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2021 MAR -5 PM 3:07  
PUBLIC UTILITY COMMISSION  
OF TEXAS

ISSUES RELATED TO THE STATE OF §  
DISASTER FOR THE FEBRUARY 2021 §  
WINTER WEATHER EVENT §

**ORDER TERMINATING EXCEPTIONS TO CERTAIN RULES**

On February 21, 2021, the Commission issued an order that, in part, found good cause to grant exceptions to certain rules of the Commission.

Based on changes over the last week, the Commission now finds that good cause no longer exists for the exceptions granted for the following rules:

- Electric Rules
  - 16 TAC § 25.480(c), which relates to assessment of late fees on customers for delinquent bills.
- Water and Sewer Rules
  - 16 TAC § 24.165(c), which relates to assessment of late fees on customers for delinquent bills.

Additionally, on March 26, 2020, the Commission issued an order in Project 50664<sup>1</sup> directing all retail electric providers to offer a deferred payment plan to customers, upon request. An order issued on July 16, 2020, renewed this directive,<sup>2</sup> and no subsequent order has terminated its application. Thus, this directive remains in effect.

**I. Ordering Paragraphs**

Accordingly, the Commission makes the following orders:

1. The exception granted for 16 TAC § 25.480(c), which relates to assessment of late fees on customers for delinquent bills, is terminated.

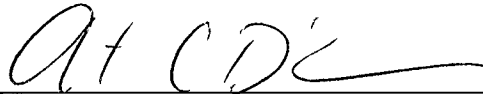
<sup>1</sup> *Issues Related to the State of Disaster for the Coronavirus Disease 2019, Order Directing Certain Actions and Granting Exceptions to Certain Rules, Ordering Paragraph No. 1 (Mar. 26, 2020).*

<sup>2</sup> *Id.*, Fourth Order Directing Certain Actions and Granting Exceptions to Certain Rules, Ordering Paragraph No. 1 (Jul 16, 2020).

2. The exception granted for 16 TAC § 24.165(c), which relates to assessment of late fees on customers for delinquent bills; is terminated.
3. Regulated entities must hereafter conform to the provisions of these rules.

Signed at Austin, Texas the 5th day of March 2021.

**PUBLIC UTILITY COMMISSION OF TEXAS**



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**ARTHUR C. D'ANDREA, CHAIRMAN**



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**SHELLY BOTKIN, COMMISSIONER**

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