



Filing Receipt

Received - 2021-11-01 02:23:43 PM
Control Number - 52299
ItemNumber - 997



CITY OF CONROE

Est. 1904

November 1, 2021

Public Utility Commission of Texas
PO Box 13326
Austin, TX 78711-3326

IN THE MATTER OF: City of Conroe - Request for Critical Load Status Updated

The City of Conroe has filed a request for critical load status for water and wastewater facilities as required of affected utilities. The City of Conroe has one active Public Water System PWS1700001 and one active Wastewater Treatment Plant, Permit number WQ0010008002. The list of facilities with the service address and description is attached.

Entergy is both the TDU and retail provider of electricity for the City water and wastewater facilities. The request was received by Entergy September 27, 2021. The City submitted the SB3 information to PUCT based on the initial confirmation of receipt. On November 1, 2021 Entergy provided confirmation that the City's facilities have been added to their "critical load status" list. I am re-submitting today with this confirmatory email from Entergy.

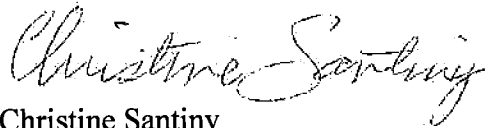
The emergency contact for the Water and Wastewater facilities is Jason Miller, Assistant Director of Public Works for the City of Conroe. The secondary contact is Christine Santiny, Utility Manager. The 24-hour telephone line for Public Works is 936-522-3885 and is answered either by Police Dispatch or Public Works personnel. This is the best way to contact Public Works in an emergency.

The mailing address for the City of Conroe Public Works Dept. is:

City of Conroe
Public Works Department
PO Box 3066
Conroe, TX 77305

If you have any questions or concerns, please feel free to contact me at csantiny@cityofconroe.org or 936-522-3879.

Sincerely,

A handwritten signature in cursive script that reads "Christine Santiny".

Christine Santiny
Utility Manager
City of Conroe

cc: Jason Miller, Assistant Director of Public Works
Norman McGuire, Director of Public Works

Santiny, Christine

From: Raven, Graham <graven@entergy.com>
Sent: Monday, November 01, 2021 1:21 PM
To: Santiny, Christine
Cc: Christine Krosnicki
Subject: FW: [EXTERNAL] RE: Designation of Critical Load Status
Attachments: Copy of WELL AND WWTP ENTERGY INFO.xls; 2441_001.pdf

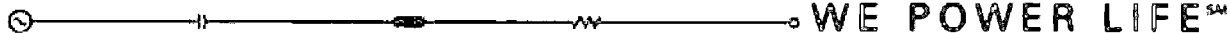
From: Raven, Graham
Sent: Monday, November 1, 2021 1:03 PM
To: Santiny, Christine <CCooper@cityofconroe.org>
Subject: RE: [EXTERNAL] RE: Designation of Critical Load Status

Christine,

This has been completed and all of these accounts have been added to our "critical load status" list.

Thanks,

Graham Raven
Customer Service Manager
Entergy Texas, Inc – West Region
2802 N Frazier St | Conroe, TX 77303
(O) 936-525-2074 | (C) 936-443-6666
graven@entergy.com



From: Raven, Graham
Sent: Monday, September 27, 2021 5:23 PM
To: 'Santiny, Christine' <CCooper@cityofconroe.org>
Subject: RE: [EXTERNAL] RE: Designation of Critical Load Status

Thank you! I have sent this information into to our specialists who takes care of this. He will let me know when this is done and I will get with you. I'll keep you updated.

Thanks,
Graham

From: Santiny, Christine <CCooper@cityofconroe.org>
Sent: Monday, September 27, 2021 10:34 AM
To: Raven, Graham <graven@entergy.com>
Cc: Santiny, Christine <CCooper@cityofconroe.org>
Subject: RE: [EXTERNAL] RE: Designation of Critical Load Status

EXTERNAL SENDER. DO NOT click links, or open attachments, if sender is unknown, or the message seems suspicious in any way. DO NOT provide your user ID or password.

From: Raven, Graham <graven@entergy.com>
Sent: Monday, September 27, 2021 9:52 AM
To: Santiny, Christine <CCooper@cityofconroe.org>
Subject: [EXTERNAL] RE: Designation of Critical Load Status

Christine,

Could you please send me a list of the accounts that need to be added to the "critical load status" and the referenced letter, which should be addressed to me? I will then turn this over to one of our internal groups to review and get these needed accounts updated on our end. Once this is done, we will be able to send verification that this has been completed.

Please give me a call on my cell to discuss if needed.

Thanks,

Graham Raven
Customer Service Manager

Entergy Texas, Inc – West Region
2802 N Frazier St | Conroe, TX 77303
(O) 936-525-2074 | (C) 936-443-6666
graven@entergy.com



From: Santiny, Christine <CCooper@cityofconroe.org>
Sent: Wednesday, September 22, 2021 3:12 PM
To: ENTERGY BUSINESS CENTER <EBC@entergy.com>
Subject: Designation of Critical Load Status

EXTERNAL SENDER. DO NOT click links, or open attachments, if sender is unknown, or the message seems suspicious in any way. DO NOT provide your user ID or password.

We have a new regulatory requirement that was passed during the last legislative session post winter storm Uri. The attached Fact Sheet describes what each water and wastewater provider must do before Nov 1. It is a little confusing but the PUC told us in the training session that we have to apply with both our TDU and retail electric service provider for critical load status for our facilities. This is known commonly as the type of status that hospitals have for restoration and maintenance of power. We need to formally apply and receive approval from our TDU and retail electric service provider. Do you have an application form?

Thanks

Christine Santiny

Utility Manager

City of Conroe

936-522-3879

csantiny@cityofconroe.org

This message is intended for the exclusive use of the intended addressee. If you have received this message in error or are not the intended addressee or his or her authorized agent, please notify me immediately by e-mail, discard any paper copies and delete all electronic files of this message.



CITY OF CONROE

Est. 1904

September 27, 2021

Graham Raven
Customer Service Manager
Entergy Texas, Inc. – West Region
2802 N Frazier St
Conroe, TX 77303

Dear Graham:

The City of Conroe is being required by the Public Utility Commission to submit a list of critical water and wastewater facilities for Critical Load Status by November 1, 2021. We are to request this of the electric Transmission and Distribution Utility (TDU) and the retail electric provider. Regarding the attached list of facilities would you also confirm that Entergy is both TDU and retail provider?

The attached list is the facilities that we are submitting for Critical Load Status.

If you have questions feel free to contact me at 926-522-3879 or csantiny@cityofconroe.org.

Thank you for your help in this matter.

Sincerely,

A handwritten signature in purple ink that reads "Christine Santiny". The signature is fluid and cursive, with the first name and last name clearly distinguishable.

Christine Santiny
Utility Manager
City of Conroe

ENTERGY ACCT #	Smart Meter #	SERVICE ADDRESS	DESCRIPTION
134787860	AM11525361	2620 Longmire Road	Wedgewood Elevated Tank
135001824	AM11720641	2251 South Loop 336 East	Well #18
134691781	AM11720471	2499 North Frazier Street	Well #24
135054658	AM12159511	3300 Pollok Drive	Well #20
135117638	AM11720622	2021 Westview Blvd	Well #6
135410231	AM12254193	8970 MP Clark Rd	Well #21
135417632	AM12159338	375 N FM 3083 E	Well #22
135510790	AM11720644	1599 Sgt Ed Holcomb Blvd	Well #7
137265005	AM11720489	108 S Main	Well #27
138169115	AM11720492	115 Avenue I	Well #17
138288626	AM12159469	1913 North Hampton Dr	Well #12
138318316	AM11721297	9901 Carl Pickering Memorial D	Well #13
139338867	AM11720506	2631 Longmire Road	Well #14
140267915	AM11457395	1199 North 1st Street	Well #5
140423872	AM12325842	99 Hiwon Drive	Panorama Pump House
142671031	AM11720540	829 Silver Springs Road	Well #15
143316701	AM12254228	2915 Beasley Road	Well #23
135063469	AM12447937	15390 Brass Nail	Well #19
170269880	AM12220092	15436 Delores Ir	Well # 25
143845253	AM11446297	11090 League Line Road	PRV 1
143848562	AM11441504	1800 La Salle	PRV 2
143850451	AM12384245	3740 North Frazier Street	PRV 3
143851087	9420063	1856 Longmire Road	PRV 4
143851624	AM11446148	991 FM 830	ESV 5
143851996	AM11446959	2409 I-45 North	ESV 6
143854271	AM12290056	310 Old Magnolia Road	ESV 7
143855187	AM12209776	2788 South Loop 336 West	ESV 8
151881075	9753785	2400 Sgt Ed Holcomb Blvd South	Southwest Treatment Plant
167629195	AM12137962	855 Grand Village Blvd	Conroe MMD 1 Venting Control Site

