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2021 JUN -2 PM 2:00

June 2, 2021

Public Utility Commission of Texas  
Chairman Peter Lake and Commissioner Will McAdams  
1701 N. Congress Ave.  
P. O. Box 13326  
Austin, TX 78711-3326

**RE: Project No. 51812, Issues Related to the State of Disaster for the February 2021 Winter Weather Event, Lifting the DNP Moratorium and REP Customer Assistance**

Dear Chairman Lake and Commissioner McAdams:

As the Commission is aware, a moratorium on disconnections for non-payment (“DNP”) of retail electric service customers has been in place pursuant to the Commission’s *Order Directing Certain Actions and Granting Exceptions to Certain Rules* issued on February 21, 2021 in Project No. 51812. On June 1, 2021, Commissioner McAdams filed a Memorandum in that docket recognizing that such moratorium has been in place since February 2021 and recommending that, with the urgency of the situation passed, there are better resources available to customers to assist with unpaid bills. Constellation NewEnergy, Inc. (“Constellation”) agrees and respectfully requests that the Commission permit the competitive market to return to normal operating conditions and rescind the exception to 16 Texas Administrative Code (“TAC”) § 25.483(c) to lift the DNP moratorium.

As a retail electric provider, Constellation is committed to working with its customers who have built up outstanding balances and are subject to disconnection for non-payment. Specifically, at customers’ requests, Constellation will work with them to provide a deferred payment plan with more flexible terms than otherwise required under 25.480(j)(2)(B)(i) through the end of 2021. In addition, Constellation provides information for other payment assistance on its website at [www.constellation.com/TXPayAssist](http://www.constellation.com/TXPayAssist).

Thank you for your consideration in this matter.

Lynda Fohn  
Assistant General Counsel

On behalf of Constellation NewEnergy, Inc.