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The ancillary costs from the freeze must have a limit. Customers cannot have to provide subsidy to ERCOT for improperly preparing the equipment for the cold temperatures of winter. We personally have had to absorb over \$750 of cost to protect our residence from freezing. We had the foresight to purchase heaters and generators to provide power during the week-long power outage.

The PUC must act now! ERCOT should be forced to reimburse customers for costs related to ERCOT negligence.

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**Tracking Number: KUVFHNNQ**

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**Control Number** 51812 ISSUES RELATED TO THE STATE OF DISASTER FOR THE  
FEBRUARY 2021 WINTER WEATHER EVENT

**Filing Party** PUC

**Filing Type** ADMIN. MTG. TRANSCRIPT

**Description** ISSUES RELATED TO THE STATE OF DISASTER FOR THE  
FEBRUARY 2021 WINTER WEATHER EVENT

**Documents** PUC Filing 51812.docx

**Addendum Included** No

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