



Filing Receipt

Received - 2021-11-01 06:08:13 PM
Control Number - 52299
ItemNumber - 1081

Flamingo Lakes Lot Owners Association
PO Box 679
Montgomery, TX 77356

November 1, 2021

Public Utility Commission of Texas
PO Box 13326
Austin, TX 78711-3326

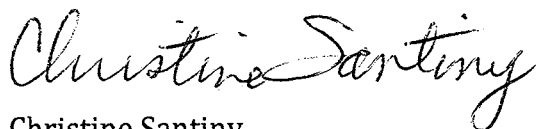
RE: SB3 Requirements

To Whom It May Concern:

I am writing this letter as the system operator for the Flamingo Lakes Public Water system TX1700042. We have one water well for the community that is supplied electricity by Entergy. Entergy is both the retail service provider and the TDU. Attached is the email confirming that the account has been added to the critical customers list.

The address of the well is 14052 Cecala Dr, Montgomery, TX 77356-4361.
The mailing address for the Water System is PO Box 679, Montgomery, TX 77356.
The contact is the Association President, Bill Galyean 281-841-8189. The secondary contact is Christine Santiny, the system operator, 832-509-6802.

Sincerely,

A handwritten signature in cursive script that reads "Christine Santiny". The signature is written in black ink and is positioned above the printed name and title.

Christine Santiny
System Operator

RE: Flamingo Lakes Drinking Water Well Request for Critical Load Status

From: Babalola, Victor (vbabalo@entergy.com)

To: graven@entergy.com; ccbdm@att.net

Date: Monday, November 1, 2021, 12:09 PM CDT

The account is now added to the crucial customer's list.

Thank you,

Victor Babalola

Analyst

Texas Customer Service Support

Entergy Texas, Inc.

409-981-2033

From: Raven, Graham <graven@entergy.com>

Sent: Monday, November 1, 2021 12:05 PM

To: Christine Krosnicki <ccbdm@att.net>; Babalola, Victor <vbabalo@entergy.com>

Subject: RE: Flamingo Lakes Drinking Water Well Request for Critical Load Status

Victor,

Please see below email regarding account number 138252051. Can you please process this request and let us know when this is done?

Thanks,

Graham Raven

Customer Service Manager

Entergy Texas, Inc – West Region

2802 N Frazier St | Conroe, TX 77303

(O) 936-525-2074 | (C) 936-443-6666

graven@entergy.com



From: Christine Krosnicki <ccbdm@att.net>

Sent: Thursday, October 28, 2021 7:01 PM

To: ENTERGY BUSINESS CENTER <EBC@entergy.com>; Raven, Graham <graven@entergy.com>; ccbdm@att.net

Subject: Flamingo Lakes Drinking Water Well Request for Critical Load Status

EXTERNAL SENDER. DO NOT click links, or open attachments, if sender is unknown, or the message seems suspicious in any way. DO NOT provide your user ID or password.

Dear Entergy Customer Service Representative-

This request is being made as required of all water system in the state of Texas . I am the licensed water system operator for the Flamingo Lakes Water System. I am requesting that Entergy as the TDU and retail electric provider designate our water well as a critical load during emergencies/outages. The account number is 138252051 and the well address is 14052 Cecala Dr, Montgomery TX 77356. The mailing address for the Flamingo Lakes Subdivision is PO BOX 679 Montgomery, TX 77356.

Kindly respond to this email so I know it was received. I have made multiple attempts to request this information and will be submitting this to the Public Utility Commission and the local and state Emergency Management agencies to satisfy our requirements.

Sincerely,

Christine Santiny

TX license WO0030596

8325096802

This message is intended for the exclusive use of the intended addressee. If you have received this message in