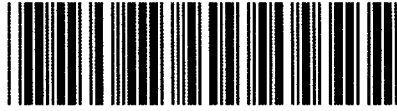




Control Number: 51812



Item Number: 127

Addendum StartPage: 0

RECEIVED
MAR 10 PM 2:23

Mrs. Deborah DeSantis
3631 Clearview Drive
Corinth, TX 76210
(940) 321-5998

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Deborah DeSantis

Mr. George Guinn
2123 TALL SHIPS DR
FRIENDSWOOD, TX 77546-2300
(281) 904-0422

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. You must fix our electrical grid issues so that power options are all affordable and so millions of Texans are never without power again.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. George Guinn

Ms. Melisa Harris
10622 Kirklane Dr
Houston, TX 77089

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Melisa Harris

Mrs. Kathryn Gonzales
1111 N Cesar Chavez Blvd
Houston, TX 77011
(713) 205-7572

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Kathryn Gonzales

Ms. Theresa Sternat
14721 Cherry Hills Dr
Farmers Branch, TX 75334
(214) 768-3439

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Theresa Sternat

Mrs. Lu Peters
14729 Stanford Ct
Dallas, TX 75254

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

This mismanagement was inexcusable and must stop. Fix this with rejoining the National power grid and reinstating regulations that require equipment to be properly insulated, maintained and reasonably priced to consumers.

Lu Peters
14729 Stanford Ct
Dallas, TX , 75254

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Lu Peters

Dr. Carol Jackson
1621 Windchime Dr
Dallas, TX 75224

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

The drastic overpricing of utilities is similar to the predatory loan companies that overcharge consumers interest fees.

Common sense pricing for utilities should be a human right. Utilities should be controlled by public interest, such as the Texas legislature, not private entities

Texas deserve better than this! We also need new leadership in Austin, starting with the governor.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Dr. Carol Jackson

Ms. Rochelle Fields
6520 Broadway Street
1124
Pearland, TX 77581
(346) 232-1885

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Rochelle Fields

Ms. Lisa Stone
8902 Birdwood Court
Houston, TX 77096

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Lisa Stone

Mr. Jeffrey Patterson
735 Dulles Avenue #1218
Stafford, TX 77477-5233
(832) 353-0611

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Jeffrey Patterson

Mrs. Linda Foos
5508 Inverrary CT
Dallas, TX 75287-7416
(972) 467-2198

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. In particular, rolling blackouts need to be more equitably spread. Many suffered none or very brief, while other of us had power 1/4 of the time or less for days. This situation produced home temperatures in the 50s, a real threat to the elderly and infirm. Summer blackouts also pose these risks to health, so please address the equity issue on any blackouts necessary.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Linda Foos

Mrs. Debra DeShazor
16103 Boot Ridge Rd
Houston, TX 77053
(281) 835-1218

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Debra DeShazor

Ms. Jane Ward
5307 1st St
Crosby, TX 77532

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

As a resident of Texas, I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Jane Ward

Ms. Jeanie Hyde
432 Ewing Way
Wylie, TX 75098
(480) 213-6742

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Jeanie Hyde

Ms. Ollie Harrell
3556 Dove Circle
Grand Prairie, TX 75052
(972) 206-0634

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

There is no excuse for what happened to thousands of Texas residents, including seniors like me, and voters as a result of the your agency to insure that our necessary utilities are operating and functioning in all types of inclement weather conditions.

It was evident 10 years ago during the last massive power outage that steps needed to be taken to avoid such events in the future. You failed at your job. This is a sure sign of your greed and uncaring for your fellow tax payers and citizens.

Please take the necessary actions to prevent this type of event to ever happen again in Texas. My vote counts.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Ollie Harrell

Mrs. Penny Pefanis
3920 University Blvd
Houston, TX 77005
(713) 669-0377

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Penny Pefanis

Ms. Alice Johnson
8650 Southwestern Blvd
3816
Dallas, TX 75206
(214) 924-4984

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Alice Johnson

Mr. Ernest Alumanah
3427 BOXELDER DR
HOUSTON, TX 77082
(281) 770-7649

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Ernest Alumanah

Mrs. Jule Aguirre
9901 WOODLAKE DR
DALLAS, TX 75243-4921
(214) 395-3855

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Our government and Governor let us down. The Energy producers + distributors let us down. The infrastructure Texas has for power/energy is broken One time....2 times . 3 times this has happened with no accountability or fix for the problem. Don't leave texans holding the bag. Take responsibility, and FIX the problem so that future suffering is eliminated.

DO THE RIGHT THING.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Jule Aguirre

Ms. Penny Lewicki
4730 Geneva Dr
Houston, TX 77066
(832) 205-2620

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Penny Lewicki

Mrs. Henrietta Stawitz
535 Cool Spring Drive
Houston, TX 77037

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Henrietta Stawitz

Dr. Michael Webster
2136 SWIFT BLVD
HOUSTON, TX 77030
(713) 838-0420

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

Nobody should be confronted with a 4 or 5 digit electric bill - EVER!
I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Dr. Michael Webster

Mrs. Tammy Curtis
2905 Loftsmoor Ln
Plano, TX 75025
(469) 449-7404

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers and fix the problem. . Please plan for the impossible. No one was prepared. But we know better now so let's do better preparing Texas for ice, snow, hurricane, storms, floods, earthquakes cause it's just a matter of time.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Tammy Curtis

Mr. Merle Meyerson
Merle Meyerson
3551 Northstar Rd. Apt.#6301
RICHARDSON, TX 75082
(972) 690-0975

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. Please build more power plants so we have abundant power.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers

Thank you!

Sincerely,
Mr. Merle Meyerson

Mr. James R. and Sonia Brown
16805 DEER PARK DR.
Dallas, TX 75248
(972) 407-1092

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. James R. and Sonia Brown

Mr. Jim Hinshaw
5004 Gleneagle Dr
Flower Mound, TX 75028
(602) 369-8097

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

We need and deserve better protection and performance from the people in charge of our grid. Help us change the system that puts us in harm's way.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Jim Hinshaw

Ms Jacquelynn Julien
2889 REED RD APT 1117
HOUSTON, TX 77051-2379
(832) 450-2409

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Jacquelynn Julien

Mr. Paul LeBlanc
2907 Wild Olive Way
Richmond, TX 77469
(303) 808-5042

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. Don't want to go through that again. You've been unprepared several times lately; be more proactive.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Paul LeBlanc

Mr. John Gutman
25110 Derbybrook Ct.
Katy, TX 77494
(281) 347-5269

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. John Gutman

Mr. Erin McClendon
603 Stonefield LN
Cedar Hill, TX 75104

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. During the 120 hours of the so called, "rolling outages", we were without electricity for 60 of those hours. The outages were not rolling, the power companies simply kept turning off the electricity in the same neighborhoods. Then they have the audacity to charge people sky high rates for their electricity. Fix the grid, period. Stop the finger pointing and do something. I fear this grid will not be fixed as the Texas Public Utility Commission does not represent the citizens of Texas. It represents the interests of private corporations and utility companies. Everything which happened in February 2021 could have been prevented had the Texas Public Utility Commission made the power companies actually repair and prepare the Grid 10 years earlier. But this is Texas, and the people of Texas have a short attention span. We will be in this same type of mess come this summer and next winter. Nothing will be done, there will be new names on the Public Utility Commission and ERCOT, but not a thing will be done to fix the Grid -- it's disgusting.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Erin McClendon

Ms. Claudette Rowe
9631 Kerrville
Dallas, TX 75227-1849
(972) 289-1719

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Claudette Rowe

Mr. Randy Dunn
2004 S RAYBURN CT
2004 S RAYBURN CT
Pasadena, TX 77502
(281) 241-9747

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. It is unbelievable that Texas politicians have left consumers at risk of being victimized by sky-high electricity bills as a result of awful terms and things that should not even be legally allowed by the power providers. It is also inexcusable that the state has refused to regulate and oversee the Texas power grid in order to make sure that its performance is always reliable. This lack of oversight and protection of Texas citizens has resulted in death and extreme losses for many Texans. Please fix our messed up power system NOW!

Thank you!

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Randy Dunn

Ms. Kendra Mahoney
859 Pebbleshire Dr
Houston, TX 77062
(281) 851-0765

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Kendra Mahoney

Mr. Dennis Jones
2016 Avenue O
Galveston, TX 77550
(303) 489-8960

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements

I join AARP Texas in calling on you to take action now to protect consumers. Too many Galveston Island folks lost their lives and many more lost everything to frozen-burst water lines due to the lack of electric heat, which very many use for their heat source, hot water and cooking.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Dennis Jones

Mr. Paul LeMaire
5036 BRANDENBURG LN
THE COLONY, TX 75056-2008
(972) 625-8688

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Paul LeMaire

Mrs BJ NELSON
5902 Weeping Willow Rd
5902 Weeping Willow Rd
Houston, TX 77092-3340
(713) 956-7645

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. BJ NELSON

Mr. Clark Worthley
2400 Westheimer Rd
309W
Houston, TX 77098
(832) 571-9381

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. I work in the energy business and I signed up with Griddy because I thought their model made sense and that I would save some money versus the retailers that spend big bucks on advertising and celebrity spokespersons. It never entered my mind that the ERCOT deregulation price scheme could lead to a flimsy grid and legalized price gouging. I'm fortunate in the sense that I have the resources to pay a \$2,000 power bill for my 2 bedroom apartment but I know that without help many people cannot and will be hounded by collection companies and ruined credit scores in order to pay for other necessities. It is clear that deregulation in Texas has not helped consumers but instead has led to needless deaths and suffering across the state. It has FAILED and needs to be changed retroactively.

Please do your part to make this happen and return Texas to a leadership role in this changing economy instead of a third world country with unreliable utilities and a growing underclass of oppressed citizens.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Clark Worthley

Ms. Wanda Colon
27210 Hoyt Ln
Katy, TX 77494-5492
(281) 725-3503

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject. AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. The full deregulation of our electricity is a failure for consumers and only benefits the energy companies. It is time to stand with your Texas constituents and put controls on this failed system.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Wanda Colon

Mr. Steve Smith
11410 Barrett Brae Dr
Houston, TX 77072-4210

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texas suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. Get the fat out of the folks collecting checks but not protecting the power grid and pointing fingers at each other when we the people are the ones that shouldn't be in the position of losing power for 3 or more days without heat and electricity! and having water pipes breaking and without pressure!

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. Steve Smith

Ms. Gloria Johnson
7111 Dickson Way
Missouri City, TX 77489
(713) 253-7808

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Ms. Gloria Johnson

Mrs. Paula Caraveo
1907 Firwood Dr
Pasadena, TX 77502-1619

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

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Thank you!

Sincerely,
Mrs. Paula Caraveo

Mrs. Vickie Lynch
1634 Oak Creek Dr
Lewisville, TX 75077

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

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I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Vickie Lynch

Mrs. Eunice Munoz
7610 hurst forest dr
Humble, TX 77346
(713) 724-1734

Mar 4, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers. It's a shame how many persons suffered with electricity going out. Plus how many died because they had no heat. After the storm the broken pipes and the elderly suffered again. Do something to improve please.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mrs. Eunice Munoz

Mr. PAUL KIEFT
15800 Highway 3
Apt 1013
WEBSTER, TX 77598
(281) 286-6023

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

Texasans suffered enough during the February winter storm. Consumers shouldn't now face sky-high utility bills, unfair contract termination fees, or be trapped by "switch holds" in expensive utility agreements.

I join AARP Texas in calling on you to take action now to protect consumers.

Please support the AARP Texas Emergency Action Request #51812 for immediate relief to Texas' residential utility consumers.

Thank you!

Sincerely,
Mr. PAUL KIEFT

Mr. lupe jaramillo
302 Lakeside Dr
Irving, TX 75062
(972) 400-8975

Mar 5, 2021

Shelly Botkin and Arthur D'Andrea

Subject: AARP Texas Emergency Action Request

Dear Shelly Botkin and Arthur D'Andrea,

Re: AARP Texas Emergency Action Request #51812

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Thank you!

Sincerely,
Mr. lupe jaramillo