

# Filing Receipt

Received - 2022-08-26 01:21:31 PM Control Number - 52201 ItemNumber - 51

#### **DOCKET NO. 52201**

§

\$ \$ \$ \$ \$ \$ \$ \$ \$ \$

APPLICATION OF UTILITIES INVESTMENT COMPANY, INC. AND UIC 13 LLC AND MONARCH UTILITIES I L.P. FOR SALE, TRANSFER, OR MERGER OF FACILITIES AND CERTIFICATE RIGHTS IN HARRIS, LIBERTY, AND CHAMBERS COUNTIES PUBLIC UTILITY COMMISSION

**OF TEXAS** 

#### AMENDED NOTICE OF APPROVAL

This Order addresses the application of Utilities Investment Company, Inc., UIC 13 LLC, and Monarch Utilities I LP for the sale, transfer, or merger of facilities and certificate rights in Harris, Liberty, and Chambers counties. The applicants seek to purchase a portion of the water and wastewater assets of Utilities Investment and UIC 13. The Commission approves the transaction between Monarch, Utilities Investment, and UCI 13 and the transaction may be completed as proposed, to the extent provided in this Notice of Approval.

#### I. Findings of Fact

The Commission makes the following findings of fact.

#### <u>Applicants</u>

- 1. Monarch is a Texas limited partnership registered with the Texas secretary of state under filing number 800034797.
- 2. Monarch is an investor-owned utility that maintains, operates, and controls facilities for providing water service under CCN number 12983 and sewer service under 20899 in Harris, Liberty, and Chambers counties.
- 3. Utilities Investment is a Texas corporation registered with the Texas secretary of state under filing number 142230500.
- 4. UIC 13 is a limited liability company registered with the Texas secretary of state under filing number 801915189.
- 5. Utilities Investment and UIC 13 are under common ownership.

- 6. Utilities Investment and UIC 13 maintains, operates, and controls facilities for providing water service under water CCN numbers 12671 and 13242 in Chambers, Harris, and Liberty counties and sewer service under CCN numbers 20765 and 21091 in Harris County.
- Utilities Investment and UIC 13 own and operate 15 public water systems in Harris County, which are registered with the Texas Commission on Environmental Quality (TCEQ) under public water systems identification numbers 1010931, 1012450, 1010706, 1011492, 1010640, 1011792, 1011253, 1011556, 1011734, 1012174, 1012995, 1013172, 1013316. and 1010283.
- 8. Utilities Investment owns and operates one public water system in Liberty County, which is registered with the TCEQ under public water system identification number 1460086.
- 9. Utilities Investment owns and operates one public water system in Chambers County, which is registered with the TCEQ under public water system identification number 0360111.
- 10. Utilities Investment and UIC 13 own and operate three sewer systems in Harris County, which are permitted by the TCEQ under Texas Pollutant Discharge Elimination System permit numbers WQ0013882001, WQ0012863001, and WQ0014172001.

#### Application

- 11. On June 13, 2021, the applicants filed the application at issue in this proceeding.
- 12. On June 17, 23, and 25 and July 1 and 14, 2021, the applicants supplemented the application.
- 13. In the application, as supplemented, the applicants seek approval of the following transaction: (1) transfer a portion of the water service area and associated facilities held under Utilities Investment's CCN number 12671 and all of the water service area and associated facilities held under UIC 13's CCN number 13242 to Monarch's CCN number 12983; (2) to transfer a portion of the sewer service area and associated facilities held under UIC 13's CCN number 20765 and all of the sewer service area and associated facilities held under UIC 13's CCN number 21091 to Monarch's sewer CCN number 20899; and (3) cancel UIC 13's CCN numbers 13242 and 21091.

- 14. The requested area includes approximately 1,760.2 acres and 2,040 current customers.
- 15. The requested areas include 17 water subdivisions and 17 water systems, and three wastewater subdivisions and three wastewater systems. The requested service areas subject to this transaction are detailed in attachment A to the petitioners joint motion to admit evidence and proposed notice of approval, filed on August 2, 2022.
- 16. In Order No. 4 filed on July 30, 2021, the ALJ found the application administratively complete.

### **Intervention**

- 17. On August 25, 2021, Cypress Hill Homeowners Association, Inc. filed a motion to intervene.
- 18. On October 12, 2021, Cypress Hill filed a motion to withdraw intervention.
- 19. In Order No. 6 filed on October 12, 2021, the ALJ granted Cypress Hill's motion to withdraw.

#### <u>Notice</u>

- 20. On August 2, 2021, the applicants filed the affidavit of Brian Bahr, director of rates and regulatory for Monarch, attesting that notice was provided to all current customers, neighboring utilities, and affected parties on July 26, 2021.
- 21. In Order No. 5 filed on August 31, 2021, the ALJ found the notice sufficient.

### **Evidentiary Record**

- 22. In November 12, 2022, the parties jointly moved to admit evidence.
- 23. In Order No. 7 filed on November 19, 2021, the ALJ admitted the following evidence into the record: (a) the application of Utilities Investment, UIC 13, and Monarch, filed on June 1, 2021; (b) the applicants' supplemental information filed on June 17, 23, and 25 and July 1 and 14, 2021; (c) the applicants' proof of notice and supporting documentation filed on August 2, 2021; (d) Commission Staff's recommendation on approval of sale filed on September 30, 2021.
- 24. In Order No. 11 filed on August 9, 2022, the ALJ admitted the following additional evidence into the record: (a) the applicants' proof of closing documents filed on March 14,

**Docket No. 52201** 

2022; (b) Commission Staff's recommendation on the sufficiency of the closing documents filed on May 31, 2022; (c) Utilities Investment's signed consent form concurring with Commission Staff's proposed final maps, certificates, and tariffs filed on July 20, 2022; (d) UIC 13's signed consent form concurring with Commission Staff's proposed final maps, certificates, and tariffs filed on July 20, 2022; (e) Monarch's signed consent forms concurring with Commission Staff's proposed final maps, certificates, and tariffs filed on July 20, 2022; (e) Monarch's signed consent forms concurring with Commission Staff's proposed final maps, certificates, and tariffs, filed on July 20 and 22, 2022; (f) the CNN maps consented to by Monarch Utilities Investment, and UIC 13 on July 20, 2022; (g) the CNN certificates consented to by Monarch on July 20, 2022, by Utilities Investment on July 20, 2022, and by UIC 13 on July 20, 2022; and (h) the proposed tariffs, consented to by Monarch on July 22, 2022, by Utilities Investment on July 20, 2022.

25. In Order No. 12 filed on August 26, 2022, the ALJ admitted the following additional evidence into the record: (a) the CCN map showing the transfer of a portion of Utilities Investment's facilities and assets under CCN number 12671 to Monarch's CCN number 12983, consent to by Monarch on July 20, 2022, by Utilities Investment on July 20, 2022, and by UIC 13 on July 20, 2022, included as the last map in amended attachment to this filing.

#### <u>Sale</u>

- 26. In Order No. 8 filed on December 21, 2022, the ALJ approved the transaction to proceed and required the applicants to file proof that the transaction had closed and that customer deposits had been addressed.
- 27. On January 13 and February 14, 2022, the applicants filed status reports regarding efforts to complete the transaction.
- On March 14, 2022, the applicants filed notice that the sale had closed on December 17, 2021.
- 29. On March 14, 2022, the applicants filed affidavits of closing attesting that customer deposits were transferred to Monarch.
- On May 31, 2022, Commission Staff recommended that the closing documents be found sufficient.

31. In Order No. 10 filed on June 2, 2022, the ALJ found the closing documentation sufficient.

### System Compliance

- 32. Utilities Investment and UIC 13 have not been subject to any enforcement action by the Commission, TCEQ, the Texas Health and Human Services Commission, the Office of Attorney General, or the United States Environmental Protection Agency, with the exception of the Glenwood Mobile Home Subdivision.
- 33. The Glenwood Mobile Home Subdivision has active violations with the TCEQ. The applicants provided proof that plans have been submitted to the TCEQ to install a new water plant to serve the Glenwood Mobile Home Subdivision to address the violations. The plans for the new water plant were approved by the TCEQ on January 20, 2020. The water plant is currently being built by Utilities Investment and will be completed before the sale is complete.
- 34. Monarch has been subject to enforcement actions by the Commission, TCEQ, Texas Department of Health and Human Services, the Office of the Texas Attorney General, or the United States Environmental Protection Agency in the past five years for noncompliance with rules, orders, or state statutes.
- 35. Monarch has either resolved the non-compliance issues or has entered into compliance agreements that are leading to resolution of the violations.
- 36. Monarch does not have a history of continuing mismanagement or misuse of revenues as a utility service provider.
- 37. Monarch demonstrated a compliance history that is adequate for approval of the proposed transaction.

### Adequacy of Existing Service

- 38. A portion of Utilities Investment's existing water facilities and water customers are being transferred to Monarch.
- All of UIC 13's existing water facilities and water customers are being transferred to Monarch.
- 40. A portion of Utilities Investment existing sewer facilities and sewer customers are being transferred to Monarch.

- 41. All of UIC 13's existing sewer facilities and sewer customers are being transferred to Monarch.
- 42. As the existing facilities and service are adequate, there is no further construction necessary to provide service to the requested area with the exception of the Glenwood Mobile Home Subdivision.
- 43. The applicants provided proof that plans have been submitted to the TCEQ to install a new water plant to serve the Glenwood Mobile Home subdivision to address the violations. The plans for the new water plant were approved by the TCEQ on January 20, 2020. The water plant is currently being built by Utilities Investment and will be completed before the sale is complete.

### <u>Need for Additional Service</u>

44. There are currently 2,040 current connections in the requested area that are receiving water service, sewer service, or both, who will continue to need service.

### Effect of Approving the Transaction and Granting the Amendments

- 45. Approving the transaction will obligate Monarch to provide water and sewer service to current and future customers in the requested area.
- 46. Utilities Investment, UIC 13, and Monarch are the only utilities affected by this sale and transfer.
- 47. Because no construction or changes in service are anticipated, the transaction will not affect landowners in the vicinity of the requested area or adjacent utilities.

### Ability to Serve: Managerial and Technical

- 48. The operations, maintenance, management, and customer services will be provided by Monarch through TCEQ-licensed operators who will operate the public water and sewer systems.
- 49. Monarch owns and operates 106 other public water systems. Some of Monarch's other public water systems have minor unresolved TCEQ violations that are unrelated to capacity and will not affect Monarch's ability to provide continuous and adequate service to the requested area.

- 50. Monarch has access to an adequate supply of water and is capable of providing water that meets the requirements of chapter 341 of the Texas Health and Safety Code, chapter 13 of the Texas Water Code (TWC), and the TCEQ's rules.
- 51. Monarch has the technical and managerial capability to provide continuous and adequate service to the requested areas.

### Ability to Serve: Financial Ability and Stability

- 52. Monarch has a debt-to-equity ratio that is less than one and a debt-service ratio that is greater than 1.25, satisfying the leverage test.
- 53. Monarch has sufficient cash available to cover any projected operations and maintenance shortages during the first five years after the completion of the proposed sale and transfer, satisfying the operations test.
- 54. Monarch demonstrated the financial capability and stability to pay for the facilities necessary to provide continuous and adequate water and sewer service to the requested area.

#### Financial Assurance

55. There is no need to require Monarch to provide a bond or other financial assurance to ensure continuous and adequate service to the requested area.

### Feasibility of Obtaining Service from Adjacent Retail Public Utility

- 56. It is not feasible for an adjacent utility to provide service to the requested area because Utilities Investment and UIC 13's existing facilities possess sufficient capacity to provide continuous and adequate service.
- 57. Utilities within a two-mile radius were noticed and no protests, adverse comments, or motions to intervene were filed by any adjacent retail public utility in this docket.

#### **Regionalization or Consolidation**

58. Because the requested area will not require construction of a physically separate water system or sewer system, it is not necessary to consider regionalization or consolidation with another retail public utility.

### Environmental Integrity and Effect on the Land

- 59. The requested area will continue to be served by existing systems and facilities and no additional construction is needed, with the exception of the Glenwood Mobile Home subdivision.
- 60. The proposed transaction will not adversely impact environmental integrity or the land.

### Improvement in Service or Lowering Cost to Consumers

- 61. The service currently being provided to the requested area is not expected to change as a result of the transaction.
- 62. The rates charged to customers will not change as a result of the transaction.

### Maps, Certificates, and Tariffs

- 63. On July 6, 2022, Commission Staff emailed the proposed final maps, certificates, and tariffs to the Utilities Investment and UIC 13. On July 8, 2022, Commission Staff emailed the proposed final maps, certificates, and tariffs to Monarch.
- 64. On July 20, 2022, Utilities Investment and UIC 13 filed consent forms concurring with the proposed final maps, tariffs, and certificates.
- 65. On July 20, 2022, Monarch filed a consent form concurring with the proposed final maps and certificates.
- 66. On July 21, 2022, Commission Staff emailed the proposed final tariff to Monarch.
- 67. On July 22, 2022, Monarch filed a consent for concurring with the proposed final tariff.
- 68. On August 3, 2022, the proposed maps, tariff, and certificates were included as attachments to the joint motion to admit evidence and proposed notice of approval.
- 69. On August 25, 2022, an additional proposed map showing changes to CCN number 12671 and 12983 is Liberty County was included as an attachment to the joint motion to admit additional evidence and proposed amended Notice of Approval.

### Informal Disposition

- 70. More than 15 days have passed since the completion of notice provided in this docket.
- 71. No person filed a protest or motion to intervene.
- 72. Utilities Investment, UIC 13, and Commission Staff are the only parties to this proceeding.

- 73. No party requested a hearing, and no hearing is needed.
- 74. Commission Staff recommended approval of the application.
- 75. This decision is not adverse to any party

### **II.** Conclusions of Law

The Commission makes the following conclusions of law.

- 1. The Commission has authority over this proceeding under Texas Water Code (TWC) §§ 13.241, 13.242, 13.244, 13.246, 13.251, and 13.301.
- Utilities Investment, UIC 13, and Monarch are retail public utilities as defined by TWC § 13.002(19) and 16 Texas Administrative Code (TAC) § 24.3(31).
- Utilities Investment, UIC 13, and Monarch's application meets the requirements of TWC § 13.244.
- 4. Notice of the application was provided in compliance with TWC §§ 13.246 and 13.301(a), and 16 TAC §§ 24.235 and 24.239.
- 5. The Commission processed the application as required by the TWC, the Administrative Procedure Act,<sup>1</sup> and Commission rules.
- 6. Utilities Investment, UIC 13, and Monarch completed the sale within the time required by 16 TAC § 24.239(m).
- Utilities Investment, UIC 13, and Monarch complied with the requirements of 16 TAC §
   24.239(k) and (*l*) with respect to customer deposits.
- 8. After consideration of the factors in TWC § 13.246(c), Monarch demonstrated it is capable of rendering continuous and adequate service to every customer within the requested area, as required by TWC § 13.251.
- 9. Monarch demonstrated adequate financial, managerial, and technical capability for providing adequate and continuous service to the requested areas as required by TWC § 13.241(a) and 16 TAC § 13.301(b).

<sup>&</sup>lt;sup>1</sup> Tex. Gov't Code §§ 2001.001-.903.

- 10. Monarch has access to an adequate supply of water and is capable of providing drinking water that meets the requirements of chapter 341 of the Texas Health and Safety Code, chapter 13 of the TWC, and the TCEQ's rules, in accordance with TWC § 13.241(b) and 16 TAC § 24.227(a)(1).
- It is not necessary for Monarch to provide a bond or other financial assurance under TWC §§ 13.246(d) and 13.301(c).
- 12. The applicants have demonstrated that the sale of Utilities Investment and UIC 13's water and sewer facilities and the transfer of all of the service area under CCN number 13242 and a portion of the service area under CCN number 12671, and all of the service area under CCN number 21091 and a portion of the service area under CCN number 20765 to Monarch will serve the public interest and is necessary for the service, accommodation, convenience, and safety of the public as required by TWC §§ 13.246(b) and 13.301(d) and (e).
- 13. Monarch must record a certified copy of its certificate granted and map approved by this Order, along with a boundary description of the service area, in the real property records of Harris, Liberty, and Chambers counties within 31 days of receiving this Order and submit to the Commission evidence of the recording as required by TWC § 13.257(r) and (s).
- 14. The requirements for informal disposition under 16 TAC § 22.35 have been met in this proceeding

### **III. Ordering Paragraphs**

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders.

 The Commission approves the sale and transfer of a portion of Utilities Investment facilities, assets, and service areas under CCN number 12671 and 20765 and all of UIC 13's facilities, assets, and service areas under CCN numbers 13242 and 21091 to Monarch's CCN numbers 12983 and 20899, as shown in the maps attached to this Notice of Approval.

- 2. The Commission amends Monarch's CCN numbers 12983 and 20899 to include the facilities and service areas identified in the application, as shown on the maps attached to this Notice of Approval.
- 3. The Commission amends Utilities Investment's CCN number 12671 and 20765 to remove the facilities and service areas identified in the application, as shown on the maps attached to this Notice of Approval.
- 4. The Commission cancels UIC 13's CCN numbers 13242 and 21091.
- 5. The Commission approves the maps and tariff attached to this Notice of Approval.
- 6. The Commission issues the certificate attached to this Notice of Approval.
- 7. Monarch must provide service to every customer or applicant for service within the approved areas under CCN numbers 12983 and 20899 that requests water and wastewater service and meets the terms of Monarch's water and wastewater service, and such service must be continuous and adequate.
- 8. Monarch must comply with the recording requirements in TWC § 13.257(r) and (s) for the areas in Harris, Liberty, and Chambers counties affected by the application and must submit to the Commission evidence of recording no later than 45 days after receipt of this Notice of Approval.
- 9. Within ten days of the date of this Notice of Approval, Commission Staff must provide a clean copy of the tariff approved by this Notice of Approval to Central Records to be marked *Approved* and filed in the Commission's tariff books.
- 10. The Commission denies all other motions and any other requests for general or specific relief, if not expressly granted.

### Signed at Austin, Texas the 26th day of August 2022.

### PUBLIC UTILITY COMMISSION OF TEXAS

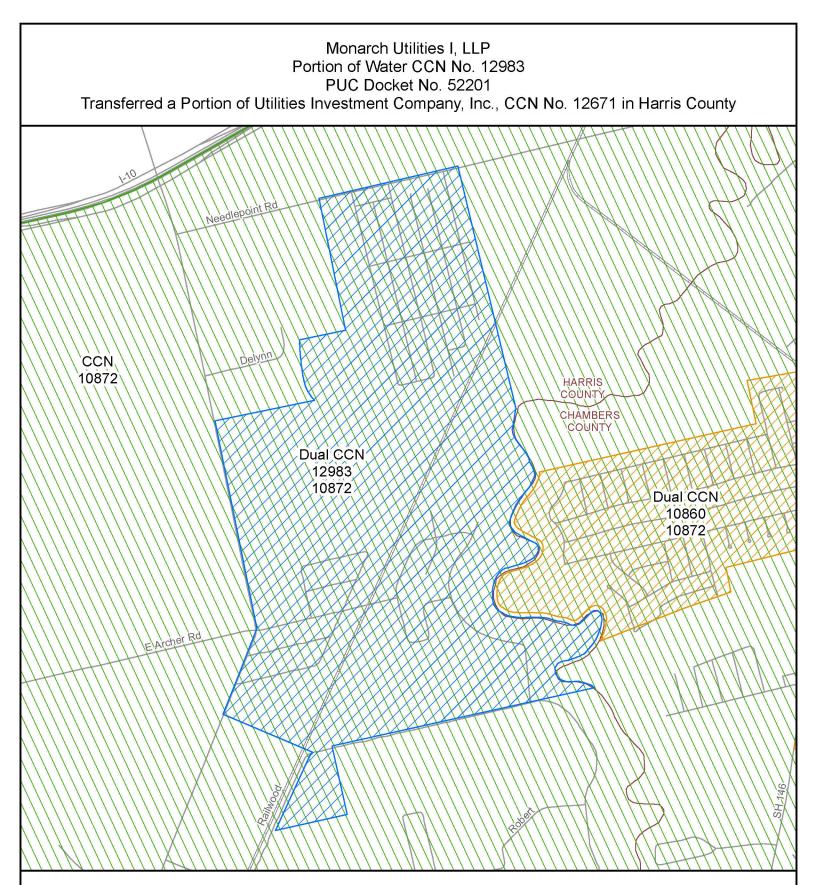
- S.A.

**GREGORY R. SIEMANKOWSKI ADMINISTRATIVE LAW JUDGE** 

 $\label{eq:cadm} \ensuremath{\mathsf{q:\cadm}}\xspace{\cadm} \ensuremath{\mathsf{anagement}}\xspace{\cadm} \ensuremath{\mathsf{stm}}\xspace{\cadm} \ensuremath{\mathsf{52xxx}}\xspace{\cadm}\xspace{\cadm} \ensuremath{\mathsf{anagement}}\xspace{\cadm}\xspace$ 

AMENDED ATTACHMENT A

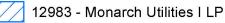
## **CCN Maps**

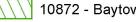




Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

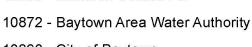
### Water CCN

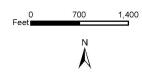




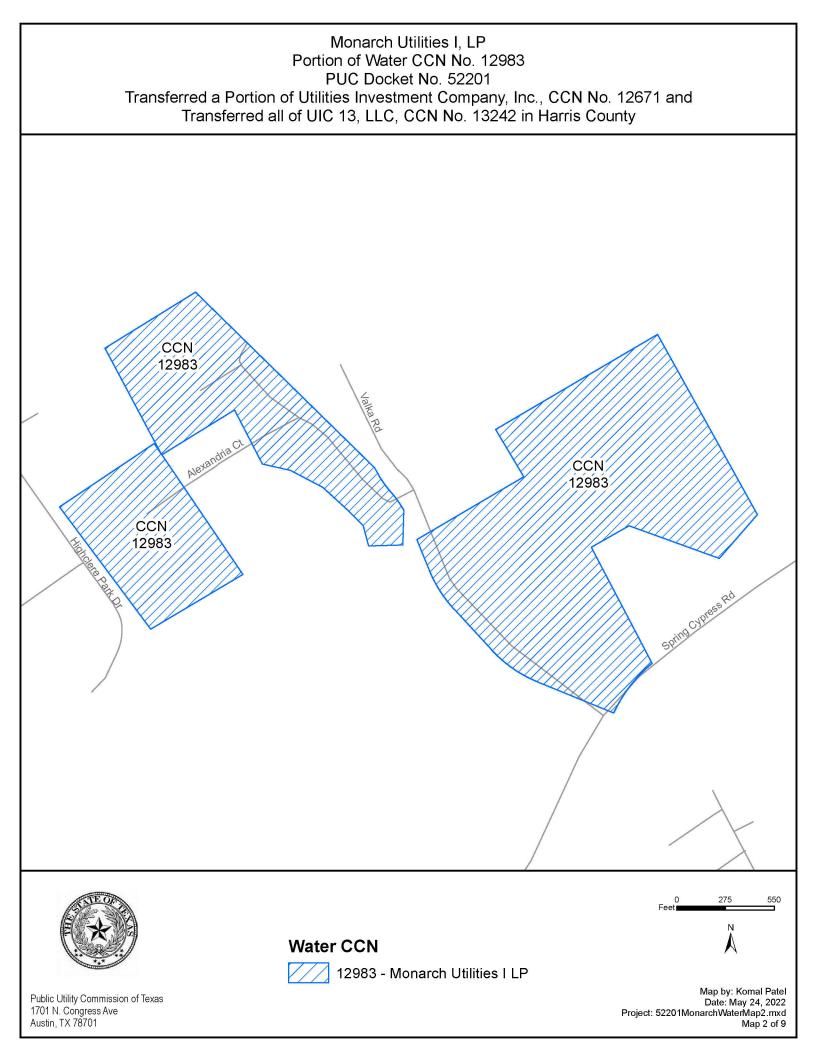


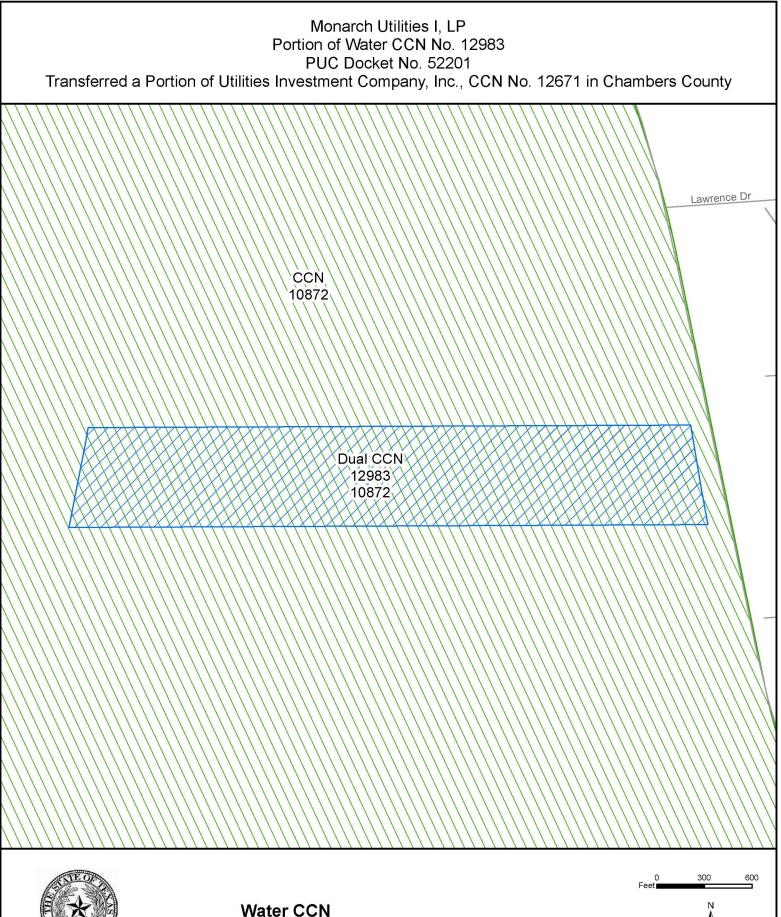
10860 - City of Baytown





Map by: Komal Patel Date: May 24, 2022 Project: 52201MonarchWaterMap1.mxd Map 1 of 9



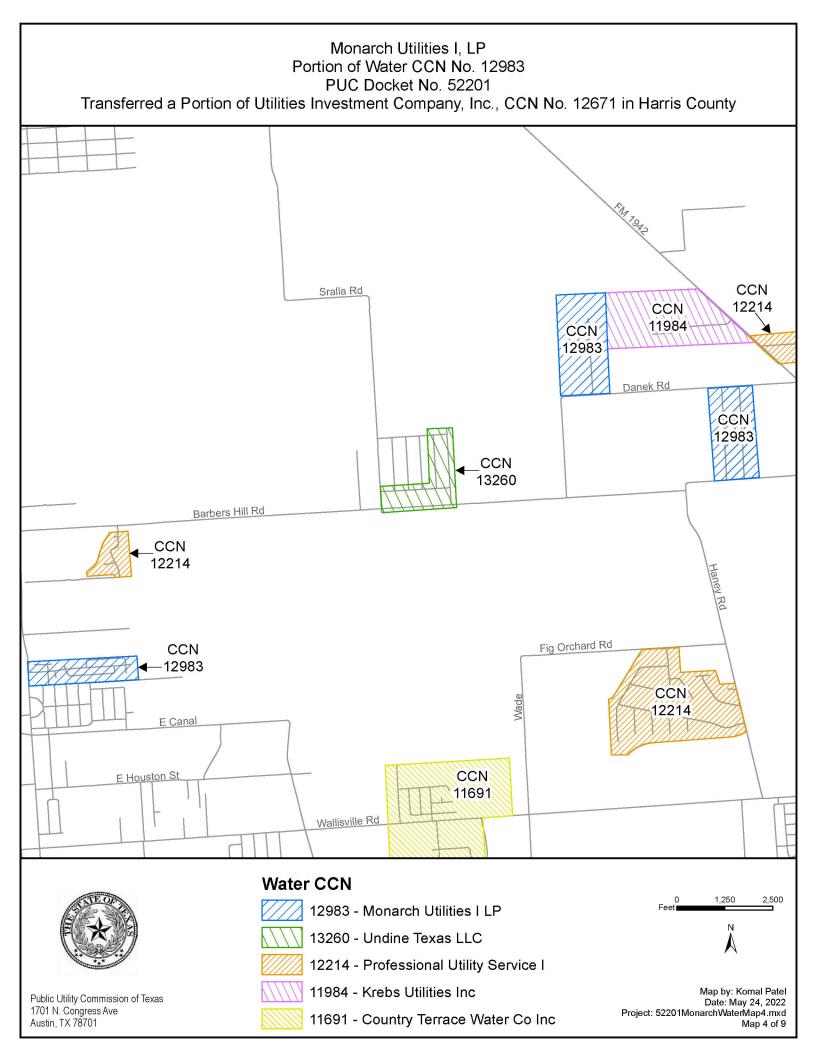


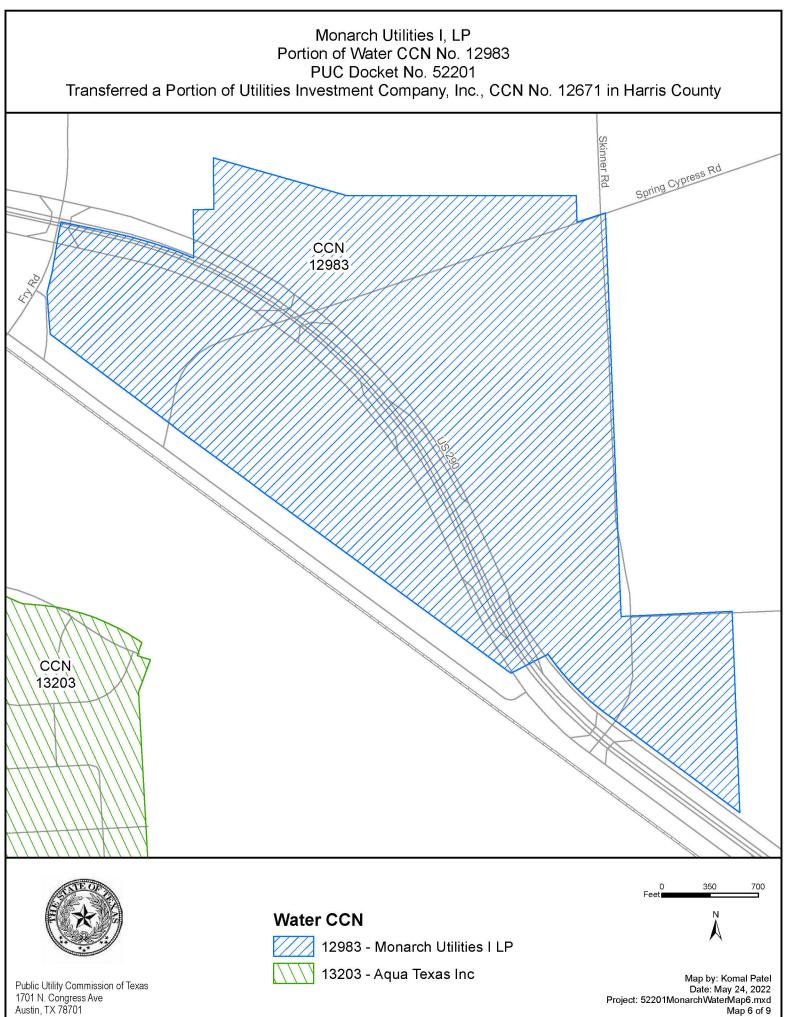
Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701



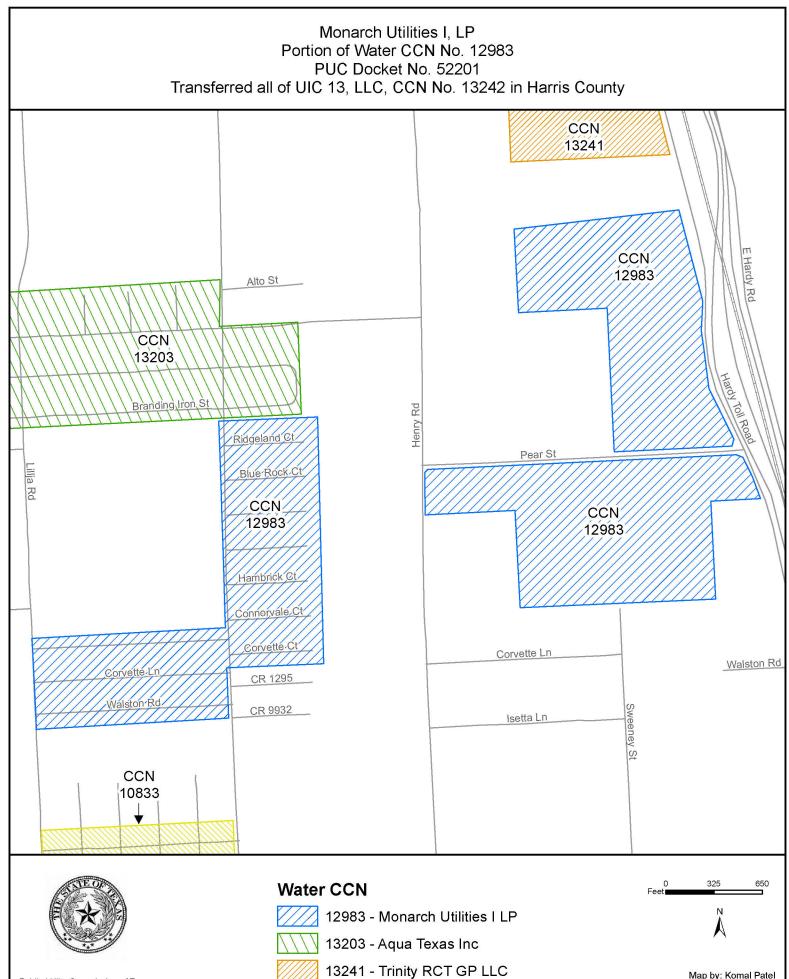
12983 - Monarch Utilities I LP 10872 - Baytown Area Water Authority

Map by: Komal Patel Date: May 24, 2022 Project: 52201MonarchWaterMap3.mxd Map 3 of 9





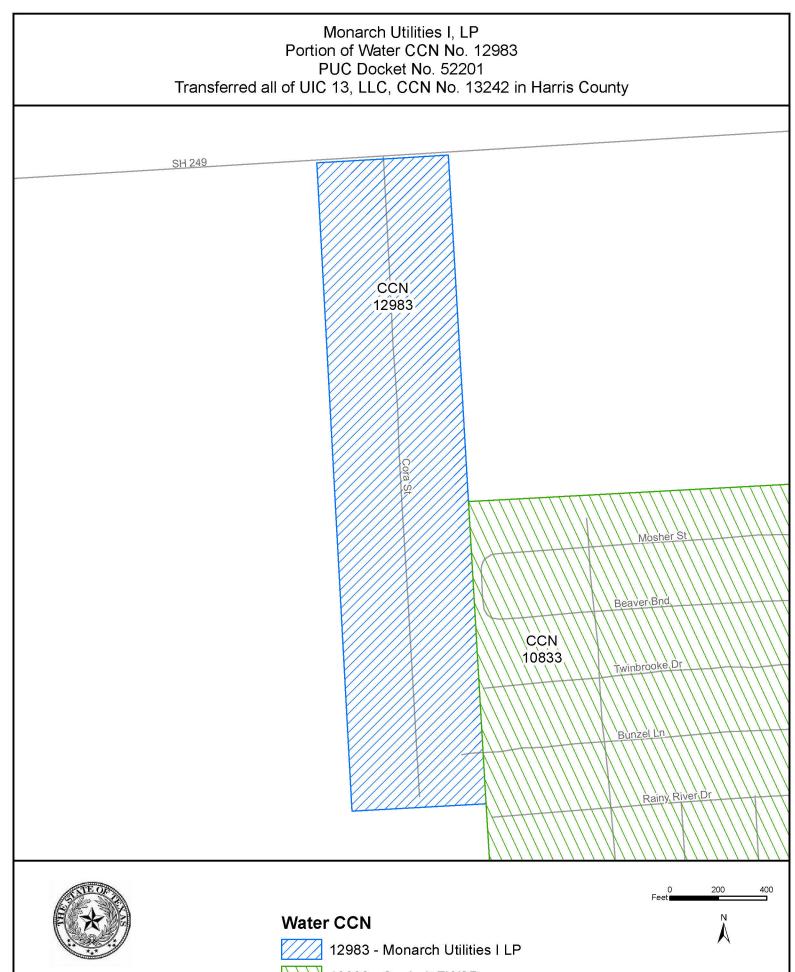
Map 6 of 9



10833 - Sunbelt FWSD

Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701





Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701



10833 - Sunbelt FWSD

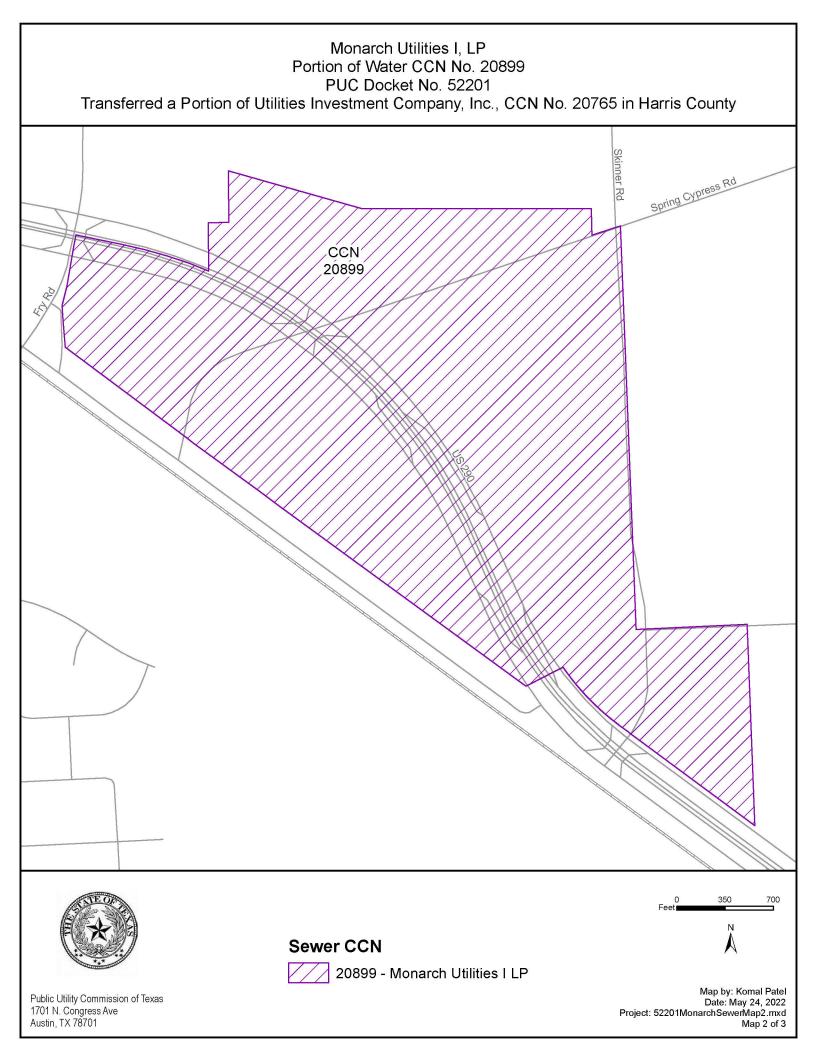
Map by: Komal Patel Date: May 24, 2022 Project: 52201MonarchWaterMap8.mxd Map 8 of 9

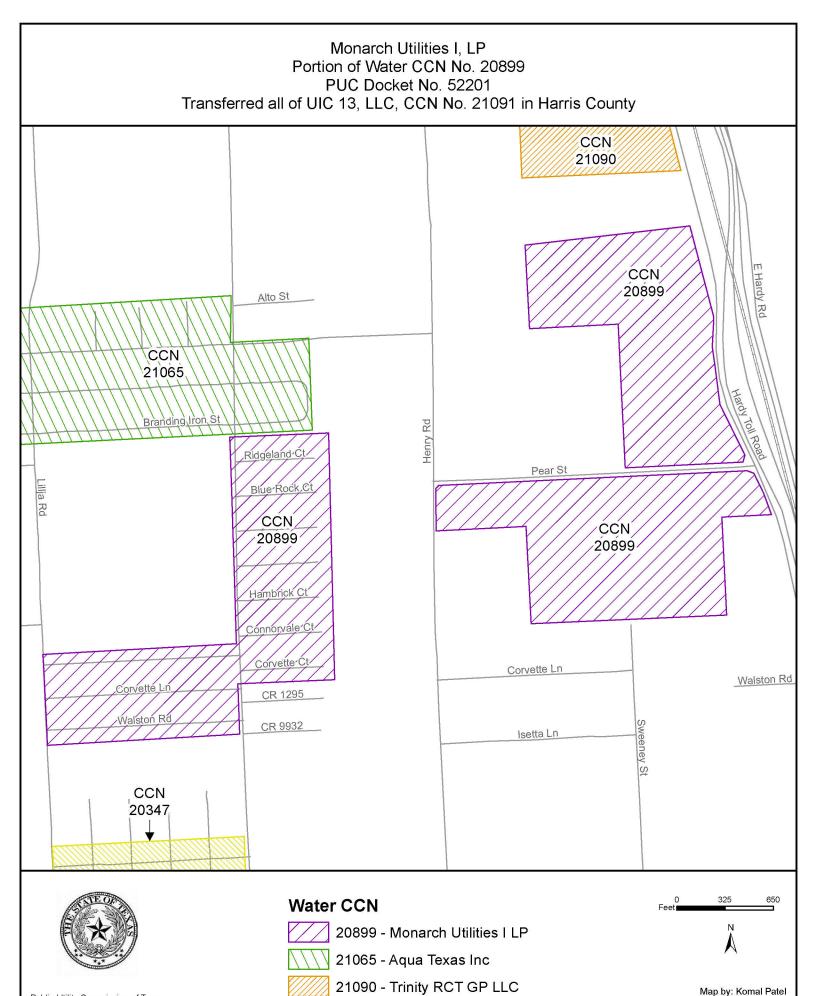




Austin, TX 78701

Map 1 of 3





20347 - Sunbelt FWSD

Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701





# ATTACHMENT B CCN Certificates



# **Public Utility Commission**

# of Texas

### By These Presents Be It Known To All That

### Monarch Utilities I L.P.

having obtained certification to provide water utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Monarch Utilities I L.P. is entitled to this

### Certificate of Convenience and Necessity No. 12983

to provide continuous and adequate water utility service to that service area or those service areas in Bexar, Bandera, Brazoria, Chambers, Comal, Denton, Gillespie, Grayson, Guadalupe, Harris, Hays, Henderson, Hood, Johnson, Kendall, Kerr, Liberty, Marion, Matagorda, Medina, Montgomery, Parker, Polk, San Jacinto, Smith, Tarrant, Travis, Trinity, Tyler, Van Zandt, Wise, and Wood Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 52201 are on file at the Commission offices in Austin, Texas; and are a matter of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of Monarch Utilities I L.P. to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



# Public Utility Commission of Texas

### By These Presents Be It Known To All That

# Monarch Utilities I L.P.

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Monarch Utilities I L.P. is entitled to this

### Certificate of Convenience and Necessity No. 20899

to provide continuous and adequate sewer utility service to that service area or those service areas in Chambers, Grayson, Harris, Henderson, Liberty, Medina, Montgomery, Polk, San Jacinto, Trinity, and Wood Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 52201 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the Monarch Utilities I L.P. to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



# Public Utility Commission of Texas

### By These Presents Be It Known To All That

# **Utilities Investment Company, Inc.**

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Utilities Investment Company, Inc. is entitled to this

### Certificate of Convenience and Necessity No. 12671

to provide continuous and adequate water utility service to that service area or those service areas in Grimes, Harris, Liberty, Montgomery, and Waller counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 52201 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the Utilities Investment Company, Inc. to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



# Public Utility Commission of Texas

### By These Presents Be It Known To All That

## **Utilities Investment Company, Inc.**

having obtained certification to provide sewer utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Utilities Investment Company, Inc. is entitled to this

### Certificate of Convenience and Necessity No. 20765

to provide continuous and adequate sewer utility service to that service area or those service areas in Harris, Liberty, and Montgomery counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 52201 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the Utilities Investment Company, Inc. to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.

## ATTACHMENT C

Water and Sewer Tariffs



Monarch Utilities I L.P. (Utility Name) 12535 Reed Road (Business Address)

Sugar Land, Texas 77478-2837 (City, State, Zip Code) (866) 654-7992 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

<u>12983</u>

This tariff is effective in the following counties:

Bandera, Bexar, Brazoria, Chambers, Comal, Cooke, Denton, Gillespie, Grayson, Guadalupe, Harris, Hays, Henderson, Hood, Johnson, Kendall, Kerr, Liberty, Marion, Matagorda, Medina, Montgomery, Parker, Polk, San Jacinto, Smith, Tarrant, Travis, Trinity, Tyler, Van Zandt, Wise, and Wood

This tariff is effective in the following cities or unincorporated towns (if any):

This tariff is only effective in the portions of the subdivisions and public water systems in the environs, except for the cities of Aurora and Coffee City that have surrendered rate jurisdiction.

This tariff is effective in the following subdivisions and public water systems:

See attached list.

### TABLE OF CONTENTS

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 – RATE SCHEDULE	8
SECTION 2.0 – SERVICE RULES AND REGULATIONS	53
SECTION 2.20 – SPECIFIC UTILITY SERVICE RULES AND REGULATIONS.	57
SECTION 3.0 – EXTENSION POLICY	61
SECTION 3.20 – SPECIFIC UTILITY EXTENSION POLICY	62

APPENDIX A – DROUGHT CONTINGENCY PLAN APPENDIX B – APPLICATION FOR SERVICE APPENDIX C – AGREEMENT FOR TEMPORARY WATER SERVICE

County	TCEQ Water Systems	PWS ID Number	Subdivisions
Bandera	Enchanted River Estates	0100039	Enchanted River Estates
	Lake Medina Shores River Bend Estates	0100037	Lakeshore Beach, Wharton Dock, Lake Point, Holiday Villages of Medina, Lake Medina Shores (Medina County) River Bend Estates
	Bavarian Hills	0100042	Bavarian Hills
		0150235	Coolcrest
Bexar	Coolcrest Water System	0150046	Stagecoach Hills
	Stagecoach Hills Oaks North Mobile Home Estates	0150135	Oak North Mobile Home Estates
	Country Springs Water Company	0150421	Country Bend
Brazoria	Holiday Shores	0200029	Holiday Shores
Chambers	Tower Terrace	0360069	Houston Raceway Park, West Chambers County Estates, Tower Terrace
	Greenbriar Estates	0360111	Greenbriar Estates
	Oak Village North***	0460037	Oak Village North
Comal	Rim Rock Ranch	0460211	Rim Rock Ranch
Collia	Windmill Ranch Subdivision***	0460221	Kestrel Air Park, Windmill Ranch Subdivision
Cooke	Pleasant Ridge Addition	0490041	Pleasant Ridge Addition
	Timber Creek Addition	0490030	Timber Creek Addition
	Denton Creek Estates	0610015	Denton Creek Estates, Aero Valley Airport
Denton	Ponderosa Addition Utilities	0610175	Ponderosa Addition, Wild West Addition,
	Stonecrest Estates	0610059	Stonecrest Estates, Sunrise Circle Addition
	Wynnwood Haven Estates	0610037	Wynnwood Haven Estates, Snug Harbor
Gillespie	Oakview Water System	0860107	Oakview
Grayson	Ridgecrest	0910035	Ridgecrest, Glen Eden, Hiland Shores, Lakeview, Little Mineral MHP, Millers Estates, Oak Estates, Preston Cove, Preston Forest, Preston Oaks, Preston Point Bend, Ridgecrest, Van Antwerp, VFW Post
	Rocky Point Estates	0910038	Hanna Cove Estates, Rocky Point Estates "A", Rocky Point Estates "B", Hanna Ranchettes, Mainer Cay Estates, Tiny Home Vacation Resorts
	Sherwood Shores	0910040	Cedar Mills Estates, Hillcrest Shores, Wright Acres, Sherwood Shores

County	TCEQ Water Systems	PWS ID Number	Subdivisions
	Tanglewood-on-Texoma	0910052	Angler's Estates, Cedar Oak Hills, Eagle Chase, Fairway Hollow, Greenway Bend, Lakecrest Village, Mill Creek Homesites, Oak Meadow Estates, Paradise Cove, Russwood-on-the-Lake, Simmons Shores, Sunrise Circle, Tanglewood Hills, Tanglewood Resort, Cambridge Shores, Highport, Mill Creek Meadows, Whispering Meadows, Pecan Valley Addition, The Woods of Fossil Ridge, Fossil Ridge on Lake Texoma, Tanglewood Crossing, Barnes Enterprises, Lakecrest Addition
Guadalupe	Garden Oaks	0940030	Garden Oaks
1	Aldine Village Subdivision	1010931	Aldine Village
	Azalea Estates	1011253	Azalea Estates
	Cedar Bayou Estates	1012174	Cedar Bayou Estates
	Cedar Bayou Park	1010112	Cedar Bayou Park West
	Cedar Oaks	1011556	Cedar Oaks
	Cottonwood Park	1010283	Airline Link Addition
	Cypress Hill	1011792	Cypress Hill
	Fairview Acres MHP	1010706	Fairacres Section 1
Harris	Glenwood Mobile Home Subdivision	1011492	Fairacres Section 2
Thurns	Homestead Oaks	1011734	Homestead Oaks
	McGee Place	1012995	McGee Place
	Orchard Crossing	1012450	Orchard Crossing
	Rollan Heights	1010640	Rollan Heights
	Spring Cypress Center	1013172	Spring Cypress Shopping Center
	Target Center Water Plant	1013316	Spring Cypress Shopping Center
	Villas of Willowbrook	1013599	Villas of Willowbrook
	Western Trails Subdivision	1010230	Western Trails
Hays	Plum Creek***	1050028	Amberwood, Bootstring Farms, Branch View Addition, Buda Business Park, Casey-Kyle, Double R, Dove Hill Estates, Goforth Estates, Green Pastures, Interstate Business, Kyle Crossing-Home Depot, Park South, Pinafore Park, Rolling Hills Estates, South Buda Business Park, Two Way, Village at Buda, Indian Paintbrush

County	TCEQ Water Systems	PWS ID Number	Subdivisions
	River Oaks Ranch	1050099	River Oaks Ranch
	Huntington Estates	1050124	Huntington Estates
Henderson	Beachwood Estates & North Trinidad	1070069	Brentwood Estates, Deep Water Estates, Forest Shores, Greenwood Cove, Hidden Harbor, Indian Oaks, Beachwood Estates, Oak Forest Estates, Pebble Beach, Seis Hombres, Spillview Acres, Three-Way View, Treasure Isle, Waterboard
	Briarwood Harbor	1070220	Briarwood Harbor, Camp Big Cedar
	Carolynn Estates	1070106	Bluffview, Brushy Creek, Bushwacker Estates, Carolynn Estates, Enclave, Esquire Estates II, Green Acres, Hidden Hills Harbor, Hillside Acres, Lynn Creek Cove, Payne Springs Estates, Forest Glen, The Highlands at Cedar Creek Lake, Michael's Cove, Pinnacle Club
	Cherokee Shores Water Supply	1070206	Allen Ranch, Carson Addition, Coleman Tract, La Martinique, Landmarck Passage, Manning Ranch, Robinson Tract (Country Estates), Taylor Tract, Waterfront Shores, Cherokee Shores
	Dal-High Water System	1070159	Dal-High Addition
	Highsaw	1070124	Brierwood Bay, Coffee City*, Diamond Head Bay, Coffee Landing Addition, Fincastle Farms, Highsaw, Hillside Estates, Hill-McCauley Tract
	Lollipop Water Works	1070039	Lollipop Landing
	Westwood Beach	1070085	Cooper Estates, Lakeway, Oak Trail Shores, Shiloh, Waterwood, Wildewood, Westwood Beach
Hood	Acton Water Royal Oaks	1110055	Acton Royal Oaks
	Comanche Cove & Heritage Heights	1110060	Heritage Heights, Scenic View, Comanche Cove
	Comanche Harbor & Port O'Call	1110022	Comanche Point, Island Village, Ports O'Call, Comanche Harbor
	Granbury Acres Water System	1110109	377 Sunset Strip, Granbury Acres

County	TCEQ Water Systems	PWS ID Number	Subdivisions	
	Hideaway Bay Estates	1110002	Hideaway Bay	
	Montego Bay Estates	1110044	Montego Bay	
	Oak Trail Shores	1110004	Lake Granbury Estates, Oak Trail Plaza, Oak Trail Shores, Arrowhead Shores, Lake Granbury Harbor	
	Rancho Brazos Subdivision	1110036	Rancho Brazos	
	Western Hills Harbor	1110005	Western Hills Harbor, Whisperview Village, Kings Plaza	
Johnson	Crowley 1 Acre Sky Corp Water	1260011	Blue Grass Estates, Crowley One Acre, Highcrest Estates, Skyline Ranch, Lakeside Estates, Lakeview Ranchettes	
	Falcon Crest Addition	1260076	Falcon Crest Addition	
	Metroplex Homesteads Water Supply	1260074	Metroplex Homesteads, The Homesteads	
	Nolan River Estates	1260099	Nolan River Estates	
	Ridge Crest Addition & Misty Hollow	1260035	Misty Hollow, Ridgecrest Addition Estates	
	Shaded Lane Estates	1260103	Shaded Lane Estates	
	Southern Acres Water System	1260094	Southern Acres	
	Sundance Addition	1260025	Space Acres North, Space Acres, X-Cell Ranch Estates, Sundance	
	Tex-Rides Subdivision	1260037	Tex-Rides Fifth	
	Triple H Estates	1260116	Triple H Estates	
	Twin Creek Subdivision	1260038	Rolling Acres, North Hills Estates, Twin Creeks Addition	
	West Meadow Subdivision	1260063	West Meadows	
	West Park Village	1260077	West Park Village	
Kendall	Cascade Mobile Home Park	1300005	Cascade Mobile Home Park	
	Platten Creek Water System	1300035	Platten Creek	
	Cedar Springs MHP	1330019	Cedar Springs MHP	
	Center Point	1330007	Center Point	
Kerr	Heritage Park Water System	1330080	Heritage Park	
	Hills & Dales	1330030	Hills & Dales	
	Oak Ridge Estates Water System	1330134	Oak Ridge Estates	

County	TCEQ Water Systems	PWS ID Number	Subdivisions
	Southern Hills	1330128	Southern Hills, Montebello Estates, Silver Creek
Verde Park Estates		1330027	Verde Park Estates
	Vista Hills	1330169	Vista Hills
	Westwood Water System	1330015 1330141	Westwood Park, Monarch Hills
	Windwood Oaks Water System		Windwood Oaks
	Woodhaven Mobile Home Park	1330024	Woodhaven MHP
	Los Pinos Water System	1013733	Los Pinos Subdivision
Liberty	Peterson Place	1460086	Stilson-Hill
	Raywood Water System	1460041	Raywood
Marion	Indian Hills Harbor	1580063	Indian Hills Harbor
	Pine Harbor Subdivision	1580023	Pine Harbor
Matagorda	Camelot Forest Water System	1610058	Camelot Forest
Medina	Rocky Creek Subdivision Water System	1630038	Rocky Creek
	Crystal Springs Subdivision	1700331	Crystal Springs
Montgomory	Decker Hills	1700386	Champions Glen, Decker Hills, Hidden Lake Estates, Inverness Crossing, Park Place, Dry Creek Business Center, Harden Store Marketplace
Montgomery	Hulon Lakes Subdivision	1700014	Hilltop Village, Woodcreek Valley, Hulon Lakes
	Oakwood Water System	1700454	Oak Woods, North Forest
	Serenity Woods Subdivision	1700483	Pine Loch, Serenity Woods
	Green Acres Water System	1840120	Green Acres, Robertson Village, The Fields of Peaster
	Spanish Park Subdivision	1840026	Spanish Park Estates
Parker	Western Lake Estates	1840014	Cedar Ridge (Formerly Ruby Ridge), Brazos Ridge Estates, Western Lake Estates
	Westview Enterprises	1840105	Westview
	Beacon Bay Marina and RV Park	1870016	Beacon Bay Marina and RV Park
Polk	Chesswood Water System	1870088	Chesswood
	Country Wood Water System	1870138	Country Wood

County	TCEQ Water Systems	PWS ID Number	Subdivisions
	Garden Acres Subdivision Water System	1870160	Garden Acres
	Longhorn Valley	1870152	Longhorn Valley
	Oak Terrace Estates Water System	1870055	Oak Terrace Estates, Livingston Air Park
	Phillips Acres	1870146	Phillips Acres
	Pinwah Pines Estates	1870130	Pinwah Pines
	Blue Water Cove	2040059	Blue Water Cove, Livingston Lakeside RV Park
	Cedar Valley Subdivision	2040045	Cedar Valley
San Jacinto	Coldspring Terrace Water System	2040031	Coldspring Terrace
San Jacinto	Governors Point	2040008 Governors Point	
	Holiday Villages of Livingston	2040067	Hidden Coves, Holiday Village of Livingston, Palmetto Point
	Shepherd Hill Estates	2040061	Shepherd Hills Estates, Shepherd Ranch Estates
Smith	Lakeway Harbor Subdivision	2120064	Lakeway Harbor
	Pine Trail Shores	2120035	Pine Trail Shores
Tarrant	Benbrook Hills	2200313	Benbrook Hills
	Markum Ranch Estates	2200281	Markum Ranch Estates
	Silver Saddle Acres	2200299	Silver Saddle Acres, W. 20 Business Park
	Westside Rural WSC	2200079	Gun Club, Cabot Estates, Willow Creek Additions, Westside Addition
Travis	Inverness Point Water System	2270102	Crosswind, Hidden Hills, Inverness Point, Lakehurst, The Summit at Lake Travis
Trinity	Harbor Point	2280035	Harbor Point
Tyler	Ivanhoe Land of Lakes***	2290010	Ivanhoe Land of Lakes
Van ZandtCallender Lake2340007Callender		Callender Lake, Hickory Hills	
Wise	Aurora Vista	2490051	Aurora Vista**
	Chisholm Hills Estates	2490044	Chisholm Hills
	Coyote Ridge Addition	2490053	Coyote Ridge
	Hills of Oliver Creek	2490046	Hills of Oliver Creek
	Las Brisas	n/a	Las Brisas Estates
	Sage Brush Estates	2490058	Sage Brush Estates
	Sky View Ranch Estates	2490061	Sky View Ranch

County	TCEQ Water Systems	PWS ID Number	Subdivisions
	Windmill Trail	2490050	Windmill Trail
Wood	Holiday Villages of Fork	2500058	Holiday Villages of Fork

\*This subdivision is within the corporate city limits of Coffee City, which has surrendered utility rate jurisdiction.

\*\*This subdivision is within the corporate limits of the City of Aurora, which has surrendered utility rate jurisdiction. \*\*\*Customers who are within city boundaries should refer to Monarch tariffs approved by respective city.

#### SECTION 1.0 - RATE SCHEDULE

# Section 1.01 - Rates

# Monarch - RATES effective 06-01-2021

METER SIZE	MONTHLY MINIMUM CHARGE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS	
5/8"	\$48.37	0 to 2 000	¢6 10	
5/8"x3/4"	\$48.37	0 to 2,000	\$6.48	
3/4"	\$72.56	2,001 to 10,000	\$7.98	
1"	\$120.93	2,001 to 10,000	\$1.98	
11/2"	\$241.85	10,001 to	\$9.05	
2"	\$386.96	20,000	\$9.03	
3"	\$725.55	over 20,000	\$9.64	
4"	\$1,209.25		\$9.0 <del>4</del>	
6"	\$2,418.50			
8"	\$3,869.60	Purchased Water		
10"	\$5,562.55	<ul> <li>Passthrough – all usage</li> </ul>	\$2.34	
12"	\$10,399.55	usuge		

# Income Qualified Elderly Customers 65 years of age or older Effective Date: 06-01-2021

Meter Size	Monthly Minimum Charge (Includes 0	Gallonage Charge
5120	gallons)	
5/8"	\$28.37	\$6.48 per 1,000 gallons from 0 to 2,000 gallons \$7.98 per 1,000 gallons from 2,001 to 10,000 gallons \$9.05 per 1,000 gallons from 10,001 to 20,000 gallons \$9.64 per 1,000 from 20,001 and thereafter

|--|

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$13.97	0 to 2 000	\$0.02
5/8"x3/4"	\$13.97	0 to 2,000	\$0.93
3/4"	\$20.96	2,001 to 10,000	\$4.67
1"	\$34.93	2,001 10 10,000	
11/2"	\$69.86	10.001 to 20.000	\$4.82
2"	\$111.78	10,001 to 20,000	\$4.8 <i>2</i>
3"	\$209.59	over 20,000	\$4.91
4"	\$349.32		
6"	\$698.64		
8"	\$1,117.83	Purchased Water	\$2.34
10"	\$1,606.88	Passthrough – all usage	
12"	\$3,004.16	usage	

# Monarch (Villas of Willowbrook) - RATES effective 06-01-2022 (Phase 2 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$19.71	0 to 2,000	\$1.85
5/8"x3/4"	\$19.71	0 10 2,000	\$1.65
3/4"	\$29.56	2,001 to 10,000	\$5.22
1"	\$49.26	2,001 10 10,000	\$3.22
11/2"	\$98.53	10,001 to 20,000	\$5.53 \$5.70
2"	\$157.65	10,001 to 20,000	
3"	\$295.59	over 20,000	
4"	\$492.64	0001 20,000	
6"	\$985.29		\$2.24
8"	\$1,576.46	Purchased Water	
10"	\$2,266.16	Passthrough – all usage	\$2.34
12"	\$4,236.73	usage	

|--|

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$25.44	0 to 2,000	\$2.79
5/8"x3/4"	\$25.44	0 10 2,000	\$2.78
3/4"	\$38.16	2,001 to 10,000	\$5.77
1"	\$63.60	2,001 to 10,000	Φ3.77
11/2"	\$127.19	10.001 to 20.000	\$6.23
2"	\$203.51	10,001 to 20,000	<b>ФО.</b> 23
3"	\$381.58	over 20,000	\$6.49
4"	\$635.96		φ0.49
6"	\$1,271.93		
8"	\$2,035.09	Purchased Water	\$2.34
10"	\$2,925.44	Passthrough – all usage	
12"	\$5,469.29	usage	

# Monarch (Villas of Willowbrook) - RATES effective 06-01-2024 (Phase 4 of 7)

METER SIZE	<b>MONTHLY BASE RATE</b> (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$31.17	0 to 2,000	\$3.70
5/8"x3/4"	\$31.17	0 10 2,000	\$3.70
3/4"	\$46.76	2,001 to 10,000	\$6.33
1"	\$77.93	2,001 10 10,000	φ0.33
11/2"	\$155.86	- 10,001 to 20,000	\$6.94 \$7.27
2"	\$249.37	10,001 to 20,000	
3"	\$467.57	over 20,000	
4"	\$779.29		
6"	\$1,558.57		¢0.24
8"	\$2,493.71	Purchased Water	
10"	\$3,584.71	Passthrough – all usage	\$2.34
12"	\$6,701.86	usago	

# Monarch (Villas of Willowbrook) - RATES effective 06-01-2025 (Phase 5 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$36.90	0 to 2,000	\$4.63
5/8"x3/4"	\$36.90	0 10 2,000	\$4.03
3/4"	\$55.36	2,001 to 10,000	\$6.88
1"	\$92.26	2,001 10 10,000	<b>\$0.88</b>
11/2"	\$184.52	10,001 to 20,000	\$7.64
2"	\$295.23	10,001 to 20,000	\$7.04
3"	\$553.56	over 20,000	\$8.06
4"	\$922.61	0001 20,000	\$8.00
6"	\$1,845.21	D 1 1111	
8"	\$2,952.34	<ul> <li>Purchased Water</li> <li>Passthrough – all</li> <li>usage</li> </ul>	\$2.34
10"	\$4,243.99		φ2.34
12"	\$7,934.42	usage	

#### Monarch (Villas of Willowbrook) - RATES effective 06-01-2026 (Phase 6 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$42.64	0 to 2,000	\$5.55
5/8"x3/4"	\$42.64	0 10 2,000	\$3.33
3/4"	\$63.96	2,001 to 10,000	\$7.43
1"	\$106.59	2,001 to 10,000	\$7.45
11/2"	\$213.19	10,001 to 20,000	\$8.35
2"	\$341.10	10,001 to 20,000	\$0.35
3"	\$639.56	over 20,000	\$8.85
4"	\$1,065.93		
6"	\$2,131.86		
8"	\$3,410.97	Purchased Water Passthrough – all usage	\$2.24
10"	\$4,903.27		\$2.34
12"	\$9,166.99	usage	

# Monarch (Villas of Willowbrook) - RATES effective 06-01-2027 (Phase 7 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2,000	\$6.48
5/8"x3/4"	\$48.37	0 10 2,000	\$0.48
3/4"	\$72.56	2,001 to 10,000	\$7.98
1"	\$120.93	2,001 10 10,000	\$7.20
11/2"	\$241.85	10,001 to 20,000	\$9.05
2"	\$386.96	10,001 10 20,000	\$9.05
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25	0001 20,000	\$9.0 <del>4</del>
6"	\$2,418.50		
8"	\$3,869.60	<ul> <li>Purchased Water</li> <li>Passthrough – all</li> <li>usage</li> </ul>	\$2.34
10"	\$5,562.55		φ2.34
12"	\$10,399.55		

## Monarch (Inverness Point Water System) - RATES effective 06-01-2021

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2,000	\$6.48
5/8"x3/4"	\$48.37	0 10 2,000	۵ <u>0.4</u> 8
3/4"	\$72.56	2,001 to 10,000	\$7.98
1"	\$120.93	2,001 to 10,000	\$7.98
11/2"	\$241.85	10,001 to 20,000	\$9.05
2"	\$386.96	10,001 10 20,000	\$9.05
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25		
6"	\$2,418.50		
8"	\$3,869.60	7	
10"	\$5,562.55	7	
12"	\$10,399.55		

# Monarch (Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Oak Village North, Stage Coach Hills) - RATES Effective 06-01-2021

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2,000	\$6.48
5/8"x3/4"	\$48.37	0 to 2,000	φ0.40
3/4"	\$72.56	2,001 to 10,000	\$7.08
1"	\$120.93	2,001 to 10,000	\$7.98
11/2"	\$241.85	$10.001 \pm 20.000$	\$9.05
2"	\$386.96	10,001 to 20,000	\$9.03
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25	0001 20,000	\$9.04
6"	\$2,418.50		
8"	\$3,869.60	Purchased Water Passthrough	See below
10"	\$5,562.55		See below
12"	\$10,399.55		

Passthrough for Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Oak Village North, Stagecoach Hills:

Green Valley Special Utility District (SUD)......\$0.3278 per 1000 gallons

G = (Y/GP)/(1 - L)

Where:

G = pass-through gallonage charge

Y = cost of purchased water per Green Valley SUD for the most recent 12-month period

GP = total gallons purchased and produced (from well) for the most recent 12-month period

The pass-through gallonage charge must be trued up every twelve months, with a maximum line loss of 0.15.

San Antonio Water System (SAWS)......\$0.7025 per month

M = B/C

Where:

M = pass-through monthly base charge

B = base fee from San Antonio Water System

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15.

Passthrough for Cascade Mobile Home Park:	
Cow Creek Groundwater Conservation District (GCD)	)\$0.4125 per month

# M = Y/C

Where:

M = pass-through monthly base charge

Y = cost of water production per Cow Creek GCD for the upcoming 12-month period/12

C = number of customers at the beginning of the pass-through period

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15.

Passthrough for Coolcrest Water System: Edwards Aquifer Authority......\$2.5202 per month

M = F/C

Where:

M = pass-through monthly charge

F = management fees from Edwards Aquifer Authority for the year/12

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15.

Passthrough for Bavarian Hills, Country Springs Water Company, Oaks North Mobile Home Estates, Stagecoach Hills: Trinity Glen Rose GCD.......\$0.1082 per 1000 gallons

G = B/(1 - L)

Where:

G = gallonage charge

B = per thousand gallon charge from Trinity Glen Rose GCD

L = system average line loss for preceding 12 months, not to exceed 0.15

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15.

Passthrough for Oak Village North:	
Comal Trinity GCD	\$0.0722 per 1000 gallons

G = B/(1 - L)

Where:

G = gallonage charge

B = per thousand gallon charge from Comal Trinity GCD

L = system average line loss for preceding 12 months, not to exceed 0.15

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15. **Docket No. 52201** 

## Monarch (Enchanted River Estates, Oakview Water System, Rim Rock Ranch, River Bend Estates, Windmill Ranch Subdivision) - RATES Effective 06-01-2021

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2,000	¢c 49
5/8"x3/4"	\$48.37	0 to 2,000	\$6.48
3/4"	\$72.56	$2.001 \pm 10.000$	\$7.08
1"	\$120.93	2,001 to 10,000	\$7.98
11/2"	\$241.85	$10.001 \pm 20.000$	\$9.05
2"	\$386.96	10,001 to 20,000	\$9.03
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25	000 20,000	\$9.04
6"	\$2,418.50		
8"	\$3,869.60	Purchased Water Passthrough	0 1 1
10"	\$5,562.55		See below
12"	\$10,399.55		

Passthrough for Enchanted River Estates, Oakview Water System, Rim Rock Ranch, River Bend, Windmill Ranch Subdivision: Canyon Lake......\$10.6670 per month

B = Y/C

Where:

B = monthly base charge

Y = cost of purchased water per Canyon Lake for the upcoming 12-month period

C = number of customers at the beginning of the billing period for which pass-through rate takes effect

B =\$9,696/909 = \$10.6670 per month

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Passthrough for Rim Rock Ranch, Windmill Ranch Subdivision: Comal Trinity GCD......\$0.0722 per 1000 gallons

G = B/(1 - L)

Where:

G = gallonage charge

B = per thousand gallon charge from Comal Trinity GCD

L = system average line loss for preceding 12 months, not to exceed 0.15

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

<u>Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak</u> <u>Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water</u> <u>System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System,</u> <u>Woodhaven Mobile Home Park) - RATES effective 06-01-2021 (Phase 1 of 4)</u>

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$35.62	0 to 2,000	\$3.98
5/8"x3/4"	\$35.62	0 10 2,000	\$ <b>5</b> .98
3/4"	\$53.43	2,001 to 10,000	¢1 Q5
1"	\$89.05	2,001 to 10,000	\$4.85
11/2"	\$178.10	10,001 to 20,000	\$5.46
2"	\$284.96	10,001 10 20,000	\$3.40
3"	\$534.30	over 20,000	\$5.91
4"	\$890.50	0001 20,000	Ψ5.91
6"	\$1,781.00		
8"	\$2,849.60	Purchased Water Passthrough	See below
10"	\$4,096.30		See Delow
12"	\$7,658.30		

<u>Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak</u> <u>Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water</u> <u>System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System,</u> <u>Woodhaven Mobile Home Park) - RATES effective 06-01-2022 (Phase 2 of 4)</u>

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$39.87	0 to 2,000	\$4.81
5/8"x3/4"	\$39.87	0 10 2,000	\$4.01
3/4"	\$59.81	2,001 to 10,000	\$5.90
1"	\$99.68	2,001 to 10,000	\$3.90
11/2"	\$199.35	10,001 to 20,000	\$6.66
2"	\$318.96	10,001 10 20,000	\$0.00
3"	\$598.05	over 20,000	\$7.15
4"	\$996.75	000120,000	$\varphi$ 7.1 <i>J</i>
6"	\$1,993.50		
8"	\$3,189.60	Purchased Water Passthrough	Q 1 - 1 -
10"	\$4,585.05		See below
12"	\$8,572.05		

<u>Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak</u> <u>Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water</u> <u>System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System,</u> <u>Woodhaven Mobile Home Park) - RATES effective 06-01-2023 (Phase 3 of 4)</u>

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$44.12	0 to 2,000	\$5.65
5/8"x3/4"	\$44.12	0 10 2,000	\$3.03
3/4"	\$66.18	2,001 to 10,000	\$6.94
1"	\$110.30	2,001 10 10,000	۵ <u>0</u> .94
11/2"	\$220.60	10.001 to 20.000	\$7.85
2"	\$352.96	10,001 to 20,000	\$7.85
3"	\$661.80	over 20,000	\$8.40
4"	\$1,103.00	0001 20,000	ψ0.+0
6"	\$2,206.00		
8"	\$3,529.60	Purchased Water Passthrough	See below
10"	\$5,073.80		See Delow
12"	\$9,485.80		

Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System, Woodhaven Mobile Home Park) - RATES effective 06-01-2024 (Phase 4 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2,000	\$6.48
5/8"x3/4"	\$48.37	0 10 2,000	\$0. <del>4</del> 8
3/4"	\$72.56	2,001 to 10,000	\$7.08
1"	\$120.93	2,001 to 10,000	\$7.98
11/2"	\$241.85	10,001 to 20,000	\$9.05
2"	\$386.96	10,001 10 20,000	\$9.03
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25	0001 20,000	\$9.04
6"	\$2,418.50		
8"	\$3,869.60	Purchased Water	See below
10"	\$5,562.55	Passthrough	See below
12"	\$10,399.55		

Monarch Utilities I L.P. (Utility Name)

#### SECTION 1.0 RATE SCHEDULE (Continued)

M = [R/12]/C

Where:

M = monthly base charge

R = yearly water right lease fee by Raymond Jagge

C = customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15

Passthrough for Platten Creek Water System: Cow Creek GCD......\$0.3604 per month

M = Y/C

Where:

M = pass-through monthly base charge

Y = cost of water production per Cow Creek GCD for the upcoming 12-month period/12

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15

Passthrough for Rocky Creek Subdivision Water System: Edwards Aquifer Authority......\$1.7949 per month

M = F/C

Where:

M = pass-through monthly charge

F = management fees from Edwards Aquifer Authority for the year/12

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

CALCULATION:

M = (\$840/12)/C M = \$70/C M = \$70.00/39 = \$1.7949

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15.

# Monarch (Westwood Water System) - RATES effective 06-01-2021 (Phase 1 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$36.76	0 to 2,000	\$2.25
5/8"x3/4"	\$36.76	0 to 2,000	\$2.23
3/4"	\$55.13	2,001 to 10,000	\$2.08
1"	\$91.89	2,001 10 10,000	\$2.98
11/2"	\$183.78	10.001 / 20.000	\$3.71
2"	\$294.05	10,001 to 20,000	
3"	\$551.34	over 20,000	\$4.96
4"	\$918.90		
6"	\$1,837.80	Purchased Water Passthrough	Cara halana
8"	\$2,940.48		
10"	\$4,226.94		See below
12"	\$7,902.54		

# Monarch (Westwood Water System) - RATES effective 06-01-2022 (Phase 2 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$39.80	0 to 2,000	\$3.31
5/8"x3/4"	\$39.80	0 10 2,000	φ3.51
3/4"	\$59.70	2,001 to 10,000	\$4.23
1"	\$99.51	2,001 to 10,000	\$4.23
11/2"	\$199.01	10,001 to 20,000	\$5.04
2"	\$318.42		
3"	\$597.03	over 20,000	\$6.13
4"	\$995.05		
6"	\$1,990.10	Purchased Water Passthrough	See below
8"	\$3,184.16		
10"	\$4,577.23		See below
12"	\$8,557.43		

Monarch (Westwood Water System) - RATES effective 06-01-2023 (Phase 3 of 5)
---

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$42.73	0 to 2,000	\$4.36
5/8"x3/4"	\$42.73	0 10 2,000	\$4.30
3/4"	\$64.10	2,001 to 10,000	\$5.48
1"	\$106.84	2,001 10 10,000	
11/2"	\$213.67	10,001 to 20,000	\$6.38
2"	\$341.87		
3"	\$641.01	over 20,000	\$7.30
4"	\$1,068.35		
6"	\$2,136.70	Purchased Water Passthrough	See below
8"	\$3,418.72		
10"	\$4,914.41		See Delow
12"	\$9,187.81		

# Monarch (Westwood Water System) - RATES effective 06-01-2024 (Phase 4 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$45.67	0 to 2,000	\$5.42
5/8"x3/4"	\$45.67	0 10 2,000	\$5.42
3/4"	\$68.50	2,001 to 10,000	\$6.73
1"	\$114.17	2,001 10 10,000	φ0.75
11/2"	\$228.33	10,001 to 20,000	\$7.71
2"	\$365.33		
3"	\$684.99	over 20,000	\$8.47
4"	\$1,141.65	0,000	
6"	\$2,283.30	Purchased Water Passthrough	See below
8"	\$3,653.28		
10"	\$5,251.59		See below
12"	\$9,818.19		

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2 000	¢C 49
5/8"x3/4"	\$48.37	0 to 2,000	\$6.48
3/4"	\$72.56	2,001 to 10,000	\$7.98
1"	\$120.93	2,001 10 10,000	
11/2"	\$241.85	10,001 to 20,000	\$9.05
2"	\$386.96		
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25		
6"	\$2,418.50	Purchased Water Passthrough	See below
8"	\$3,869.60		
10"	\$5,562.55		
12"	\$10,399.55		

# Monarch (Westwood Water System) - RATES effective 06-01-2025 (Phase 5 of 5)

Passthrough for Westwood Water System:

Raymond Jagge Lease.....\$0.1481 per month

M = (R/12)/C

Where:

M = monthly base charge

R = yearly water right lease fee by Raymond Jagge

C = customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15.

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$29.37	$0 \pm 2000$	\$3.58
5/8"x3/4"	\$29.37	0 to 2,000	
3/4"	\$44.06	2.001 to 10.000	\$3.88
1"	\$73.43	2,001 to 10,000	
11/2"	\$146.85	10,001 to 20,000	\$4.10
2"	\$234.96		
3"	\$440.55	over 20,000	\$4.22
4"	\$734.25		
6"	\$1,468.50	Purchased Water Pass-through	\$0.00
8"	\$2,349.60		
10"	\$3,377.55		
12"	\$6,314.55		

# Monarch (Western Trails Subdivision) - RATES effective 06-01-2021 (Phase 1 of 5)

# Monarch (Western Trails Subdivision) - RATES effective 06-01-2022 (Phase 2 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$34.12	0 to 2,000	\$4.31
5/8"x3/4"	\$34.12	0 10 2,000	
3/4"	\$51.18	2.001 to 10.000	\$4.91
1"	\$85.30	2,001 to 10,000	
11/2"	\$170.60	10 001 4- 20 000	\$5.34
2"	\$272.96	10,001 to 20,000	
3"	\$511.80	over 20,000	\$5.57
4"	\$853.00		
6"	\$1,706.00	Purchased Water Pass-through	\$0.00
8"	\$2,729.60		
10"	\$3,923.80		
12"	\$7,335.80		

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$38.87	$0 \pm 2000$	\$5.03
5/8"x3/4"	\$38.87	0 to 2,000	
3/4"	\$58.31	2.001 to 10.000	\$5.93
1"	\$97.18	2,001 to 10,000	
11/2"	\$194.35	10,001 to 20,000	\$6.57
2"	\$310.96		
3"	\$583.05	over 20,000	\$6.93
4"	\$971.75		
6"	\$1,943.50	Purchased Water Pass-through	\$0.00
8"	\$3,109.60		
10"	\$4,470.05		
12"	\$8,357.05		

# Monarch (Western Trails Subdivision) - RATES effective 06-01-2024 (Phase 4 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$43.62	0 to 2,000	\$5.76
5/8"x3/4"	\$43.62	0 10 2,000	\$5.70
3/4"	\$65.43	$2.001 \pm 10.000$	\$6.06
1"	\$109.05	2,001 to 10,000	\$6.96
11/2"	\$218.10	10.001 (	\$7.81
2"	\$348.96	10,001 to 20,000	
3"	\$654.30	over 20,000	\$8.28
4"	\$1,090.50		
6"	\$2,181.00	Purchased Water Pass-through	\$0.00
8"	\$3,489.60		
10"	\$5,016.30		
12"	\$9,378.30		

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	$0 \pm 2000$	\$6.48
5/8"x3/4"	\$48.37	0 to 2,000	
3/4"	\$72.56	2.001 to $10.000$	\$7.98
1"	\$120.93	2,001 to 10,000	
11/2"	\$241.85	10,001 to 20,000	\$9.05
2"	\$386.96		
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25		
6"	\$2,418.50	Purchased Water Pass-through	\$0.00
8"	\$3,869.60		
10"	\$5,562.55		
12"	\$10,399.55		

# Monarch (Western Trails Subdivision) - RATES effective 06-01-2025 (Phase 5 of 5)

# Monarch (Dal-High Water System) - RATES effective 06-01-2021 (Phase 1 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$20.62	0 to 2,000	\$0.93
5/8"x3/4"	\$20.62	0 10 2,000	\$0.95
3/4"	\$30.94	2,001 to 10,000	\$2.43
1"	\$51.56	2,001 to 10,000	<b>⊅</b> ∠.43
11/2"	\$103.12	10.001 ( 20.000	\$2.58
2"	\$164.99	10,001 to 20,000	
3"	\$309.36	over 20,000	\$2.66
4"	\$515.61	0761 20,000	
6"	\$1,031.21		
8"	\$1,649.94		
10"	\$2,371.79	]	
12"	\$4,434.22		

#### Monarch (Dal-High Water System) - RATES effective 06-01-2022 (Phase 2 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$25.25	0 to 2,000	\$1.85
5/8"x3/4"	\$25.25	0 10 2,000	φ1.0 <i>3</i>
3/4"	\$37.87	2,001 to 10,000	\$3.35
1"	\$63.12	2,001 to 10,000	\$3.33
11/2"	\$126.24	10.001 +- 20.000	\$3.66
2"	\$201.99	10,001 to 20,000	
3"	\$378.73	over 20,000	\$3.83
4"	\$631.21	0001 20,000	ψ3.03
6"	\$1,262.43		
8"	\$2,019.89		
10"	\$2,903.59		
12"	\$5,428.44		

# Monarch (Dal-High Water System) - RATES effective 06-01-2023 (Phase 3 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$29.87	0 to 2,000	\$2.78
5/8"x3/4"	\$29.87	0 10 2,000	\$2.78
3/4"	\$44.81	2,001 to 10,000	\$4.28
1"	\$74.68	2,001 to 10,000	Φ <del>4</del> .20
11/2"	\$149.36	10,001 to 20,000	\$4.74
2"	\$238.98	10,001 to 20,000	
3"	\$448.09	over 20,000	\$4.99
4"	\$746.82	0001 20,000	
6"	\$1,493.64		
8"	\$2,389.83		
10"	\$3,435.38	]	
12"	\$6,422.66		

## Monarch (Dal-High Water System) - RATES effective 06-01-2024 (Phase 4 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$34.50	0 to 2,000	\$3.70
5/8"x3/4"	\$34.50	0 10 2,000	\$3.70
3/4"	\$51.75	2,001 to 10,000	\$5.20
1"	\$86.24	2,001 to 10,000	\$5.20
11/2"	\$172.49	10,001 to 20,000	\$5.81
2"	\$275.98	10,001 10 20,000	
3"	\$517.46	over 20,000	\$6.15
4"	\$862.43	000 20,000	φ0.15
6"	\$1,724.86		
8"	\$2,759.77		
10"	\$3,967.17		
12"	\$7,416.89		

# Monarch (Dal-High Water System) - RATES effective 06-01-2025 (Phase 5 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$39.12	0 to 2,000	\$4.63
5/8"x3/4"	\$39.12	0 10 2,000	\$4.03
3/4"	\$58.68	2,001 to 10,000	\$6.13
1"	\$97.80	2,001 to 10,000	<b>Ф</b> 0.13
11/2"	\$195.61	10.001 +- 20.000	\$6.89
2"	\$312.97	10,001 to 20,000	
3"	\$586.82	over 20,000	\$7.31
4"	\$978.04	000 20,000	
6"	\$1,956.07		
8"	\$3,129.71		
10"	\$4,498.96	]	
12"	\$8,411.11		

## Monarch (Dal-High Water System) - RATES effective 06-01-2026 (Phase 6 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$43.75	0 to 2,000	\$5.55
5/8"x3/4"	\$43.75	0 10 2,000	φ3.35
3/4"	\$65.62	2,001 to 10,000	\$7.05
1"	\$109.36	2,001 to 10,000	\$7.05
11/2"	\$218.73	10.001 +- 20.000	\$7.97
2"	\$349.97	10,001 to 20,000	
3"	\$656.19	over 20,000	\$8.48
4"	\$1,093.64	000 20,000	φ0.40
6"	\$2,187.29		
8"	\$3,499.66	]	
10"	\$5,030.76	]	
12"	\$9,405.33		

# Monarch (Dal-High Water System) - RATES effective 06-01-2027 (Phase 7 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2,000	Ф <i>С</i> 40
5/8"x3/4"	\$48.37	0 10 2,000	\$6.48
3/4"	\$72.56	2,001 to 10,000	\$7.98
1"	\$120.93	2,001 to 10,000	\$7.98
11/2"	\$241.85	10,001 to 20,000	\$9.05
2"	\$386.96	10,001 to 20,000	
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25	000 20,000	
6"	\$2,418.50		
8"	\$3,869.60	]	
10"	\$5,562.55	]	
12"	\$10,399.55		

## Monarch (Oak Terrace Estates Water System) - RATES effective 06-01-2021 (Phase 1 of 3)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$45.12	0 to 2,000	\$4.16
5/8"x3/4"	\$45.12	0 10 2,000	\$ <del>4</del> .10
3/4"	\$67.69	2,001 to 10,000	\$4.66
1"	\$112.81	2,001 10 10,000	\$ <del>4</del> .00
11/2"	\$225.62	10.001 ( 00.000	\$5.02
2"	\$360.99	10,001 to 20,000	
3"	\$676.85	over 20,000	\$5.21
4"	\$1,128.08	0761 20,000	
6"	\$2,256.17		
8"	\$3,609.87		
10"	\$5,189.18		
12"	\$9,701.52		

# Monarch (Oak Terrace Estates Water System) - RATES effective 06-01-2022 (Phase 2 of 3)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$46.75	0 to 2,000	\$5.32
5/8"x3/4"	\$46.75	0 10 2,000	¢3.32
3/4"	\$70.12	2,001 to 10,000	\$6.32
1"	\$116.87	2,001 10 10,000	\$0.32
11/2"	\$233.73	10.001 ( 20.000	\$7.03
2"	\$373.97	10,001 to 20,000	
3"	\$701.20	over 20,000	\$7.43
4"	\$1,168.67	0761 20,000	
6"	\$2,337.33		
8"	\$3,739.73		
10"	\$5,375.87		
12"	\$10,050.53		

# Monarch (Oak Terrace Estates Water System) - RATES effective 06-01-2023 (Phase 3 of 3)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2,000	\$6.48
5/8"x3/4"	\$48.37	0 10 2,000	<b>Ф</b> 0.48
3/4"	\$72.56	2,001 to 10,000	\$7.98
1"	\$120.93	2,001 10 10,000	\$7.98
11/2"	\$241.85	10.001 ( 00.000	\$9.05
2"	\$386.96	10,001 to 20,000	
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25	0/01/20,000	
6"	\$2,418.50		
8"	\$3,869.60		
10"	\$5,562.55		
12"	\$10,399.55		

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$45.76	0 to 2,000	¢4. <b>2</b> 6
5/8"x3/4"	\$45.76	0 10 2,000	\$4.26
3/4"	\$68.64	2,001 to 10,000	\$5.73
1"	\$114.39	2,001 to 10,000	
11/2"	\$228.78	10,001 to 20,000	\$7.22
2"	\$366.05		
3"	\$686.35	over 20,000	\$9.93
4"	\$1,143.92	0/01/20,000	
6"	\$2,287.83		
8"	\$3,660.53	Purchased Water Passthrough	See below
10"	\$5,262.02		
12"	\$9,837.68		

# Monarch (Huntington Estates) - RATES effective 06-01-2021 (Phase 1 of 3)

#### Monarch (Huntington Estates) - RATES effective 06-01-2022 (Phase 2 of 3)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$47.06	0 to 2,000	\$5.37
5/8"x3/4"	\$47.06	0 10 2,000	\$3.57
3/4"	\$70.60	2,001 to 10,000	\$6.85
1"	\$117.66	2,001 to 10,000	\$0.83
11/2"	\$235.32	10,001 to 20,000	\$8.13
2"	\$376.51	10,001 10 20,000	
3"	\$705.95	over 20,000	\$9.78
4"	\$1,176.58	0001 20,000	
6"	\$2,353.17		
8"	\$3,765.07	Purchased Water Passthrough	See below
10"	\$5,412.28		See below
12"	\$10,118.62		

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	$0 \pm 2000$	\$6.48
5/8"x3/4"	\$48.37	0 to 2,000	\$0.48
3/4"	\$72.56	2,001 to 10,000	\$7.98
1"	\$120.93	2,001 to 10,000	
11/2"	\$241.85	10.001 to 20.000	\$9.05
2"	\$386.96	10,001 to 20,000	\$9.03
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25	0001 20,000	\$9.04
6"	\$2,418.50		
8"	\$3,869.60	Purchased Water	Saabalaw
10"	\$5,562.55	Passthrough See below	
12"	\$10,399.55		

# Monarch (Huntington Estates) - RATES effective 06-01-2023 (Phase 3 of 3)

# Passthrough for Huntington Estates:

Barton Springs Edwards Aquifer.....\$2.0569 per month

G = T/C $T = ((R \times P) + F)/12$ 

Where:

G = pass-through charge, rounded to the nearest one cent

T = monthly charge to utility

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

R = gallonage charge (per 1,000 gallons)

P = permitted gallonage (in thousands of gallons)

F = annual permit fee

The pass-through charges must be trued up every twelve months, with a maximum line loss of 0.15.

# Monarch (Shaded Lane Estates, Chisholm Hills Estates, Coyote Ridge Addition, Hills of Oliver Creek, Acton Water Royal Oaks, Sage Brush Estates, Sky View Ranch Estates, Windmill Trail) -RATES effective 06-01-2021

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.37	0 to 2,000	\$6.48
5/8"x3/4"	\$48.37	0 to 2,000	\$0.48
3/4"	\$72.56	2,001 to 10,000	\$7.98
1"	\$120.93	2,001 to 10,000	
11/2"	\$241.85	10,001 to 20,000	\$9.05
2"	\$386.96	10,001 to 20,000	\$9.03
3"	\$725.55	over 20,000	\$9.64
4"	\$1,209.25	000120,000	
6"	\$2,418.50		
8"	\$3,869.60	Purchased Water Pass-	\$0.00
10"	\$5,562.55	through	φ <b>0.00</b>
12"	\$10,399.55		

# Income Qualified Elderly Customers 65 years of age or older Effective Date: 06-01-2021

Meter Size	Monthly Minimum Charge (includes 0	Gallonage Charge
	gallons)	
5/8"	\$28.37	\$6.48 per 1,000 gallons from 0 to 2,000 gallons \$7.98 per 1,000 gallons from 2,001 to 10,000 gallons \$9.05 per 1,000 gallons from 10,001 to 20,000 gallons \$9.64 per 1,000 from 20,001 and thereafter

# Monarch (Beacon Bay Marina and RV Park)

<u>Meter Size</u>	<u>Monthly Minimu</u> (Residential mete	<u>m Charge</u> <u>Gallonage Charge</u> ers include <u>1,000</u> gallons)
Residential 5/8" Meters	<u>\$36.50</u>	<u>\$3.30</u> per 1,000 gallons all usage
Beacon Bay RV Park	<u>\$85.00</u>	flat rate each meter

REGULATORY ASSESSMENT
<ul> <li>FORM OF PAYMENT: The utility will accept the following forms of payment:</li> <li>Cash X, Check X, Money Order X, MasterCard X, Visa X, Electronic Fund Transfer X</li> <li>THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENT MADE</li> <li>USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. AT</li> <li>THE CUSTOMER'S OPTION, ANY BILLING TRANSACTION OR COMMUNICATION MAY BE PERFORMED ON THE</li> <li>INTERNET. THIS INCLUDES THE UTILITY SENDING PAPERLESS BILLS BY EMAIL.</li> </ul>
Section 1.02 - Miscellaneous Fees
TAP FEE       Actual Cost         TAP FEE IS THE UTILITY'S ACTUAL COST IN ACCORDANCE WITH COMMISSION RULES.       Actual Cost
RECONNECTION FEE         THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS:         a) Non-payment of bill.       \$25.00         b) Customer's request.       \$50.00         Or other reasons listed under section 2.0 of this tariff
TRANSFER FEE
LATE CHARGE
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT – RESIDENTIAL
CUSTOMER DEPOSIT – NON-RESIDENTIAL
METER TEST FEE (actual cost of testing the meter up to)

# SEASONAL RECONNECTION FEE

BASE RATE FOR METER SIZE TIMES NUMBER OF MONTHS OFF THE SYSTEM NOT TO EXCEED SIX MONTHS WHEN LEAVE AND RETURN WITHIN A TWELVE-MONTH PERIOD.

#### 

THIS FEE MAY BE CHARGED IF A CUSTOMER REOUESTS RELOCATION OF AN EXISTING METER.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS CHANGE OF SIZE OF AN EXISTING METER OR

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 2.12 SPECIFIC UTILITY SERVICE RULES AND SECTION 3.02 UTILITY SPECIFIC EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES.

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE CLAUSE:

CHANGE IS REQUIRED BY MATERIAL CHANGE IN CUSTOMER'S SERVICE DEMAND.

INCREASES IN INSPECTION FEES AND WATER TESTING COSTS IMPOSED BY STATE OR FEDERAL LAW MAY BE PASSED THROUGH AS AN ADJUSTMENT TO THE MONTHLY BASE RATE CHARGE UNDER THE TERMS AND CONDITIONS OF 16 TAC § 24.25(b)(2)(G) AFTER NOTICE TO CUSTOMERS AND UPON WRITTEN APPROVAL BY THE PUC.

#### SUPPLEMENTAL EMERGENCY SERVICE FEE

APPLICABLE TO NONRESIDENTIAL WATER SERVICE CUSTOMERS THAT REQUIRE SUPPLEMENTAL SERVICE OVER AND ABOVE THEIR EXISTING WATER SERVICE FROM TIME TO TIME. USAGE TO BE DETERMINED BY CUSTOMER. THE MINIMUM DIAMETER FOR SUPPLEMENTAL SERVICE METER SHALL BE 2 INCHES.

# 

PER INCH DIAMETER OF SERVICE CONNECTION PIPE AND USAGE IS BILLED AT HIGHEST TIER.

DAMAGE OR SERVICE DIVERSION FEE.....Actual Cost ONE-TIME CHARGE, PER OCCURRENCE, FOR ALL LABOR, MATERIAL, EOUIPMENT, AND ALL OTHER ACTUAL COSTS NECESSARY TO REPAIR OR REPLACE ALL EQUIPMENT DAMAGED DUE TO NEGLIGENCE, METER TAMPERING OR BYPASSING, OR SERVICE DIVERSION.

#### WATER PASS-THROUGH GALLONAGE CHARGE ADJUSTMENT:

CHANGES IN FEES IMPOSED BY ANY NON-AFFILATED THIRD PARTY WATER SUPPLIER OR UNDERGROUND WATER DISTRICTS HAVING JURISDICTION OVER THE UTILITY SHALL BE CHARGED THROUGH THE WATER PASS-THROUGH GALLONAGE CHARGE ADJUSTED ANNUALLY ACCORDING TO THE FOLLOWING TRUE-UP FORMULA INTENDED TO BALANCE REVENUE FROM THE CHARGE AGAINST ACTUAL PAYMENTS AND COLLECTIONS FROM THE PRIOR YEAR:

WPC = ((TAC - BAC) + TUC) / TWS

Where:

TAC = Total Annual Costs for 12-month period

BAC = Baseline Annual Purchased Water Costs from last Rate Application

- TUC = True-up Costs either Over Collections or Under Collections
- TWS = Total Water Sales for 12 months

The WPC must be trued up and adjusted every twelve months.

To implement, all notice requirements must be met. The utility may begin to charge the new filed WPC on the proposed effective date in the notice. Implementation of this WPC adjustment provision shall be governed by 16 TAC § 24.25(h).

# TEMPORARY WATER RATE:

Unless otherwise superseded by PUC order or rule, if the Utility is ordered by a court or governmental body of competent jurisdiction to reduce its pumpage, production or water sales, the Utility shall be authorized to increase its approved gallonage charge according to the formula:

$$TGC = cgc + (prr)(cgc)(r)$$
(1.0-r)

Where:

TGC = temporary gallonage charge

cgc = current gallonage charge

= water use reduction expressed as a decimal fraction (the pumping restriction)

prr = percentage of revenues to be recovered expressed as a decimal fraction. For this tariff, prr shall equal 0.5.

To implement the Temporary Water Rate, the Utility must comply with all notice and other requirements of 16 TAC § 24.25(j).

# FRANCHISE FEE PASS-THROUGH CLAUSE:

Charges a municipality makes for use of streets and alleys pursuant to Tax Code §182.025 or other applicable state law not to exceed 2% or the actual amount charged by the municipality shall be passed through utility-wide as an adjustment to the water gallonage charge according to the following formula:

AG = G + B,

Where:

AG = adjusted gallonage charge, rounded to the nearest one cent;

G = approved gallonage charge (per 1,000 gallons); and

B = projected franchise fees payable (per 1,000 gallons).

# SURCHARGE FOR RATE-CASE EXPENSE (Docket No. 50944):

To be collected from all customers subject to Commission Docket No. 50944. It will be collected through a monthly surcharge of \$0.65 per water connection and \$0.65 per watewater connection. The monthly surcharge shall cease when \$525,000 has been recovered in total from both Monarch's water and wastewater customers. If the full amount of \$525,000 has not been recovered by June 1, 2023, bills rendered after June 1, 2023, shall continue to contain a surcharge not to exceed \$0.65 per water connection and \$0.65 per water connection until the remaining balance per connection is collected.

# SURCHARGE FOR RATE-CASE EXPENSE (Docket No. 47736):

To be collected from all customers subject to Commission Docket No. 47736, in the following systems: Enchanted River Estates, Oakview Water System, Rim Rock, River Bend, Windmill Ranch Subdivision, Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Park, Oak Village North, Stage Coach Hills, Huntington Estates, Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dale, Oak Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water System, Southern Hills, Verde Park, Vista Hills, Woodhaven Mobile Home Park, Windwood Oaks Water System. It will be collected through a monthly surcharge of \$4.56 per connection. The monthly surcharge shall cease when \$330,000 has been recovered. If the full amount of \$330,000 has not been recovered by May 31, 2022, bills rendered after June 1, 2022, shall continue to contain a surcharge not to exceed \$4.56 until the remaining balance per connection is collected.

**Docket No. 52201** 

Monarch Utilities I L.P. Orchard Crossing (Formerly Utilities Investment Company, Inc.) (Utility Name)

#### SECTION 1.0 RATE SCHEDULE

Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	<u>\$14.50</u> (Includes $\underline{0}$ gallons)	<u>\$1.75</u> per 1000 gallons
1"	<u>\$24.22</u>	same for all meter sizes
1"	<u>\$48.29</u>	
2"	<u>\$77.29</u>	
3"	<u>\$145.00</u>	
4"	<u>\$241.72</u>	

FORM OF PAYMENT: The utility will accept the following forms of payment:

Money Order X. Credit Card . Cash \_\_\_\_ Check X. Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

#### Section 1.02 - Miscellaneous Fees

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

#### FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter)
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

#### THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REOUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

#### **RECONNECTION FEE**

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO H	IAS BEEN
DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.	0 OF THIS
TARIFF):	
a) Nonpayment of bill (Maximum \$25.00)	<u>\$25.00</u>
b) Customer's request that service be disconnected	<u>\$40.00</u>

#### SECTION 1.0 RATE SCHEDULE (Continued)

TRANSFER FEE	<u>10</u>
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL).	

PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE	
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)...... \$50.00

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### UNDERGROUND WATER DISTRICT FEE PASS THROUGH CLAUSE:

CHANGES IN FEES IMPOSED BY UNDERGROUND WATER DISTRICTS HAVING JURISDICTION OVER THE ORCHARD CROSSING SUBDIVISION SHALL BE PASSED THROUGH AS AN ADJUSTMENT TO THE WATER GALLONAGE CHARGE ACCORDING TO THE FORMULA:

AG = (G + B) + L(G+B), where:

- AG = adjusted gallonage charge, rounded to nearest one cent
- G = approved per 1,000 gallons gallonage charge
- B = change in district fee per 1,000 gallons

L = system average line loss for preceding 12 months, not to exceed 15%

#### Monarch Utilities I L.P. McGee Place & Greenbriar Estates (Formerly Utilities Investment Company, Inc.) (Utility Name)

#### SECTION 1.0 RATE SCHEDULE

#### Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	<u>Gallonage Charge</u>
5/8" or 3/4"	$\underline{\$35.00}$ (Includes <u>0</u> gallons)	<u>\$2.00</u> per 1000 gallons
1"	<u>\$60.00</u>	same for all meter sizes
1"	<u>\$70.00</u>	
2"	<u>\$80.00</u>	
3"	<u>\$95.00</u>	
4"	<u>\$135.00</u>	

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card, Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### 

#### Section 1.02 - Miscellaneous Fees

# TAP FEE \$475.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

- TAP FEE (Unique costs)
   Actual Cost

   FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.
- TAP FEE (Large meter)
   Actual Cost

   TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.
   Actual Cost

#### 

## SECTION 1.0 RATE SCHEDULE (Continued)

#### **RECONNECTION FEE**

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
a) Nonpayment of bill (Maximum \$25.00)
TRANSFER FEE       \$25.00         THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE         LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL). <u>\$5.00</u> PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT <u>1/6TH OF ESTIMATED ANNUAL BILL</u>
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### Monarch Utilities I L.P. Spring-Cypress Shopping Center (Formerly Utilities Investment Company, Inc.) (Utility Name)

#### SECTION 1.0 RATE SCHEDULE

#### Section 1.01 - Rates

Meter Size	Monthly Minimum Charge	<u>Gallonage Charge</u>
5/8" or 3/4"	<u>\$14.50</u> (Includes <u>0</u> gallons)	<u>\$1.75</u> per 1000 gallons
1"	<u>\$24.22</u>	same for all meter sizes
1"	<u>\$48.29</u>	
2"	<u>\$77.29</u>	
3"	<u>\$145.00</u>	
4"	<u>\$241.72</u>	

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash \_\_\_, Check X, Money Order X, Credit Card \_\_\_, Other (specify) \_\_\_\_\_ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### 

#### Section 1.02 - Miscellaneous Fees

# TAP FEE \$400.00 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

- TAP FEE (Unique costs)
   Actual Cost

   FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.
   Actual Cost
- TAP FEE (Large meter)
   Actual Cost

   TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.
   Actual Cost

#### 

SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

## SECTION 1.0 RATE SCHEDULE (Continued)

#### **RECONNECTION FEE**

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):	
a) Nonpayment of bill (Maximum $$25.00$ )	
b) Customer's request that service be disconnected	
TRANSFER FEE	
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED	
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL). <u>10%</u> PUC RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.	
RETURNED CHECK CHARGE	
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)	
COMMERCIAL & NON-RESIDENTIAL DEPOSIT <u>1/6TH OF ESTIMATED ANNUAL BILL</u>	
GOVERNMENTAL TESTING INSPECTION AND COSTS SUBCHARGE	

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Monarch Utilities I L.P. Cedar Oaks Mobile Home Community & Homestead Oaks Mobile Home Community (Formerly Utilities Investment Company, Inc.) (Utility Name)

#### SECTION 1.0 RATE SCHEDULE

#### Section 1.01 - Rates

<u>Meter Size</u>	Monthly Minimum Charge
5/8" or 3/4"	$\underline{\$33.00}$ (Includes $\underline{1,000}$ gallons)

Gallonage Charge \$5.00 per 1000 gallons

#### FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash \_\_\_, Check X, Money Order X, Credit Card \_\_\_, Other (specify) \_\_\_\_\_ THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

## 

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND TO REMIT THE FEE TO THE TCEQ.

#### Section 1.02 - Miscellaneous Fees

# 

TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

# TAP FEE (Unique costs) Actual Cost FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS. Actual Cost

 TAP FEE (Large meter)
 Actual Cost

 TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.
 Actual Cost

## 

#### 

#### **RECONNECTION FEE**

TRANSFER FEE\$0.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

Monarch Utilities I L.P. Cedar Oaks Mobile Home Community & Homestead Oaks Mobile Home Community (Formerly Utilities Investment Company, Inc.) (Utility Name)

#### SECTION 1.0 RATE SCHEDULE (Continued)

# 

RETURNED CHECK CHARGE	0.00
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.	

#### 

#### GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Monarch Utilities I L.P. Cedar Bayou Park, Fairview Acres Subdivision, Glenwood Subdivision, Cedar Bayou Estates Homeowners Associations, Inc., Peterson Place Subdivision & Rollan Heights Subdivision (Formerly Utilities Investment Company, Inc.) (Utility Name)

#### SECTION 1.0 RATE SCHEDULE

#### Section 1.01 - Rates

<u>Meter Size</u>	Monthly Minimum Charge	Gallonage Charge
5/8" or 3/4"	<u>\$43.00</u> (Includes $\underline{0}$ gallons)	* <u>\$3.04</u> per 1000 gallons
1"	<u>\$107.50</u>	
$1\frac{1}{2}$ "	<u>\$215.00</u>	<b>#PLUS</b> BAWA fee for Cedar
		Bayou Park System only
2"	<u>\$344.00</u>	
3"	<u>\$645.00</u>	
4"	<u>\$1,075.00</u>	

#### FORM OF PAYMENT: The utility will accept the following forms of payment:

 Cash X,
 Check X,
 Money Order X,
 Credit Card\_\_\_,
 Other (specify)

 THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS

 MADE USING MORE THAN \$1.00 IN SMALL COINS.
 A WRITTEN RECEIPT WILL BE GIVEN FOR CASH

 PAYMENTS.

#### REGULATORY ASSESSMENT

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL AND REMIT TO THE TCEQ.

#### Section 1.02 - Miscellaneous Fees

 TAP FEE
 \$650.00

 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

 TAP FEE (Unique costs)
 Actual Cost

 FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.
 Actual Cost

 TAP FEE (Large meter)
 Actual Cost

 TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.
 Actual Cost

Monarch Utilities I L.P. Cedar Bayou Park, Fairview Acres Subdivision, Glenwood Subdivision, Cedar Bayou Estates Homeowners Associations, Inc., Peterson Place Subdivision & Rollan Heights Subdivision (Formerly Utilities Investment Company, Inc.)

(Utility Name)

#### SECTION 1.0 RATE SCHEDULE (Continued)

METER RELOCATION FEE         Actual Relocation Cost, Not to Exceed Tap Fee           THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.
METER TEST FEE
RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
<ul> <li>a) Nonpayment of bill (Maximum \$25.00)</li></ul>
TRANSFER FEE       \$50.00         THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE         LOCATION WHEN THE SERVICE IS NOT DISCONNECTED
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE: WHEN AUTHORIZED IN WRITING BY PUC AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [16 TAC § 24.25(b)(2)(G)]

#### LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

Monarch Utilities I L.P. Cedar Bayou Park, Fairview Acres Subdivision, Glenwood Subdivision, Cedar Bayou Estates Homeowners Associations, Inc., Peterson Place Subdivision & Rollan Heights Subdivision (Formerly Utilities Investment Company, Inc.) (Utility Name)

#### SECTION 1.0 RATE SCHEDULE (Continued)

#### PASS THROUGH ADJUSTMENT CLAUSE:

The utility's cost attributable to annual fee, pumpage fee and/or consumption-based fee from the Baytown Area Water Authority and/or other such governmental authority shall be passed through to all customers affected by such fee using the following calculations:

#### Annual Fee:

Monthly minimum charge + (Annual Fee / Number of Customers affected) / 12 months

Volume Charge:

Monthly gallonage charge per 1,000 gallons + (Increase or decrease in pumpage fee X 1.15)

To implement or modify the Pass Through Adjustment Clause, the utility must comply with all notice requirements of 16 TAC § 24.25(b)(2)(F)(ii).

Example of a Pass Through Provision:

Adjusted Gallonage Rate (AG) = G + [B/(1 - L)], Where:

AG = adjusted gallonage charge, rounded to nearest one cent;

G = approved gallonage charge, per 1,000 gallons;

B = change in fee (per 1,000 gallons);

L = water or sewer line loss for preceding 12 months, not to exceed 0.15 (15%)

#### Monarch Utilities I L.P. Formerly UIC 13, LLC (Utility Name)

#### SECTION 1.0 RATE SCHEDULE

Meter Size	Monthly Minimum Charge Gallonage Charge	
5/8" or 3/4" 1" 1 ½" 2" 3" 4"	$\frac{\$20.56}{\$51.40}$ (per connection for all water meter sizes) $\frac{\$51.40}{\$102.80}$ $\frac{\$164.48}{\$308.40}$	<u>\$1.50</u> per 1,000 gallons
4"	<u>\$411.20</u>	

#### (Aldine Village, PWS #1010931 Subdivision Only) City of Houston Groundwater Reduction Fee: gallons

<u>\$0.53</u> per 1,000 gallons for each 1,000

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card X, Other (specify) THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

#### 

#### Section 1.02 - Miscellaneous Fees

 TAP FEE (Gravity Sewer)
 \$500.00

 TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD

 RESIDENTIAL CONNECTION. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

 TAP FEE (Unique Costs)
 Actual Cost

 FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

 TAP FEE (Large Meter)
 Actual Cost

 TAP FEE IS THE UTILITIY'S ACTUAL COST FOR MATERIALS AND LABOR FOR TAP SIZE INSTALLED.
 Actual Cost

#### SECTION 1.0 RATE SCHEDULE (Continued)

RECONNECTION FEE THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):
<ul> <li>a) Non-payment of bill (Maximum \$25.00)</li> <li>b) Customer's request that service be disconnected</li> </ul>
TRANSFER FEE
LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)
RETURNED CHECK CHARGE
CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50)
COMMERCIAL & NON-RESIDENTIAL
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE

#### LINE EXTENSION AND CONSTRUCTION CHARGES

REFER TO SECTION 3.0—EXTENSION POLICY FOR TERMS, CONDITIONS AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

#### PASS THROUGH ADJUSTMENT CLAUSE

The utility may pass on only to those customers served by a system subject to the jurisdiction of the North Harris County Regional Water Authority (NHCRWA) or systems receiving purchased water from the City of Houston Groundwater Reduction Plan (COH GRO), any increase or decrease in its underground water district pumpage fee or purchased water fee, thirty (30) days after noticing of any change to all effected customers and filing notice with the PUC as required by 16 TAC § 24.25 (b)(2)(F). The change per customer shall be calculated as follows:

 $(A \times B) / C + L [A \times B) / C] =$  increase or decrease to existing gallonage rate

Where:

A = Utility's annualized change in cost of water subjected to district's fee

B = Average number of gallons

C = 1,000 gallons

L = Percentage system wide line loss for the preceding 12 months, not to exceed 15%

(Utility Name)

#### SECTION 2.0 - SERVICE RULES AND REGULATIONS

# Section 2.01 - Rules

The Utility will have the most current Public Utility Commission of Texas (PUC or Commission) Chapter 24 Rules available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

# Section 2.02 - Application for and Provision of Water Service

All applications for service will be made on the Utility's standard application or contract form (attached in the Appendix to this tariff) and will be signed by the applicant before water service is provided by the Utility. A separate application or contract will be made for each service location.

After the applicant has met all the requirements, conditions, and regulations for service, the Utility will install tap, meter, and utility cut-off valve and/or take all necessary actions to initiate service. The Utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the Utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

# Section 2.03 - Refusal of Service

The Utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the Utility refuses to serve an applicant, the Utility will inform the applicant in writing of the basis of its refusal. The Utility is also required to inform the applicant that a complaint may be filed with the Commission.

# Section 2.04 - Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the Utility, the applicant may be required to pay a deposit as provided for in Section 1.02 of this tariff. The Utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the Utility or another water or sewer utility that accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the Utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

#### SECTION 2.0 - SERVICE RULES AND REGULATIONS (Continued)

<u>Refund of deposit</u>. - If service is not connected, or after disconnection of service, the Utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The Utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent. Deposits from non-residential customers may be held as long as that customer takes service.

#### Section 2.05 - Meter Requirements, Readings, and Testing

All water sold by the Utility will be billed based on meter measurements. The Utility will provide, install, own, and maintain meters to measure amounts of water consumed by its customers. One meter is required for each residential, commercial, or industrial facility in accordance with the PUC Rules.

Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

<u>Meter tests</u>. The Utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the Utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the Utility's discretion, be made at the Utility's testing facility. If within a period of two years the customer requests a new test, the Utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the Utility will charge the customer. Following the completion of any requested test, the Utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

#### Section 2.06 - Billing

Bills from the Utility will be mailed monthly unless otherwise authorized by the PUC. The due date of the bills for utility service will be at least sixteen (16) days from the date of issuance. If the customer is a state agency, the due date for the bill may not be less than 30 days after issuance, unless otherwise agreed to by the agency. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the Utility will constitute proof of the date of issuance. At the customer's option, bills may be sent in a paperless, electronic form by email. The date of the email will constitute the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the Utility or the Utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

A late penalty of 10% of the delinquent bill will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The Utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the Utility will maintain and note on the monthly bill a telephone number (or numbers) which may be reached by a local call by customers.

At the Utility's option, a toll-free telephone number or the equivalent may be provided. In the event of a dispute between a customer and the Utility regarding any bill for utility service, the

#### SECTION 2.0 - SERVICE RULES AND REGULATIONS (Continued)

Utility will conduct an in`vestigation and report the results to the customer. If the dispute is not resolved, the Utility will inform the customer that a complaint may be filed with the Commission.

#### Section 2.07 - Service Disconnection

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The Utility may offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement has not been entered into within 30 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

#### Section 2.08 - Reconnection of Service

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 36 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

#### Section 2.09 - Service Interruptions

The Utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the Utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the Utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

<u>Prorated Bills</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the Utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

#### Section 2.10 - Quality of Service

The Utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the Utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

#### Section 2.11 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the Utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the Utility's response, the Utility must advise the complainant that he has recourse through the PUC complaint process. Pending **Docket No. 52201** 

#### SECTION 2.0 – SERVICE RULES AND REGULATIONS (Continued)

resolution of a complaint, the Commission may require continuation or restoration of service.

The Utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

#### SECTION 2.20 – SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with PUC Rules to be effective.

The Utility adopts the administrative rules of the PUC, as the same may be amended from time to time, as its company specific service rules and regulations. These rules will be kept on file at the Company's offices for customer inspection during regular business hours. In the event of a conflict between the PUC's amended rules and the provisions of this tariff, the amended rules shall prevail. Where necessary, any conflicting provision of this tariff shall be deemed to have been superseded by the PUC rule in question to the degree that the Utility may conduct its lawful business in conformance with all requirements of said rule.

All references in Utility's tariff, service contracts, or PUC rules shall mean the Utility's offices at 12535 Reed Road, Sugar Land, TX 77478. Customers may make payments, apply for service, and report service problems at the office. Use of the term "business office" shall refer to this office.

All payments for utility service shall be delivered or mailed to the Utility's business office. If the business office fails to receive payment before the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank shall be deemed to be delinquent. All returned payments must be redeemed with a valid money order. If a customer has two returned payments within a twelve-month period, the customer shall be required to pay a deposit if one has not already been paid.

Customers shall not be allowed to use the Utility's cutoff valve on the Utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers must install customer-owned and -maintained cutoff valves on their side of the meter.

No water connection from any public drinking water supply system shall be made to any establishment where an actual or potential contamination or system hazard exists without an air gap separation between the drinking water supply and the source of potential contamination. The containment air gap is sometimes impractical and, instead, reliance must be placed on individual "internal" air gaps or mechanical backflow prevention devices.

Under these conditions, additional protection shall be required at the meter in the form of a backflow prevention device (in accordance with AWWA Standards C510 and C511, and AWWA Manual M14) on those establishments handling substances deleterious or hazardous to the public health. The water purveyor need not require backflow protection at the water service entrance if an adequate cross-connection control program is in effect that includes an annual inspection and testing by a certified backflow prevention device tester. It will be the responsibility of the water purveyor to ensure that these requirements are met.

Customer shall be liable for any damage or injury to utility-owned property or personnel shown to be caused by the customer, his invitees, his agents, his employees, or others directly under his control.

Limitation on Product/Service Liability - Public water utilities are required to deliver water to the customer's side of the meter or service connection that meets the potability and pressure standards of the TCEQ. The Utility will not accept liability for any injury or damage to individuals or their property

#### SECTION 2.20 - SPECIFIC UTILITY SERVICE RULES AND REGULATIONS (Continued)

occurring on the customer's side of the meter when the water delivered meets these state standards. The Utility makes no representations or warranties (expressed or implied) that customer's appliances will not be damaged by disruptions of or fluctuations in water service whatever the cause.

The Utility will not accept liability for injuries or damages to persons or property due to disruption of water service caused by: (1) acts of God, (2) acts of third parties not subject to the control of the Utility if the Utility has undertaken such preventive measures as are required by PUC rules, (3) electrical power failures in water systems not required by TCEQ rule to have auxiliary power supplies, or (4) termination of water service pursuant to the Utility's tariff and the PUC's rules. The Utility is not required by law and does not provide fire prevention or fire-fighting services. The Utility therefore does not accept liability for fire-related injuries or damages to persons or property caused or aggravated by the availability (or lack thereof) of water or water pressure (or lack thereof) during fire emergencies. The Utility will accept liability for any injury or damage to individuals or their property directly caused by defective utility plant (leaking water lines or meters) or the repairs to or construction of the Utility's facilities.

If the services of a registered professional engineer are required as a result of an application for service received by the Utility for service to that applicant's service extension only, the Utility and the applicant will select such engineer, and the applicant shall bear all expenses incurred therein.

If an applicant requires service other than the standard service provided by the Utility, such applicant will be required to pay all expenses incurred by the Utility in excess of the expenses that would be incurred in providing the standard service and connection. Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction (as may be allowed by PUC rule) for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping storage and transmission.

Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be entitled to a written explanation of such costs before payment and/or commencement of construction.

If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant, or existing customer, shall have the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the Utility's rates in that portion of the Utility's service area in which the applicant's or existing customer's property(ies) is located.

Tap fees may be increased by unique costs not normally incurred as may be permitted by 16 TAC § 24.163(a)(1)(C).

The Utility adopts the Uniform Plumbing Code pursuant to 30 TAC § 290.46(i). The piping and other equipment on the premises furnished by the customer will be maintained by the customer at all times in conformity with the requirements of the TCEQ, the Uniform Plumbing Code and with the service rules and regulations of the Utility. The customer will bring out his service line to his property line at the point on the customer's property mutually acceptable to the customer and the Utility subject to such requirements as may exist by PUC rule. No water service smaller than 5/8" will be connected. No pipe or pipe fitting which contains more than 8.0% lead can be used for the installation or repair of plumbing at any connection, which provides water for human use. No solder or flux, which contains more than

# SECTION 2.20 – SPECIFIC UTILITY SERVICE RULES AND REGULATIONS (Continued)

0.2% lead, can be used at any connection that provides water for human use.

The Utility will have the right of access to the customer's premises at all times reasonable for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the Utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the Utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours. The customer may require any Utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the Utility, and the purpose of their entry.

Threats to or assaults upon Utility personnel shall result in criminal prosecution.

Except in cases where the customer has a contract with the Utility for reserve or auxiliary service, no other water service will be used by the customer on the same installation in conjunction with the Utility's service, either by means of a crossover valve or any other connection. Customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises. Two places shall not be permitted to be supplied with one service pipe where there is a water main abutting the premises.

No connection shall be allowed which allows water to be returned to the public drinking water supply. No backflow prevention device shall be permitted to be installed in the customer's plumbing without notice to and written permission from the Utility. Any backflow prevention devices so installed shall be inspected annually by a licensed backflow prevention device inspector or appropriately licensed plumber and a written report of such inspection delivered to the Utility.

No application, agreement, or contract for service may be assigned or transferred without the written consent of the Utility.

It is agreed and understood that any and all meters, water lines, and other equipment furnished by the Utility (excepting the customer's individual service lines from the point of connection to customer's structures on customer's premises) are and shall remain the sole property of the Utility, and nothing contained herein or in a contract/application for service shall be construed to reflect a sale or transfer of any such meters, lines, or equipment to any customer. All tap and extension charges shall be for the privilege of connecting to said water lines and for installation, not purchase, of said meters and lines.

Applicants for service at new consuming facilities or facilities which have undergone extensive plumbing modifications are required to deliver to the Utility a certificate that their facilities have been inspected by a state-licensed inspector and that they are in compliance with all applicable plumbing codes and are free of potential hazards to public health and safety. Service may be denied until the certificate is received or any identified violations or hazards are remedied. The Utility is not required to perform these inspections for the applicant/customer, but will assist the applicant/customer to locate and obtain the services of a licensed inspector in a timely manner. When potential sources of contamination are identified which, in the opinion of the inspector or the Utility, require the installation of a state-approved backflow prevention device, such backflow prevention device shall be installed on the customer's service line or other necessary plumbing facilities by an appropriately licensed

#### **Docket No. 52201**

#### SECTION 2.20 – SPECIFIC UTILITY SERVICE RULES AND REGULATIONS (Continued)

plumber/backflow prevention device specialist at the customer's expense. The backflow prevention device shall be maintained by the customer at his expense and inspected annually by a licensed inspector. Copies of the annual inspection report must be provided to the Utility. Failure to comply with this requirement may constitute grounds for termination of water service with notice.

All customers or service applicants shall provide access to meters and Utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply. Access to meters and cutoff valves shall be controlled by the provisions of 16 TAC § 24.169(c).

Where necessary to serve an applicant's property, the Utility may require the applicant to provide it a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant.

Service applicants may be required to comply with any pre-condition to receiving service not printed herein as may exist under TCEQ rule (customer service, health and safety, water conservation, or environmental), USEPA rule, TWDB rule, local water or conservation district rule or health department rule. Existing customers shall be required to comply with such rules, including modification of their plumbing and/or consumption patterns, after notice."

#### SECTION 3.0 STANDARD EXTENSION POLICY

#### Section 3.01 - Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES. No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the Utility and the customer, or sharing of costs between the customer and other applicants before beginning construction.

The Utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

COST UTILITIES SHALL BEAR. Within its certificate area, the Utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the Utility, the Utility may charge for the first 200 feet. The Utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the Utility's facilities in accordance with the Utility's approved extension policy after receiving a written request from the Utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the TCEQ's Rules.

#### Monarch Utilities I L.P.

(Utility Name)

#### SECTION 3.20 SPECIFIC UTILITY EXTENSION POLICY

# Water Tariff Page 62

# Section 3.20 - Specific Utility Extension Policy

This section contains the Utility's specific extension policy that complies with the requirements already stated under Section 3.01. It must be reviewed and approved by the Commission and in compliance with PUC Rules to be effective.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the full cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

The Utility adopts the administrative rules of the PUC, as amended from time to time, as its Company specific extension policy. These rules will be kept on file at the Company's business office for customer inspection during normal business hours. In the event of a conflict between the PUC's amended rules and the provisions of this tariff, the amended rules shall prevail. Where necessary, any conflicting provision of this tariff shall be deemed to have been superseded by the PUC rule in question to the degree that the Utility may conduct its lawful business in conformance with all requirements of said rule.

When an individual residential applicant requires an extension of a main line beyond 200 feet, the charge to that applicant shall be the actual cost of such extension in excess of 200 feet, plus the applicable tap fee plus such other approved costs as may be provided in this tariff and/or PUC rules.

Residential tap fees may be increased by other unique costs not normally incurred as permitted by PUC rule. Larger meter taps shall be made at actual cost associated with that tap which shall include such extraordinary expenses.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163 and this tariff. When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge based upon the capacities of production, transmission, storage, pumping and treatment facilities, compliant with the TCEQ minimum design criteria, which must be committed to such extension. As provided by 16 TAC § 24.163(d)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Unless expressly exempted by PUC rule or order, each point of use (as defined by 16 TAC § 24.3(25)) must be individually metered.

The imposition of additional extension costs or charges as provided by Sections 2.12 and 3.02 of this **Docket No. 52201** 

tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the Utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be entitled to a written explanation of such costs before payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall have the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the Utility's rates in that portion of the Utility's service area in which the applicant's property(ies) is located. Unless the PUC or other regulatory authority enters interlocutory orders to the contrary, service to the applicant may be delayed until such appeal is resolved.

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than any individual applicant desires one service connection. Service application forms will be available for applicant pick up at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first-class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions that might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

The Utility shall serve each qualified service applicant within its certificated service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause, and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a "qualified service applicant" as defined herein or by PUC rules.

The Utility is not required to extend service to any applicant outside of its certificated service area and will only do so, at the Utility's sole option, under terms and conditions mutually agreeable to the Utility and the applicant and upon extension of the Utility's certificated service area boundaries by the PUC. Service applicants may be required to bear the cost of the service area amendment.

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements of service contained in this tariff, PUC rules and/or PUC order, (2) has made all payments for tap fees and extension charges, (3) has provided all necessary easements and rights-of-way necessary to provide service to the requested location, including staking said easements or rights-of-way where necessary, (4) delivered an executed customer service inspection certificate to the Utility and (5) has executed a customer service application for each location to which service is being requested.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap is made. The tap request must be accompanied with a plat, map, diagram, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed along the applicant's property line.

The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's near service main with adequate capacity to service the applicant's full potential service demand. If the tap or service connection cannot be made at the **Docket No. 52201** 

applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, applicant may refer the matter to the PUC for resolution. Unless otherwise ordered by the PUC, the tap or service connection will not be made until the location dispute is resolved.

The Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property. The Developer shall be required to obtain all necessary easements and rights-of-way required to extend the Utility's existing service facilities from their nearest point with adequate service capacity (as prescribed by TCEQ rules and local service conditions) to and throughout the Developer's property. The easements shall be sufficient to allow the construction, installation, repair, maintenance, testing, and replacement of any and all utility plant necessary to provide continuous and adequate service to each and every potential service location within the property at full occupancy. Unless otherwise restricted by law, well plant sites shall convey with unrestricted rights to produce water for public drinking water supply. Developers shall be required to provide sanitary control easements acceptable to the TCEQ for each water well site to be located within their property or otherwise being obtained to serve their property. Unless otherwise agreed to by the Utility, pipe line right-of-way easements must be at least 15 feet wide to allow adequate room to facilitate backhoe and other heavy equipment operation and meters. Easements must be provided for all production, storage, treatment, pressurization, and disposal sites that are sufficient to construct and maintain all weather roads as prescribed by TCEQ rules. All easements shall be evidenced, at Developer's expense, by recorded county-approved subdivision plat or by specific assignment supported by metes and bounds survey from a surveyor licensed by the State of Texas.

Before the extension of utility service to developers (as defined by PUC rules) or new subdivisions, the Developer shall comply with the following:

(a) The Developer shall make a written request for service to property that is to be subdivided and developed. The Developer shall submit to the Utility a proposed plat on a scale of one inch (1") to two hundred feet (200') for review and determination of required easements, utility plant, and plant location. If sewer service is requested, the plat must contain elevation data. A reconcilable deposit in an amount set by the Utility may be required to cover preliminary engineering, legal, and copy cost to be incurred by the Utility in reviewing and planning to meet this service request. The plat and/or accompanying information shall identify the type, location, and number of houses and other planned structures that will be requiring utility service. If other than residential structures are to be located on the property, all other types of anticipated businesses and their service demands shall be identified with specificity. All areas requiring special irrigation and/or other unique water demands must be identified. To the extent reasonably possible, this information must be precise so that adequate facilities can be designed and constructed to meet all future service demands without hazard to the public, other utility customers, and/or the environment.

(b) After the requirements of easements and rights-of-way have been determined, a red line copy will be returned by the Utility to the Developer for final plat preparation.

(c) Copies of all proposed plats and plans must be submitted to the Utility before their submission to the County for approval to ensure that they are compatible with the adequate long-term utility needs of potential service customers. Copies will be returned after review by the Utility so that necessary changes may be incorporated into the Developer's final submitted plat(s) and plans.

(d) The Utility shall be provided with three (3) certified copies of the final plat(s) approved **Docket No. 52201** 

by the County Commissioners Court. At this time, the Utility will begin engineering the facilities necessary to serve the property. Plans and specifications will be prepared and submitted to the TCEQ by the Utility if required by law. If further plat or plans changes are necessary to accommodate the specific service needs of the property and the anticipated customer demands, the Developer will be so notified. Plat amendments must be obtained by the Developer. The Developer shall be notified when all required TCEQ or other governmental approvals or permits have been received. No construction of utility plant that requires prior TCEQ plans approval shall be commenced until that approval has been received by the Utility and any conditions imposed by the TCEQ in association with its approvals have been satisfied.

(e) The Developer shall be required to post bond or escrow the funds necessary to construct all required Utility system extensions, except individual taps, meters, and water connections, required to serve the property. Construction shall not commence until funds are available. If the construction is to be done in coordination with the phased development of the property, funds must be provided in advance which are sufficient to complete each phase. No phase or facilities for any phase shall be constructed before the bonding or escrowing of all funds associated with that phase.

(f) At the sole option of the Utility, the Developer may be required to execute a Developer Extension Agreement setting forth all terms and conditions of extending service to their property including all contributions in aid of construction and developer reimbursements, if any.

(g) The Utility may require the Developer to commence construction of subdivision improvements within three (3) months of utility plans approval or the Utility may abate its construction activities until full development construction begins. If the Developer stops construction of subdivision improvements for any purpose, the Utility may abate its construction for a similar period.

(h) As soon as the roads are rough cut and before paving, extension lines will need to be constructed at each road crossing. The Developer must notify the Utility sufficiently in advance of this development stage to allow for the necessary Utility construction without disruption to other service operations of the Utility. Failure to provide adequate advance notice and cooperation in the construction of necessary utility plant may result in additional delays in obtaining service to the property. The Developer shall be required to pay for all additional costs of road boring or other remedial construction necessary to install adequate utility plant throughout the affected property.

(i) The Developer, not the Utility, shall insure that Developer's employees, agents, contractors, and others under its control coordinate their work or construction throughout the property with the Utility to insure the orderly and timely construction of all utility plant necessary to serve the public.

Within its certificated area, the Utility shall bear the cost of the first 200 feet of any water main or sewer collection line necessary to extend service to an individual residential service applicant within a platted subdivision unless the Utility can document:

(a) that the Developer of the subdivision refused to provide facilities compatible with the Utility's facilities in accordance with the Utility's approved extension policy after receiving a written request from the Utility; or,

(b) that the Developer defaulted on the terms and conditions of a written agreement or **Docket No. 52201** 

contract existing between the Utility and the Developer or the terms of this tariff regarding payment for services, extensions, or other requirements; or in the event the Developer declared bankruptcy and was therefore unable to meet obligations; and

(c) that the residential service applicant purchased the property from the Developer after the Developer was notified of the need to provide facilities to the Utility. A residential service applicant may be charged the remaining costs of extending service to his property; provided, however, that the residential service applicant may only be required to pay the cost equivalent to the cost of extending the nearest water main, whether or not that line has adequate capacity to serve that residential service applicant's cost for extending service:

(1) The residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution.

- (2) Exceptions may be granted by the PUC if:
  - (i) adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the Utility's burden to justify that a larger diameter pipe is required for adequate service;
  - (ii) larger minimum line sizes are required under subdivision platting requirements or applicable building codes.

(3) If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certificated area, industrial, and wholesale customers shall be treated as developers.

A service applicant requesting a one-inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

# APPENDIX A -- DROUGHT CONTINGENCY PLAN

This page incorporates by reference the utility's Drought Contingency Plan, as approved and periodically amended by the Texas Commission on Environmental Quality.

# APPENDIX B – APPLICATION FOR SERVICE