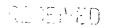
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## COMPLAINT OF JEFF CONNORS AGAINST THE GALLERY APARTMENTS, ROSCOE PROPERTY MANAGEMENT, AND CONSERVICE

## PUBLIC UTILITY COMMISSION

OF TEXAS

## ORDER NO. 3 GRANTING MOTION AND ESTABLISHING AND REVISING DEADLINES

This Order address Jeff Conners' January 19, 2021, motion to amend his complaint to include bills, the manner in which he alleges his bills are calculated, additional remarks, and providing revisions to his original complaint. No objections to Mr. Conners' motion were filed.

The administrative law judge grants Mr. Conners' motion to amend his complaint.

As of the date of this Order, the Gallery Apartments, and Roscoe Property Management have not filed a response to the complaint as required by Order Nos. 1 and 2. Accordingly, by February 4, 2021, the Gallery Apartments and Roscoe Property Management must file a response to the complaint and amendment thereto, as required by 16 TAC § 22.78. The response must address the following:

- 1. the Commission's jurisdiction over this proceeding;
- 2. allegations raised in the complaint;
- 3. applicable statutes, rules, orders, and tariff provisions;
- 4. copies of any rates or tariffs that are the subject of this complaint; and
- 5. any other matters relevant to the complaint.

In light of the amendment to the complaint filed by Mr. Conners, Commission Staff must file, by February 16, 2021, a supplemental statement of position regarding the complaint and amendment thereto. If the Gallery Apartments and Roscoe Property Management fail to respond by the February 4, 2021 deadline, Commission Staff must include in its supplemental statement of position a recommendation on whether a summary decision or default order would be appropriate.

## Signed at Austin, Texas the 28th day of January 2021.

## PUBLIC UTILITY COMMISSION OF TEXAS

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GREGORY R. SIEMANKOWSKI ADMINISTRATIVE LAW JUDGE

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