



Control Number: 52370



Item Number: 29

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Tracy Last Name: Hightower
Phone Number: 907-301-8675 Fax Number: —
Email Address: tchcpaak@yahoo.com
Address, City, State: B2 County Rd 4867 Dayton, TX 77535
Location where service is received: Same
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Date: 5-9-2022

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at
512-936-7136

Tracy Hightower
82 County Road 4867
Dayton, TX 77535
907-301-8675

May 10, 2022

Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
Austin, TX 78711-3326

RE: PUC DOCKET NO. 52370
NOTICE OF PROPOSED RATE CHANGE
EAST HOUSTON UTILITIES
WHITEWING./GUM ISLAND UTILITY

To Whom it May Concern:

I am protesting the proposed monthly water rate increase from \$27 per 5,000 gallons (actually \$23 per 5,000) to \$215 per 5,000 gallons. This is a 935% increase in the rate in one year. This is unconscionable on every level. What will this increase pay for that has risen to this level? The increase is very unfair to the residents of these neighborhoods. Many residents are retired. I worry the utility is using the current inflationary environment as an excuse to raise rates and using a rate increase that is so insurmountable that PUC will rule on large increase but smaller than the ask.

Please consider my comments in your deliberations and ruling.

Sincerely,

A handwritten signature in black ink, appearing to read 'Tracy Hightower', with a long horizontal flourish extending to the right.