



Filing Receipt

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HUSCH BLACKWELL

Chris Reeder
Partner

111 Congress Avenue
Suite 1400
Austin, TX 78701
Direct: 512.479.1154
Fax: 512.479.1101
chris.reeder@huschblackwell.com

February 14, 2022

VIA ONLINE SUBMISSION AND HAND DELIVERY

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue, Suite 8-100
Austin, Texas 78701

Re: Project No. 51761, *Retail Performance Measure Reports Pursuant to PUC
Subst. R. §25.88 Beginning 1st Quarter 2021*

Dear Filing Clerk:

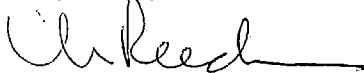
Please accept for filing in the above-referenced proceeding the performance measures report of Shell Energy North America (US), L.P. ("Shell Energy") for the *fourth* quarter of 2021. The measures required for retail electric providers ("REPs") are:

Measure A-1 Customers served by REPs
Measure C Technical Field Performance

Attached is the required report attestation, which is being filed publicly. Shell Energy is also submitting confidentially and under seal the information for the measures set forth above and the required analysis thereof, which discusses and reveals that information. That information and analysis are being submitted as confidential documents pursuant to 16 Tex. Admin. Code § 22.71.

Thank you for your attention in this matter.

Very truly yours,



Chris Reeder
Attorney for Shell Energy North America, (US),
L.P.

Enclosures

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THE STATE OF CALIFORNIA
COUNTY OF SAN DIEGO

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Before me, the undersigned notary public, on this day personally appeared Marcie Milner, to me known to be the person whose name is subscribed to the foregoing instrument, who being duly sworn according to law, deposes and says:

"My name is Marcie Milner. I am over the age of eighteen years, am a resident of the State of California, and am competent to make this affidavit. All facts stated herein are based on personal knowledge.

I am employed by Shell Energy North America (US), L.P. ("SENA") as Vice President, Regulatory Affairs, and in the course of my employment have personal knowledge of the facts stated in the performance measures report for SENA for the fourth quarter of 2021, which was prepared pursuant to requirements of the Public Utility Commission of Texas ("report").

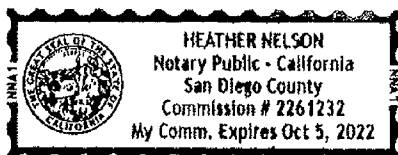
I am an officer of SENA under whose direction the report was prepared. The information contained in the report is true and correct to the best of my knowledge and belief. An internal review was conducted to confirm the accuracy of the information contained in the report."

Further affiant sayeth not.


Marcie Milner

Given under my hand and seal of office this 4th day of January A.D., 2022


Notary Public in and for the State of California



My Commission Expires On:

Oct. 5, 2022