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## Andrea Gonzalez

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**From:** TexReg@sos.texas.gov  
**Sent:** Friday, December 17, 2021 5:32 PM  
**To:** Andrea Gonzalez  
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TRD Number: 202105160  
For Issue of: 12/31/2021

Submission Date: 2021-12-17 17:19 PM  
Receipt Date: 2021-12-17 17:31 PM

### Adopted Rulemaking Submission

Agency Name: Public Utility Commission of Texas  
Agency Code: 0052  
Liaison: Andrea Gonzalez  
Title Number: 16  
Part: 2  
Chapter Number: 25  
Chapter Name: SUBSTANTIVE RULES APPLICABLE TO ELECTRIC SERVICE PROVIDERS  
Subchapter: B  
Subchapter Name: CUSTOMER SERVICE AND PROTECTION  
TAC Section Numbers: 25.43

Proposed Action TRD Number: 202102996  
Proposed Action Issue Date: 08/13/2021  
Action Code: Amendment

Final Action: With Changes

Effective 20 Days After Filing

File Name: 51830txadt

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TRD Number: 202105161  
For Issue of: 12/31/2021

Submission Date: 2021-12-17 17:21 PM  
Receipt Date: 2021-12-17 17:32 PM

### Adopted Rulemaking Submission

Agency Name: Public Utility Commission of Texas  
Agency Code: 0052  
Liaison: Andrea Gonzalez  
Title Number: 16  
Part: 2  
Chapter Number: 25  
Chapter Name: SUBSTANTIVE RULES APPLICABLE TO ELECTRIC SERVICE PROVIDERS  
Subchapter: R  
Subchapter Name: CUSTOMER PROTECTION RULES FOR RETAIL ELECTRIC SERVICE PROVIDERS  
TAC Section Numbers: 25.471, 25.475, 25.479, 25.498, 25.499

Proposed Action TRD Number: 202102997  
Proposed Action Issue Date: 08/13/2021  
Action Code: Amendment

Final Action: With Changes

Effective 20 Days After Filing

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