



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 08/01/2019  
Page: 2 of 3

(Continued from MESSAGE CENTER)

For Billing or Sales/Service Questions call (979)242-5911 or call toll  
free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

Name		Contact Number
Address		
Delivery Address		
City	State	Zip
Signature		Effective Date



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO. [REDACTED]  
BILL DATE: 08/01/2019  
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>08/01-08/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>08/01-08/31</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>MISCELLANEOUS CHARGES</b>			
TAX ADJUSTMENT	07/09		.51
<b>MISCELLANEOUS CHARGES SUBTOTAL</b>			<b>.51</b>
<b>TAXES AND SURCHARGES</b>	<b>08/01-08/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.61</b>
SUB-TOTAL			34.13
<b>Total Due: Please Pay This Amount</b>			<b>34.13</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.







PO Box 130  
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TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$34.13	\$34.13CR	\$33.62	\$33.62

## BILL AT A GLANCE 09/01/2019

BALANCE FROM LAST BILLING 34.13  
PAYMENT(S) RECEIVED THANK YOU! 08 02 34.13CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.61

**CURRENT BILLING AMOUNT 33.62**

**Total Due: Please Pay This Amount 33.62**

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 08-27 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
09/16/2019	\$33.62
Enter Amount Paid	

09/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



465920000000118397924234380000033628



COLORADO  
VALLEY  
Telephone Cooperative

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www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 09/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>09/01-09/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>09/01-09/30</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	<b>09/01-09/30</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.61</b>
SUB-TOTAL			33.62
<b>Total Due: Please Pay This Amount</b>			<b>33.62</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
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# **BILL AT A GLANCE 10/01/2019**

BALANCE FROM LAST BILLING 33.62  
PAYMENT(S) RECEIVED THANK YOU! 09 06 33.62CR  
PREVIOUS BALANCE DUE .00

## **SUMMARY BY SERVICE TYPE**

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.66

**CURRENT BILLING AMOUNT 33.67**

**Total Due: Please Pay This Amount 33.67**

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.62	\$33.62CR	\$33.67	\$33.67

## **MESSAGE CENTER**

Effective October 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 24.4% to 25%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 25% (0.25) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve rural areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov).

### **\*\*\* Slamming/Cramming Message \*\*\***

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☐ Check for Address Change

Payment Due	Total Due
10/16/2019	\$33.67
Enter Amount Paid	

10/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

**COLORADO VALLEY**  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000118397924234380000033673



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Telephone Cooperative

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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 10/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>10/01-10/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>10/01-10/31</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	<b>10/01-10/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			33.67
<b>Total Due: Please Pay This Amount</b>			<b>33.67</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Expiry Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.67	\$33.67CR	\$33.67	\$33.67

## BILL AT A GLANCE 11/01/2019

BALANCE FROM LAST BILLING 33.67  
PAYMENT(S) RECEIVED THANK YOU! 10 03 33.67CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 33.67

Total Due: Please Pay This Amount 33.67

### MESSAGE CENTER

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Payment Due	Total Due
11/18/2019	\$33.67
Enter Amount Paid	

11/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





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Telephone Cooperative

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La Grange TX 78945-0130  
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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 11/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>11/01-11/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>11/01-11/30</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	<b>11/01-11/30</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			33.67
<b>Total Due: Please Pay This Amount</b>			<b>33.67</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Sign Date	Print Name





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www.cvctx.com

## BILL AT A GLANCE 12/01/2019

BALANCE FROM LAST BILLING 33.67  
PAYMENT(S) RECEIVED THANK YOU! 10 31 33.67CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 33.67

Total Due: Please Pay This Amount 33.67

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.67	\$33.67CR	\$33.67	\$33.67

### MESSAGE CENTER

HOLIDAY CLOSINGS: Our office will be closed Tuesday, December 24, 2019, Wednesday, December 25, 2019 and Wednesday, January 1, 2020. The Board of Directors and Staff of Colorado Valley join in sending Holiday Greetings and Best Wishes for the coming New Year!

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For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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Payment Due	Total Due
12/16/2019	\$33.67
Enter Amount Paid	

12/01/2019 000010

ACCOUNT NO:  
TELEPHONE NO:

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



465920000000118397924234380000033673



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 12/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>12/01-12/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>12/01-12/31</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	<b>12/01-12/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			33.67
<b>Total Due: Please Pay This Amount</b>			<b>33.67</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.62	\$38.62CR	\$38.25	\$38.25

## BILL AT A GLANCE 01/01/2020

BALANCE FROM LAST BILLING 38.62  
PAYMENT(S) RECEIVED - THANK YOU! 12-04 38.62CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.29

**CURRENT BILLING AMOUNT 38.25**

**Total Due: Please Pay This Amount 38.25**

### MESSAGE CENTER

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Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
01/16/2020	\$38.25
Enter Amount Paid	

01/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 01/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>01/01-01/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>01/01-01/31</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>01/01-01/31</b>		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			38.25
<b>Total Due: Please Pay This Amount</b>			<b>38.25</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
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TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.25	\$38.25CR	\$38.25	\$38.25

## BILL AT A GLANCE 02/01/2020

BALANCE FROM LAST BILLING 38.25  
PAYMENT(S) RECEIVED - THANK YOU! 01-03 38.25CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.29

**CURRENT BILLING AMOUNT 38.25**

**Total Due: Please Pay This Amount 38.25**

### MESSAGE CENTER

#### Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2019 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

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☐ Check for Address Change

Payment Due	Total Due
02/18/2020	\$38.25
Enter Amount Paid	
[REDACTED]	

02/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 02/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>02/01-02/29</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>02/01-02/29</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>02/01-02/29</b>		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			38.25
			38.25
			<b>38.25</b>

**Total Due: Please Pay This Amount**

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.25	\$38.25CR	\$38.25	\$38.25

## BILL AT A GLANCE 03/01/2020

BALANCE FROM LAST BILLING 38.25  
PAYMENT(S) RECEIVED - THANK YOU! 02-03 38.25CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 38.25

Total Due: Please Pay This Amount 38.25

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 02-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

### 2020 Scholarships

CVTC is pleased to offer \$5,000 in scholarships to approximately 10 area high school seniors who reside in a household that receives telephone service from the Cooperative. For more information and to apply, please visit our cvctx.com website. Deadline is April 1, 2020.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
03/16/2020	\$38.25
Enter Amount Paid	

03/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000119397924234610000038253



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 03/01/2020  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>03/01-03/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>03/01-03/31</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>03/01-03/31</b>		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			38.25
<b>Total Due: Please Pay This Amount</b>			<b>38.25</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

# **BILL AT A GLANCE 04/01/2020**

BALANCE FROM LAST BILLING 38.25  
PAYMENT(S) RECEIVED - THANK YOU! 03-05 38.25CR  
PREVIOUS BALANCE DUE .00

## **SUMMARY BY SERVICE TYPE**

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.12

**CURRENT BILLING AMOUNT 38.08**

**Total Due: Please Pay This Amount 38.08**

TELEPHONE NO: [REDACTED]		ACCOUNT NO: [REDACTED]	
Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.25	\$38.25CR	\$38.08	\$38.08

## **MESSAGE CENTER**

Have you browsed our website recently for current internet pricing, CVC bundles available, and new services we are offering to our customers? Allow us to help you determine your options and if upgrading to a new plan will answer your needs as well as save you money. Visit cvctx.com or call our office at 979.242.5911 for more information

\*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 03-26 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
04/16/2020	\$38.08
Enter Amount Paid	
[REDACTED]	

04/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 04/01/2020  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>04/01-04/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>04/01-04/30</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>04/01-04/30</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.12</b>
SUB-TOTAL			38.08

**Total Due: Please Pay This Amount**

**38.08**

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.08	\$38.08CR	\$38.08	\$38.08

## BILL AT A GLANCE 05/01/2020

BALANCE FROM LAST BILLING 38.08  
PAYMENT(S) RECEIVED - THANK YOU! 04-06 38.08CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 38.08

Total Due: Please Pay This Amount 38.08

### MESSAGE CENTER

#### ANNUAL MEETING

Colorado Valley Telephone Cooperative's Annual Membership Meeting normally held in May has been postponed due to the current COVID-19 pandemic. We will notify our members when it has been rescheduled.

\*\*\* Slamming/Cramming Message \*\*\*

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Payments received after 04-24 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
05/18/2020	\$38.08
Enter Amount Paid	

05/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000119397924234610000038086



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 05/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>05/01-05/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>05/01-05/31</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>05/01-05/31</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.12</b>
<b>SUB-TOTAL</b>			<b>38.08</b>

**Total Due: Please Pay This Amount**

**38.08**

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.08	\$38.08CR	\$38.08	\$38.08

## BILL AT A GLANCE 06/01/2020

BALANCE FROM LAST BILLING 38.08  
PAYMENT(S) RECEIVED - THANK YOU! 04-30 38.08CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 38.08

Total Due: Please Pay This Amount 38.08

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

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For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 05-26 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
06/16/2020	\$38.08
Enter Amount Paid	
[REDACTED]	

06/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130







PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 06/01/2020  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>06/01-06/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>06/01-06/30</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>06/01-06/30</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.12</b>
SUB-TOTAL			38.08

**Total Due: Please Pay This Amount**

38.08  
38.08  
**38.08**

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

# BILL AT A GLANCE 07/01/2019

BALANCE FROM LAST BILLING 38.01  
PAYMENT(S) RECEIVED THANK YOU! 06 06 38.01CR  
PREVIOUS BALANCE DUE .00

## SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.05

CURRENT BILLING AMOUNT 38.01

Total Due: Please Pay This Amount 38.01

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.01	\$38.01CR	\$38.01	\$38.01

## MESSAGE CENTER

\*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:  
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Effective July 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 18.8% to 24.4%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 24.4% (0.244) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

\*\*\* Slamming/Cramming Message \*\*\*

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Payments received after 06-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
07/16/2019	\$38.01
Enter Amount Paid	

07/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 07/01/2019  
Page: 2 of 3

(Continued from MESSAGE CENTER)

\*\*\* Privacy Statement \*\*\*

Per line or per call blocking does not prevent transmission of your telephone number when you call a company using an 800, 888, 877, 866, 855, 844, 833, 900 or 976 number. Therefore, your number may be available to that company's service representative before your call is answered.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

Name		Date of Birth	
Address			
City, State, Zip			
City	State	Zip	
Phone		Business	



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 07/01/2019  
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>07/01-07/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>07/01-07/31</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>07/01-07/31</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.69
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.05</b>
<b>SUB-TOTAL</b>			<b>38.01</b>
			38.01
<b>Total Due: Please Pay This Amount</b>			<b>38.01</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.







PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.01	\$38.01CR	\$39.08	\$39.08

## BILL AT A GLANCE 08/01/2019

BALANCE FROM LAST BILLING 38.01  
PAYMENT(S) RECEIVED - THANK YOU! 07-03 38.01CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
MISCELLANEOUS CHARGES .51  
TAXES AND SURCHARGES 5.61

CURRENT BILLING AMOUNT 39.08

Total Due: Please Pay This Amount 39.08

### MESSAGE CENTER

\*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:  
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

#### Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2018 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

#### \*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 07-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
08/16/2019	\$39.08
Enter Amount Paid	

08/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130







COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 08/01/2019  
Page 2 of 3

(Continued from MESSAGE CENTER)

For Billing or Sales/Service Questions call (979)242-5911 or call toll  
free: (800)242-5911.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name		Contact Number
Address		
Delivery Address		
City	State	Zip
Signature		Effective Date



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 08/01/2019  
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>08/01-08/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>08/01-08/31</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>MISCELLANEOUS CHARGES</b>			
TAX ADJUSTMENT	07/09		.51
<b>MISCELLANEOUS CHARGES SUBTOTAL</b>			<b>.51</b>
<b>TAXES AND SURCHARGES</b>	<b>08/01-08/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.61</b>
SUB-TOTAL			39.08
<b>Total Due: Please Pay This Amount</b>			<b>39.08</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.





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TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$39.08	\$39.08CR	\$38.57	\$38.57

## BILL AT A GLANCE 09/01/2019

BALANCE FROM LAST BILLING 39.08  
PAYMENT(S) RECEIVED - THANK YOU! 08-01 39.08CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.61

CURRENT BILLING AMOUNT 38.57

Total Due: Please Pay This Amount 38.57

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

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Payments received after 08-27 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

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☐ Check for Address Change

Payment Due	Total Due
09/16/2019	\$38.57
Enter Amount Paid	

09/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 09/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>09/01-09/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>09/01-09/30</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>09/01-09/30</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.61</b>
SUB-TOTAL			38.57
			38.57
			<b>38.57</b>

**Total Due: Please Pay This Amount**

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.57	\$38.57CR	\$38.62	\$38.62

## BILL AT A GLANCE 10/01/2019

BALANCE FROM LAST BILLING 38.57  
PAYMENT(S) RECEIVED - THANK YOU! 09-05 38.57CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.66

**CURRENT BILLING AMOUNT 38.62**

**Total Due: Please Pay This Amount 38.62**

### MESSAGE CENTER

Effective October 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 24.4% to 25%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 25% (0.25) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve rural areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov).

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Payments received after 09-24 may not be reflected on this statement.

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For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
10/16/2019	\$38.62
Enter Amount Paid	

10/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 10/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>10/01-10/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>10/01-10/31</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>10/01-10/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			38.62
<b>Total Due: Please Pay This Amount</b>			<b>38.62</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.62	\$38.62CR	\$38.62	\$38.62

## BILL AT A GLANCE 11/01/2019

BALANCE FROM LAST BILLING 38.62  
PAYMENT(S) RECEIVED - THANK YOU! 10-02 38.62CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 38.62

Total Due: Please Pay This Amount 38.62

### MESSAGE CENTER

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Payment Due	Total Due
11/18/2019	\$38.62
Enter Amount Paid	
[REDACTED]	

11/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 11/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>11/01-11/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>11/01-11/30</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>11/01-11/30</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			38.62
<b>Total Due: Please Pay This Amount</b>			<b>38.62</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.62	\$38.62CR	\$38.62	\$38.62

## BILL AT A GLANCE 12/01/2019

BALANCE FROM LAST BILLING 38.62  
PAYMENT(S) RECEIVED - THANK YOU! 10-31 38.62CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 4.95  
TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 38.62

Total Due: Please Pay This Amount 38.62

### MESSAGE CENTER

HOLIDAY CLOSINGS: Our office will be closed Tuesday, December 24, 2019, Wednesday, December 25, 2019 and Wednesday, January 1, 2020. The Board of Directors and Staff of Colorado Valley join in sending Holiday Greetings and Best Wishes for the coming New Year!

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☐ Check for Address Change

Payment Due	Total Due
12/16/2019	\$38.62
Enter Amount Paid	

12/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000119397924234610000038624



PO Box 130  
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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 12/01/2019  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>12/01-12/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>12/01-12/31</b>		
PER LINE BLOCKING			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>4.95</b>
<b>TAXES AND SURCHARGES</b>	<b>12/01-12/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			38.62
<b>Total Due: Please Pay This Amount</b>			<b>38.62</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.64	\$35.64CR	\$35.27	\$35.27

## BILL AT A GLANCE 01/01/2020

BALANCE FROM LAST BILLING 35.64  
PAYMENT(S) RECEIVED - THANK YOU! 12-16 35.64CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.51

CURRENT BILLING AMOUNT 35.27

Total Due: Please Pay This Amount 35.27

### MESSAGE CENTER

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☐ Check for Address Change

Payment Due	Total Due
01/16/2020	\$35.27
Enter Amount Paid	

01/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130







PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 01/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>01/01-01/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>01/01-01/31</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>01/01-01/31</b>		
FEDERAL EXCISE TAX			.95
STATE SALES TAX			1.98
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.51</b>
SUB-TOTAL			35.27
<b>Total Due: Please Pay This Amount</b>			<b>35.27</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.27	\$35.27CR	\$35.56	\$35.56

## BILL AT A GLANCE 02/01/2020

BALANCE FROM LAST BILLING 35.27  
PAYMENT(S) RECEIVED - THANK YOU! 01-08 35.27CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.51  
COLORADO VALLEY TELEPHONE .29

**CURRENT BILLING AMOUNT 35.56**

**Total Due: Please Pay This Amount 35.56**

### MESSAGE CENTER

#### Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2019 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

#### \*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 01-28 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
02/18/2020	\$35.56
Enter Amount Paid	

02/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 02/01/2020  
Page: 2 of 3

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>02/01-02/29</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>02/01-02/29</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>02/01-02/29</b>		
FEDERAL EXCISE TAX			.95
STATE SALES TAX			1.98
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.51</b>
SUB-TOTAL			35.27
COLORADO VALLEY TELEPHONE TOTAL CHARGES			.29
			35.56
			<b>35.56</b>

**Total Due: Please Pay This Amount**

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

**COLORADO VALLEY TELEPHONE**

**COLORADO VALLEY TELEPHONE USAGE FOR TELEPHONE: (979)242-3486**

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 02/01/2020  
Page: 3 of 3

# INDICATOR LEGEND

TC TYPE OF CALL  
DD DIRECT DIAL - DAY RATE

TC TYPE OF CALL

## COLORADO VALLEY TELEPHONE

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
12-28	9:43am	DD	[REDACTED]	2.0	.17
12-28	9:48am	DD	[REDACTED]	1.0	.09

2 CALL(S) FOR 3.0 MINUTE(S)

COLORADO VALLEY TELEPHONE	.26
STATE SALES TAX	.02
TEXAS UNIVERSAL SERVICE	.01
COLORADO VALLEY TELEPHONE TOTAL ITEMIZED CHARGES	.29





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.56	\$35.56CR	\$35.27	\$35.27

## BILL AT A GLANCE 03/01/2020

BALANCE FROM LAST BILLING 35.56  
PAYMENT(S) RECEIVED - THANK YOU! 02-21 35.56CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.51

CURRENT BILLING AMOUNT 35.27

Total Due: Please Pay This Amount 35.27

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

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We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

### 2020 Scholarships

CVTC is pleased to offer \$5,000 in scholarships to approximately 10 area high school seniors who reside in a household that receives telephone service from the Cooperative. For more information and to apply, please visit our cvctx.com website. Deadline is April 1, 2020.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
03/16/2020	\$35.27
Enter Amount Paid	
[REDACTED]	

03/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 03/01/2020  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>03/01-03/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>03/01-03/31</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>03/01-03/31</b>		
FEDERAL EXCISE TAX			.95
STATE SALES TAX			1.98
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.51</b>
SUB-TOTAL			35.27
<b>Total Due: Please Pay This Amount</b>			<b>35.27</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.27	\$35.27CR	\$35.10	\$35.10

## BILL AT A GLANCE 04/01/2020

BALANCE FROM LAST BILLING 35.27  
PAYMENT(S) RECEIVED - THANK YOU! 03-09 35.27CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.34

CURRENT BILLING AMOUNT 35.10

Total Due: Please Pay This Amount 35.10

### MESSAGE CENTER

Have you browsed our website recently for current internet pricing, CVC bundles available, and new services we are offering to our customers? Allow us to help you determine your options and if upgrading to a new plan will answer your needs as well as save you money. Visit cvctx.com or call our office at 979.242.5911 for more information

#### \*\*\* Slamming/Cramming Message \*\*\*

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Payments received after 03-26 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
04/16/2020	\$35.10

04/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

Enter Amount Paid

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 04/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>04/01-04/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>04/01-04/30</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>04/01-04/30</b>		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.97
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.34</b>
SUB-TOTAL			35.10
			35.10
			<b>35.10</b>

**Total Due: Please Pay This Amount**

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.10	\$35.10CR	\$35.10	\$35.10

## BILL AT A GLANCE 05/01/2020

BALANCE FROM LAST BILLING 35.10  
PAYMENT(S) RECEIVED - THANK YOU! 04-08 35.10CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.34

CURRENT BILLING AMOUNT 35.10

Total Due: Please Pay This Amount 35.10

### MESSAGE CENTER

#### ANNUAL MEETING

Colorado Valley Telephone Cooperative's Annual Membership Meeting normally held in May has been postponed due to the current COVID-19 pandemic. We will notify our members when it has been rescheduled.

#### \*\*\* Slamming/Cramming Message \*\*\*

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Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
05/18/2020	\$35.10
Enter Amount Paid	

05/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130







PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 05/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>05/01-05/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>05/01-05/31</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>05/01-05/31</b>		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.97
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.34</b>
SUB-TOTAL			35.10
			35.10
			<b>35.10</b>

**Total Due: Please Pay This Amount**

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.10	\$35.10CR	\$35.10	\$35.10

## BILL AT A GLANCE 06/01/2020

BALANCE FROM LAST BILLING 35.10  
PAYMENT(S) RECEIVED - THANK YOU! 05-01 35.10CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.34

**CURRENT BILLING AMOUNT 35.10**

**Total Due: Please Pay This Amount 35.10**

### MESSAGE CENTER

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Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
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☐ Check for Address Change

Payment Due	Total Due
06/16/2020	\$35.10
Enter Amount Paid	

06/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000120897924234860000035108



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 06/01/2020  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>06/01-06/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>06/01-06/30</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>06/01-06/30</b>		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.97
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.34</b>
SUB-TOTAL			35.10
<b>Total Due: Please Pay This Amount</b>			<b>35.10</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

## BILL AT A GLANCE 07/01/2019

BALANCE FROM LAST BILLING 35.03  
PAYMENT(S) RECEIVED - THANK YOU! 06-03 35.03CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.27

CURRENT BILLING AMOUNT 35.03

Total Due: Please Pay This Amount 35.03

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.03	\$35.03CR	\$35.03	\$35.03

### MESSAGE CENTER

\*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:  
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Effective July 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 18.8% to 24.4%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 24.4% (0.244) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

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(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
07/16/2019	\$35.03
Enter Amount Paid	

07/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 07/01/2019  
Page: 2 of 3

(Continued from MESSAGE CENTER)

\*\*\* Privacy Statement \*\*\*

Per line or per call blocking does not prevent transmission of your telephone number when you call a company using an 800, 888, 877, 866, 855, 844, 833, 900 or 976 number. Therefore, your number may be available to that company's service representative before your call is answered.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Change Name
Address	
City/State/Zip	
Phone	
Business	



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 07/01/2019  
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>07/01-07/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>07/01-07/31</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>07/01-07/31</b>		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.97
FEDERAL UNIVERSAL SERVICE FEE			1.69
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.27</b>
<b>SUB-TOTAL</b>			<b>35.03</b>
			35.03
<b>Total Due: Please Pay This Amount</b>			<b>35.03</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.







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## BILL AT A GLANCE 08/01/2019

BALANCE FROM LAST BILLING 35.03  
PAYMENT(S) RECEIVED - THANK YOU! 07-03 35.03CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
MISCELLANEOUS CHARGES .51  
TAXES AND SURCHARGES 5.83

**CURRENT BILLING AMOUNT 36.10**

**Total Due: Please Pay This Amount 36.10**

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.03	\$35.03CR	\$36.10	\$36.10

### MESSAGE CENTER

\*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:  
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2018 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

\*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 07-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

(Continued on subsequent pages)

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Payment Due	Total Due
08/16/2019	\$36.10
Enter Amount Paid	

08/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





COLORADO  
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Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 08/01/2019  
Page 2 of 3

(Continued from MESSAGE CENTER)

For Billing or Sales/Service Questions call (979)242-5911 or call toll  
free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

Name		Contact Number
Address		
Delivery Address		
City	State	Zip
Signature		Effective Date



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 08/01/2019  
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>08/01-08/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>08/01-08/31</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>MISCELLANEOUS CHARGES</b>			
TAX ADJUSTMENT	07/09		.51
<b>MISCELLANEOUS CHARGES SUBTOTAL</b>			<b>.51</b>
<b>TAXES AND SURCHARGES</b>	<b>08/01-08/31</b>		
FEDERAL EXCISE TAX			.96
STATE SALES TAX			2.00
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.83</b>
SUB-TOTAL			36.10
<b>Total Due: Please Pay This Amount</b>			<b>36.10</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.







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TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$36.10	\$36.10CR	\$35.59	\$35.59

## BILL AT A GLANCE 09/01/2019

BALANCE FROM LAST BILLING 36.10  
PAYMENT(S) RECEIVED - THANK YOU! 08-01 36.10CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.83

**CURRENT BILLING AMOUNT 35.59**

**Total Due: Please Pay This Amount 35.59**

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

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Payment Due	Total Due
09/16/2019	\$35.59
Enter Amount Paid	

09/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

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LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 09/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>09/01-09/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>09/01-09/30</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>09/01-09/30</b>		
FEDERAL EXCISE TAX			.96
STATE SALES TAX			2.00
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.83</b>
SUB-TOTAL			35.59
<b>Total Due: Please Pay This Amount</b>			<b>35.59</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





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# **BILL AT A GLANCE 10/01/2019**

BALANCE FROM LAST BILLING 35.59  
PAYMENT(S) RECEIVED - THANK YOU! 09-06 35.59CR  
PREVIOUS BALANCE DUE .00

## **SUMMARY BY SERVICE TYPE**

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.88

**CURRENT BILLING AMOUNT 35.64**

**Total Due: Please Pay This Amount 35.64**

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.59	\$35.59CR	\$35.64	\$35.64

## **MESSAGE CENTER**

Effective October 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 24.4% to 25%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 25% (0.25) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve rural areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

### **\*\*\* Slamming/Cramming Message \*\*\***

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Payments received after 09-24 may not be reflected on this statement.

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Payment Due	Total Due
10/16/2019	\$35.64
Enter Amount Paid	

10/01/2019 000010

ACCOUNT NO:  
TELEPHONE NO:

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130







PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 10/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>10/01-10/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>10/01-10/31</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>10/01-10/31</b>		
FEDERAL EXCISE TAX			.96
STATE SALES TAX			2.00
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.88</b>
SUB-TOTAL			35.64
<b>Total Due: Please Pay This Amount</b>			<b>35.64</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.64	\$35.64CR	\$35.64	\$35.64

## BILL AT A GLANCE 11/01/2019

BALANCE FROM LAST BILLING 35.64  
PAYMENT(S) RECEIVED - THANK YOU! 10-02 35.64CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.88

**CURRENT BILLING AMOUNT 35.64**

**Total Due: Please Pay This Amount 35.64**

### MESSAGE CENTER

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Payment Due	Total Due
11/18/2019	\$35.64
Enter Amount Paid	

11/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
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LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 11/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>11/01-11/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>11/01-11/30</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>11/01-11/30</b>		
FEDERAL EXCISE TAX			.96
STATE SALES TAX			2.00
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.88</b>
SUB-TOTAL			35.64
<b>Total Due: Please Pay This Amount</b>			<b>35.64</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





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## BILL AT A GLANCE 12/01/2019

BALANCE FROM LAST BILLING 35.64  
PAYMENT(S) RECEIVED - THANK YOU! 11-04 35.64CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES 1.75  
TAXES AND SURCHARGES 5.88

**CURRENT BILLING AMOUNT 35.64**

**Total Due: Please Pay This Amount 35.64**

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$35.64	\$35.64CR	\$35.64	\$35.64

### MESSAGE CENTER

**HOLIDAY CLOSINGS:** Our office will be closed Tuesday, December 24, 2019, Wednesday, December 25, 2019 and Wednesday, January 1, 2020. The Board of Directors and Staff of Colorado Valley join in sending Holiday Greetings and Best Wishes for the coming New Year!

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www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
12/16/2019	\$35.64
Enter Amount Paid	

12/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 12/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>12/01-12/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>12/01-12/31</b>		
CALL WAITING/CANCEL CALL WAITING- RES		1 @ 1.75	1.75
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>1.75</b>
<b>TAXES AND SURCHARGES</b>	<b>12/01-12/31</b>		
FEDERAL EXCISE TAX			.96
STATE SALES TAX			2.00
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.67
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.88</b>
SUB-TOTAL			35.64
<b>Total Due: Please Pay This Amount</b>			<b>35.64</b>

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.67	\$33.67CR	\$33.30	\$33.30

## BILL AT A GLANCE 01/01/2020

BALANCE FROM LAST BILLING 33.67  
Phone Payments 11-26 33.67CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 33.30

Total Due: Please Pay This Amount 33.30

### MESSAGE CENTER

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www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
01/16/2020	\$33.30
Enter Amount Paid	

01/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000141897924251690000033309





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 01/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>01/01-01/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>01/01-01/31</b>		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			33.30
			33.30
			<b>33.30</b>

**Total Due: Please Pay This Amount**

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.30	\$33.30CR	\$33.43	\$33.43

## BILL AT A GLANCE 02/01/2020

BALANCE FROM LAST BILLING 33.30  
Phone Payments 12-26 [REDACTED] 30CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.29  
COLORADO VALLEY LONG DISTANCE .13

CURRENT BILLING AMOUNT 33.43

Total Due: Please Pay This Amount 33.43

### MESSAGE CENTER

#### Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2019 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

#### \*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 01-28 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
02/18/2020	\$33.43
Enter Amount Paid	

02/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 02/01/2020  
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	02/01-02/29		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	02/01-02/29		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			33.30
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			.13

**Total Due: Please Pay This Amount**

**33.43**

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

**COLORADO VALLEY LONG DISTANCE**

**COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]**

**INDICATOR LEGEND**

TC TYPE OF CALL  
DD DIRECT DIAL - DAY RATE  
4A CVLD SIMPLE RATE

TC TYPE OF CALL

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO. [REDACTED]  
BILL DATE: 02/01/2020  
Page: 3 of 3

**COLORADO VALLEY LONG DISTANCE**

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
01-08	9:00am	DD 4A	[REDACTED]	1.0	12
			1 CALL(S) FOR 1.0 MINUTE(S)		
		CVLD SIMPLE RATE	1.0 MINUTES USED		.12
			COLORADO VALLEY LONG DISTANCE		.12
			STATE SALES TAX	.01	.01
			COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES		.13





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.43	\$33.43CR	\$33.30	\$33.30

## BILL AT A GLANCE 03/01/2020

BALANCE FROM LAST BILLING 33.43  
Phone Payments 02-03 33.43CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 33.30

Total Due: Please Pay This Amount 33.30

### MESSAGE CENTER

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We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

### 2020 Scholarships

CVTC is pleased to offer \$5,000 in scholarships to approximately 10 area high school seniors who reside in a household that receives telephone service from the Cooperative. For more information and to apply, please visit our cvctx.com website. Deadline is April 1, 2020.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
03/16/2020	\$33.30
Enter Amount Paid	

03/01/2020 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



465920000000141897924251690000033309



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 03/01/2020  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>03/01-03/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>03/01-03/31</b>		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			33.30
			33.30
			<b>33.30</b>

**Total Due: Please Pay This Amount**

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.30	\$33.30CR	\$33.13	\$33.13

## BILL AT A GLANCE 04/01/2020

BALANCE FROM LAST BILLING 33.30  
Phone Payments 03-02 33.30CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 33.13

Total Due: Please Pay This Amount 33.13

### MESSAGE CENTER

Have you browsed our website recently for current internet pricing, CVC bundles available, and new services we are offering to our customers? Allow us to help you determine your options and if upgrading to a new plan will answer your needs as well as save you money. Visit cvctx.com or call our office at 979.242.5911 for more information

\*\*\* Slamming/Cramming Message \*\*\*

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We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
04/16/2020	\$33.13
Enter Amount Paid	

04/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



465920000000141897924251690000033132



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 04/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>04/01-04/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>04/01-04/30</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.12</b>
SUB-TOTAL			33.13
<b>Total Due: Please Pay This Amount</b>			<b>33.13</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.13	\$33.13CR	\$33.13	\$33.13

## BILL AT A GLANCE 05/01/2020

BALANCE FROM LAST BILLING 33.13  
Phone Payments 03-31 33.13CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 33.13

Total Due: Please Pay This Amount 33.13

### MESSAGE CENTER

#### ANNUAL MEETING

Colorado Valley Telephone Cooperative's Annual Membership Meeting normally held in May has been postponed due to the current COVID-19 pandemic. We will notify our members when it has been rescheduled.

#### \*\*\* Slamming/Cramming Message \*\*\*

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We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
05/18/2020	\$33.13
Enter Amount Paid	

05/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000141897924251690000033132





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 05/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>05/01-05/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>05/01-05/31</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.12</b>
SUB-TOTAL			33.13
<b>Total Due: Please Pay This Amount</b>			<b>33.13</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.13	\$33.13CR	\$33.13	\$33.13

## BILL AT A GLANCE 06/01/2020

BALANCE FROM LAST BILLING 33.13  
Phone Payments 04-29 33.13CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 33.13

Total Due: Please Pay This Amount 33.13

### MESSAGE CENTER

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Payments received after 05-26 may not be reflected on this statement.

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Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
06/16/2020	\$33.13
Enter Amount Paid	
[REDACTED]	

06/01/2020 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 06/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>06/01-06/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>06/01-06/30</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.12</b>
SUB-TOTAL			33.13
<b>Total Due: Please Pay This Amount</b>			<b>33.13</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$36.23	\$36.23CR	\$33.06	\$33.06

## BILL AT A GLANCE 07/01/2019

BALANCE FROM LAST BILLING 36.23  
Phone Payments 05-30 36.23CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.05

CURRENT BILLING AMOUNT 33.06

Total Due: Please Pay This Amount 33.06

### MESSAGE CENTER

\*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:  
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Effective July 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 18.8% to 24.4%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 24.4% (0.244) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

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Payments received after 06-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
07/16/2019	\$33.06
Enter Amount Paid	

07/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 07/01/2019  
Page: 2 of 3

(Continued from MESSAGE CENTER)

\*\*\* Privacy Statement \*\*\*

Per line or per call blocking does not prevent transmission of your telephone number when you call a company using an 800, 888, 877, 866, 855, 844, 833, 900 or 976 number. Therefore, your number may be available to that company's service representative before your call is answered.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

Name		Billing Number	
Address			
Delivery Address			
City	State	Zip	
Signature		E-mail Address	



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 07/01/2019  
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>07/01-07/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>07/01-07/31</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.69
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.05</b>
<b>SUB-TOTAL</b>			<b>33.06</b>
			33.06
<b>Total Due: Please Pay This Amount</b>			<b>33.06</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.







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# **BILL AT A GLANCE 08/01/2019**

BALANCE FROM LAST BILLING 33.06  
Phone Payments 07-01 33.06CR  
**PREVIOUS BALANCE DUE .00**

## **SUMMARY BY SERVICE TYPE**

BASIC LOCAL SERVICES 28.01  
MISCELLANEOUS CHARGES .51  
TAXES AND SURCHARGES 5.61

**CURRENT BILLING AMOUNT 34.13**

**Total Due: Please Pay This Amount 34.13**

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.06	\$33.06CR	\$34.13	\$34.13

## **MESSAGE CENTER**

\*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:  
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2018 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

\*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 07-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
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☐ Check for Address Change

Payment Due	Total Due
08/16/2019	\$34.13
Enter Amount Paid	

08/01/2019 000110

ACCOUNT NO:  
TELEPHONE NO:

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 08/01/2019  
Page. 2 of 3

(Continued from MESSAGE CENTER)

For Billing or Sales/Service Questions call (979)242-5911 or call toll  
free: (800)242-5911.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name		Contact Number
Address		
Delivery Address		
City	State	Zip
Signature		Effective Date



COLORADO  
VALLEY  
Telephone Cooperative

PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 08/01/2019  
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>08/01-08/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>MISCELLANEOUS CHARGES</b>			
TAX ADJUSTMENT	07/09		.51
<b>MISCELLANEOUS CHARGES SUBTOTAL</b>			<b>.51</b>
<b>TAXES AND SURCHARGES</b>	<b>08/01-08/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.61</b>
SUB-TOTAL			34.13
<b>Total Due: Please Pay This Amount</b>			<b>34.13</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.







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TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$34.13	\$34.13CR	\$33.62	\$33.62

## BILL AT A GLANCE 09/01/2019

BALANCE FROM LAST BILLING 34.13  
Phone Payments 07-30 34.13CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.61

CURRENT BILLING AMOUNT 33.62

Total Due: Please Pay This Amount 33.62

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 08-27 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
09/16/2019	\$33.62
Enter Amount Paid	

09/01/2019 000110

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



465920000000141897924251690000033628



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 09/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>09/01-09/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>09/01-09/30</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.61</b>
SUB-TOTAL			33.62
<b>Total Due: Please Pay This Amount</b>			<b>33.62</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.62	\$33.62CR	\$33.67	\$33.67

## BILL AT A GLANCE 10/01/2019

BALANCE FROM LAST BILLING 33.62  
Phone Payments 09-03 33.62CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 33.67

Total Due: Please Pay This Amount 33.67

### MESSAGE CENTER

Effective October 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 24.4% to 25%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 25% (0.25) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve rural areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: [fccinfo@fcc.gov](mailto:fccinfo@fcc.gov).

### \*\*\* Slamming/Cramming Message \*\*\*

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For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: [www.cvctx.com](http://www.cvctx.com). If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 09-24 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
10/16/2019	\$33.67
Enter Amount Paid	
[REDACTED]	

10/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000141897924251690000033673





PO Box 130  
La Grange TX 78945-0130  
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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 10/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>10/01-10/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>10/01-10/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			33.67
<b>Total Due: Please Pay This Amount</b>			<b>33.67</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.67	\$33.67CR	\$33.67	\$33.67

**BILL AT A GLANCE 11/01/2019**

BALANCE FROM LAST BILLING 33.67  
Phone Payments 10-02 33.67CR  
**PREVIOUS BALANCE DUE .00**

**SUMMARY BY SERVICE TYPE**

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.66

**CURRENT BILLING AMOUNT 33.67**

**Total Due: Please Pay This Amount 33.67**

**MESSAGE CENTER**

\*\*\* Slamming/Cramming Message \*\*\*

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Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
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www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
11/18/2019	\$33.67
<b>Enter Amount Paid</b>	
[REDACTED]	

11/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
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LA GRANGE TX 78945-0130



465920000000141897924251690000033673



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La Grange TX 78945-0130  
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ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 11/01/2019  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>11/01-11/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>11/01-11/30</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			33.67
<b>Total Due: Please Pay This Amount</b>			<b>33.67</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.67	\$33.67CR	\$33.67	\$33.67

## BILL AT A GLANCE 12/01/2019

BALANCE FROM LAST BILLING 33.67  
Phone Payments 10-29 33.67CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 33.67

Total Due: Please Pay This Amount 33.67

### MESSAGE CENTER

HOLIDAY CLOSINGS: Our office will be closed Tuesday, December 24, 2019, Wednesday, December 25, 2019 and Wednesday, January 1, 2020. The Board of Directors and Staff of Colorado Valley join in sending Holiday Greetings and Best Wishes for the coming New Year!

\*\*\* Slamming/Cramming Message \*\*\*

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Payments received after 11-21 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
12/16/2019	\$33.67
Enter Amount Paid	

12/01/2019 000010

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130



4659200000000141897924251690000033673



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 12/01/2019  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>12/01-12/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>TAXES AND SURCHARGES</b>	<b>12/01-12/31</b>		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.66</b>
SUB-TOTAL			33.67
<b>Total Due: Please Pay This Amount</b>			<b>33.67</b>

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.  
The carrier you have chosen for your long distance (IntraLATA) calls is CVLD.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.67	\$33.67CR	\$33.30	\$33.30

## BILL AT A GLANCE 01/01/2020

BALANCE FROM LAST BILLING 33.67  
PAYMENT(S) RECEIVED - THANK YOU! 12-10 33.67CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.29

**CURRENT BILLING AMOUNT 33.30**

**Pay By Bank -- Do Not Pay 33.30**

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

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For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 12-20 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
01/16/2020	\$33.30
Enter Amount Paid	
Pay By Bank	

01/01/2020 000000

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130







PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 01/01/2020  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>01/01-01/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>01/01-01/31</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	<b>01/01-01/31</b>		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			33.30
			33.30
			<b>33.30</b>

**Pay By Bank -- Do Not Pay**

The carrier you have chosen for your long distance (InterLATA) calls is NO PIC.  
The carrier you have chosen for your long distance (IntraLATA) calls is NO PIC.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.30	\$33.30CR	\$33.30	\$33.30

## BILL AT A GLANCE 02/01/2020

BALANCE FROM LAST BILLING 33.30  
PAYMENT(S) RECEIVED - THANK YOU! 01-10 33.30CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 33.30

Pay By Bank -- Do Not Pay 33.30

### MESSAGE CENTER

#### Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2019 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

#### \*\*\* Slamming/Cramming Message \*\*\*

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 01-28 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

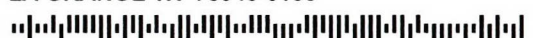
☐ Check for Address Change

Payment Due	Total Due
02/18/2020	\$33.30
Enter Amount Paid	
Pay By Bank	

02/01/2020 000000

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 02/01/2020  
Page: 2 of 2

**MONTHLY USAGE FOR TELEPHONE:** [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	02/01-02/29		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	02/01-02/29		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	02/01-02/29		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			33.30
			33.30
			<b>33.30</b>

**Pay By Bank -- Do Not Pay**

The carrier you have chosen for your long distance (InterLATA) calls is NO PIC.  
The carrier you have chosen for your long distance (IntraLATA) calls is NO PIC.

*PLEASE INDICATE CHANGE OF ADDRESS*

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.30	\$33.30CR	\$33.30	\$33.30

## BILL AT A GLANCE 03/01/2020

BALANCE FROM LAST BILLING 33.30  
PAYMENT(S) RECEIVED - THANK YOU! 02-10 33.30CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 33.30

Pay By Bank -- Do Not Pay 33.30

### MESSAGE CENTER

\*\*\* Slamming/Cramming Message \*\*\*

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For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 02-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

### 2020 Scholarships

CVTC is pleased to offer \$5,000 in scholarships to approximately 10 area high school seniors who reside in a household that receives telephone service from the Cooperative. For more information and to apply, please visit our cvctx.com website. Deadline is April 1, 2020.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
03/16/2020	\$33.30

03/01/2020 000000

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]

Enter Amount Paid

Pay By Bank

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 03/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>03/01-03/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>03/01-03/31</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	<b>03/01-03/31</b>		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.29</b>
SUB-TOTAL			33.30
			33.30
			<b>33.30</b>

**Pay By Bank -- Do Not Pay**

The carrier you have chosen for your long distance (InterLATA) calls is NO PIC.  
The carrier you have chosen for your long distance (IntraLATA) calls is NO PIC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

## BILL AT A GLANCE 04/01/2020

BALANCE FROM LAST BILLING 33.30  
PAYMENT(S) RECEIVED - THANK YOU! 03-10 33.30CR  
PREVIOUS BALANCE DUE .00

### SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 33.13

Pay By Bank -- Do Not Pay 33.13

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.30	\$33.30CR	\$33.13	\$33.13

### MESSAGE CENTER

Have you browsed our website recently for current internet pricing, CVC bundles available, and new services we are offering to our customers? Allow us to help you determine your options and if upgrading to a new plan will answer your needs as well as save you money. Visit cvctx.com or call our office at 979.242.5911 for more information

\*\*\* Slamming/Cramming Message \*\*\*

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Payments received after 03-26 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
04/16/2020	\$33.13
Enter Amount Paid	
Pay By Bank	

04/01/2020 000100

ACCOUNT NO:  
TELEPHONE NO:

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130







PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 04/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>04/01-04/30</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>04/01-04/30</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	<b>04/01-04/30</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.12</b>
SUB-TOTAL			33.13
			33.13
			<b>33.13</b>

**Pay By Bank -- Do Not Pay**

The carrier you have chosen for your long distance (InterLATA) calls is NO PIC.  
The carrier you have chosen for your long distance (IntraLATA) calls is NO PIC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

# **BILL AT A GLANCE 05/01/2020**

BALANCE FROM LAST BILLING 33.13  
PAYMENT(S) RECEIVED - THANK YOU! 04-10 33.13CR  
PREVIOUS BALANCE DUE .00

## **SUMMARY BY SERVICE TYPE**

BASIC LOCAL SERVICES 28.01  
OTHER TELEPHONE SERVICES .00  
TAXES AND SURCHARGES 5.12

**CURRENT BILLING AMOUNT 33.13**

**Pay By Bank -- Do Not Pay 33.13**

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.13	\$33.13CR	\$33.13	\$33.13

## **MESSAGE CENTER**

### **ANNUAL MEETING**

Colorado Valley Telephone Cooperative's Annual Membership Meeting normally held in May has been postponed due to the current COVID-19 pandemic. We will notify our members when it has been rescheduled.

\*\*\* Slamming/Cramming Message \*\*\*

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Please return lower portion with your payment...retain upper portion for your records



PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
05/18/2020	\$33.13
Enter Amount Paid	
Pay By Bank	

05/01/2020 000100

ACCOUNT NO:  
TELEPHONE NO:

COLORADO VALLEY  
PO BOX 130  
LA GRANGE TX 78945-0130





PO Box 130  
La Grange TX 78945-0130  
www.cvctx.com

ACCOUNT NO: [REDACTED]  
TELEPHONE NO: [REDACTED]  
BILL DATE: 05/01/2020  
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
<b>BASIC LOCAL SERVICES</b>	<b>05/01-05/31</b>		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
<b>BASIC LOCAL SERVICES SUBTOTAL</b>			<b>28.01</b>
*Basic Local Service may be disconnected for non-payment.			
<b>OTHER TELEPHONE SERVICES</b>	<b>05/01-05/31</b>		
TOLL REST. 900/975/700			
<b>OTHER TELEPHONE SERVICES SUBTOTAL</b>			<b>.00</b>
<b>TAXES AND SURCHARGES</b>	<b>05/01-05/31</b>		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
<b>Total TAXES AND SURCHARGES SUBTOTAL</b>			<b>5.12</b>
SUB-TOTAL			33.13
			33.13
			<b>33.13</b>

**Pay By Bank -- Do Not Pay**

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The carrier you have chosen for your long distance (IntraLATA) calls is NO PIC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date