

Filing Receipt

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DOCKET NO. 52035

APPLICATION OF MONARCH	§	PUBLIC UTILITY COMMISSION
UTILITIES I, L.P. TO AMEND ITS	§	
CERTIFICATES OF CONVENIENCE	§	OF TEXAS
AND NECESSITY IN PARKER	§	
COUNTY	§	

COMMISSION STAFF'S FINAL RECOMMENDATION

I. BACKGROUND

On April 16, 2021, Monarch Utilities I, L.P. (Monarch) filed an application to amend its water Certificate of Convenience and Necessity (CCN) No. 12983 and sewer CCN No. 20899 in Parker County. The application proposes to add 617 acres to Monarch's service area. Monarch supplemented the application on May 7, 2021. On November 5, 2021, Monarch filed its consent form approving the map and the certificate transmitted by email on August 11, 2021. On November 22, 2021, Monarch file a consent form approving the map, tariff, and certificate that was transmitted by email on November 19, 2021.

On November 15, 2021, the administrative law judge filed Order No. 10 requiring the Staff (Staff) of the Public Utility Commission of Texas (Commission) to file a final recommendation by November 22, 2021. Therefore, this pleading is timely filed.

I. FINAL RECOMMENDATION

As detailed in the attached memoranda of Patricia Garcia of the Infrastructure Division and Fred Bednarski of the Rate Regulation Division, Staff has reviewed the application and recommends that it be approved. Staff's review indicated that the application meets the applicable requirements of TWC Chapter 13 and 16 Texas Administrative Code (TAC) Chapter 24. The requested area includes 170 customers and approximately 617 acres. The approximately 617 acres of the requested area are comprised of 559 acres of uncertificated area and 58 acres of decertified area from CCN No. 12983. The application proposed the addition of approximately 501 acres to CCN No. 12983.

Staff further recommends that the Petitioners file certified copies of the attached CCN map, along with a written description of the CCN service areas in the Parker County Clerk's Office, as

required by TWC § 13.257(r) and (s). Staff has attached copies of the final map, tariff, and certificates consented to by the Petitioners to this final recommendation.

On or before December 6, 2021, the parties will file joint proposed findings of fact and conclusions of law.

IV. CONCLUSION

Staff respectfully requests the issuance of an order consistent with the foregoing recommendation.

Dated: November 22, 2021

Respectfully submitted,

PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

Rachelle Nicolette Robles Division Director

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/s/ Phillip Lehmann
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DOCKET NO. 52035

CERTIFICATE OF SERVICE

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on November 22, 2021, in accordance with the Order Suspending Rules, issued in Project No. 50664.

/s/ Phillip Lehmann Phillip Lehmann

Public Utility Commission of Texas

Memorandum

TO: Phillip Lehmann, Attorney

Legal Division

FROM: Patricia Garcia, Senior Engineering Specialist

Infrastructure Division

DATE: November 22, 2021

RE: Docket No. 52035 – Application of Monarch Utilities I, L.P. to Amend its

Certificates of Convenience and Necessity in Parker County

1. Application

On April 16, 2021, Monarch Utilities I, L.P. (Monarch) filed with the Public Utility Commission of Texas (Commission) an application to amend its water certificate of convenience and necessity (CCN) No. 12983 and sewer CCN No. 20899 in Parker County, Texas under Texas Water Code (TWC) §§ 13.242 to 13.250 and 16 Texas Administrative Code (TAC) §§ 24.225 to 24.237. On May 7, 2021, Monarch submitted a revised application page two to indicate that the application is for an amendment of the water CCN only.

The requested area includes 170 customers and approximately 617 acres, comprised of:

acres of uncertificated area; and

58 acres of decertified area from CCN No. 12983.

The application proposes the addition of approximately 501 acres to CCN No. 12983.

2. Notice

The deadline to intervene was July 14, 2021; there were no motions to intervene, protests, or opt-out requests received. A customer filed a copy of the notice provided to them by Monarch, but they did not provide clarification of the filing by July 14, 2021 as requested by the Administrative Law Judge on June 30, 2021.

3. Factors Considered

Under TWC §§ 13.241 and 13.246, and 16 TAC §§ 24.11(e) and 24.227, the Commission must consider certain factors when granting or amending a water or sewer CCN. Therefore, the following factors were considered.

3.1. Consideration of the adequacy of service currently provided to the requested area and system compliance (TWC § 13.246(c)(1); 16 TAC § 24.227(a) and (e)(1)).

Monarch's Texas Commission on Environmental Quality (TCEQ) approved public water systems (PWS) Western Lake Estates registered under PWS ID: 1840014 is currently providing service to approximately 170 customer connections and will provide service to new customers in the requested area. Western Lake Estates does have a violation listed in the TCEQ database for failure to maintain an iron and manganese level below the secondary contaminant level. Monarch submitted plans approved by the TCEQ for a new water plant and the distribution system to serve the requested area. The Commission's complaint records, which go back to 2014, show 459 complaints against Monarch.

3.2. Consideration of the need for additional service in the requested area (TWC § 13.246(c)(2); 16 TAC § 24.227(e)(2)).

There is a need for service as there are currently 170 existing customer connections in the requested area and a developer is building a subdivision which will bring new customers to the requested area.

3.3. Consideration of the effect of granting an amendment on the recipient of the certificate or amendment, on the landowners in the area, and on any other retail public utility of the same kind already servicing the proximate area (TWC §§ 13.241(b) and 13.246(c)(3), 16 TAC § 24.227(e)(3)).

Monarch will be the certificated entity for the requested area and will be required to provide adequate and continuous service to the requested area.

The landowners in the area will have a reliable water provider available when they need to request water service.

There will be no effect on any retail public utility servicing the proximate area. All retail public utilities in the proximate area were provided notice of the CCN amendment requested in this application and did not request to intervene.

3.4. Consideration of the managerial and technical ability of the applicant to provide adequate service (TWC § 13.246(c)(4); 16 TAC § 24.227(a) and (e)(4)).

Monarch has several TCEQ approved public water systems. Monarch will provide service to the requested area through the Western Lake Estates public water system. The Western Lake Estates public water system does have a violation listed in the TCEQ database for failure to maintain an iron and manganese level below the secondary contaminant level. Monarch submitted plans approved by the TCEQ for a new water plant and the distribution system to serve the requested area. The Commission's complaint records, which go back to 2014, show 459 complaints against Monarch.

3.5. The applicants' demonstration that regionalization or consolidation with another retail public utility is not economically feasible when construction of a physically

separate water or sewer system is required to provide service to the requested area. (TWC § 13.241(d); 16 TAC § 24.227(b)).

There are no other utilities within one half mile from the outer boundary of the requested CCN area. Therefore, concerns of regionalization or consolidation do not apply.

3.6. Consideration of the feasibility of obtaining service from an adjacent retail public utility (TWC § 13.246(c)(5); 16 TAC § 24.227(e)(5)).

Monarch is currently serving customers in the requested area, has facilities in the requested area to serve any future customers, has sufficient capacity, and has plans approved by the TCEQ for the water plant and distribution system that will provide additional service to the requested area. Therefore, it is not feasible to obtain service from an adjacent retail public utility.

3.7. Consideration of the financial ability of the applicant to pay for facilities necessary to provide continuous and adequate service (TWC § 13.246(c)(6); 16 TAC §§ 24.227(a) and (e)(6), 24.11(e)).

The Rate Regulation Division will be addressing this criterion in a separate memo.

3.8. Requirement of the applicant to provide a bond or other financial assurance in a form and amount specified by the Commission to ensure that continuous and adequate utility service is provided (TWC §§ 13.246(d); 16 TAC § 24.227(f)).

The Rate Regulation Division will be addressing this criterion in a separate memo.

3.9. Consideration of the environmental integrity and the effect on the land to be included in the certificated area (TWC § 13.246(c)(7) and (9); and 16 TAC § 24.227(e)(7) and (9)).

Proper construction protocols will be followed to ensure that the environmental integrity of the land will not be disrupted or negatively affected.

3.10. Consideration of the probable improvement in service or lowering of cost to consumers (TWC § 13.246(c)(8); 16 TAC § 24.227(e)(8)).

Monarch will continue to provide water service to the existing customers in the area with no change to the cost to customers and will provide service to new customers in the requested area.

4. Recommendation

Based on the mapping review by Gary Horton, Infrastructure Division, and my technical and managerial review, I recommend that Monarch meets all of the statutory requirements of Texas Water Code Chapter 13 and the Commission's Chapter 24 rules and regulations, and that Monarch is capable of providing continuous and adequate service. I further recommend that

approving this application to amend water CCN No. 12983 is necessary for the service, accommodation, convenience and safety of the public.

Monarch consented to the attached map, tariff, and certificate on November 22, 2021.

Public Utility Commission of Texas

Memorandum

TO: Phillip Lehmann, Attorney

Legal Division

FROM: Fred Bednarski III, Financial Analyst

Rate Regulation Division

DATE: November 22, 2021

RE: Docket No. 52035 - Application of Monarch Utilities I, L.P. to Amend its

Certificates of Convenience and Necessity in Parker County

On April 16, 2021, Monarch Utilities I, L.P. (Monarch) filed an amended application to add approximately 501 acres to its water certificate of convenience and necessity (CCN) No. 12983 to provide water service.

I recommend that Monarch demonstrates the financial and managerial capability needed to provide continuous and adequate service to the area subject to this application. My conclusions are based on information provided by Monarch before the date of this memorandum and may not reflect any changes in Monarch's status after this review.

Ability to serve: financial ability and stability (Texas Water Code (TWC §§ 13.241(a) and 13.246(c)(6))

An owner or operator of a retail public utility must have the financial resources to operate and manage the utility and to provide continuous and adequate service to the current and requested utility service areas, as established by 16 Texas Administrative Code (TAC) § 24.11. Monarch must demonstrate that it meets one of the five leverage tests under 16 TAC § 24.11(e)(2) as well as the operations test under 16 TAC § 24.11(e)(3).

Leverage test

My analysis is based on Monarch's affiliate, SouthWest Water Company's (SouthWest Water), financial statements ending December 31, 2020. These financial statements contain an unqualified auditor's opinion from PricewaterHouseCoopers LLP stating that the financial statements present fairly, in all material respects, the financial position of Monarch as of December 31, 2020 and 2019.

Based on SouthWest Water's financial statements, provided in confidential Attachment FB-1, I calculate a debt service coverage ratio equal to 8.67. Because the ratio is greater than 1.25, Southwest Water meets the test specified in 16 TAC § 24.11(e)(2)(B). SouthWest Water is also

capable, available, and willing to cover temporary cash shortages. Therefore, Monarch meets the test specified in 16 TAC § 24.11(e)(2)(E).

Operations test

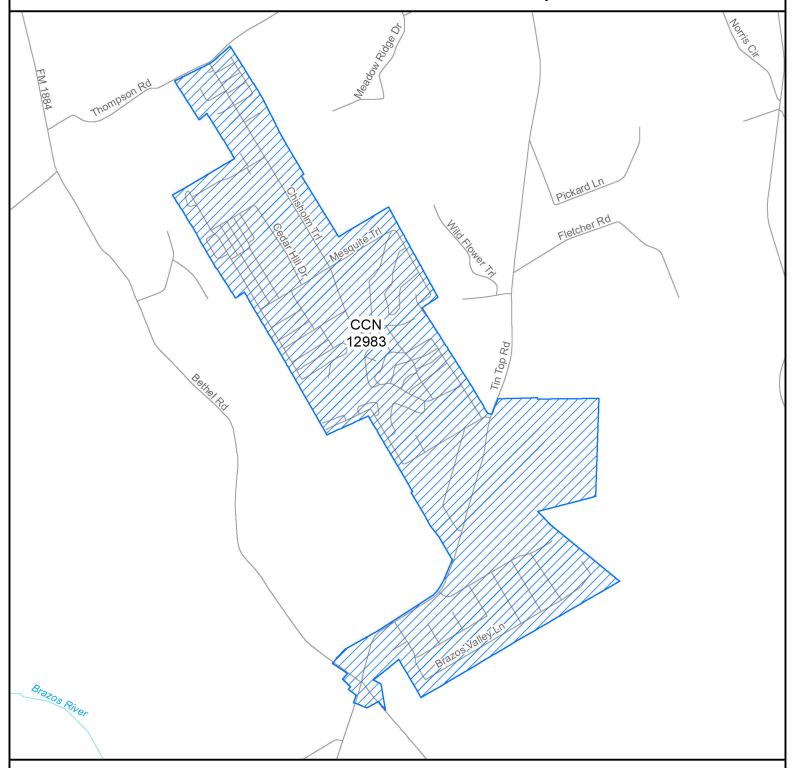
An owner or operator must demonstrate sufficient available cash to cover projected cash shortages for operations and maintenance expenses during the first five years of operations, as required by 16 TAC § 24.11(e)(3).

Capital improvements needed to provide continuous and adequate service to the requested area will be paid for with SouthWest Water's cash reserves, operating income, and the developer as provided in confidential Attachment FB-1. Sufficient cash and net operating income available to cover possible future shortages provide an indication of financial stability and financial and managerial capability. Therefore, Monarch meets the operations test specified in 16 TAC § 24.11(e)(3).

Financial assurance (TWC § 13.246(d))

Because Monarch meets the financial tests, I do not recommend that the Commission require additional financial assurance.

Monarch Utilities I, L.P. Portion of Water CCN No. 12983 PUC Docket No. 52035 Amended CCN No. 12983 in Parker County



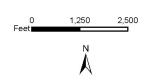


Public Utility Commission of Texas 1701 N. Congress Ave Austin, TX 78701

Water CCN



12983 - Monarch Utilities I LP



Map by: Komal Patel Date: August 8, 2021 Project: 52035MonarchUtilities.mxd



Public Utility Commission of Texas

By These Presents Be It Known To All That Monarch Utilities I L.P.

having obtained certification to provide water utility service for the convenience and necessity of the public, and it having been determined by this Commission that the public convenience and necessity would in fact be advanced by the provision of such service, Monarch Utilities I L.P. is entitled to this

Certificate of Convenience and Necessity No. 12983

to provide continuous and adequate water utility service to that service area or those service areas in Bandera, Brazoria, Chambers, Denton, Grayson, Harris, Hays, Henderson, Hood, Johnson, Liberty, Marion, Matagorda, Medina, Montgomery, Parker, Polk, San Jacinto, Smith, Tarrant, Trinity, Tyler, Van Zandt, Wise, and Wood Counties as by final Order or Orders duly entered by this Commission, which Order or Orders resulting from Docket No. 52035 are on file at the Commission offices in Austin, Texas; and are matters of official record available for public inspection; and be it known further that these presents do evidence the authority and the duty of the Monarch Utilities I L.P. to provide such utility service in accordance with the laws of this State and Rules of this Commission, subject only to any power and responsibility of this Commission to revoke or amend this Certificate in whole or in part upon a subsequent showing that the public convenience and necessity would be better served thereby.



Monarch Utilities I L.P. (Utility Name)

12535 Reed Road (Business Address)

Sugar Land, Texas 77478-2837 (City, State, Zip Code)

(866) 654-7992 (Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

12983

This tariff is effective in the following counties:

Bandera, Bexar, Brazoria, Chambers, Comal, Denton, Gillespie, Grayson, Guadalupe, Harris, Hays, Henderson, Hood, Johnson, Kendall, Kerr, Liberty, Marion, Matagorda, Medina, Montgomery, Parker, Polk, San Jacinto, Smith, Tarrant, Travis, Trinity, Tyler, Van Zandt, Wise, and Wood

This tariff is effective in the following cities or unincorporated towns (if any):

This tariff is only effective in the portions of the subdivisions and public water systems in the environs, except for the cities of Aurora and Coffee City that have surrendered rate jurisdiction.

This tariff is effective in the following subdivisions and public water systems:

See attached list.

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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APPENDIX A – DROUGHT CONTINGENCY PLAN APPENDIX B – APPLICATION FOR SERVICE APPENDIX C – AGREEMENT FOR TEMPORARY WATER SERVICE

County	TCEQ Water Systems	PWS ID Number	Subdivisions	
	Enchanted River Estates	0100039	Enchanted River Estates	
Bandera Lake Medina Shores		0100037	Lakeshore Beach, Wharton Dock, Lake Point, Holiday Villages of Medina, Lake Medina Shores (Medina County)	
	River Bend Estates	0100042	River Bend Estates	
	Bavarian Hills	0150235	Bavarian Hills	
	Coolcrest Water System	0150046	Coolcrest	
	Stagecoach Hills	0150096	Stagecoach Hills	
Bexar	Oak North Mobile Home Estates	0150135	Oak North Mobile Home Estates	
	Country Springs Water Company	0150421	Country Bend	
Brazoria	Holiday Shores	0200029	Holiday Shores	
Chambers	Tower Terrace	0360069	Houston Raceway Park, West Chambers County Estates, Tower Terrace	
	Oak Village North***	0460037	Oak Village North	
Comal	Rim Rock Ranch	0460211	Rim Rock Ranch	
Comar	Windmill Ranch Subdivision***	0460221	Kestrel Air Park, Windmill Ranch Subdivision	
	Denton Creek Estates	0610015	Denton Creek Estates, Aero Valley Airport	
Denton	Ponderosa Addition Utilities		Ponderosa Addition, Wild West Addition,	
Stonecrest Estates		0610059	Stonecrest Estates, Sunrise Circle Addition	
	Wynnwood Haven Estates	0610037	Wynnwood Haven Estates, Snug Harbor	
Gillespie	Oakview Water System	0860107		
Ridgecrest		0910035	Ridgecrest, Glen Eden, Hiland Shores, Lakeview, Little Mineral MHP, Millers Estates, Oak Estates, Preston Cove, Preston Forest, Preston Oaks, Preston Point Bend, Ridgecrest, Van Antwerp, VFW Post	
Constant	Rocky Point Estates	0910038	Hanna Cove Estates, Rocky Point Estates "A", Rocky Point Estates "B", Hanna Ranchettes, Mainer Cay Estates, Tiny Home Vacation Resorts	
Grayson	Sherwood Shores	0910040	Cedar Mills Estates, Hillcrest Shores, Wright Acres, Sherwood Shores	
	Tanglewood-on-Texoma	0910052	Angler's Estates, Cedar Oak Hills, Eagle Chase, Fairway Hollow, Greenway Bend, Lakecrest Village, Mill Creek Homesites, Oak Meadow Estates, Paradise Cove, Russwood-on-the-Lake, Simmons Shores, Sunrise Circle, Tanglewood Hills, Tanglewood Resort, Cambridge Shores, Highport, Mill Creek Meadows,	

County	TCEQ Water Systems	PWS ID Number	Subdivisions
			Whispering Meadows, Pecan Valley Addition, The Woods of Fossil Ridge, Fossil Ridge on Lake Texoma, Tanglewood Crossing, Barnes Enterprises, Lakecrest Addition
Guadalupe	Garden Oaks	0940030	Garden Oaks
	Villas of Willowbrook	1013599	Villas of Willowbrook
Harris	Western Trails Subdivision	1010230	Western Trails
	Huntington Estates	1050124	Huntington Estates
Hays	Plum Creek***	1050028	Amberwood, Bootstring Farms, Branch View Addition, Buda Business Park, Casey-Kyle, Double R, Dove Hill Estates, Goforth Estates, Green Pastures, Interstate Business, Kyle Crossing-Home Depot, Park South, Pinafore Park, Rolling Hills Estates, South Buda Business Park, Two Way, Village at Buda, Indian Paintbrush
	River Oaks Ranch	1050099	River Oaks Ranch
	Beachwood Estates & North Trinidad	1070069	Brentwood Estates, Deep Water Estates, Forest Shores, Greenwood Cove, Hidden Harbor, Indian Oaks, Beachwood Estates, Oak Forest Estates, Pebble Beach, Seis Hombres, Spillview Acres, Three-Way View, Treasure Isle, Waterboard
	Briarwood Harbor	1070220	Briarwood Harbor, Camp Big Cedar
Henderson	Carolynn Estates	1070106	Bluffview, Brushy Creek, Bushwacker Estates, Carolynn Estates, Enclave, Esquire Estates II, Green Acres, Hidden Hills Harbor, Hillside Acres, Lynn Creek Cove, Payne Springs Estates, Forest Glen, The Highlands at Cedar Creek Lake, Michael's Cove, Pinnacle Club
	Cherokee Shores Water Supply	1070206	Allen Ranch, Carson Addition, Coleman Tract, La Martinique, Landmarck Passage, Manning Ranch, Robinson Tract (Country Estates), Taylor Tract, Waterfront Shores, Cherokee Shores
	Dal-High Water System	1070159	Dal-High Addition
	Highsaw	1070124	Brierwood Bay, Coffee City*, Diamond Head Bay, Coffee Landing Addition, Fincastle Farms, Highsaw, Hillside Estates, Hill-McCauley Tract
	Lollipop Water Works	1070039	Lollipop Landing

County	TCEQ Water Systems	PWS ID Number	Subdivisions
	Westwood Beach	1070085	Cooper Estates, Lakeway, Oak Trail Shores, Shiloh, Waterwood, Wildewood, Westwood Beach
	Acton Water Royal Oaks	1110055	Acton Royal Oaks
	Comanche Cove & Heritage Heights	1110060	Heritage Heights, Scenic View, Comanche Cove
	Comanche Harbor & Port O'Call	1110022	Comanche Point, Island Village, Ports O'Call, Comanche Harbor
	Granbury Acres Water System	1110109	377 Sunset Strip, Granbury Acres
Hood	Hideaway Bay Estates	1110002	Hideaway Bay
11000	Montego Bay Estates	1110044	Montego Bay
	Oak Trail Shores	1110004	Lake Granbury Estates, Oak Trail Plaza, Oak Trail Shores, Arrowhead Shores, Lak Granbury Harbor
	Rancho Brazos Subdivision	1110036	Rancho Brazos
	Western Hills Harbor	1110005	Western Hills Harbor, Whisperview Village, Kings Plaza
	Crowley 1 Acre Sky Corp Water	1260011	Blue Grass Estates, Crowley One Acre, Highcrest Estates, Skyline Ranch, Lakeside Estates, Lakeview Ranchettes
	Falcon Crest Addition	1260076	Falcon Crest Addition
	Metroplex Homesteads Water Supply	1260074	Metroplex Homesteads, The Homesteads
	Nolan River Estates	1260099	Nolan River Estates
	Ridgecrest Addition & Misty Hollow	1260035	Misty Hollow, Ridgecrest Addition Estate
Johnson	Shaded Lane Estates	1260103	Shaded Lane Estates
JOHNSON	Southern Acres Water System	1260094	Southern Acres
	Sundance Addition	1260025	Space Acres North, Space Acres, X-Cell Ranch Estates, Sundance
	Tex-Rides Subdivision	1260037	Tex-Rides Fifth
	Triple H Estates	1260116	Triple H Estates
	Twin Creek Subdivision	1260038	Rolling Acres, North Hills Estates, Twin Creeks Addition
	West Meadow Subdivision	1260063	West Meadows
	West Park Village	1260077	West Park Village
Kendall	Cascade Mobile Home Park	1300005	Cascade Mobile Home Park
Kendan	Platten Creek Water System	1300035	Platten Creek
Kerr	Cedar Springs MHP	1330019	Cedar Springs MHP
IXCII	Center Point	1330007	Center Point

County	TCEQ Water Systems	PWS ID Number	Subdivisions
	Heritage Park Water System	1330080	Heritage Park
	Hills & Dales	1330030	Hills & Dales
	Oak Ridge Estates Water System	1330134	Oak Ridge Estates
	Southern Hills	1330128	Southern Hills, Montebello Estates, Silver Creek
	Verde Park Estates	1330027	Verde Park Estates
	Vista Hills	1330169	Vista Hills
	Westwood Water System	1330015	Westwood Park, Monarch Hills
	Windwood Oaks Water System	1330141	Windwood Oaks
	Woodhaven Mobile Home Park	1330024	Woodhaven MHP
Liberty	Raywood Water System	1460041	Raywood
Marion	Indian Hills Harbor	1580063	Indian Hills Harbor
ividitoii	Pine Harbor Subdivision	1580023	Pine Harbor
Matagorda	Camelot Forest Water System	1610058	Camelot Forest
Medina	Rocky Creek Subdivision Water System	1630038	Rocky Creek
	Crystal Springs Subdivision	1700331	Crystal Springs
Montgomery	Decker Hills	1700386	Champions Glen, Decker Hills, Hidden Lake Estates, Inverness Crossing, Park Place, Dry Creek Business Center, Harden Store Marketplace
	Hulon Lakes Subdivision	1700014	Hilltop Village, Woodcreek Valley, Hulon Lakes
	Oak Woods Water System	1700454	Oak Woods, North Forest
	Serenity Woods Subdivision	1700483	Pine Loch, Serenity Woods
	Green Acres Water System	1840120	Green Acres, Robertson Village, The Fields of Peaster
	Spanish Park Subdivision	1840026	Spanish Park Estates
Parker	Western Lake Estates	1840014	Cedar Ridge (Formerly Ruby Ridge), Brazos Ridge Estates, Western Lake Estates
	Westview Enterprises	1840105	Westview
	Beacon Bay Marina and RV Park	1870016	Beacon Bay Marina and RV Park
Polk	Chesswood Water System	1870088	Chesswood
	Country Wood Water System	1870138	Country Wood

County	TCEQ Water Systems	PWS ID Number	Subdivisions	
	Garden Acres Subdivision Water System	1870160	Garden Acres	
	Longhorn Valley	1870152	70152 Longhorn Valley	
	Oak Terrace Estates Water System			
	Phillips Acres	1870146	Phillips Acres	
	Pinwah Pines Estates	1870130	Pinwah Pines	
	Blue Water Cove	2040059	Blue Water Cove, Livingston Lakeside RV Park	
	Cedar Valley Subdivision	2040045	Cedar Valley	
San Jacinto	Coldspring Terrace Water System	2040031	Coldspring Terrace	
San Jacinto	Governors Point	2040008	Governors Point	
	Holiday Villages of Livingston	2040067	Hidden Coves, Holiday Village of Livingston, Palmetto Point	
	Shepherd Hill Estates	2040061	Shepherd Hills Estates, Shepherd Ranch Estates	
Smith	Lakeway Harbor Subdivision	2120064	Lakeway Harbor	
Pine Trail Shores 2120035 Pine Trail Shore		Pine Trail Shores		
	Benbrook Hills			
	Markum Ranch Estates	2200281	Markum Ranch Estates	
Tarrant	Silver Saddle Acres	2200299	Silver Saddle Acres, W. 20 Business Park	
	Westside Rural WSC	2200079	Gun Club, Cabot Estates, Willow Creek Additions, Westside Addition	
Travis	Inverness Point Water System	2270102	Crosswind, Hidden Hills, Inverness Point, Lakehurst, The Summit at Lake Travis	
Trinity	Harbor Point	2280035	Harbor Point	
Tyler	Ivanhoe Land of Lakes***	2290010	Ivanhoe Land of Lakes	
Van Zandt	Callender Lake	2340007	Callender Lake, Hickory Hills	
	Aurora Vista	2490051	Aurora Vista**	
	Chisholm Hills Estates	2490044	Chisholm Hills	
	Coyote Ridge Addition	2490053	Coyote Ridge	
Wise	Hills of Oliver Creek	2490046 Hills of Oliver Creek		
,,150	Las Brisas	n/a	Las Brisas Estates	
	Sage Brush Estates	2490058	Sage Brush Estates	
	Sky View Ranch Estates	2490061	Sky View Ranch	
	Windmill Trail	2490050	Windmill Trail	
Wood	Holiday Villages of Fork	2500058	Holiday Villages of Fork	

^{*}This subdivision is within the corporate city limits of Coffee City, which has surrendered utility rate jurisdiction.

^{**}This subdivision is within the corporate limits of the City of Aurora, which has surrendered utility rate jurisdiction.

^{***}Customers who are within city boundaries should refer to Monarch tariffs approved by respective city.

SECTION 1.0 - RATE SCHEDULE

Section 1.01 – Rates

<u>Monarch – RATES effective 02-01-2021</u>

METER SIZE	MONTHLY MINIMUM CHARGE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0.4-2.000	Φ7.25
5/8"x3/4"	\$54.15	0 to 2,000	\$7.25
3/4"	\$81.23	2,001 to 10,000	\$8.93
1"	\$135.38	2,001 to 10,000	Ф0.93
1½"	\$270.75	10,001 to	¢10.12
2"	\$433.20	20,000	\$10.12
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75	0001 20,000	\$10.76
6"	\$2,707.50	D 1 1777	
8"	\$4,332.00	Purchased Water	\$0.00
10"	\$6,227.25	Passthrough – all usage	\$0.00
12"	\$ 11,642.25	usage	

<u>Income Qualified Elderly Customers 65 years of age or older Effective Date: 02-01-2021</u>

Meter	Monthly Minimum	Gallonage Charge
Size	Charge (Includes 0	
	gallons)	
5/8"	\$34.15	\$7.25 per 1,000 gallons from 0 to 2,000 gallons \$8.93 per 1,000 gallons from 2,001 to 10,000 gallons \$10.12 per 1,000 gallons from 10,001 to 20,000 gallons \$10.78 per 1,000 from 20,001 and thereafter

Monarch (Villas of Willowbrook) - RATES effective 02-01-2021 (Phase 1 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$13.98	0 to 2,000	\$0.91
5/8"x3/4"	\$13.98	0 10 2,000	\$0.91
3/4"	\$20.97	2,001 to 10,000	\$4.72
1"	\$34.95	2,001 to 10,000	Φ4.72
1½"	\$69.89	10,001 to 20,000	\$4.87
2"	\$111.83	10,001 to 20,000	Φ4.67
3"	\$209.68	over 20,000	\$4.95
4"	\$349.47	0001 20,000	Ψ4.93
6"	\$698.94	D 1 1777	
8"	\$1,118.30	Purchased Water	Φ0.00
10"	\$1,607.56	Passthrough – all usage	\$0.00
12"	\$3,005.43	asage	

Monarch (Villas of Willowbrook) - RATES effective 08-19-2021 (Phase 2 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$19.72	0 to 2 000	\$1.81
5/8"x3/4"	\$19.72	0 to 2,000	\$1.01
3/4"	\$29.58	2,001 to 10,000	\$5.32
1"	\$49.29	2,001 to 10,000	\$3.32
1½"	\$98.59	10 001 to 20 000	\$5.60
2"	\$157.74	10,001 to 20,000	\$5.62
3"	\$295.76	over 20,000	\$5.79
4"	\$492.94		\$3.19
6"	\$985.88	n 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
8"	\$1,577.40	Purchased Water	# 0.00
10"	\$2,267.51	Passthrough – all usage	\$0.00
12"	\$4,239.26	usuge	

Monarch (Villas of Willowbrook) - RATES effective 08-19-2022 (Phase 3 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$25.46	0 to 2,000	\$2.72
5/8"x3/4"	\$25.46	0 10 2,000	\$2.72
3/4"	\$38.18	2,001 to 10,000	\$5.92
1"	\$63.64	2,001 to 10,000	Φ3.92
1½"	\$127.28	10,001 to 20,000	\$6.37
2"	\$203.65	10,001 to 20,000	\$0.37
3"	\$381.84	over 20,000	\$6.62
4"	\$636.41	0001 20,000	\$0.02
6"	\$1,272.81	D 1 1777	
8"	\$2,036.50	Purchased Water	\$0.00
10"	\$2,927.47	Passthrough – all usage	\$0.00
12"	\$5,473.09	33450	

Monarch (Villas of Willowbrook) - RATES effective 08-19-2023 (Phase 4 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$31.20	0 to 2,000	\$3.63
5/8"x3/4"	\$31.20	0 10 2,000	φ3.03
3/4"	\$46.79	2,001 to 10,000	\$6.53
1"	\$77.99	2,001 to 10,000	Φ0.33
1½"	\$155.98	10,001 to 20,000	\$7.12
2"	\$249.56	10,001 to 20,000	\$7.12
3"	\$467.93	over 20,000	\$7.45
4"	\$779.88	0001 20,000	J7.73
6"	\$1,559.75	D 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
8"	\$2,495.60	Purchased Water	\$0.00
10"	\$3,587.43	Passthrough – all usage	\$0.00
12"	\$6,706.93	asuge	

Monarch (Villas of Willowbrook) - RATES effective 08-19-2024 (Phase 5 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$36.93	0 to 2,000	\$4.53
5/8"x3/4"	\$36.93	0 to 2,000	Φ4.33
3/4"	\$55.40	2,001 to 10,000	\$7.13
1"	\$92.33	2,001 to 10,000	Φ7.13
1½"	\$184.67	10,001 to 20,000	\$7.87
2"	\$295.47	10,001 to 20,000	\$7.67
3"	\$554.01	over 20,000	\$8.28
4"	\$923.34	Over 20,000	\$6.28
6"	\$1,846.69	D 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
8"	\$2,954.70	Purchased Water	\$0.00
10"	\$4,247.38	Passthrough – all usage	\$0.00
12"	\$7,940.76	asage	

Monarch (Villas of Willowbrook) - RATES effective 08-19-2025 (Phase 6 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$42.67	0 to 2,000	\$5.44
5/8"x3/4"	\$42.67	0 10 2,000	\$3.44
3/4"	\$64.01	2,001 to 10,000	\$7.73
1"	\$106.68	2,001 to 10,000	\$1.13
1½"	\$213.36	10,001 to 20,000	\$8.62
2"	\$341.38	10,001 to 20,000	\$6.02
3"	\$640.09	over 20,000	\$9.12
4"	\$1,066.81	0001 20,000	
6"	\$2,133.63	D 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
8"	\$3,413.80	Purchased Water	\$0.00
10"	\$4,907.34	Passthrough – all usage	\$0.00
12"	\$9,174.59	usage	

Monarch (Villas of Willowbrook) - RATES effective 08-19-2026 (Phase 7 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.41	0 to 2,000	\$6.34
5/8"x3/4"	\$48.41	0 to 2,000	\$0.34
3/4"	\$72.62	2,001 to 10,000	\$8.33
1"	\$121.03	2,001 to 10,000	
1½"	\$242.06	10,001 to 20,000	\$9.37
2"	\$387.29	10,001 to 20,000	\$9.37
3"	\$726.17	over 20,000	\$9.95
4"	\$1,210.28	0761 20,000	\$7.73
6"	\$2,420.56	D 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
8"	\$3,872.90	Purchased Water	Φ0.00
10"	\$5,567.29	Passthrough – all usage	\$0.00
12"	\$10,408.42	usuge	

Monarch (Villas of Willowbrook) - RATES effective 08-19-2027 (Phase 8 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0 to 2 000	\$7.25
5/8"x3/4"	\$54.15	0 to 2,000	\$1.23
3/4"	\$81.23	2,001 to 10,000	\$8.93
1"	\$135.38	2,001 to 10,000	φο.93
1½"	\$270.75	10,001 to 20,000	\$10.12
2"	\$433.20	10,001 to 20,000	
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75	0ver 20,000	\$10.76
6"	\$2,707.50	D 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
8"	\$4,332.00	Purchased Water	Φο οο
10"	\$6,227.25	Passthrough – all usage	\$0.00
12"	\$11,642.25	usage	

Monarch (Inverness Point Water System) - RATES effective 02-01-2021

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0 to 2 000	Ф7.25
5/8"x3/4"	\$54.15	0 to 2,000	\$7.25
3/4"	\$81.23	2,001 to 10,000	\$8.93
1"	\$135.38	2,001 to 10,000	\$0.93
1½"	\$270.75	10,001 to 20,000	\$10.12
2"	\$433.20	10,001 to 20,000	\$10.12
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75	0001 20,000	
6"	\$2,707.50		
8"	\$4,332.00		
10"	\$6,227.25		
12"	\$11,642.25		

Monarch (Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Stagecoach Hills) - RATES Effective 02-01-2021 (Phase 1 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.12	0 to 2,000	\$3.31
5/8"x3/4"		0 10 2,000	\$3.31
3/4"	\$81.18	2,001 to 10,000	\$4.82
1"	\$135.30	2,001 to 10,000	\$4.82
1½"	\$270.60	10,001 to 20,000	\$6.62
2"	\$432.96	10,001 to 20,000	
3"	\$811.80	over 20,000	\$10.57
4"	\$1,353.00	0001 20,000	Ψ10.37
6"	\$2,706.00		
8"	\$4,329.60	Purchased Water Passthrough*	
10"			
12"			

^{*}Pass-Through Rates Effective January 24, 2019 (Docket No. 47736)

Passthrough for Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Stagecoach Hills:

Green Valley Special Utility District (SUD).................................\$0.3278 per 1000 gallons

$$G = (Y/GP)/(1 - L)$$

Where:

G = pass-through gallonage charge

Y = cost of purchased water per Green Valley SUD for the most recent 12-month period GP = total gallons purchased and produced (from well) for the most recent 12-month period

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

M = B/C

Where:

M = pass-through monthly base charge

B = base fee from San Antonio Water System

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Passthrough for Cascade Mobile Home Park:

M = Y/C

Where:

M = pass-through monthly base charge

Y = cost of water production per Cow Creek GCD for the upcoming 12-month period/12

C = number of customers at the beginning of the pass-through period

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Passthrough for Coolcrest Water System:

Edwards Aquifer Authority......\$2.5202 per month

M = F/C

Where:

M = pass-through monthly charge

F = management fees from Edwards Aquifer Authority for the year/12

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Passthrough for Bavarian Hills, Country Springs Water Company, Oaks North Mobile Home Estates, Stagecoach Hills:

G = B/(1 - L)

Where:

G = gallonage charge

B = per thousand gallon charge from Trinity Glen Rose GCD

L = system average line loss for preceding 12 months, not to exceed 0.15

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Monarch (Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Stagecoach Hills) - RATES Effective 09-24-2021 (Phase 2 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$57.54	0 to 2,000	\$3.51
5/8"x3/4"		0 10 2,000	\$3.31
3/4"	\$86.32	2,001 to 10,000	\$5.13
1"	\$143.86	2,001 to 10,000	\$3.13
11/2"	\$287.72	10,001 to 20,000	\$7.03
2"	\$460.35	10,001 to 20,000	
3"	\$863.15	over 20,000	\$11.24
4"	\$1,438.58	0 0 20,000	\$11.24
6"	\$2,877.16		
8"	\$4,603.45	Purchased Water Passthrough*	
10"			
12"			

^{*}Pass-Through Rates Effective January 24, 2019 (Docket No. 47736)

Passthrough for Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country
Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Stagecoach Hills:
Green Valley Special Utility District (SUD)..................................\$0.3278 per 1000 gallons

$$G = (Y/GP)/(1 - L)$$

Where:

G = pass-through gallonage charge

Y = cost of purchased water per Green Valley SUD for the most recent 12-month period GP = total gallons purchased and produced (from well) for the most recent 12-month period

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

M = B/C

Where:

M = pass-through monthly base charge

B = base fee from San Antonio Water System

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Passthrough for Cascade Mobile Home Park:

Cow Creek Groundwater Conservation District (GCD)......\$0.4125 per month

M = Y/C

Where:

M = pass-through monthly base charge

Y = cost of water production per Cow Creek GCD for the upcoming 12-month period/12

C = number of customers at the beginning of the pass-through period

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Passthrough for Coolcrest Water System:

Edwards Aquifer Authority......\$2.5202 per month

M = F/C

Where:

M = pass-through monthly charge

F = management fees from Edwards Aquifer Authority for the year/12

C = number of customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Passthrough for Bavarian Hills, Country Springs Water Company, Oaks North Mobile Home Estates, Stagecoach Hills:

Trinity Glen Rose GCD......\$0.1082 per 1000 gallons

G = B/(1 - L)

Where:

G = gallonage charge

B = per thousand gallon charge from Trinity Glen Rose GCD

L = system average line loss for preceding 12 months, not to exceed 0.15

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Monarch (Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Stagecoach Hills) - RATES Effective 08-19-2022 (Phase 3 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$56.41	0 to 2,000	\$4.76
5/8"x3/4"	\$56.41	0 to 2,000	\$4.70
3/4"	\$84.62	2,001 to 10,000	\$6.40
1"	\$141.03	2,001 to 10,000	\$0.40
1½"	\$282.05	10 001 4- 20 000	\$8.06
2"	\$451.28	10,001 to 20,000	\$8.00
3"	\$846.15	over 20,000	\$11.09
4"	\$1,410.25	0001 20,000	Ψ11.02
6"	\$2,820.50		
8"	\$4,512.80	Purchased Water Passthrough	
10"	\$6,487.15		
12"	\$12,128.15		

Monarch (Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Stagecoach Hills) - RATES Effective 08-19-2023 (Phase 4 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$55.28	0 to 2,000	\$6.00
5/8"x3/4"	\$55.28	0 to 2,000	\$0.00
3/4"	\$82.92	2,001 to 10,000	\$7.66
1"	\$138.20	2,001 to 10,000	\$7.66
11/2"	\$276.40	10.001 4- 20.000	\$9.09
2"	\$442.24	10,001 to 20,000	
3"	\$829.20	over 20,000	\$10.93
4"	\$1,382.00	0001 20,000	Ψ10.93
6"	\$2,764.00		
8"	\$4,422.40	Purchased Water Passthrough	
10"	\$6,357.20		
12"	\$11,885.20		

Monarch (Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Estates, Stagecoach Hills) - RATES Effective 08-19-2024 (Phase 5 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0 to 2 000	\$7.25
5/8"x3/4"	\$54.15	0 to 2,000	\$1.23
3/4"	\$81.23	2,001 to 10,000	\$8.93
1"	\$135.38	2,001 to 10,000	Φ0.93
1½"	\$270.75	10.001 (- 20.000	\$10.12
2"	\$433.20	10,001 to 20,000	
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75	0001 20,000	Ψ10.76
6"	\$2,707.50		
8"	\$4,332.00	Purchased Water Passthrough	
10"	\$6,227.25		
12"	\$11,642.25		

Monarch (Enchanted River Estates, Oakview Water System, Rim Rock Ranch, River Bend Estates, Windmill Ranch Subdivision (Kestrel Air Park only)) - RATES Effective 02-01-2021 (Phase 1 of 3) per Docket No. 47736

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.12	0 to 2,000	\$5.03
5/8"x3/4"		0 10 2,000	\$3.03
3/4"	\$81.18	2,001 to 10,000	\$8.35
1"	\$135.30	2,001 to 10,000	Φ8.33
1½"	\$270.60	10 001 4- 20 000	\$10.05
2"	\$432.96	10,001 to 20,000	
3"	\$811.80	over 20,000	\$13.43
4"	\$1,353.00	0001 20,000	Ψ13.π3
6"	\$2,706.00		
8"	\$4,329.60	Purchased Water Passthrough*	
10"			
12"			

^{*}Pass-Through Rates Effective January 24, 2019 (Docket No. 47736)

Passthrough for Enchanted River Estates, Oakview Water System, Rim Rock Ranch, River Bend, Windmill Ranch Subdivision (Kestrel Air Park only):

B = Y/C

Where:

B = monthly base charge

Y = cost of purchased water per Canyon Lake for the upcoming 12-month period

C = number of customers at the beginning of the billing period for which pass-through rate takes effect

B = \$9.696/909 = \$10.6670 per month

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Passthrough for Rim Rock Ranch, Windmill Ranch Subdivision (Kestrel Air Park only):

Comal Trinity GCD......\$0.0722 per 1000 gallons

G = B/(1 - L)

Where:

G = gallonage charge

B = per thousand gallon charge from Comal Trinity GCD

L = system average line loss for preceding 12 months, not to exceed 0.15

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Monarch (Enchanted River Estates, Oakview Water System, Rim Rock Ranch, River Bend Estates, Windmill Ranch Subdivision (Kestrel Air Park only)) - RATES Effective 09-24-2021 (Phase 2 of 3) per Docket No. 47736

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$57.54	0 to 2 000	\$5.53
5/8"x3/4"		0 to 2,000	\$3.33
3/4"	\$86.32	2,001 to 10,000	\$9.19
1"	\$143.86	2,001 to 10,000	
1½"	\$287.72	10,001 to 20,000	\$11.06
2"	\$460.35		
3"	\$863.15	over 20,000	\$14.78
4"	\$1,438.58		
6"	\$2,877.16		
8"	\$4,603.45	Purchased Water	
10"		Passthrough*	
12"			

^{*}Pass-Through Rates Effective January 24, 2019 (Docket No. 47736)

Passthrough for Enchanted River Estates, Oakview Water System, Rim Rock Ranch, River Bend, Windmill Ranch Subdivision (Kestrel Air Park only):

Canyon Lake \$10.6670 per month

B = Y/C

Where:

B = monthly base charge

Y = cost of purchased water per Canyon Lake for the upcoming 12-month period

C = number of customers at the beginning of the billing period for which pass-through rate takes effect

B = \$9,696/909 = \$10.6670 per month

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

$$G = B/(1 - L)$$

Where:

G = gallonage charge

B = per thousand gallon charge from Comal Trinity GCD

L = system average line loss for preceding 12 months, not to exceed 0.15

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

<u>Monarch (Enchanted River Estates, Oakview Water System, Rim Rock Ranch, River Bend Estates, Windmill Ranch Subdivision (Kestrel Air Park only)) - RATES Effective 08-19-2022 (Phase 3 of 3)</u>

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0 to 2 000	\$7.25
5/8"x3/4"	\$54.15	0 to 2,000	\$1.23
3/4"	\$81.23	2,001 to 10,000	\$8.93
1"	\$135.38		
1½"	\$270.75	10 001 to 20 000	\$10.12
2"	\$433.20	10,001 to 20,000	\$10.12
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75	0ver 20,000	Ψ10.76
6"	\$2,707.50		
8"	\$4,332.00	Purchased Water	
10"	\$6,227.25	Passthrough	
12"	\$11,642.25		

Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System, Woodhaven Mobile Home Park) - RATES effective 02-01-2021 (Phase 1 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$35.93	0 to 2 000	\$3.96
5/8"x3/4"	\$35.93	0 to 2,000	
3/4"	\$53.89	2,001 to 10,000	\$4.83
1"	\$89.82	2,001 to 10,000	
1½"	\$179.63	10,001 to 20,000	\$5.43
2"	\$287.41		
3"	\$538.89	over 20,000	\$5.88
4"	\$898.15		
6"	\$1,796.30	Purchased Water Passthrough	
8"	\$2,874.08		
10"	\$4,131.49		
12"	\$7,724.09		

Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System, Woodhaven Mobile Home Park) - RATES effective 08-19-2021 (Phase 2 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$40.48	0 to 2 000	¢4.70
5/8"x3/4"	\$40.48	0 to 2,000	\$4.78
3/4"	\$60.72	2 001 to 10 000	\$5.86
1"	\$101.21	2,001 to 10,000	
11/2"	\$202.41	10,001 to 20,000	\$6.60
2"	\$323.86		
3"	\$607.23	over 20,000	\$7.11
4"	\$1,012.05		
6"	\$2,024.10		
8"	\$3,238.56	Purchased Water	
10"	\$4,655.43	Passthrough	
12"	\$8,703.63		

Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System, Woodhaven Mobile Home Park) - RATES effective 08-19-2022 (Phase 3 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$45.04	0.4.2.000	\$5.61
5/8"x3/4"	\$45.04	0 to 2,000	\$3.01
3/4"	\$67.56	2,001 to 10,000	\$6,88
1"	\$112.60	2,001 to 10,000	φ0.00
1½"	\$225.19	10,001 to 20,000	\$7.78
2"	\$360.30		
3"	\$675.57	over 20,000	\$8.33
4"	\$1,125.95		
6"	\$2,251.90	Purchased Water Passthrough	
8"	\$3,603.04		
10"	\$5,179.37		
12"	\$9,683.17		

Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System, Woodhaven Mobile Home Park) - RATES effective 08-19-2023 (Phase 4 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$49.59	0 to 2 000	\$6.43
5/8"x3/4"	\$49.59	0 to 2,000	\$0.43
3/4"	\$74.39	2,001 to 10,000	\$7.91
1"	\$123.99		
1½"	\$247.97	10.001 to 20.000	\$8.95
2"	\$396.75	10,001 to 20,000	Ф0.93
3"	\$743.91	over 20,000	\$9.56
4"	\$1,239.85		
6"	\$2,479.70		
8"	\$3,967.52	Purchased Water	
10"	\$5,703.31	Passthrough	
12"	\$10,662.71		

Monarch (Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dales, Oak Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water System, Southern Hills, Verde Park Estates, Vista Hills, Windwood Oaks Water System, Woodhaven Mobile Home Park) - RATES effective 08-19-2024 (Phase 5 of 5)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0 to 2 000	\$7.25
5/8"x3/4"	\$54.15	0 to 2,000	
3/4"	\$81.23	2,001 to 10,000	\$8.93
1"	\$135.38		
1½"	\$270.75	10,001 to 20,000	\$10.12
2"	\$433.20		
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75		
6"	\$2,707.50		
8"	\$4,332.00	Purchased Water Passthrough	
10"	\$6,227.25		
12"	\$11,642.25		

Monarch (Westwood Water System) - RATES effective 02-01-2021 (Phase 1 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$33.71	0 to 2,000	¢1.21
5/8"x3/4"		0 to 2,000	\$1.21
3/4"	\$50.57	2,001 to 10,000	\$1.76
1"	\$84.28	2,001 to 10,000	\$1.76
1½"	\$168.55	10,001 to 20,000	\$2.41
2"	\$269.68		
3"	\$505.65	over 20,000	\$3.81
4"	\$842.75	0001 20,000	
6"	\$1,685.60		
8"	\$2,696.80	Purchased Water Passthrough*	
10"			
12"			

^{*}Pass-Through Rates Effective January 24, 2019 (Docket No. 47736)

Passthrough for Westwood Water System:

Raymond Jagge Lease \$0.1481 per month

M = (R/12)/C

Where:

M = monthly base charge

R = yearly water right lease fee by Raymond Jagge

C = customers at the beginning of the billing period for which the pass-through rate takes effect

The pass-through charges must be trued up every 12 months, with a maximum line loss of 0.15.

Monarch (Westwood Water System) - RATES effective 08-19-2021 (Phase 2 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$37.12	0 to 2 000	фо. оо
5/8"x3/4"	\$37.12	0 to 2,000	\$2.22
3/4"	\$55.68	2,001 to 10,000	\$2.96
1"	\$92.79	2,001 to 10,000	\$2.90
1½"	\$185.58	10 001 +- 20 000	\$3.70
2"	\$296.93	10,001 to 20,000	
3"	\$556.75	over 20,000	\$4.97
4"	\$927.92	0001 20,000	
6"	\$1,855.83		
8"	\$2,969.33	Purchased Water Passthrough	
10"	\$4,268.42		
12"	\$7980.08		

Monarch (Westwood Water System) - RATES effective 08-19-2022 (Phase 3 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$40.52	0 to 2 000	Ф2.00
5/8"x3/4"	\$40.52	0 to 2,000	\$3.22
3/4"	\$60.79	2,001 to 10,000	\$4.15
1"	\$101.31	2,001 to 10,000	Φ4.13
1½"	\$202.62	10.001 (- 20.000	\$4.98
2"	\$324.19	10,001 to 20,000	
3"	\$607.85	over 20,000	\$6.13
4"	\$1,013.08	0vci 20,000	
6"	\$2,026.17		
8"	\$3,241.87	Purchased Water Passthrough	
10"	\$4,660.18		
12"	\$8,712.52		

Monarch (Westwood Water System) - RATES effective 08-19-2023 (Phase 4 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$43.93	0 to 2,000	¢4.22
5/8"x3/4"	\$43.93	0 to 2,000	\$4.23
3/4"	\$65.90	2,001 to 10,000	\$5.35
1"	\$109.83	2,001 to 10,000	\$3.33
1½"	\$219.65	10,001 to 20,000	\$6.27
2"	\$351.44	10,001 to 20,000	\$0.27
3"	\$658.95	over 20,000	\$7.30
4"	\$1,098.25	0001 20,000	
6"	\$2,196.50		
8"	\$3,514.40	Purchased Water Passthrough	
10"	\$5,051.95		
12"	\$9,444.95		

Monarch (Westwood Water System) - RATES effective 08-19-2024 (Phase 5 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$47.34	0 to 2,000	Ø5 Q4
5/8"x3/4"	\$47.34	0 to 2,000	\$5.24
3/4"	\$71.01	2,001 to 10,000	\$6.54
1"	\$118.34	2,001 to 10,000	\$6.54
1½"	\$236.68	10 001 4- 20 000	\$7.55
2"	\$378.69	10,001 to 20,000	
3"	\$710.05	over 20,000	\$8.46
4"	\$1,183.42	0vci 20,000	
6"	\$2,366.83		
8"	\$3,786.93	Purchased Water Passthrough	
10"	\$5,443.72		
12"	\$10,177.38		

Monarch (Westwood Water System) - RATES effective 08-19-2025 (Phase 6 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$50.74	0 to 2,000	\$6.24
5/8"x3/4"	\$50.74	0 to 2,000	\$6.24
3/4"	\$76.12	2,001 to 10,000	\$7.74
1"	\$126.86	2,001 to 10,000	\$7.74
11/2"	\$253.72	10 001 4- 20 000	\$8.84
2"	\$405.95	10,001 to 20,000	
3"	\$761.15	over 20,000	\$9.62
4"	\$1,268.58	0001 20,000	
6"	\$2,537.17		
8"	\$4,059.47	Purchased Water Passthrough	
10"	\$5,835.48		
12"	\$10,909.82		

Monarch (Westwood Water System) - RATES effective 08-19-2026 (Phase 7 of 7)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0 to 2,000	Ф7 2 5
5/8"x3/4"	\$54.15	0 to 2,000	\$7.25
3/4"	\$81.23	2,001 to 10,000	\$8.93
1"	\$135.38	2,001 to 10,000	\$8.93
1½"	\$270.75	10 001 +- 20 000	\$10.12
2"	\$433.20	10,001 to 20,000	
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75	0001 20,000	
6"	\$2,707.50		
8"	\$4,332.00	Purchased Water Passthrough	
10"	\$6,227.25		
12"	\$11,642.25		

Monarch (Western Trails Subdivision) - RATES effective 02-01-2021 (Phase 1 of 6)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$29.54	0 to 2 000	\$2.50
5/8"x3/4"	\$29.54	0 to 2,000	\$3.59
3/4"	\$44.31	2,001 to 10,000	\$3.87
1"	\$73.85	2,001 to 10,000	Φ3.07
1½"	\$147.71	10 001 4- 20 000	\$4.07
2"	\$236.33	10,001 to 20,000	
3"	\$443.13	over 20,000	\$4.18
4"	\$738.54	0001 20,000	
6"	\$1,477.08		
8"	\$2,363.33		
10"	\$3,397.29		
12"	\$6,351.46		

Monarch (Western Trails Subdivision) - RATES effective 08-19-2021 (Phase 2 of 6)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$34.46	0 to 2,000	\$4.32
5/8"x3/4"	\$34.46	0 to 2,000	\$4.32
3/4"	\$51.70	2,001 to 10,000	\$4.88
1"	\$86.16	2,001 to 10,000	\$4.88
1½"	\$172.32	10.001 (- 20.000	\$5.28
2"	\$275.71	10,001 to 20,000	
3"	\$516.95	over 20,000	\$5.50
4"	\$861.58	0001 20,000	
6"	\$1,723.17		
8"	\$2,757.07		
10"	\$3,963.28		
12"	\$7,409.62		

Monarch (Western Trails Subdivision) - RATES effective 08-19-2022 (Phase 3 of 6)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$39.39	0 to 2,000	\$5.06
5/8"x3/4"	\$39.39	0 to 2,000	\$3.00
3/4"	\$59.08	2,001 to 10,000	\$5.90
1"	\$98.46	2,001 to 10,000	\$3.90
1½"	\$196.93	10.001 (20.000	\$6.49
2"	\$315.08	10,001 to 20,000	
3"	\$590.78	over 20,000	\$6.82
4"	\$984.63	0001 20,000	
6"	\$1,969.25		
8"	\$3,150.80		
10"	\$4,529.28		
12"	\$8,467.78		

Monarch (Western Trails Subdivision) - RATES effective 08-19-2023 (Phase 4 of 6)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$44.31	0 to 2,000	\$5.70
5/8"x3/4"	\$44.31	0 10 2,000	\$5.79
3/4"	\$66.46	2,001 to 10,000	\$6.91
1"	\$110.77	2,001 to 10,000	\$0.91
1½"	\$221.53	10,001 to 20,000	\$7.70
2"	\$354.45	10,001 to 20,000	
3"	\$664.60	over 20,000	\$8.14
4"	\$1,107.67	0001 20,000	
6"	\$2,215.33		
8"	\$3,544.53		
10"	\$5,095.27		
12"	\$9,525.93		

Monarch (Western Trails Subdivision) - RATES effective 08-19-2024 (Phase 5 of 6)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$49.23	0 to 2,000	\$6.52
5/8"x3/4"	\$49.23	0 to 2,000	\$0.32
3/4"	\$73.84	2,001 to 10,000	\$7.92
1"	\$123.07	2,001 to 10,000	\$1.92
1½"	\$246.14	10,001 to 20,000	\$8.91
2"	\$393.83	10,001 to 20,000	\$6.91
3"	\$738.43	over 20,000	\$9.46
4"	\$1,230.71	0001 20,000	
6"	\$2,461.42		
8"	\$3,938.27		
10"	\$5,661.26		
12"	\$10,584.09		

Monarch (Western Trails Subdivision) - RATES effective 08-19-2025 (Phase 6 of 6)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0 to 2 000	\$7.25
5/8"x3/4"	\$54.15	0 to 2,000	\$1.23
3/4"	\$81.23	2,001 to 10,000	\$8.93
1"	\$135.38	2,001 to 10,000	φο.93
1½"	\$270.75	10 001 to 20 000	\$10.12
2"	\$433.20	10,001 to 20,000	\$10.12
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75	0001 20,000	
6"	\$2,707.50		
8"	\$4,332.00		
10"	\$6,227.25		
12"	\$11,642.25		

Monarch (Dal-High Water System) - RATES effective 02-01-2021 (Phase 1 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$20.77	0 to 2,000	# 0.01
5/8"x3/4"	\$20.77	0 to 2,000	\$0.91
3/4"	\$31.15	2,001 to 10,000	\$2.43
1"	\$51.92	2,001 to 10,000	\$2.43
1½"	\$103.84	10,001 to 20,000	\$2.58
2"	\$166.15	10,001 to 20,000	
3"	\$311.53	over 20,000	\$2.66
4"	\$519.22	0001 20,000	
6"	\$1,038.44		
8"	\$1,661.50	Purchased Water Passthrough	
10"	\$2,388.41		
12"	\$4,465.28		

Monarch (Dal-High Water System) - RATES effective 08-19-2021 (Phase 2 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$25.54	0 to 2 000	\$1.81
5/8"x3/4"	\$25.54	0 to 2,000	\$1.01
3/4"	\$38.31	2,001 to 10,000	\$3.36
1"	\$63.84	2,001 to 10,000	φ3.30
1½"	\$127.69	10,001 to 20,000	\$3.66
2"	\$204.30	10,001 to 20,000	\$3.00
3"	\$383.06	over 20,000	\$3.82
4"	\$638.44	0001 20,000	
6"	\$1,276.88		
8"	\$2,043.00	Purchased Water	
10"	\$2,936.81	Passthrough	
12"	\$5,490.56		

Monarch (Dal-High Water System) - RATES effective 08-19-2022 (Phase 3 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$30.31	0 to 2 000	Ф2.72
5/8"x3/4"	\$30.31	0 to 2,000	\$2.72
3/4"	\$45.46	2,001 to 10,000	\$4.29
1"	\$75.77	2,001 to 10,000	Φ4.29
1½"	\$151.53	10.001 4- 20.000	\$4.73
2"	\$242.45	10,001 to 20,000	
3"	\$454.59	over 20,000	\$4.98
4"	\$757.66	0 000 20,000	
6"	\$1,515.31		
8"	\$2,424.50	Purchased Water Passthrough	
10"	\$3,485.22		
12"	\$6,515.84		

Monarch (Dal-High Water System) - RATES effective 08-19-2023 (Phase 4 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$35.08	0 to 2 000	\$3.63
5/8"x3/4"	\$35.08	0 to 2,000	\$3.03
3/4"	\$52.61	2,001 to 10,000	\$5.22
1"	\$87.69	2,001 to 10,000	\$3.22
1½"	\$175.38	10 001 to 20 000	\$5.81
2"	\$280.60	10,001 to 20,000	\$3.81
3"	\$526.13	over 20,000	\$6.14
4"	\$876.88	0001 20,000	
6"	\$1,753.75		
8"	\$2,806.00	Purchased Water	
10"	\$4,033.63	Passthrough	
12"	\$7,541.13		

Monarch (Dal-High Water System) - RATES effective 08-19-2024 (Phase 5 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$39.84	0 to 2 000	\$4.53
5/8"x3/4"	\$39.84	0 to 2,000	Φ4.33
3/4"	\$59.77	2,001 to 10,000	\$6.14
1"	\$99.61	2,001 to 10,000	Φ0.14
1½"	\$199.22	10.001 4- 20.000	\$6.89
2"	\$318.75	10,001 to 20,000	
3"	\$597.66	over 20,000	\$7.30
4"	\$996.09	0001 20,000	
6"	\$1,992.19		
8"	\$3,187.50	Purchased Water Passthrough	
10"	\$4,582.03		
12"	\$8,566.41		

Monarch (Dal-High Water System) - RATES effective 08-19-2025 (Phase 6 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$44.61	0 to 2 000	\$5.44
5/8"x3/4"	\$44.61	0 to 2,000	\$3.44
3/4"	\$66.92	2,001 to 10,000	\$7.07
1"	\$111.53	2,001 to 10,000	\$7.07
1½"	\$223.06	10,001 to 20,000	\$7.97
2"	\$356.90	10,001 to 20,000	\$7.97
3"	\$669.19	over 20,000	\$8.46
4"	\$1,115.31	0001 20,000	
6"	\$2,230.63		
8"	\$3,569.00	Purchased Water	
10"	\$5,130.44	Passthrough	
12"	\$9,591.69		

Monarch (Dal-High Water System) - RATES effective 08-19-2026 (Phase 7 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$49.38	0 to 2,000	\$6.34
5/8"x3/4"	\$49.38	0 10 2,000	Φ0.34
3/4"	\$74.07	2,001 to 10,000	\$8.00
1"	\$123.45	2,001 to 10,000	\$6.00
1½"	\$246.91	10,001 to 20,000	\$9.04
2"	\$395.05	10,001 to 20,000	
3"	\$740.72	over 20,000	\$9.62
4"	\$1,234.53	0001 20,000	
6"	\$2,469.06		
8"	\$3,950.50	Purchased Water Passthrough	
10"	\$5,678.84		
12"	\$10,616.97		

Monarch (Dal-High Water System) - RATES effective 08-19-2027 (Phase 8 of 8)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$54.15	0 to 2,000	Ф 7. О.Г
5/8"x3/4"	\$54.15	0 10 2,000	\$7.25
3/4"	\$81.23	2,001 to 10,000	\$8.03
1"	\$135.38	2,001 to 10,000	\$8.93
1½"	\$270.75	10,001 to 20,000	\$10.12
2"	\$433.20	10,001 to 20,000	
3"	\$812.25	over 20,000	\$10.78
4"	\$1,353.75	0001 20,000	
6"	\$2,707.50		
8"	\$4,332.00	Purchased Water	
10"	\$6,227.25	Passthrough	
12"	\$11,642.25		

Monarch (Oak Terrace Estates Water System) - RATES effective 02-01-2021 (Phase 1 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$46.16	0 to 2,000	\$4.06
5/8"x3/4"	\$46.16	0 10 2,000	φ4.00
3/4"	\$69.24	2,001 to 10,000	\$4.48
1"	\$115.41	2,001 to 10,000	\$4.48
1½"	\$230.81	10,001 to 20,000	\$4.78
2"	\$369.30		
3"	\$692.44	over 20,000	\$4.95
4"	\$1,154.06	0701 20,000	
6"	\$2,308.13		
8"	\$3,693.00	Purchased Water Passthrough – all usage	
10"	\$5,308.69		
12"	\$9,924.94		

Monarch (Oak Terrace Estates Water System) - RATES effective 08-19-2021 (Phase 2 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$48.83	0 to 2 000	Φ5 12
5/8"x3/4"	\$48.83	0 to 2,000	\$5.13
3/4"	\$73.24	2,001 to 10,000	\$5.97
1"	\$122.06	2,001 to 10,000	Φ3.97
1½"	\$244.13	10.001 +- 20.000	\$6.56
2"	\$390.60	10,001 to 20,000	
3"	\$732.38	over 20,000	\$6.89
4"	\$1,220.63	0 ver 20,000	
6"	\$2,441.25		
8"	\$3,906.00	Purchased Water	
10"	\$5,614.88	Passthrough – all usage	
12"	\$10,497.38		

Monarch (Oak Terrace Estates Water System) - RATES effective 08-19-2022 (Phase 3 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$51.49	0 to 2,000	\$6.19
5/8"x3/4"	\$51.49	0 10 2,000	Φ0.19
3/4"	\$77.23	2,001 to 10,000	\$7.45
1"	\$128.72	2,001 to 10,000	\$7.45
1½"	\$257.44	10.001 40.20.000	\$8.34
2"	\$411.90	10,001 to 20,000	
3"	\$772.31	over 20,000	\$8.84
4"	\$1,287.19	0 VC1 20,000	
6"	\$2,574.38		
8"	\$4,119.00	Purchased Water Passthrough – all usage	
10"	\$5,921.06		
12"	\$11,069.81		

Monarch (Oak Terrace Estates Water System) - RATES effective 08-19-2023 (Phase 4 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS	
5/8"	\$54.15	0 to 2 000	\$7.25	
5/8"x3/4"	\$54.15	0 to 2,000	\$1.23	
3/4"	\$81.23	2,001 to 10,000	\$8.93	
1"	\$135.38	2,001 to 10,000	φο.93	
1½"	\$270.75	10,001 to 20,000	\$10.12	
2"	\$433.20	10,001 to 20,000	\$10.12	
3"	\$812.25	over 20,000	\$10.78	
4"	\$1,353.75	0001 20,000	\$10.78	
6"	\$2,707.50			
8"	\$4,332.00	Purchased Water		
10"	\$6,227.25	Passthrough – all usage		
12"	\$11,642.25			

Monarch (Huntington Estates) - RATES effective 02-01-2021 (Phase 1 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS	
5/8"	\$46.88	0 to 2,000	\$4.18	
5/8"x3/4"	\$46.88	0 10 2,000	Φ4.10	
3/4"	\$70.31	2,001 to 10,000	\$5.68	
1"	\$117.19	2,001 to 10,000	\$3.08	
1½"	\$234.38	10,001 to 20,000	\$7.26	
2"	\$375.00	10,001 to 20,000	\$7.20	
3"	\$703.13	over 20,000	\$10.25	
4"	\$1,171.88	0001 20,000	ψ10.2 <i>3</i>	
6"	\$2,343.75			
8"	\$3,750.00	Purchased Water		
10"	\$5,390.63	Passthrough		
12"	\$10,078.13			

Monarch (Huntington Estates) - RATES effective 08-19-2021 (Phase 2 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS
5/8"	\$49.30	0 to 2,000	\$5.20
5/8"x3/4"	\$49.30	0 to 2,000	\$3.20
3/4"	\$73.95	2,001 to 10,000	\$6.77
1"	\$123.25	2,001 to 10,000	Φ0.77
1½"	\$246.50	10,001 to 20,000	\$8.21
2"	\$394.40	10,001 to 20,000	Φ0.21
3"	\$739.50	over 20,000	\$10.43
4"	\$1,232.50	0001 20,000	Ψ10.Τ3
6"	\$2,465.00		
8"	\$3,944.00	Purchased Water	
10"	\$5,669.50	Passthrough	
12"	\$10,599.50		

Monarch (Huntington Estates) - RATES effective 08-19-2022 (Phase 3 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS	
5/8"	\$51.73	0 to 2,000	\$6.23	
5/8"x3/4"	\$51.73	0 to 2,000	Φ0.23	
3/4"	\$77.59	2,001 to 10,000	\$7.85	
1"	\$129.31	2,001 to 10,000	\$7.63	
1½"	\$258.63	10,001 to 20,000	\$9.17	
2"	\$413.80	10,001 to 20,000	Φ9.17	
3"	\$775.88	over 20,000	\$10.60	
4"	\$1,293.13	0001 20,000	\$10.00	
6"	\$2,586.25			
8"	\$4,138.00	Purchased Water		
10"	\$5,948.38	Passthrough		
12"	\$11,120.88			

Monarch (Huntington Estates) - RATES effective 08-19-2023 (Phase 4 of 4)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS	
5/8"	\$54.15	0 to 2,000	\$7.25	
5/8"x3/4"	\$54.15	0 to 2,000	\$1.23	
3/4"	\$81.23	2,001 to 10,000	\$8.93	
1"	\$135.38	2,001 to 10,000	фо.93	
1½"	\$270.75	10,001 to 20,000	\$10.12	
2"	\$433.20	10,001 to 20,000	\$10.12	
3"	\$812.25	over 20,000	\$10.78	
4"	\$1,353.75	0001 20,000	ψ10.7 8	
6"	\$2,707.50			
8"	\$4,332.00	Purchased Water		
10"	\$6,227.25	Passthrough		
12"	\$11,642.25			

Monarch (Shaded Lane Estates, Chisholm Hills Estates, Coyote Ridge Addition, Hills of Oliver Creek, Acton Water Royal Oaks, Sage Brush Estates, Sky View Ranch Estates, Windmill Trail) - RATES effective 02-01-2021 (Phase 1 of 2)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS	
5/8"	\$57.08	0 to 2,000	\$5.63	
5/8"x3/4"	\$57.08	0 to 2,000	φ3.03	
3/4"	\$85.61	2,001 to 10,000	\$6.47	
1"	\$142.69	2,001 to 10,000	Φ0.47	
1½"	\$285.38	10,001 to 20,000	\$8.81	
2"	\$456.60	10,001 to 20,000	\$6.61	
3"	\$856.13	over 20,000	\$9.14	
4"	\$1,426.88	0001 20,000	Ψ2.1 1	
6"	\$2,853.75			
8"	\$4,566.00			
10"	\$6,563.63			
12"	\$12,271.13			

Monarch (Shaded Lane Estates, Chisholm Hills Estates, Coyote Ridge Addition, Hills of Oliver Creek, Acton Water Royal Oaks, Sage Brush Estates, Sky View Ranch Estates, Windmill Trail) - RATES effective 08-19-2021 (Phase 2 of 2)

METER SIZE	MONTHLY BASE RATE (includes 0 gallons)	GALLONAGE TIER	CHARGE PER 1,000 GALLONS	
5/8"	\$54.15	0 to 2,000	\$7.25	
5/8"x3/4"	\$54.15	0 to 2,000	\$1.23	
3/4"	\$81.23	2,001 to 10,000	\$8.93	
1"	\$135.38	2,001 to 10,000	Ф0.93	
11/2"	\$270.75	10,001 to 20,000	\$10.12	
2"	\$433.20	10,001 to 20,000	\$10.12	
3"	\$812.25	over 20,000	\$10.78	
4"	\$1,353.75	0001 20,000	\$10.76	
6"	\$2,707.50			
8"	\$4,332.00			
10"	\$6,227.25			
12"	\$11,642.25			

Income Qualified Elderly Customers 65 years of age or older

Effective Date: 02-01-2021

Meter	Monthly Minimum	Gallonage Charge
Size	Charge (includes 0	
	gallons)	
5/8"	\$34.15	\$7.25 per 1,000 gallons from 0 to 2,000 gallons \$8.93 per 1,000 gallons from 2,001 to 10,000 gallons \$10.12 per 1,000 gallons from 10,001 to 20,000 gallons \$10.78 per 1,000 from 20,001 and thereafter

PUC RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL. FORM OF PAYMENT: The utility will accept the following forms of payment: Cash X, Check X. Money Order X, MasterCard X, Visa X, Electronic Fund Transfer X THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENT MADE USING MORE THAN \$1,00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS. AT THE CUSTOMER'S OPTION, ANY BILLING TRANSACTION OR COMMUNICATION MAY BE PERFORMED ON THE INTERNET. THIS INCLUDES THE UTILITY SENDING PAPERLESS BILLS BY EMAIL. Section 1.02 - Miscellaneous Fees TAP FEE.....\$1,470.00 TAP FEE IS BASED ON THE AVERAGE OF THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" METER PLUS UNIQUE COSTS. FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS. TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METERS LARGER THAN STANDARD 5/8 " METERS. RECONNECTION FEE THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS: a) Non-payment of bill \$25.00 b) Customer's request\$50.00 Or other reasons listed under section 2.0 of this tariff TRANSFER FEE \$45.00 THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED. A ONE-TIME PENALTY MAY BE MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. RETURNED CHECK CHARGE \$25.00 CUSTOMER DEPOSIT – RESIDENTIAL \$50.00

SEASONAL RECONNECTION FEE

BASE RATE FOR METER SIZE TIMES NUMBER OF MONTHS OFF THE SYSTEM NOT TO EXCEED SIX MONTHS WHEN LEAVE AND RETURN WITHIN A TWELVE-MONTH PERIOD.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR

PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS RELOCATION OF AN EXISTING METER.

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS CHANGE OF SIZE OF AN EXISTING METER OR CHANGE IS REQUIRED BY MATERIAL CHANGE IN CUSTOMER'S SERVICE DEMAND.

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 2.12 SPECIFIC UTILITY SERVICE RULES AND SECTION 3.02 UTILITY SPECIFIC EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES.

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE CLAUSE:

INCREASES IN INSPECTION FEES AND WATER TESTING COSTS IMPOSED BY STATE OR FEDERAL LAW MAY BE PASSED THROUGH AS AN ADJUSTMENT TO THE MONTHLY BASE RATE CHARGE UNDER THE TERMS AND CONDITIONS OF 16 TAC § 24.25(b)(2)(G) AFTER NOTICE TO CUSTOMERS AND UPON WRITTEN APPROVAL BY THE PUC.

SUPPLEMENTAL EMERGENCY SERVICE FEE

APPLICABLE TO NONRESIDENTIAL WATER SERVICE CUSTOMERS THAT REOUIRE SUPPLEMENTAL SERVICE OVER AND ABOVE THEIR EXISTING WATER SERVICE FROM TIME TO TIME. USAGE TO BE DETERMINED BY CUSTOMER. THE MINIMUM DIAMETER FOR SUPPLEMENTAL SERVICE METER SHALL BE 2 INCHES.

MONTHLY SUPPLEMENTAL SERVICE RATE\$14.64

PER INCH DIAMETER OF SERVICE CONNECTION PIPE AND USAGE IS BILLED AT HIGHEST TIER.

WATER PASS-THROUGH GALLONAGE CHARGE ADJUSTMENT:

CHANGES IN FEES IMPOSED BY ANY NON-AFFILATED THIRD PARTY WATER SUPPLIER OR UNDERGROUND WATER DISTRICTS HAVING JURISDICTION OVER THE UTILITY SHALL BE CHARGED THROUGH THE WATER PASS-THROUGH GALLONAGE CHARGE ADJUSTED ANNUALLY ACCORDING TO THE FOLLOWING TRUE-UP FORMULA INTENDED TO BALANCE REVENUE FROM THE CHARGE AGAINST ACTUAL PAYMENTS AND COLLECTIONS FROM THE PRIOR YEAR:

$$WPC = ((TAC - BAC) + TUC) / TWS$$

Where:

TAC = Total Annual Costs for 12-month period

BAC = Baseline Annual Purchased Water Costs from last Rate Application

TUC = True-up Costs either Over Collections or Under Collections

TWS = Total Water Sales for 12 months

The WPC must be trued up and adjusted every twelve months.

To implement, all notice requirements must be met. The utility may begin to charge the new filed WPC on the proposed effective date in the notice. Implementation of this WPC adjustment provision shall be governed by 16 TAC § 24.25(h).

TEMPORARY WATER RATE:

Unless otherwise superseded by PUC order or rule, if the Utility is ordered by a court or governmental body of competent jurisdiction to reduce its pumpage, production or water sales, the Utility shall be authorized to increase its approved gallonage charge according to the formula:

$$TGC = cgc + \underline{(prr)(cgc)(r)}$$
(1.0-r)

Where:

TGC = temporary gallonage charge

cgc = current gallonage charge

r = water use reduction expressed as a decimal fraction (the pumping restriction)

prr = percentage of revenues to be recovered expressed as a decimal fraction. For this tariff, prr shall equal 0.5.

To implement the Temporary Water Rate, the Utility must comply with all notice and other requirements of 16 TAC § 24.25(j).

METER TAMPERING, DAMAGE OR SERVICE DIVERSION PENALTY:

ONE TIME PENALTY PER OCCURRENCE FOR TAMPERING WITH OR DAMAGING A WATER METER OR ANY APPURTENANCE THERETO INCLUDING LOCKS AND METER BOXES OR SERVICE DIVERSION OF ONE HUNDRED DOLLARS (\$100.00).

FRANCHISE FEE PASS-THROUGH CLAUSE:

Charges a municipality makes for use of streets and alleys pursuant to Tax Code §182.025 or other applicable state law not to exceed 2% or the actual amount charged by the municipality shall be passed through utility-wide as an adjustment to the water gallonage charge according to the following formula:

$$AG = G + B$$

Where:

AG = adjusted gallonage charge, rounded to the nearest one cent;

G = approved gallonage charge (per 1,000 gallons); and

B = projected franchise fees payable (per 1,000 gallons).

SURCHARGE FOR RATE-CASE EXPENSE (Docket No. 47736):

To be collected from all ratepayers subject to Commission Docket No. 47736, in the following systems: Enchanted River Estates, Oakview Water System, Rim Rock, River Bend, Windmill Ranch Subdivision (Kestrel Air Park only), Bavarian Hills, Cascade Mobile Home Park, Coolcrest Water System, Country Springs Water Company, Garden Oaks, Oaks North Mobile Home Park, Stagecoach Hills, Huntington Estates, Cedar Springs MHP, Center Point, Heritage Park Water System, Hills & Dale, Oak Ridge Estates Water System, Platten Creek Water System, Rocky Creek Subdivision Water System, Southern Hills, Verde Park, Vista Hills, Woodhaven Mobile Home Park, Windwood Oaks Water System. It will be collected through a monthly surcharge of \$4.56 per connection. The monthly surcharge shall cease when \$330,000 has been recovered. If the full amount of \$330,000 has not been recovered by May 31, 2022, bills rendered after June 1, 2022, shall continue to contain a surcharge not to exceed \$4.56 until the remaining balance per connection is collected.

SECTION 2.0 - SERVICE RULES AND REGULATIONS

Section 2.01 – Rules

The Utility will have the most current Public Utility Commission of Texas (PUC or Commission) Chapter 24 Rules available at its office for reference purposes. The Rules and this tariff shall be available for public inspection and reproduction at a reasonable cost. The latest Rules or Commission approved changes to the Rules supersede any rules or requirements in this tariff.

Section 2.02 - Application for and Provision of Water Service

All applications for service will be made on the Utility's standard application or contract form (attached in the Appendix to this tariff) and will be signed by the applicant before water service is provided by the Utility. A separate application or contract will be made for each service location.

After the applicant has met all the requirements, conditions, and regulations for service, the Utility will install tap, meter, and utility cut-off valve and/or take all necessary actions to initiate service. The Utility will serve each qualified applicant for service within 5 working days unless line extensions or new facilities are required. If construction is required to fill the order and if it cannot be completed within 30 days, the Utility will provide the applicant with a written explanation of the construction required and an expected date of service.

Where service has previously been provided, service will be reconnected within one working day after the applicant has met the requirements for reconnection.

The customer will be responsible for furnishing and laying the necessary customer service pipe from the meter location to the place of consumption. Customers may be required to install a customer owned cut-off valve on the customer's side of the meter or connection.

Section 2.03 - Refusal of Service

The Utility may decline to serve an applicant until the applicant has complied with the regulations of the regulatory agencies (state and municipal regulations) and for the reasons outlined in the PUC Rules. In the event that the Utility refuses to serve an applicant, the Utility will inform the applicant in writing of the basis of its refusal. The Utility is also required to inform the applicant that a complaint may be filed with the Commission.

Section 2.04 - Customer Deposits

If a residential applicant cannot establish credit to the satisfaction of the Utility, the applicant may be required to pay a deposit as provided for in Section 1.02 of this tariff. The Utility will keep records of the deposit and credit interest in accordance with PUC Rules.

Residential applicants 65 years of age or older may not be required to pay deposits unless the applicant has an outstanding account balance with the Utility or another water or sewer utility that accrued within the last two years.

Nonresidential applicants who cannot establish credit to the satisfaction of the Utility may be required to make a deposit that does not exceed an amount equivalent to one-sixth of the estimated annual billings.

SECTION 2.0 - SERVICE RULES AND POLICIES (continued)

<u>Refund of deposit</u>. - If service is not connected, or after disconnection of service, the Utility will promptly refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. The Utility may refund the deposit at any time prior to termination of utility service but must refund the deposit plus interest for any residential customer who has paid 18 consecutive billings without being delinquent. Deposits from non-residential customers may be held as long as that customer takes service.

Section 2.05 - Meter Requirements, Readings, and Testing

All water sold by the Utility will be billed based on meter measurements. The Utility will provide, install, own, and maintain meters to measure amounts of water consumed by its customers. One meter is required for each residential, commercial, or industrial facility in accordance with the PUC Rules.

Service meters will be read at monthly intervals and as nearly as possible on the corresponding day of each monthly meter reading period unless otherwise authorized by the Commission.

Meter tests. The Utility will, upon the request of a customer, and, if the customer so desires, in his or her presence or in that of his or her authorized representative, make without charge a test of the accuracy of the customer's meter. If the customer asks to observe the test, the test will be made during the Utility's normal working hours at a time convenient to the customer. Whenever possible, the test will be made on the customer's premises, but may, at the Utility's discretion, be made at the Utility's testing facility. If within a period of two years the customer requests a new test, the Utility will make the test, but if the meter is found to be within the accuracy standards established by the American Water Works Association, the Utility will charge the customer a fee that reflects the cost to test the meter up to a maximum \$25 for a residential customer. Following the completion of any requested test, the Utility will promptly advise the customer of the date of removal of the meter, the date of the test, the result of the test, and who made the test.

Section 2.06 - Billing

Bills from the Utility will be mailed monthly unless otherwise authorized by the PUC. The due date of the bills for utility service will be at least sixteen (16) days from the date of issuance. If the customer is a state agency, the due date for the bill may not be less than 30 days after issuance, unless otherwise agreed to by the agency. The postmark on the bill or, if there is no postmark on the bill, the recorded date of mailing by the Utility will constitute proof of the date of issuance. At the customer's option, bills may be sent in a paperless, electronic form by email. The date of the email will constitute the date of issuance. Payment for utility service is delinquent if full payment, including late fees and the regulatory assessment, is not received at the Utility or the Utility's authorized payment agency by 5:00 p.m. on the due date. If the due date falls on a holiday or weekend, the due date for payment purposes will be the next workday after the due date.

A late penalty of 10% of the delinquent bill will be charged on bills received after the due date. The penalty on delinquent bills will not be applied to any balance to which the penalty was applied in a previous billing. The Utility must maintain a record of the date of mailing to charge the late penalty.

Each bill will provide all information required by the PUC Rules. For each of the systems it operates, the Utility will maintain and note on the monthly bill a telephone number (or numbers) which may be reached by a local call by customers.

At the Utility's option, a toll-free telephone number or the equivalent may be provided.

SECTION 2.0 - SERVICE RULES AND POLICIES (continued)

In the event of a dispute between a customer and the Utility regarding any bill for utility service, the Utility will conduct an investigation and report the results to the customer. If the dispute is not resolved, the Utility will inform the customer that a complaint may be filed with the Commission.

<u>Section 2.07 - Service Disconnection</u>

Utility service may be disconnected if the bill has not been paid in full by the date listed on the termination notice. The termination date must be at least 10 days after the notice is mailed or hand delivered.

The Utility may offer a deferred payment plan to a customer who cannot pay an outstanding bill in full and is willing to pay the balance in reasonable installments. However, a customer's utility service may be disconnected if a bill has not been paid or a deferred payment agreement has not been entered into within 30 days from the date of issuance of a bill and if proper notice of termination has been given.

Notice of termination must be a separate mailing or hand delivery in accordance with the PUC Rules.

Section 2.08 - Reconnection of Service

Utility service may also be disconnected without notice for reasons as described in the PUC Rules.

Utility personnel must be available to collect payments and to reconnect service on the day of and the day after any disconnection of service unless service was disconnected at the customer's request or due to a hazardous condition.

Service will be reconnected within 36 hours after the past due bill and any other outstanding charges are paid or correction of the conditions which caused service to be disconnected.

Section 2.09 - Service Interruptions

The Utility will make all reasonable efforts to prevent interruptions of service. If interruptions occur, the Utility will re-establish service within the shortest possible time. Except for momentary interruptions due to automatic equipment operations, the Utility will keep a complete record of all interruptions, both emergency and scheduled and will notify the Commission in writing of any service interruptions affecting the entire system or any major division of the system lasting more than four hours. The notice will explain the cause of the interruptions.

<u>Prorated Bills</u> - If service is interrupted or seriously impaired for 24 consecutive hours or more, the Utility will prorate the monthly base bill in proportion to the time service was not available to reflect this loss of service.

Section 2.10 - Quality of Service

The Utility will plan, furnish, and maintain production, treatment, storage, transmission, and distribution facilities of sufficient size and capacity to provide a continuous and adequate supply of water for all reasonable consumer uses. Unless otherwise authorized by the Commission, the Utility will maintain facilities as described in the TCEQ Rules and Regulations for Public Water Systems.

Section 2.11 - Customer Complaints and Disputes

If a customer or applicant for service lodges a complaint, the Utility will promptly make a suitable investigation and advise the complainant of the results. Service will not be disconnected pending completion of the investigation. If the complainant is dissatisfied with the Utility's response, the Utility

SECTION 2.0 - SERVICE RULES AND POLICIES (continued)

must advise the complainant that he has recourse through the PUC complaint process. Pending resolution of a complaint, the Commission may require continuation or restoration of service.

The Utility will maintain a record of all complaints which shows the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof, for a period of two years after the final settlement of the complaint.

SECTION 2.20 – SPECIFIC UTILITY SERVICE RULES AND REGULATIONS

This section contains specific utility service rules in addition to the rules previously listed under Section 2.0. It must be reviewed and approved by the Commission and in compliance with PUC Rules to be effective.

The Utility adopts the administrative rules of the PUC, as the same may be amended from time to time, as its company specific service rules and regulations. These rules will be kept on file at the Company's offices for customer inspection during regular business hours. In the event of a conflict between the PUC's amended rules and the provisions of this tariff, the amended rules shall prevail. Where necessary, any conflicting provision of this tariff shall be deemed to have been superseded by the PUC rule in question to the degree that the Utility may conduct its lawful business in conformance with all requirements of said rule.

All references in Utility's tariff, service contracts, or PUC rules shall mean the Utility's offices at 12535 Reed Road, Sugar Land, TX 77478. Customers may make payments, apply for service, and report service problems at the office. Use of the term "business office" shall refer to this office.

All payments for utility service shall be delivered or mailed to the Utility's business office. If the business office fails to receive payment before the time of noticed disconnection for non-payment of a delinquent account, service will be terminated as scheduled. Utility service crews shall not be allowed to collect payments on customer accounts in the field.

Payment of an account by any means that has been dishonored and returned by the payor or payee's bank shall be deemed to be delinquent. All returned payments must be redeemed with a valid money order. If a customer has two returned payments within a twelve-month period, the customer shall be required to pay a deposit if one has not already been paid.

Customers shall not be allowed to use the Utility's cutoff valve on the Utility's side of the meter. Existing customers may install cutoff valves on their side of the meter and are encouraged to do so. All new customers must install customer-owned and -maintained cutoff valves on their side of the meter.

No water connection from any public drinking water supply system shall be made to any establishment where an actual or potential contamination or system hazard exists without an air gap separation between the drinking water supply and the source of potential contamination. The containment air gap is sometimes impractical and, instead, reliance must be placed on individual "internal" air gaps or mechanical backflow prevention devices.

Under these conditions, additional protection shall be required at the meter in the form of a backflow prevention device (in accordance with AWWA Standards C510 and C511, and AWWA Manual M14) on those establishments handling substances deleterious or hazardous to the public health. The water purveyor need not require backflow protection at the water service entrance if an adequate cross-connection control program is in effect that includes an annual inspection and testing by a certified backflow prevention device tester. It will be the responsibility of the water purveyor to ensure that these requirements are met.

Customer shall be liable for any damage or injury to utility-owned property or personnel shown to be caused by the customer, his invitees, his agents, his employees, or others directly under his control.

Limitation on Product/Service Liability - Public water utilities are required to deliver water to the customer's side of the meter or service connection that meets the potability and pressure standards of the TCEQ. The Utility will not accept liability for any injury or damage to individuals or their property

SECTION 2.20 – SPECIFIC UTILITY SERVICE RULES AND POLICIES (continued)

occurring on the customer's side of the meter when the water delivered meets these state standards. The Utility makes no representations or warranties (expressed or implied) that customer's appliances will not be damaged by disruptions of or fluctuations in water service whatever the cause.

The Utility will not accept liability for injuries or damages to persons or property due to disruption of water service caused by: (1) acts of God, (2) acts of third parties not subject to the control of the Utility if the Utility has undertaken such preventive measures as are required by PUC rules, (3) electrical power failures in water systems not required by TCEQ rule to have auxiliary power supplies, or (4) termination of water service pursuant to the Utility's tariff and the PUC's rules. The Utility is not required by law and does not provide fire prevention or fire-fighting services. The Utility therefore does not accept liability for fire-related injuries or damages to persons or property caused or aggravated by the availability (or lack thereof) of water or water pressure (or lack thereof) during fire emergencies. The Utility will accept liability for any injury or damage to individuals or their property directly caused by defective utility plant (leaking water lines or meters) or the repairs to or construction of the Utility's facilities.

If the services of a registered professional engineer are required as a result of an application for service received by the Utility for service to that applicant's service extension only, the Utility and the applicant will select such engineer, and the applicant shall bear all expenses incurred therein.

If an applicant requires service other than the standard service provided by the Utility, such applicant will be required to pay all expenses incurred by the Utility in excess of the expenses that would be incurred in providing the standard service and connection. Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction (as may be allowed by PUC rule) for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping storage and transmission.

Any applicant or existing customer required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be entitled to a written explanation of such costs before payment and/or commencement of construction.

If the applicant or existing customer does not believe that these costs are reasonable or necessary, the applicant, or existing customer, shall have the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the Utility's rates in that portion of the Utility's service area in which the applicant's or existing customer's property(ies) is located.

Tap fees may be increased by unique costs not normally incurred as may be permitted by 16 TAC § 24.163(a)(1)(C).

The Utility adopts the Uniform Plumbing Code pursuant to 30 TAC § 290.46(i). The piping and other equipment on the premises furnished by the customer will be maintained by the customer at all times in conformity with the requirements of the TCEQ, the Uniform Plumbing Code and with the service rules and regulations of the Utility. The customer will bring out his service line to his property line at the point on the customer's property mutually acceptable to the customer and the Utility subject to such requirements as may exist by PUC rule. No water service smaller than 5/8" will be connected. No pipe or pipe fitting which contains more than 8.0% lead can be used for the installation or repair of plumbing at any connection, which provides water for human use. No solder or flux, which contains more than 0.2% lead, can be used at any connection that provides water for human use.

SECTION 2.20 – SPECIFIC UTILITY SERVICE RULES AND POLICIES (continued)

The Utility will have the right of access to the customer's premises at all times reasonable for the purpose of installing, testing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of the Utility system including inspecting the customer's plumbing for code, plumbing or tariff violations. The customer shall allow the Utility and its personnel access to the customer's property to conduct any water quality tests or inspections required by law. Unless necessary to respond to equipment failure, leak or other condition creating an immediate threat to public health and safety or the continued provision of adequate utility service to others, such entry upon the customer's property shall be during normal business hours. The customer may require any Utility representative, employee, contractor, or agent seeking to make such entry identify themselves, their affiliation with the Utility, and the purpose of their entry.

Threats to or assaults upon Utility personnel shall result in criminal prosecution.

Except in cases where the customer has a contract with the Utility for reserve or auxiliary service, no other water service will be used by the customer on the same installation in conjunction with the Utility's service, either by means of a crossover valve or any other connection. Customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises. Two places shall not be permitted to be supplied with one service pipe where there is a water main abutting the premises.

No connection shall be allowed which allows water to be returned to the public drinking water supply. No backflow prevention device shall be permitted to be installed in the customer's plumbing without notice to and written permission from the Utility. Any backflow prevention devices so installed shall be inspected annually by a licensed backflow prevention device inspector or appropriately licensed plumber and a written report of such inspection delivered to the Utility.

No application, agreement, or contract for service may be assigned or transferred without the written consent of the Utility.

It is agreed and understood that any and all meters, water lines, and other equipment furnished by the Utility (excepting the customer's individual service lines from the point of connection to customer's structures on customer's premises) are and shall remain the sole property of the Utility, and nothing contained herein or in a contract/application for service shall be construed to reflect a sale or transfer of any such meters, lines, or equipment to any customer. All tap and extension charges shall be for the privilege of connecting to said water lines and for installation, not purchase, of said meters and lines.

Applicants for service at new consuming facilities or facilities which have undergone extensive plumbing modifications are required to deliver to the Utility a certificate that their facilities have been inspected by a state-licensed inspector and that they are in compliance with all applicable plumbing codes and are free of potential hazards to public health and safety. Service may be denied until the certificate is received or any identified violations or hazards are remedied. The Utility is not required to perform these inspections for the applicant/customer, but will assist the applicant/customer to locate and obtain the services of a licensed inspector in a timely manner. When potential sources of contamination are identified which, in the opinion of the inspector or the Utility, require the installation of a state-approved backflow prevention device, such backflow prevention device shall be installed on the customer's service line or other necessary plumbing facilities by an appropriately licensed plumber/backflow prevention device specialist at the customer's expense. The backflow prevention

SECTION 2.20 – SPECIFIC UTILITY SERVICE RULES AND POLICIES (continued)

device shall be maintained by the customer at his expense and inspected annually by a licensed inspector. Copies of the annual inspection report must be provided to the Utility. Failure to comply with this requirement may constitute grounds for termination of water service with notice.

All customers or service applicants shall provide access to meters and Utility cutoff valves at all times reasonably necessary to conduct ordinary utility business and after normal business hours as needed to protect and preserve the integrity of the public drinking water supply. Access to meters and cutoff valves shall be controlled by the provisions of 16 TAC § 24.169(c).

Where necessary to serve an applicant's property, the Utility may require the applicant to provide it a permanent recorded public utility easement on and across the applicant's real property sufficient to provide service to that applicant.

Service applicants may be required to comply with any pre-condition to receiving service not printed herein as may exist under TCEQ rule (customer service, health and safety, water conservation, or environmental), USEPA rule, TWDB rule, local water or conservation district rule or health department rule. Existing customers shall be required to comply with such rules, including modification of their plumbing and/or consumption patterns, after notice."

SECTION 3.0 STANDARD EXTENSION POLICY

Section 3.01 - Standard Extension Requirements

LINE EXTENSION AND CONSTRUCTION CHARGES. No contribution in aid of construction may be required of any customer except as provided for in this approved extension policy.

The customer will be given an itemized statement of the costs, options such as rebates to the customer, sharing of construction costs between the Utility and the customer, or sharing of costs between the customer and other applicants before beginning construction.

The Utility will bear the full cost of any oversizing of water mains necessary to serve other customers in the immediate area. The individual residential customer shall not be charged for any additional production, storage, or treatment facilities. Contributions in aid of construction <u>may not be required</u> of individual residential customers for production, storage, treatment or transmission facilities unless otherwise approved by the Commission under this specific extension policy.

COST UTILITIES SHALL BEAR. Within its certificate area, the Utility will pay the cost of the first 200 feet of any water main or distribution line necessary to extend service to an individual residential customer within a platted subdivision. However, if the residential customer requesting service purchased the property after the developer was notified of the need to provide facilities to the Utility, the Utility may charge for the first 200 feet. The Utility must also be able to document that the developer of the subdivision refused to provide facilities compatible with the Utility's facilities in accordance with the Utility's approved extension policy after receiving a written request from the Utility.

Developers may be required to provide contributions in aid of construction in amounts to furnish the system with all facilities necessary to comply with the TCEQ's Rules.

SECTION 3.20 SPECIFIC UTILITY EXTENSION POLICY

Section 3.20 - Specific Utility Extension Policy

This section contains the Utility's specific extension policy that complies with the requirements already stated under Section 3.01. It must be reviewed and approved by the Commission and in compliance with PUC Rules to be effective.

Residential customers not covered under Section 3.01 will be charged the equivalent of the costs of extending service to their property from the nearest transmission or distribution line even if that line does not have adequate capacity to serve the customer. However, if the customer places unique, non-standard service demands upon the system, the customer may be charged the full cost of extending service to and throughout their property, including the cost of all necessary transmission and storage facilities necessary to meet the service demands anticipated to be created by that property.

Developers may be required to provide contributions in aid of construction in amounts sufficient to furnish the development with all facilities necessary to provide for reasonable local demand requirements and to comply with TCEQ minimum design criteria for facilities used in the production, transmission, pumping, or treatment of water or TCEQ minimum requirements. For purposes of this subsection, a developer is one who subdivides or requests more than two meters on a piece of property. Commercial, industrial, and wholesale customers will be treated as developers.

The Utility adopts the administrative rules of the PUC, as amended from time to time, as its Company specific extension policy. These rules will be kept on file at the Company's business office for customer inspection during normal business hours. In the event of a conflict between the PUC's amended rules and the provisions of this tariff, the amended rules shall prevail. Where necessary, any conflicting provision of this tariff shall be deemed to have been superseded by the PUC rule in question to the degree that the Utility may conduct its lawful business in conformance with all requirements of said rule.

When an individual residential applicant requires an extension of a main line beyond 200 feet, the charge to that applicant shall be the actual cost of such extension in excess of 200 feet, plus the applicable tap fee plus such other approved costs as may be provided in this tariff and/or PUC rules.

Residential tap fees may be increased by other unique costs not normally incurred as permitted by PUC rule. Larger meter taps shall be made at actual cost associated with that tap which shall include such extraordinary expenses.

Any service extension to a subdivision (recorded or unrecorded) may be subject to the provisions and restrictions of 16 TAC § 24.163 and this tariff. When a developer wishes to extend the system to prepare to service multiple new connections, the charge shall be the cost of such extension, plus a pro-rata charge based upon the capacities of production, transmission, storage, pumping and treatment facilities, compliant with the TCEQ minimum design criteria, which must be committed to such extension. As provided by 16 TAC § 24.163(d)(4), for purposes of this section, commercial, industrial, and wholesale customers shall be treated as developers.

Any applicant who places unique or non-standard service demands on the system may be required to provide contributions in aid of construction for the actual costs of any additional facilities required to maintain compliance with the TCEQ minimum design criteria for water production, treatment, pumping, storage and transmission.

Unless expressly exempted by PUC rule or order, each point of use (as defined by 16 TAC § 24.3) must be individually metered.

The imposition of additional extension costs or charges as provided by Sections 2.12 and 3.02 of this tariff shall be subject to appeal as provided in this tariff, PUC rules, or the rules of such other regulatory authority as may have jurisdiction over the Utility's rates and services. Any applicant required to pay for any costs not specifically set forth in the rate schedule pages of this tariff shall be entitled to a written explanation of such costs before payment and/or commencement of construction. If the applicant does not believe that these costs are reasonable or necessary, the applicant shall have the right to appeal such costs to the PUC or such other regulatory authority having jurisdiction over the Utility's rates in that portion of the Utility's service area in which the applicant's property(ies) is located. Unless the PUC or other regulatory authority enters interlocutory orders to the contrary, service to the applicant may be delayed until such appeal is resolved.

The Utility will provide a written service application form to the applicant for each request for service received by the Utility's business offices. A separate application shall be required for each potential service location if more than any individual applicant desires one service connection. Service application forms will be available for applicant pick up at the Utility's business office during normal weekday business hours. Service applications will be sent by prepaid first-class United States mail to the address provided by the applicant upon request. Completed applications should be returned by hand delivery in case there are questions that might delay fulfilling the service request. Completed service applications may be submitted by mail if hand delivery is not possible.

The Utility shall serve each qualified service applicant within its certificated service area as soon as practical after receiving a completed service application. All service requests will be fulfilled within the time limits prescribed by PUC rules once the applicant has met all conditions precedent to achieving "qualified service applicant" status. If a service request cannot be fulfilled within the required period, the applicant shall be notified in writing of the delay, its cause, and the anticipated date that service will be available. The PUC service dates shall not become applicable until the service applicant has met all conditions precedent to becoming a "qualified service applicant" as defined herein or by PUC rules.

The Utility is not required to extend service to any applicant outside of its certificated service area and will only do so, at the Utility's sole option, under terms and conditions mutually agreeable to the Utility and the applicant and upon extension of the Utility's certificated service area boundaries by the PUC. Service applicants may be required to bear the cost of the service area amendment.

A "qualified service applicant" is an applicant who has: (1) met all of the Utility's requirements of service contained in this tariff, PUC rules and/or PUC order, (2) has made all payments for tap fees and extension charges, (3) has provided all necessary easements and rights-of-way necessary to provide service to the requested location, including staking said easements or rights-of-way where necessary, (4) delivered an executed customer service inspection certificate to the Utility and (5) has executed a customer service application for each location to which service is being requested.

Where a new tap or service connection is required, the service applicant shall be required to submit a written service application and request that a tap is made. The tap request must be accompanied with a plat, map, diagram, or written metes and bounds description of precisely where the applicant desires each tap or service connection is to be made and, if necessary, where the meter is to be installed along the applicant's property line.

The actual point of connection and meter installation must be readily accessible to Utility personnel for inspection, servicing, and meter reading while being reasonably secure from damage by vehicles and mowers. If the Utility has more than one main adjacent to the service applicant's property, the tap or service connection will be made to the Utility's near service main with adequate capacity to service the

applicant's full potential service demand. If the tap or service connection cannot be made at the applicant's desired location, it will be made at another location mutually acceptable to the applicant and the Utility. If no agreement on location can be made, applicant may refer the matter to the PUC for resolution. Unless otherwise ordered by the PUC, the tap or service connection will not be made until the location dispute is resolved.

The Utility shall require a developer (as defined by PUC rule) to provide permanent recorded public utility easements as a condition of service to any location within the developer's property. The Developer shall be required to obtain all necessary easements and rights-of-way required to extend the Utility's existing service facilities from their nearest point with adequate service capacity (as prescribed by TCEQ rules and local service conditions) to and throughout the Developer's property. The easements shall be sufficient to allow the construction, installation, repair, maintenance, testing, and replacement of any and all utility plant necessary to provide continuous and adequate service to each and every potential service location within the property at full occupancy. Unless otherwise restricted by law, well plant sites shall convey with unrestricted rights to produce water for public drinking water supply. Developers shall be required to provide sanitary control easements acceptable to the TCEO for each water well site to be located within their property or otherwise being obtained to serve their property. Unless otherwise agreed to by the Utility, pipe line right-of-way easements must be at least 15 feet wide to allow adequate room to facilitate backhoe and other heavy equipment operation and meters. Easements must be provided for all production, storage, treatment, pressurization, and disposal sites that are sufficient to construct and maintain all weather roads as prescribed by TCEQ rules. All easements shall be evidenced, at Developer's expense, by recorded county-approved subdivision plat or by specific assignment supported by metes and bounds survey from a surveyor licensed by the State of Texas.

Before the extension of utility service to developers (as defined by PUC rules) or new subdivisions, the Developer shall comply with the following:

- (a) The Developer shall make a written request for service to property that is to be subdivided and developed. The Developer shall submit to the Utility a proposed plat on a scale of one inch (1") to two hundred feet (200') for review and determination of required easements, utility plant, and plant location. If sewer service is requested, the plat must contain elevation data. A reconcilable deposit in an amount set by the Utility may be required to cover preliminary engineering, legal, and copy cost to be incurred by the Utility in reviewing and planning to meet this service request. The plat and/or accompanying information shall identify the type, location, and number of houses and other planned structures that will be requiring utility service. If other than residential structures are to be located on the property, all other types of anticipated businesses and their service demands shall be identified with specificity. All areas requiring special irrigation and/or other unique water demands must be identified. To the extent reasonably possible, this information must be precise so that adequate facilities can be designed and constructed to meet all future service demands without hazard to the public, other utility customers, and/or the environment.
- (b) After the requirements of easements and rights-of-way have been determined, a red line copy will be returned by the Utility to the Developer for final plat preparation.
- (c) Copies of all proposed plats and plans must be submitted to the Utility before their submission to the County for approval to ensure that they are compatible with the adequate long-term utility needs of potential service customers. Copies will be returned after review by the Utility so that necessary changes may be incorporated into the Developer's final submitted plat(s) and plans.
- (d) The Utility shall be provided with three (3) certified copies of the final plat(s) approved **Docket No. 52035**

by the County Commissioners Court. At this time, the Utility will begin engineering the facilities necessary to serve the property. Plans and specifications will be prepared and submitted to the TCEQ by the Utility if required by law. If further plat or plans changes are necessary to accommodate the specific service needs of the property and the anticipated customer demands, the Developer will be so notified. Plat amendments must be obtained by the Developer. The Developer shall be notified when all required TCEQ or other governmental approvals or permits have been received. No construction of utility plant that requires prior TCEQ plans approval shall be commenced until that approval has been received by the Utility and any conditions imposed by the TCEQ in association with its approvals have been satisfied.

- (e) The Developer shall be required to post bond or escrow the funds necessary to construct all required Utility system extensions, except individual taps, meters, and water connections, required to serve the property. Construction shall not commence until funds are available. If the construction is to be done in coordination with the phased development of the property, funds must be provided in advance which are sufficient to complete each phase. No phase or facilities for any phase shall be constructed before the bonding or escrowing of all funds associated with that phase.
- (f) At the sole option of the Utility, the Developer may be required to execute a Developer Extension Agreement setting forth all terms and conditions of extending service to their property including all contributions in aid of construction and developer reimbursements, if any.
- (g) The Utility may require the Developer to commence construction of subdivision improvements within three (3) months of utility plans approval or the Utility may abate its construction activities until full development construction begins. If the Developer stops construction of subdivision improvements for any purpose, the Utility may abate its construction for a similar period.
- (h) As soon as the roads are rough cut and before paving, extension lines will need to be constructed at each road crossing. The Developer must notify the Utility sufficiently in advance of this development stage to allow for the necessary Utility construction without disruption to other service operations of the Utility. Failure to provide adequate advance notice and cooperation in the construction of necessary utility plant may result in additional delays in obtaining service to the property. The Developer shall be required to pay for all additional costs of road boring or other remedial construction necessary to install adequate utility plant throughout the affected property.
- (i) The Developer, not the Utility, shall insure that Developer's employees, agents, contractors, and others under its control coordinate their work or construction throughout the property with the Utility to insure the orderly and timely construction of all utility plant necessary to serve the public.

Within its certificated area, the Utility shall bear the cost of the first 200 feet of any water main or sewer collection line necessary to extend service to an individual residential service applicant within a platted subdivision unless the Utility can document:

- (a) that the Developer of the subdivision refused to provide facilities compatible with the Utility's facilities in accordance with the Utility's approved extension policy after receiving a written request from the Utility; or,
 - (b) that the Developer defaulted on the terms and conditions of a written agreement or

contract existing between the Utility and the Developer or the terms of this tariff regarding payment for services, extensions, or other requirements; or in the event the Developer declared bankruptcy and was therefore unable to meet obligations; and

- (c) that the residential service applicant purchased the property from the Developer after the Developer was notified of the need to provide facilities to the Utility. A residential service applicant may be charged the remaining costs of extending service to his property; provided, however, that the residential service applicant may only be required to pay the cost equivalent to the cost of extending the nearest water main, whether or not that line has adequate capacity to serve that residential service applicant. The following criteria shall be considered to determine the residential service applicant's cost for extending service:
 - (1) The residential service applicant shall not be required to pay for costs of main extensions greater than 2" in diameter for water distribution.
 - (2) Exceptions may be granted by the PUC if:
 - (i) adequate service cannot be provided to the applicant using the maximum line sizes listed due to distance or elevation, in which case, it shall be the Utility's burden to justify that a larger diameter pipe is required for adequate service;
 - (ii) larger minimum line sizes are required under subdivision platting requirements or applicable building codes.
 - (3) If an exception is granted, the Utility shall establish a proportional cost plan for the specific extension or a rebate plan which may be limited to seven years to return the portion of the applicant's costs for oversizing as new customers are added to ensure that future applicants for service on the line pay at least as much as the initial service applicant.

For purposes of determining the costs that service applicants shall pay, commercial customers with service demands greater than residential customer demands in the certificated area, industrial, and wholesale customers shall be treated as developers.

A service applicant requesting a one-inch meter for a lawn sprinkler system to service a residential lot is not considered nonstandard service.

APPENDIX A -- DROUGHT CONTINGENCY PLAN

This	page incorp	orates b	y reference t	the utility'	s Drough	t Contingency	y Plan,	as approved	d and	periodi	cally
ame	nded by the	Texas (Commission	on Enviro	onmental	Quality.					

<u>APPENDIX B – APPLICATION FOR SERVICE</u>



A SouthWest Water Company

Return Signed Application to:

Mail: 12535 Reed Rd, Sugar Land, TX 77478 Fax: (832) 209-5395 Phone: (866) 654-7992

Email: arnon@swwc.com

(We must receive second page with signature)

THIS APPLICATION MUST BE COMPLETED, SIGNED AND RETURNED TO MONARCH UTILITIES I, L.P. BEFORE SERVICE CAN BE ESTABLISHED. AN APPROVED TRANSFER FEE MAY BE ASSESSED IF APPLICABLE.

MONARCH UTILITIES I L.P.

CONTRACT/AP	PLICATION FO	R UTILITY SERVICE			
Name of Applicant*:Authorized User: *This is the person or other entity in whose name service will be rendered and who will responsible of all service and other bills.					
·		·			
Are you ⊒Buying or □Renting? (provide valid Le	ease Agreement) Pu	rchase Settlement/Lease Date://			
SSN Last 4 Digits: Driver's License:Date of Birth://					
Date to Begin Service (MM/DD/YY)://	/ Is the	e water currently on? □Yes □ No			
Type of service Water ⊒, Sewer ⊒, or Both □	Residential 🗆,	Commercial 🗆, Industrial 🗅, or Developer 🗆			
Service Address:					
City:	State:	Zip Code:			
Lot: Block: Section:					
Mailing Address if different then above:					
City:	State:	Zip Code:			
Water Emergency Contact Preference (please che	ck one): Home Phon	e: 🗆 Cell Phone: 🗅 Text: 🗀 E-mail: 🗀			
Telephone(s): Home: ()	Day: ()	Cell: ()			
Email address:					
Have you ever been a SouthWest Water Cor	npany customer?	'⊡ Yes⊡ No			
Previous Address:					
(5	treet, City, State,	Zip)			

All utility services to be provided hereunder shall be subject to all terms and conditions of Utility's state-approved tariff(s), Public Utility Commission of Texas ("PUCT") and the rules of the Texas Commission on Environmental Quality ("TCEQ"). This Contract/Application for Utility Service ("Contract/Application") is by and between Monarch Utilities I L.P., a Texas corporation, ("Utility") and the applicant ("Customer" or "Applicant") whose name and signature is shown below at the end of this document. Deposit: If a residential service applicant does not establish credit to the satisfaction of the utility, the residential service applicant may be required to pay a deposit of \$50 for water service and \$50 for sewer service. No deposit may be required of a residential service applicant who is 65 years of age or older if the applicant does not have a delinquent account balance with the utility or another water or sewer utility. Applicant must provide valid proof of age.

CUSTOMER LIABILITY: Customer shall be liable for any damage or injury to Utility-owned property or personnel by the customer or others under his control. Customer agrees to take no action to create a health or safety hazard or otherwise endanger, injure, damage or threaten Utility's plant, its personnel, or its customers.

LIMITATION ON UTILITY'S PRODUCT/SERVICE LIABILITY: Public water utilities are required to deliver water to the customer's side of the meter or service connection which meets the potability and pressure standards of the TCEQ. Utility will not accept liability for any injury or damage occurring on the customer's side of the meter. Utility will not accept liability for injuries or damages to persons or property due to disruption of water service caused by: (1) acts of God, (2) acts of third parties not subject to the control of Utility, (3) electrical power failures, or (4) termination of water service pursuant to Utility's tariff, TCEQ and PUCT rules.

FIRE PROTECTION: Utility is not required by law and does not provide fire prevention or firefighting services. Utility therefore does not accept liability for fire-related injuries or damages to persons or property caused or aggravated by the availability (or lack thereof) of water or water pressure (or lack thereof) during fire emergencies.

PLUMBING CODE: Utility has adopted the Uniform Plumbing Code. Utility has further adopted its own specific plumbing rules contained in its tariff. Any extensions and/or new facilities shall comply with that code and all standards established by the TCEQ. Where conflicts arise, the more stringent standard must be followed. The piping and other equipment on the premises furnished by the Customer will be maintained by the Customer at all times in conformity with the requirements of the applicable regulatory authorities and all tariffed service rules of Utility. No other water service will be used by the Customer on the same property in conjunction with Utility's service, either by means of a cross-over valve or any other connection. Customer shall not connect, or allow any other person or party to connect, onto any water lines on his premises.

The following undesirable plumbing practices are prohibited by state regulations. Other prohibitions are found in the Uniform Plumbing Code and/or Utility's tariff.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public drinking water system by an air-gap only.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap only.
- C. No connection that allows water to return to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection that provides water for human use.
- E. No solder or flux that contains more than 0.2% lead can be used for the installation or repair of plumbing of any connection that provides water for human use.

RIGHT OF ACCESS AND EASEMENTS: Utility will have the right of access and use of the Customer's premises at all reasonable times for the purpose of installing, inspecting or repairing water mains or other equipment used in connection with its provision of water service, or for the purpose of removing its property and disconnecting lines, and for all other purposes necessary to the operation of Utility's system. If the property to be served does not have dedicated, recorded public utility easements available for Utility's use in providing water utility service to the property, the Applicant (or the Applicant's landlord in the case of a tenant applicant) shall be required to provide Utility with a recorded permanent easement as a condition of service. Such easement shall be in a location acceptable to Utility and shall be for a corridor no less than fifteen (15) feet in width.

LANDLORD GUARANTEE: Applications by tenants must be countersigned by the fee owner of the property. By signing the application, the landlord grants all required rights of access and easements.

PLUMBING INSPECTION: Applicants for service at new consuming facilities or facilities which have undergone extensive plumbing modifications, including remodeling, are required to deliver to the Utility a certificate that their facilities have been inspected by a state-licensed inspector and that they are in compliance with all applicable plumbing codes and are free of potential hazards to public health and safety. Service may be denied until the certificate is received or any identified violations or hazards are remedied. When potential sources of contamination are identified that require the installation of a backflow prevention device, such backflow flow prevention device shall be installed, tested and maintained at the customer's expense.

SEWER REGULATIONS: <u>(only if sewer service provided)</u> The Utility only provides "sewage" collection and disposal service to the public. This service is limited to the collection, treatment and disposal of waterborne human waste and waste from domestic activities such as washing, bathing, and food preparation. This service does not include the collection, treatment or disposal of waste of such high BOD or TSS characteristics that it cannot reasonably be processed by the Utility's state-approved wastewater treatment plant within the parameters of the Utility's wastewater discharge permit. THIS SERVICE DOES NOT INCLUDE THE COLLECTION AND DISPOSAL OF STORM WATERS OR RUN OFF WATERS, WHICH MAY NOT BE DIVERTED INTO OR DRAINED INTO THE UTILITY'S COLLECTION SYSTEM. NO GREASE, OIL, SOLVENT, PAINT, OR OTHER TOXIC CHEMICAL COMPOUND MAY BE DIVERTED INTO OR DRAINED INTO THE UTILITY'S COLLECTION SYSTEM. It shall be the customer's responsibility to maintain the service line and appurtenances in good operating condition, i.e., clear of obstruction, defects, or blockage. If there is excessive, infiltration or inflow or failure to provide proper pretreatment, the Utility may require the customer to repair the line or eliminate the infiltration or inflow or take such actions necessary to correct the problem.

RESIDENTIAL SINGLE FAMILY GRINDER / **SEWAGE STATIONS**: (only if sewer service provided) The utility will install the grinder pumps, storage tanks, controls and other appurtenances necessary to provide pressurized sewer service to a residential connection. Electric bills are the customer's responsibility. The utility requires that parts and equipment meet the minimum standards approved by the TCEQ, to insure proper and efficient operation of the sewer system.

CUSTOMER AGREEMENT: By signing this application for public utility service, I agree to comply with Utility's rules and tariff and all rules and regulations of applicable regulatory agencies. I guarantee prompt payment of all utility bills for the service address printed above. I will remain responsible for utility bills until the day service is terminated at my request. I agree to take no action to create a health hazard or otherwise endanger, injure, damage or threaten Utility's plant, its personnel, or its customers. I agree to put no unsafe, non-domestic service demands on Utility's system without notice to and permission from Utility.

Signature:	Date:	, ,	Reference Number:	

APPENDIX C – AGREEMENT FOR TEMPORARY WATER SERVICE

AGREEMENT FOR TEMPORARY WATER SERVICE

The water utility service applicant indicated below ("Customer") has applied for water utility service from MONARCH UTILITIES I L.P., a Texas corporation ("Utility"), at the service location indicated below. Under state public health and water utility service regulations, Utility may not provide continuous potable water utility service to any new construction, to any existing service location where significant plumbing modifications have been made, or to any location where Utility has reason to believe that a cross-connection or other undesirable or unsafe condition exists until the service applicant or customer presents Utility with an executed Customer Service Inspection Certificate. It is Customer's sole obligation and responsibility, at his/her expense, to have the necessary inspection performed by a properly licensed inspector. Neither Utility nor its operators perform customer service inspections on behalf of Utility.

Notwithstanding this inspection requirement before permanent water service can be provided, Utility is allowed to provide Customer with temporary water service for construction purposes only. Utility agrees to prove such temporary construction water service at its standard rates and conditions of service upon Customer's agreement that:

- 1. The water service provided will be used for construction, testing or landscaping purposes only.
- 2. The water provided will not be consumed by humans or absorbed into the human body. This water is not to be used for washing or bathing of humans. It will not be used for cleaning utensils used in cooking or eating. It will not be used for cooking or preparing food. This water will not be used for any purpose described or suggested in 30 TAC § 290.38(36) as constituting "human consumption."
- 3. Customer will notify Utility in writing when to initiate the temporary construction service.
- 4. Customer will notify Utility in writing when construction at the indicated service location has ended,
- 5. Customer agrees not to occupy or reside in the indicated service location until Customer has delivered a fully executed Customer Service Inspection Certificate to Utility.

If Customer fails to abide by any provision of this agreement, water service to the indicated service location will be terminated and will not be restored under any circumstances until a fully executed Customer Service Inspection Certificate has been delivered to Utility. Termination will be made without notice if, in the opinion of Utility's licensed operator(s), Customer's service creates an immediate hazard to public health and safety. If no such hazard exists, Customer shall be notified and given a limited time to come into compliance. Utility's state-approved reconnect fee will be charged as a condition of service restoration if temporary water service is terminated for breach of this agreement.

1. Customer name:			
2. Customer's billing address:			
3. Customer's phone number: (_)	_	
4. Service location:			
Subdivision:			
Entered into in	_County, Texas on the	_day of	, 20
Customer: By:			
Utility: By:			