. The SCE protects the well by prohibiting some types of future site uses or the future installation or construction of certain site improvements on the portions of the adjoining property within 150-feet of its well. Your submittal includes a copy of the recorded subdivision plat showing the wells and the sanitary control boundaries and also includes deed restrictions. However, TCEQ cannot accept the plat in lieu of the recorded SCEs. TCEQ requires the copy of the recorded SCEs for any property not owned by the PWS within 150-feet of the well when reviewing well completion data exception requests or requires SCE exception requests. If the landowners refuse to grant the SCE, an exception to TCEQ's SCE requirements may be requested. Note that if a portion of the right-of-way for a road, highway, and/or railroad is within the 150-foot radius of the PWS well, this portion of the right-of-way will need to be included as a part of the SCE exception.

In support of your exception requests, TCEQ considered your provided information:

- · A general location map for each well;
- A detailed site map for each well, including the 150-foot well radius;
- A State of Texas Water Well Report for Well No. 1 (TCEQ Well ID: G1700198A) in Live Oak Estates on west side of FM 1314;
- A State of Texas Water Well Report for Well No. 2 (TCEQ Well ID: G1700198B) in Live Oak Estates on east side of Old Houston Rd.;
- A statement that sanitary hazards prohibited by the required sanitary easement are not located within a 150-foot radius of Well No. 1 or Well No. 2;
- Platted Live Oak Estates subdivision maps; and
- Property deed for land contain Well No. 1 and Well No. 2.

During the review of the exception request, the TCEQ noted that the required 150-foot SCE around Well No. 1 and Well No. 2 encroaches into privately-owned land and a road right of way (ROW). Please note that the PWS must have sanitary control over this privately-owned land by an executed recorded SCE agreement with the landowner. If the PWS does not and cannot secure the required SCEs, then an exception request to the SCE requirement in 30 TAC 290.41(c)(1)(F) is necessary. Additionally, the SCE exception request must include the road ROW if it is publicly owned, since a public agency typically cannot grant an easement for a public road ROW.

The TCEQ review of your original exception requests has been closed. Please provide the remaining required items listed for the Well Log/Completion Data exception within 60 days from the date of this letter, if you wish to continue with the Well Log/Completion Data and exception request. If you want to continue with the exception request process and are unable to submit the required materials listed to us within 60 days of the date of this letter, you must resubmit any previously submitted materials in addition to any new information associated with your exception request.

A copy of this letter and all related monitoring data must be maintained with the water system's records for as long as these exceptions are in effect. These records must be made available to TCEQ staff upon request. If contamination of a well occurs which is not remediated through treatment, a new properly constructed well may be required at another location and abandonment, proper plugging, and sealing of the abandoned well will be required.

Jon Niermann, Chairman Emily Lindley, Commissioner Bobby Janecka, Commissioner Toby Baker, Executive Director



Also includes:
Acorn Hills
Arbor Oaks
Crystalwood Estates
Deer Glen North
Deer Glen West
Emerald Forest
Oak Grove
Oak Grove South
Ranch Estates

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

July 27, 2021

Mr. Tom A. Martin President Crystal Springs Water Company Incorporated Post Office Box 603 Porter, Texas 77365-0603

Re:

Notice of Compliance with Notice of Violation (NOV) dated June 10, 2021: Deer Glen Water System, Pickering Road, Conroe, Montgomery County, Texas Regulated Entity No.: 102672029 TCEQ ID No.: 1700322 Investigation No.: 1737902

Dear Mr. Martin:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Houston Region Office has received adequate compliance documentation on June 17, 2021 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on May 15, 2021. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Jena Portanova in the Houston Region Office at (713) 422-8942.

Sincerely,

Nichole Batista Nunes Water Section Team Leader

Houston Region 12

NBN/JP/pac

cc: Montgomery County Environmental Health Services, 501 North Thompson Street, Suite 101, Conroe, Texas 77301-2500

Ms. Lauren Rosson, Assistant Manager of Internal Operations, Crystal Springs Water Company Incorporated, 23449 Highway 59 North, Porter, Texas 77365-4990

Enclosure: Summary of Investigation Findings

Jon Niermann, Chairman Emily Lindley, Commissioner Bobby Janecka, Commissioner Toby Baker, Executive Director



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Enclosure: Summary of Investigation Findings