



Filing Receipt

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RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: KATHY & VINCE Last Name: CARRELL
Phone Number: 936 402 0613 Fax Number: _____
Email Address: HARD1DAV@aol.com
Address, City, State: 216 CR 4865, DAYTON, TX 77535
Location where service is received: 612 WHITEWING RD.
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☒ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Kathy Carrell/Vince Carrell Date: 5/11/22

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at

512-936-7136

Comments from Kathy and Vince Carrell Docket #52370

1. We do understand the water bill needs to be raised, but don't understand why the increase needs to be so much. Does his justification to the PUC support his suggested rate increase. We also know that he was given and did not have to buy the utility company and would like that taken into consideration, if applicable.
2. If the water rate increase is to include any funds for improvements, we would like to know what improvements are being included in the water rate increase and who monitors to make sure the improvement gets completed during the timeframe planned. This does not include any maintenance items, only the improvements.