



Control Number: 51730



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**Service Quality Report**  
To The  
**Public Utility Commission of Texas**  
In Accordance With  
**Substantive Rule §25.81**  
**2020 Reporting Year**

**Entergy Texas, Inc (ETI)**

**Project 51730**

Service Quality Report to the Public Utility Commission of Texas

**Entergy Texas, Inc (ETI)**

<b>System SAIFI</b>	<b>Annual</b>	<b>Jan</b>	<b>Feb</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>Aug</b>	<b>Sept</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
<b>Forced</b>													
2020	1.323	0.122	0.083	0.077	0.096	0.214	0.114	0.184	0.100	0.065	0.086	0.066	0.116
<b>Scheduled</b>													
2020	0.116	0.013	0.009	0.005	0.005	0.019	0.009	0.009	0.007	0.009	0.014	0.009	0.009
<b>Outside Causes</b>													
2020	0.254	0.005	0.017	0.010	0.016	0.046	0.054	0.034	0.028	0.023	0.012	0.001	0.006
<b>Major Events</b>													
2020	1.532	0.000	0.000	0.000	0.151	0.000	0.000	0.000	0.858	0.084	0.440	0.000	0.000

Service Quality Report to the Public Utility Commission of Texas

**Entergy Texas, Inc (ETI)**

<b>System SAIDI</b>	<b>Annual</b>	<b>Jan</b>	<b>Feb</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>Aug</b>	<b>Sept</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
<b>Forced</b>													
2020	228.9	32.6	11.0	9.3	22.6	35.0	17.5	35.0	16.4	10.2	13.5	8.2	17.4
<b>Scheduled</b>													
2020	14.4	1.3	0.7	0.6	0.4	1.2	1.0	1.0	1.2	0.9	3.0	0.9	2.1
<b>Outside Causes</b>													
2020	39.3	0.5	3.2	1.2	1.2	11.5	6.4	2.5	2.4	2.3	4.4	3.2	0.4
<b>Major Events</b>													
2020	2251.2	0.0	0.0	0.0	48.1	0.0	0.0	0.0	1526.2	22.7	654.2	0.0	0.0

## Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

<b>405</b>
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Add or Delete Rows as Necessary

### Entergy Texas, Inc (ETI)

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
1	221	BAYSHORE	212BA	48	12.396
2	79	Alden Bridge	768AL	1531	9.815
3	71	CHEEK	165CH	120	8.333
4	60	FORT WORTH	567FT	469	8.256
5	170	METRO	722ME	1235	5.909
6	220	RAYWOOD	74RAY	1109	4.954
7	97	DOBBIN	519DO	2110	4.764
8	84	PORT ACRES SUB	68PTA	1272	4.492
9	155	GOREE	681GR	656	4.483
10	236	GROVES-EGSI	63GRO	1313	4.145
11	113	WINSHIRE	241WS	1080	4.096
12	72	DOUCETTE	569DC	199	4.06
13	48	GEORGIA	670GE	697	4.044
14	3	DOUCETTE	570DC	1146	4.005
15	191	WEST END	82WED	488	3.746
16	157	WARREN	592WR	2278	3.695
17	159	FORT WORTH	99FTW	370	3.681
18	382	Alden Bridge	771AL	2158	3.664
19	18	KICKAPOO	251KP	1355	3.554
20	223	STILSON	731SN	30	3.467
21	47	CLEVELAND (TX)	425CV	4247	3.37
22	63	CONAIR	512CN	1234	3.364
23	235	BAYSHORE	213BA	1783	3.363
24	393	HEARNE	26HRN	551	3.352
25	375	CONROE BULK	572CN	1438	3.288
26	247	WALDEN	564WD	2852	3.248
27	177	NECHES	197NE	139	3.18
28	55	CROCKETT	195CR	971	3.178
29	303	ADAMS BAYOU	330AD	154	3.169
30	357	CENTRAL	130CE	737	3.16
31	37	GRIMES	981GR	325	3.148
32	67	HANKS	22HKS	1113	3.075
33	214	APOLLO	320AP	2125	3.048
34	52	HANKS	25HKS	920	3.042
35	12	RIVTRIN	268RV	2648	3.04
36	101	RIVTRIN	269RV	3017	3.037
37	7	GOSLIN	708GL	2226	3.037
38	394	CROCKETT	63CRK	32	3.031
39	252	WALDEN	563WD	1975	3.005
40	168	ECHO	70ECH	1697	2.998
41	164	WINSHIRE	240WS	959	2.977
42	6	DAYTON BULK	725DY	1578	2.967

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
43	20	TEMCO	627TE	934	2.952
44	385	CORRIGAN BULK	239CR	496	2.931
45	257	TANGLEWOOD	135TG	675	2.893
46	311	DOUCETTE	568DC	584	2.841
47	76	HIMEX	223HI	5115	2.837
48	146	MCHALE	112MC	818	2.833
49	45	MCLEWIS	380MC	2429	2.808
50	38	VIRGINIA	131VI	1364	2.79
51	35	CHEEK	166CH	376	2.774
52	165	GROVES-EGSI	62GRO	1562	2.773
53	181	HEARNE	28HRN	30	2.767
54	78	LOVELLS LAKE	141LV	730	2.758
55	4	GRIMES	982GR	762	2.681
56	62	MCLEWIS	381MC	1225	2.631
57	135	MERLIN	374MR	560	2.623
58	125	CROWDER	103CD	1450	2.559
59	111	MAGNOLIA AMES	711MG	814	2.554
60	196	ADAMS BAYOU	332AD	532	2.492
61	56	DAYTON BULK	726DY	1573	2.473
62	254	NECHES	194NE	11	2.455
63	44	WINFREE	342WN	1209	2.455
64	130	CALVERT	6CAL	1590	2.453
65	136	OAK RIDGE (TX)	742OK	238	2.433
66	227	CLEVELAND (TX)	406CV	1826	2.393
67	27	JOHNSTOWN	343JT	1554	2.369
68	15	TEMCO	628TE	406	2.367
69	244	BATSON	53BAT	918	2.358
70	327	LAKEVIEW	80LAV	686	2.329
71	167	FRONT STREET	307FR	491	2.324
72	336	YANKEE DOODLE	23YAN	542	2.31
73	1	PEE DEE	809PD	1665	2.28
74	61	ECHO	72ECH	498	2.257
75	210	TAMINA	598TA	838	2.23
76	39	METRO	724ME	1047	2.215
77	275	SOMERVILLE	127SO	492	2.201
78	13	CRYSTAL	570CR	1193	2.184
79	140	WESTSIDE	111WS	327	2.15
80	132	HANKAMER	207HA	772	2.128
81	162	VIDOR	164VD	781	2.113
82	237	STOWELL	231ST	1038	2.088
83	284	NAVASOTA	905NA	2356	2.082
84	36	CRYSTAL	566CR	1447	2.055
85	115	PANSY	185PS	1333	2.05
86	17	GRIMES	883GR	879	2.048
87	88	NEW CANEY	304NC	1864	2.034
88	124	ELIZABETH	120EL	1357	2.007
89	16	JOHNSTOWN	345JT	2025	2

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2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
90	359	FEDERAL	801FE	262	2
91	21	LACON	537LA	2179	1.997
92	99	CLEVELAND (TX)	426CV	3060	1.949
93	222	KOLBS	34KOL	1064	1.948
94	64	DAYTON BULK	723DY	1090	1.947
95	85	MAYHAW	673MA	1860	1.935
96	283	NORTH END	21NOE	1867	1.92
97	150	WESTSIDE	113WS	273	1.905
98	201	Alden Bridge	764AL	1254	1.904
99	54	HUNTSVILLE	600HU	2245	1.9
100	139	MCDONALD	479MD	773	1.864
101	2	ROSEDALE (TX)	151RS	1279	1.848
102	127	OAK RIDGE (TX)	744OK	3057	1.843
103	138	CLEVELAND (TX)	404CV	1880	1.826
104	269	CORRIGAN BULK	238CR	602	1.807
105	69	NEW CANEY	337NC	587	1.799
106	308	BRIARCLIFF	30BRC	2408	1.784
107	142	FLETCHER	456FL	831	1.761
108	263	SILSBEE	461SI	538	1.751
109	51	DOBBIN	920DO	1970	1.745
110	53	STOWELL	232ST	1165	1.741
111	68	HARDIN	35HDN	831	1.714
112	272	APRIL	591AP	1667	1.696
113	292	WINFREE	340WN	476	1.653
114	370	SPURLOCK	99SPU	782	1.653
115	360	PANSY	184PS	420	1.65
116	240	OAK RIDGE (TX)	740OK	1294	1.65
117	163	ELIZABETH	121EL	1463	1.632
118	103	HEIGHTS	363HT	1138	1.632
119	90	PEE DEE	806PD	2616	1.631
120	144	STONEGATE	92STG	2023	1.627
121	81	PORT NECHES	45PTN	922	1.602
122	285	WEST END	86WED	457	1.597
123	92	NAVASOTA	904NA	1514	1.584
124	107	WYNTEX	632WT	889	1.583
125	296	GROVES-EGSI	59GRO	1747	1.557
126	112	DAISETTA	744DA	692	1.549
127	121	EASTGATE	781EG	1121	1.524
128	105	LOVELLS LAKE	142LV	389	1.506
129	19	SHEAWILL	536SH	1413	1.502
130	248	MERLIN	375MR	864	1.5
131	96	GOSLIN	703GL	1647	1.477
132	266	PEE DEE	808PD	932	1.45
133	204	CRYSTAL	567CR	1321	1.447
134	122	CONROE BULK	507CN	2214	1.443
135	271	VIDOR	162VD	1852	1.442
136	290	CORDREY	326CO	1217	1.44

## Service Quality Report to the Public Utility Commission of Texas

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2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
137	66	MAPLE	90MPL	334	1.434
138	10	NEW CANEY	334NC	6732	1.427
139	315	KOUNTZE	452KT	398	1.422
140	119	HAMPTON	158HA	1126	1.415
141	270	EGYPT	552EP	2098	1.414
142	299	WYNTEX	634WT	1317	1.412
143	362	MANCHESTER	65MAN	58	1.379
144	42	CROCKETT	198CR	220	1.377
145	116	SHEAWILL	535SH	692	1.377
146	232	RAYWOOD	75RAY	184	1.37
147	314	SILSBEE	463SI	777	1.364
148	160	WARREN	506WR	1356	1.358
149	280	WEST END	80WED	269	1.357
150	94	NAVASOTA	969NA	1132	1.351
151	363	WINFREE	341WN	747	1.348
152	267	KOLBS	35KOL	1065	1.347
153	337	WEST END	88WED	888	1.337
154	373	CROWDER	105CD	928	1.333
155	141	FOREST	753FO	1400	1.327
156	102	PARKWAY	350PW	978	1.32
157	219	VIDOR	163VD	1685	1.309
158	23	JOHNSTOWN	544JT	2826	1.302
159	31	BAYOU FANNETT	250BY	324	1.293
160	335	JIROU	76JRU	170	1.288
161	89	CENTRAL	132CE	1821	1.287
162	175	LUMBERTON	441LU	4587	1.287
163	339	CROCKETT	64CRK	1011	1.283
164	390	Alden Bridge	769AL	1148	1.278
165	398	TRAVIS	14TRV	11	1.273
166	217	MCLEWIS	382MC	851	1.273
167	126	BRIARCLIFF	32BRC	1289	1.267
168	33	APRIL	590AP	1597	1.243
169	381	BRIARCLIFF	33BRC	301	1.239
170	251	BRIDGE CITY	360BD	1149	1.228
171	25	GOSLIN	709GL	3600	1.226
172	322	ORANGE	350ON	939	1.22
173	224	CLEVELAND (TX)	405CV	487	1.195
174	32	HUNTSVILLE	610HU	1793	1.189
175	109	MCDONALD	477MD	1584	1.187
176	199	PARKWAY	782PW	352	1.165
177	145	DAYTON BULK	727DY	791	1.163
178	249	WEST ORANGE	393WO	649	1.148
179	352	SOUR LAKE	104SL	389	1.147
180	87	CEDAR	698CE	21	1.143
181	297	RAYWOOD	73RAY	463	1.143
182	278	MEMORIAL	280ML	944	1.136
183	118	HUNTSVILLE	607HU	3530	1.112



## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
184	49	NEW CANEY	336NC	4915	1.111
185	355	SOUR LAKE	105SL	1268	1.11
186	345	LINCOLN	15LCN	293	1.109
187	128	HEIGHTS	360HT	287	1.108
188	171	GOSLIN	704GL	1680	1.104
189	205	GOSLIN	707GL	721	1.096
190	234	PORT ACRES SUB	67PTA	599	1.095
191	172	STOWELL	233ST	691	1.094
192	326	CONROE BULK	575CN	894	1.077
193	98	MEMORIAL	281ML	832	1.073
194	212	BAYSHORE	211BA	1061	1.072
195	338	HUMPHREY (TX)	108HM	46	1.065
196	321	NORTH SILSBEE	472NS	328	1.064
197	368	CROCKETT	61CRK	94	1.021
198	324	GOSLIN	710GL	952	1.021
199	230	LINDBERGH	43LNB	781	1.015
200	91	TANGLEWOOD	137TG	1506	1.002
201	195	FORT WORTH	7FTW	1167	1.002
202	391	TRAVIS	13TRV	39	1
203	188	HANKS	23HKS	1394	0.997
204	43	NEW CANEY	338NC	1494	0.98
205	198	CROCKETT	60CRK	205	0.98
206	65	MANCHESTER	67MAN	973	0.973
207	320	FOREST	754FO	1488	0.97
208	189	DAISETTA	743DA	363	0.959
209	186	PANORAMA	525PA	1439	0.955
210	366	LONGMIRE	584LM	1416	0.948
211	117	HUMPHREY (TX)	106HM	1051	0.944
212	203	VIWAY	682VI	1702	0.935
213	312	WOODVILLE (TX)	593WD	716	0.934
214	137	CALVERT	4CAL	2188	0.922
215	156	TAMINA	316TA	301	0.92
216	334	ECHO	71ECH	735	0.918
217	190	LONGMIRE	582LM	1441	0.89
218	93	BEVIL	155BE	3960	0.888
219	256	KOLBS	36KOL	1358	0.87
220	316	BRIDGE CITY	363BD	2201	0.868
221	262	KOUNTZE	453KT	663	0.866
222	133	OAK RIDGE (TX)	741OK	829	0.844
223	277	AMELIA BULK	182AM	1232	0.843
224	131	LAKEVIEW	81LAV	1270	0.842
225	305	LINDBERGH	41LNB	1722	0.83
226	384	STONEGATE	91STG	1387	0.825
227	213	BEVIL	154BE	2510	0.822
228	77	PLANTATION (TX)	545PL	1122	0.82
229	295	ROSEDALE (TX)	152RS	748	0.816
230	239	FOREST	757FO	290	0.807

## Service Quality Report to the Public Utility Commission of Texas

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2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
231	356	Alden Bridge	763AL	737	0.806
232	274	CHEEK	159CH	548	0.799
233	120	ECHO	73ECH	784	0.796
234	229	OAK RIDGE (TX)	745OK	527	0.77
235	134	NEW CANEY	333NC	3908	0.755
236	273	GOSLIN	706GL	1469	0.749
237	9	APRIL	592AP	1133	0.746
238	108	TAMINA	317TA	812	0.744
239	173	LACON	540LA	1299	0.743
240	182	CONROE BULK	504CN	238	0.735
241	233	CROWDER	102CD	1767	0.731
242	110	CALDWELL INDUST	138CI	741	0.725
243	310	GOREE	682GR	1670	0.717
244	349	TANGLEWOOD	134TG	2237	0.707
245	82	TAMINA	599TA	460	0.689
246	34	LACON	538LA	1483	0.688
247	22	CHINA	92CHI	667	0.684
248	50	LACON	539LA	2157	0.677
249	216	CORDREY	324CO	1544	0.676
250	73	BENTWATER	520BW	2166	0.673
251	282	TRANSCO	48TCO	220	0.664
252	387	METRO	720ME	546	0.659
253	14	FOREST	750FO	660	0.655
254	261	KOUNTZE BULK	432KT	886	0.65
255	143	CROWDER	104CD	1674	0.648
256	332	VIRGINIA	130VI	1186	0.643
257	255	BRIDGE CITY	362BD	1192	0.643
258	288	ORANGE	351ON	486	0.638
259	161	FLETCHER	457FL	1514	0.637
260	323	CONAIR	511CN	1631	0.625
261	253	LOEB	17LOB	989	0.623
262	226	CLEVELAND (TX)	403CV	1501	0.622
263	154	WEST ORANGE	392WO	691	0.618
264	342	CORDREY	327CO	949	0.612
265	231	CHEEK	160CH	712	0.604
266	104	FORT WORTH	12FTW	1428	0.602
267	202	LONGMIRE	580LM	2397	0.602
268	75	FRONT STREET	310FR	543	0.595
269	169	AMELIA BULK	181AM	2458	0.592
270	289	PORT NECHES	46PTN	1300	0.591
271	183	ELIZABETH	123EL	2621	0.573
272	307	WOODVILLE (TX)	594WD	1195	0.566
273	265	NEW CANEY	335NC	2581	0.56
274	287	BEVIL	156BE	624	0.546
275	178	HUNTSVILLE	608HU	3428	0.533
276	304	VIWAY	681VI	897	0.527
277	57	OILLA	345OI	1466	0.524

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2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
278	372	MANCHESTER	66MAN	2080	0.523
279	225	LONGMIRE	583LM	1806	0.522
280	26	HEIGHTS	364HT	1829	0.514
281	114	TANGLEWOOD	136TG	622	0.503
282	238	CONAIR	514CN	1217	0.502
283	207	TRAVIS	11TRV	26	0.5
284	86	HEIGHTS	365HT	238	0.5
285	149	LINDBERGH	40LNB	1592	0.496
286	166	BENTWATER	521BW	2102	0.496
287	200	FOREST	752FO	357	0.496
288	259	SARATOGA	761SA	434	0.493
289	100	GOSLIN	702GL	1635	0.481
290	400	TRAVIS	8TRV	23	0.478
291	228	HIMEX	221HI	106	0.472
292	250	VIRGINIA	132VI	591	0.467
293	28	HEIGHTS	362HT	118	0.466
294	317	ORANGE	352ON	905	0.463
295	341	LOEB	18LOB	554	0.451
296	264	CORDREY	325CO	1560	0.45
297	397	ROSEDALE (TX)	150RS	125	0.44
298	11	DAYTON BULK	724DY	2257	0.434
299	179	CHINA	93CHI	1300	0.421
300	8	NECHES	193NE	1436	0.419
301	353	CONROE BULK	506CN	2161	0.407
302	83	JOHNSTOWN	342JT	736	0.404
303	306	CENTRAL	131CE	979	0.403
304	246	PLANTATION (TX)	546PL	866	0.395
305	258	HUNTSVILLE	611HU	1511	0.395
306	378	GROVES-EGSI	61GRO	949	0.395
307	281	WEST END	85WED	514	0.395
308	243	CONROE BULK	577CN	707	0.39
309	174	PORT ACRES SUB	69PTA	724	0.387
310	276	KOLBS	37KOL	719	0.385
311	309	BENTWATER	522BW	736	0.383
312	379	WEST END	87WED	34	0.382
313	301	SPLENDORA	309SP	1449	0.38
314	58	ELIZABETH	122EL	734	0.377
315	24	HANKS	24HKS	815	0.361
316	364	FRONT STREET	308FR	360	0.361
317	158	WESTSIDE	112WS	379	0.356
318	350	YANKEE DOODLE	22YAN	2053	0.353
319	192	MCDONALD	476MD	1114	0.33
320	148	CONAIR	513CN	1708	0.321
321	260	BRIARCLIFF	31BRC	864	0.315
322	209	WALDEN	560WD	733	0.314
323	392	CONAIR	516CN	308	0.302
324	279	HANKAMER	206HA	694	0.301

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**Entergy Texas, Inc (ETI)**

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
325	348	METRO	721ME	692	0.301
326	298	VIRGINIA	129VI	568	0.299
327	208	EGYPT	551EP	2605	0.299
328	29	OAK RIDGE (TX)	743OK	1093	0.284
329	123	SILSBEE	462SI	799	0.28
330	40	METRO	719ME	1823	0.278
331	245	SPURLOCK	98SPU	725	0.273
332	153	LONGMIRE	581LM	2579	0.271
333	218	FOREST	759FO	426	0.27
334	95	VIDOR	161VD	577	0.269
335	329	EGYPT	550EP	1102	0.269
336	30	SPLENDORA	307SP	1715	0.258
337	333	CONROE BULK	505CN	1278	0.258
338	180	NORTH SILSBEE	471NS	1120	0.252
339	346	JIROU	78JRU	300	0.25
340	369	MCHALE	110MC	1033	0.248
341	152	MCHALE	113MC	608	0.248
342	147	Alden Bridge	770AL	1882	0.243
343	354	FOREST	755FO	1375	0.239
344	302	SOMERVILLE	126SO	846	0.238
345	74	MCHALE	111MC	656	0.236
346	291	BRIDGE CITY	361BD	1130	0.236
347	151	AMELIA BULK	180AM	1422	0.231
348	318	LINDBERGH	42LNB	311	0.228
349	380	CONROE BULK	576CN	1698	0.213
350	343	HUMPHREY (TX)	107HM	867	0.205
351	402	CONROE BULK	573CN	15	0.2
352	5	CROCKETT	65CRK	551	0.187
353	193	Alden Bridge	766AL	1665	0.186
354	328	CENTRAL	133CE	1611	0.184
355	294	WYNTEX	633WT	875	0.183
356	194	HIMEX	222HI	220	0.168
357	389	JIROU	77JRU	316	0.165
358	293	ROSEDALE (TX)	153RS	756	0.157
359	300	TYRRELL	37TYR	496	0.153
360	70	APOLLO	321AP	1664	0.147
361	268	GOSLIN	705GL	1631	0.143
362	46	FOREST	751FO	3131	0.143
363	206	FOREST	758FO	308	0.14
364	377	NORTH END	26NOE	301	0.136
365	371	BROOKS CREEK	270BC	52	0.135
366	197	PARKDALE	171PR	694	0.131
367	106	PARKDALE	176PR	706	0.125
368	405	METRO	716ME	33	0.121
369	331	STONEGATE	90STG	1041	0.117
370	129	METRO	723ME	777	0.116
371	340	Alden Bridge	767AL	2776	0.108

Service Quality Report to the Public Utility Commission of Texas

**Entergy Texas, Inc (ETI)**

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
372	330	CONROE BULK	574CN	2370	0.105
373	211	SPLENDORA	308SP	4128	0.1
374	347	KOUNTZE BULK	435KT	50	0.1
375	241	Alden Bridge	762AL	5161	0.1
376	374	CONAIR	515CN	831	0.097
377	80	MCDONALD	478MD	628	0.088
378	176	STONEGATE	93STG	2070	0.085
379	365	ADAMS BAYOU	331AD	196	0.077
380	41	SOUTH LIBERTY	714SL	115	0.07
381	351	LILLARD	490LI	281	0.053
382	367	LINCOLN	16LCN	290	0.052
383	361	MAYHAW	671MA	77	0.052
384	184	Alden Bridge	765AL	708	0.048
385	185	MAPLE	91MPL	204	0.044
386	386	NORTH END	27NOE	56	0.036
387	313	YANKEE DOODLE	25YAN	176	0.034
388	376	NORTH END	29NOE	342	0.032
389	358	PARKWAY	351PW	586	0.024
390	286	DAISETTA	741DA	253	0.024
391	215	TYRRELL	38TYR	50	0.02
392	319	NORTH END	28NOE	172	0.012
393	383	METRO	717ME	222	0.009
394	59	PORT ACRES BULK	70PAS	764	0.003
395	187	HAMPTON	157HA	11	0
396	396	PARKDALE	172PR	24	0
397	401	YANKEE DOODLE	24YAN	236	0
398	388	TESCO	36TSC	80	0
399	399	TRAVIS	6TRV	26	0
400	325	GOSLIN	701GL	876	0
401	242	METRO	715ME	38	0
402	344	METRO	718ME	2058	0
403	395	JIROU	75JRU	60	0
404	404	SPEEDWAY	917SW	50	0
405	403	INDEPENDENCE (T)	945ID	10	0

## Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

<b>405</b>
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Add or Delete Rows as Necessary

**Entergy Texas, Inc (ETI)**

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
1	110	BAYSHORE	212BA	48	9408.6
2	93	Alden Bridge	768AL	1531	2920.7
3	9	FORT WORTH	567FT	469	2672.3
4	11	DOUCETTE	569DC	199	1947.4
5	90	RIVTRIN	269RV	3017	1333
6	177	GOREE	681GR	656	1300
7	18	GRIMES	883GR	879	1274.7
8	76	WESTSIDE	111WS	327	1095.9
9	5	GRIMES	981GR	325	1090.9
10	193	CORRIGAN BULK	238CR	602	973.6
11	122	CHEEK	165CH	120	948.5
12	28	CROCKETT	195CR	971	905.4
13	4	GRIMES	982GR	762	883.1
14	36	GEORGIA	670GE	697	834.7
15	14	NEW CANEY	338NC	1494	773.9
16	23	RIVTRIN	268RV	2648	755.1
17	82	HANKS	25HKS	920	715.2
18	154	METRO	722ME	1235	698.4
19	25	KICKAPOO	251KP	1355	688.9
20	380	LINCOLN	15LCN	293	687.7
21	62	DOBBIN	519DO	2110	684
22	108	OAK RIDGE (TX)	744OK	3057	669
23	382	CORRIGAN BULK	239CR	496	667.3
24	230	GROVES-EGSI	63GRO	1313	650.9
25	272	STILSON	731SN	30	649.7
26	326	FEDERAL	801FE	262	647
27	104	HANKS	22HKS	1113	643.4
28	147	RAYWOOD	74RAY	1109	641.1
29	70	PORT ACRES SUB	68PTA	1272	640
30	157	NAVASOTA	905NA	2356	621.8
31	8	TEMCO	628TE	406	621
32	2	PEE DEE	809PD	1665	614.9
33	183	GROVES-EGSI	62GRO	1562	611
34	290	WESTSIDE	113WS	273	593.2
35	109	SOMERVILLE	127SO	492	590.7
36	20	TEMCO	627TE	934	574.2
37	37	DAYTON BULK	726DY	1573	573.5
38	123	LOVELLS LAKE	141LV	730	550.6
39	143	FORT WORTH	99FTW	370	544.5
40	209	APOLLO	320AP	2125	532.7
41	166	WINSHIRE	240WS	959	526.7
42	89	HANKAMER	207HA	772	526.3
43	107	CHEEK	166CH	376	520.2
44	63	WALDEN	564WD	2852	519.7

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
45	279	DOUCETTE	568DC	584	517.8
46	131	METRO	724ME	1047	515
47	197	RAYWOOD	75RAY	184	507.5
48	1	HIMEX	223HI	5115	494.4
49	194	BAYSHORE	213BA	1783	489
50	156	WARREN	592WR	2278	488.5
51	67	LONGMIRE	582LM	1441	487.6
52	52	CLEVELAND (TX)	425CV	4247	484.9
53	170	ADAMS BAYOU	332AD	532	475.6
54	225	OAK RIDGE (TX)	741OK	829	469.4
55	259	MERLIN	375MR	864	468.8
56	19	BAYOU FANNETT	250BY	324	451.3
57	186	NECHES	197NE	139	450.1
58	54	TAMINA	598TA	838	450
59	337	CROCKETT	64CRK	1011	445.7
60	77	CALDWELL INDUSTRIAL	138CI	741	443.4
61	87	MAGNOLIA AMES	711MG	814	437.9
62	180	WINSHIRE	241WS	1080	435.6
63	149	TANGLEWOOD	137TG	1506	433.4
64	235	FRONT STREET	307FR	491	423.4
65	300	CONROE BULK	572CN	1438	412.1
66	102	HAMPTON	158HA	1126	405.2
67	39	LACON	537LA	2179	401.2
68	217	MCHALE	112MC	818	396.7
69	224	WALDEN	563WD	1975	393.6
70	319	WEST END	82WED	488	393.2
71	264	CLEVELAND (TX)	406CV	1826	388.4
72	16	CHINA	92CHI	667	385.5
73	137	VIWAY	682VI	1702	384.5
74	64	HEARNE	28HRN	30	384.1
75	38	JOHNSTOWN	343JT	1554	383.4
76	33	CRYSTAL	570CR	1193	381.2
77	83	MCLEWIS	380MC	2429	378.9
78	291	LAKEVIEW	80LAV	686	378
79	71	EASTGATE	781EG	1121	376.6
80	240	ADAMS BAYOU	330AD	154	373.6
81	151	NEW CANEY	304NC	1864	369.9
82	402	TRAVIS	14TRV	11	368.8
83	274	OAK RIDGE (TX)	740OK	1294	367.6
84	160	MERLIN	374MR	560	361
85	17	DAYTON BULK	725DY	1578	356.1
86	233	TANGLEWOOD	135TG	675	351.8
87	226	APRIL	591AP	1667	349
88	322	GOREE	682GR	1670	347.9
89	105	NAVASOTA	904NA	1514	346.6
90	215	ECHO	70ECH	1697	345.1
91	60	VIRGINIA	131VI	1364	338.9
92	73	PANSY	185PS	1333	338.7
93	34	DOUCETTE	570DC	1146	338

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
94	69	PARKWAY	782PW	352	334.1
95	114	CLEVELAND (TX)	426CV	3060	329
96	100	ELIZABETH	120EL	1357	328.2
97	153	STOWELL	232ST	1165	324.2
98	112	HARDIN	35HDN	831	323.9
99	318	STOWELL	231ST	1038	318.5
100	85	WINFREE	342WN	1209	317.7
101	395	CROCKETT	63CRK	32	312.2
102	369	PANSY	184PS	420	311.7
103	393	HEARNE	26HRN	551	309.5
104	128	CLEVELAND (TX)	404CV	1880	309.4
105	250	MCLEWIS	382MC	851	302.4
106	7	CRYSTAL	566CR	1447	302.2
107	133	HEIGHTS	360HT	287	300.1
108	135	CENTRAL	132CE	1821	296.9
109	92	LOVELLS LAKE	142LV	389	285.4
110	142	BATSON	53BAT	918	282.7
111	229	LAKEVIEW	81LAV	1270	276.2
112	164	CONAIR	512CN	1234	276
113	47	ROSEDALE (TX)	151RS	1279	269.7
114	43	JOHNSTOWN	345JT	2025	266.8
115	365	CROWDER	105CD	928	261.9
116	144	TANGLEWOOD	136TG	622	258.8
117	136	HUNTSVILLE	600HU	2245	251.6
118	98	CROWDER	103CD	1450	249.8
119	273	GROVES-EGSI	59GRO	1747	247.6
120	72	HEIGHTS	363HT	1138	245.6
121	41	GOSLIN	709GL	3600	244.9
122	138	WARREN	506WR	1356	243
123	314	FOREST	754FO	1488	239.1
124	44	BENTWATER	520BW	2166	236.7
125	331	NECHES	194NE	11	234.7
126	280	NORTH END	21NOE	1867	233.8
127	88	DAYTON BULK	727DY	791	232.9
128	313	CORDREY	326CO	1217	231.6
129	278	HANKS	23HKS	1394	221.5
130	231	PEE DEE	808PD	932	220.3
131	46	ECHO	72ECH	498	220.1
132	79	MANCHESTER	67MAN	973	219.3
133	49	APRIL	590AP	1597	219.1
134	171	KOLBS	36KOL	1358	217.6
135	266	VIDOR	162VD	1852	215.9
136	284	EGYPT	552EP	2098	215.4
137	297	YANKEE DOODLE	23YAN	542	214.9
138	91	MCLEWIS	381MC	1225	208.8
139	219	BRIARCLIFF	30BRC	2408	208
140	78	DAISETTA	743DA	363	208
141	29	PARKWAY	350PW	978	204.4
142	198	WINFREE	340WN	476	203.6



## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
143	40	PLANTATION (TX)	545PL	1122	203.4
144	96	FOREST	753FO	1400	202.5
145	381	Alden Bridge	771AL	2158	202.1
146	242	DAISETTA	744DA	692	201.8
147	145	CEDAR	698CE	21	199.1
148	352	ECHO	71ECH	735	198
149	35	BEVIL	155BE	3960	196.8
150	86	NAVASOTA	969NA	1132	195.8
151	285	HANKAMER	206HA	694	195.1
152	118	NEW CANEY	336NC	4915	194.7
153	211	PORT ACRES SUB	67PTA	599	194.7
154	268	LACON	540LA	1299	193.6
155	115	MCDONALD	479MD	773	191
156	75	CALVERT	6CAL	1590	191
157	351	SPURLOCK	99SPU	782	189.3
158	277	MEMORIAL	280ML	944	184.6
159	103	WEST END	80WED	269	184.3
160	316	BRIDGE CITY	363BD	2201	183.7
161	65	MAYHAW	673MA	1860	181.5
162	325	WYNTEX	634WT	1317	180.6
163	362	SOUR LAKE	104SL	389	177.2
164	241	BRIDGE CITY	360BD	1149	177.2
165	32	MAPLE	90MPL	334	176.8
166	168	GOSLIN	704GL	1680	173.8
167	58	JOHNSTOWN	544JT	2826	172.9
168	340	CROCKETT	61CRK	94	171.6
169	13	CROCKETT	60CRK	205	170.3
170	24	GOSLIN	708GL	2226	167.7
171	373	STONEGATE	91STG	1387	167.6
172	10	DOBBIN	920DO	1970	167.4
173	255	SPURLOCK	98SPU	725	166.4
174	323	SOUR LAKE	105SL	1268	165.7
175	247	CROWDER	104CD	1674	165.6
176	187	VIDOR	163VD	1685	165.3
177	216	CORDREY	324CO	1544	164.9
178	270	STONEGATE	92STG	2023	164.3
179	159	NEW CANEY	337NC	587	164.2
180	249	HUNTSVILLE	607HU	3530	164.1
181	111	GOSLIN	703GL	1647	163.5
182	296	RAYWOOD	73RAY	463	163.2
183	61	HUMPHREY (TX)	106HM	1051	162.9
184	312	AMELIA BULK	182AM	1232	162.3
185	22	PEE DEE	806PD	2616	158.6
186	256	WEST ORANGE	393WO	649	158
187	55	NEW CANEY	334NC	6732	157.5
188	212	GOSLIN	707GL	721	156.9
189	283	HUMPHREY (TX)	108HM	46	154.5
190	176	CROWDER	102CD	1767	154.2
191	139	OAK RIDGE (TX)	745OK	527	153.2

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
192	173	JIROU	76JRU	170	153
193	81	FLETCHER	456FL	831	150.8
194	30	DAYTON BULK	723DY	1090	150.3
195	286	BAYSHORE	211BA	1061	150
196	349	ORANGE	350ON	939	149.5
197	338	WEST END	88WED	888	148.7
198	134	STOWELL	233ST	691	148
199	119	KOLBS	34KOL	1064	145.4
200	148	CLEVELAND (TX)	405CV	487	145.1
201	94	HUNTSVILLE	610HU	1793	144.3
202	126	CROCKETT	198CR	220	143.4
203	377	WINFREE	341WN	747	143.4
204	238	BENTWATER	521BW	2102	143.1
205	267	CHEEK	159CH	548	140.9
206	116	CLEVELAND (TX)	403CV	1501	139.5
207	294	Alden Bridge	764AL	1254	135.9
208	56	CONROE BULK	507CN	2214	135.3
209	347	CENTRAL	130CE	737	134.4
210	372	GROVES-EGSI	61GRO	949	133.4
211	327	MANCHESTER	66MAN	2080	132
212	195	WEST END	86WED	457	131.6
213	74	MEMORIAL	281ML	832	131.3
214	200	BEVIL	154BE	2510	130.1
215	50	TAMINA	599TA	460	130.1
216	129	LACON	538LA	1483	128.2
217	404	TRAVIS	8TRV	23	126.3
218	150	CRYSTAL	567CR	1321	126.2
219	48	SHEAWILL	536SH	1413	124.8
220	140	PLANTATION (TX)	546PL	866	124.4
221	155	LINDBERGH	40LNB	1592	123.4
222	346	WOODVILLE (TX)	593WD	716	120.2
223	172	WESTSIDE	112WS	379	119.9
224	192	MCDONALD	477MD	1584	118
225	390	TRAVIS	13TRV	39	117.9
226	208	TRANSCO	48TCO	220	116.9
227	376	LONGMIRE	584LM	1416	116
228	146	ELIZABETH	121EL	1463	115.9
229	348	NORTH SILSBEE	472NS	328	115.3
230	196	GOSLIN	702GL	1635	114.9
231	205	KOLBS	35KOL	1065	112.3
232	237	PORT NECHES	45PTN	922	111.9
233	182	LINDBERGH	43LNB	781	110.3
234	99	HEIGHTS	365HT	238	110.1
235	251	BRIDGE CITY	362BD	1192	110
236	282	FLETCHER	457FL	1514	110
237	161	HIMEX	221HI	106	109.5
238	169	VIRGINIA	132VI	591	108.8
239	207	GOSLIN	706GL	1469	108.7
240	218	CHINA	93CHI	1300	108.7

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
241	3	APRIL	592AP	1133	108.5
242	184	FORT WORTH	12FTW	1428	107.3
243	221	PANORAMA	525PA	1439	106
244	97	SHEAWILL	535SH	692	105.7
245	288	SILSBEE	461SI	538	105.4
246	185	OAK RIDGE (TX)	742OK	238	102.8
247	214	SARATOGA	761SA	434	102.8
248	227	ECHO	73ECH	784	101.2
249	130	WYNTEX	632WT	889	100.6
250	45	FOREST	750FO	660	100.2
251	252	AMELIA BULK	181AM	2458	99.9
252	158	FOREST	752FO	357	99.5
253	124	FORT WORTH	7FTW	1167	99.4
254	324	KOUNTZE	452KT	398	99.1
255	127	CALVERT	4CAL	2188	99.1
256	275	ROSEDALE (TX)	152RS	748	99
257	220	NEW CANEY	335NC	2581	99
258	228	LUMBERTON	441LU	4587	97.2
259	334	WOODVILLE (TX)	594WD	1195	95.2
260	132	SILSBEE	462SI	799	94.6
261	42	LACON	539LA	2157	93.3
262	293	FOREST	757FO	290	93.1
263	261	TAMINA	316TA	301	92.5
264	201	FRONT STREET	310FR	543	92
265	366	BRIARCLIFF	33BRC	301	91.9
266	190	CONROE BULK	504CN	238	91.8
267	360	CORDREY	327CO	949	90.9
268	210	LONGMIRE	583LM	1806	89.7
269	263	HUNTSVILLE	608HU	3428	89
270	342	VIRGINIA	130VI	1186	87.7
271	341	GOSLIN	710GL	952	87.1
272	345	METRO	721ME	692	86.8
273	359	TANGLEWOOD	134TG	2237	84.7
274	309	CORDREY	325CO	1560	84.2
275	202	WEST END	85WED	514	82
276	364	SILSBEE	463SI	777	77.5
277	84	OILLA	345OI	1466	76.6
278	308	SOMERVILLE	126SO	846	75
279	244	LONGMIRE	580LM	2397	74
280	248	CHEEK	160CH	712	73.8
281	141	BRIARCLIFF	32BRC	1289	72.3
282	95	CONROE BULK	577CN	707	72.3
283	59	METRO	719ME	1823	72
284	383	Alden Bridge	769AL	1148	70.2
285	236	HUNTSVILLE	611HU	1511	70.1
286	315	KOUNTZE	453KT	663	69.8
287	117	LOEB	17LOB	989	69.4
288	51	VIDOR	161VD	577	68.9
289	53	HEIGHTS	364HT	1829	68.8

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
290	257	KOLBS	37KOL	719	66.9
291	165	CONAIR	513CN	1708	66
292	234	BEVIL	156BE	624	65.8
293	27	HANKS	24HKS	815	65.1
294	188	CONAIR	514CN	1217	65.1
295	303	KOUNTZE BULK	432KT	886	65
296	363	PORT NECHES	46PTN	1300	64.5
297	302	ORANGE	352ON	905	63.6
298	289	TRAVIS	11TRV	26	63.3
299	113	TAMINA	317TA	812	63.2
300	271	ELIZABETH	123EL	2621	62.6
301	239	BRIARCLIFF	31BRC	864	62.3
302	385	CONROE BULK	506CN	2161	61.1
303	320	CONAIR	511CN	1631	60.1
304	178	ELIZABETH	122EL	734	59.2
305	213	MCDONALD	476MD	1114	59
306	254	CONROE BULK	505CN	1278	57.8
307	222	EGYPT	551EP	2605	57.3
308	317	JIROU	78JRU	300	56.3
309	287	CENTRAL	131CE	979	55.1
310	304	LINDBERGH	41LNB	1722	54.9
311	276	Alden Bridge	766AL	1665	54.9
312	307	BENTWATER	522BW	736	54.7
313	262	WALDEN	560WD	733	54.6
314	353	YANKEE DOODLE	22YAN	2053	54.4
315	6	DAYTON BULK	724DY	2257	54.3
316	258	PORT ACRES SUB	69PTA	724	54.1
317	378	FRONT STREET	308FR	360	53.9
318	179	LONGMIRE	581LM	2579	53.3
319	246	WEST ORANGE	392WO	691	53
320	379	MANCHESTER	65MAN	58	52.7
321	295	SPLENDORA	309SP	1449	52.5
322	301	VIRGINIA	129VI	568	50.8
323	299	Alden Bridge	763AL	737	50.2
324	181	ORANGE	351ON	486	48.4
325	367	MCHALE	110MC	1033	47.1
326	358	LOEB	18LOB	554	46.3
327	292	VIDOR	164VD	781	44.8
328	31	CROCKETT	65CRK	551	44.6
329	329	VIWAY	681VI	897	44.2
330	260	CONROE BULK	575CN	894	43.5
331	26	NECHES	193NE	1436	42.4
332	204	FOREST	759FO	426	42.2
333	400	ROSEDALE (TX)	150RS	125	41.7
334	394	CONROE BULK	573CN	15	40.9
335	232	MCHALE	113MC	608	40.6
336	330	HUMPHREY (TX)	107HM	867	39.9
337	12	JOHNSTOWN	342JT	736	39.8
338	57	HEIGHTS	362HT	118	38.4

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc (ETI)

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
339	389	CONAIR	516CN	308	38.2
340	245	STONEGATE	90STG	1041	37.3
341	344	EGYPT	550EP	1102	37
342	339	WYNTEX	633WT	875	36.4
343	335	CONROE BULK	576CN	1698	35.9
344	175	NEW CANEY	333NC	3908	35.1
345	125	HIMEX	222HI	220	34.7
346	167	AMELIA BULK	180AM	1422	34.1
347	162	MCHALE	111MC	656	33.2
348	206	FOREST	758FO	308	32.8
349	387	WEST END	87WED	34	31.9
350	386	METRO	720ME	546	31.7
351	392	JIROU	77JRU	316	31.6
352	152	Alden Bridge	770AL	1882	30.7
353	253	GOSLIN	705GL	1631	30.1
354	384	BROOKS CREEK	270BC	52	29.5
355	106	APOLLO	321AP	1664	29.3
356	310	BRIDGE CITY	361BD	1130	29.2
357	21	OAK RIDGE (TX)	743OK	1093	28.6
358	305	ROSEDALE (TX)	153RS	756	27.7
359	66	SPLENDORA	307SP	1715	27.6
360	336	CENTRAL	133CE	1611	24.9
361	120	LINDBERGH	42LNB	311	23.8
362	265	STONEGATE	93STG	2070	23.5
363	174	NORTH SILSBEE	471NS	1120	23.3
364	15	SOUTH LIBERTY	714SL	115	23.2
365	311	TYRRELL	37TYR	496	20.4
366	370	KOUNTZE BULK	435KT	50	19.9
367	68	FOREST	751FO	3131	19.6
368	332	Alden Bridge	767AL	2776	19.2
369	243	Alden Bridge	762AL	5161	19
370	333	FOREST	755FO	1375	18.2
371	121	METRO	723ME	777	14.6
372	189	PARKDALE	176PR	706	14.1
373	281	CONROE BULK	574CN	2370	13.9
374	191	SPLENDORA	308SP	4128	13
375	374	NORTH END	26NOE	301	12.9
376	298	PARKDALE	171PR	694	12.2
377	355	CONAIR	515CN	831	11.5
378	398	METRO	716ME	33	8.2
379	203	Alden Bridge	765AL	708	7.8
380	328	TYRRELL	38TYR	50	7.2
381	356	LINCOLN	16LCN	290	6.1
382	101	MAPLE	91MPL	204	5.8
383	163	NORTH END	29NOE	342	5.6
384	199	DAISETTA	741DA	253	5.6
385	368	ADAMS BAYOU	331AD	196	5.4
386	223	MCDONALD	478MD	628	5.1
387	371	MAYHAW	671MA	77	5

Service Quality Report to the Public Utility Commission of Texas

**Entergy Texas, Inc (ETI)**

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
388	357	LILLARD	490LI	281	4.9
389	354	PARKWAY	351PW	586	3.2
390	350	NORTH END	27NOE	56	2.4
391	306	NORTH END	28NOE	172	2.3
392	321	YANKEE DOODLE	25YAN	176	2.2
393	388	METRO	717ME	222	1.1
394	80	PORT ACRES BULK	70PAS	764	0.6
395	269	HAMPTON	157HA	11	0
396	399	PARKDALE	172PR	24	0
397	405	YANKEE DOODLE	24YAN	236	0
398	391	TESCO	36TSC	80	0
399	403	TRAVIS	6TRV	26	0
400	343	GOSLIN	701GL	876	0
401	375	METRO	715ME	38	0
402	361	METRO	718ME	2058	0
403	397	JIROU	75JRU	60	0
404	401	SPEEDWAY	917SW	50	0
405	396	INDEPENDENCE (TX)	945ID	10	0

Service Quality Report to the Public Utility Commission of Texas

**Entergy Texas, Inc (ETI)**

**INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2020 Reporting Year

<b>Causes of Forced Interruptions</b>	<b>Percentage</b>
Weather (Including Lightning)	7.79%
Vegetation	13.58%
Animals and Birds	3.45%
People (Including cars and farm equip)	13.13%
Utility-owned Equipment	40.66%
Other	11.45%
Unknown	9.93%
	100%