

**Texas Universal Service Fund
Texas USF External Audit
June 2019 - August 2019**

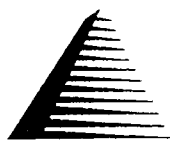
Payee	Disbursement
Hurlbert CPA	<u>\$7,800.00</u>
Total	\$7,800.00

Texas Universal Service Fund
Texas USF Unclaimed Funds
June 2019 - August 2019

Payee	Disbursement
None the Quarter	<u>\$0.00</u>
Total	\$0.00

**Texas Universal Service Fund
Texas USF Collection Agency Fee
June 2019 - August 2019**

Payee	Disbursement
None the Quarter	<u>\$0.00</u>
Total	\$0.00



COLORADO
VALLEY

Telephone Cooperative

4915 South US Hwy. 77 • PO Box 130
La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910

www.cvctx.com

RECEIVED

2017 APR 27 AM 9:18

PUBLIC UTILITY COMMISSION
FILING CLERK

April 24, 2017

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

Dear Filing Clerk:

On behalf of Colorado Valley Telephone Cooperative, Inc. ("Colorado Valley") enclosed for filing is an original and four (4) copies of the quarterly report of Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan receipts in its Study Area (SAC 442059), pursuant to P.U.C. Substantive Rule 26.404(g)(2).

First Quarter 2017 TUSF Receipts \$458,238.00

Please acknowledge receipt of this filing by date stamping and returning the extra copy of this report in the enclosed self-addressed, stamped envelope. Any questions regarding this filing can be directed to me at (979) 247-8141, or kareng@coloradovalley.com.

Sincerely,

Karen Gunkel
Regulatory Affairs Manager
Colorado Valley Telephone Cooperative, Inc.



COLORADO
VALLEY
Telephone Cooperative

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La Grange, Texas 78945
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RECEIVED

2017 JUL 24 AM 11:08

PUBLIC UTILITY COMMISSION
FILING CLERK

July 20, 2017

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

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Second Quarter 2017 TUSF Receipts \$458,238.00

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Sincerely,

Karen Gunkel

Karen Gunkel
Regulatory Affairs Manager
Colorado Valley Telephone Cooperative, Inc.



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La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910
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RECEIVED
2017 OCT 27 AM 9:11
PUBLIC UTILITY COMMISSION
FILING CLERK

October 25, 2017

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – *Small and Rural Incumbent Local Exchange Company (ILEC)*
Universal Service Plan Quarterly Reporting Requirement Pursuant to 16 TAC
§26.404(g)(2)

Dear Filing Clerk:

On behalf of Colorado Valley Telephone Cooperative, Inc., enclosed for filing is an original and four (4) copies of the quarterly report of Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan receipts in its Study Area (SAC 442059), pursuant to 16 TAC §26.404(g)(2).

Third Quarter 2017 TUSF Receipts \$458,238.00

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Sincerely,

A handwritten signature in cursive script that reads "Karen Gunkel".

Karen Gunkel
Regulatory Affairs Manager
Colorado Valley Telephone Cooperative, Inc.

1340

1



4915 South US Hwy 77 • PO Box 130
La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910

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2018 JAN 22 1:10:00
PUBLIC UTILITY COMMISSION
FILING CLERK

January 18, 2018

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – *Small and Rural Incumbent Local Exchange Company (ILEC)*
Universal Service Plan Quarterly Reporting Requirement Pursuant to 16 TAC
§26.404(g)(2)

Dear Filing Clerk:

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Fourth Quarter 2017 TUSF Receipts \$458,238.00

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Sincerely,

A handwritten signature in cursive script that reads "Karen Gunkel".

Karen Gunkel
Regulatory Affairs Manager
Colorado Valley Telephone Cooperative, Inc.

1382



COLORADO
VALLEY

Telephone Cooperative

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La Grange, Texas 78945
979 242.5911 • 800 242.5911
Fax 979.242.5910
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RECEIVED

2018 AUG -1 AM 9:09

PUBLIC UTILITY COMMISSION
FILING CLERK

July 30, 2018

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

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Second Quarter 2018 TUSF Receipts \$458,238.00

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Sincerely,

Karen Gunkel

Karen Gunkel
Regulatory Affairs Manager
Colorado Valley Telephone Cooperative, Inc.

1553
1



4915 South US Hwy. 77 • PO Box 130
La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910

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R

2018 APR 30 AM 9:21

PUBLIC UTILITY COMMISSION
NO CLERK

April 24, 2018

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – *Small and Rural Incumbent Local Exchange Company (ILEC)
Universal Service Plan Quarterly Reporting Requirement Pursuant to 16 TAC
§26.404(g)(2)*

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Sincerely,

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Karen Gunkel
Regulatory Affairs Manager
Colorado Valley Telephone Cooperative, Inc.

ATTACHMENT 1-4(B)

14538



COLORADO
VALLEY

Telephone Cooperative

4915 South US Hwy. 77 • PO Box 130
La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910

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2018 OCT 31 AM 9:02

PUBLIC UTILITY COMMISSION
FILING CLERK

October 29, 2018

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

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Third Quarter 2018 TUSF Receipts \$458,238.00

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Sincerely,

Karen Gunkel
Regulatory Affairs Manager
Colorado Valley Telephone Cooperative, Inc.

1612



COLORADO
VALLEY

Telephone Cooperative

4915 South US Hwy. 77 • PO Box 130
La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910

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2019 JAN 29 AM 9:15

PUBLIC UTILITY COMMISSION
FILING CLERK

January 25, 2019

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

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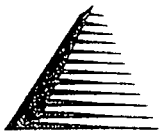
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Sincerely,

Karen Gunkel

Karen Gunkel
Directory of Regulatory Affairs & Marketing
Colorado Valley Telephone Cooperative, Inc.



COLORADO
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Telephone Cooperative

4915 South US Hwy. 77 • PO Box 130
La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910

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RECEIVED

2019 APR 30 AM 9:19

PUBLIC UTILITY COMMISSION
FILING CLERK

April 24, 2019

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

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Sincerely,

Karen Gunkel
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Colorado Valley Telephone Cooperative, Inc.



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La Grange, Texas 78945
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Fax 979.242.5910

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July 25, 2019

RECEIVED
2019 JUL 23 AM 9:21
PUBLIC UTILITY COMMISSION
FILING CLERK

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78701

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

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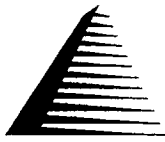
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Sincerely,

Karen Gunkel
Directory of Regulatory Affairs & Marketing
Colorado Valley Telephone Cooperative, Inc.

ATTACHMENT 1-4(B)

15862



COLORADO
VALLEY
Telephone Cooperative

4915 South US Hwy. 77 • PO Box 130
La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910

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2019 OCT 24 AM 9:33

FILED - OCT 24 2019

October 21, 2019

Public Utility Commission of Texas
Central Records Filing Clerk
1701 N Congress
Austin, TX 78711

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

Dear Filing Clerk:

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Third Quarter 2019 TUSF Receipts \$458,238.00

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Sincerely,

Karen Gunkel
Director of Regulatory Affairs & Marketing
Colorado Valley Telephone Cooperative, Inc.



4915 South US Hwy. 77 • PO Box 130
La Grange, Texas 78945
979.242.5911 • 800.242.5911
Fax 979.242.5910
www.cvtctx.com

2020 JAN 21 AM 9:11
PUBLIC UTILITY COMMISSION
FILING CLERK

January 21, 2020

Public Utility Commission of Texas
Central Records Filing Clerk
1701 N Congress
Austin, TX 78711

Re: Project No. 41120 – §26.404(g)(2) *Small and Rural Incumbent Local Exchange Company (ILEC) Universal Service Plan Quarterly Reporting Requirement*

Dear Filing Clerk:

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Fourth Quarter 2019 TUSF Receipts \$458,238.00

Please date stamp and return the extra copy of this report in the enclosed self-addressed, postage-paid envelope. Any questions regarding this filing can be directed to me at (979) 242-5911 or kareng@coloradovallley.com.

Sincerely,

A handwritten signature in cursive script that reads "Karen Gunkel".

Karen Gunkel
Director of Regulatory Affairs & Marketing
Colorado Valley Telephone Cooperative, Inc.

Enclosures

DOCKET NO. 50610



APPLICATION OF COLORADO § PUBLIC UTILITY COMMISSION
VALLEY TELEPHONE §
COOPERATIVE, INC. TO ADJUST § OF TEXAS
HIGH COST SUPPORT UNDER 16 TAC §
§ 26.407(h) §

NOTICE OF APPROVAL

This Notice of Approval addresses the application of Colorado Valley Telephone Cooperative, Inc. for an adjustment to the annual high-cost support it receives from the small and rural incumbent local exchange company universal service plan (high-cost support) in accordance with 16 Texas Administrative Code (TAC) § 26.407 without effect to its current rates. The Commission approves the application.

I. Findings of Fact

The Commission makes the following findings of fact.

Applicant

1. Colorado Valley is a domestic non-profit corporation registered with the Texas secretary of state under file number 11605301.
2. Colorado Valley provides telecommunication services under certificate of convenience and necessity number 40018.
3. Colorado Valley is not an electing company under PURA¹ Chapter 58 or 59, is a small provider as set forth in PURA § 56.032(a)(2), and is a small incumbent local exchange company (ILEC) as defined in 16 TAC § 26.407(b)(1).

Application

4. On March 2, 2020, Colorado Valley filed the application at issue in this docket to adjust the high-cost support it receives under 16 TAC § 26.404 in accordance with 16 TAC § 26.407, without effect to its current rates. Colorado Valley seeks an annual high-cost support increase of \$504,955 above the \$1,832,952 it received for the consecutive

¹ Public Utility Regulatory Act, Tex. Util. Code §§ 11.001–66.016.

12 months ending March 1, 2020, or an increase of \$42,080 per month, for a new annualized amount of \$2,337,907.

5. Colorado Valley included with the application: (a) its 2018 annual report and the complete set of documents and workpapers that Colorado Valley submitted with its 2018 annual report; (b) Colorado Valley's request to increase its high-cost support; (c) Commission Staff's final recommendation in Project No. 50008;² and (d) the testimonies and workpapers of Kelly Allison, CEO and general manager of Colorado Valley, and Tanner Hamman, senior consultant at JSI, LLC, a telecommunications consulting firm, in support of Colorado Valley's request to increase its high-cost support.
6. In Order No. 3 filed on April 16, 2020, the administrative law judge (ALJ) found the application sufficient for further review.

Eligibility—Project No. 50008

7. On December 14, 2018, Colorado Valley opted to have its high-cost support determined under 16 TAC § 26.407(d) in Project No. 49025.³
8. On September 16, 2019, Colorado Valley filed its 2018 annual report under 16 TAC § 26.407(e) in Project No. 50008.
9. In its final recommendation in Project No. 50008, filed on January 30, 2020, Commission Staff classified Colorado Valley as an under-earning small incumbent local exchange company (category 1 small ILEC).
10. Colorado Valley is eligible for a high-cost support adjustment as a category 1 small ILEC with a 2018 adjusted rate of return of 3.23%, which is more than three percentage points below the 9.75% rate of return set forth in PURA § 56.032(a)(1).

Rate of Return

11. The minimum reasonable rate of return for a category 1 small ILEC is 6.75%, as provided by 16 TAC § 26.407(c)(2) and (3).

² Notice of Colorado Valley Telephone Cooperative, Inc. for Texas Universal Service Fund Election Under 16 TAC § 26.407, Project No. 50008 (Jan. 30, 2020).

³ Notice of Colorado Valley Telephone Cooperative, Inc. for Texas Universal Service Fund Election Under 16 TAC § 26.407, Project No. 49025 (Jun. 25, 2019).

12. Colorado Valley's requested increase of \$504,955 in high-cost support will result in a projected rate of return of 6.75%, the minimum reasonable rate of return.
13. Colorado Valley's requested annual high-cost support of \$2,337,907 is less than 140% of the \$1,832,952 in high-cost support it received for the consecutive 12 months ending March 1, 2020.

Notice

14. On April 2, 2020, Colorado Valley filed the affidavit of Kelly Allison, CEO and general manager of Colorado Valley, attesting that notice and a full copy of the application was delivered to the Office of Public Utility Counsel (OPUC) on March 10, 2020, and sent to customers via direct notice on March 27, 2020.
15. Notice of the application was published in the March 20, 2020 issue of the *Texas Register*.
16. In Order No. 3 filed on April 16, 2020, the ALJ found the notice sufficient.

Evidentiary Record

17. On May 29, 2020, Colorado Valley and Commission Staff filed a joint motion to admit evidence.
18. In Order No. 4 filed on June 8, 2020, the ALJ admitted the following evidence into the record: (a) Colorado Valley's application and accompanying attachments, partially under confidential seal, filed on March 2, 2020; (b) Colorado Valley's acknowledgment of receipt, confirming that notice would be published in the Texas Register on March 20, 2020, filed on March 6, 2020; (c) Colorado Valley's affidavit of notice affirming that notice was properly given to customers and to the OPUC filed on April 2, 2020; (d) Commission Staff's recommendation on sufficiency of the application and notice filed on April 15, 2020; and (e) Commission Staff's recommendation on final disposition filed on May 15, 2020.

Informal Disposition

19. At least 15 days have passed since the completion of the notice provided in this docket.
20. Commission Staff and Colorado Valley are the only parties to this proceeding.
21. No protests or motions to intervene were filed.

22. No party requested a hearing and no hearing is necessary.
23. Commission Staff recommended approval of the application.
24. This decision is not adverse to any party.

II. Conclusions of Law

The Commission makes the following conclusions of law.

1. The Commission has authority over this matter under PURA §§ 14.001, 52.002, 56.021, and 56.032.
2. Colorado Valley is a public utility as defined in PURA § 51.002(8) and a telecommunications utility as defined in PURA § 51.002(11).
3. Colorado Valley is a small provider as set forth in PURA § 56.032(a)(2) and a small ILEC as defined in 16 TAC § 26.407(b)(1).
4. Colorado Valley is not an electing company as defined in PURA §§ 58.002 or 59.021.
5. Notice of the application was provided in compliance with 16 TAC §§ 22.55 and 26.407(h)(3).
6. Colorado Valley's requested increase of \$504,955 to a new annualized amount of \$2,337,907 in high-cost support complies with the cap of 140% of the annualized support it received in the consecutive 12 months ending March 1, 2020, in accordance with PURA § 56.032(h) and 16 TAC § 26.407(g)(1).
7. Colorado Valley's application meets the requirements for approval under PURA § 56.032(h) and 16 TAC § 26.407(g) and (h).
8. The application was processed in accordance with the requirements of PURA, the Administrative Procedure Act,⁴ and Commission rules.
9. The requirements for informal disposition under 16 TAC § 22.35 have been met in this proceeding.

⁴ Tex. Gov't Code ch. 2001.

III. Ordering Paragraphs

In accordance with these findings of fact and conclusions of law, the Commission issues the following orders.

1. The Commission approves the application.
2. Colorado Valley will receive an annual increase to its high-cost support that it collects under 16 TAC § 26.404 in the amount of \$504,955, or \$42,080 per month. The total annual high-cost support amount will be \$2,337,907.
3. The Texas Universal Service Fund (TUSF) administrator must distribute to Colorado Valley TUSF funds in accordance with this Notice of Approval promptly and efficiently, and effective the date of this Notice of Approval.
4. The Commission denies all other motions and any other requests for general or specific relief that have not been expressly granted.

Signed at Austin, Texas the 9th day of June 2020.

PUBLIC UTILITY COMMISSION OF TEXAS



**ISAAC TA
ADMINISTRATIVE LAW JUDGE**

q:\cadm\doCKET management\telephone\high cost support adjustments\50610-noa.docx



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 01/01/2020

BALANCE FROM LAST BILLING 38.62
PAYMENT(S) RECEIVED THANK YOU! 12 09 38.62CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 38.25

Total Due: Please Pay This Amount 38.25

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.62	\$38.62CR	\$38.25	\$38.25

MESSAGE CENTER

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 12-20 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
01/16/2020	\$38.25
Enter Amount Paid	

01/01/2020 000010

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 01/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	01/01-01/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	01/01-01/31		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	01/01-01/31		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.29
SUB-TOTAL			38.25

Total Due: Please Pay This Amount

38.25

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 02/01/2020

BALANCE FROM LAST BILLING 38.25
PAYMENT(S) RECEIVED THANK YOU! 01 06 38.25CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 38.25

Total Due: Please Pay This Amount 38.25

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.25	\$38.25CR	\$38.25	\$38.25

MESSAGE CENTER

Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2019 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 01-28 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
02/18/2020	\$38.25
Enter Amount Paid	

02/01/2020 000010

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 02/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	02/01-02/29		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	02/01-02/29		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	02/01-02/29		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.29
SUB-TOTAL			38.25

Total Due: Please Pay This Amount

38.25

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 03/01/2020

BALANCE FROM LAST BILLING 38.25
PAYMENT(S) RECEIVED THANK YOU! 02 13 38.25CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 38.25

Total Due: Please Pay This Amount 38.25

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.25	\$38.25CR	\$38.25	\$38.25

MESSAGE CENTER

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For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

2020 Scholarships

CVTC is pleased to offer \$5,000 in scholarships to approximately 10 area high school seniors who reside in a household that receives telephone service from the Cooperative. For more information and to apply, please visit our cvctx.com website. Deadline is April 1, 2020.

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COLORADO VALLEY
Telephone Cooperative

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☐ Check for Address Change

Payment Due	Total Due
03/16/2020	\$38.25
Enter Amount Paid	
[REDACTED]	

03/01/2020 000010

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 03/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	03/01-03/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	03/01-03/31		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	03/01-03/31		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.29
SUB-TOTAL			38.25

Total Due: Please Pay This Amount

38.25

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 04/01/2020

BALANCE FROM LAST BILLING 38.25
PAYMENT(S) RECEIVED THANK YOU! 03 05 38.25CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 38.08

Total Due: Please Pay This Amount 38.08

TELEPHONE NO: [REDACTED]		ACCOUNT NO: [REDACTED]	
Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.25	\$38.25CR	\$38.08	\$38.08

MESSAGE CENTER

Have you browsed our website recently for current internet pricing, CVC bundles available, and new services we are offering to our customers? Allow us to help you determine your options and if upgrading to a new plan will answer your needs as well as save you money. Visit cvctx.com or call our office at 979.242.5911 for more information

***** Slamming/Cramming Message *****

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Payments received after 03-26 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
04/16/2020	\$38.08
Enter Amount Paid	
[REDACTED]	

04/01/2020 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000121097924234890000038086



PO Box 130
La Grange TX 78945-0130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 04/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	04/01-04/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	04/01-04/30		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	04/01-04/30		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.12
SUB-TOTAL			38.08

Total Due: Please Pay This Amount

38.08

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
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BILL AT A GLANCE 05/01/2020

BALANCE FROM LAST BILLING 38.08
PAYMENT(S) RECEIVED THANK YOU! 04 03 38.08CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 38.08

Total Due: Please Pay This Amount 38.08

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.08	\$38.08CR	\$38.08	\$38.08

MESSAGE CENTER

ANNUAL MEETING

Colorado Valley Telephone Cooperative's Annual Membership Meeting normally held in May has been postponed due to the current COVID-19 pandemic. We will notify our members when it has been rescheduled.

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

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Payments received after 04-24 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
05/18/2020	\$38.08
Enter Amount Paid	

05/01/2020 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 05/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	05/01-05/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	05/01-05/31		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	05/01-05/31		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.12
SUB-TOTAL			38.08
			38.08
			38.08

Total Due: Please Pay This Amount

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.08	\$38.08CR	\$38.08	\$38.08

BILL AT A GLANCE 06/01/2020

BALANCE FROM LAST BILLING 38.08
PAYMENT(S) RECEIVED THANK YOU! 05 04 38.08CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 38.08

Total Due: Please Pay This Amount 38.08

MESSAGE CENTER

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We appreciate the prompt manner in which you have paid your account.

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Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
06/16/2020	\$38.08
Enter Amount Paid	

06/01/2020 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000121097924234890000038086



PO Box 130
La Grange TX 78945-0130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 06/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	06/01-06/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	06/01-06/30		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	06/01-06/30		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.12
SUB-TOTAL			38.08
			38.08
			38.08

Total Due: Please Pay This Amount

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 07/01/2019

BALANCE FROM LAST BILLING 38.01
PAYMENT(S) RECEIVED THANK YOU! 06 07 38.01CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.05

CURRENT BILLING AMOUNT 38.01

Total Due: Please Pay This Amount 38.01

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.01	\$38.01CR	\$38.01	\$38.01

MESSAGE CENTER

*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Effective July 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 18.8% to 24.4%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 24.4% (0.244) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

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We appreciate the prompt manner in which you have paid your account.

(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



PO Box 130
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www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
07/16/2019	\$38.01
Enter Amount Paid	

07/01/2019 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 07/01/2019
Page: 2 of 3

(Continued from MESSAGE CENTER)
*** Privacy Statement ***

Per line or per call blocking does not prevent transmission of your telephone number when you call a company using an 800, 888, 877, 866, 855, 844, 833, 900 or 976 number. Therefore, your number may be available to that company's service representative before your call is answered.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

NAME	DATE
ADDRESS	
CITY	
STATE	
ZIP	
SIGNATURE	DATE



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
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www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 07/01/2019
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	07/01-07/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	07/01-07/31		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	07/01-07/31		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.69
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.05
SUB-TOTAL			38.01
			38.01
Total Due: Please Pay This Amount			38.01

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.





**COLORADO
VALLEY**
Telephone Cooperative

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www.cvctx.com

BILL AT A GLANCE 08/01/2019

BALANCE FROM LAST BILLING 38.01
PAYMENT(S) RECEIVED THANK YOU! 07 10 38.01CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
MISCELLANEOUS CHARGES .51
TAXES AND SURCHARGES 5.61

CURRENT BILLING AMOUNT 39.08

Total Due: Please Pay This Amount 39.08

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.01	\$38.01CR	\$39.08	\$39.08

MESSAGE CENTER

*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2018 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 07-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
08/16/2019	\$39.08
Enter Amount Paid	

08/01/2019 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





COLORADO
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PO Box 130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 08/01/2019
Page: 2 of 3

(Continued from MESSAGE CENTER)

For Billing or Sales/Service Questions call (979)242-5911 or call toll
free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

Name		Contact Number
Address		
Delivery Address		
City	State	Zip
Signature		Effective Date



COLORADO
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PO Box 130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 08/01/2019
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	08/01-08/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	08/01-08/31		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
MISCELLANEOUS CHARGES			
TAX ADJUSTMENT	07/09		.51
MISCELLANEOUS CHARGES SUBTOTAL			.51
TAXES AND SURCHARGES	08/01-08/31		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.61
SUB-TOTAL			39.08
			39.08
			39.08

Total Due: Please Pay This Amount

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.





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BILL AT A GLANCE 09/01/2019

BALANCE FROM LAST BILLING 39.08
PAYMENT(S) RECEIVED THANK YOU! 08 02 39.08CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.61

CURRENT BILLING AMOUNT 38.57

Total Due: Please Pay This Amount 38.57

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$39.08	\$39.08CR	\$38.57	\$38.57

MESSAGE CENTER

*** Slamming/Cramming Message ***

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Payments received after 08-27 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
09/16/2019	\$38.57
Enter Amount Paid	

09/01/2019 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 09/01/2019
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	09/01-09/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	09/01-09/30		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	09/01-09/30		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.61
SUB-TOTAL			38.57
Total Due: Please Pay This Amount			38.57

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date

COLORADO
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Telephone CooperativePO Box 130
La Grange TX 78945-0130
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TELEPHONE NO:

ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.57	\$38.57CR	\$38.62	\$38.62

BILL AT A GLANCE 10/01/2019

BALANCE FROM LAST BILLING 38.57
 PAYMENT(S) RECEIVED THANK YOU! 09 06 38.57CR
 PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
 OTHER TELEPHONE SERVICES 4.95
 TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 38.62

Total Due: Please Pay This Amount 38.62

MESSAGE CENTER

Effective October 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 24.4% to 25%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 25% (0.25) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve rural areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

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Payments received after 09-24 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records

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La Grange TX 78945-0130
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Payment Due	Total Due
10/16/2019	\$38.62
Enter Amount Paid	

10/01/2019 000010

ACCOUNT NO:
TELEPHONE NO:COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



COLORADO
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Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 10/01/2019
Page. 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	10/01-10/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	10/01-10/31		
TOLL REST. 900/975/700			
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	10/01-10/31		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.66
SUB-TOTAL			38.62

Total Due: Please Pay This Amount

38.62

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.62	\$38.62CR	\$38.62	\$38.62

BILL AT A GLANCE 11/01/2019

BALANCE FROM LAST BILLING 38.62
PAYMENT(S) RECEIVED THANK YOU! 10 07 38.62CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 38.62

Total Due: Please Pay This Amount 38.62

MESSAGE CENTER

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Payment Due	Total Due
11/18/2019	\$38.62
Enter Amount Paid	
[REDACTED]	

11/01/2019 000010

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 11/01/2019
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	11/01-11/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	11/01-11/30		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	11/01-11/30		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.66
SUB-TOTAL			38.62
Total Due: Please Pay This Amount			38.62

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



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Telephone Cooperative

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BILL AT A GLANCE 12/01/2019

BALANCE FROM LAST BILLING 38.62
PAYMENT(S) RECEIVED THANK YOU! 11 04 38.62CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 4.95
TAXES AND SURCHARGES 5.66

CURRENT BILLING AMOUNT 38.62

Total Due: Please Pay This Amount 38.62

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$38.62	\$38.62CR	\$38.62	\$38.62

MESSAGE CENTER

HOLIDAY CLOSINGS: Our office will be closed Tuesday, December 24, 2019, Wednesday, December 25, 2019 and Wednesday, January 1, 2020. The Board of Directors and Staff of Colorado Valley join in sending Holiday Greetings and Best Wishes for the coming New Year!

*** Slamming/Cramming Message ***

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For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

12/01/2019 000010

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

Payment Due	Total Due
12/16/2019	\$38.62
Enter Amount Paid	
[REDACTED]	

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000121097924234890000038624



COLORADO
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Telephone Cooperative

PO Box 130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 12/01/2019
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	12/01-12/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	12/01-12/31		
MAINTENANCE PROTECTION PLAN		1 @ 4.95	4.95
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			4.95
TAXES AND SURCHARGES	12/01-12/31		
FEDERAL EXCISE TAX			.91
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.66
SUB-TOTAL			38.62
Total Due: Please Pay This Amount			38.62

The carrier you have chosen for your long distance (InterLATA) calls is MCI.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



PO Box 130
La Grange TX 78945-0130
www.cvtc.com

TELEPHONE NO: [REDACTED] ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$40.38	\$40.38CR	\$39.97	\$39.97

BILL AT A GLANCE 01/01/2020

BALANCE FROM LAST BILLING 40.38
PAYMENT(S) RECEIVED THANK YOU! 12 12 40.38CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
TAXES AND SURCHARGES 5.32
COLORADO VALLEY LONG DISTANCE 5.64

CURRENT BILLING AMOUNT 39.97

Credit Card Payment -- Do Not Pay 39.97

MESSAGE CENTER

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Payments received after 12-20 may not be reflected on this statement.

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For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
01/16/2020	\$39.97
Enter Amount Paid	
Credit Card	

01/01/2020 000000

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

4 31

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000112597924233110000039978



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 01/01/2020
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: (979)242-3311

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	01/01-01/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	01/01-01/31		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	01/01-01/31		
FEDERAL EXCISE TAX			.93
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.32
SUB-TOTAL			34.33
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.64
			39.97
			39.97

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
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Telephone Cooperative

PO Box 130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 01/01/2020
Page: 3 of 3

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

01-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	.33	
	FEDERAL UNIVERSAL SERVICE FEE	.20	
	TEXAS UNIVERSAL SERVICE	.16	.69
	COLORADO VALLEY LONG DISTANCE		<u>5.64</u>
		COLORADO VALLEY LONG DISTANCE	<u>5.64</u>
		COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.64



COLORADO
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BILL AT A GLANCE 02/01/2020

BALANCE FROM LAST BILLING	39.97
PAYMENT(S) RECEIVED THANK YOU! 01 13	39.97CR
PREVIOUS BALANCE DUE	.00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES	28.01
OTHER TELEPHONE SERVICES	1.00
TAXES AND SURCHARGES	5.32
COLORADO VALLEY LONG DISTANCE	5.64

CURRENT BILLING AMOUNT	39.97
------------------------	-------

Credit Card Payment -- Do Not Pay	39.97
-----------------------------------	-------

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$39.97	\$39.97CR	\$39.97	\$39.97

MESSAGE CENTER

Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2019 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 01-28 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records

COLORADO
VALLEY
Telephone CooperativePO Box 130
La Grange TX 78945-0130
www.cvctx.com☐ Check for Address Change

Payment Due	Total Due
02/18/2020	\$39.97
Enter Amount Paid	
Credit Card	

02/01/2020 000000

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

4 32

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 02/01/2020
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	02/01-02/29		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	02/01-02/29		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	02/01-02/29		
FEDERAL EXCISE TAX			.93
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.32
SUB-TOTAL			34.33
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.64
			39.97
			39.97

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 02/01/2020
Page: 3 of 3

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

02-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	.33	
	FEDERAL UNIVERSAL SERVICE FEE	.20	
	TEXAS UNIVERSAL SERVICE	.16	.69
	COLORADO VALLEY LONG DISTANCE		<u>5.64</u>
		COLORADO VALLEY LONG DISTANCE	<u>5.64</u>
		COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.64





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$39.97	\$39.97CR	\$39.97	\$39.97

BILL AT A GLANCE 03/01/2020

BALANCE FROM LAST BILLING 39.97
PAYMENT(S) RECEIVED THANK YOU! 02 12 39.97CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
TAXES AND SURCHARGES 5.32
COLORADO VALLEY LONG DISTANCE 5.64

CURRENT BILLING AMOUNT 39.97

Credit Card Payment -- Do Not Pay 39.97

MESSAGE CENTER

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

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Payments received after 02-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

2020 Scholarships

CVTC is pleased to offer \$5,000 in scholarships to approximately 10 area high school seniors who reside in a household that receives telephone service from the Cooperative. For more information and to apply, please visit our cvctx.com website. Deadline is April 1, 2020.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
03/16/2020	\$39.97
Enter Amount Paid	
Credit Card	

03/01/2020 000000

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

4 30

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000112597924233110000039978



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 03/01/2020
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	03/01-03/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	03/01-03/31		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	03/01-03/31		
FEDERAL EXCISE TAX			.93
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.32
SUB-TOTAL			34.33
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.64
			39.97
			39.97

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 03/01/2020
Page: 3 of 3

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

03-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	.33	
	FEDERAL UNIVERSAL SERVICE FEE	.20	
	TEXAS UNIVERSAL SERVICE	.16	.69
	COLORADO VALLEY LONG DISTANCE		<u>5.64</u>
		COLORADO VALLEY LONG DISTANCE	<u>5.64</u>
		COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.64





COLORADO VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 04/01/2020

BALANCE FROM LAST BILLING 39.97
PAYMENT(S) RECEIVED THANK YOU! 03 12 39.97CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
TAXES AND SURCHARGES 5.15
COLORADO VALLEY LONG DISTANCE 6.01

CURRENT BILLING AMOUNT 40.17

Credit Card Payment -- Do Not Pay 40.17

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$39.97	\$39.97CR	\$40.17	\$40.17

MESSAGE CENTER

Have you browsed our website recently for current internet pricing, CVC bundles available, and new services we are offering to our customers? Allow us to help you determine your options and if upgrading to a new plan will answer your needs as well as save you money. Visit cvctx.com or call our office at 979.242.5911 for more information

*** Slamming/Cramming Message ***

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Pay [REDACTED] (Available 24/7)(979) 247-9799 or Toll Free (800) 886- [REDACTED] online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 03-26 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



COLORADO VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
04/16/2020	\$40.17

04/01/2020 000100

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

Enter Amount Paid

Credit Card

4 30

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000112597924233110000040174



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 04/01/2020
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	04/01-04/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	04/01-04/30		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	04/01-04/30		
FEDERAL EXCISE TAX			.92
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.15
SUB-TOTAL			34.16
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			6.01
			40.17
			40.17

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

INDICATOR LEGEND

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvtc.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 04/01/2020
Page: 3 of 3

TC TYPE OF CALL
DD DIRECT DIAL DAY RATE
2B CVLD SIMPLE RATE PREMIER

TC TYPE OF CALL

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

04-01	CVLD SIMPLE RATE PREMIER			4.95
	STATE SALES TAX	.33		
	FEDERAL UNIVERSAL SERVICE FEE	.18		
	TEXAS UNIVERSAL SERVICE	.16		.67
	COLORADO VALLEY LONG DISTANCE			<u>5.62</u>

COLORADO VALLEY LONG DISTANCE

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
03 09	1:11pm	DD 2B	[REDACTED]	3.0	.27
03 09	3:49pm	DD 2B	[REDACTED]	1.0	.09

2 CALL(S) FOR 4.0 MINUTE(S)

CVLD SIMPLE RATE PREMIER	4.0 MINUTES USED	.36
COLORADO VALLEY LONG DISTANCE		<u>.36</u>
STATE SALES TAX	.02	
TEXAS UNIVERSAL SERVICE	.01	.03
COLORADO VALLEY LONG DISTANCE		<u>5.62</u>
COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES		6.01





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$40.17	\$40.17CR	\$39.88	\$39.88

BILL AT A GLANCE 05/01/2020

BALANCE FROM LAST BILLING 40.17
PAYMENT(S) RECEIVED THANK YOU! 04 13 40.17CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
TAXES AND SURCHARGES 5.15
COLORADO VALLEY LONG DISTANCE 5.72

CURRENT BILLING AMOUNT 39.88

Credit Card Payment -- Do Not Pay 39.88

MESSAGE CENTER

ANNUAL MEETING

Colorado Valley Telephone Cooperative's Annual Membership Meeting normally held in May has been postponed due to the current COVID-19 pandemic. We will notify our members when it has been rescheduled.

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

Pay [REDACTED] (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 04-24 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
05/18/2020	\$39.88
Enter Amount Paid	
Credit Card	

05/01/2020 000100

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

4 31

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



4659200000000112597924233110000039880



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 05/01/2020
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	05/01-05/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	05/01-05/31		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	05/01-05/31		
FEDERAL EXCISE TAX			.92
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.15
SUB-TOTAL			34.16
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.72
			39.88
			39.88

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

INDICATOR LEGEND

PLEASE INDICATE CHANGE OF ADDRESS

Name	Company Number
Address	
City, State, Zip	
Phone	Extension



COLORADO
VALLEY
Telephone Company

PO Box 130
La Grange TX 76945-0130
www.cvcb.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 05/01/2020
Page: 3 of 3

TC TYPE OF CALL
DD DIRECT DIAL DAY RATE
2B CVLD SIMPLE RATE PREMIER

TC TYPE OF CALL

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

05-01	CVLD SIMPLE RATE PREMIER			4.95
	STATE SALES TAX	.33		
	FEDERAL UNIVERSAL SERVICE FEE	.18		
	TEXAS UNIVERSAL SERVICE	.16		.67
	COLORADO VALLEY LONG DISTANCE			<u>5.62</u>

COLORADO VALLEY LONG DISTANCE

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
04 20	4.50pm	DD 2B	[REDACTED]	1.0	.09
			1 CALL(S) FOR 1.0 MINUTE(S)		
		CVLD SIMPLE RATE PREMIER	1.0 MINUTES USED		.09
			COLORADO VALLEY LONG DISTANCE		.09
			STATE SALES TAX	.01	.01
			COLORADO VALLEY LONG DISTANCE		<u>5.62</u>
			COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES		5.72





**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$39.88	\$39.88CR	\$40.22	\$40.22

MESSAGE CENTER

*** Slamming/Cramming Message ***

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We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

BILL AT A GLANCE 06/01/2020

MIKE WETH

BALANCE FROM LAST BILLING 39.88
PAYMENT(S) RECEIVED THANK YOU! 05 12 39.88CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
TAXES AND SURCHARGES 5.15
COLORADO VALLEY LONG DISTANCE 6.06

CURRENT BILLING AMOUNT 40.22

Credit Card Payment -- Do Not Pay 40.22

Please return lower portion with your payment...retain upper portion for your records



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
06/16/2020	\$40.22
Enter Amount Paid	
Credit Card	

06/01/2020 000100

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

4 30

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 06/01/2020
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	06/01-06/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	06/01-06/30		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	06/01-06/30		
FEDERAL EXCISE TAX	[REDACTED]	[REDACTED]	.92
STATE SALES TAX	[REDACTED]	[REDACTED]	1.86
FEDERAL UNIVERSAL SERVICE FEE	[REDACTED]	[REDACTED]	1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.15
SUB-TOTAL			34.16
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			6.06
			40.22
			40.22

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

INDICATOR LEGEND

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvtc.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 06/01/2020
Page: 3 of 3

TC TYPE OF CALL
DD DIRECT DIAL DAY RATE
2B CVLD SIMPLE RATE PREMIER

TC TYPE OF CALL

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

06-01	CVLD SIMPLE RATE PREMIER			4.95
	STATE SALES TAX	.33		
	FEDERAL UNIVERSAL SERVICE FEE	.18		
	TEXAS UNIVERSAL SERVICE	.16		.67
	COLORADO VALLEY LONG DISTANCE			<u>5.62</u>

COLORADO VALLEY LONG DISTANCE

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
04 30	1:54pm	DD 2B	[REDACTED]	1.0	.09
05 15	2:51pm	DD 2B	[REDACTED]	2.0	.18
05 15	2:53pm	DD 2B	[REDACTED]	1.0	.09

3 CALL(S) FOR 4.0 MINUTE(S)

CVLD SIMPLE RATE PREMIER	4.0 MINUTES USED	.36
COLORADO VALLEY LONG DISTANCE		<u>.36</u>
STATE SALES TAX	.03	
FEDERAL UNIVERSAL SERVICE FEE	.04	
TEXAS UNIVERSAL SERVICE	.01	.08
COLORADO VALLEY LONG DISTANCE		<u>5.62</u>
COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES		6.06





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$39.71	\$39.71CR	\$39.71	\$39.71

BILL AT A GLANCE 07/01/2019

BALANCE FROM LAST BILLING 39.71
PAYMENT(S) RECEIVED THANK YOU! 06 12 39.71CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
TAXES AND SURCHARGES 5.08
COLORADO VALLEY LONG DISTANCE 5.62

CURRENT BILLING AMOUNT 39.71

Credit Card Payment -- Do Not Pay 39.71

MESSAGE CENTER

*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Effective July 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 18.8% to 24.4%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 24.4% (0.244) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 06-25 may not be reflected on this statement.

*** Privacy Statement ***

(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
07/16/2019	\$39.71
Enter Amount Paid	
Credit Card	

07/01/2019 000100

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

4 28

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 07/01/2019
Page: 2 of 4

(Continued from MESSAGE CENTER)

Per line or per call blocking does not prevent transmission of your telephone number when you call a company using an 800, 888, 877, 866, 855, 844, 833, 900 or 976 number. Therefore, your number may be available to that company's service representative before your call is answered.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

Name		Old Telephone Number	
Address			
Delivery Address			
City	State	Zip	
Signature		Effective Date	



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO. [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 07/01/2019
Page: 3 of 4

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	07/01-07/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	07/01-07/31		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	07/01-07/31		
FEDERAL EXCISE TAX			.92
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.69
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.08
SUB-TOTAL			34.09
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.62
			39.71
		Credit Card Payment -- Do Not Pay	39.71

The carrier you have chosen for your long distance (InterLATA) calls is CVLD
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

07-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	33	
	FEDERAL UNIVERSAL SERVICE FEE	.18	
	TEXAS UNIVERSAL SERVICE	.16	.67
	COLORADO VALLEY LONG DISTANCE		5.62





COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

MIKE WETH
ACCOUNT NO: 1125
TELEPHONE NO: (979)242-3311
BILL DATE: 07/01/2019
Page: 4 of 4

COLORADO VALLEY LONG DISTANCE	5.62
COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.62



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 08/01/2019

BALANCE FROM LAST BILLING 39.71
PAYMENT(S) RECEIVED THANK YOU! 07 12 39.71CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
MISCELLANEOUS CHARGES .56
TAXES AND SURCHARGES 5.64
COLORADO VALLEY LONG DISTANCE 5.67

CURRENT BILLING AMOUNT 40.88

Credit Card Payment -- Do Not Pay 40.88

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$39.71	\$39.71CR	\$40.88	\$40.88

MESSAGE CENTER

*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am
to 11:30 am.

Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found
in the first section of your current November 2018 Colorado Valley
Telephone Cooperative directory on pages 29 - 37. For more
information you may contact the Colorado Valley Telephone
Cooperative Business Office at 979-242-5911 or 1-800-242-5911.
This information is provided to you pursuant to Section
26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility
Commission of Texas.

***** Slamming/Cramming Message *****

If you believe that the local exchange provider or the interexchange
carrier named in this bill is not the one you chose, or if you believe
this bill includes any unauthorized charges, you may contact: Public
Utility Commission of Texas, P.O. Box 13326, Austin, Texas
78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477,
fax (512)936-7003, email address: customer@puc.state.tx.us.
Hearing and speech-impaired individuals with text telephones (TTY)
may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free
(844) 886-9799 For Online Payments: www.cvctx.com. If mailing
payment, please include your stub to ensure your payment is
applied to the correct account.

Payments received after 07-25 may not be reflected on this
statement.

For Billing or Sales/Service Questions call (979)242-5911 or call toll
free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
08/16/2019	\$40.88
Enter Amount Paid	
Credit Card	

08/01/2019 000100

ACCOUNT NO:
TELEPHONE NO:

4 29

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000112597924233110000040882



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 08/01/2019
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	08/01-08/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		[REDACTED] 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	08/01-08/31		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
MISCELLANEOUS CHARGES			
TAX ADJUSTMENT	07/09		.56
MISCELLANEOUS CHARGES SUBTOTAL			.56
TAXES AND SURCHARGES	08/01-08/31		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.64
SUB-TOTAL			35.21
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.67
			40.88
			40.88

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 75945-0130
www.cvtc.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 08/01/2019
Page: 3 of 3

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

08-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	.33	
	FEDERAL UNIVERSAL SERVICE FEE	.23	
	TEXAS UNIVERSAL SERVICE	.16	.72
	COLORADO VALLEY LONG DISTANCE		<u>5.67</u>
		COLORADO VALLEY LONG DISTANCE	<u>5.67</u>
		COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.67





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 09/01/2019

BALANCE FROM LAST BILLING 40.88
 PAYMENT(S) RECEIVED THANK YOU! 08 12 40.88CR
 PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
 OTHER TELEPHONE SERVICES 1.00
 TAXES AND SURCHARGES 5.64
 COLORADO VALLEY LONG DISTANCE 5.67

CURRENT BILLING AMOUNT 40.32

Credit Card Payment -- Do Not Pay 40.32

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$40.88	\$40.88CR	\$40.32	\$40.32

MESSAGE CENTER

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 08-27 may not be reflected on this statement.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
09/16/2019	\$40.32
Enter Amount Paid	
Credit Card	

09/01/2019 000100

ACCOUNT NO: [REDACTED]
 TELEPHONE NO: [REDACTED]

4 28

COLORADO VALLEY
 PO BOX 130
 LA GRANGE TX 78945-0130



465920000000112597924233110000040323



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 09/01/2019
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	09/01-09/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	09/01-09/30		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	09/01-09/30		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.20
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.64
SUB-TOTAL			34.65
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.67
			40.32
			40.32

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 09/01/2019
Page: 3 of 3

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

09-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	.33	
	FEDERAL UNIVERSAL SERVICE FEE	.23	
	TEXAS UNIVERSAL SERVICE	.16	.72
	COLORADO VALLEY LONG DISTANCE		<u>5.67</u>
		COLORADO VALLEY LONG DISTANCE	<u>5.67</u>
		COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.67





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

BILL AT A GLANCE 10/01/2019

BALANCE FROM LAST BILLING 40.32
PAYMENT(S) RECEIVED THANK YOU! 09 12 40.32CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
TAXES AND SURCHARGES 5.69
COLORADO VALLEY LONG DISTANCE 5.68

CURRENT BILLING AMOUNT 40.38

Credit Card Payment -- Do Not Pay 40.38

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$40.32	\$40.32CR	\$40.38	\$40.38

MESSAGE CENTER

Effective October 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 24.4% to 25%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 25% (0.25) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve rural areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 09-24 may not be reflected on this statement.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
10/16/2019	\$40.38
Enter Amount Paid	
Credit Card	

10/01/2019 000000

ACCOUNT NO:
TELEPHONE NO:

4 28

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000112597924233110000040387



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 10/01/2019
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	10/01-10/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	10/01-10/31		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	10/01-10/31		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.69
SUB-TOTAL			34.70
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.68
			40.38
			40.38

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 10/01/2019
Page: 3 of 3

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

10-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	.33	
	FEDERAL UNIVERSAL SERVICE FEE	.24	
	TEXAS UNIVERSAL SERVICE	.16	.73
	COLORADO VALLEY LONG DISTANCE		<u>5.68</u>
		COLORADO VALLEY LONG DISTANCE	<u>5.68</u>
		COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.68





**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$40.38	\$40.38CR	\$40.38	\$40.38

BILL AT A GLANCE 11/01/2019

BALANCE FROM LAST BILLING 40.38
PAYMENT(S) RECEIVED THANK YOU! 10 14 40.38CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES 1.00
TAXES AND SURCHARGES 5.69
COLORADO VALLEY LONG DISTANCE 5.68

CURRENT BILLING AMOUNT 40.38

Credit Card Payment -- Do Not Pay 40.38

MESSAGE CENTER

*** Slamming/Cramming Message ***

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Payments received after 10-24 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
11/18/2019	\$40.38
Enter Amount Paid	
Credit Card	

11/01/2019 000000

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

4 29

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 11/01/2019
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	11/01-11/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	11/01-11/30		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	11/01-11/30		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.69
SUB-TOTAL			34.70
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.68
			40.38
			40.38

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 11/01/2019
Page: 3 of 3

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

11-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	.33	
	FEDERAL UNIVERSAL SERVICE FEE	.24	
	TEXAS UNIVERSAL SERVICE	.16	.73
	COLORADO VALLEY LONG DISTANCE		<u>5.68</u>
		COLORADO VALLEY LONG DISTANCE	<u>5.68</u>
		COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.68



COLORADO
VALLEY
Telephone CooperativePO Box 130
La Grange TX 78945-0130
www.cvcfx.com**BILL AT A GLANCE 12/01/2019**

BALANCE FROM LAST BILLING	40.38
PAYMENT(S) RECEIVED THANK YOU! 11 12	40.38CR
PREVIOUS BALANCE DUE	.00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES	28.01
OTHER TELEPHONE SERVICES	1.00
TAXES AND SURCHARGES	5.69
COLORADO VALLEY LONG DISTANCE	5.68

CURRENT BILLING AMOUNT	40.38
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Credit Card Payment -- Do Not Pay	40.38
-----------------------------------	-------

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$40.38	\$40.38CR	\$40.38	\$40.38

MESSAGE CENTER

HOLIDAY CLOSINGS: Our office will be closed Tuesday, December 24, 2019, Wednesday, December 25, 2019 and Wednesday, January 1, 2020. The Board of Directors and Staff of Colorado Valley join in sending Holiday Greetings and Best Wishes for the coming New Year!

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvcfx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 11-21 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records

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Payment Due	Total Due
12/16/2019	\$40.38
Enter Amount Paid	
Credit Card	

12/01/2019 000000

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

4 31

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 12/01/2019
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	12/01-12/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	12/01-12/31		
NON - PUBLISHED NUMBER CHARGE		1 @ 1.00	1.00
OTHER TELEPHONE SERVICES SUBTOTAL			1.00
TAXES AND SURCHARGES	12/01-12/31		
FEDERAL EXCISE TAX			.94
STATE SALES TAX			1.89
FEDERAL UNIVERSAL SERVICE FEE			2.25
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.69
SUB-TOTAL			34.70
COLORADO VALLEY LONG DISTANCE TOTAL CHARGES			5.68
			40.38
			40.38

Credit Card Payment -- Do Not Pay

The carrier you have chosen for your long distance (InterLATA) calls is CVLD.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY LONG DISTANCE

COLORADO VALLEY LONG DISTANCE USAGE FOR TELEPHONE: [REDACTED]

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 12/01/2019
Page 3 of 3

COLORADO VALLEY LONG DISTANCE CHARGES AND CREDITS

12-01	CVLD SIMPLE RATE PREMIER		4.95
	STATE SALES TAX	.33	
	FEDERAL UNIVERSAL SERVICE FEE	.24	
	TEXAS UNIVERSAL SERVICE	.16	.73
	COLORADO VALLEY LONG DISTANCE		<u>5.68</u>
		COLORADO VALLEY LONG DISTANCE	<u>5.68</u>
		COLORADO VALLEY LONG DISTANCE TOTAL ITEMIZED CHARGES	5.68





**COLORADO
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Telephone Cooperative

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BILL AT A GLANCE 01/01/2020

BALANCE FROM LAST BILLING 33.67
PAYMENT(S) RECEIVED THANK YOU! 12 04 33.67CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES .00
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 33.30

Total Due: Please Pay This Amount 33.30

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.67	\$33.67CR	\$33.30	\$33.30

MESSAGE CENTER

*** Slamming/Cramming Message ***

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For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 12-20 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
01/16/2020	\$33.30
Enter Amount Paid	

01/01/2020 000010

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 01/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	01/01-01/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	01/01-01/31		
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			.00
TAXES AND SURCHARGES	01/01-01/31		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.29
SUB-TOTAL			33.30
Total Due: Please Pay This Amount			33.30

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



**COLORADO
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Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.30	\$33.30CR	\$33.30	\$33.30

BILL AT A GLANCE 02/01/2020

BALANCE FROM LAST BILLING 33.30
 PAYMENT(S) RECEIVED THANK YOU! 12 31 33.30CR
 PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
 OTHER TELEPHONE SERVICES .00
 TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 33.30

Total Due: Please Pay This Amount 33.30

MESSAGE CENTER**Your Rights as a Customer**

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2019 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

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For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 01-28 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911, or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
02/18/2020	\$33.30
Enter Amount Paid	

02/01/2020 000010

ACCOUNT NO: [REDACTED]
 TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





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Telephone Cooperative

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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 02/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	02/01-02/29		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	02/01-02/29		
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			.00
TAXES AND SURCHARGES	02/01-02/29		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.29
SUB-TOTAL			33.30

Total Due: Please Pay This Amount

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

33.30
33.30
33.30

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



**COLORADO
VALLEY**
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.30	\$33.30CR	\$33.30	\$33.30

MESSAGE CENTER

*** Slamming/Cramming Message ***

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Payments received after 02-25 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

2020 Scholarships

CVTC is pleased to offer \$5,000 in scholarships to approximately 10 area high school seniors who reside in a household that receives telephone service from the Cooperative. For more information and to apply, please visit our cvctx.com website. Deadline is April 1, 2020.

BILL AT A GLANCE 03/01/2020

BALANCE FROM LAST BILLING 33.30
PAYMENT(S) RECEIVED THANK YOU! 02 06 33.30CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES .00
TAXES AND SURCHARGES 5.29

CURRENT BILLING AMOUNT 33.30

Total Due: Please Pay This Amount 33.30

Please return lower portion with your payment...retain upper portion for your records



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Telephone Cooperative

PO Box 130
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www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
03/16/2020	\$33.30
Enter Amount Paid	
[REDACTED]	

03/01/2020 000010

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



4659200000000118397924234380000033309



PO Box 130
La Grange TX 78945-0130
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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 03/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	03/01-03/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	03/01-03/31		
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			.00
TAXES AND SURCHARGES	03/01-03/31		
FEDERAL EXCISE TAX			.90
STATE SALES TAX			1.87
FEDERAL UNIVERSAL SERVICE FEE			1.91
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.29
SUB-TOTAL			33.30
Total Due: Please Pay This Amount			33.30

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



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Telephone Cooperative

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BILL AT A GLANCE 04/01/2020

BALANCE FROM LAST BILLING 33.30
PAYMENT(S) RECEIVED THANK YOU! 03 04 33.30CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES .00
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 33.13

Total Due: Please Pay This Amount 33.13

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.30	\$33.30CR	\$33.13	\$33.13

MESSAGE CENTER

Have you browsed our website recently for current internet pricing, CVC bundles available, and new services we are offering to our customers? Allow us to help you determine your options and if upgrading to a new plan will answer your needs as well as save you money. Visit cvcx.com or call our office at 979.242.5911 for more information

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Payments received after 03-26 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



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Telephone Cooperative

PO Box 130
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☐ Check for Address Change

Payment Due	Total Due
04/16/2020	\$33.13
Enter Amount Paid	

04/01/2020 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





COLORADO
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Telephone Cooperative

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ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 04/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	04/01-04/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	04/01-04/30		
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			.00
TAXES AND SURCHARGES	04/01-04/30		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.12
SUB-TOTAL			33.13
			33.13
			33.13

Total Due: Please Pay This Amount

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Address
City	State
Zip	
Phone	



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BILL AT A GLANCE 05/01/2020

BALANCE FROM LAST BILLING 33.13
PAYMENT(S) RECEIVED THANK YOU! 04 03 33.13CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES .00
TAXES AND SURCHARGES 5.12

CURRENT BILLING AMOUNT 33.13

Total Due: Please Pay This Amount 33.13

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.13	\$33.13CR	\$33.13	\$33.13

MESSAGE CENTER

ANNUAL MEETING

Colorado Valley Telephone Cooperative's Annual Membership Meeting normally held in May has been postponed due to the current COVID-19 pandemic. We will notify our members when it has been rescheduled.

*** Slamming/Cramming Message ***

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We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



PO Box 130
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www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
05/18/2020	\$33.13
Enter Amount Paid	

05/01/2020 000110

ACCOUNT NO:
TELEPHONE NO:

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 05/01/2020
Page: 2 of 2

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	05/01-05/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	05/01-05/31		
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			.00
TAXES AND SURCHARGES	05/01-05/31		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.12
SUB-TOTAL			33.13
			33.13
			33.13

Total Due: Please Pay This Amount

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.13	\$33.13CR	\$33.61	\$33.61

BILL AT A GLANCE 06/01/2020

BALANCE FROM LAST BILLING 33.13
PAYMENT(S) RECEIVED THANK YOU! 05 04 33.13CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES .00
TAXES AND SURCHARGES 5.12
COLORADO VALLEY TELEPHONE .48

CURRENT BILLING AMOUNT 33.61

Total Due: Please Pay This Amount 33.61

MESSAGE CENTER

*** Slamming/Cramming Message ***

If you believe that the local exchange provider or the interexchange carrier named in this bill is not the one you chose, or if you believe this bill includes any unauthorized charges, you may contact: Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll free in Texas at (888)782-8477, fax (512)936-7003, email address: customer@puc.state.tx.us. Hearing and speech impaired individuals with text telephones (TTY) may contact the Commission at (512)936-7136.

For Payments by Phone (Available 24/7)(979) 247-9799 or Toll Free (844) 886-9799 For Online Payments: www.cvctx.com. If mailing payment, please include your stub to ensure your payment is applied to the correct account.

Payments received after 05-26 may not be reflected on this statement.

We appreciate the prompt manner in which you have paid your account.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

Please return lower portion with your payment...retain upper portion for your records



COLORADO VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
06/16/2020	\$33.61
Enter Amount Paid	

06/01/2020 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 06/01/2020
Page: 2 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	06/01-06/30		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	06/01-06/30		
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			.00
TAXES AND SURCHARGES	06/01-06/30		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.76
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.12
SUB-TOTAL			33.13
COLORADO VALLEY TELEPHONE TOTAL CHARGES			.48
			33.61
			33.61

Total Due: Please Pay This Amount

The carrier you have chosen for your long distance (InterLATA) calls is AT&T.
The carrier you have chosen for your long distance (IntraLATA) calls is CVTC.

COLORADO VALLEY TELEPHONE

COLORADO VALLEY TELEPHONE USAGE FOR TELEPHONE: (979)242-3438

INDICATOR LEGEND

PLEASE INDICATE CHANGE OF ADDRESS

Name	Contact Number
Address	
Delivery Address	
City	State Zip
Signature	Effective Date



COLORADO
VALLEY
Telephone Company

PO Box 130
La Grange TX 73945-0130
www.cvcv.com

RAYMOND SCHULZ
ACCOUNT NO: 1183
TELEPHONE NO: (979)242-3438
BILL DATE: 06/01/2020
Page: 3 of 3

TC TYPE OF CALL
DD DIRECT DIAL DAY RATE

TC TYPE OF CALL

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
04 28	6:33pm	DD	[REDACTED]	4.0	.26
05 06	2:51pm	DD	[REDACTED]	2.0	.18
2 CALL(S) FOR 6.0 MINUTE(S)					
COLORADO VALLEY TELEPHONE					.44
STATE SALES TAX					.03
TEXAS UNIVERSAL SERVICE					.01
COLORADO VALLEY TELEPHONE TOTAL ITEMIZED CHARGES					48





PO Box 130
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BILL AT A GLANCE 07/01/2019

BALANCE FROM LAST BILLING 33.17
PAYMENT(S) RECEIVED THANK YOU! 06 03 33.17CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES .00
TAXES AND SURCHARGES 5.05

CURRENT BILLING AMOUNT 33.06

Total Due: Please Pay This Amount 33.06

TELEPHONE NO: [REDACTED]

ACCOUNT NO: [REDACTED]

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.17	\$33.17CR	\$33.06	\$33.06

MESSAGE CENTER

*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Effective July 1, 2019, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) Universal Service Fund contribution factor from 18.8% to 24.4%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 24.4% (0.244) to the charges for interstate services. The Federal Universal Service Fund helps to ensure access to affordable communication services in hard-to-serve areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email: fccinfo@fcc.gov.

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We appreciate the prompt manner in which you have paid your account.

(Continued on subsequent pages)

Please return lower portion with your payment...retain upper portion for your records



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☐ Check for Address Change

Payment Due	Total Due
07/16/2019	\$33.06
Enter Amount Paid	

07/01/2019 000110

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130





COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 07/01/2019
Page: 2 of 3

(Continued from MESSAGE CENTER)

*** Privacy Statement ***

Per line or per call blocking does not prevent transmission of your telephone number when you call a company using an 800, 888, 877, 866, 855, 844, 833, 900 or 976 number. Therefore, your number may be available to that company's service representative before your call is answered.

For Billing or Sales/Service Questions call (979)242-5911 or call toll free: (800)242-5911.

PLEASE INDICATE CHANGE OF ADDRESS

Name	Address
Address	
City, State, Zip	
Phone	Business
Signature	Enclosures



COLORADO
VALLEY
Telephone Cooperative

PO Box 130
La Grange TX 78945-0130
www.cvctx.com

ACCOUNT NO: [REDACTED]
TELEPHONE NO: [REDACTED]
BILL DATE: 07/01/2019
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: [REDACTED]

Description	Date	Quantity	Amount
PREVIOUS BALANCE DUE			.00
BASIC LOCAL SERVICES	07/01-07/31		
*RESIDENTIAL BASIC LOCAL SERVICE		1 @ 18.45	18.45
*911 SERVICE FEE - FAYETTE COUNTY		1 @ 0.50	.50
*911 EQUALIZATION FEE		1 @ 0.06	.06
*FEDERAL SUBSCRIBER LINE CHARGE		1 @ 6.50	6.50
*ACCESS RECOVERY CHARGE		1 @ 2.50	2.50
BASIC LOCAL SERVICES SUBTOTAL			28.01
*Basic Local Service may be disconnected for non-payment.			
OTHER TELEPHONE SERVICES	07/01-07/31		
TOLL REST. 900/975/700			
OTHER TELEPHONE SERVICES SUBTOTAL			.00
TAXES AND SURCHARGES	07/01-07/31		
FEDERAL EXCISE TAX			.89
STATE SALES TAX			1.86
FEDERAL UNIVERSAL SERVICE FEE			1.69
TEXAS UNIVERSAL SERVICE			.61
Total TAXES AND SURCHARGES SUBTOTAL			5.05
SUB-TOTAL			33.06
			33.06
Total Due: Please Pay This Amount			33.06

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PO Box 130
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BILL AT A GLANCE 08/01/2019

BALANCE FROM LAST BILLING 33.06
PAYMENT(S) RECEIVED THANK YOU! 07 10 33.06CR
PREVIOUS BALANCE DUE .00

SUMMARY BY SERVICE TYPE

BASIC LOCAL SERVICES 28.01
OTHER TELEPHONE SERVICES .00
MISCELLANEOUS CHARGES .51
TAXES AND SURCHARGES 5.61

CURRENT BILLING AMOUNT 34.13

Total Due: Please Pay This Amount 34.13

TELEPHONE NO: ACCOUNT NO:

Previous Bill	Payment/Adj	Current Billing	Total Due
\$33.06	\$33.06CR	\$34.13	\$34.13

MESSAGE CENTER

*EXTENDED SUMMER OFFICE HOURS JUNE 21 - AUGUST 29:
Monday through Thursday 7:30 am to 5:30 pm and Friday 7:30 am to 11:30 am.

Your Rights as a Customer

Information concerning "Your Rights as a Customer" may be found in the first section of your current November 2018 Colorado Valley Telephone Cooperative directory on pages 29 - 37. For more information you may contact the Colorado Valley Telephone Cooperative Business Office at 979-242-5911 or 1-800-242-5911. This information is provided to you pursuant to Section 26.31(a)(4)(B)(ii) of the Substantive Rules of the Public Utility Commission of Texas.

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PO Box 130
La Grange TX 78945-0130
www.cvctx.com

☐ Check for Address Change

Payment Due	Total Due
08/16/2019	\$34.13
Enter Amount Paid	

08/01/2019 000110

ACCOUNT NO:
TELEPHONE NO:

COLORADO VALLEY
PO BOX 130
LA GRANGE TX 78945-0130



465920000000118397924234380000034135