



Control Number: 52365



Item Number: 19

PUCT DOCKET NO. 52365

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must submit this form and 10 copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

2021 SEP -2 AM 8:54

Unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing, no hearing will be held, and the rates will be effective as proposed.

CUSTOMER INFORMATION (to be completed by customers submitting protests)

First Name: Kellie + Doug Last Name: Copeland
Phone Number: 210-667-8368 Fax Number:
Email Address: dandkcope@yahoo.com and jetfuelstank@yahoo.com
Address, City, State: 23019 Tornillo Dr. San Antonio, TX 78258
Location where service is received: 422 Church Cove, Lakehills, TX 78063

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

[X] I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

See separate page.

[] I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Protestor: [Signature] Date: 8/26/21

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at 512-936-7136

PUCT DOCKET NO. 52365

NOTICE OF PROPOSED RATE CHANGE
PURSUANT TO
TEXAS WATER CODE §§ 13.1871 AND 13.18715

Medina Highlands

12043

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least [number of] ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: October 1, 2021

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

Allow the utility to generate enough revenue to cover those expenses that are reasonable and necessary to provide service to the ratepayers and allow the utility a reasonable opportunity to earn a reasonable return on its invested capital used and useful.

BILLING COMPARISON

Water

Table with 4 columns: Existing/Proposed, Gallons, Price, and Unit. Rows for 5,000 and 10,000 gallons.

Water - Pass Through Charges

Table with 4 columns: Existing/Proposed, Gallons, Price, and Unit. Rows for 5,000 and 10,000 gallons.

Medina Highlands (PWS #0100041)

Subdivision(s) or System(s) Affected by Rate Change

Table with 4 columns: Company Address, City, State, Zip. Values: 604 W 12th St., Austin, Texas, 78701-1718

(512) 917-0072

Company Phone Number

Table with 3 columns: Water Annual Revenue Increase, Water Pass-Through Annual Revenue Increase, Sewer Annual Revenue Increase. Values: \$38,883, 0.00, 0.00

Table with 2 columns: Date Current Rate Change Notice Delivered, Date of Last Rate Change. Values: August 20, 2021, November 20, 1996

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Our names are Doug and Kellie Copeland, and we live at 422 Church Cove Rd, Lakehills, TX 78063. We are protesting the Medina Highlands rate increase.

The proposed rates show an increase of 230% (the minimum monthly charge is to increase from \$30 (which includes 2500 gals) to \$98.60 (zero gals included) and the charge per 1000 gals is increasing from \$3.50 to \$5.84). Our monthly bill will increase from \$38.75 to \$127.80, on average (230%).

We understand the need to raise rates over time to cover inflation and improvements, but 230% is absurd and unreasonable. Please do not accept the application for rate change as proposed.

Thank you.

NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES				PROPOSED RATES			
Minimum Monthly Charge includes		2500 gallons		Minimum Monthly Charge includes		0 gallons	
Meter Size: RESIDENTIAL				Meter Size: RESIDENTIAL			
5/8"	\$	30.00		5/8"	\$	98.60	
3/4"	\$			3/4"	\$	98.60	
1"	\$			1"	\$	246.50	
1 1/2"	\$			1 1/2"	\$	493.00	
2"	\$			2"	\$	788.80	
3"	\$			3"	\$	1,479.00	
Other:		\$		Other:		\$	2,465.00
GALLONAGE CHARGE:				GALLONAGE CHARGE:			
TIER	VOLUME		CHARGE per 1000 gals.	TIER	VOLUME		CHARGE per 1000 gals.
Tier 1	2500	to Above gals.	\$ 3.50 /1000 gals.	Tier 1	0	to 5,000 gals.	\$ 5.84 /1000 gals.
Tier 2		to gals.	\$ /1000 gals.	Tier 2	5,000	to 10,000 gals.	\$ 7.00 /1000 gals.
Tier 3		to gals.	\$ /1000 gals.	Tier 3	10,000	to Above gals.	\$ 9.00 /1000 gals.
Tier 4		to gals.	\$ /1000 gals.	Tier 4		to gals.	\$ /1000 gals.
Tier 5		to gals.	\$ /1000 gals.	Tier 5		to gals.	\$ /1000 gals.
MISCELLANEOUS FEES				MISCELLANEOUS FEES			
Tap Fee		\$	450.00	Tap Fee		\$	800.00
Reconnect Fee: Non-payment		\$	25.00	Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00
Customer's Request		\$	25.00	Customer's Request		\$	50.00
Transfer Fee		\$	0	Transfer Fee		\$	35.00
Late Charge		\$	2.00 or 5%	Late Charge (Indicate either \$5.00 or 10%)			10%
Returned Check Charge		\$	15.00	Returned Check Charge		\$	30.00
Deposit		\$	50.00	Deposit (Maximum \$50.00)		\$	50.00
Meter Test Fee		\$	25.00	Meter Test Fee (Maximum - \$25.00)		\$	25.00

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.
Additional fees and meter sizes may be shown on a separate page.

Seasonal Disconnect: Minimum bill times the number of months disconnected, not to exceed six (6) months or \$590.16

If applicable, list any bill payment assistance programs to low-income ratepayers.