



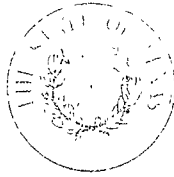
Control Number: 51856



Item Number: 350

Addendum StartPage: 0

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

2021 JUL 21 AM 10:49

May 31, 2011

Ms. Ann-Marie Bomba, Regional Manager  
NWP Services Corp.  
22 Executive Park, Ste. 200  
Irvine, California 92614

Re: Request for approval to change billing method  
Highlands Apartments, Registration No. S2829  
CN: 603608712 RN: 102880838

Dear Ms. Bomba:

The request you submitted on behalf of Highlands Apartments to change from submetered to allocated billing is approved. This approval is based on the facts stated in your letter of May 6, 2011. Please complete the attached forms and return them along with a copy of this letter. You may do so via facsimile at: 512/239-6972.

If you have any questions, please contact at 512/239-6403, via e-mail to [margot.taunton@tceq.texas.gov](mailto:margot.taunton@tceq.texas.gov), or by fax to 512/239-6972.

Sincerely,

A handwritten signature in cursive script that reads "Tammy Benter".

Tammy Benter, Manager  
Utilities & Districts Section  
Water Supply Division

TB/MT/In

Attachments (TCEQ-10363 and TCEQ-10400)

350

SAP 2829

32902  
COW/WS

May 6, 2011

Executive Director  
Texas Commission on Environmental Quality  
P.O. Box 13087  
Austin, TX 78711-3087

2011 MAY 13 PM 5 20  
WATER SUPPLY DIV.  
RECEIVED  
TCEQ

RE: Conversion from submetered to allocated billing at Highlands Apartments

Dear Sir or Madam:

Pursuant to Section 291.123(d) of the Texas Commission on Environmental Quality ("TCEQ") Regulations, Pinnacle Management ("Owner") respectfully requests that it be allowed to convert from submetered to allocated billing at Highlands Apartments ("Property") located at 5655 Utsa Blvd., San Antonio, TX 78249.

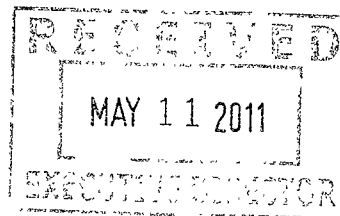
The metering and wireless transmission systems at the Property are experiencing equipment failures. The meters in 208 of the units are not functioning properly and do not provide proper meter reads. The wireless meter reading transmission system is not functioning properly as well for the NUMBER units. To date, Owner has incurred \$3,789.00 in expenses for diagnosing the issues with the meters and the read system. Owner received estimates for repairing the system. At this time the minimum amount needed to repair all issues at the Property would be \$29,120.00.

Concurrent with the submission of this correspondence, Owner will provide Tenants a new lease addendum which will disclose the allocated billing method which will be used if Owner receives written approval from your office.

Should you have questions or concerns, please contact me.

Sincerely,

Ann-Marie Bomba  
Regional Manager



Debbie Reyes-Tamayo - RE: Highlands Apartments forms for conversion to allocation

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**From:** Chris Dominguez <Cdominguez@pinnaclefamily.com>  
**To:** Debbie Reyes-Tamayo <Debbie.Reyes-Tamayo@tceq.texas.gov>  
**Date:** 6/20/2011 2:11 PM  
**Subject:** RE: Highlands Apartments forms for conversion to allocation  
**CC:** Ann-Marie Bomba <Abomba@pinnaclefamily.com>

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If you can just do it for me, that would be great. I will just print this e-mail for my records.

Thanks,

Chris Dominguez, Property Manager  
The Highlands Apartments  
Pinnacle Family of Companies  
5655 UTSA Blvd.  
San Antonio, TX 78249  
210.696.2024  
210.696.2025 Fax  
[cdominguez@pinnaclefamily.com](mailto:cdominguez@pinnaclefamily.com)  
[www.highlands-sa.com](http://www.highlands-sa.com)

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**From:** Debbie Reyes-Tamayo [Debbie.Reyes-Tamayo@tceq.texas.gov]  
**Sent:** Monday, June 20, 2011 12:02 PM  
**To:** Chris Dominguez  
**Cc:** Ann-Marie Bomba  
**Subject:** Re: Highlands Apartments forms for conversion to allocation

Hi Chris on page 2 of form 10363:

You X off: with 50%

The very first box will need to be X off for the remainder of the charge. Do you want to X off or do you want me to fill in for you? You can just re-send to me if you want with the update. Let me know. Thanks, Debbie

Debbie Reyes   
Utilities Financial Review  
Water Supply Division  
512-239-4683 512-239-6972 Fax