



Filing Receipt

Received - 2021-10-11 01:09:00 PM
Control Number - 51619
ItemNumber - 39

DOCKET 51619

MOTION TO AMEND REQUESTED RELIEF

10/11/21

DOCKET NO. 51619

COMPLAINT OF JEFF CONNORS § PUBLIC UTILITY COMMISSION
AGAINST THE GALLERY §
APARTMENTS, ROSCOE PROPERTY § OF TEXAS
MANAGEMENT, AND CONSERVICE §

MOTION TO AMEND REQUESTED RELIEF

Preliminary Comments

The Respondent's mentioned in Respondent's Response to Formal Complaint filed in Item 35 in the Docket that my numbers were incorrect in my Relief Sought of my Formal Complaint. They are correct, the amount should not be \$216.72. I had included in my estimation how much I was overcharged for water, wastewater, *and* drainage, but the PUC does not have jurisdiction over drainage. As I covered in my Reply to Respondent's Response to Formal Complaint the corrected amount by my methodology is \$205.66. I'll also add that I have received about \$120 in credits for water in my rental bills from Conservice from June 2021 to September 2021, which I will submit with this motion, so the remaining amount after subtracting that is \$85.06.

Amended Relief Sought in Formal Complaint

Relief sought:

1. Copies of the total amount that Roscoe billed residents of The Gallery II for water and wastewater for the January 2020 to June 2020 monthly bills. I emailed the Roscoe Senior Regional Manager and The Gallery Community Manager on 2/1/21 and attached a signed request to see those bills. This request can be found in Item 12 - *Request to see info on water wastewater and drainage bills from January to June 2020.msg*.

2. An adjustment refund on the difference between when my water and wastewater bills were abnormally expensive from 8/14/19 to 3/13/20 and what they were after Roscoe stopped doing daily irrigation at the complex with the approximated amount that I was refunded on my June 2021 to September 2021 bills from Conservice subtracted from it. That amount is \$85.06.

-

I will email frontdesk@roscoeproperties.com, Service@conservice.com, and liu@hooverslovacek.com to inform them of this submission to the docket.

Respectfully submitted,

Jeff Connors

3506 Menchaca Road

Apt. 239

Austin, TX 78704

(509)990-2154

jeffc_419@hotmail.com

Monthly Conservice Statement for Motif South Lamar II

Conservice <ebill@ebill.conservicemail.com>

Mon 5/17/2021 3:47 PM

To: jeffc_419@hotmail.com <jeffc_419@hotmail.com>



Your utility statement due on **06/01/2021** is ready. A summary of your charges is below, for the account number ending in **8106**. To view the bill or see payment options, please click below.

Current Rent and Lease Charges

SERVICE TYPE	SERVICE PERIOD	CHARGES
Rent	06/01/2021 - 06/30/2021	\$1,100.00
Rent and Leasing Charges Due 06/01/2021		\$1,100.00

Current Utility Charges

SERVICE TYPE	SERVICE PERIOD	CHARGES
Water Base Charge	03/18/2021 - 04/13/2021	\$3.56
City Service Fee	03/18/2021 - 04/13/2021	\$0.41
Drainage Admin	03/18/2021 - 04/13/2021	\$3.00
Drainage	03/18/2021 - 04/13/2021	\$7.01
Sewer	03/18/2021 - 04/13/2021	\$7.02
Sewer Base	03/18/2021 - 04/13/2021	\$0.10
Trash	06/01/2021 - 06/30/2021	\$10.00
Trash Admin Fee	Conservice is a service provider contracted to prepare monthly statements and provide residents with conservation resources.	\$3.00
Valet Trash	06/01/2021 - 06/30/2021	\$25.00
Water	03/18/2021 - 04/13/2021	-\$34.80
Current Utility Charges due	the later of 16 days after the statement date listed above or 06/01/2021	\$24.30
Total Current Charges		\$1,124.30
Prior Balance		\$0.00
Grand Total Due		\$1,124.30

VIEW STATEMENT

ENROLL IN CONSERVICE ENERGY



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1-866-947-7379.

Monthly Conservice Statement for Motif South Lamar II

Conservice <ebill@ebill.conservicemail.com>

Sun 6/13/2021 6:08 AM

To: jeffc_419@hotmail.com <jeffc_419@hotmail.com>



Your utility statement due on **07/01/2021** is ready. A summary of your charges is below, for the account number ending in **8106**. To view the bill or see payment options, please click below.

Current Rent and Lease Charges

SERVICE TYPE	SERVICE PERIOD	CHARGES
Rent	07/01/2021 - 07/31/2021	\$1,100.00
Rent and Leasing Charges Due 07/01/2021		\$1,100.00

Current Utility Charges

SERVICE TYPE	SERVICE PERIOD	CHARGES
Water Base Charge	04/14/2021 - 05/13/2021	\$3.56
City Service Fee	04/14/2021 - 05/13/2021	\$0.40
Drainage Admin	04/14/2021 - 05/13/2021	\$3.00
Drainage	04/14/2021 - 05/13/2021	\$7.01
Sewer	04/14/2021 - 05/13/2021	\$7.46
Sewer Base	04/14/2021 - 05/13/2021	\$0.10
Trash	07/01/2021 - 07/31/2021	\$10.00
Trash Admin Fee	Conservice is a service provider contracted to prepare monthly statements and provide residents with conservation resources.	\$3.00
Valet Trash	07/01/2021 - 07/31/2021	\$25.00
Water	04/14/2021 - 05/13/2021	-\$34.65
Current Utility Charges due	the later of 16 days after the statement date listed above or 07/01/2021	\$24.88
Total Current Charges		\$1,124.88
Prior Balance		\$0.00
Grand Total Due		\$1,124.88

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Monthly Conservice Statement for Motif South Lamar II

Conservice <ebill@ebill.conservicemail.com>

Sun 7/11/2021 5:32 AM

To: jeffc_419@hotmail.com <jeffc_419@hotmail.com>



Your utility statement due on **08/01/2021** is ready. A summary of your charges is below, for the account number ending in **8106**. To view the bill or see payment options, please click below. Payment options may vary by Community.

Current Rent and Lease Charges

SERVICE TYPE	SERVICE PERIOD	CHARGES
Pest from Community	08/01/2021 - 08/31/2021	\$5.00
Rent	08/01/2021 - 08/31/2021	\$1,100.00
Rent and Leasing Charges Due 08/01/2021		\$1,105.00

Current Utility Charges

SERVICE TYPE	SERVICE PERIOD	CHARGES
Water Base Charge	05/14/2021 - 06/14/2021	\$3.56
City Service Fee	05/14/2021 - 06/14/2021	\$0.39
Drainage Admin	05/14/2021 - 06/14/2021	\$3.00
Drainage	05/14/2021 - 06/14/2021	\$7.01
Sewer	05/14/2021 - 06/14/2021	\$8.58
Sewer Base	05/14/2021 - 06/14/2021	\$0.10
Trash	08/01/2021 - 08/31/2021	\$10.00
Trash Admin Fee	Conservice is a service provider contracted to prepare monthly statements and provide residents with conservation resources.	\$3.00
Valet Trash	08/01/2021 - 08/31/2021	\$25.00
Water	05/14/2021 - 06/14/2021	-\$33.67
Current Utility Charges due	the later of 16 days after the statement date listed above or 08/01/2021	\$26.97
Total Current Charges		\$1,131.97
Prior Balance as of 07/09/2021		\$0.00

Grand Total Due**\$1,131.97****VIEW STATEMENT**www.conservice.com | [opt out](#)

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1-866-947-7379.

Monthly Conservice Statement for Motif South Lamar II

Conservice <ebill@ebill.conservicemail.com>

Fri 8/20/2021 1:11 PM

To: jeffc_419@hotmail.com <jeffc_419@hotmail.com>



Your utility statement due on **09/01/2021** is ready. A summary of your charges is below, for the account number ending in **8106**. To view the bill or see payment options, please click below. Payment options may vary by Community.

Current Rent and Lease Charges

SERVICE TYPE	SERVICE PERIOD	CHARGES
Pest from Community	09/01/2021 - 09/30/2021	\$5.00
Rent	09/01/2021 - 09/30/2021	\$1,100.00
Rent and Leasing Charges Due 09/01/2021		\$1,105.00

Current Utility Charges

SERVICE TYPE	SERVICE PERIOD	CHARGES
Water Base Charge	06/15/2021 - 07/14/2021	\$3.56
City Service Fee	06/15/2021 - 07/14/2021	\$0.35
Drainage Admin	06/15/2021 - 07/14/2021	\$3.00
Drainage	06/15/2021 - 07/14/2021	\$7.01
Sewer	06/15/2021 - 07/14/2021	\$6.09
Sewer Base	06/15/2021 - 07/14/2021	\$0.10
Trash	09/01/2021 - 09/30/2021	\$10.00
Trash Admin Fee	Conservice is a service provider contracted to prepare monthly statements and provide residents with conservation resources.	\$3.00
Valet Trash	09/01/2021 - 09/30/2021	\$25.00
Water	06/15/2021 - 07/14/2021	\$2.16
Current Utility Charges due	the later of 16 days after the statement date listed above or 09/01/2021	\$60.27
Total Current Charges		\$1,165.27
Prior Balance as of 08/16/2021		\$0.00

Grand Total Due**\$1,165.27****VIEW STATEMENT**

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