

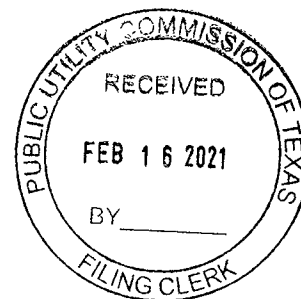


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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
16 Tex. Admin. Code §25.81
2020 Reporting Year

EL PASO ELECTRIC

Project 51730

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2020	0.53299	0.01880	0.02524	0.05507	0.01633	0.06592	0.06312	0.14237	0.04787	0.02843	0.05178	0.00769	0.01038
Scheduled													
2020	0.02410	0.00076	0.00104	0.00094	0.00067	0.00098	0.00090	0.00265	0.00137	0.00422	0.00054	0.00073	0.00930
Outside Causes													
2020	0.33408	0.00000	0.00000	0.00000	0.00489	0.02336	0.02919	0.04303	0.16154	0.00000	0.00740	0.02236	0.04230
Major Events													
2020	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2020	48.56671	1.30265	2.15859	3.17330	1.37748	4.71129	6.26071	16.83430	5.42391	3.06620	2.72518	0.75281	0.78029
Scheduled													
2020	2.12139	0.04303	0.08703	0.05945	0.03708	0.03006	0.04733	0.10908	0.07230	0.08892	0.02134	0.04390	1.48185
Outside Causes													
2020	18.15922	0.00000	0.00000	0.00000	0.15687	1.79900	1.31250	3.00287	9.09196	0.00000	0.52804	0.93981	1.32817
Major Events													
2020	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000	0.00000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

259

Add or Delete Rows as Necessary

EL PASO ELECTRIC

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
1	85	MANN	11	3088	3.10297
2	108	PARKDALE	1	900	2.97226
3	20	NEWTEX	1	408	2.51926
4	107	COYOTE	11	2219	2.44513
5	24	SOCORRO	11	3719	2.33164
6	255	SOL	15	704	2.19090
7	213	HORIZON	12	1959	2.15783
8	50	MIDWAY	1	916	2.12736
9	44	VAN HORN	1	478	2.02348
10	27	SUNSET	13	96	2.00000
11	88	TOBIN	1	1117	1.88834
12	34	CANUTILLO	1	719	1.80799
13	202	MESA	12	3145	1.78714
14	113	HORIZON	10	3262	1.72491
15	99	CLINT	11	3390	1.70842
16	174	RIO BOSQUE	11	306	1.59033
17	2	YSLETA	1	958	1.57945
18	31	RIO BOSQUE	12	2189	1.56747
19	122	ASCARATE	10	3011	1.53015
20	228	BUTTERFIELD	10	85	1.52135
21	146	CLARDY	1	1410	1.50976
22	218	RIPLEY	15	1317	1.49350
23	167	VISCOUNT	10	1021	1.47247
24	38	FARMERS	21	755	1.40564
25	71	CALIENTE	11	1345	1.40510
26	35	ALTURA	6	976	1.37797
27	18	FELIPE	20	1908	1.37644
28	123	MILAGRO	11	556	1.35844
29	41	VISTA	12	2811	1.35278
30	172	MISSION	2	759	1.26425
31	39	HACIENDA	1	749	1.25979
32	30	RANCHLAND	2	439	1.25476
33	149	THORN	12	2133	1.23767
34	1	CINECUE	1	1265	1.22931
35	51	ALTURA	3	718	1.18663
36	217	FABENS	1	986	1.18516
37	125	PARKDALE	2	73	1.17808
38	21	AUSTIN	4	1453	1.17182
39	29	ALTURA	1	593	1.14310
40	66	AMERICAS	12	896	1.13816
41	N/A	TRIUMPH TEMP	20	5193	1.12806
42	159	MISSION	1	461	1.09358
43	70	CENTRAL TEMP	10	2164	1.09129

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
44	143	DYER	12	1358	1.08739
45	33	SUNSET	14	1298	1.08517
46	82	SCOTSDALE	12	2877	1.08258
47	10	NEWTEX	2	324	1.07954
48	148	ANTHONY	22	1960	1.07676
49	105	CORONADO	1	1155	1.07453
50	192	MANN	14	496	1.06869
51	16	SCOTSDALE	14	1063	1.06212
52	46	SCOTSDALE	16	1091	1.06038
53	129	SHEARMAN	11	777	1.02061
54	84	FABENS	2	265	1.01521
55	219	SUNSET	2	393	1.00662
56	204	BUTTERFIELD	11	84	1.00000
57	188	COTTON	1	511	1.00000
58	180	PENDALE	11	184	1.00000
59	152	SPARKS	11	590	0.96967
60	7	BEAUMONT	1	892	0.94578
61	203	MONTOYA	27	2556	0.93829
62	134	ASCARATE	3	1178	0.93667
63	22	ALAMO	21	589	0.88553
64	245	RIPLEY	14	43	0.74419
65	178	DURAZNO	10	33	0.69231
66	63	VISTA	10	1347	0.67013
67	17	GRACE	1	553	0.63541
68	11	MONTWOOD	22	4004	0.57519
69	97	CROMO	12	1776	0.56119
70	139	DIANA	1	1111	0.53822
71	28	SIERRA BLANCA	20	166	0.53811
72	229	BUTTERFIELD	12	72	0.53247
73	102	CALIENTE	12	2018	0.53071
74	98	MILAGRO	18	911	0.51909
75	N/A	EXECUTIVE	11	79	0.51351
76	140	SUMMIT	2	472	0.49664
77	8	SPARKS	12	2891	0.47781
78	136	MORNINGSIDE	2	1309	0.46838
79	186	SPARKS	14	2286	0.41218
80	3	DYER	14	610	0.41035
81	185	SPARKS	10	1726	0.39772
82	75	MILAGRO	16	1372	0.39677
83	118	RIO GRANDE	15	1370	0.37955
84	127	ALAMO	20	1090	0.36937
85	117	THORN	14	2161	0.35772
86	94	AUSTIN	12	556	0.35761
87	121	MESA	14	2144	0.32550
88	145	DIANA	3	1406	0.31270
89	119	ASCARATE	13	1014	0.31146
90	187	AUSTIN	16	633	0.30959
91	93	SHEARMAN	10	3545	0.30859

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
92	164	DYER	13	1236	0.30671
93	59	MIDWAY	2	1041	0.30345
94	241	NUWAY	20	1169	0.30332
95	42	ALTURA	4	990	0.30199
96	37	MONTOYA	21	1554	0.29318
97	190	SOL	14	2106	0.28729
98	6	AMERICAS	11	3470	0.28582
99	131	AUSTIN	1	893	0.28577
100	86	MILAGRO	17	3806	0.28402
101	56	RIO BOSQUE	10	1895	0.27831
102	90	MANN	12	907	0.27585
103	109	CROMO	15	1513	0.27256
104	106	RIPLEY	10	943	0.26993
105	9	MILAGRO	12	2604	0.26917
106	N/A	EXECUTIVE	14	584	0.26476
107	224	NUWAY	23	2168	0.25722
108	250	SOL	13	1955	0.25352
109	61	LOMALAND	1	819	0.24906
110	14	MANN	10	1644	0.24157
111	195	MONTOYA	23	4036	0.23103
112	166	VISTA	15	1163	0.22700
113	239	MONTOYA	22	564	0.22695
114	147	THORN	10	1474	0.22141
115	95	PENDALE	10	3866	0.22045
116	64	GLOBAL REACH	11	2702	0.21528
117	220	SOL	11	404	0.21068
118	74	SANTA FE	12	245	0.19406
119	173	COYOTE	10	2446	0.19128
120	26	LEO EAST	12	578	0.19079
121	196	KEMP	1	223	0.19005
122	214	AUSTIN	15	226	0.18750
123	19	ASCARATE	11	490	0.18737
124	141	MORNINGSIDE	1	683	0.18453
125	15	SHEARMAN	12	3095	0.18245
126	57	CALIENTE	10	2270	0.18028
127	55	FRESNO	1	695	0.17792
128	184	CROMO	11	2594	0.17366
129	155	AUSTIN	10	1054	0.17309
130	45	MESA	17	1681	0.17117
131	233	CROMO	13	662	0.16944
132	104	COPPER	12	1010	0.16872
133	179	PATRIOT	11	1782	0.16835
134	47	SCOTSDALE	13	747	0.16764
135	100	CLINT	12	2953	0.16492
136	201	MILAGRO	15	1278	0.16347
137	77	ALTURA	2	167	0.16171
138	53	TOBIN	2	1273	0.16038
139	207	FARAH	12	1506	0.15925

Service Quality Report to the Public Utility Commission of Texas

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2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
140	137	PELLICANO	21	2686	0.15807
141	124	MILAGRO	19	1169	0.15676
142	198	THORN	11	2803	0.15216
143	210	DIAMOND HEAD	11	2397	0.15204
144	65	RIO GRANDE	11	259	0.14848
145	160	DIAMOND HEAD	12	2315	0.14743
146	126	AUSTIN	3	642	0.14680
147	238	FIVE POINTS	2	430	0.14549
148	89	SUNSET	15	608	0.14476
149	83	MULBERRY	1	418	0.14125
150	153	MONTOYA	20	3376	0.14069
151	115	SOCORRO	10	2330	0.13476
152	36	MILAGRO	14	2203	0.13440
153	72	MONTWOOD	21	4431	0.13394
154	128	ANTHONY	21	422	0.13221
155	209	VISTA	14	3994	0.13061
156	221	DALLAS	12	892	0.12913
157	48	SOL	10	2926	0.12866
158	157	VISTA	11	2237	0.12819
159	5	RANCHLAND	1	788	0.12706
160	222	AUSTIN	13	405	0.12346
161	110	SUNSET	5	774	0.12160
162	130	COPPER	10	237	0.11965
163	162	VISTA	13	2566	0.11749
164	N/A	BEAUMONT	2	725	0.11727
165	194	DIAMOND HEAD	10	2219	0.11219
166	40	GLOBAL REACH	10	3712	0.10989
167	58	SCOTSDALE	15	1996	0.10982
168	4	CIELO	1	762	0.10641
169	120	HORIZON	11	2077	0.10397
170	150	MOUNTAIN PARK	1	463	0.10382
171	12	SUNSET NORTH	11	106	0.10280
172	236	DYER	15	180	0.09497
173	96	LEO EAST	14	2235	0.09326
174	116	LOMALAND	2	379	0.09259
175	171	ASCARATE	4	976	0.08891
176	183	FIVE POINTS	4	439	0.08526
177	91	THORN	15	2626	0.08343
178	32	RIPLEY	12	915	0.08009
179	62	SANTA FE	11	1149	0.07969
180	156	FIVE POINTS	3	602	0.07647
181	142	DALLAS	11	940	0.07613
182	182	THORN	13	1250	0.07424
183	133	LEO EAST	15	2306	0.06975
184	151	MILAGRO	13	1553	0.06954
185	25	WRANGLER	13	2392	0.06920
186	205	SOL	12	1752	0.06807
187	67	RIO GRANDE	13	79	0.06752

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
188	176	PATRIOT	10	1766	0.06625
189	43	VALLEY	10	2282	0.06557
190	76	SCOTSDALE	11	1141	0.06146
191	169	LEO EAST	11	1206	0.05907
192	208	SPARKS	13	1971	0.05838
193	80	SUNSET	7	373	0.05630
194	161	PELLICANO	23	2982	0.05603
195	199	DALLAS	16	1529	0.05586
196	111	LANE	11	1846	0.05469
197	158	LANE	12	1858	0.05223
198	138	AMERICAS	10	1745	0.05073
199	216	MESA	16	660	0.04697
200	N/A	EXECUTIVE	13	477	0.04632
201	189	HACIENDA	2	899	0.04358
202	69	FT HANCOCK	1	239	0.04202
203	49	DYER	11	1961	0.03682
204	177	SUNSET	4	972	0.03524
205	92	SIERRA BLANCA	1	171	0.03509
206	200	WRANGLER	10	2554	0.03408
207	52	FIVE POINTS	1	393	0.03068
208	225	AUSTIN	2	478	0.02720
209	60	ALTURA	5	792	0.02412
210	170	OCTAVIA	1	412	0.02222
211	73	MONTWOOD	20	4021	0.02177
212	197	VISCOUNT	12	975	0.01858
213	154	ASCARATE	2	461	0.01528
214	240	MONTOYA	26	568	0.01238
215	193	LATTA	1	762	0.01200
216	N/A	GLOBAL REACH	14	2707	0.00480
217	79	MONTWOOD	23	2738	0.00475
218	N/A	MONTWOOD	24	2640	0.00303
219	223	DALLAS	13	378	0.00267
220	103	MANN	13	981	0.00204
221	144	WRANGLER	14	786	0.00127
222	163	ASCARATE	1	729	0.00000
223	N/A	ASCARATE	14	61	0.00000
224	226	AUSTIN	11	50	0.00000
225	227	AUSTIN	13	79	0.00000
226	114	AUSTIN	17	843	0.00000
227	230	CHAPARRAL	10	29	0.00000
228	13	CHAPARRAL	11	2379	0.00000
229	231	CHAPARRAL	13	1411	0.00000
230	78	COPPER	11	451	0.00000
231	232	CROMO	10	853	0.00000
232	234	CROMO	14	209	0.00000
233	68	DALLAS	1	257	0.00000
234	235	DALLAS	2	421	0.00000
235	132	DALLAS	17	627	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2020 SAIFI Ranking	2019 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIFI Value
236	237	EAST	1	265	0.00000
237	168	FARAH	11	363	0.00000
238	215	FRONTERA	1	240	0.00000
239	112	LANN	13	136	0.00000
240	23	LANN	14	17	0.00000
241	N/A	LEO EAST	1	678	0.00000
242	191	MANN	15	160	0.00000
243	211	MONTOYA	24	287	0.00000
244	165	MONTOYA	25	3295	0.00000
245	242	NUWAY	22	472	0.00000
246	243	PELLICANO	22	1127	0.00000
247	212	PENDALE	12	79	0.00000
248	N/A	PENDALE	13	116	0.00000
249	N/A	PENDALE	14	10	0.00000
250	54	RIPLEY	11	396	0.00000
251	244	RIPLEY	13	112	0.00000
252	246	SANTA FE	2	277	0.00000
253	248	SANTA FE	10	41	0.00000
254	175	SUMMIT	1	439	0.00000
255	251	SUNSET	8	62	0.00000
256	81	SUNSET	17	352	0.00000
257	87	SUNSET NORTH	12	212	0.00000
258	253	WRANGLER	11	72	0.00000
259	254	WRANGLER	12	206	0.00000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

259

Add or Delete Rows as Necessary

EL PASO ELECTRIC

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
1	93	COYOTE	11	2219	441.51115
2	34	MANN	11	3088	438.54278
3	101	TOBIN	1	1117	403.03401
4	82	PARKDALE	1	900	310.54620
5	245	RIPLEY	14	43	298.60465
6	216	HORIZON	12	1959	290.82979
7	149	MISSION	1	461	193.90285
8	57	MIDWAY	1	916	174.64774
9	137	ANTHONY	22	1960	172.35930
10	112	HORIZON	10	3262	171.62921
11	55	NEWTEX	1	408	170.50116
12	15	SUNSET	13	96	165.95238
13	94	FABENS	2	265	159.22776
14	189	BUTTERFIELD	11	84	156.40181
15	255	SOL	15	704	152.58238
16	222	RIPLEY	15	1317	150.79646
17	221	SUNSET	2	393	148.33582
18	24	NEWTEX	2	324	148.21505
19	72	CENTRAL TEMP	10	2164	145.34602
20	175	MISSION	2	759	145.01967
21	172	COTTON	1	511	140.63487
22	152	CLARDY	1	1410	131.52402
23	4	GRACE	1	553	128.16473
24	170	MILAGRO	16	1372	127.69954
25	49	SOCORRO	11	3719	122.56423
26	201	MONTOYA	27	2556	121.47156
27	9	YSLETA	1	958	110.80262
28	83	CLINT	11	3390	109.36729
29	120	PARKDALE	2	73	102.78082
30	115	ASCARATE	10	3011	101.95223
31	36	SUNSET	15	608	101.26364
32	77	VISTA	10	1347	100.88729
33	61	SCOTSDALE	16	1091	100.80728
34	223	AUSTIN	15	226	100.29777
35	99	THORN	12	2133	99.98038
36	91	THORN	14	2161	94.49541
37	20	FELIPE	20	1908	93.96398
38	27	BEAUMONT	1	892	89.47072
39	25	RIO BOSQUE	12	2189	87.08364
40	5	ALAMO	21	589	86.29456
41	125	AUSTIN	1	893	85.93009
42	150	VISCOUNT	10	1021	82.63256

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
43	166	RIO BOSQUE	11	306	79.50081
44	228	BUTTERFIELD	10	85	77.57020
45	198	MANN	14	496	72.96216
46	176	CROMO	11	2594	70.85589
47	105	CORONADO	1	1155	69.95129
48	40	SCOTSDALE	14	1063	69.87757
49	127	SHEARMAN	11	777	69.50687
50	103	VISTA	12	2811	63.40176
51	98	CALIENTE	11	1345	62.36941
52	70	MILAGRO	18	911	61.98916
53	59	SANTA FE	12	245	60.73038
54	31	SIERRA BLANCA	20	166	60.14787
55	63	MILAGRO	17	3806	58.78416
56	26	ALTURA	6	976	58.01662
57	N/A	TRIUMPH TEMP	20	5193	56.76141
58	121	MORNINGSIDE	2	1309	56.49089
59	2	HACIENDA	1	749	55.75030
60	110	CANUTILLO	1	719	55.61513
61	54	RIO BOSQUE	10	1895	55.47764
62	154	ASCARATE	3	1178	54.77292
63	14	MIDWAY	2	1041	53.01820
64	51	RANCLAND	2	439	52.49524
65	151	DIANA	1	1111	52.42650
66	80	MANN	12	907	52.08587
67	174	SPARKS	14	2286	51.49667
68	21	SPARKS	12	2891	50.75241
69	250	SOL	13	1955	50.62566
70	217	SOL	11	404	50.41280
71	8	CINECUE	1	1265	49.59985
72	N/A	EXECUTIVE	11	79	47.24324
73	96	SHEARMAN	10	3545	47.21752
74	140	VISTA	15	1163	47.05387
75	192	MESA	12	3145	45.12627
76	106	VAN HORN	1	478	44.40063
77	181	SOL	14	2106	43.79011
78	116	CROMO	12	1776	43.37489
79	76	MILAGRO	11	556	43.31923
80	224	NUWAY	23	2168	42.89063
81	73	MILAGRO	19	1169	42.01364
82	113	MESA	14	2144	41.07812
83	139	RIO GRANDE	15	1370	40.60815
84	48	AMERICAS	12	896	39.88529
85	167	DURAZNO	10	33	39.46154
86	191	MONTOYA	23	4036	39.32991
87	141	ANTHONY	21	422	37.38570
88	100	FARMERS	21	755	37.29665
89	209	FABENS	1	986	36.53581

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
90	188	THORN	11	2803	36.33699
91	210	KEMP	1	223	35.66946
92	193	SPARKS	10	1726	34.93316
93	78	PENDALE	10	3866	34.02066
94	37	MONTOYA	21	1554	33.81938
95	107	CALIENTE	12	2018	33.42904
96	50	SOL	10	2926	31.35814
97	86	CALIENTE	10	2270	31.16347
98	84	LEO EAST	12	578	30.63987
99	177	COYOTE	10	2446	30.48412
100	185	AUSTIN	16	633	29.61110
101	241	NUWAY	20	1169	29.48934
102	1	AUSTIN	4	1453	29.33451
103	124	THORN	10	1474	28.47792
104	13	MILAGRO	14	2203	26.70128
105	62	LOMALAND	1	819	26.04914
106	205	PENDALE	11	184	25.82703
107	46	SUNSET	14	1298	25.81377
108	144	ALAMO	20	1090	25.29354
109	53	GLOBAL REACH	11	2702	25.26948
110	71	ALTURA	3	718	25.21476
111	233	CROMO	13	662	25.04892
112	132	ALTURA	4	990	24.84004
113	153	DIANA	3	1406	24.35219
114	85	CROMO	15	1513	24.00373
115	142	ASCARATE	13	1014	22.90810
116	16	DYER	14	610	22.37820
117	10	AMERICAS	11	3470	22.26961
118	187	DYER	13	1236	22.24011
119	219	DIAMOND HEAD	11	2397	21.61927
120	90	TOBIN	2	1273	21.39819
121	206	DALLAS	12	892	21.38430
122	58	MESA	17	1681	21.04949
123	131	SPARKS	11	590	20.82619
124	165	MONTOYA	20	3376	20.24661
125	29	ALTURA	1	593	20.19421
126	42	MILAGRO	12	2604	19.88557
127	12	THORN	15	2626	19.38180
128	148	AUSTIN	10	1054	19.31116
129	22	SHEARMAN	12	3095	19.05472
130	75	AUSTIN	12	556	18.90728
131	89	CLINT	12	2953	18.52550
132	81	SCOTSDALE	12	2877	18.13400
133	119	SOCORRO	10	2330	17.77070
134	56	SCOTSDALE	13	747	17.36141
135	123	SUMMIT	2	472	17.14776
136	204	VISTA	14	3994	17.11833
137	173	ASCARATE	4	976	17.10595

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EL PASO ELECTRIC

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
138	128	MILAGRO	13	1553	17.06857
139	171	FARAH	12	1506	16.72089
140	33	MULBERRY	1	418	16.60434
141	156	DIAMOND HEAD	12	2315	16.45842
142	122	LOMALAND	2	379	16.41914
143	11	MANN	10	1644	16.01155
144	238	FIVE POINTS	2	430	15.67275
145	95	SCOTSDALE	15	1996	15.45613
146	190	PATRIOT	11	1782	15.11785
147	N/A	EXECUTIVE	14	584	14.97546
148	N/A	BEAUMONT	2	725	14.95904
149	41	RIO GRANDE	11	259	14.93457
150	146	PELLICANO	21	2686	14.63449
151	178	ALTURA	2	167	14.46887
152	168	DYER	12	1358	14.25493
153	129	AUSTIN	3	642	14.11880
154	133	LEO EAST	15	2306	13.94293
155	229	BUTTERFIELD	12	72	13.31169
156	104	HORIZON	11	2077	12.95003
157	183	PATRIOT	10	1766	12.25544
158	88	SUNSET	5	774	12.16041
159	64	FRESNO	1	695	12.03369
160	184	VISTA	13	2566	11.80551
161	43	GLOBAL REACH	10	3712	11.78648
162	38	RIPLEY	10	943	11.33688
163	220	MILAGRO	15	1278	11.25424
164	30	ASCARATE	11	490	11.20014
165	161	VISTA	11	2237	10.97709
166	47	RIO GRANDE	13	79	10.71750
167	239	MONTOYA	22	564	10.49436
168	7	FT HANCOCK	1	239	10.28571
169	18	RANCLAND	1	788	9.68560
170	200	HACIENDA	2	899	9.04916
171	32	RIPLEY	12	915	8.57245
172	19	CIELO	1	762	8.52166
173	169	THORN	13	1250	8.24807
174	109	COPPER	12	1010	8.07628
175	97	COPPER	10	237	7.91918
176	117	MONTWOOD	21	4431	7.71485
177	23	SANTA FE	11	1149	7.28774
178	194	SOL	12	1752	7.16803
179	114	LANE	11	1846	6.94239
180	182	DIAMOND HEAD	10	2219	6.93030
181	155	FIVE POINTS	3	602	6.92096
182	225	AUSTIN	2	478	6.85537
183	44	WRANGLER	13	2392	6.59887
184	118	LANE	12	1858	6.20324
185	74	SUNSET	7	373	6.11814

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2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
186	197	WRANGLER	10	2554	6.07988
187	52	SUNSET NORTH	11	106	5.94829
188	69	SCOTSDALE	11	1141	5.88850
189	111	SIERRA BLANCA	1	171	5.45380
190	108	MOUNTAIN PARK	1	463	4.82434
191	66	VALLEY	10	2282	4.77845
192	202	DALLAS	16	1529	4.64137
193	145	MORNINGSIDE	1	683	4.54404
194	236	DYER	15	180	4.17877
195	213	FIVE POINTS	4	439	4.12709
196	17	MONTWOOD	22	4004	4.02633
197	208	MESA	16	660	3.47576
198	134	AMERICAS	10	1745	3.38546
199	143	DALLAS	11	940	3.37324
200	179	PELLICANO	23	2982	2.51888
201	67	LEO EAST	14	2235	2.51725
202	163	OCTAVIA	1	412	2.28407
203	157	DYER	11	1961	2.24399
204	207	SUNSET	4	972	2.03612
205	65	MONTWOOD	20	4021	1.90912
206	218	SPARKS	13	1971	1.86802
207	87	MONTWOOD	23	2738	1.84805
208	203	VISCOUNT	12	975	1.66052
209	158	LEO EAST	11	1206	1.65391
210	160	ALTURA	5	792	1.56000
211	N/A	EXECUTIVE	13	477	1.52000
212	211	AUSTIN	13	405	1.35802
213	3	FIVE POINTS	1	393	1.16618
214	136	ASCARATE	2	461	1.03930
215	215	LATTA	1	762	0.87600
216	N/A	MONTWOOD	24	2640	0.32861
217	180	WRANGLER	14	786	0.31975
218	79	MANN	13	981	0.31565
219	214	DALLAS	13	378	0.23837
220	N/A	GLOBAL REACH	14	2707	0.23720
221	240	MONTOYA	26	568	0.19802
222	159	ASCARATE	1	729	0.00000
223	N/A	ASCARATE	14	61	0.00000
224	226	AUSTIN	11	50	0.00000
225	227	AUSTIN	13	79	0.00000
226	68	AUSTIN	17	843	0.00000
227	230	CHAPARRAL	10	29	0.00000
228	45	CHAPARRAL	11	2379	0.00000
229	231	CHAPARRAL	13	1411	0.00000
230	60	COPPER	11	451	0.00000
231	232	CROMO	10	853	0.00000
232	234	CROMO	14	209	0.00000
233	6	DALLAS	1	257	0.00000

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EL PASO ELECTRIC

2020 SAIDI Ranking	2019 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2020 SAIDI Value
234	235	DALLAS	2	421	0.00000
235	126	DALLAS	17	627	0.00000
236	237	EAST	1	265	0.00000
237	162	FARAH	11	363	0.00000
238	186	FRONTERA	1	240	0.00000
239	102	LANN	13	136	0.00000
240	35	LANN	14	17	0.00000
241	N/A	LEO EAST	1	678	0.00000
242	164	MANN	15	160	0.00000
243	212	MONTOYA	24	287	0.00000
244	147	MONTOYA	25	3295	0.00000
245	242	NUWAY	22	472	0.00000
246	243	PELLICANO	22	1127	0.00000
247	195	PENDALE	12	79	0.00000
248	N/A	PENDALE	13	116	0.00000
249	N/A	PENDALE	14	10	0.00000
250	39	RIPLEY	11	396	0.00000
251	244	RIPLEY	13	112	0.00000
252	246	SANTA FE	2	277	0.00000
253	248	SANTA FE	10	41	0.00000
254	138	SUMMIT	1	439	0.00000
255	251	SUNSET	8	62	0.00000
256	28	SUNSET	17	352	0.00000
257	92	SUNSET NORTH	12	212	0.00000
258	253	WRANGLER	11	72	0.00000
259	254	WRANGLER	12	206	0.00000

Service Quality Report to the Public Utility Commission of Texas

EL PASO ELECTRIC

INTERRUPTION CAUSES

Provide the percentage of interruptions
attributable to each cause

2020 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	11.53%
Vegetation	6.14%
Animals and Birds	28.39%
People (Including cars and farm equip)	4.61%
Utility-owned Equipment	34.29%
Other	3.02%
Unknown	12.01%