



## Filing Receipt

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13 December 2021

Dear PUC-

It is a terrible thing to lose faith in the system; sadly, this is what happened to me and to many of the people I am close to during last winter's big storm that nearly killed the power grid.

By the third day of hearing "The outages are rotating, you will have power in a matter of minutes" I began questioning my own sanity. Communicating the truth would have encouraged me to find a solution to the 38°F problem in my apartment much sooner. Instead, I trusted the reports and updates that you were sending out, hell I even felt a bit sorry for you at first. Then I learned of all the money being made because of the new demand for electricity. Then I learned that our state legislators have done nothing to hold the negligent parties responsible. Then I learned that utility vendors could avoid future responsibility by opting out of it. And now, as we enter the colder months, the ONLY thing I hear about this problem is that when it happens again it is MY responsibility to figure out how to stay alive. I am so appalled. Oh, and the cost of the February 2020 event will be passed on to Texans for the next decade. Gee, thanks.

My nervous system hasn't quite recovered from those events last winter, and as the temperature drops this season, I can feel the panic setting in again.

Failing to anticipate a bizarre climate event such as the one last February is one thing. To ignore it and continue on putting profits over human life is quite another. We are clearly in a time when these events will only continue with increased frequency. Lack of adequate preparation and foresight by those holding the power (to the power) is heinous and unacceptable. Passing the buck to the freezing citizenry is heinous and unacceptable. Profiting over the deaths of hundreds is heinous and unacceptable.

How are you going to secure our grid and keep it functioning throughout extreme temperatures that are certain to continue? How are you going to earn back the trust of Texans?

Sincerely-

A handwritten signature in black ink, appearing to be 'A. Suite', written in a cursive style.

A. Suite