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THEOLIVES

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Dear The Gallery Resident,

The ever-increasing cost of utilities, tied with the impact utility consumption has on the environment, has made conservation an important concern at The Gallery. When residents are aware of their utility usage, they will be more likely to conserve. Because of this, you will be billed for your utility usage each month.

When it comes to the billing of utility costs, we all want to ensure that utility usage is billed accurately and fairly. That's why The Gallery is a direct customer of Conservice, a worldwide leader in utility billing for the Water/Sewer utilities consumed by residents. The utility providers send bills to The Gallery which include charges for Water/Sewer that you consume in your apartment. These utility costs are passed on to our residents through Conservice. You will receive a utility bill from Conservice every month.

# How is my Conservice Utility Bill Calculated?

Post Month 10/2019

#### Water Charges

A 25% common area deduction is subtracted from the total water charge for your building to calculate the amount that will be allocated to residents.	\$828.37 - \$207.09 = \$621.28
The adjusted expense is divided in half.	\$621.28 / 2 = \$310.64
Half of the expense is divided by the total number of occupants in your building to calculate the per occupant amount.	\$310.64 / 78 occupants = \$3.98 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$3.98 X 1 occupants = \$3.98
The other half of the provider expense will be divided by the square feet of your building to calculate the per square foot charge.	\$310.64 / 42459 square feet = \$0.007316 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.007316 X 694 square feet = \$5.08

Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly water charge.	\$3.98 + \$5.08 = \$9.06
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A 25% common area deduction is subtracted from the monthly expense to calculate the amount that will be allocated to residents.	\$987.00 - \$246.75 = \$740.75
The adjusted expense is divided in half.	\$740.75 / 2 = \$370.13
Half of the expense is divided by the total number of occupants at your community to calculate the per occupant amount.	\$370.13 / 78 occupants = \$4.75 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$4.75 X 1 occupants = \$4.75
The other half of the provider expense will be divided by the square feet in your community to calculate the per square foot charge.	\$370.13 / 42459 square feet = \$0.008717 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0. 008717 X 694 square feet = \$6.05
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly sewer charge.	\$4.75 + \$6.05 = \$10.80

#### Post Month 11/2019

## **Water Charges**

Your water charges are calculated based on local utility provider bills. Conservice will take the monthly charges and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the number of occupants in the unit and the unit's square footage, compared with the total square footage (of all occupied units) at the community, to calculate your monthly water bill.

A 25% common area deduction is subtracted from the total water charge for your building to calculate the amount that will be allocated to residents.	\$1342.13 - \$335.53 = \$1006.60
The adjusted expense is divided in half.	\$1006.60 / 2 = \$503.30
Half of the expense is divided by the total number of occupants in your building to calculate the per occupant amount.	\$503.30 / 78 occupants = \$6.45 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$6.45 X 1 occupants = \$6.45
The other half of the provider expense will be divided by the square feet of your building to calculate the per square foot charge.	\$503.30 / 42459 square feet = \$0.011854 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0. 011854 X 694 square feet = \$8.23
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly water charge.	\$6.45 + \$8.23 = \$14.68

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A 25% common area deduction is subtracted from the monthly expense to calculate the amount that will be allocated to residents.	\$987.00 - \$246.75 = \$740.75
The adjusted expense is divided in half.	\$740.75 / 2 = \$370.13
Half of the expense is divided by the total number of occupants at your community to calculate the per occupant amount.	\$370.13 / 78 occupants = \$4.75 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$4.75 X 1 occupants = \$4.75
The other half of the provider expense will be divided by the square feet in your community to calculate the per square foot charge.	\$370.13 / 42459 square feet = \$0.008717 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0. 008717 X 694 square feet = \$6.05
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly sewer charge.	\$4.75 + \$6.05 = \$10.80

#### Post Month 12/2019

## **Water Charges**

A 25% common area deduction is subtracted from the total water charge for your building to calculate the amount that will be allocated to residents.	\$1104.48 - \$276.12 = \$828.36
The adjusted expense is divided in half.	\$828.36 / 2 = \$414.18
Half of the expense is divided by the total number of occupants in your building to calculate the per occupant amount.	\$414.18 / 70 occupants = \$5.92 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$5.92 X 1 occupants = \$5.92
The other half of the provider expense will be divided by the square feet of your building to calculate the per square foot charge.	\$414.18 / 38877 square feet = \$0.010654 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.010654 X 694 square feet = \$7.39
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly water charge.	\$5.92 + \$7.39 = \$13.31

A 25% common area deduction is subtracted from the monthly expense to calculate the amount that will be allocated to residents.	\$987.00 - \$246.75 = \$740.75
The adjusted expense is divided in half.	\$740.75 / 2 = \$370.13
Half of the expense is divided by the total number of occupants at your community to calculate the per occupant amount.	\$370.13 / 70 occupants = \$5.29 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$5.29 X 1 occupants = \$5.29
The other half of the provider expense will be divided by the square feet in your community to calculate the per square foot charge.	\$370.13 / 38877square feet = \$0.010654 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0. 010654 X 694 square feet = \$6.61
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly sewer charge.	\$5.29 + \$6.61 = \$11.90

#### Post Month 01/2020

## Water Charges

A 25% common area deduction is subtracted from the total water charge for your building to calculate the amount that will be allocated to residents.	\$1224.61 - \$306.15 = \$918.46
The adjusted expense is divided in half.	\$918.46 / 2 = \$459.23
Half of the expense is divided by the total number of occupants in your building to calculate the per occupant amount.	\$459.23 / 68 occupants = \$6.75 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$6.75 X 1 occupants = \$6.75
The other half of the provider expense will be divided by the square feet of your building to calculate the per square foot charge.	\$459.23 / 35447 square feet = \$0.028271 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.012955 X 694 square feet = \$8.99
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly water charge.	\$6.75 + \$8.99= \$15.74

A 25% common area deduction is subtracted from the monthly expense to calculate the amount that will be allocated to residents.	\$987.00 - \$246.75 = \$740.75
The adjusted expense is divided in half.	\$740.75 / 2 = \$370.13
Half of the expense is divided by the total number of occupants at your community to calculate the per occupant amount.	\$370.13 / 68 occupants = \$5.44 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$5.44 X 1 occupants = \$5.44
The other half of the provider expense will be divided by the square feet in your community to calculate the per square foot charge.	\$370.13 / 35447 square feet = \$0.010442 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.010442 X 694 square feet = \$7.25
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly sewer charge.	\$5.44 + \$7.25 = \$12.69

#### Post Month 02/2020

## **Water Charges**

Your water charges are calculated based on local utility provider bills. Conservice will take the monthly charges and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the number of occupants in the unit and the unit's square footage, compared with the total square footage (of all occupied units) at the community, to calculate your monthly water bill.

A 25% common area deduction is subtracted from the total water charge for your building to calculate the amount that will be allocated to residents.	\$1570.36 - \$392.59 = \$1177.77
The adjusted expense is divided in half.	\$1177.77 / 2 = \$588.89
Half of the expense is divided by the total number of occupants in your building to calculate the per occupant amount.	\$588.89 / 60 occupants = \$9.81 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$9.81 X 1 occupants = \$9.81
The other half of the provider expense will be divided by the square feet of your building to calculate the per square foot charge.	\$588.89 / 31387 square feet = \$0.018762 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.018762 X 694 square feet = \$13.02
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly water charge.	\$9.81+ \$13.02= \$22.83

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A 25% common area deduction is subtracted from the monthly expense to calculate the amount that will be allocated to residents.	\$987.00 - \$246.75 = \$740.75
The adjusted expense is divided in half.	\$740.75 / 2 = \$370.13
Half of the expense is divided by the total number of occupants at your community to calculate the per occupant amount.	\$370.13 / 60 occupants = \$6.17 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$6.17 X 1 occupants = \$6.17
The other half of the provider expense will be divided by the square feet in your community to calculate the per square foot charge.	\$370.13 / 31387 square feet = \$0.011792 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.011792 X 694 square feet = \$8.18
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly sewer charge.	\$6.17 + \$8.18= \$14.35

#### Post Month 03/2020

#### **Water Charges**

A 25% common area deduction is subtracted from the total water charge for your building to calculate the amount that will be allocated to residents.	\$1932.68 - \$483.17 = \$1449.51
The adjusted expense is divided in half.	\$1449.51 / 2 = \$724.76
Half of the expense is divided by the total number of occupants in your building to calculate the per occupant amount.	\$724.76 / 55 occupants = \$13.18 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$13.18 X 1 occupants = \$13.18
The other half of the provider expense will be divided by the square feet of your building to calculate the per square foot charge.	\$724.76 / 28978 square feet = \$0.025011 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.025011 X 694 square feet = \$17.36
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly water charge.	\$13.18 + \$17.36 = \$30.54

A 25% common area deduction is subtracted from the monthly expense to calculate the amount that will be allocated to residents.	\$987.00 - \$246.75 = \$740.75
The adjusted expense is divided in half.	\$740.75 / 2 = \$370.13
Half of the expense is divided by the total number of occupants at your community to calculate the per occupant amount.	\$370.13 / 55 occupants = \$6.73 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$6.73 X 1 occupants = \$6.73
The other half of the provider expense will be divided by the square feet in your community to calculate the per square foot charge.	\$370.13 / 28978 square feet = \$0.012773 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.012773 X 694 square feet = \$8.86
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly sewer charge.	\$6.73 + \$8.86 = \$15.59

#### Post Month 04/2020

#### **Water Charges**

A 25% common area deduction is subtracted from the total water charge for your building to calculate the amount that will be allocated to residents.	\$1873.08 - \$468.27 = \$1404.81
The adjusted expense is divided in half.	\$1404.81 / 2 = \$702.41
Half of the expense is divided by the total number of occupants in your building to calculate the per occupant amount.	\$702.41 / 50 occupants = \$14.05 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$14.05 X 1 occupants = \$14.05
The other half of the provider expense will be divided by the square feet of your building to calculate the per square foot charge.	\$702.41 / 25636 square feet = \$0.027399 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.027399 X 694 square feet = \$19.01
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly water charge.	\$14.05 + \$19.01= \$33.06

A 25% common area deduction is subtracted from the monthly expense to calculate the amount that will be allocated to residents.	\$987.00 - \$246.75 = \$740.75
The adjusted expense is divided in half.	\$740.75 / 2 = \$370.13
Half of the expense is divided by the total number of occupants at your community to calculate the per occupant amount.	\$370.13 / 50 occupants = \$7.40 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$7.40 X 1 occupants = \$7.40
The other half of the provider expense will be divided by the square feet in your community to calculate the per square foot charge.	\$370.13 / 25636 square feet = \$0.014438 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.014438 X 694 square feet = \$10.02
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly sewer charge.	\$7.40 + \$10.02= \$17.42

#### Post Month 05/2020

#### **Water Charges**

A 25% common area deduction is subtracted from the total water charge for your building to calculate the amount that will be allocated to residents.	\$1640.85 - \$410.21 = \$1230.64
The adjusted expense is divided in half.	\$1230.64 / 2 = \$615.32
Half of the expense is divided by the total number of occupants in your building to calculate the per occupant amount.	\$615.32 / 44 occupants = \$13.98 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$13.98 X 1 occupants = \$13.98
The other half of the provider expense will be divided by the square feet of your building to calculate the per square foot charge.	\$615.32 / 22900 square feet = \$0.026870 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.026870 X 694 square feet = \$18.65
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly water charge.	\$13.98 + \$18.65= \$32.63

A 25% common area deduction is subtracted from the monthly expense to calculate the amount that will be allocated to residents.	\$987.00 - \$246.75 = \$740.75
The adjusted expense is divided in half.	\$740.75 / 2 = \$370.13
Half of the expense is divided by the total number of occupants at your community to calculate the per occupant amount.	\$370.13 / 44 occupants = \$8.41 per occupant
If your apartment has 2 occupants, the per occupant charge will be multiplied by 2 to calculate your total monthly occupant charge.	\$8.41 X 1 occupants = \$8.41
The other half of the provider expense will be divided by the square feet in your community to calculate the per square foot charge.	\$370.13 / 22900 square feet = \$0.016163 per square foot
The per square foot charge will be multiplied by the square footage of your unit to calculate your total monthly square footage charge.	\$0.016163 X 694 square feet = \$11.22
Your monthly occupant charge will then be added to your monthly square footage charge to calculate your total monthly sewer charge.	\$8.41 + \$11.22 = \$19.63

#### Post Month 06/2020

#### **Water Charges**

Your water charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly water bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$518.89 <b>-</b> \$129.72 <b>=</b> \$389.17
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 135.4
The remaining water expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$389.17 / 135.4 = \$2.87 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly water charge.	\$2.87 x 1.6 = \$4.60

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Your sewer charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly sewer bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$996.08 - \$249.02 = \$747.06
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 135.4
The remaining sewer expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$747.06 / 135.4 = \$5.52 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly sewer charge.	\$5.52 x 1.6 = \$8.83

#### Post Month 07/2020

## Water Charges

Your water charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly water bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$438.94 - \$109.74 = \$329.21
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 132.2
The remaining water expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$329.21/ 132.2 = \$2.49 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly water charge.	\$2.49 x 1.6 = \$3.98

Your sewer charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly sewer bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$842.62 - \$210.66 = \$631.97
A multiplier is applied to each unit in the community based on the criteria below:  Units with 1 bedroom = 1.6  Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 132.2
The remaining sewer expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$631.97 / 132.2= \$4.78 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly sewer charge.	\$4.78 x 1.6 = \$7.65

#### Post Month 08/2020

#### **Water Charges**

Your water charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly water bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$452.67 - \$113.17 = \$339.50
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 153
The remaining water expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$339.50 / 153 = \$2.22 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly water charge.	\$2.22 x 1.6 = \$3.55

Your sewer charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly sewer bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$868.96 - \$217.24 = \$651.72
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 153
The remaining sewer expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$651.72 / 153 = \$4.26 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly sewer charge.	\$4.26 x 1.6 = \$6.82

#### Post Month 09/2020

## **Water Charges**

Your water charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly water bill.

Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$544.96 - \$136.24 = \$408.72
A multiplier is applied to each unit in the community based on the criteria below:  Units with 1 bedroom = 1.6  Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 134
The remaining water expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$408.72 / 134 = \$3.05 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly water charge.	\$3.05 x 1.6 = \$4.88

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<u>Sewer Charges</u>
Your sewer charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly sewer bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$951.58 - \$237.90 = \$713.69
A multiplier is applied to each unit in the community based on the criteria below:  Units with 1 bedroom = 1.6  Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 134
The remaining sewer expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$713.69 / 134 = \$5.33 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly sewer charge.	\$5.33 x 1.6 = \$8.53

#### Post Month 10/2020

#### Water Charges

Your water charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly water bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$416.53 - \$104.13 = \$312.40
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 125
The remaining water expense is divided by the total community	2010 10 1105 20 50
bedroom multiplier to calculate the per bedroom charge.	\$312.40 / 125 = \$2.50 per bedroom

Your sewer charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly sewer bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$727.31 - \$181.83 = \$545.48
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 125
The remaining sewer expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$545.48 / 125= \$4.36 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly sewer charge.	\$4.36 x 1.6 = \$6.98

#### Post Month 11/2020

## **Water Charges**

Your water charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly water bill.

Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$483.09 - \$120.77 = \$362.32
A multiplier is applied to each unit in the community based on the criteria below:  Units with 1 bedroom = 1.6  Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 148.8
The remaining water expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$362.32 / 148.8 = \$2.43 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly water charge.	\$2.43 x 1.6 = \$3.90

Your sewer charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly sewer bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$843.54 - \$210.89 = \$632.66
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 148.8
The remaining sewer expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$632.66 / 148.8 = \$4.25 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly sewer charge.	\$4.25 x 1.6 = \$6.80

#### Post Month 12/2020

#### Water Charges

Your water charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly water bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$458.64 - \$114.66 = \$343.98
A multiplier is applied to each unit in the community based on the criteria below:  Units with 1 bedroom = 1.6  Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 149.8
The remaining water expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$343.98 / 149.8 = \$2.30 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly water charge.	\$2.30 x 1.6 = 3.67

Your sewer charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly sewer bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$800.86 - \$200.22 = \$600.65
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 149.8
The remaining sewer expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$800.86 / 149.8 = \$4.01 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly sewer charge.	\$4.01 x 1.6 = \$6.42

#### Post Month 01/2021

## **Water Charges**

Your water charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly water bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$535.44 - \$133.86 = \$401.58
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 149.8
The remaining water expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$401.58 / 149.8 = \$2.68 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly water charge.	\$2.68 x 1.6 = \$4.29

Your sewer charges are calculated based on local utility provider bills. Conservice will take the charges from local provider bills and subtract the designated common area deduction amount. A common area deduction occurs when a property decides to pay for commonly used areas (i.e., leasing office, fitness center, pool, etc.). After the common area expense has been removed, Conservice will use the total community provider expense and a multiplier based on bedrooms to calculate your monthly sewer bill. Conservice will add a value of 1.6 for the first bedroom and 2.8 for the second bedroom.

A 25% common area deduction is subtracted from the total community water charge to calculate the amount that will be allocated to residents.	\$1027.86 - \$256.97 = \$770.90
A multiplier is applied to each unit in the community based on the criteria below:  • Units with 1 bedroom = 1.6  • Units with 2 bedrooms = 2.8	
The values from each unit type are added together to find the total community bedroom multiplier.	Occupant multiplier total = 149.8
The remaining sewer expense is divided by the total community bedroom multiplier to calculate the per bedroom charge.	\$770.9 / 149.8 = \$5.15 per bedroom
If your apartment has 1 bedroom, the per bedroom charge will be multiplied by 1.6 to calculate your total monthly sewer charge.	\$5.15 x 1.6 = \$8.24

## Questions?

Conservice provides a live resident relations center for customer support and online account history. You may call them at 866-947-7379 or email them at service@conservice.com. Feel free to also access your account information online and sign up for e-bill by visiting <a href="https://www.utilitiesinfo.com">www.utilitiesinfo.com</a>.

\*Please note the above examples are for informational purposes only. They may not reflect actual charges on your utility statements.