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51812

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Dear PUCT

Yes, this is another snow storm complaint letter but before you stop reading it please know this: WE LOST OUR POWER IN THE 2011 SNOW STORM TOO! So, whoever did a full investigation last time didn't do their job.

FACT-----LOST POWER FOR DAYS

John and Valerie Ralston 1421 Dudley Drive Carrollton, TX 75007
Gary and Tammy Jones 1125 Shawnee Trail Carrollton TX 75007
Armando and Eva Deleon 1609 Raleigh Drive Carrollton TX 75007
Jim and Joanne Farrell 4213 New Forest Drive Plano TX 75093

FACT-----LOST POWER ONE HOUR OR LESS

Lisa and Brad Perdue 2716 Coventry Lane Carrollton TX 75007
Ann Perdue 2715 Coventry Lane Carrollton TX 75007
Chip Lowe 1112 Derbyshire Lane Carrollton TX 75007
Jeff and Brenda Haven 4413 City View Plano TX 75093
David and Sherri Price 1311 Warwick Street Garland TX 75040
Renee Jarnagin 1607 Concord Drive Carrollton TX 75007

There is absolutely no excuse for this. You can't tell me that the state of Texas uses more energy in the winter over the summer. Summer is total electricity, where in the winter a lot of consumers use gas or propane heat.

So in the future I want-----

- 1) All equipment tested and winterized. Canadian grade turbines!!!
- 2) Rolling blackouts that are tested twice a year by everyone. Hospitals are equipped with generators so they shouldn't be excused along with thousands living near them. We all must suffer not just a choice few.

Sincerely,



1421 Dudley Drive
Carrollton, TX 75007