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PUBLIC UTILITY COMMISSION  
P.O. BOX 13326, AUSTIN, TEXAS 78711-3326

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We received a notice in the mail Docket No. 51870 concerning the application for Forest Glen Utility Company to Amend a certificate of Convenience and necessity to provide sewer utility service in Medina County, Texas. In accordance with the notice, we as home owners in Potranco Ranch are requesting to intervene in the proceeding.

We were informed that a separate sewer plant would be built to service Potranco Oaks subdivision. Those plans have changed under new management because it was more cost effective to expand Forest Glen Utilities to service Potranco Oaks. The addition of 388 homes to the Forest Glen plant will more than double the plants capacity and will also create more noise, odor, and possible reclaimed water contamination and outages. It will make it unbearable for homeowners who live in Potranco Ranch who continue to suffer with the noxious odors and ongoing daily loud noise.

When we bought our home in 2016 we were assured Forest Glen Utilities would only provide sewage and reclaimed water services to the 350 homes in the Potranco Ranch subdivision. We were also told that no additional homes would be added to the subdivision, but the developer purchased new tracts and expanded it to 489 homes. Since the addition of the new homes Forest Glen has experienced many issues with services they provide to the existing homes located in Potranco Ranch and Potranco Ranch West. Forest Glen is located inside our subdivision and is right behind some of the residents' backyards. The daily operations in Forest Glen has ruined the peace and comfort of many homeowners. Families can no longer enjoy the outdoors in their own property due to the very loud noise and noxious odors coming from the plant.

We strongly disagree with the expansion of Forest Glen Utilities to accommodate servicing a separate subdivision (Potranco Oaks) that is not part of Potranco Ranch.

SINCERELY,

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