



Control Number: 52365



Item Number: 63

PUCT DOCKET NO. 52365

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

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2022 SEP 16 AM 9:19
PUBLIC UTILITY COMMISSION

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: SAM/Shirley ~~GRANBERRY~~ Last Name: GRANBERRY
Phone Number: 830 688 2958 Fax Number: —
Email Address: 61granberry@gmail.com
Address, City, State: 156 Frosty Point Drive
Location where service is received: _____
(if different from the mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

We believe this proposed increase is way to much.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor:

SAM GRANBERRY *Shirley Stanley* Date: 9/12/22

Si desea información en Español, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

Updated: April 8, 2020

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Mr. Moore wants just over 225% increase on a minimum water usage of 2500 gallons if my figures are correct. I currently usually use about 2500 gallons and pay \$30.30, with this increase I will be expected to pay \$198.60. That's ridiculous.

There are so many times we have issues with the Avalon Point Water System. Low water pressure is a common issue. We are at the end of the line and we do not have very good pressure. I don't know if that's the reason why or if everyone else has issues as well.

We have been dry (in the past) without water. Seals or other issues causing system to go down. We can at least go and stay with our daughter in a nearby town, but others aren't so lucky. Yet we are expected to pay full price for our water no matter how many days we are without. I ~~mind~~ don't mind telling you we will have problems paying like that with these new rates Mr. Moore thinks he should get.

I don't think the well is maintained properly. If it were a lot of these problems would be corrected before they become such serious issues to all the users.

I don't have a problem with a much smaller price increase, as long as improvements are made.

Regards,
Shirley Drankus