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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006386066 Invoice date June 27, 2020 Billing period June 19 - June 25, 2020

Date	Description	Total amount in (USD \$)
June 20, 2020	Quick promote · #EPElectric amp @TexasGasServi · #23765099	\$96.36
June 21, 2020	Quick promote · #EPElectric amp @TexasGasServi · #23765099	\$3.64
June 23, 2020	Quick promote · #EPElectric is honored · #23786527	\$50.00
June 24, 2020	Quick promote · #ICYMI #EPElectric amp · #23795378	\$50.00
June 25, 2020	Quick promote · Get to know · #23802565	\$50.00
	Total	\$250.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006397789
Invoice date July 2, 2020

Billing period June 26 - June 30, 2020

Total

Date	Description	Total amount in (USD \$)
June 26, 2020	Quick promote · Love unity acceptance · #23809752	\$50.00
June 30, 2020	Quick promote · #EPElectric recibido informes #23835277 Quick promote · #StopScams Reports of #23835278	\$50.00 \$50.00

\$150.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006411224

Invoice date July 9, 2020

Billing period July 1 - July 7, 2020

Date	Description	Total amount in (USD \$)
July 2, 2020	Quick promote · #EPElectric receives regulator · #23850499	\$50.00
July 4, 2020	Quick promote · To all those · #23861211	\$50.00
	Total	\$100.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006425487 Invoice date July 16, 2020 Billing period July 8 - July 14, 2020

Date	Description	Total a	amount in (USD \$
July 10, 2020	Quick promote · Strength Grit Bravery · #23898896		\$98.66
July 11, 2020	Quick promote · Strength Grit Bravery · #23898896		\$1.34
		Total	\$100.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006439813 Invoice date July 23, 2020 Billing period July 15 - July 21, 2020

Date	Description	Total amount in (USD \$)
July 16, 2020	Quick promote · If you are · #23936364	\$50.00
July 17, 2020	Quick promote · #ScamAlert Be aware · #23931094	\$50.00
July 19, 2020	Quick promote · #EPElectric #ScamAlert El · #23937682	\$50.00
	Total	\$150.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006460237
Invoice date August 1, 2020
Billing period July 22 - July 30, 2020

Date	Description	Total amount in (USD \$)
July 30, 2020	Quick promote · On #NationalInternDay #EPElect · #24024400	\$50.00
	Total	\$50.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 600000006475196
Invoice date August 8, 2020

Billing period July 31 - August 6, 2020

Date	Description	Total amount in (USD \$)
August 3, 2020	Quick promote · Even through adversity · #24045450	\$100.00
August 5, 2020	Quick promote · Driving Towards a · #24060166	\$53.83
	Tota	l \$153.83

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006489451
Invoice date August 15, 2020

Billing period August 7 - August 13, 2020

Date	Description	Total	amount in (USD \$)
August 7, 2020	Quick promote · Have questions about · #24075766		\$50.00
		Total	\$50.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006535253
Invoice date September 3, 2020

Billing period August 14 - September 1, 2020

Date	Description	Total amount i	n (USD \$)
September 1, 2020	Quick promote · #EPElectric is proud · #24231997		\$100.00
		Total	\$100.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006547988
Invoice date September 10, 2020
Billing period September 2 - September 8, 2020

Date	Description	Total amount in (USD \$)
September 2, 2020	Quick promote · Do you part · #24240038	\$25.68
September 4, 2020	Quick promote · There is no · #24256812	\$100.00
September 5, 2020	Quick promote · We know the · #24260036	\$98.18
September 6, 2020	Quick promote · We know the · #24260036	\$1.82
September 7, 2020	Quick promote · As challenging as · #24268820	\$50.00
	Tot	al \$275.68

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006562168
Invoice date September 17, 2020

Billing period September 9 - September 15, 2020

Date	Description	Total amount in (USD \$)
September 10, 2020	Quick promote · #EPElectric crews en · #24296820	\$50.00
September 11, 2020	Quick promote · On this National · #24301110	\$50.00
September 13, 2020	Quick promote · #EPElectric crews have · #24311029	\$50.00
September 14, 2020	Quick promote · It's National #InfrastructureW · #24318733	\$50.00
	Total	\$200.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006577345
Invoice date September 24, 2020
Billing period September 16 - September 22, 2020

Date	Description	Total amount in (USD \$)
September 16, 2020	Quick promote · This year showcased · #24335690	\$49.98
September 17, 2020	Quick promote · @AmistadElPaso can offer · #24347514 Quick promote · @AmistadElPaso ofrece asistenc · #24347513 Quick promote · This year showcased · #24335690	\$49.70 \$50.00 \$0.02
September 18, 2020	Quick promote · @AmistadElPaso can offer · #24347514	\$0.30
September 21, 2020	Quick promote · As we close · #24372568	\$50.00
September 22, 2020	Quick promote · Happy First Day · #24381439	\$49.96
	Total	\$249.96

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006592704 Invoice date October 1, 2020

Total

Billing period September 23 - September 29, 2020

Date	Description	Total amount in (USD \$)
September 23, 2020	Quick promote · Happy First Day · #24381439	\$0.04
September 26, 2020	Quick promote · #ICYMI #EPElectric will · #24413706	\$85.37
September 27, 2020	Quick promote · #ICYMI #EPElectric will · #24413706	\$14.36
September 28, 2020	Quick promote · #ICYMI #EPElectric will #24413706 Quick promote · Fellow #EPElectric team #24426683	\$0.26 \$50.01

\$150.04

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006595244
Invoice date October 2, 2020
Billing period September 30, 2020

Date	Description		Total amount in (USD \$)
September 30, 2020	Quick promote · #ICYMI #EPElectric officially · #24443704		\$50.00
		Total	\$50.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006610808
Invoice date October 9, 2020

Billing period October 1 - October 7, 2020

Date	Description	Total amount in (USD \$)
October 1, 2020	Quick promote · From #NationalHispanicHeritage · #24454086	\$92.88
October 2, 2020	Quick promote · From #NationalHispanicHeritage · #24454086 Quick promote · The renewable energy · #24461051	\$1.63 \$44.42
October 5, 2020	Quick promote · If you are · #24474987	\$50.00
October 6, 2020	Quick promote · It's #EPElectric #FallTips · #24485926	\$49.74
October 7, 2020	Quick promote · El Paso Electric · #24494098 Quick promote · I have served · #24413703 Quick promote · It's #EPElectric #FallTips · #24485926 Quick promote · It's National #EnergyEfficienc · #24492361 Quick promote · Over students learned · #24494932	\$49.87 \$50.00 \$0.25 \$50.00 \$50.00

Total \$438.79

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006626075
Invoice date October 16, 2020

Billing period October 8 - October 14, 2020

Date	Description	Total amount in (USD \$)
October 8, 2020	Quick promote · El Paso Electric · #24494098	\$0.14
October 9, 2020	Quick promote · This last day… · #24508908	\$50.00
October 13, 2020	Quick promote · #FallTips Tuesday Although · #24535212	\$50.00
October 14, 2020	Quick promote · Being on Team · #24355338	\$50.00
	Total	\$150.14

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006641579
Invoice date October 23, 2020

Billing period October 15 - October 21, 2020

Date	Description	Total amount in (USD \$)
	Quick promote · AVISO IMPORTANTE A · #24554752	\$66.59
October 15, 2020	Quick promote · IMPORTANT NOTICE TO · #24554753	\$52.89
	Quick promote · AVISO IMPORTANTE A · #24554752	
October 16, 2020	Quick promote · IMPORTANT NOTICE TO · #24554753	\$32.66 \$45.78
,	#24554753 Quick promote · The @PUCTX unanimously · #24562269	\$50.01
	Quick promote · AVISO IMPORTANTE A · #24554752	\$0.72
October 17, 2020	Quick promote · IMPORTANT NOTICE TO · #24554753	\$1.32
	Quick promote · AVISO IMPORTANTE A · #24554752	\$0.01
October 19, 2020	Quick promote · IMPORTANT NOTICE TO ·	\$0.01
	#24554753 Quick promote · We have a · #24574731	\$100.01
October 21, 2020	Quick promote · Between the two · #24511451	\$50.00

Total \$400.00

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006657337 Invoice date October 30, 2020

Billing period October 22 - October 28, 2020

Date	Description	Total amount in (USD \$)
October 23, 2020	Quick promote · #ElPaso Nonprofit @BooksAreGem #24611952	\$92.52
October 24, 2020	Quick promote · #ElPaso Nonprofit @BooksAreGem · #24611952	\$7.48
October 27, 2020	Quick promote · Below freezing Rain · #24633989 Quick promote · It's National @ENERGYSTAR · #24635483 Quick promote · On National @ENERGYSTAR · #24636643 Quick promote · Today's #FallTips Tuesday · #24637948	\$50.00 \$50.00 \$50.00 \$46.83
October 28, 2020	Quick promote · As we watch · #24643438 Quick promote · Today's #FallTips Tuesday · #24637948	\$92.52 \$3.17
	Total	\$392.52

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006666486 Invoice date November 2, 2020

Total

Billing period October 29 - October 31, 2020

Date	Description	Total amount in (USD \$)
October 29, 2020	Quick promote · #tbt A priceless · #24656095 Quick promote · #tbt A priceless · #24656098 Quick promote · As we watch · #24643438	\$29.79 \$74.77 \$7.24
October 30, 2020	Quick promote · #EPElectric VP Wayne · #24662992 Quick promote · #tbt A priceless · #24656098 Quick promote · As we watch · #24643438	\$87.81 \$24.16 \$0.23
October 31, 2020	Quick promote · #EPElectric VP Wayne · #24662992 Quick promote · #tbt A priceless · #24656098 Quick promote · From the #EPElectric · #24667021	\$12.14 \$1.00 \$50.00

\$287.14

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006681787
Invoice date November 9, 2020

Billing period November 1 - November 7, 2020

Date	Description	Total amount in (USD \$)
November 1, 2020	Quick promote · #EPElectric VP Wayne · #24662992 Quick promote · #tbt A priceless · #24656098	\$0.06 \$0.07
November 3, 2020	Quick promote · As we switch · #24685042	\$50.00
November 5, 2020	Quick promote · #ICYMI #EPElectric partnered · #24703148	\$50.00
	Total	\$100.13

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006696853
Invoice date November 16, 2020

Billing period November 8 - November 14, 2020

Date	Description	Total amount in (USD \$)
November 9, 2020	Quick promote · For nearly years · #24726553 Quick promote · Por casi años · #24726614	\$100.00 \$100.00
November 11, 2020	Quick promote On this Veterans #24744707	\$50.00
November 12, 2020	Quick promote · #EPElectric member Art · #24756306	\$5.96
	To	tal \$255.96

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INVOICE

Twitter Inc

1355 Market Street, Suite 900 San Francisco, CA 94103

Invoice for

Javier Camacho

P.O. Box 982 El Paso 79960, TX United States Invoice number 60000006712282 Invoice date November 23, 2020

Total

Billing period November 15 - November 21, 2020

Date	Description	Total amount in (USD \$)	
November 15, 2020	Quick promote · Es el #DíaNacionaldeReciclaje · #24770755 Quick promote · It's National #RecyclingDay · #24770756	\$50.00 \$50.00	
November 16, 2020	Quick promote · @TexasGasService @EPWater and · #24778861 Quick promote · @TexasGasService @EPWater and · #24778923	\$8.36 \$100.00	

\$208.36

APPLICATION OF EL PASO	§	BEFORE THE STATE OFFICE
ELECTRIC COMPANY TO CHANGE	§	OF
RATES	§	ADMINISTRATIVE HEARINGS

EL PASO ELECTRIC COMPANY'S RESPONSE TO CITY OF EL PASO'S FOURTEENTH REQUEST FOR INFORMATION QUESTION NOS. CEP 14-1 THROUGH CEP 14-16

CEP 14-12:

For Account 555, non-reconcilable purchases, please set out the monthly demand or capacity charge amounts for different resources. If any of the resources are seasonal, identify the demand or capacity charge amounts which are summer only or winter only.

RESPONSE:

Please refer to CEP 14-12, Attachment 1.

Preparer: Melody Boisselier Title: Principal Accountant – Regulatory

Accounting

Sponsor: Jennifer I. Borden Title: Director – Regulatory Accounting

David C. Hawkins Vice President – Strategy and

Sustainability

EL PASO ELECTRIC COMPANY FOR THE TEST YEAR ENDED DECEMBER 31, 2020 ACCOUNT 555000 - NON-RECONCILABLE PURCHASED POWER

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(a) (b) (c) (d)

Line		Imputed Demand Charge Macho	Imputed Demand Charge	
No.	Month	Springs	Newman Solar	Total
1	January	\$ 117,500	\$ 23,300	\$ 140,800
2	February	117,500	23,300	140,800
3	March	117,500	23,300	140,800
4	April	117,500	23,300	140,800
5	May	117,500	23,300	140,800
6	June	117,500	23,300	140,800
7	July	117,500	23,300	140,800
8	August	117,500	23,300	140,800
9	September	117,500	23,300	140,800
10	October	117,500	23,300	140,800
11	November	117,500	23,300	140,800
12	December	117,500	23,300	140,800_
13	Total Imputed Demand Charges	\$ 1,410,000	\$ 279,600	\$ 1,689,600 (A)
14	June	Spinning Reserves	AEPCO	1,000
15	June	Spinning Reserves	LADWP	7,120
16	July	Spinning Reserves	LADWP	33,060
17	August	Spinning Reserves	LADWP	36,527
18	February	Penalty not passed thre	ough to customers	(316)
19	May	Penalty not passed three	ough to customers	(153)
20	August	Penalty not passed thre	ough to customers	(387)
21	November	Penalty not passed three	ough to customers	(2,736)
22	TOTAL NO	N-RECONCILABLE PL	JRCHASED POWER	\$ 1,763,715 (B)

⁽A) - Refer to the testimony of EPE Witness Hawkins for discussion of imputed demand charges (B) - As reported on WP A-3 Adjustment 2 $\,$

APPLICATION OF EL PASO	§	BEFORE THE STATE OFFICE
ELECTRIC COMPANY TO CHANGE	§	OF
RATES	§	ADMINISTRATIVE HEARINGS

EL PASO ELECTRIC COMPANY'S RESPONSE TO CITY OF EL PASO'S FOURTEENTH REQUEST FOR INFORMATION QUESTION NOS. CEP 14-1 THROUGH CEP 14-16

CEP 14-13:

Please describe the components and functional purpose of expenses recorded in Account 566 Misc. Transmission Expense.

RESPONSE:

El Paso Electric Company ("EPE") follows the prescribed use of Account 566 per the FERC Uniform System of Accounts:

Per Part 101 Uniform System of Accounts prescribed for public utilities and licensees subject to the provisions of the Federal Power Act, account 566 Miscellaneous transmission expenses is used to capture the cost of labor, materials used and expenses incurred in transmission map and record work, transmission office expenses, and other transmission expenses not provided for elsewhere. Examples of this include:

Labor for:

- 1. General records of physical characteristics of lines and stations, such as capacities, etc.
- 2. Ground resistance records.
- 3. Janitor work at transmission office buildings, including care of grounds, snow removal, cutting grass, etc.
- 4. Joint pole maps and records.
- 5. Line load and voltage records.
- 6. Preparing maps and prints.

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- 7. General clerical and stenographic work.
- 8. Miscellaneous labor.

Materials and Expenses:

- 9. Communication service.
- 10. Building service supplies.
- 11. Map and record supplies.
- 12. Transmission office supplies and expenses, printing and stationery.
- 13. First-aid supplies.
- 14. Research, development, and demonstration expenses.

Preparer: Darcy Welch Title: Supervisor – Financial Analysis and

Planning

Sponsor: Cynthia S. Prieto Title: Vice President – Controller

APPLICATION OF EL PASO	§	BEFORE THE STATE OFFICE
ELECTRIC COMPANY TO CHANGE	§	OF
RATES	§	ADMINISTRATIVE HEARINGS

EL PASO ELECTRIC COMPANY'S RESPONSE TO CITY OF EL PASO'S FOURTEENTH REQUEST FOR INFORMATION QUESTION NOS. CEP 14-1 THROUGH CEP 14-16

<u>CEP 14-14</u>:

Please provide expense by FERC account for EPE's call center.

RESPONSE:

Please refer to the table below for expense by FERC account for El Paso Electric Company's call center during the test year, ended December 31, 2020.

FERC Account	C	Call Center Total
408100 - Taxes Other Than Federal Income Tax	\$	100,364
580000 - Operation Supervision & Engineering		86
588000 - Miscellaneous Distribution Expenses		262
903000 - Customer Records & Collection Expenses		3,003,113
905000 - Miscellaneous Customer Accounts Expenses		9,448
925000 - Injuries and Damages		3,168
926000 - Employee Pensions & Benefits		502,501
	\$	3,618,942

Preparer: En Li Title: Manager – Financial Accounting

Sponsor: Cynthia S. Prieto Title: Vice President – Controller

APPLICATION OF EL PASO	§	BEFORE THE STATE OFFICE
ELECTRIC COMPANY TO CHANGE	§	OF
RATES	§	ADMINISTRATIVE HEARINGS

EL PASO ELECTRIC COMPANY'S RESPONSE TO CITY OF EL PASO'S FOURTEENTH REQUEST FOR INFORMATION QUESTION NOS. CEP 14-1 THROUGH CEP 14-16

CEP 14-15:

For EPE's call center, please provide categories of calls (i.e., billing, collection, emergency, service start or termination, high bill, etc.) number of calls per category, average minutes per call, and any information that the Company maintains regarding the type of customer (e.g., Residential, C&I, etc.).

RESPONSE:

Please see below for El Paso Electric Company's ("EPE") Call Wrap Up Codes for each call received in the year 2020 and January through August 2021. EPE does not track call handle time by Wrap Up Code or by customer class. EPE's call handle time averaged 5:04 minutes in 2020 and 5:28 as of the end of August 2021.

Call Wrap Up Codes	2020	2021
No entry	3,989	7,102
Disconnect Notice	64,561	37,257
Bill Inquiry	196,844	147,976
Acct BAL ONLY	47,356	36,335
Disconnects	11,177	8,648
Service Orders	131,006	80,826
Outage	22,272	12,320
Other	46,051	28,263
Assist Agencies	5,622	4,408
Rates	175	269
Pending Disconnect Call	517	322
SCAMS	3,683	1,779
Solar	4,575	4,874
Pandemic	1,077	141
Totals	538,905	370,520

Preparer: Joe Garibay Title: Director – Customer Care

Sponsor: Cynthia S. Prieto Title: Vice President – Controller

APPLICATION OF EL PASO	§	BEFORE THE STATE OFFICE
ELECTRIC COMPANY TO CHANGE	§	OF
RATES	§	ADMINISTRATIVE HEARINGS

EL PASO ELECTRIC COMPANY'S RESPONSE TO CITY OF EL PASO'S FOURTEENTH REQUEST FOR INFORMATION QUESTION NOS. CEP 14-1 THROUGH CEP 14-16

CEP 14-16:

Please provide detailed information regarding the class allocation of solar and wind resources. Include the retail dollar amounts for net plant and expenses, class allocation factors, and the FERC accounts.

RESPONSE:

There are no company-owned wind resources in El Paso Electric Company's ("EPE") class cost of service.

Refer to EPE witness Adrian Hernandez's direct testimony, page 9, line 10 to line 19. The detailed information for EPE's company-owned solar resources (net plant and expenses) are shown in Excel rows: 188, 253, 271, 281, 569, 570, 623, 781, 842, 874, 1348, 1358, 1377, 1387, 1609, 1633, 1643, and 1721 in the "Rate Class Allocation" tab in the cost-of-service model (EPE Regulatory Case Working Model – As Filed – Dkt 52195).

Preparer: Adrian Hernandez Title: Senior Rate Analyst – Rates

Sponsor: Adrian Hernandez Title: Senior Rate Analyst – Rates