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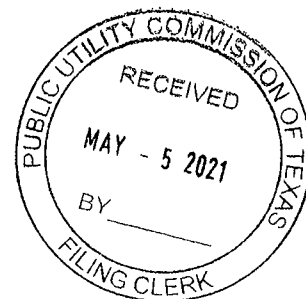


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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 19, 2014



Ms. Darylene Jacobs
NWP Services Corporation
535 Anton Boulevard, Suite 1100
Costa Mesa, CA 92626

Re: Request for Approval to Change Billing Method for:
Highlands Hill Country Apartments "Not Registered"
Located at 3014, William Cannon Dr., Austin TX 78745

Dear Ms. Jacobs:

The request submitted for Highlands Hill Country Apartments at 3014 William Cannon Dr., Austin TX 78745, to change from submetered billing to allocated billing is approved. This approval is based on the facts stated in your letter dated May 15, 2014.

Please note: a tenant's billing method cannot be changed unless they have signed a new lease or a lease addendum, and have been issued a notice at least 35 days prior to implementation of the new billing method. Please reference Title 30, Texas Administrative Code §291.123(c). In the situation where a tenant has been provided proper notice but has not signed a new lease or lease addendum, the property is not authorized to bill them under the new billing method and must continue to bill them in accordance with their existing lease.

Sincerely,

A handwritten signature in cursive script, appearing to read "Cari-Michel La Caille".

Cari-Michel La Caille, Assistant Director
Water Supply Division
Texas Commission on Environmental Quality

CM/DRT

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