



Control Number: 51812



Item Number: 130

Addendum StartPage: 0

Ms. Katherine Derry
4917 Redbud Dr
Rosenberg, TX 77471
(281) 633-1415

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. The electric grid needs to be updated to include winter weather. All the other states protect their citizens. It is unacceptable to have people lose their heat in the winter, and many people died.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Katherine Derry

Dr. Richard Tuerk
5000 Old Shepard Place
Apt 1318
Plano, TX 75093
(214) 796-1700

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. Because of the shutdown of our electricity during the February winter storm, my wife and I were absolutely miserable. Because of some medical problems, I have an exceptionally difficult time handling the cold. From the time the electricity first shut down until the time it came back on permanently, I suffered terribly. One of the days the electricity was out, we set out for one of the warming stations in Plano, but because of the snow and ice on the roads, we did not feel safe driving, so we turned around and came home. Our apartment is all electric, so we had to endure the worst of the storm. For me, it was a nightmare.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Dr. Richard Tuerk

RECEIVED

2021 MAR 10 PM 3:17
PUBLIC UTILITY COMMISSION
FILING CLERK

Mr. Marvin Tills
2336-B Aster Avenue
Fort Worth, TX 76111
(817) 513-8302

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Marvin Tills

Mr. Carroll Thronesbery
704 Doral Ct
Friendswood, TX 77546-5633
(281) 732-6493

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Carroll Thronesbery

Mrs. Erma Cox
2810 Foxden Dr
Pearland, TX 77584

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Erma Cox

Mr. Albert Watkins
1302 Broadway St. Apt. 574
Pearland, TX 77581
(832) 935-5878

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Albert Watkins

Mr. Tom Burchfield
4016 RIDGLEA COUNTRY CLUB DR.
APT. 502
FORT WORTH, TX 76126-2332
(817) 688-0679

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Tom Burchfield

Mr. Michael Sims
1207 Green Meadow Dr.
Richardson, TX 75081
(214) 697-6863

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Michael Sims

Ms. Joyce Burchfield
1313 Academy Circle
Arlington, TX 76013
(817) 313-1286

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Joyce Burchfield

Ms. Beverly Coplen
829 VICKSBURG LN
BURLESON, TX 76028-7406
(817) 312-6679

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

There should be a law in place to stop price gouging on any utilities in Texas.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Beverly Coplen

Mrs. Susan Mitchell
4536 VISTA MEADOWS DR
FORT WORTH, TX 76244-5865
(817) 247-1702

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Susan Mitchell

Ms. Mary J Rogers
5709 Searcy Dr.
Fort Worth, TX 76131
(817) 308-8460

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

No customer should pay an electric bill that exceeds their average bill in the prior twelve month period prior to February 2021. All costs that the customer's electricity carrier might add to the February 2021 bill, should not be billed to the customer. The excess costs should be the responsibility of the Electric Reliability Council of Texas (ERCOT).

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Mary J Rogers

Ms. Donna Murdock
7929 OURAY DR
7929 OURAY
HOUSTON, TX 77040
(713) 598-7133

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Donna Murdock

Mr. George Rutherford
462 Harvest Glen Drive
Richardson, TX 75081-5550
(972) 234-6054

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. We need your help to rectify this unheard of situation.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. George Rutherford

Ms. Debbie Camp
1715 Martinique Dr
Mansfield, TX 76063
(817) 453-1282

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. No Texan should have to pay for the failure of ERCOT to protect the energy grid in severe weather. Since 2011, they knew the need to upgrade and winterize. They failed to do this and I went two and one-half (2.5) days without power. At the age of sixty-seven (67), I have never experienced anything like the cold I felt in my own home. I lost everything in my freezer and refrigerator and was left without my cpap (breathing) machine during this blackout. Consumers suffered and should not have to pay in the form of increased power bills.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Debbie Camp

Mr. Thomas Thomma
1438 Ashland Street
Houston, TX 77008-4130
(713) 557-1970

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. It should be illegal for utility companies to get away with "price gouging" during a natural disaster.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Thomas Thomma

Mr. George Higgins
303 Shenandoah Dr
Euless, TX 76039
(817) 283-8475

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texasans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. George Higgins

Mr. Kyle Kepple
120 Joe Newsom Ct
Springtown, TX 76082
(817) 909-2022

Mar 6, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. We got an electric bill for \$560 for an unoccupied house! I'm disabled, on a fixed income, in between houses right now, and I get this kind of ridiculous bill! I know the weather situation was bad, but so is having many left after paying these sky high bills, money for those little extras like food and medicine. This madness on these electric bills has to stop! Now!

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Kyle Kepple

Mr. James AIKEY
519 OILFIELD ROAD
Bellville, TX 77418
(979) 865-9369

Mar 6, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. James AIKEY

Mr. Peter Caslavsky
8724 Broken Bow Dr
Greenville, TX 75402

Mar 6, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. It is state of Texas screw-up and I will not pay for your negligence!!! PERIOD!!!
Peter.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Peter Caslavsky

Mr. Michael Pruett
4103 Brown St
Bacliff, TX 77518

Mar 6, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. Keep the electric bill down. Stop YOUR selfless GREED. Ensure that EVERYTHING is winterized and Power lines are up to daut and STOP lining YOUR Pockets!!

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Michael Pruett

Mr. Chris Paulsen
3766 County Road 2008
Glen Rose, TX 76043

Mar 6, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please return to regulated utilities in Texas that have a fair return for utilities and protection for consumers.

Ensure that there is adequate baseload generation that is not wind or solar so it is ALWAYS available.

Sincerely,
Chris Paulsen
3766 County Road 2008
Glen Rose, Texas 76043
cpaulsen1@netscape.net

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Chris Paulsen

Mr. HARRY DOWNEY
2605 IRON HORSE LN
APT 536
FORT WORTH, TX 76107
(817) 878-2406

Mar 6, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. This protection should include ending variable rate contracts. Also, there should be standard plans to compare the cost of power.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. HARRY DOWNEY

Mr. steven lawrence
6810 kearney dr
richmond, TX 77469
(281) 507-3873

Mar 6, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. Do your part, we did ours by lowering our thermostats and still had no heat for several days, us old people can not handle the cold, so PLEASE help us.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. steven lawrence

Dr. L. Fielder
2234 Carmel Dr
Carrollton, TX 75006
(972) 824-7678

Mar 6, 2021

Shelly Botkin and Arthur D'Andrea

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Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

It's shameful that at the Texas Senate Business and Commerce Committee hearing not 1 witness represented the consumer. Kelly Hancock is pro-business and not pro-consumer so consumer voices were not heard.

The PUC and the Railroad Commission are not designed to help the consumer but rather are controlled by the very businesses they are meant to regulate. Again shameful for the state of Texas.

Will anything be done to help the consumer? In the end, probably not because Texas is really a state that is run by big business and it's respective donors, for big business and of big business. The people are pawns influenced and brain washed by big donors add campaigns.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Dr. L. Fielder