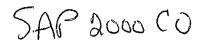


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..., Bryan W. Shaw, Ph.D., Chairman Carlos Rubinstein, Commissioner Toby Baker, Commissioner Zak Covar, Executive Director



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 08, 2012

Ms. Sabrina Patterson 595 Riverwoods Pkwy, Ste 300 Logan, UT 84321

Re: Request for Approval to Change Billing Method for Windridge (S2000),

RN104264106 CN602625790

Dear Ms. Patterson:

The requests submitted on behalf of **Windridge**, Registration No. **S2000**, to change from submetered to allocated billing is approved. This approval is based on the facts stated in your letter dated **October 24**, **2012**, sent Via e-mail.

Please note: a tenant's billing method cannot be changed unless they have signed a new lease or a lease addendum, and have been issued a notice at least 35 days prior to implementation of the new billing method. Please reference §291.123(c). In the situation where a tenant has been provided proper notice but has not signed a new lease or lease addendum, the property is not authorized to bill them under the new billing method and must continue to bill them in accordance with their existing lease.

Please complete the TCEQ-10363 and TCEQ-10400 forms enclosed and return with a copy of this letter.

If you have any questions, please contact Ms. Debbie Reyes Tamayo by phone at 512/239-4683, by fax at 512/239-6972, by email at Debbie.Reyes-Tamayo@tceq.texas.gov, or if by correspondence, include MC-153 in the letterhead address.

Sincerely,

Tammy Benter, Manager Utilities & Districts Section Water Supply Division

Texas Commission on Environmental Quality

TB/DRT/cw



October 24, 2012

SENT VIA E-MAIL to

Texas Commission on Environmental Quality Utilities & Districts Section Attn. Ms. Debbie Reyes-Tamayo Water Supply Division P.O. Box 13087 Austin, TX 78711-3087

RE: Request for Approval to Change Billing Method

Windridge Apartments – 2502 Babcock Rd., San Antonio, TX 78229 Registration No. S2000

Dear Ms. Reyes-Tamayo:

This letter is sent at the request and authorization of Windridge Apartments ("Windridge"). The purpose of this correspondence is to formally request that the Texas Commission on Environmental Quality ("TCEQ") approve this property to transition from submetered to allocated billing due to numerous submetering problems and equipment failures that cannot economically be corrected or repaired.

We understand that the Texas Administrative Code §291.123 permits owners to switch from submetered to allocated billing upon a showing of good cause and approval by the TCEQ. For the following reasons, we believe that Windridge meets the good cause requirements outlined in the Code, and we respectfully ask that the TCEQ approve this request.

Submeters at this property have started to fail, requiring costly and continuos repair. Windridge has 276 units, with 276 Domqua meters. Recently, a substantial portion of the meters were experiencing problems that required immediate repair. It has been determined that due to the existing problems, a total system replacement/upgrade or a switch to allocated (rubs) billing is the best course of action, as more meters will likely fail over time.

The total cost including tax for replacing this system is approximately \$23,368.00, which does not include the financial loss associated with the time to remove the old system, install a new system and the disruption to the tenants. The property does not have the capital resources to make this purchase and respectivly request as change in billing methods be permitted at this time.

Should you require any additional information in making your determination, please do not hesitate to contact me directly at (858) 695-1900 or

Yery truly yours,

Sabrina Patterson Senior Counsel