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Item Number: 37

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2021 SEP 29 AM 8:46

F09.11.2021

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Lelia Pappas
Legal Assistant

September 23, 2021

VIA CERTIFIED MAIL (4 copies [✓] required)

Public Utility Commission of Texas
Records Division
1701 N. Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

Re: Cinco Municipal Utility District No. 14 (the "District")

To Whom It May Concern:

Pursuant to the Texas Water Code Section 13.1396, please find enclosed an updated Critical Load Spreadsheet for the referenced District that contains new contact information. Please contact me at the phone number stated above if you need additional information. Thank you for your attention in this matter.

Sincerely,



Lelia Pappas
Legal Assistant

Enclosure: Critical Load Spreadsheet

September 23, 2021

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CC with enclosure:

VIA CERTIFIED MAIL

Texas Division of Emergency Management
Texas Department of Public Safety
P.O. Box 4087
Austin, Texas 78773-0220

VIA CERTIFIED MAIL

Fort Bend County Office of Emergency Management
Attn: Mr. Mark V. Flathouse, Emergency Management Coordinator
307 Fort Street
Richmond, Texas 77469

Fort Bend County
Attn: Honorable Judge KP George, Judge of Fort Bend County
401 Jackson Street
Richmond, TX 77469

VIA CERTIFIED MAIL

Reliant Energy
P.O. Box 3765, Houston, TX
77253-3765

VIA EMAIL

CenterPoint Energy
Critical Load Department
Attn: Mr. Dimas Reyes
dimas.a.reyes@centerpointenergy.com

VIA REGULAR MAIL

Mr. Robert Lugo
Inframark LLC
2002 West Grand Parkway North, Suite 100
Katy, TX 77449

VIA REGULAR MAIL

Mr. Larry Mueller
BGE, Inc.
10777 Westheimer, Suite 400
Houston, TX 77042

District Facilities
Critical Load Spreadsheet

District Name:	Primary Contact:	Secondary Contact:	
Cinco MUD 14	Robert Lugo	Larry Mueller	
	Inframark Water & Infrastructure Services	BGE, Inc.	
County:	Phone Number:	Phone Number:	
Fort Bend	(281) 579-4500 office (346) 842-9832 cell	(713) 488-8212 office (713) 202-4272 cell	
	Fax Number:	Fax Number:	
FACILITY	ADDRESS	ESI ID #	VOLUME
Lift Station 1	5122 1/2 MARSHDEN PARK LANE	1008 9010 2381 4211 6601 03	305 gpm
Transmission & Distribution Utility Company (TDU): CenterPoint Energy Retail Electric Company: Reliant Energy P.O. Box 650475 Dallas, TX 75265-0475			
***The mailing address for all District facilities is 3200 Southwest Freeway, Suite 2600, Houston, TX 77027, Attention: Allen Boone Humphries Robinson LLP			

Public Utility Commission of Texas

Central Records

Att: Filing Clerk

2021 SEP 29 AM 8:46

Public Utility Commission
1100

As per instructions from the PUC case worker regarding my complaint with *Entergy* concerning fuel charges. I submit this *Formal Complaint*.

Name: Jerry Estep

Customer number: 164680977

Billing and Service address: 11353 Windlass Lane
Willis, TX 77318

Phone number: 903-388-6652

Name of electric provider: *Entergy*

On December 29th, 2020 SolarSME completed installation of 22 panels. They were checked and activated. *Entergy* instructed SolarSME in January to tell me to disconnect them until they could install the proper type meter. They came in late February (28th I think), pulled the meter, checked a couple of things then plugged the same meter back in. Changed nothing. They had given me credit for some 40+ kwh when, in fact, more than 1, 000 had been produced.

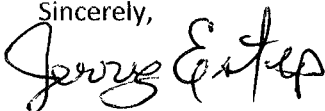
Your letter to them prompted them to assign a case worker to check all this out back to December. She did and I submitted a spread sheet summary of her findings and corrections. Much appreciated!

However, the summary showed that they charged me a fuel charge for all the electricity I had bought from them, not just the excess over what I had sold them. I can understand them paying me wholesale price from the solar and charging retail when I have to buy it back a night etc., but then tack on a fuel charge greater than what they paid me for the solar generated electricity is, in no way right. I have no problem with a fuel charger on the excess kwh that I had to buy.

I've included a copy of the original complaint over the fuel charge and an updated spread sheet through September.

I ask you to, please, consider what is fair and equitable.

Sincerely,



Jerry Estep

Original complaint

Solar buy-back									
Oct - April = .0273/kwh									
May - Sept = .03197/kwh									
	2021	Entergy kwh	energy charge	cost/kwh	solar kwh	cost/kwh	buy-back	fuel charge	based on kwh
Dec 29-Jan 6		46	20.51	0.4458696	167	0.0273	\$ 4.56	\$ 8.35	217
4-Feb		226	\$ 17.68	0.0782301	392	0.0273	\$ 10.70	\$ 6.31	226
8-Mar		474	\$ 37.87	0.0798945	0	0.0273	\$ -	\$ 14.08	474
6-Apr		313	\$ 25.59	0.0817572	298	0.0273	\$ 8.14	\$ 9.30	313
5-May		402	\$ 33.43	0.0831592	695	0.0319	\$ 22.17	\$ 11.94	402
4-Jun		568	\$ 47.24	0.083169	575	0.0319	\$ 18.34	\$ 16.38	575
6-Jul		845	\$ 69.28	0.0819882	698	0.0319	\$ 22.27	\$ 25.11	845
Aug				#DIV/0!		0.0319	\$ -		
Sep				#DIV/0!		0.0319	\$ -		
Oct				#DIV/0!		0.0273	\$ -		
Nov				#DIV/0!		0.0273	\$ -		
Dec				#DIV/0!		0.0273	\$ -		
tot		2874	\$ 251.60		2825		\$ 86.18	\$ 92.47	
Entergy - solar						What fuel charge should be ---->		\$ 1.46	

Beth Casey called me from Entergy after they got your letter about my complaint. She went back and refigured all the bills since December 29.

This spread sheet is a summary from the refigured bills of what she found. I'm not shure what column N through May is, but this was what was on the new sheets.

Column O is the original bills which I paid. Notice the .72 credit I received in May.

My main concern is during these six months, I've only bought 49 more kwh from them than they have from me, so why am I having to pay such an outrageous fuel charge?

can cope with them paying me "wholesale" price and resaleing it to me for retail, but then adding a fuel charge

that's actually more than what they paid for the solar energy is very hard to understand.

I have called the number for Beth Casey four times, including today. left a message. None has been returned. I've also called their customer service number and get this message:

"We are experiencing an unusually high volumn of calls today. Call back later."

Jerry Estep
11353 Windlass Ln
Willis, TX 77318

Data updated thru Sept,

Solar buy-back									
Oct - April = .0273/kwh									
May - Sept = .03197/kwh									
Beth Casey 409-981-2722									
2021	Entergy kwh	energy charge	cost/kwh	solar kwh	cost/kwh	buy-back	fuel charge		based on kwh
Dec 29-Jan 6	46	20.51	0.4458696	167	0.0273	\$ 4.56	\$ 8.35		277
4-Feb	226	\$ 17.68	0.0782301	392	0.0273	\$ 10.70	\$ 6.81		226
8-Mar	474	\$ 37.87	0.0798945	0	0.0273	\$ -	\$ 14.08		474
6-Apr	313	\$ 25.59	0.0817572	298	0.0273	\$ 8.14	\$ 9.30		313
5-May	402	\$ 33.43	0.0831592	695	0.0319	\$ 22.17	\$ 11.94		402
4-Jun	568	\$ 47.24	0.083169	575	0.0319	\$ 18.34	\$ 16.88		575
6-Jul	845	\$ 69.28	0.0819882	698	0.0319	\$ 22.27	\$ 25.11		845
4-Aug	785	\$ 65.28	0.0831592	620	0.0273	\$ 16.93	\$ 23.33		785
2-Sep	848	\$ 70.51	0.0831486	639	0.0273	\$ 17.44	\$ 29.44		848
Oct					0.0273	\$ -			
Nov					0.0273	\$ -			
Dec					0.0273	\$ -			
tot	4507	\$ 387.39		4084		\$ 121.55	\$ 145.24	\$ 4,745.00	
Entergy - solar							\$ -		
					What fuel charge should be ---->		\$ 12.69		

Net kwh				recalculated by Beth			
Entergy-solar kwh	fc/kwh	fc/net kwh		total bill	actual bill	paid	
-121	\$	0.18		\$ (268.60)	\$ 112.32	1/13/2021	
-166	\$	0.03	\$ (5.00)	\$ (205.42)	\$ 37.61	2/12/2021	
474	\$	0.03	\$ 14.08	\$ (139.09)	\$ 66.33	3/17/2021	
15	\$	0.03	\$ 0.45	\$ (98.44)	\$ 47.39	4/29/2021	
-293	\$	0.03	\$ (8.70)	\$ (59.68)	\$ 74.95	6/12/2021	
-7	\$	0.03	\$ (0.21)	\$ (0.72)	-0.72		
147	\$	0.03	\$ 4.37	\$ 85.07	\$ 85.07	7/6/2021	
165	\$	0.03	\$ 4.90	\$ 76.00	\$ 76.00	8/12/2021	
209	\$	0.03	\$ 7.26	\$ 93.24	\$ 93.24	9/12/2021	
0							
0							
0							
423					\$ 592.19		
		\$	17.14				
		\$	(128.10)	over charged	\$ 65.80	per mo thru Sept	