



Control Number: 52365



Item Number: 66

PUCT DOCKET NO. 52365

RECEIVED  
2022 SEP 19 AM 9:46  
PUBLIC UTILITY COMMISSION  
FILING CLERK

**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

**Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326**

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

**CUSTOMER INFORMATION (to be completed by customers submitting protests)**

First Name: Joseph Last Name: Fletcher

Phone Number: (210) 219-5681 Fax Number: \_\_\_\_\_

Email Address: jflet9876@gmail.com

Address, City, State: 114 Frosty Point Dr, Lakehills, Texas

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

See Attachment

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

Joseph Fletcher Date: 09/13/2023

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at  
**512-936-7136**

10

Joseph Fletcher  
114 Frosty Point Dr  
Lakehills, Texas 78063  
(210) 219-5681  
Jflet9876@gmail.com

September 13, 2022

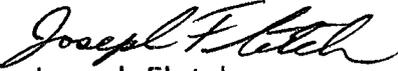
Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

Dear Utility Commission,

The purpose of this letter is to protest the proposed rate change. The rate change is unreasonable. There is no system in place to consistently monitor the water quality. As a result, we do not use the water for drinking or cooking. Instead, we rely on bottled water. On numerous occasions, the water system fails and we are left without water for several days. Blame for this has been placed on the customers using too much water. However, the actual reason for the failure is an active maintenance plan is non-existent, and too many customers were allowed to connect to an overstrained water system.

Accountability is important. Ratepayers should have knowledge of by what method the system is maintained and in what manner funds are used to maintain the water system.

Sincerely,

  
Joseph Fletcher