

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

I. APPLICATION OF RATES (Continued)

C. (Continued)

EXCHANGE

Moravia (562)

EXTENDED AREA SERVICE

with Extended Area Service to the Borden, High Hill, Hostyn, Plum and Warrenton Exchanges and the Schulenburg Exchanges of Verizon SW Inc.-TX and the Hallettsville Exchange of Southwestern Bell.

Plum (242)

with Extended Area Service to the Borden, High Hill, Hostyn, Moravia and Warrenton Exchanges and the La Grange Exchange of Verizon SW Inc.-TX.

Warrenton (249)

with Extended Area Service to the Borden, High Hill, Hostyn, Moravia and Plum Exchanges and the La Grange Exchange of Verizon SW Inc.-TX.

II. LIFELINE SERVICE

Lifeline Service is a retail local service offering designed to make telecommunications services available at reduced rates to qualifying low-income customers. (T)

A. General

1. Federal Discount - A qualifying low-income customer subscribing to Lifeline Service shall receive Federal reductions pursuant to 47 C.F.R. Section 54.403. (C)

Effective: December 2, 2016

By: Kelly Allison

Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS
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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

A. General (Continued)

2. State Discount - A qualifying low-income customer subscribing to voice Lifeline Service shall receive a state-approved reduction to their monthly tariffed residential local exchange access line rate. (T)
|
(T)
3. State Discount - A qualifying low-income customer subscribing to voice Lifeline Service shall receive an additional Lifeline Area Discount in the amount of \$0.66. (C)
|
(C)
4. The Cooperative shall apply the above discounts, however, the combined discounts shall not result in a rate of less than zero charged for the customer's basic local service.
5. Nothing in this Section shall prohibit a customer who is otherwise eligible for Lifeline Service from obtaining and using telecommunications services or equipment designed to aid such customer in utilizing qualifying telecommunications services.
6. Lifeline Service reductions do not apply to surcharges, taxes, long distance service, 976, and other information related telecommunications services, and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.
7. Lifeline Service rate reductions do not apply to Service Connection Charges.
8. Lifeline Service rate reductions will not be available on a retroactive basis.

Effective: December 2, 2016
By: Kelly Allison
Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS
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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

B. Designated Lifeline Services and Discounts

1. The Cooperative shall offer services designated for support as specified in the Federal Communications Commission 47 CFR Part §54.101.
2. Tribal LinkUp is a federally certified telephone assistance program designed to make basic telephone service accessible to low-income consumers who are eligible residents of Tribal Lands and who are currently not on the public switched network.

Under the program LinkUp is available in accordance with Chapter 47 Code of Federal Regulations § 54.413, for a reduction of up to 100% of the Cooperative's customary charges for connection of telephone service, up to a maximum of \$100.00.

(N)

(N)

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

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Effective: Upon Approval
By: Scott Martin
Title: General Manager

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

C. Eligibility Requirements

1. The State discounted voice Lifeline Service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence. (T)
2. To be eligible for the State Lifeline discount, the applicant must certify that their annual income is at or below 150% of the current federal poverty guidelines, be an eligible resident of tribal lands or participate in, or have a person or child who resides in the customer's household, who participates in one of the following programs: (T)
 - (a) Medicaid;
 - (b) Supplemental Nutrition Assistance Program (SNAP);
 - (c) Supplemental Security Income (SSI);
 - (d) Federal Public Housing Assistance (FPHA);
 - (e) Low Income Energy Assistance Program (LIHEAP);
 - (f) Health benefits coverage under the state child health plan (CHIP) under Chapter 62, Health and Safety Code.
 - (g) National School Lunch Program – Free lunch program; or
 - (h) Temporary Assistance for Needy Families (TANF).
3. An eligible customer for the Federal Lifeline discount shall be defined as an individual meeting the eligibility requirements set forth in 47 C.F.R. Section 54.409. (N)
(N)
4. Customers who meet the low-income requirement for qualification but do not receive benefits under the programs listed above may provide the LIDA with self-enrollment for Lifeline Service benefits. LIDA shall provide a self-enrollment form by direct mail at the customer's request.

Effective: December 2, 2016

By: Kelly Allison

Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

NOV 29 '16

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

C. Eligibility Requirements (Continued)

5. Customers receiving benefits under the programs listed in II.C of this Section and who have telecommunication services will be subject to the Lifeline automatic enrollment procedures as provided by the LIDA unless they provide the LIDA with a request to be excluded from Lifeline Service. (T)
6. Customers who are eligible for Lifeline Service but do not have telecommunication services shall be responsible for initiating a request for Lifeline Service from the Cooperative. (T)

D. Obligations of the Cooperative

1. The Cooperative shall provide Lifeline Service to all eligible customers identified by the LIDA within its service area in accordance with P.U.C. SUBST. R. 26.412. (T)
2. The Cooperative shall not charge the eligible Lifeline Service customer for:
 - a. Changes in telephone service arrangements that are made in order to qualify for Lifeline Service; or
 - b. Service Connection Charges associated with transferring the account into Lifeline Service.
3. Service Connection Charges do apply when:
 - a. An existing eligible customer requests additional non-qualifying services at the time Lifeline Service reduced billing is initiated; or
 - b. New customers eligible for Lifeline Service establish service; or (T)
 - c. Customers make subsequent moves or changes after initial connection to Lifeline Service.

Effective: December 2, 2016
By: Kelly Allison
Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS
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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

D. Obligations of the Cooperative (Continued)

4. If the eligible customer changes the telephone service or initiates new service, the Cooperative shall begin reduced billing at the time the change of service becomes effective or at the time new service is established.
5. Upon receipt of the monthly update provided by the LIDA the Cooperative shall begin reduced billing for those qualifying low-income customers subscribing to services within 30 days.
6. Upon subscribing to voice Lifeline Service, a customer will be offered a subscription, at no charge, to toll blocking service which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking. (T)
7. If a qualifying low income customer voluntarily elects toll blocking from the Cooperative, the Cooperative may not collect a service deposit in order to initiate voice Lifeline Service. (T)
8. The Cooperative may not disconnect voice Lifeline Service for the non-payment of toll charges. However, the Cooperative reserves the right to implement toll blocking, at no charge, for the non-payment of long distance charges. The Cooperative will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of long distance charges. Upon the customer's payment of all outstanding long distance charges, the Cooperative shall remove mandatory toll blocking at the customer's request. (T)
9. The Cooperative may charge a service deposit pursuant to P.U.C. SUBST. R. 26.24 if the eligible customer denies subscription to toll blocking upon subscribing to voice Lifeline Service. (T)

Effective: December 2, 2016

By: Kelly Allison

Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

NOV 29 '16

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

II. LIFELINE SERVICE (Continued)

D. Obligations of the Cooperative (Continued)

10. In instances where the Cooperative may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Cooperative are also applicable to eligible customers for Lifeline Service.

11. The Cooperative shall provide customers who apply to receive Lifeline Service access to bundled packages at the same price as other consumers less the Lifeline discount. The Lifeline discount shall only apply to the eligible Lifeline supported service of the bundled package. (C)

12. The Cooperative has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service. (C)

III. PREPAID LOCAL TELEPHONE SERVICE

A. General

1. Prepaid Local Telephone Service (PLTS) provides eligible customers a one-time opportunity to maintain their local telephone service with the Cooperative.
2. PLTS is offered by the Cooperative in accordance with the P.U.C.'s Substantive Rules relating to Prepaid Local Telephone Service.

B. PLTS Services

Customers subscribing to PLTS will receive only the following services:

1. Residence Local Exchange Service;
2. If applicable, mandatory services, including extended area service, expanded local calling service, or extended metropolitan service;

Effective: December 2, 2016

By: Kelly Allison

Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

NOV 29 '16

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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

III. PREPAID LOCAL TELEPHONE SERVICE (Continued)

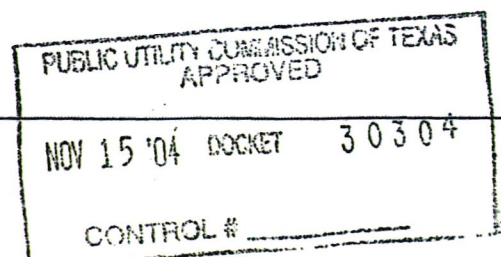
B. PLTS Services (Continued)

4. Access to 911 service;
5. Access to dual party relay service;
6. The ability to report service problems seven days a week;
7. Access to the business office;
8. Primary residential directory listing;
9. Toll blocking service; and
10. Non-Published Service and Unlisted Service, if available, at the customer's option.

C. Eligibility Requirements

1. Customers eligible to receive PLTS include:
 - a. Current residential customers who have been disconnected from the network after receiving proper disconnection notice; and
 - b. Former residential customers who have been disconnected from the network due to the existence of indebtedness to any dominant certified telecommunications utility (DCTU) or other telecommunications carrier.
2. Customers who have been disconnected from PLTS by the Cooperative are no longer eligible to receive PLTS from the Cooperative.
3. Business customers are not eligible to receive PLTS from the Cooperative.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

III. PREPAID LOCAL TELEPHONE SERVICE (Continued)

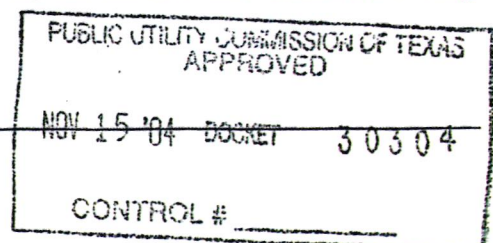
D. PLTS Terms and Conditions

1. Eligible customers must contact the Cooperative during the Cooperative's regular business hours to subscribe to PLTS. Within 24 hours of receiving the customer's request, the Cooperative shall mail the customer a confirmation letter detailing the customer's rights and responsibilities upon enrollment in the PLTS plan and the rates, terms, and conditions of the PLTS plan as described in this tariff.
2. Customers subscribing to PLTS shall have mandatory toll blocking and usage-sensitive service blocking placed on their line. Customers subscribing to PLTS shall not place or receive calls, including intraLATA and interLATA long distance or other usage-sensitive services, for which additional charges are billed to the customer's local telephone bill by the Cooperative, through tariffs or contracts, nor shall customers subscribe to any other services offered by the Cooperative that are not included in a subscription to PLTS.
3. Customers subscribing to PLTS shall not be required to make a deposit.

E. Deferred Payment Plan

1. General
 - a. Customers subscribing to PLTS may be required to enter into a deferred payment plan with the Cooperative to pay any outstanding debt owed to the Cooperative for services previously received under basic local telecommunications service and now received under PLTS.
 - b. The Cooperative shall not require the PLTS customer to enter into a deferred payment plan to pay any outstanding debt for any services that will not be received by the customer under PLTS including, but not limited to, intraLATA and interLATA long distance services.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

III. PREPAID LOCAL TELEPHONE SERVICE (Continued)

E. Deferred Payment Plan (Continued)

1. General (Continued)

- c. If the Cooperative cannot determine the amount of outstanding debt the PLTS customer owes for the services previously received under basic local telecommunications service and now receives under PLTS, the Cooperative shall not require the PLTS customer to enter into a deferred payment.

2. Deferred Payment Plan Amount

To determine the deferred payment plan amount, the Cooperative shall:

- a. Determine the amount the customer owes for the services previously received under basic local telecommunications service and now receives under PLTS;
 - b. Apply any undesignated partial payment made by the customer prior to the customer's subscription to PLTS to past debt owed to the Cooperative as determined under III.E.2.a. of this Section; and
 - c. Not reallocate any undesignated partial payments assigned under III.E.2.b. of this Section to amounts not yet incurred for basic local telecommunications service.
- 3. The Cooperative shall not require the PLTS customer entering into a deferred payment plan under III.E.1. of this Section to make monthly payments which exceed the greater of \$10 per month or 1/12 of the outstanding debt.
 - 4. If the Cooperative and PLTS customer enter into a deferred payment plan under III.E.1. of this Section, the initial deferred payment shall be billed beginning with the third billing cycle after initiation of PLTS service and shall be billed on a monthly basis thereafter.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED		
NOV 15 '04	DOCKET	3 0 3 0 4
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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

III. PREPAID LOCAL TELEPHONE SERVICE (Continued)

F. Disconnection of PLTS

1. Disconnection with Notice

The Cooperative may disconnect PLTS after notice for any of the following reasons:

- a. Failure of the PLTS customer to comply with the terms of a deferred payment plan for PLTS; or
- b. Upon conclusion of all periods for which an advance payment has been applied to the PLTS account and when the customer's PLTS account has a zero balance; or
- c. Violation of the Cooperative's rules pertaining to the use of PLTS in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

2. Disconnection without Notice

The Cooperative may immediately disconnect PLTS without notice for any of the following reasons:

- a. If the customer accrues new billable charges for toll or other services on their telephone bill that are not defined as PLTS services; or
- b. Where a known dangerous condition exists for as long as the condition exists; or
- c. Where service is connected without authority by a person who has not applied for the service or who has reconnected service without authority following termination of service.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED		
NOV 15 '04	DOCKET	3 0 3 0 4
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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

III. PREPAID LOCAL TELEPHONE SERVICE (Continued)

F. Disconnection of PLTS (Continued)

3. The Cooperative retains the right to apply any credit in the disconnected PLTS customer's account to the customer's outstanding balances owed to the Cooperative for telecommunications services.
4. Customers disconnected from PLTS shall receive a final notice from the Cooperative stating that the customer is permanently disconnected from PLTS and shall not be eligible for PLTS from the Cooperative again. That notice shall also state the terms and conditions that the customer must satisfy before the customer can return to basic local telecommunications service with the Cooperative.

G. Return to Basic Local Telecommunications Service

1. A customer subscribing to PLTS may return to basic local telecommunications service provided the customer:
 - a. Has paid all outstanding debt to the Cooperative in full, including indebtedness for the charges of interexchange carriers where the Cooperative bills those charges pursuant to tariffs or contracts; and
 - b. Has paid all bills for PLTS.
2. Upon the customer's completion of the obligations listed above, the Cooperative shall notify the customer:
 - a. Of the eligibility requirements for returning to basic local telecommunications service without PLTS restrictions;
 - b. Of the option to receive basic local telecommunications service with toll blocking and/or usage-sensitive blocking; and
 - c. Of the requirement to contact the Cooperative if the customer wants to return to basic local telecommunications service.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS APPROVED		
NOV 15 '04	DOCKET	3 0 3 0 4
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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

III. PREPAID LOCAL TELEPHONE SERVICE (Continued)

G. Return to Basic Local Telecommunications Service (Continued)

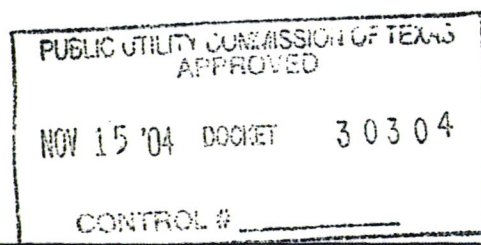
3. After receiving notice from the Cooperative and after fulfilling the customer obligations referenced in III.G.1. of this Section, in order to subscribe to basic local telecommunications service, the customer shall:
 - a. Request subscription to basic local telecommunications service from the Cooperative; and
 - b. Pay the Service Connection Charges, if applicable, assessed by the Cooperative.

H. PLTS Rates, Charges and Payments

1. PLTS Rates

The monthly rate for PLTS shall include only the following:

- a. The applicable residential tariffed rate (or Lifeline Service rate, if applicable) for services included in the PLTS services definition referenced in this Section;
 - b. Tariffed charges for Non-Published Service or Unlisted Service, if requested by the customer; and
 - c. Surcharges and fees established or authorized by a governmental entity that are billed by the Cooperative, including but not limited to 911, subscriber line charge, sales tax and municipal fees.
2. Late charges shall not be assessed to a PLTS customer.



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

III. PREPAID LOCAL TELEPHONE SERVICE (Continued)

H. PLTS Rates, Charges and Payments (Continued)

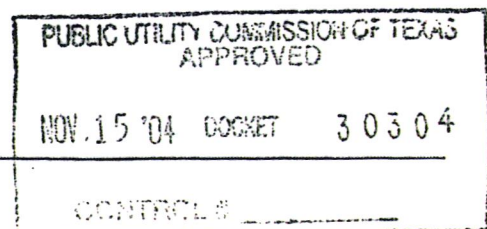
3. PLTS Nonrecurring Charges

- a. If the customer subscribes to PLTS within 10 days from the date the Cooperative mailed notification of PLTS eligibility to that customer, the Cooperative shall defer recovery of the Service Connection Charges, as referenced in Section 3 of this tariff, until the customer returns to basic local telecommunications service.
- b. If the customer does not subscribe to PLTS within 10 days from the date the Cooperative mailed notification of PLTS eligibility to that customer, the Cooperative may charge Service Connection Charges, as referenced in Section 3 of this tariff, to that customer when subscribing to PLTS.
- c. If the Cooperative suspends basic local telecommunications service prior to disconnection, the Cooperative shall defer recovery of the tariffed Service Connection Charges for restoration of service until the PLTS subscribing customer leaves PLTS to return to basic local telecommunications service.

4. Payments Under PLTS

- a. The Cooperative may require the residential customer of PLTS to make an initial payment for service, which shall not exceed:
 - (1) The monthly rate for PLTS, as described in III.H.1. of this Section, for up to two months of service under the PLTS plan; and
 - (2) PLTS nonrecurring charges, as described in III.H.3. of this Section, if applicable.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

III. PREPAID LOCAL TELEPHONE SERVICE (Continued)

H. PLTS Rates, Charges and Charges (Continued)

4. Payments Under PLTS (Continued)

- b. The Cooperative shall not require subsequent monthly payments for PLTS that exceed the monthly rates for PLTS services. The due date of monthly payments under PLTS shall be based on the Cooperative's regular billing cycle.
- c. The customer may be required to make payments under a deferred payment plan as previously referenced in III.E. of this Section.

IV. VACATION RATE SERVICE

A. General

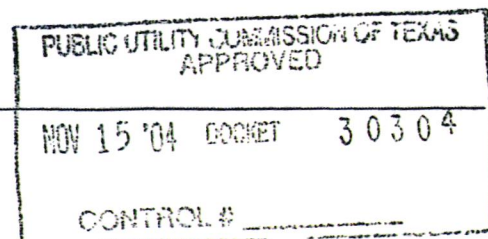
Vacation Rate Service is provided to residential customers whose requirements for telephone services are less than that which might normally be provided in any 12-month period.

B. Conditions

Vacation Rate Service will be furnished under the following conditions:

- 1. Available to residential customers having telephone service for one month or more.
- 2. No inward or outward service is provided during the period of suspension that is considered Vacation Rate Service.
- 3. Vacation Rate Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made for both suspension and restoration.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

IV. VACATION RATE SERVICE (Continued)

B. Conditions (Continued)

4. The reduction in rate for the period of suspension is equal to 50% of the regular rate for Local Exchange Service and associated additional services.
5. Vacation Rate Service allows for services to be suspended for a minimum of 30 days and a maximum of 120 days. Only one period of suspension is allowed in any calendar year.
6. Restoration of service at the customer's request is subject to the applicable Service Connection Charges as provided in this tariff.

V. LOCAL EXCHANGE SERVICE RATES AND CHARGES

A. Residence Local Exchange Service Rates {1}

	<u>Monthly Rate</u>	
1-Party Service	\$18.45	(I)

B. Business Local Exchange Service Rates {1}

	<u>Monthly Rate</u>	
1-Party Service	\$28.80	(I)
PBX Trunks, 1-Party Service	\$28.80	(I)

{1} Rates for Local Exchange Service do not include a charge for an instrument or other customer premise equipment. Touch Tone Service is included in the rates.

Effective: June 1, 2016
By: Kelly Allison
Title: General Manager

PUBLIC UTILITY COMMISSION OF TEXAS
APPROVED

JUN 01 '16
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GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

V. LOCAL EXCHANGE SERVICE RATES AND CHARGES

C. Hosted MultiLine Bundle General

1. Hosted MultiLine Bundles are optional business service enrollment plans that permit customers to receive Local Exchange Service and additional features and services for a flat monthly rate, for each Hosted MultiLine Bundle provided.
2. Each Hosted MultiLine Bundle includes a Centrex like Hosted IP Trunk. A Hosted IP Trunk allows voice service to traverse a portion of the pre-purchased broadband loop and is measured in kbps.
3. Hosted MultiLine Bundles require the purchase of Colorado Valley Communications Internet Service. Minimum speed varies by Hosted MultiLine Bundle package selected and number of MultiLine Bundle packages purchased.
4. The Plans are provided subject to the availability of fiber facilities and central office equipment as determined by the Cooperative.
5. All Plans require a minimum term commitment of 24 months.
6. The Plans are not available for lines that terminate into Key or PBX systems. Customers must purchase the appropriate non-regulated Customer Premise Equipment (CPE) that will work with the service for each Hosted MultiLine Bundle purchased.
7. Directory Listings are provided in accordance with the rates and regulations specified in Section 7 of this tariff.

Effective: February 21, 2019

By: Kelly Allison

Title: General Manager

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

V. LOCAL EXCHANGE SERVICE RATES AND CHARGES

C. Hosted MultiLine Bundle General (Cont'd)

8. E911 Service automatically routes 911 calls to a Public Safety Answering Point (PSAP) and provides the calling telephone number and Registered Location. A Registered Location is defined as the most recent information obtained by the Telephone Cooperative that identifies the physical location of the customer. Hosted E911 Service is an Internet Protocol (IP) technology service that is included with the Hosted MultiLine Bundle package. Hosted E911 Service may not operate during a power outage. Service may not be restored until power is restored and end user equipment is reset. The IP-based E911 Service also will not operate if the customer's broadband connection is disrupted. If the customer moves the telephone equipment to a location other than the Registered Location, the E911 Service will not route the emergency call to the appropriate PSAP and provide the appropriate end user address. The customer is responsible for ensuring the Telephone Cooperative has the current Registered Location information on file to ensure that E911 Service functions properly.
9. Call Forward features shall not be used to extend calls on a planned and continuing basis to intentionally avoid payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.
10. The assignment of telephone numbers and the sequence of the numbers assigned to a Hosted MultiLine Bundle are made at the discretion of the Cooperative. The Cooperative does not guarantee to provide telephone numbers arranged in a consecutive manner.

Effective: February 21, 2019
By: Kelly Allison
Title: General Manager

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

V. LOCAL EXCHANGE SERVICE RATES AND CHARGES

C. Hosted MultiLine Bundle General (Cont'd)

11. Monthly Recurring Charges

➤ **Essential Monthly Rate - \$33.00 ⁽¹⁾**

Includes Hosted IP Trunk, Unlimited Local Calling, Extension to Extension Dialing, Hunt Group, Main Number Ring, Music on Hold (basic)¹, Call Transfer, Call Park/Pickup, Basic Voice Mail, Line Monitoring, Entry Level Phone

*Bundle Discount (two or more purchased) - \$24.95 each

➤ **Professional Monthly Rate - \$43.00 ⁽¹⁾**

Includes all Essential features as well as Call Forward, 3 Way Calling, Call Waiting ID, Caller ID Name and Number, Unified Messaging (includes voicemail to email), Corporate Directory, One Digit Speed Dialing

*Bundle Discount (two or more purchased) - \$34.95 each

➤ **Executive Monthly Rate - \$53.00 ⁽¹⁾**

Includes all Essential and Professional features as well as Nationwide Calling (1,000 minutes per account; additional bundles of minutes may be purchased), Find me Ring, Auto Attendant

*Bundle Discount (two or more purchased) - \$44.95 each

⁽¹⁾ Required Taxes, Fees, and Surcharges are in addition to monthly rate.

⁽²⁾ Music on hold has to be digitized, therefore, some local radio stations may not be available.

Effective: February 21, 2019

By: Kelly Allison

Title: General Manager

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

V. LOCAL EXCHANGE SERVICE RATES AND CHARGES

C. Hosted MultiLine Bundle General (Cont'd)

11. Monthly Recurring Charges (Cont'd)

➤ <u>Additional Add-Ons</u> may be purchased with any Hosted MultiLine Bundle Package	<u>Monthly Charge</u>
➤ Fail Over (forwards calls to another number if there is a network outage)	\$9.95
➤ Customized On Hold Message	\$5.95 per account
➤ Page Over Phone	\$1.95 per phone
➤ Two Digit Speed Dialing	\$3.75 per phone
➤ MAC (Move, Add, Change) Maintenance Plan	\$24.95
➤ <u>Installation</u>	<u>Non-Recurring Charge</u>
First MultiLine Bundle Package	\$199.00
Each Additional MultiLine Bundle Package	\$99.00

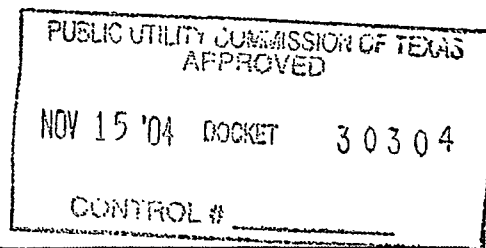
Effective: February 21, 2019
By: Kelly Allison
Title: General Manager

GENERAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

VI. EXCHANGE AREA MAPS

Exchange area maps are available upon request at Colorado Valley Telephone Cooperative, Inc.'s business office.



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

GENERAL EXCHANGE TARIFF

SERVICE CHARGES

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Effective: Upon Approval
By: Scott Martin
Title: General Manager

GENERAL EXCHANGE TARIFF

SERVICE CHARGES

I. SERVICE CONNECTION CHARGES

A. General

1. Service Connection Charges are nonrecurring, non-refundable charges made for the initial establishment of a class of telephone service or subsequent additions to or changes in that service. No distinction is made between an installation and the move of service from one premise to another.
2. Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the Cooperative's tariffs. Such charges apply in addition to, and not in lieu of, installation charges or construction charges made because of unusual costs in establishing service.
3. Service Connection Charges specified in this tariff are intended to cover, in part, the costs incurred by the Cooperative in establishing or rearranging service, moving service or changing service when requested by the customer.
4. Service Connection Charges specified herein do not contemplate work being performed by the Cooperative's employees at a time when overtime wages apply due to the request of the customer, nor do they contemplate work once begun being interrupted by the customer. If the customer requests overtime labor performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional costs involved.
5. "Costs", as used in this Section, are to be interpreted to mean the cost of labor including charges for supervision and other overhead expenses.
6. Service Connection Charges may be payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill.

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GENERAL EXCHANGE TARIFF

SERVICE CHARGES

I. SERVICE CONNECTION CHARGES (Continued)

B. Categories of Service Connection Charges

1. Primary Service Order Charge – a charge for work performed in connection with receiving, recording and processing a customer request for new service or transfer of service between premises.
2. Subsequent Service Order Charge – a charge that applies to all subsequent customer requests for services or equipment other than primary service orders or customer requests for the addition of vertical features to an existing account. Vertical features include Special Calling Features, Toll Denial, Caller ID Services and Touch Tone Service. (T)
(T)
(T)
3. Central Office Charge – a charge associated with central office work including, but not limited to, central office connections necessary to accomplish the completion of a service order.
4. Line Connection Charge – a charge for work associated with the line or circuit extending from the serving central office to the customer's premises necessary to accomplish a customer service request.
5. Premises Visit Charge – a charge associated with a visit to a customer's premises to comply with the customer's request for service including, but not limited to, additions to or changes in existing service.

C. Application of Service Connection Charges

1. Primary Service Order Charge – this charge will be applied to any customer request for the following:
 - a. To connect or reconnect initial service;
 - b. To connect additional access lines;
 - c. A move from one location to another location;
 - d. A telephone number change made at the customer's request; or

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GENERAL EXCHANGE TARIFF

SERVICE CHARGES

I. SERVICE CONNECTION CHARGES (Continued)

C. Application of Service Connection Charges (Continued)

1. Primary Service Order Charge (Continued)
 - e. A change in the responsibility for the account without a change of the telephone number.
2. Subsequent Service Order Charge – this charge will be applied to all subsequent customer requests for chargeable work performed other than primary service orders.
3. Central Office Charge – this charge applies to central office work required by the service order. The charge will be applied to any customer request for the following:
 - a. To connect or reconnect initial service;
 - b. To connect additional access lines;
 - c. A move from one location to another location;
 - d. For restoration of service when disconnected for nonpayment;
 - e. A telephone number change requested by the customer; or

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GENERAL EXCHANGE TARIFF

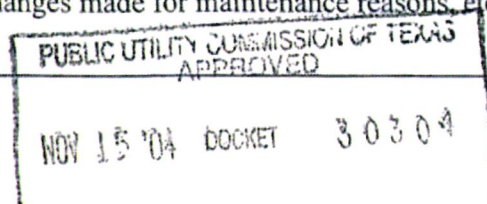
SERVICE CHARGES

I. SERVICE CONNECTION CHARGES (Continued)

C. Application of Service Connection Charges (Continued)

4. Line Connection Charge – this charge applies to work performed to establish service from the circuit of the serving central office to the customer's premises. This charge is applied to the following:
 - a. To connect or reconnect initial service;
 - b. To connect or reconnect additional access lines or detached extensions;
 - c. A move from one location to another location; or
 - d. A telephone number change requested by the customer.
5. Premises Visit Charge – this charge applies to each trip made to a customer's premises when:
 - a. A trip is required to provide service requested by the customer; or
 - b. A customer causes an additional trip to perform work requested by the customer.
6. Service Connection Charges do not apply:
 - a. For a name change for the surviving spouse of a deceased member;
 - b. For a name change when responsibility for the account and the telephone number remains the same;
 - c. To service reestablished after the destruction or partial destruction of the customer's premises by means beyond the control of the customer; or
 - d. To installations, moves or changes made on the initiative of the Cooperative, (e.g., changes made for maintenance reasons, etc.).

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Title: General Manager
ATTACHMENT 1-2(D)



GENERAL EXCHANGE TARIFF

SERVICE CHARGES

(D)

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By: Scott Martin
Title: General Manager
ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

SERVICE CHARGES

(D)

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III. SERVICE CALL CHARGE

This charge is applicable in those instances where trouble results in a service call/premises visit and the trouble is found to be caused by the customer-provided or maintained premises wiring, jacks and/or customer-owned terminal equipment.

IV. RETURNED CHECK FEE

A Returned Check Fee in the amount of \$25.00 will be applied for each returned check or other payment method dishonored by a bank or equivalent business.

If the Cooperative deems it necessary, it may request the customer to supply cash, money order or cashier's check.

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Title: General Manager
ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

SERVICE CHARGES

V. SCHEDULE OF CHARGES

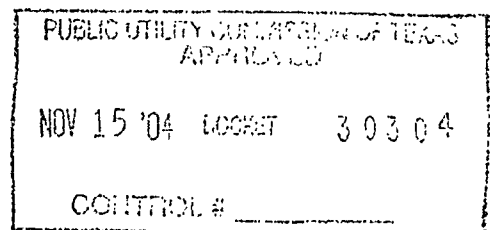
A. Service Connection Charges

Residence or Business

Primary Service Order Charge	\$21.50
Subsequent Service Order Charge	\$ 8.75
Central Office Charge	\$ 7.60
Line Connection Charge	\$14.50
Premises Visit Charge	\$17.30

B. Service Call Charge \$25.00

C. Returned Check Fee \$25.00



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By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

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Effective: January 1, 2013
By: Scott Martin
Title: General Manager

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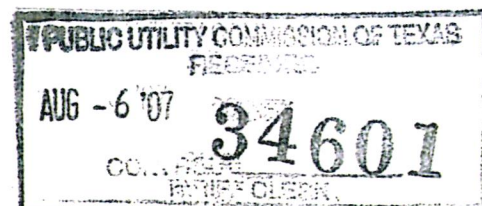
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Title: General Manager

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

I. SPECIAL CALLING FEATURES

A. General

1. Special Calling Features consist of optional telephone service features for use in connection with Local Exchange Service.
2. Special Calling Features will be provided in connection with residence and business Local Exchange Service. PBX trunk rotary hunt groups must have all lines in the group equipped.
3. Pay Telephone Service is excluded from Special Calling Features.

B. Feature Descriptions

Special Calling Features require special equipment and will be furnished only where the facilities and equipment are available. These features provide the following telephone service arrangements:

1. Abbreviated Dialing – Provides for the calling of a telecommunications network telephone number (local or long distance) by dialing an abbreviated code rather than the complete telephone number. Eight-code or thirty-code capacity features are available, but not both on the same line.
2. Automatic Callback – Permits the customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known by dialing a code. If the called line is busy, the Cooperative's equipment will monitor the line in an attempt to establish the call. When the called line becomes idle, a distinctive ring notifies the customer, and when the customer picks up the receiver, the call is placed automatically. This feature will not function from a line or trunk that does not have an associated telephone number; e.g., multi-line hunting groups. In addition, the callback number must be capable of receiving incoming calls.

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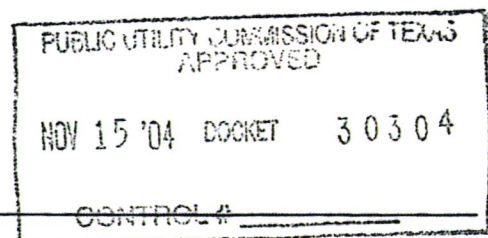
GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

I. SPECIAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

3. Automatic Redial – Permits the customer to automatically redial the last outgoing telephone number dialed from the customer's line. If the redialed telephone number is busy, the Cooperative's equipment will monitor the line for a maximum of thirty minutes beginning with the customer's activation of this feature in an attempt to establish the call. When both lines are idle, a distinctive ring notifies the customer, and when the customer picks up the receiver, the call is placed automatically.
4. Call Forwarding – Provides for incoming calls to be transferred to another telephone number by dialing a prefix code and the telephone number to which calls are to be transferred. Calls can be transferred to another telephone number within the exchange calling area or the long distance telecommunications network, where facilities permit. The call forwarding customer is responsible for payment of any toll charges for each call between his call forwarding equipped telephone and the telephone to which the call is being forwarded. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.
5. Call Forwarding - Busy – Enables an incoming call to be automatically directed to a predetermined alternate telephone number if a busy signal is encountered or the Do Not Disturb feature is activated at the intended call destination.



Effective: Upon Approval
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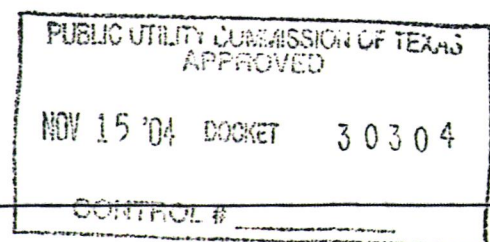
MISCELLANEOUS SERVICES

I. SPECIAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

6. Call Forwarding - No Answer – Enables an incoming call to be automatically directed to a predetermined alternate telephone number if the intended call destination is not answered after a specified number of rings.
7. Call Forwarding - Remote Access – Allows a customer at a remote location to activate or deactivate the Call Forwarding feature using a customer defined personal identification number (PIN). The customer gains remote access to the Call Forwarding feature from a touch-tone telephone at a remote location. The Call Forwarding - Remote Access feature uses an announcement system to provide interactive voice message prompting, which allows customers to enter their PIN number and verify the forwarded-to directory number. This verification process eliminates the need for successful completion of a courtesy call.
8. Call Waiting – By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. This permits putting the first call on hold so that a second call can be answered.

Customers having the Call Waiting feature may also order an optional feature, Cancel Call Waiting, for the same access line. Cancel Call Waiting allows the Call Waiting customer to disable the Call Waiting feature for the duration of a telephone call. This feature is provided at the customer's request without additional charge.



Effective: Upon Approval
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Title: General Manager
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MISCELLANEOUS SERVICE

I. SPECIAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

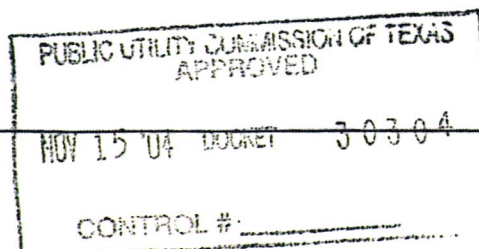
9. Customer Originated Call Trace – Enables a customer to initiate an automatic trace of the last completed incoming call. Upon activation by the customer, the Cooperative's central office equipment automatically records the incoming call detail, which includes the calling number, the time the call was received and the time the trace was activated. The conversation is not recorded. A customer using this feature will be required to contact the appropriate local law enforcement agency for further action. The results of a trace will be furnished only to legally constituted authorities upon a proper request from them to Colorado Valley Telephone Cooperative, Inc. The customer is not provided the traced number.

A successful trace cannot be made if the incoming call originates in a central office that does not have common channel signaling arrangements between it and the terminating central office. This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group.

If the customer makes or receives another call after hanging up from the traced call prior to activating the trace, Customer Originated Call Trace will not record the correct number.

At its option and upon receipt of a proper request from a law enforcement agency, the Cooperative will set up a temporary tracing arrangement using Customer Originated Call Trace at no charge to the customer when, in the judgment of the Cooperative or law enforcement agency, the unwanted call(s) present a serious threat of bodily harm or destruction of property and the customer has not subscribed to Customer Originated Call Trace or subscription to Customer Originated Call Trace is not a suitable solution.

Effective: Upon Approval
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Title: General Manager
ATTACHMENT 1-2(D)



GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

I. SPECIAL CALLING FEATURES (Continued)

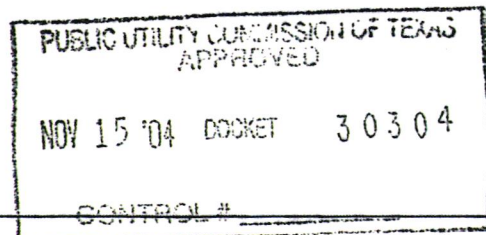
B. Feature Descriptions (Continued)

10. Direct Line/Manual Line – Automatically places a call to one preselected seven or ten-digit number whenever the subscribing customer's telephone is taken off the hook. Calls terminating to the line are not affected nor are outgoing calls so long as they are initiated before the system dials the preselected number. The designated preselected number must be programmed into the serving central office by the Cooperative. The designated number may not be public emergency numbers, such as fire, police, ambulance or 911 service. If, instead of connecting to a directory number, the call is connected to an operator, it is defined as Manual Line Service.
11. Distinctive Alert/Call Waiting – Provides a distinctive ringing pattern to the subscribing customer for calls received from specified telephone numbers. The customer creates a screening list of up to ten telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer also subscribes to Call Waiting from the Cooperative and a call is received from a telephone number on the screening list while the line is in use, a distinctive call waiting tone will be provided.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a number that represents all the lines in a collection of lines, such as multi-line hunt groups.

Some customer premises equipment may not be compatible with Distinctive Alert/Call Waiting.



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By: Joyce E. Wied
Title: General Manager
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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

I. SPECIAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

12. Do Not Disturb – Allows the customer to place his/her telephone in an apparent busy condition to all incoming calls without affecting the outgoing features of the line. The Do Not Disturb feature is activated by dialing an access code and is deactivated in a similar manner. The calling party will receive either a ringing signal or a recorded message when the feature is authorized. A caller may enter a PIN to override the Do Not Disturb feature.

The Cooperative, its officers or employees may not be liable for any claim, damage or loss arising from the provision of the Do Not Disturb feature unless it is proven that the act or omission causing the claim, damage or loss constitutes gross negligence, recklessness or intentional misconduct by the Cooperative, its officers or employees.

13. Do Not Disturb - Telemarketing – allows a subscriber to intercept all incoming calls with an announcement stating “You have called a number which does not accept calls from telemarketers. All other callers may press ‘1’ if they wish to complete the call.” If the customer subscribes to the Calling Number and/or Name Delivery feature, the incoming call will not be given the Do Not Disturb-Telemarketing announcement if the calling number and/or name can be displayed. Calls from “unknown” or private numbers will be given the Do Not Disturb-Telemarketing announcement.

The Do Not Disturb-Telemarketing feature is limited to customer's that have Touch Tone service equipped on their line. This feature is available only where central office facilities permit. The Do Not Disturb feature and Do Not Disturb-Telemarketing feature are mutually exclusive services and cannot be provisioned together on the same line.

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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

I. SPECIAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

14. Selective Call Acceptance – Provides the customer the ability to screen incoming calls against a list of up to ten subscriber-specified telephone numbers and then accepts calls only from those specified telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the caller receives an announcement indicating that the party he is attempting to call is not accepting calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group.

15. Selective Call Forwarding – Allows the customer to transfer only selected calls to another telephone number, within the exchange or on the long distance telecommunications network. A screening list of up to ten numbers is created by the customer and placed in the Cooperative's central office memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forward telephone number only if the calling number can be obtained and is found to match a number on the screening list. Customer subscription to the call forwarding feature is not required for this option to work.

The customer is responsible for the payment of any toll charges between the Selective Call Forward telephone and the telephone to which the call is being forwarded.

This feature will not work if the calling line is not referenced to and originated by the main telephone number that represents all the lines in a collection of lines such as multi-line hunt groups.

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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

I. SPECIAL CALLING FEATURES (Continued)

B. Feature Descriptions (Continued)

15. Selective Call Forwarding – (Continued)

Transmission may vary depending on distance and routing necessary, therefore transmission may not meet normal standards.

This feature cannot be used on a continual basis to expand the local calling scope beyond that available to a customer's premises.

A customer may subscribe to both Call Forwarding and Selective Call Forward features. However, both features may not be activated at the same time.

16. Selective Call Rejection – Provides the customer the ability to prevent incoming calls from up to ten different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he/she is attempting to call does not wish to receive calls at this time. If the customer receives an unwanted call from an unknown telephone number, the customer may block future calls from that unknown telephone number by dialing an activation code. Any incoming calls not on the Selective Call Rejection screening list will be treated normally.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group.

The blocking feature only functions within offices interconnected by common channel signaling arrangements. Where these arrangements are not in place, standard call completion will occur.

Effective: Upon Approval
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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

I. SPECIAL CALLING FEATURES (Continued)

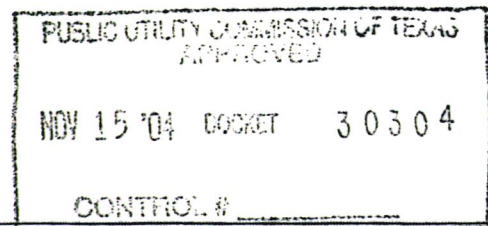
B. Feature Descriptions (Continued)

17. Three-Way Calling – Provides for a third party to be added to an existing call. The existing call can be “held” by depressing the switchhook and a second call established. The three-way connection can be established by depressing the switchhook again permitting all three parties to talk.

C. Regulations and Limitations of Service

The following limitations apply to Special Calling Features:

1. Features requiring common channel signaling arrangements to function will only operate on calls originating and terminating within offices equipped with these arrangements or similarly equipped offices of interconnecting local exchange carriers. Therefore, provision of these features is subject to available facilities and limited to central offices specifically equipped to provide such features.
2. Number screening lists required for Special Calling Features must contain telephone numbers of subscribers served out of offices equipped with common channel signaling arrangements.
3. When multiple features are activated on the same line, certain features may take precedence over other features.



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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

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I. SPECIAL CALLING FEATURES (Continued)

D. Rates and Charges

1. The following rate schedule provides the monthly charge and installation charges associated with Special Calling Features:

	<u>Monthly Rate {1}</u>		<u>Installation</u>
	<u>Residence</u>	<u>Business</u>	
Abbreviated Dialing			
Eight-Code Capacity	\$2.00	\$2.75	{2} {3} (C)
Abbreviated Dialing			
Thirty-Code Capacity	3.00	3.75	{2} {3}
Automatic Callback	2.00	2.00	{2} {3}
Automatic Redial	2.00	2.00	{2} {3}
Call Forwarding	1.75	2.25	{2} {3}
Call Forwarding-Busy	2.00	2.00	{2} {3}
Call Forwarding-No Answer	2.00	2.00	{2} {3}
Call Forwarding-Remote Access	2.00	2.00	{2} {3}
Call Waiting	1.75	2.25	{2} {3}
Customer Originated Call Trace			
Per Activation	8.00	8.00	{2} {3}
Direct Line/Manual Line	2.00	2.00	{2} {3}
Distinctive Alert/Call Waiting	2.50	2.50	{2} {3}
Do Not Disturb	2.00	2.00	{2} {3}
Do Not Disturb-Telemarketing	2.00	2.00	{2} {3}
Selective Call Acceptance	2.00	2.00	{2} {3}
Selective Call Forwarding	2.00	2.00	{2} {3}
Selective Call Rejection	2.00	2.00	{2} {3}
Three-Way Calling	1.75	2.25	{2} {3} (C)

- {1} In addition to Local Exchange Service rates as shown in Section 2 of this tariff.
- {2} The installation charge for adding any single Special Calling Feature or combination of features is \$5.00. No other Service Connection Charge is applicable for the addition of Special Calling Features. The \$5.00 installation charge does not apply if Special Calling Features are installed at the same time as the initial installation of telephone service.
- {3} For existing customers that subscribe to any of the above Special Calling Features for the period beginning May 12, 2011 and ending May 31, 2011, the Cooperative will waive the nonrecurring service charges. (C)

Effective: Upon Approval
By: Scott Martin
Title: General Manager

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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

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TARIFF CLERK

I. SPECIAL CALLING FEATURES (Continued)

D. Rates and Charges (Continued)

2. The following rate schedule provides a discount price when two or more of the Special Calling Features listed in I.D.1. of this Section with the exception of Customer Originated Call Trace, are ordered together on the same customer access line. This discount is available to all residential and business customers.

	<u>Monthly Rate {1}</u>		<u>Installation</u>	
	<u>Residence</u>	<u>Business</u>		
Two Features	\$2.50	\$3.25	{2} {3}	(C)
Three Features	3.50	4.55	{2} {3}	
Four Features	4.50	6.00	{2} {3}	
Five Features	5.50	7.00	{2} {3}	
Six Features	6.50	8.25	{2} {3}	
Seven Features	7.50	9.75	{2} {3}	
Eight Features	8.50	11.00	{2} {3}	
Nine Features	9.50	12.25	{2} {3}	
Ten Features	10.50	13.25	{2} {3}	(C)

For each additional feature added beyond ten, the recurring monthly rate for residential customers will be \$1.00 more for each feature over ten, per residential access line and \$1.25 for each feature over ten per business access line.

- {1} In addition to Local Exchange Service rates as shown in Section 2 of this tariff.
- {2} The installation charge for adding any single Special Calling Feature or combination of features is \$5.00. No other Service Connection Charge is applicable for the addition of Special Calling Features. The \$5.00 installation charge does not apply if Special Calling Features are installed at the same time as the initial installation of telephone service.
- {3} For existing customers that subscribe to any of the above Special Calling Features for the period beginning May 12, 2011 and ending May 31, 2011, the Cooperative will waive the nonrecurring service charges. (C)

Effective: Upon Approval
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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

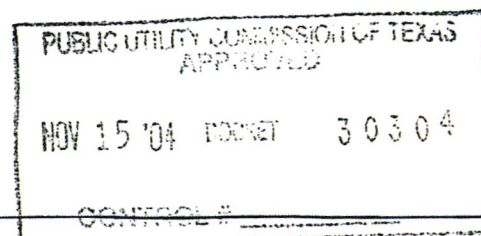
II. TOLL DENIAL

A. General

1. Toll Denial is an arrangement that prevents access to the long distance telecommunications network from an access line. This arrangement denies all calls starting with "1", "0", "0+" and "0-".
2. This service is available only where facilities permit.
3. The customer accepts full responsibility for the denial of access to the long distance telecommunications network and access to the Operator ("0" dialing) and holds the Cooperative free and harmless from any and all liabilities and/or damages which may be alleged or incurred by such denial.

B. Description of Toll Denial Services

1. Toll Denial - Local Exchange Service – denies the completion of all outgoing calls that are dialed with either the number "0" or "1".
2. Toll Denial with 800 Service Access – denies the completion of all calls that are dialed with either the number "0" or "1" except for calls to "1-8XX" numbers.
3. Toll Denial with Personal Identification Number (PIN) Override Service – denies the completion of all outgoing calls that are dialed with either the number "0" or "1" unless a PIN is entered. This service allows those customers that are assigned a PIN to make calls that start with either "0" or "1". The PIN is assigned to a specific access line but must be used on a call-by-call basis.



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

II. TOLL DENIAL (Continued)

C. Rates and Charges

The following rate schedule provides the monthly charge and installation charges associated with Toll Denial:

	<u>Monthly Rate {1} {2}</u>		<u>Installation {3}</u>
	<u>Residence</u>	<u>Business</u>	
Toll Denial – Local Exchange Service	\$1.75	\$2.25	{4}
Toll Denial – With 800 Service Access	1.75	2.25	{4}
Toll Denial – With PIN Override Service	2.00	2.00	{4}

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JAN 21 '03 DOCKET 35107

CONTROL# _____

- {1} In addition to Local Exchange Service rates as shown in Section 2 of this tariff.
- {2} Monthly rate for Toll Denial will be waived for Lifeline customers.
- {3} Installation charges will be waived for Lifeline customers.
- {4} The installation charge for adding Toll Denial to an existing account is \$5.00. No other Service Connection Charge is applicable for the addition of Toll Denial to an existing account. The \$5.00 installation charge does not apply if Toll Denial is installed at the same time as the initial installation of telephone service.

(R)
|
(R)

Effective: Upon Approval
By: Scott Martin
Title: General Manager

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

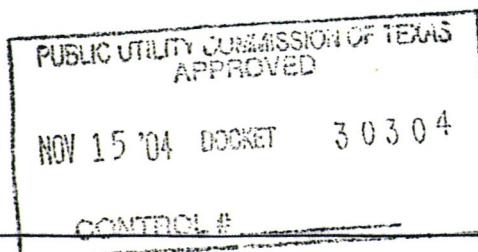
III. CALLER ID SERVICE

A. General

Caller ID Service is a general category of services that assist customers in the management of incoming and outgoing calls.

B. Service Descriptions

1. Anonymous Call Rejection – Allows the customer to automatically reject all calls that have been “blocked” and therefore marked anonymous by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.
2. Calling Name Delivery – Enables the customer to receive the caller’s name on incoming calls in the interval between the first and second ring. The caller’s name remains for the duration of the call and can be viewed from a display on the customer’s compatible customer premises equipment. If the caller’s name is unavailable, the customer may see a “?” or “Unknown” for out of area, or “Private” (indicating a blocked call), etc., on the customer’s compatible customer premises equipment.
3. Calling Number Delivery – Allows the customer to receive the calling party number (CPN) on incoming calls. When a line equipped with Calling Number Delivery is on-hook, CPN is transmitted across the line to the called party’s compatible customer premises equipment (CPE) during the silent interval between the first and second ring. Calling Number Delivery subscribers must provide and connect their own compatible CPE to process the CPN transmission.



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

III. CALLER ID SERVICE (Continued)

B. Service Descriptions (Continued)

4. Call Waiting ID – Permits the customer to see, when on another call, the caller identification information concerning a new incoming call. The customer then has the option of interrupting the existing call, terminating the existing call to answer the incoming call, or ignoring the waiting incoming call. Call Waiting ID is offered subject to the following limitations:
 - a. Customer must also subscribe to Caller ID Name and/or Number; and
 - b. Customers are responsible for furnishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number, and/or Call Waiting ID.

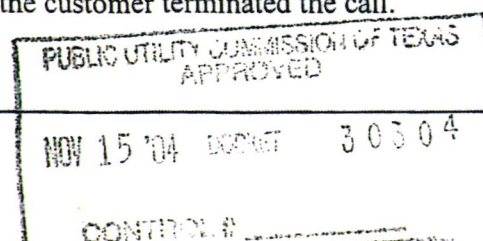
C. Availability of Blocking

Any Cooperative calling party may prevent the delivery of their CPN to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code activates per-call blocking. Per-call blocking is available at no charge.

If the calling party activates blocking, the CPN will not be transmitted across the line. Instead, Caller ID subscribers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

Per-line blocking will be offered at no charge to a particular customer upon the customer's request. Customers who request per-line blocking also have the ability to unblock their line on a per-call basis by dialing an access code (*82 or 1182) immediately prior to placing the call. The *82 or 1182 access code deactivates per-line blocking and delivers the CPN for that call. Per-line blocking is automatically reactivated when the customer terminated the call.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)



GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

III. CALLER ID SERVICE (Continued)

C. Availability of Blocking (Continued)

The blocking of CPN will not be provided on calls originating from Pay Telephone Access Service access lines.

D. General Rules and Regulations

1. Caller ID Service will be provided in connection with individual and multi-line residence and business lines. Although this service is available on line-side PBX trunk connections, it is not available on trunk-side PBX connections, such as DID. In addition, Pay Telephone Access Service is excluded from this tariff offering.
2. Caller ID Service is offered on a subscription basis which requires the customer to order the service. Where Caller ID Service is available, any calling party, whether they subscribe to Caller ID Service or not, has per-call blocking capability, unless that customer is calling from a pay telephone.
3. The Cooperative shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID Service customer of a telephone number that the calling party has requested to be omitted from the telephone directory or the disclosing of such telephone number to any person.

The Cooperative shall not be liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the transmission to a Caller ID Service customer of a telephone number which the calling party or the Caller ID Service customer finds erroneous, offensive, embarrassing or misleading for any reason.

The Cooperative shall not be liable for any and all claims for damages caused by a telecommunications utility's failure to transmit the privacy indicator to the called party when such indicator has been passed to the telecommunications utility by the Cooperative.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)

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COMMISSIONER		

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

III. CALLER ID SERVICE (Continued)

D. General Rules and Regulations (Continued)

4. A person may not use Caller ID Service to compile and sell specific local call information without the affirmative consent or approval of the originating telephone customer. This restriction does not prohibit the Caller ID Service subscriber from:
 - a. Verifying network performance or testing the provision of caller identification service;
 - b. Compiling, using and disclosing aggregate Caller ID Service information; or
 - c. Complying with applicable law or legal process.

E. Feature Interactions

1. Caller ID information will not be displayed under the following conditions:
 - a. If the called party is off-hook; or
 - b. If the called party answers during the first ring interval.
2. Caller ID Service is not available with services based on distinctive ringing which have a silent interval length insufficient for CPN transmission.
3. Identification of specific stations or extensions served by customer premises equipment is not possible. The main directory number associated with the customer premises equipment will be displayed.
4. Caller ID will be transmitted and displayed for calls made from another central office only if it is linked by appropriate facilities.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)

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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

III. CALLER ID SERVICE (Continued)

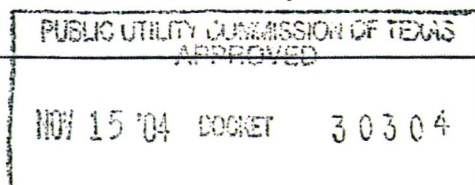
E. Feature Interactions (Continued)

5. When Caller ID Service is provided in connection with line-side PBX trunk connections, the Cooperative makes no guarantee that the calling party information will be delivered in a manner such that the customer's equipment will be able to transmit that information to the stations or extensions served by the customer premises equipment. Customers subscribing to Caller ID Services in conjunction with line-side PBX connections are responsible for the provision of compatible customer premises equipment which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with Caller ID Services on line-side PBX connections will be the responsibility of the customer. The Cooperative assumes no liability and will be held harmless for any damage to the customer's equipment due solely to the transmission of the calling party information or for any incompatibility of the customer's equipment to perform satisfactorily with the information transmitted.

F. State and Local Government Undercover Operations Special Service Arrangements

1. The parameters of the special service arrangement are as follows:
 - a. State and Local government entities authorized to conduct undercover or surreptitious civil or criminal investigations, where the existence or conduct of an investigation or the identity of the investigator may be disclosed or compromised by Caller ID Services, may be eligible to receive at no charge, for a period not to exceed 90 calendar days, key line and PBX trunk local exchange service access lines which allow for multi-line hunting (Rotary Hunt Service) and Touch Tone Service; both services to be used only in connection with a service arrangement that will mask the identity of the calling number.
 - b. All monthly and nonrecurring charges will begin to accrue for each access line on the 1st calendar in-service day.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)



GENERAL EXCHANGE TARIFF

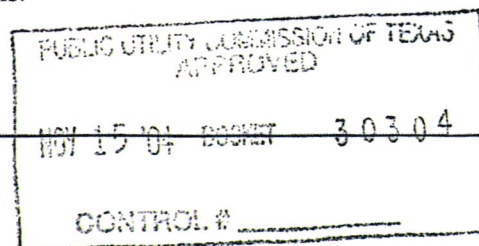
MISCELLANEOUS SERVICES

III. CALLER ID SERVICE (Continued)

F. State and Local Government Undercover Operations Special Service Arrangements (Continued)

2. The services provided under the special service arrangement will be offered only in exchanges where Caller ID Service, as furnished by the Cooperative, is available.
3. Each State or Local government entity must request and receive sponsorship, on an individual access line basis, from the Texas Attorney General for access or subscription to this special service arrangement. The special service arrangement must be requested by the Texas Attorney General on behalf of any State or Local government entity which, in the judgment of the Texas Attorney General, is authorized to conduct undercover or surreptitious civil or criminal investigations.
4. For the purpose of requesting the special service arrangement, the State Attorney General will designate a representative that will act as liaison between all State and Local government agencies and the Cooperative. The Cooperative will also designate a representative to coordinate with the State Attorney General representative. In addition, the Cooperative will establish internal procedures to administer requests for the special service arrangement.
5. The total number of in-service local exchange access lines and Touch Tone Service provided for under the special arrangement for use by all State and/or Local government entities in the conduct of undercover or surreptitious civil or criminal investigations cannot exceed 10 at any given time.
6. The Texas Attorney General will be responsible for ensuring that the services provided at no charge under the special service arrangement are to be used only by authorized representative(s) of State and/or Local government entities and only in the conduct of undercover or surreptitious civil or criminal investigations.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)



GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

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III. CALLER ID SERVICE (Continued)

G. Rates and Charges

The following rate schedule provides the monthly charge and installation charges associated with Caller ID Service. Rates do not include a charge for an instrument or other customer premises equipment.

	<u>Monthly Rate {1}</u>			
	<u>Residence</u>	<u>Business</u>	<u>Installation</u>	
Calling Number Delivery	\$3.50	\$3.50	{3} {4}	(C)
Calling Name Delivery	3.50	3.50	{3} {4}	
Calling Name & Number Delivery	5.00	5.00	{3} {4}	
Call Waiting ID {2}	3.00	3.00	{3} {4}	
Anonymous Call Rejection				
-Ordered with Calling Name and/or Number Delivery	0.50	0.50	{3} {4}	
-Ordered without Calling Name and/or Number Delivery	1.00	1.00	{3} {4}	(C)

- {1} In addition to Local Exchange Service rates as shown in Section 2 of this tariff.
- {2} Customer must subscribe to Calling Name and/or Number Delivery in order to receive this service.
- {3} The installation charge for adding any single Caller ID Service or combination of Caller ID Services is \$5.00. No other Service Connection Charge is applicable for the addition of Caller ID Services. The \$5.00 installation charge does not apply if Caller ID Services are installed at the same time as the initial installation of telephone service.
- {4} For existing customers that subscribe to any Caller ID Service for the period (C) beginning May 12, 2011 and ending May 31, 2011, the Cooperative will waive the nonrecurring service charges. (C)

Effective: Upon Approval
By: Scott Martin
Title: General Manager
ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

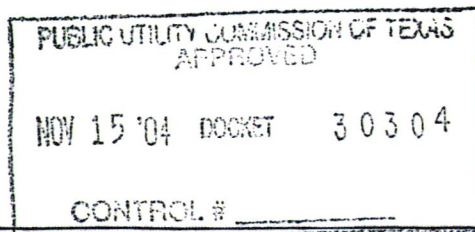
IV. PAY-PER-CALL INFORMATION SERVICES CALL BLOCKING

A. General

Pay-per-call Information Services are services that allow a caller to dial a specified 1-900-XXX-XXXX or 1-976-XXX-XXXX number. Information services provided, for a predetermined fee set by the information provider on a per-call or per-minute-of-use basis, for a prerecorded or live message or interactive program. The contents of such messages or programs are determined by the information service provider.

B. Call Blocking

1. Call Blocking is a central office service which allows residential or business customers to block outgoing call access to telephone numbers beginning with a 900 or 976 prefix for Pay-per-call Information Services.
2. Customers may order the Call Blocking service either orally or in writing in order to restrict all Pay-per-call Information Services.
3. New applicants for service will be offered free Call Blocking at the time the order for service is placed. There will be no charge to the applicant for the first blocking request. Subsequent blocking requests will be subject to a nonrecurring charge as shown in IV.E. of this Section.
4. Customers electing not to block access to Pay-per-call Information Services will have access to all 900 and 976 Pay-per-call Information Services available in the Cooperative service area.



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

IV. PAY-PER-CALL INFORMATION SERVICES CALL BLOCKING (Continued)

C. Mandatory Call Blocking

1. Access to 900 and 976 Pay-per-call Information Services will be automatically blocked for subscribers to Pay Telephone Service.
2. The Cooperative may elect to block access to 900 and 976 Pay-per-call Information Services from a subscriber's line if charges for 900 and/or 976 services originating from the customer's line are not paid.

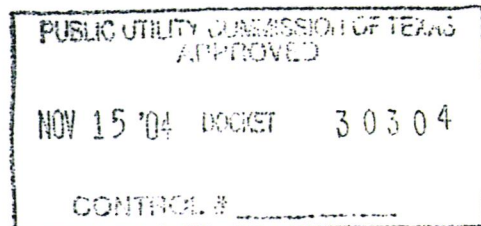
D. Disconnection of Service

The Cooperative will not disconnect a customer's Local Exchange Service for nonpayment of charges for Pay-per-call Information Services. The Cooperative may implement involuntary blocking of Pay-per-call Information Services for nonpayment of charges for Pay-per-call Information Services.

E. Nonrecurring Charges for Call Blocking

Business or residential customers who order Call Blocking subsequent to their first blocking request will be subject to a nonrecurring service charge as set forth below:

	Nonrecurring Charge
Call Blocking Service Order Charge	\$7.50 {1}



- {1} When a customer orders Call Blocking subsequent to the first blocking request on the same service order for additional services, the Call Blocking Service Order Charge will not be applicable.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

RESERVED FOR FUTURE USE

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PUBLIC UTILITY COMMISSION OF TEXAS
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JAN - 1 '13
CONTROL # 41027
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(D)

Effective: January 1, 2013
By: Scott Martin
Title: General Manager

ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

VI. DIRECT INWARD DIALING (DID) SERVICE

A. General

1. Direct Inward Dialing Service is available only in those central offices that are equipped for such service and is furnished for use with Hosted MultiLine Bundle Services and PBX systems equipped for DID Service provided by the Cooperative or compatible customer-owned PBX systems. (C)
2. The rates specified in this section are in addition to rates for other services with which this service is associated.
3. Station numbers for DID service will be assigned in blocks of 10 and 100 by the Cooperative. No guarantee is made that station numbers will be available in all cases. (N)
4. The customer shall be responsible for the interception of calls placed to non-working station numbers.
5. The Cooperative retains its right to administer the use of DID number blocks.
6. DID number blocks are normally provided on a consecutive number basis.

Effective: February 21, 2019

By: Kelly Allison

Title: General Manager

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

VI. DIRECT INWARD DIALING (DID) SERVICE

B. Rates and Charges

The following rate schedule provides the monthly charge and installation charges associated with DID Service furnished to customer-premises located switching systems:

	<u>Monthly Rate</u>	<u>Installation</u>	
First block of 10 DID numbers assigned	\$14.00	\$15.00	(N)
Each additional block of 10 DID numbers assigned	\$10.00	\$15.00	(N)
First block of 100 DID numbers assigned	\$113.50	\$100.00	
Each additional block of 100 DID numbers	\$30.00	\$100.00	
DID Trunk Termination per trunk	{1}	{2}	

VII. ROTARY HUNT SERVICE

A. General

1. Rotary Hunt Service is a central office service arrangement whereby a called busy line in a specified line group will automatically advance to a vacant line in the specified line group that is available to receive a call.
2. Rotary Hunt Service is available only in those central offices that are equipped for such service.
3. Rotary Hunt Service is available to residence and business customers, but is not offered with Pay Telephone Access Service.
4. All of the local exchange access lines in a hunting arrangement group must be the same class of service.

{1} Applicable PBX Trunk charges as provided in Section 2 of this tariff

{2} Applicable Service Connection Charges as provided in Section 3 of this tariff

Effective: February 21, 2019

By: Kelly Allison

Title: General Manager

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

VII. ROTARY HUNT SERVICE (Continued)

A. General (Continued)

5. The rates specified in this section are in addition to rates for other services with which this service is associated.

B. Rates and Charges

The following rate schedule provides the monthly charge and installation charges associated with Rotary Hunt Service.

	<u>Monthly Rate</u>	<u>Installation</u>
Rotary Hunt Service -per access line	\$4.35	{1}

VIII. PUBLIC SERVICE HC1 FACILITIES

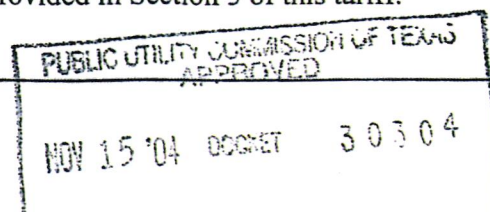
A. General

Eligible entities described in Section 58.253(a) of the Public Utility Regulatory Act (PURA) or their authorized representatives may order discounted intraLATA interexchange dedicated high capacity (1.544 Mbps) service (Public Service HC1 Facilities). Public Service HC1 Facilities will be provided under the terms and conditions of the Cooperative's Intrastate Access Service tariff and at the lowest rate offered for the corresponding service by any local exchange company electing incentive regulation under Chapter 58 of PURA.

Public Service HC1 Facilities are available only for the exclusive, or shared use, of eligible entities, and will be provided only to eligible entities located in an exchange area served by the Cooperative. Customers who obtain service under this Section and are not eligible entities will have such services disconnected or will be charged standard tariffed rates for the service. Resale or sharing of Public Service HC1 Facilities in the resale of local or long distance service is prohibited.

{1} Applicable Service Connection Charges as provided in Section 3 of this tariff.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)



GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

VIII. PUBLIC SERVICE HC1 FACILITIES (Continued)

B. Conditions

Rates for Public Service HC1 Facilities apply for:

1. Service provided between an eligible entity's premises where the service is between exchanges wholly within the Cooperative's service area; or
2. Service provided from an eligible entity's premises in the Cooperative's service area up to the point of interconnection with the facilities of another carrier, or carriers; or
3. Service provided from an eligible entity's premises in the Cooperative's service area to an interexchange carrier's point of presence in the same LATA. The rates and regulations of other carriers or IXC's apply where other carriers or IXC's provide any portion of the service. Standard rates for equivalent services in other intrastate tariffs of the Cooperative will apply when an eligible entity requests only transport mileage and neither terminating location is within the Cooperative's service area, or an eligible entity orders additional features with Public Service HC1 Facilities.

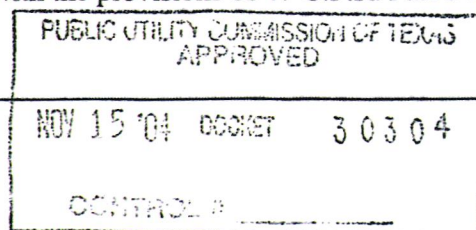
IX. DISTANCE LEARNING DISCOUNT

Upon submission of an affidavit that complies with the requirements of the Public Utility Commission of Texas' Substantive Rules, an eligible educational institution or library may obtain a 25% discount on the tariff rate for any tariffed service, except customer-specific contracts, that is predominantly used for distance learning or information sharing purposes. Services qualifying under the provisions of P.U.C. SUBST. R. 26.141 will receive the 25% discount on each tariffed rate.

X. EDUCATIONAL PERCENTAGE DISCOUNT RATES (E-RATES)

Schools, libraries and eligible consortia are eligible for application of the Federal Communication Commission's Educational Percentage Discount Rates (E-Rates) for the Cooperative's services pursuant to 47 C.F.R. Part 54. To receive these discounts, a school, library or eligible consortia must comply with the provisions of 47 C.F.R. Part 54.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

XI. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)- PRIMARY RATE INTERFACE (PRI)

(N)

A. General

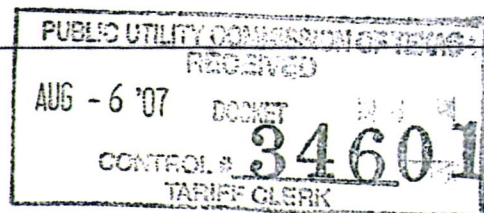
1. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that provides integration of multiple voice and data transmission channels over a single customer facility (local loop) at a standard interface.
2. ISDN-PRI provides connectivity between an ISDN PBX or other ISDN compatible CPE and a serving central office. ISDN-PRI is provisioned on a 1.544 Mbps (Megabits per second) facility typically divided into twenty-three B-channels and one D-channel (23B+D). Each B-channel may carry digitized voice or digital data (packet or circuit switched) at rates up to 64 Kbps (Kilobits per second). The D-channel is used exclusively for signaling and control messages and also operates at 64 Kbps. ISDN-PRI service does not include the provision of ISDN terminals or special power arrangements at the customer's premise.
3. ISDN-PRI complies with current industry standards.

B. Service Components Descriptions and Definitions

1. B-Channel (Bearer Channel) - A communications path capable of transmitting information at speeds of up to 64 Kbps. The B-channel may be used by a customer for communications (e.g., voice, data, video and image) between customer specified locations.
2. Channel - The electrical path provided by the Telephone Company between two or more terminating points for the transmission of information and intelligence.
3. D-Channel (Delta Channel) - A communications path set up to transmit data in packet form at speeds up to 64 Kbps. This communications path is designated to send and receive out-of-band signaling/supervisory messages and may be designated for packet switched user data.

(N)

Effective: Upon Approval
By: Scott Martin
Title: General Manager



GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

XI. ISDN - Primary Rate Interface (PRI) (Continued)

(N)

B. Service Components Descriptions and Definitions (Continued)

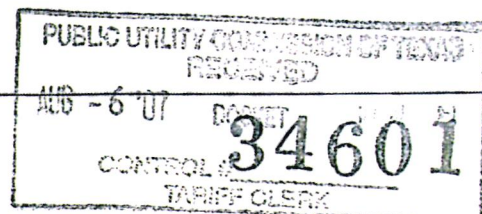
4. D-Channel Backup – A D-channel provisioned to automatically take over or a failed D-channel in the event of trouble.
5. ISDN – Integrated Services Digital Network (ISDN) is a set of communications standards for sending voice, video and data over digital telephone lines or normal telephone wires.
6. ISDN-PRI Arrangement – Provides ISDN capabilities between the customer's premises and the serving central office. One arrangement consists of 23 B-channels and one D-channel (23B+D).
7. Primary Rate Interface (PRI) – The term "Primary Rate Interface" denotes the connection of a 1.544 Mbps digital facility to the ISDN-PRI capable central office switch. The twenty-four channels are typically divided into twenty-three B-channels and one D-channel. Software in the ISDN-PRI equipped central office switch defines the type of access services that will be carried within the 1.544 Mbps digital facility.
8. PRI Caller ID – This feature provides the customer who is receiving a call with the telephone number and name of the calling party. Compatible CPE is required.

C. Regulations

The following regulations apply in addition to other regulations in this and other tariffs of the Cooperative. Regulations that apply on a per-line basis will apply on a per-channel basis in this tariff unless specified otherwise.

1. Customers are responsible for providing the compatible customer provided equipment (CPE) for terminating the ISDN-PRI service interface.

Effective: Upon Approval
By: Scott Martin
Title: General Manager



(N)

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

XI. ISDN - Primary Rate Interface (PRI) (Continued)

(N)

C. Regulations (Continued)

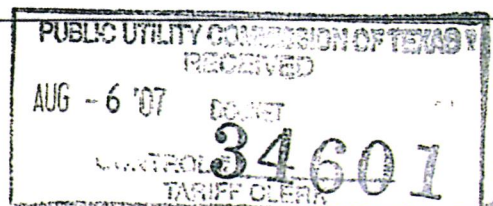
2. The Cooperative shall not be responsible if changes in any of the equipment, operations or procedures of the Cooperative utilized in the provisioning of ISDN-PRI service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
3. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.
4. Ancillary services provided in conjunction with ISDN-PRI service will be subject to the rates, terms and conditions as provided within the applicable section of their respective tariffs.
5. Presubscription to an interLATA/intraLATA carrier of preference applies to ISDN-PRI service just as it applies to analog telephone service. Access to other service providers is via a 101XXXX access code. Based on a customer's ISDN-PRI service arrangement, a customer may be able to presubscribe to more than one carrier of preference.
6. ISDN-PRI service is not to be shared or jointly used. Resale of ISDN-PRI service is prohibited.

D. Description of Rates

1. ISDN-PRI Switched Facility – The ISDN-PRI Switched Facility element is the line that connects the customer to the exchange and private line networks. Each ISDN-PRI line supports up to 24 channel network connections and uses digital technology to transport integrated capacity over a clear channel T1 facility.

(N)

Effective: Upon Approval
By: Scott Martin
Title: General Manager



GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

XI. ISDN - Primary Rate Interface (PRI) (Continued)

(N)

D. Description of Rates (Continued)

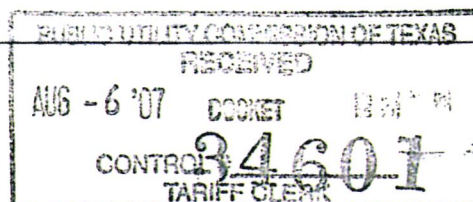
2. ISDN-PRI Access – The ISDN PRI Access element provides the switch termination of the PRI line. A PRI Access element is required with each PRI line. ISDN-PRI Access typically requires 23 individual B-channels and one D-channel. The B-channel is a bearer channel that carries digitized traffic at up to 64Kbps. The D-channel is a signaling channel used to control and route B-channel traffic.
3. DID/DIOD Channel – DID/DIOD Channel is a B-channel provisioned with DID/DIOD Service. DID Service allows callers to dial from the public network straight to a desired extension within a PBX or CPE without operator intervention. DIOD allows the above plus allows outgoing calls from extensions of a PBX or CPE to be placed directly by dialing an access digit and the desired number without operator intervention. Channel charges will apply to provide traffic capability for up to 24 B-channels. Channel charges are monthly recurring charges applied on a per channel basis.
4. PRI Caller ID – This feature provides the customer who is receiving a call with the telephone number and name of the calling party. Compatible CPE is required.
5. D-Channel Backup – A D-channel provisioned to automatically take over for a failed D-channel in the event of trouble.
6. Subsequent Activity – Nonrecurring charges for PRI facility reconfiguration will apply for all subsequent activity related to changes in channel configuration or ISDN- PRI attributes for all PRIs. This charge is applied on a per PRI, per activity order basis.

E. Rates and Charges

The following rates are in addition to other rates that may be applicable for accessible services which operate in conjunction with ISDN-PRI service.

(N)

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Title: General Manager



GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICES

XI. ISDN - Primary Rate Interface (PRI) (Continued)

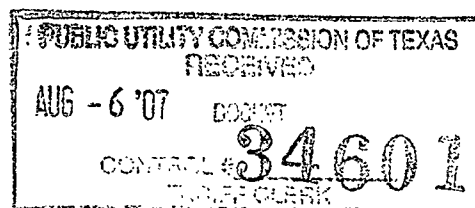
(N)

E. Rates and Charges (Continued)

FCC End User Common Line Charges and ISDN Line Port charges shall apply as set forth in the National Exchange Carrier Association's Access Service Tariff.

	<u>Monthly Rate</u>	<u>Installation {1}</u>
ISDN-PRI Switched Facility	\$200.00	\$300.00
ISDN-PRI Access	350.00	65.00
DID/DIOD Channel (per channel)	13.50	
PRI Caller ID	85.00	100.00
D-Channel Backup	200.00	65.00
Subsequent Activity Charge		123.14

(N)



{1} Applicable Service Connection Charges apply in addition to the Installation Charges.

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By: Scott Martin
Title: General Manager

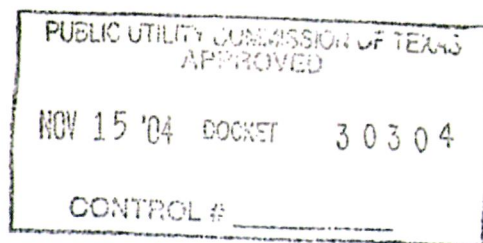
GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

SECTION CONTENTS

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Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

I. SPECIAL CHARGES

A. Applications

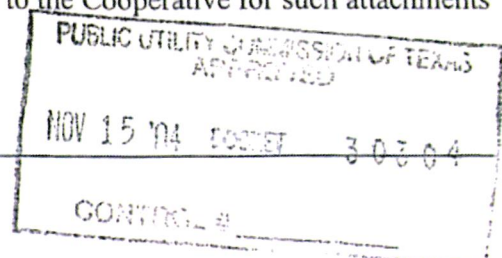
Special Charges in the form of installation and/or construction charges, monthly charges, or both, may be applied in addition to the usual Service Connection Charges and monthly rates. Special Charges apply primarily when the Cooperative will incur unusual investment or expense. Special Charges will apply when:

1. Conditions require or the customer requests the provision of special equipment, or unusual or nonstandard methods of plant construction, installation or maintenance or a move of Cooperative facilities;
2. The customer's location requires the use of costly private right-of-way; or
3. The proposed service is of a temporary nature and the plant to be placed would not be of value to the Cooperative in the general conduct of its business upon discontinuance of that service.

B. Customer Requirements

1. Temporary Construction – The customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Cooperative, less the estimated net recovery value of the material used. The Cooperative may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.
2. The Cooperative shall retain title to all construction, as specified within this tariff, provided wholly or partially at a customer's expense.
3. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions of this Section, the cost to the Cooperative for such attachments is borne by the customer.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

I. SPECIAL CHARGES (Continued)

B. Customer Requirements (Continued)

4. The customer is required to pay construction charges as made by another company providing facilities to connect with the facilities of the Cooperative.

II. LINE EXTENSION CHARGES

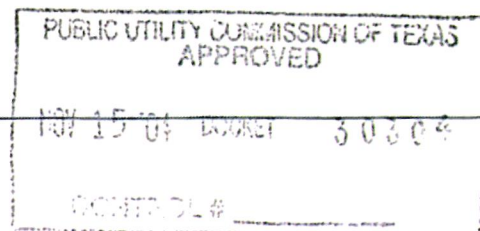
A. Conditions for Line Extension Charges

Construction charges for line extensions may be applied to applicants with long extension requirements to prevent unreasonable burdening of the general body of existing subscribers.

B. Rules for Line Extension Charges

1. All costs will be computed on a current basis, and material cost will be computed on the basis of the extension of the minimum sized cable used by the Cooperative to the applicant.
2. The Cooperative will determine the type of cable plant extension required on the basis of current and projected conditions and estimate the cost accordingly.
3. The construction charge for line extensions is apportioned equally among all applicants of a group.
4. Applicants may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Cooperative's judgement there is evidence of credit risk.
5. Payments for Line Extension Charges are not refundable and no credit will be allowed for future installations on line extensions constructed under the above regulations.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

II. LINE EXTENSION CHARGES (Continued)

B. Rules for Line Extension Charges (Continued)

6. Line extensions are further subject to the regulations specified in the tariffs of the Cooperative, as they now exist, and any revisions, additions or supplements which may be made in the future.

C. Poles on Private Property

Poles on private property that are used in serving an individual customer will be furnished by the Cooperative at no cost to the customer. Poles requested by the customer, in excess of those deemed necessary by the Cooperative, will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Cooperative.

D. Provisions of Private Right-of-Way

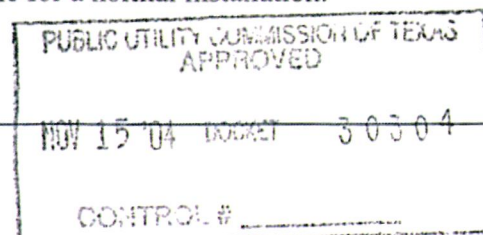
The Cooperative's obligation to provide service through line extensions is solely dependent upon its ability to secure, retain and maintain suitable rights-of-way without costs. When conditions require, applicants shall provide, without expense to the Cooperative, private right-of-way as needed.

III. SPECIAL CONSTRUCTION

A. Construction on Private Property

1. The Cooperative will furnish an average amount of entrance and distribution facilities, provided the facilities are of the standard type normally furnished for the particular location or kind of service.
2. If additional entrance or distribution facilities are required, or if conditions require special equipment, maintenance or methods of construction, if the installation is for a temporary purpose, or if for any other reason, the construction costs are excessive as compared with the revenue to be derived from the project, the applicant may be required to pay for costs over and above the costs applicable for a normal installation.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

II. SPECIAL CONSTRUCTION (Continued)

A. Construction on Private Property (Continued)

3. The customer will provide the Cooperative written permission upon request and without charge for the placement of the Cooperative's facilities on his property.
4. The customer is responsible for providing satisfactory entrance to the building and space for mounting any necessary network protection equipment.
5. A request by the customer to the Cooperative for the construction and installation of service to a location on the customer's property shall constitute permission and an easement of specific use onto and across the customer's property for all activities reasonable and customary to install, maintain, repair and upgrade such service.

B. Underground Service Connections

When a customer requests that underground service connections be installed instead of aerial facilities which would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service to a customer and the customer subsequently requests that such facilities be placed underground, the following regulations apply:

1. Where cable is to be placed in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Cooperative.
2. The duct or ducts required in the underground conduit by the Cooperative to furnish service shall be reserved for its exclusive use.
3. Where cable is laid in a trench at the customer's request, the trench shall be constructed and back filled under the Cooperative's supervision and by or at the customer's expense.

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By: Joyce E. Wied
Title: General Manager

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GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

B. Underground Service Connections (Continued)

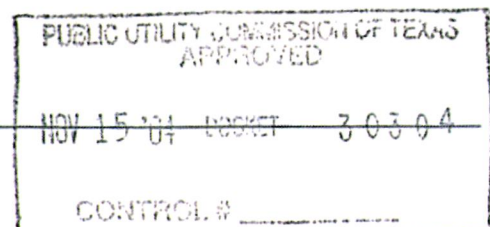
4. Cable installed in conduit will be maintained and replaced at the expense of the Cooperative where the conduit has been inspected in place by the Cooperative and approved, but repairs or replacements of cable in conduit or a trench made necessary by damage will be made at the customer's expense, in the discretion of the Cooperative.
5. The Cooperative may replace existing aerial facilities with underground facilities in connection with planned projects, or during its normal operations. If the customer requests the removal and replacement of existing aerial facilities with underground facilities prior to the time of normal replacement, the customer will be responsible for the expense incurred by the Cooperative in making the replacement.

C. Construction in New Developments and Subdivisions

The Cooperative will extend its facilities in accordance with plans and specifications furnished by the Cooperative to legitimate subdivisions of residential lots and/or small residential tracts in accordance with the following conditions:

1. The developer will be required to advance the entire estimated cost of the extension of facilities to provide service as a direct contribution to construction.
2. The total cost will be divided by the number of lots or tracts to be served by the extension to determine the prorata cost per lot or tract.
3. Should such construction require, either by the developer's requirements, or conditions of terrain or soil, costs exceeding those of the normal reasonable and customary costs, any refund provided hereafter, at the discretion of the Cooperative, shall be only that for the normal reasonable and customary facility construction.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

III. SPECIAL CONSTRUCTION (Continued)

C. Construction in New Developments and Subdivisions (Continued)

4. The construction advance shall not draw interest but shall be refunded on the following basis:

During the 10 year period immediately following the date the extension of facilities is completed, the developer or his assigns shall be refunded an amount equal to the prorata cost established for each lot or tract when such lot or tract is sold and upon which improvements requiring telephone service are constructed and proper application is made in accordance with the rules of the Cooperative as set forth in this tariff.

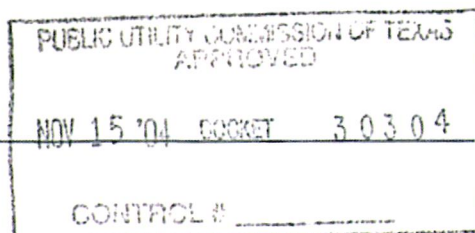
5. Unless included in the construction advance made by the developer, extensions from the facilities installed for the developer will be made in accordance with the provisions of the Cooperative's extension policies and any required fees, deposits or prepayments shall be paid by the applicant requesting service to such lot or tract.
6. No refund will be made of any remaining balance of the construction advance after 10 years from the date the facilities for the developer were installed.
7. The Cooperative shall be provided with plats of the development and shall require the developer to execute the Cooperative's standard easement form. Facilities will not be placed and service will not be provided until all necessary applications, monies and easements have been received.

IV. SPECIAL SERVICE ARRANGEMENTS

A. General

1. Special Service Arrangements consist of modifications of standard equipment, special equipment or service arrangements for which provision is not otherwise made in this tariff.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS (Continued)

A. General (Continued)

2. Special Service Arrangements will be furnished, when practical, by the Cooperative at charges equivalent to the cost of furnishing such special assemblies of equipment or service arrangements if in connection with and not detrimental to any of the services furnished under the Cooperative's tariffs.
3. The services and equipment covered herein are intended to be installed for the specific customer named, and are not ordinarily provided in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariffs of the Cooperative as a general service offering. Such services and equipment as provided under this Section are subject to all general rules and regulations established in other sections of this tariff in addition to those contained in this Section.
4. Such services and equipment may be furnished or leased pursuant to special termination agreement or contract for such period as may be agreed upon and as covered by the Cooperative's tariff.
5. If more than 3 customers are furnished with any one type of specially assembled device, it shall be filed as a general offering in the appropriate tariff within 30 days.
6. When, through no fault of the Cooperative, work is not started within 90 days of the scheduled start date for a particular project, the customer may be liable for the following charges:
 - a. Interest on project costs at the current rate for new venture capital to the Cooperative; and
 - b. Moving, transportation and storage costs (if incurred).

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By: Joyce E. Wied
Title: General Manager

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GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

IV. SPECIAL SERVICE ARRANGEMENTS (Continued)

B. Rates and Charges

1. Rates for Special Service Arrangements are equivalent to the estimated costs of furnishing the Special Service Arrangements.
2. Such costs shall be based on an estimate of the total cost to the Cooperative in providing the Special Service Arrangement including the following:
 - a. Cost of equipment, including applicable taxes, supply expense and miscellaneous supplies;
 - b. Engineering and installation labor including supervision and normal loading factors;
 - c. Maintenance based on estimated cost of labor, vehicle expense, materials and allocable overhead;
 - d. Depreciation based on useful service and location life or term of contract agreement with appropriate allowance for estimated net salvage;
 - e. Applicable taxes including advalorem, franchise and gross receipts taxes where applicable;
 - f. General administrative expense including marketing, commercial, and general administrative on the basis of apportionment of such costs;
 - g. Return on investment based on equated cost of capital as related to service life or contract term as appropriate;

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By: Joyce E. Wied
Title: General Manager

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GENERAL EXCHANGE TARIFF

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

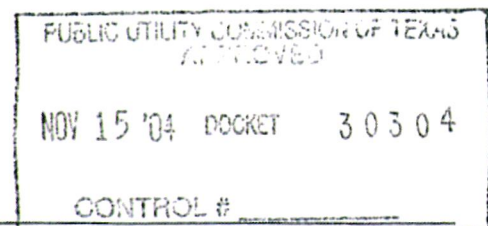
IV. SPECIAL SERVICE ARRANGEMENTS (Continued)

B. Rates and Charges (Continued)

2. (Continued)

- h. Any other items of expense associated with a particular Special Service Arrangement; and
 - i. Applicable Federal Income Tax, if any, based on the cost of capital.
- 3. Special Service Arrangement rates are subject to review and revision by the Public Utility Commission of Texas.
 - 4. Whenever a Special Service Arrangement becomes a tariff offering, the tariff rates will apply to all installations made after the effective date of such rates.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



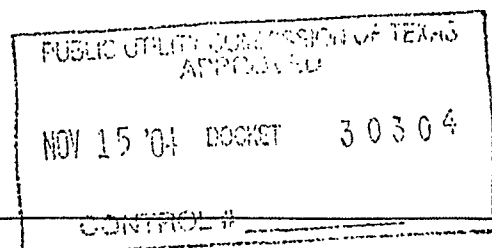
GENERAL EXCHANGE TARIFF

EXTENSION LINE SERVICE

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Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

GENERAL EXCHANGE TARIFF

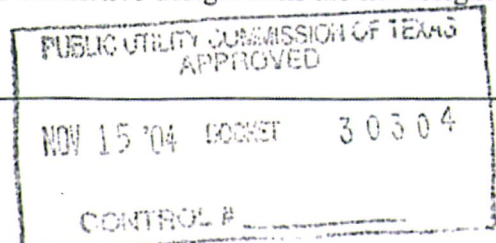
EXTENSION LINE SERVICE

I. GENERAL

- A. Extension Line Service provides for originating or receiving calls from locations equipped with instruments in addition to the location of the primary Local Exchange Service access line termination. This service is also known as an off-premises extension or detached extension.
- B. Extension Line Service will be provided in connection with all classes of Local Exchange Service except Pay Telephone Service.
- C. Extension Line Service must be located on the same premises of the customer on which the primary Local Exchange Service access line termination is located, except as provided below. Such Extension Line Service is restricted to the use of the customer, his employees or associates, or to members of the customer's immediate household.
- D. Business rates apply to the entire service if the use of the service at either the primary Local Exchange Service access line location or the Extension Line Service(s) connected thereto is primarily of business character.
- E. Extension Line Service may be located on other premises under the following conditions, provided facilities are available and technical equipment limitations in each specific case permit:
1. Where two or more premises are used in the conduct of one establishment or business;
 2. Business off-premises extension(s) may be provided for at the residence location of the same customer.
 3. Residential off-premises extension(s) may be provided at business locations.
 4. Determination of Extension Line Service installation is to be left to the discretion of the Cooperative.
- F. Separate telephone numbers or any other distinctive designations are not assigned to Extension Line Service.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

ATTACHMENT 1-2(D)



GENERAL EXCHANGE TARIFF

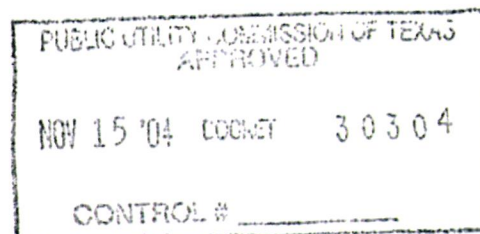
EXTENSION LINE SERVICE

I. GENERAL (Continued)

- G. The number of additional off-premises extension facilities that are permitted with a primary Local Exchange Service access line is limited to such number as, in the judgment of the Cooperative, will not interfere with the efficient operation of the service.
- H. The number of bells/ringers connected to an Extension Line Service facility may not exceed the limits of the central office ringing capabilities in the judgment of the Cooperative.

II. MILEAGE AND RATES

- A. Extension Line Service located less than 300 feet from the primary Local Exchange Service access line on the same premises, but not in the same building will not be billed mileage rates.
- B. Extension Line Service located more than 300 feet from the primary Local Exchange Service access line on the same premises, but not in the same building will be billed at the rate of \$.20 for each additional 100 feet of circuit or fraction thereof for the additional distance over 300 feet.
- C. Measurement is the airline distance between the primary Local Exchange Service access line termination and the Extension Line Service termination.
- D. Service Connection Charges as specified in Section 3 of this tariff may apply to Extension Line Service as applicable.



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

GENERAL EXCHANGE TARIFF

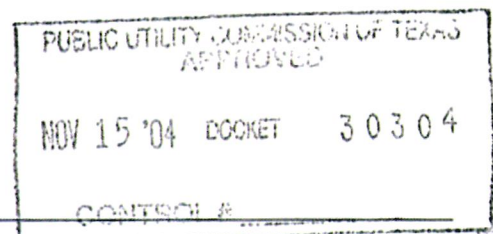
DIRECTORY PUBLICATION AND LISTINGS

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Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

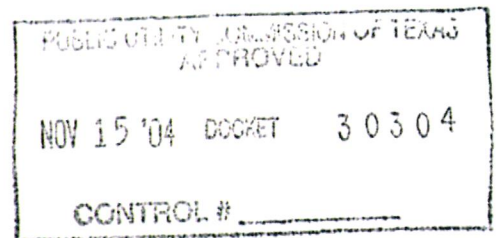
I. DIRECTORY LISTINGS

A. Primary Listings

One listing, termed the Primary Listing, is provided without charge for each Local Exchange Service access line. When two or more Local Exchange Service access lines are consecutively operated, the first number of the group is considered the Primary Listing.

Additional listings may be provided to public agencies without charge where, in the opinion of the Cooperative, directory service to the public will be improved.

1. The Primary Listing is normally the name and address of:
 - a. The person or firm contracting for Local Exchange Service;
 - b. A party for whom the Local Exchange Service was contracted for by another party;
 - c. The name under which a firm regularly conducts business; or
 - d. No more than two individual's given names, both having the same surname and reside at the same household. This Primary Listing is considered to be a Dual Primary Listing. Each given name, for purposes of this tariff, is defined as any combination, not to exceed two of the following:
 - (1) First name
 - (2) Middle name
 - (3) First or middle initial
 - (4) Nickname
 - (5) Maiden name



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

I. DIRECTORY LISTINGS (Continued)

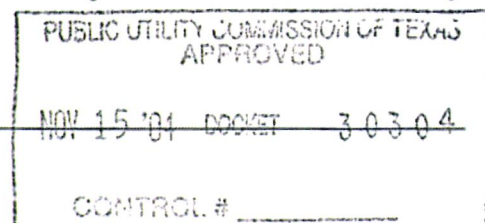
A. Primary Listings (Continued)

2. When providing a Primary Listing for two individuals and an extra line is required for that Primary Listing, the Extra Lines of Information charge will apply per extra line.
3. An additional listing reversing the order of the individual's given name may be obtained at the rate specified for a Regular Extra Listing in this Section of the tariff. The restriction of no more than two individuals' names applies only to listings involving two individuals' names.

B. Regular Extra Listings

1. Residence Regular Extra Listings may be the names of the customer's immediate family.
2. Business Regular Extra Listings may be the names of partners or members of the firm, if the customer is a partnership or firm; the names of the officers of the corporation, if the customer is a corporation; and for any business establishment, the names of business associates or employees of the customer. Business Regular Extra Listings may be the bona fide names of individuals, firms or corporations, which the customer owns or controls or is duly authorized to represent. Listings, which are designed primarily to give publicity such as service, agency or commodity designation, are not accepted.
3. Ordinarily, all Regular Extra Listings must be of the same address and telephone number as the Primary Listing, except as provided below for Alternate Call Number Listings. However, when in the opinion of the Cooperative it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a PBX station or extension station, installed on the premises of the customer, but at an address different from that of the switchboard, or main station using the telephone number of the Primary Listing.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

I. DIRECTORY LISTINGS (Continued)

B. Regular Extra Listings (Continued)

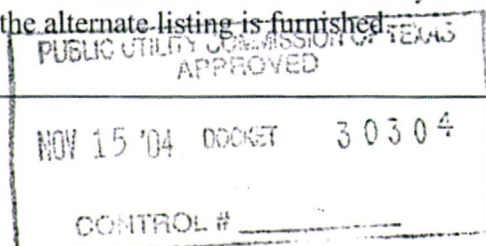
4. Customers, whose names may commonly be spelled in more than one way, may arrange for additional listings under the alternate spelling at the rate for Regular Extra Listings.
5. Regular Extra Listings are furnished at the rate quoted in this Section under "Rates and Charges".

C. Special Types of Extra Listings

1. Duplicate and Cross-reference Listings
 - a. Duplicate Listings including listings of nicknames, abbreviated names that are commonly spelled in more than one way and rearrangements of names are permitted when, in the opinion of the Cooperative, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
 - b. Cross-reference Listings are permitted when their use will facilitate in the handling of telephone calls.
 - c. The Regular Extra Listing rate applies for each Duplicate Listing or Cross-reference Listing.
2. Alternate Call Number Listings
 - a. Listing of an alternate telephone number to be called in case no answer is received is permitted for customers having either business or residence class of service.
 - b. The alternate number may be that of a service not under contract with the customer in connection with whose name it appears. In such case, the consent of the customer to the alternately-listed service is required before the alternate listing is furnished.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

ATTACHMENT 1-2(D)



GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

I. DIRECTORY LISTINGS (Continued)

C. Special Types of Extra Listings (Continued)

2. Alternate Call Number Listings (Continued)

- c. The Regular Extra Listing rate applies for each Alternate Call Number Listing.

3. Office Hour Listings

Customers may have their office hours appear in connection with their listing by paying the Regular Extra Listing rate.

4. Temporary Tenant Listings

- a. Residence customers who lease their premises and request the Cooperative to provide service to their tenant without change in contract, may arrange for such tenant to be listed provided that the customer and the tenant do not occupy the premises at the same time.
- b. All billing and contractual arrangements for all services and facilities remain unchanged and the customer is responsible for the payment of all charges including the Temporary Tenant Listing.
- c. The Regular Extra Listing rate applies for each Temporary Tenant Listing.

D. Foreign Exchange Listings

- 1. Foreign Exchange Listings are listings in the alphabetical listings of an exchange other than the exchange in which the listed service is furnished.
- 2. The Regular Extra Listing rate applicable in the exchange in which the listing appears applies to each Foreign Exchange Listing.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

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GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

I. DIRECTORY LISTINGS (Continued)

E. Extra Lines of Information

1. Extra Lines of Information are intended to supply additional information to the calling party. This additional information is information not required by the Cooperative in order to efficiently handle telephone traffic.
2. The Extra Lines of Information rate applies per line to the listing of extra lines of information desired by the customer in connection with his listing.

F. Contract Period

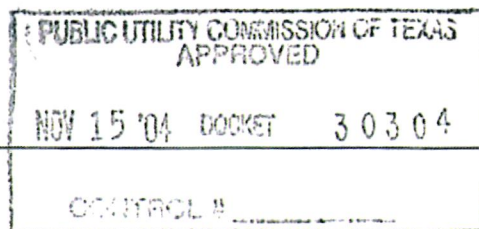
The length of contract period for directory listings where the listings actually appear in the directory is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to the customers.

G. Changes in Directory Listings

No charge is applicable for:

1. A change in the directory listing of residence service for the same family, wishing to continue use of the same service and telephone number, with no change of responsibility for payment of the account and no interruption in billing;
2. A change of ownership with no change in directory listing when there is no interruption in service or billing;
3. A change of responsibility and listing to a member of the same household with no interruption of billing; or
4. A change of listing for a business where no change of responsibility is involved.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

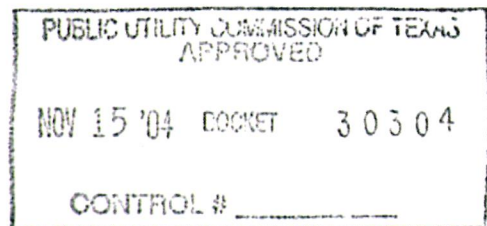
DIRECTORY PUBLICATION AND LISTINGS

I. DIRECTORY LISTINGS (Continued)

H. Non-Published Service

Non-Published Service is an arrangement made at the request of the customer whereby the customer's telephone number is not listed in the telephone directory or in the information records available to the general public.

1. Incoming calls to non-published numbers will be completed only when the calling party places the call by telephone number. The Cooperative will adhere to this regulation notwithstanding any claim made by the calling party.
2. The rate for Non-Published Service does not apply to:
 - a. Service in addition to the regularly listed service for the same customer at the same location (e.g., additional lines in a rotary group); or
 - b. Pay Telephone Access Service.
3. No liability for damage arising from publishing the telephone number of Non-Published Service in the telephone directory, or disclosing the telephone number of any person shall attach to the Cooperative. Where such number is published in the telephone directory in error, the Cooperative's liability shall be limited to a refund of the monthly charges applied for this service by the Cooperative for Non-Published Service.
4. The customer agrees to save the Cooperative harmless from any damages which might result because of the non-published number and to absolve the Cooperative from any responsibility for the customer's failure to receive telephone calls because of the non-published number.



Effective: Upon Approval
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Title: General Manager

GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

I. DIRECTORY LISTINGS (Continued)

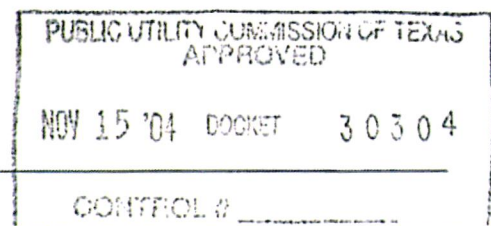
H. Non-Published Service (Continued)

5. Any customer residing in the Cooperative's exchange service areas within a 911 designated calling area shall forfeit the privacy afforded by Non-Published Service to the extent that the customer's name, telephone number and address associated with the originating station user location are provided to the Public Safety Answering Point (PSAP) and translated into a visual display for use with Automatic Number Identification (ANI) and Automatic Location Identification (ALI).
6. When a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has equipment to display the calling number. Customers may prevent the display of the calling number by activating per-line or per-call Caller ID blocking. Caller ID per-line or per-call blocking is available, at no charge, in areas where Caller ID disclosure is possible.
7. The Non-Published Service rate found in this Section under "Rates and Charges" is applicable for each non-published telephone number.

I. Unlisted Service

1. At the request of the customer, any one or all of the customer's listings will be omitted from the directory, but listed in the directory assistance records available to the general public.
2. The customer agrees to save the Cooperative harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the directory.
3. There is no charge to the customer for Unlisted Service.

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Title: General Manager



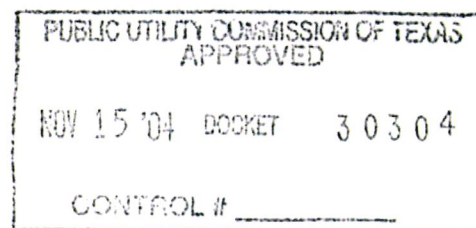
GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

I. DIRECTORY LISTINGS (Continued)

K. Rates and Charges

		<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
1.	Primary Listing {1}	No Charge	No Charge
2.	Regular Extra Listing	\$.50	\$.50
3.	Special Types of Extra Listings (Per Extra Listing)	\$.50	\$.50
4.	Foreign Exchange Listing	{2}	{2}
5.	Extra Lines of Information (Per Extra Line)	\$.50	\$.50
6.	Non-Published Service	\$1.00	\$1.00
7.	Unlisted Service	No Charge	No Charge



- {1} Additional listings may be provided to public agencies without charge, where in the opinion of the Cooperative, directory service to the public will be improved.
- {2} The Cooperative complies with the extra listing rate applicable in the exchange in which the listing appears.

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GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

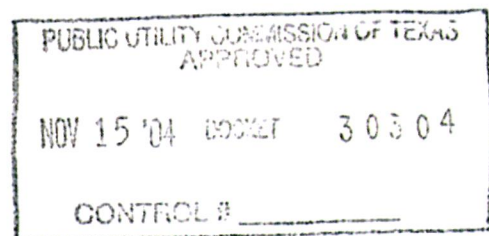
II. PUBLICATION AND USE OF TELEPHONE DIRECTORIES

A. Publication and Distribution

1. Telephone directories shall be published annually. Except for customers who request their information be unlisted, the directory shall list the names, addresses and telephone numbers of all customers receiving local phone service, including customers of other certificated telecommunications utilities in the geographic area covered by the directory. Numbers of pay telephones need not be listed.
2. At the customer's option the directory shall list either the customer's street address, a post office box number or no address.
3. The Cooperative will furnish a copy of each telephone directory without charge for each customer access line served by that directory, and, if requested, one extra copy per customer access line will be provided at no charge.

B. Directory Errors and Omissions

1. The Cooperative, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Cooperative be a party to controversies arising between the customers or others as a result of listings published in its directories.
2. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the directory assistance operator shall attach to the Cooperative. In the case of additional or extra listings for which a charge is made, the Cooperative's liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.



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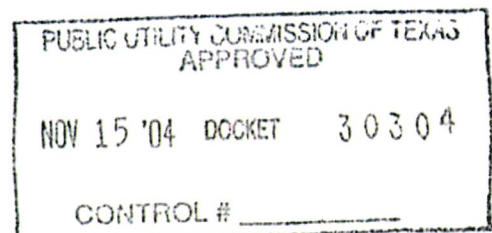
GENERAL EXCHANGE TARIFF

DIRECTORY PUBLICATION AND LISTINGS

II. PUBLICATION AND USE OF TELEPHONE DIRECTORIES (Continued)

B. Directory Errors and Omissions (Continued)

3. If a customer's number is listed incorrectly in the directory and if the incorrect number is a working number and if the customer to whom the incorrect number is assigned requests, the number shall be changed at no charge. If the incorrect number is not a working number and is a usable number, the customer's number shall be changed to the listed number at no charge if requested.



Effective: Upon Approval
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Title: General Manager

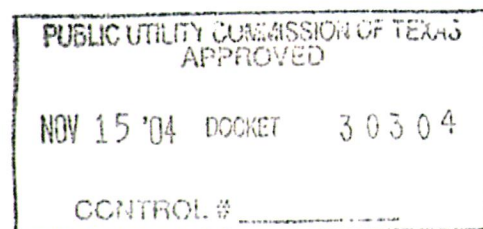
GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

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Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

I. GENERAL

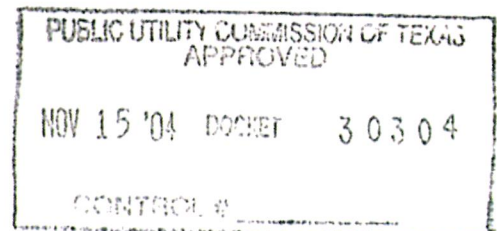
A. Applicability of Tariff

Terminal equipment, communications systems and premises wiring on the customer's side of the demarcation point may be connected at the customer's premises to telecommunications services furnished by the Cooperative in accordance with the provisions of this Section. Telecommunications services as used herein include Local Exchange Service, Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS).

In addition to the provisions of this Section, all rules and regulations of the Cooperative as set forth in this tariff are also applicable to all services and facilities of the Cooperative furnished for connection with customer-provided equipment.

B. Responsibility of the Customer

1. Customers connecting terminal equipment, protective circuitry or systems assembled of combinations of individually-approved terminal equipment and protective circuitry to the Cooperative's network shall, upon request by the Cooperative, inform the Cooperative of the line(s) to which such connection is to be made and any other information required by Code of Federal Regulations Title 47, Part 68, Section 215 of the Federal Communications Commission's rules (Section 215 of Part 68 of the FCC rules). The customer may be requested to give notice to the Cooperative upon final disconnection of such equipment or circuitry from the particular line(s).



Effective: Upon Approval
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Title: General Manager

GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

I. GENERAL (Continued)

B. Responsibility of the Customer (Continued)

2. The customer shall be responsible for the installation, operation and maintenance of any terminal equipment, communications systems or premises wiring. No combinations of terminal equipment, communications systems or premises wiring shall require change in or alteration of the equipment or services of the Cooperative, or cause electrical hazards to Cooperative personnel, damage to Cooperative equipment, malfunction of Cooperative billing equipment, or degradation of service to persons other than the user of the subject terminal equipment, communications systems or premises wiring.

3. Upon notice from the Cooperative that terminal equipment, communications systems or premises wiring is causing or is likely to cause hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

However, where proper notice is not practicable, the Cooperative may temporarily discontinue service immediately. The customer will be notified of such temporary discontinuance and afforded the opportunity to correct the conditions causing the temporary discontinuance.

4. The customer shall be responsible for the payment of a Service Call Charge of \$25.00 for visits by the Cooperative to the customer's premises where a service difficulty or trouble report results from customer-provided facilities.
5. Customers providing their own equipment or facilities shall reimburse the Cooperative for damages to facilities or equipment of the Cooperative caused by the negligence or willful act of the customer or resulting from improper use of the Cooperative facilities, or due to malfunction of any facilities or equipment not provided by the Cooperative.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

ATTACHMENT 1-2(D)

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GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

I. GENERAL (Continued)

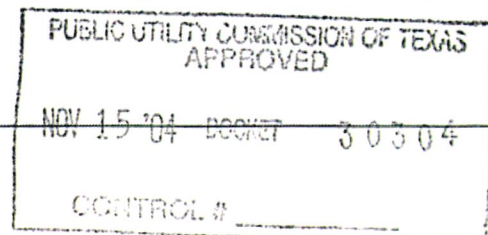
B. Responsibility of the Customer (Continued)

6. The customer indemnifies and holds the Cooperative harmless against claims for infringement of patents arising from combining equipment or systems with, or using it in connection with, facilities of the Cooperative; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Cooperative.
7. The customer must provide all electrical power necessary for the operation of terminal equipment, communications systems and associated wiring to the point of interconnection with the Cooperative's network.
8. If customer-provided premises wiring or communications systems fail acceptance tests monitored or participated in by the Cooperative, as provided in Section 215 of Part 68 of the FCC rules, and/or if the wiring has been shown to be not in conformance with the information provided in the affidavit as specified in Section 215 of Part 68, and/or if the wiring has caused harm to the network, the premises wiring or communications system shall be disconnected from the Cooperative's network until cause of the failure has been isolated or removed.

C. Responsibility of the Cooperative

1. The Cooperative shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment, protective circuitry, premises wiring or communications systems. Telecommunications services are not represented as adapted to the use of terminal equipment or communications systems. Where terminal equipment or communications systems are used with telecommunications services, the responsibility of the Cooperative shall be limited to the furnishing of service components suitable for telecommunications services and to the design, maintenance and operation of service components in a manner proper for such services. The Cooperative shall not be responsible for:

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By: Joyce E. Wied
Title: General Manager



GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

I. GENERAL (Continued)

C. Responsibility of the Cooperative (Continued)

1. (Continued)
 - a. The through transmission of signals generated by the terminal equipment or communications systems or for the quality of, or defects in, such transmission;
 - b. The reception of signals by terminal equipment or communications systems; or
 - c. Address signaling where such signaling is performed by signaling equipment.
2. The Cooperative will, at the customer's request, provide any available technical information concerning interface parameters not specified by the technical criteria published by Administrative Council for Terminal Attachments that is needed to permit terminal equipment to operate in a manner compatible with the Cooperative's network and/or premises wiring on the customer side of the demarcation point, including copies of existing schematic diagrams and service records.
3. The Cooperative may make changes in its facilities, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC rules. If such changes can be reasonably expected to render any customer's terminal equipment incompatible with Cooperative facilities, or require modification or alteration of such terminal equipment, or otherwise materially affect its use or performance, the customer will be given at least 90 days notice in writing to allow the customer an opportunity to maintain uninterrupted service.
4. The Cooperative shall inform the customer of his right to bring a complaint to the FCC pursuant to the procedures set forth in Part 68 of the FCC rules.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

ATTACHMENT 1-2(D)

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GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

I. GENERAL (Continued)

C. Responsibility of the Cooperative (Continued)

5. The Cooperative shall install facilities at, or constituting, the demarcation point consisting of wire or a jack conforming to the technical criteria published by the Administrative Council for Terminal Attachments.

D. Liability of the Cooperative

1. The Cooperative will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of customer-provided terminal equipment.
2. The Cooperative will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Cooperative caused by customer-provided terminal equipment or forces of nature.

E. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunications services under the following conditions:

1. Where such use shall be accompanied by an automatic tone warning device, which will automatically produce a distinct signal that is repeated at regular intervals during the course of the telephone conversation when the recording device is in use, provided that the characteristics of the warning tone conform to FCC rules; or
2. Where such use shall be preceded by verbal or written consent of all parties to the telephone conversation; or

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GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

I. GENERAL (Continued)

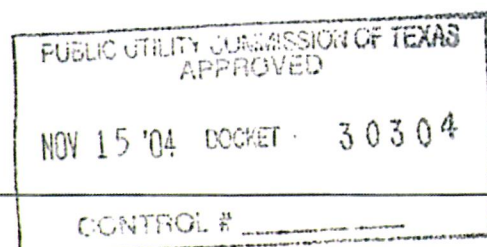
E. Recording of Two-Way Conversations (Continued)

3. Where such use shall be preceded by verbal notification that is recorded at the beginning, and as part of the call, by the recording party.
4. No recording device shall be used unless it can be physically connected to and disconnected from the telephone line or switched on and off.

Exemptions to these provisions do exist under certain restrictions for commercial broadcast licensees and law enforcement agencies.

F. Violation of Regulations

Where any customer-provided terminal equipment is used with telecommunications service in violation of any of the provisions in this tariff, the Cooperative will take such immediate action as necessary for the protection of its network and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or systems or correct the violation and shall confirm in writing to the Cooperative within 10 days, following the receipt of written notice from the Cooperative, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Cooperative within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this tariff.



Effective: Upon Approval
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Title: General Manager

ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

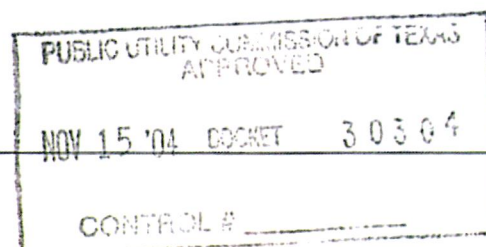
II. CONNECTIONS OF TERMINAL EQUIPMENT

A. Requirements for all Terminal Equipment

Terminal equipment, protective circuitry and communications systems may be directly connected at the customer's premises to the Cooperative's network subject to Part 68 of the FCC rules and the following:

1. All combinations of terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the FCC rules are continually satisfied.
2. Technical criteria published by the Administrative Council for Terminal Attachments are the presumptively valid technical criteria for the protection of the Cooperative's telephone network from harms caused by the connection of terminal equipment, subject to the appeal procedures in Section 614 of Part 68 of the FCC rules.
3. The Cooperative may discontinue service or impose other remedies as provided for in Part 68 of the FCC rules for failure to comply with the FCC rules or the Cooperative's tariff.
4. Terminal equipment approved after July 23, 2001 must comply with the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments.
5. Terminal equipment approved prior to July 23, 2001 must comply with Part 68 of the FCC rules.

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Title: General Manager



GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

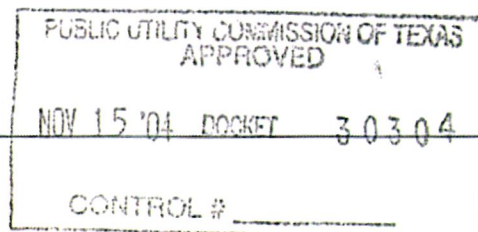
II. CONNECTIONS OF TERMINAL EQUIPMENT (Continued)

B. Premises Wiring

1. Premises wiring is customer-owned or controlled wiring located at the customer's premises on the customer's side of the demarcation point.
2. Non-system premises wiring is premises wiring that is used with up to four-line business and/or residence services, located at the customer's premises. The two types of premises wiring authorized by the FCC are:
 - a. Fully protected non-system premises wiring - premises wiring which is electrically behind approved (or grandfathered) equipment or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages at the telephone network interface.
 - b. Unprotected non-system premises wiring - all other non-system premises wiring.
3. Provisions for unprotected premises wiring used with simple installations of wiring for up to four line residential and/or business telephone service:
 - a. Unprotected premises wiring may be used to connect units of terminal equipment or protective circuitry to one another and/or Cooperative installed facilities if installed in accordance with Part 68 of the FCC rules.
 - b. The Cooperative is not responsible, except pursuant to an agreement between it and the customer, for installation and maintenance of wiring on the customer's side of the demarcation point, including any wire or jacks that may have been installed by the Cooperative.

Effective: Upon Approval
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ATTACHMENT 1-2(D)



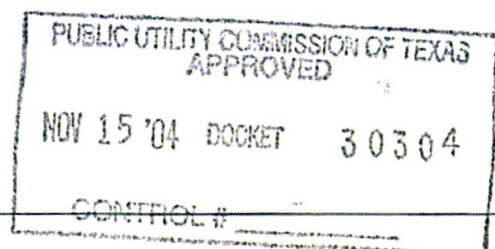
GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

II. CONNECTIONS OF TERMINAL EQUIPMENT (Continued)

B. Premises Wiring (Continued)

3. Provisions for unprotected premises wiring used with simple installations of wiring for up to four line residential and/or business telephone service:
(Continued)
 - c. The customer may install wiring on the customer's side of the demarcation point and may remove, reconfigure and rearrange wiring on that side of the demarcation point including wiring that may have been installed by the Cooperative.
 - d. The customer shall not access Cooperative wiring or facilities on the Cooperative's side of the demarcation point.
 - e. Customers shall not access the protector installed by the Cooperative.
 - f. All plugs and jacks used in connection with premises wiring shall conform to the published technical criteria of the Administrative Council for Terminal Attachments.
 - g. Manufacturers of non-system premises wire shall attest in a letter to the FCC that the wire conforms with Part 68 of the FCC rules.
 - h. For new installations and modifications to existing installations, the premises wiring shall conform with the material requirements in Part 68 of the FCC rules.



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

II. CONNECTIONS OF TERMINAL EQUIPMENT (Continued)

B. Premises Wiring (Continued)

3. Provisions for unprotected premises wiring used with simple installations of wiring for up to four line residential and/or business telephone service: (Continued)
 - i. Operations associated with the installation, connection, reconfiguration and removal (other than final removal) of premises wiring that serves fewer than four subscriber access lines must be performed under the supervision and control of a supervisor who:
 - (1) Has had at least six months of on-the-job experience in the installation of telephone terminal equipment or of wiring used with such equipment;
 - (2) Has been trained by the registrant of the equipment to which the wiring is to be connected in the proper performance of any operations by installation personnel which could affect that equipment's continued compliance with Part 68 of the FCC rules;
 - (3) Has received written authority from the registrant to assure that the operations by installation personnel will be performed in such a manner as to comply with Part 68 of the FCC rules; or
 - (4) In lieu of (1) through (3) above, the supervisor may be a licensed professional engineer in the jurisdiction in which the installation is performed.
 - j. Customers who intend to connect premises wiring other than fully protected premises wiring to the telephone network shall give advance notice to the Cooperative in accordance with the procedures specified in Part 68 of the FCC rules, or as otherwise authorized by the FCC.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

ATTACHMENT 1-2(D)

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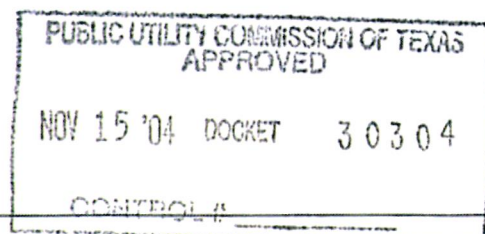
GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

II. CONNECTIONS OF TERMINAL EQUIPMENT (Continued)

B. Premises Wiring (Continued)

4. Provisions for the installation of other than fully protected system premises wiring that serves more than four subscriber access lines:
 - a. Unprotected premises wiring and protected premises wiring requiring acceptance testing for imbalance may be used to connect separately-housed equipment entities to one another.
 - b. Fully protected premises wiring shall be used to connect equipment entities to the Cooperative's network unless the Cooperative is unwilling or unable to locate the interface within 7.6 meters (25 feet) of the equipment entity on reasonable request.
 - c. Should the Cooperative choose to provide (and the customer chooses to accept) hardware protection on the Cooperative side of the network interface, the presence of such hardware protection will affect the classification of premises wiring, as appropriate.



Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager
ATTACHMENT 1-2(D)

GENERAL EXCHANGE TARIFF

CONNECTION OF TERMINAL EQUIPMENT TO THE TELEPHONE NETWORK

II. CONNECTIONS OF TERMINAL EQUIPMENT (Continued)

B. Premises Wiring (Continued)

4. Provisions for the installation of other than fully protected system premises wiring that serves more than four subscriber access lines: (Continued)
 - d. Operations associated with the installation, connection, reconfiguration and removal (other than final removal) of other than fully protected premises wiring shall be performed under the supervision and control of a supervisor who:
 - (1) Has had at least six months of on-the-job experience in the installation of telephone terminal equipment or of wiring used with such equipment;
 - (2) Has been trained by the registrant of the equipment to which the wiring is to be connected in the proper performance of any operations by installation personnel which could affect that equipment's continued compliance with Part 68 of the FCC rules;
 - (3) Has received written authority from the registrant to assure that the operations by installation personnel will be performed in such a manner as to comply with Part 68 of the FCC rules; or
 - (4) In lieu of (1) through (3) above, the supervisor may be a licensed professional engineer in the jurisdiction in which the installation is performed.
 - e. Workmanship and material requirements shall conform to the requirements set forth in Section 215(d) of Part 68 of the FCC rules.

Effective: Upon Approval
By: Joyce E. Wied
Title: General Manager

ATTACHMENT 1-2(D)

